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1. I have a full recycle container in my military unit/JBLM organization area that needs to be emptied, who do I call?

Please call Corporate Waste Solutions (CWS) Customer Service at (253) 414-8301.

If no answer, leave a message on the voicemail that contains:

- Return contact number
- Building number
- Container type or container number (recycle tote, bin, and/or drop box)

If you do not get an acceptable solution from CWS or have a recurring issue contact the COR at 253-377-6110.

2. Can I bring my off-base recycle onto JBLM?

No, please use your local transfer station, or off-base recycle center.

3. Why can I not use the recycle centers on JBLM?

The JBLM recycle centers are open to military units, JBLM organizations, unaccompanied housing residents (barracks personnel), and personnel with PCS orders.

The recycling centers are not open to any other users due to legal restrictions and funding for the recycle centers. Unauthorized users include residents of on base housing, all military personnel living off base, retirees, and civilians.

4. Why has my military unit/JBLM organization area container not been picked up?

There are many possible factors why your container has not been emptied.

- Contamination: Do NOT mix trash/garbage/refuse in a recycling container. CWS will skip recycle containers that are heavily contaminated.
- Overfilled Container: Overfilled containers can be too heavy for the truck to lift, contain bulky items that will not fit into a compaction truck, and pose a safety hazard to the driver.
- Blocked: Containers may be blocked off by cars parked too close or large oversize items (sofas, mattresses, and furniture).
- Closed Gate: If the container is behind a gate, please make sure the gate is open during your scheduled pickup days.

Call Corporate Waste Solutions (CWS) Customer Service at (253)414-8301 for further clarification if needed.

5. I have large, oversized recycle I need to throw away, how do I dispose of it?

- Do you live on-post?

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Contact 253-414-8301 for assistance.

- Do you live off-post?

Consult with your local recycle collection service provider or take your recycle to your City/County landfill.

- Are you a military organization OR tenant organization?

Contact Solid Waste Contract Officer Representative (COR) at 253-477-2988.

6. I occupy on-base housing. Can I request recycling container for my home?

No. Deliver your recyclables to the on-base recycling centers.

- Contact your District Office for assistance.

7. I have a (Range, Special Event, etc.) How do I request a recycling container delivered?

Fill out a Customer Service Agreement Form and send to: usarmy.jblm.id-readiness.list.dpw-jblm-recycles@army.mil.

8. I represent an organization or directorate and planning for a special cleanout project, event, or training. What is available to use?

Contact 253-414-8301 for assistance in getting recycle bins.

9. There seems to be a hazard waste contaminating the container and appears to be spilling out, who do I call?

Immediately call JBLM 911.

10. What's the difference between what is recyclable and trash?

Recyclable materials are commodities that can be made into usable items. Market fluctuations determine which materials are currently accepted as recyclable. Check out the [JBLM Refuse and Recycle](#) webpage for more information, especially the flyers.

11. What is not allowed in Recycling Containers?

Ammunition, UXO, Hazardous chemicals (propane, bleach, and other household chemicals), DEMIL items, property book items, animal carcasses, and any item called out on the Commingle Information Flyer.

12. What are differences in container size?

There are 4, 6, 8, 20, 30, and 40 cubic yard containers and for events only there are rolling 96 gallon recycle totes. Let us know what you are needing containers for and how many people will be using it. We will help you decide which best fits your mission.

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13. Where are the Recycling locations on Joint Base Lewis McChord?

Lewis Main Recycling Center: Building 5290 Nevada Avenue, across from PX/Commissary. Hours of operation are Tuesday, Thursday, and Saturday 0730-1600.

McChord Field Recycling Center: Building 516, South Gate Rd, next to RV storage lot. Hours of operation are Wednesday and Friday 0730-1600.

14. Can I bring my trash to the recycling center?

No, trash cannot be accepted at recycling centers.

15. Where can I take my household cleaners and paint for disposal?

If you currently reside on JBLM, call (253) 967-4786, Environmental Services for more information on disposal of household hazardous waste (HHW). If you live off base, you need to take HHW to a local County HHW collection site.