

**1. *I have a full refuse and recycling container that needs to be emptied, who do I call?***

Please call LeMay Waste Connections Customer Service at (253) 875-5886.

**2. *Can I bring my off-base trash and recycle onto JBLM?***

No, please use your County landfill, transfer station, or local recycle center.

**3. *Why can I not use the recycle centers on JBLM?***

The JBLM recycle centers are open to military units, JBLM organizations, unaccompanied housing residents (barracks personnel), and personnel with PCS orders.

The recycling centers are not open to any other users due to legal restrictions and funding for the recycle centers. Unauthorized users include residents of on base housing, all military personnel living off base, retirees, and civilians.

**4. *Why has my container not been picked up?***

There are many possible factors why your container has not been emptied.

- Contamination: Do NOT mix trash/garbage/refuse in a recycling container. LeMay will skip recycle containers that are heavily contaminated.
- Overfilled Container: Overfilled containers can be too heavy for the truck to lift, contain bulky items that will not fit into a compaction truck, and pose a safety hazard to the driver.
- Blocked: Containers may be blocked off by cars parked too close or large oversize items (sofas, mattresses, and furniture).
- Closed Gate: If the container is behind a gate, please make sure the gate is open during your scheduled pickup days.

Call LeMay Waste Connections Customer Service at (253)875-5886 for further clarification if needed.

**5. *I have large, oversized trash I need to throw away, how do I dispose of it?***

- Do you live on-post?

Contact your housing office for assistance. Housing residents need to call Lewis-McChord Communities housing for containers and bulk pickups (253) 912-3485.

- Do you live off-post?

Take your trash to your county landfill.

- Are you an Army/Air Force organization OR tenant organization?

Contact Solid Waste Contract Representative (COR) at 253-477-2988.

Large items such as furniture of any type (office, residential, etc), sofas, and mattresses require a large container and cannot be placed in curbside containers. Contact the Solid Waste Diversion contract COR at 253-477-2988 to describe your needs and fill out the Customer Service Agreement and to return to: [usarmy.jblm.id-readiness.list.dpw-jblm-recycles@mail.mil](mailto:usarmy.jblm.id-readiness.list.dpw-jblm-recycles@mail.mil)

**6. *I occupy on-base housing. Can I request for a trash / recycling container or bulk pickup for my home?***

If you live in on-base housing, please call Lewis-McChord Community maintenance (253) 912-3500. Housing residents have one (1) bulk pick up per year and one (1) bulk pick up at move-out.

**7. *I occupy on-base housing and I have furniture or large items that will not fit in my garbage can, where can I go?***

The JBLM Solid Waste contract is for Commercial purposes only. On-base resident in housing are advised to contact their Housing office for assistance.

**8. *I have a (Range, Special Event, etc.) How do I request a trash and/or recycling container delivered?***

Fill out the [Customer Agreement form](#) and [email](#) it to: [usarmy.jblm.id-readiness.list.dpw-jblm-recycles@mail.mil](mailto:usarmy.jblm.id-readiness.list.dpw-jblm-recycles@mail.mil).

**9. *I represent an organization or directorate and planning for a special cleanout project, event, or training. What is available to use?***

Refer to the base Services Catalog #403 Solid Waste Management. Requests at times are considered Above Baseline Service and will require reimbursement.

Please complete the Customer Agreement form. You can request a 6, 20, 30, 40 yard box for your event. Also available are 96-gallon rolling recycle totes for smaller scale events.

Customer Service Agreements are processed every *Thursday*. Once processed, we will contact you for reimbursement.

**10. *There seems to be a hazard waste contaminating the container and appears to be spilling out, who do I call?***

Immediately call JBLM 911.

**11. *What's the difference between what is recyclable and trash?***

Recyclable materials are commodities that can be made into usable items. Market fluctuations determine which materials are currently recycles. Click on the resources below for more info.

[Comingled information flyer](#)

**FREQUENTLY ASKED QUESTIONS (FAQ): JBLM COMMERCIAL REFUSE AND RECYCLING**

[JBLM Environmental Guidebook](#)

[JBLM Recycling Flyer](#)

***12. What is not allowed in Refuse and Recycling Containers?***

Ammunition, UXO, Hazardous chemicals (propane, bleach, and other household chemicals), DEMIL items, property book items, animal carcasses, and any item called out on the Commingle Information Flyer.

***13. What are differences in container size?***

There are 20, 30, 40 yard containers and rolling 96 gallon totes. Let us know what you are needing containers for and how many people will be using it. We will help you decide which best fits your mission.

***14. Where is the Recycling location on Joint Base Lewis McChord?***

***As of March 21, 2020. The Recycle Centers are CLOSED until further notice.***

Lewis Main Recycling Center: Building 5290 Nevada Avenue, across from PX/Commissary. Hours of operation are Tuesday to Saturday 0730-1600.

McChord Field Recycling Center: Building 516, South Gate Rd, next to RV storage lot. Hours of operation are Tuesday to Saturday 0730-1600.

***15. Can I bring my trash to the recycling center?***

No. This is not a landfill.

***16. Where can I take my household cleaners and paint for disposal?***

If you currently reside on JBLM, call (253) 967-4786, Environmental Services for more information on disposal of household hazardous waste (HHW). If you live off base, you need to take HHW to the County HHW collection site.