

Veterans Services



WASHINGTON STATE
DEPARTMENT OF
**VETERANS
AFFAIRS**



"Serving Those Who Served"

WA Department of Veteran's Affairs (WDVA)

253-548-6018

Provides VA pre-separation claims assistance Benefits Delivery at Discharge (BDD). The WDVA Connects Veterans and their Families with benefits at the State and Federal level. Provides informational and advisory services to all veterans, active duty personnel, and their Families.

VA



U.S. Department
of Veterans Affairs

Veteran Readiness & Employment (VR&E)

206-419-2860 | 253-967-7064

Offers counseling, vocational assessments, training opportunities, employment services and disability advocacy. VR&E is available through the Department of Veterans Affairs to those who meet eligibility requirements. Service delivery method is primarily remote.

24/7 JBLM DOMESTIC VIOLENCE SAFELINE

253-966-SAFE (7233)

For Emergency Response, Call 911

SUICIDE PREVENTION LIFELINE

1-800-273-TALK (8255)

www.suicidepreventionlifeline.org



Service Member & Family Assistance Center

9059 Gardner Loop (Lewis-Main)
Joint Base Lewis-McChord, WA 98433
Phone: 253-966-8433
Fax: 253-966-4275

Schedule Online



← **Scan this QR code**
to make an appointment
or register for any SFAC class

<https://jblmsfac.timetap.com>

jblmdhr.com



@jblmdhr



JBLM DHR Marketing | Oct. 2022



JBLM DHR



Service Member & Family Assistance Center



253-966-8433

Front Desk

Our Mission

Our efforts are aimed at fostering dignity and independence, while assisting injured, wounded, and critically ill Service members and their Families in their transition, either back to duty or to service as a vital member of the community.



Services and Programs

Information and Referral Services

253-966-8433

Serves as a centralized point of contact and primary source of information at the SFAC. Refers Service members and their families to both military and civilian resources, programs, and services after an initial needs assessment.

Social Services

253-966-8433

Conducts basic non-medical needs assessment for individuals & families with referrals or coordination to services as needed through Federal, State, and local non-profit organization/s. Provides assistance with Social Security Disability applications, Hero Miles, and coordination of life skill classes.



Ombudsman

253-320-9725

A neutral, independent and confidential resource and liaison for Soldiers, their Family members, and other beneficiaries. Ombudsmans facilitate the resolution of problems and complaints in a fair, impartial, and timely manner.

Military Human Resources

253-966-3754

Assists with personnel records updates, iPERMS audits, and State Notary services. Provides regulatory guidance on many topics, covering career, service computation, promotions, retirements, insurance conversion, military benefits, TSGLI claims, and navigating the Integrated Disability Evaluation System (IDES).



Financial Readiness

253-967-1226

Provides financial counseling and financial education services to help Service members improve their personal finances and increase their financial literacy.

One-on-one financial counseling appointments are available to help you establish a budget, develop a strategy to pay off debt, review your credit report, prepare for retirement (TSP/BRS), improve your overall money management skills, and much more.



Education

253-967-6916

Provides comprehensive education counseling & assistance in the following areas: education benefits, application process, obtaining degrees, certifications, training & licensing, JST, CLEP, apprenticeship programs, tuition & credentialing assistance, incentives & entitlements, testing, & financing education.



Transition Assistance Program (TAP)

253-966-8643

Services and direction to ensure transitioning Service members complete the TAP program and receive their DD-214 as they clear JBLM. Also acts as a liaison with job training and placement programs to help Service members acquire post-service employment.