



## THE EXCEPTIONAL FAMILY MEMBER PROGRAM HAS MORE THAN JUST ONE CONNECTION POINT FOR FAMILIES. THE PROGRAM HAS THREE SEPARATE COMPONENTS: FAMILY SUPPORT, IDENTIFICATION & ENROLLMENT, AND ASSIGNMENT COORDINATION



### FAMILY SUPPORT

#### Garrison "DHR" EFMP Family Support - Elective Services

The Joint Base Lewis-McChord (JBLM), DHR EFMP Family Support is an elective program offering Systems Navigator support to enrolled EFMP active Army and Air Force Service Members assigned to the installation.

**The primary role of a Systems Navigator is to connect families with resources, referrals and processes - helping them become their own best advocates.**

Services are tailored to each individual family's needs and include:

- Information and referral for military support providers and community services
- Conduct a Family Needs Assessment to identify and prioritize family goals
- Develop a Family Service Plan to reach identified goals
- Non-clinical case management
- Special Education Support with Individualized Education Program (IEP)
- Respite Care Options
- Warm handoffs to the EFMP Family Support Services at your next duty station

**EFMP Family Support Main Line: (253) 967-5797**

**Schedule an initial phone consult:**

<https://jblmefmp.timetap.com>



### IDENTIFICATION & ENROLLMENT

#### Madigan EFMP Enrollment - Mandatory Services

Enrollment in the EFMP is mandatory for active duty military members. When a family member is identified with special medical and/or educational needs, the special needs are documented through enrollment in the EFMP. Medical services work with families to coordinate identification and enrollment in EFMP.

##### ARMY EFMP

MAMC EFMP Group Mailbox: [usarmy.jblm.medcom-mamc.mbx.efmp@health.mil](mailto:usarmy.jblm.medcom-mamc.mbx.efmp@health.mil)

Enrollments and overseas screening starts with E-EFMP: <https://efmp.army.mil/EnterpriseEFMP/>

##### AIR FORCE EFMP

McChord Clinic Air Force EFMP mail: [usarmy.jblm.medcom-mamc.mbx.62mds-efmp-medical@health.mil](mailto:usarmy.jblm.medcom-mamc.mbx.62mds-efmp-medical@health.mil)

Air Force family travel member screening starts with Q-base.



### ASSIGNMENT COORDINATION

#### EFMP Assignment - Coordination Services

Medical and military personnel departments work with military members and families to coordinate assignments. While the military mission is the driving force, enrollment in EFMP ensures that a family member's special medical and/or educational needs are considered, since appropriate services may be limited in some locations.

Find out more at: <https://efmpandme.militaryonesource.mil/>

