



**U.S. ARMY**



# U.S. ARMY GARRISON FORT LEE

## Installation Management Command

### How to Resolve Housing Issues/Concerns at Fort Lee

Our enduring obligation is to take care of our people – our Soldiers, families and civilian employees. We are fully committed to providing a safe, secure environment on our installation. If you have a housing issue/concern that is not being resolved through Hunt Military Communities, also known as Fort Lee Family Housing, we encourage you to elevate your issues/concerns to Army leadership through any of the following channels.

### **FORT LEE HOUSING COMMAND HOTLINE: 804-734-6300**

Residents should call the command hotline if housing issues cannot be resolved through Hunt Military Communities or the chain of command.

#### **U.S. Army Garrison Government Housing Office**

The Garrison Housing Office (formerly RCI) assists residents with issues that are not being resolved by Hunt Military Communities.

Wendy Hunter  
wendy.w.hunter.civ@mail.mil



804-734-3371

#### **Interactive Customer Evaluation**

All Interactive Customer Evaluation, or ICE, comments are sent to the organization and the Garrison Commander. Organizations are required to respond within 72 hours.



<https://ice.disa.mil>

### **ASK THE GARRISON/OPEN DOOR POLICY**

Residents can address their issues, concerns or questions directly to the Garrison command team by email form

[home.army.mil/lee/index.php/housing](http://home.army.mil/lee/index.php/housing)

or on Facebook at

[www.facebook.com/armyfortlee](http://www.facebook.com/armyfortlee)

All commanders have an open door policy. If you want to see the Garrison commander on her open door policy, call 804-734-7188 to schedule an appointment.