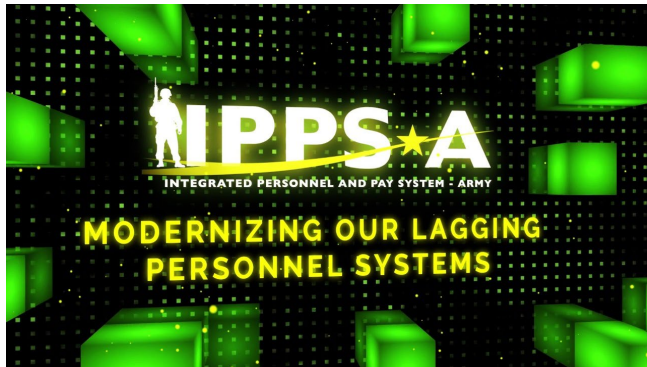
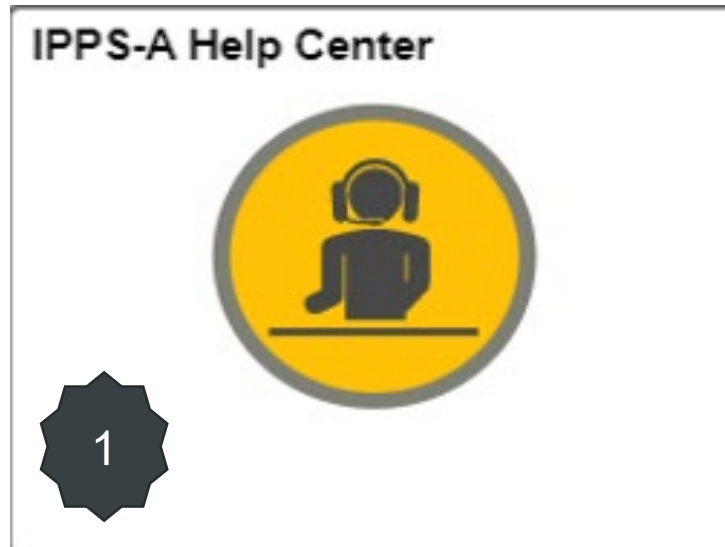


Using CRM (Case Relationship Management)



For a
pay related
inquiry.



Select Pay & Allowances

*Category

*Type

*Detail

Does this issue impact your pay?

*Summary

Description

3

- AOS/Unit Data/Position Data
- Absence Management
- Access/Security
- Accessions
- Awards
- Benefits
- Career Management
- Change Request
- Evaluations
- IPPS-A Knowledge Base
- IPPS-A Technical Issues
- Job Data
- Pay & Allowances
- Promotions & Selections
- R3 Training RFI
- Records Management
- SSI-Cadre and Students ONLY

*Category

*Type

*Detail

Does this issue impact your pay?

*Summary

Description

4

- Advances
- Bonus
- Claims
- Deductions
- Earnings
- Entitlements
- NET Pay Distribution
- Reimbursement
- Special Pay
- Taxes
- Travel Pay

Select the type that applies.

Select the detail type.



Category

Pay & Allowances

*Type

Earnings

*Detail

How is your pay affected?

Annual Training

Basic Allow for Housing (BAH)

Basic Allow for Subst (BAS)

Basic Pay

CMS

Direct Deposit

Family Separation Allowance

IDT (DIMA)

Other

Retirement

Save Pay

Unit Training Assembly

*Category

Pay & Allowances

*Type

Earnings

*Detail

Basic Pay

Does this issue impact your pay?

No

If your pay is affected, change this to “Yes”.



Our AMPO Provider Group is “ACPVALD AMPO Fort Lee, VA



1

How can we assist you?

2

Review & Submit

5

Next >

1.

*Summary

What is going on with your pay?

2.

Description

Put the specific details that you understand at this point. What details can help the person looking into your pay understand why you think there is an issue?

Attachments

You have no attachments.

Add Attachments

3.

Add any documents you have showing what is going on.

Create Case For

Create Case for Direct Report

Created For SGM JULIE HARRIS

Reported By

Member Contact Details

Name SGM JULIE HARRIS

Contact Method Email

Email JULIE.D.HARRIS4.MIL@AF

4.

How do you want to be contacted, email or phone? Verify your contact information is correct.