COVID-19 Frequently Asked Questions

As of March 28, 2020

Dear Community Members,

There are <u>no confirmed cases</u> of COVID-19 on Fort Leavenworth. Two spouses of Fort Leavenworth employees, who live off post, tested positive to COVID-19.

The global COVID-19 pandemic represents a public health emergency. We are taking prudent precautions now to prepare for and prevent the spread of the virus, preserve readiness, and protect the thousands of Soldiers, Airmen, Department of the Army Civilians, Families, and communities among whom we live. We are using this Frequently Asked Questions list to provide current information about the current status on Fort Leavenworth.

Every day, we are receiving your comments and concerns through the chain of command, social media, and our virtual town hall events. The leadership on Fort Leavenworth is taking action to protect the Fort Leavenworth community with careful consideration and a deep understanding of the impacts on each Soldier or Family Member that calls Fort Leavenworth home. As conditions change, we will re-evaluate these measures and implement appropriate adjustments.

Routine restaurant and package deliveries (UPS, FedEx, etc.) remain allowed on Fort Leavenworth.

The next Fort Leavenworth Facebook Community Update is Monday, March 30, at 5:30 p.m.

COMMAND FACEBOOK SITES

https://www.facebook.com/USACAC/https://www.facebook.com/ftlvn

USD 207

https://www.usd207.org/ https://www.facebook.com/usd207/ (913) 651-7373

CHILD DEVELOPMENT CENTERS

https://www.facebook.com/CYS.FtLeavenworth/ (913) 684-2377

Child Development Center services are available for mission essential personnel.

CHILD AND YOUTH SERVICES

https://www.facebook.com/CYS.FtLeavenworth/ (913) 684-5138

COVID-19 Frequently Asked Questions

Child and Youth Services are closed.

MUNSON ARMY MEDICAL CENTER

https://www.facebook.com/munsonhealth/ Screening Hotline (1-800-TRICARE)

ARMY PUBLIC HEALTH COVID-19 HOTLINE

(800) 984-8523

FORT LEAVENWORTH NON MEDICAL COVID-19 HOTLINE

(913) 684-1776

For questions about Army-wide COVID-19 issues, call the Army COVID-19 Hotline, 1-800-984-8523.

If you are a TRICARE beneficiary and are concerned about exposure to COVID-19 or are feeling ill, call the Nurse Advice Line, 1-800-TRICARE (874-2273).

These COVID-19 websites are very helpful:

- Center for Disease Control, https://www.cdc.gov/coronavirus/2019-ncov/index.html
- Missouri Department of Health, https://health.mo.gov/
- Kansas Department of Health, http://www.kdheks.gov/

PREVENT THE SPREAD—DO YOUR PART

Symptoms of COVID-19 include: fever, cough, and shortness of breath. If you or any family member feel sick, stay home! Call 1-800-TRICARE or your health care provider. Keep your supervisor and the chain of command informed—they're here to help!

You can be contagious before you show symptoms. Protect yourself and others: frequently wash your hands, avoid close contact (maintain a buffer), do not shake hands, cover coughs and sneezes, frequently clean touched objects and surfaces, and avoid touching your eyes, nose, and/or mouth.

MUNSON ARMY HEALTH CENTER

As of 23 MARCH, staff can only enter the hospital through the Main Entrance access point. All staff and patients will be screened before entry into the facility.

Munson Army Health Center resumed well-baby exams for children 12-months and younger as of March 26, 2020.

The Pharmacy is open on a drive-through basis. See the Munson Army Health Center Facebook page for more information.

The Combined Arms Center and Fort Leavenworth COVID-19 Frequently Asked Questions

DOD Beneficiaries, 18 years and older, can book virtual nutrition appointments over the phone by calling 913-684-6250.

QUARANTINE & ISOLATION REQUIREMENTS

There is still a mandatory 14-day quarantine for any service member that has traveled outside the United States or to high-risk areas within the United States (as designated by the Center for Disease Control and Kansas Department of Health and Environment) in the last 14 days or come in contract with somebody that tested positive for COVID-19. The same restrictions are encouraged for family members that meet the same criteria.

Quarantine vs. Isolation. Some are using the two terms interchangeably, but there is a difference.

- Quarantine separates and restricts the movement of people who have potentially been exposed to a communicable disease but do not have symptoms.
- Isolation is the physical segregation of a person suspected of having an infection or illness. This includes an individual who has symptoms and is pending confirmatory test results or a confirmed diagnosis of, an infectious disease.

If someone in your home is showing symptoms that could be linked to COVID 19, it is important to isolate that person from the rest of the family until the person can be tested and cleared.

COVID-19 TESTING

From Kansas Department of Health and Environment, March 18: "Individuals who have mild symptoms should not expect to be tested at this time. Testing needs to be prioritized to the sickest patients who are seriously ill and require admission to the hospital. Excessive testing of patients with minor symptoms may put too much strain on laboratories and hospital resources. Since there is no treatment currently for COVID-19 testing patients with mild illness needs to be lower priority."

ALL Tricare-eligible may use Munson for testing.

STOP MOVEMENT FOR DOMESTIC TRAVEL

The continuing spread of the COVID-19 required immediate implementation of travel restrictions for domestic DOD travel. These restrictions are necessary to preserve force readiness, limit the spread of the virus, and preserve the health and welfare of service members. Service members assigned to Fort Leavenworth will remain in the local area, defined as a 180-mile radius around Fort Leavenworth.

DA Civilians and DA Family members whose transportation is government-funded, will stop movement. Fort Leavenworth may continue local hiring, but only candidates

COVID-19 Frequently Asked Questions

within the local commuting area and going to mission essential positions may onboard because of DOD's restriction on official domestic travel, which lasts through May 11th. For any additional questions please contact the Fort Leavenworth Transportation Office at (913) 684-5650 or 5651.

REGIONALLY IMPOSED (STATE/COUNTY) MOVEMENT RESTRICTIONS

The Kansas City Metro Area are in stay-at-home status. Fort Leavenworth personnel conducting approved there-and- back travel (such as medical appointments) must be aware of these restrictions and comply with civil authorities.

LEAVES AND PASSES

See your chain of command.

TDY

See your chain of command.

PCS

All stateside and overseas PCS moves are suspended. The exception is for those who have already signed out of the Fort Leavenworth and begun a stateside PCS. Those service members may continue their travel on to their final destination. If you have shipped your household goods and/or terminated your lease, but haven't signed out of Fort Leavenworth, your PCS move is on hold. If you have signed out of Fort Leavenworth and not departed the United States for an overseas PCS move, then you will be directed to return back to Fort Leavenworth regardless if your household goods have already shipped. Contact your chain of command for additional instructions and/or assistance.

ETS & RETIREMENT

Soldiers on separation leave are not subject to the domestic travel ban and associated restrictions. However, they remain covered under TRICARE until their separation date, and should seek treatment if needed at approved medical facilities. These service members may proceed with shipment of household goods and outprocessing.

SOLDIER FOR LIFE (SFL) - TRANSITION ASSISTANCE PROGRAM (TAP)

SFL-TAP continues to provide full services to transitioning service members by appointment.

LEGAL SERVICES & TAX CENTER

The federal tax filing deadline has been extended until July 15th. In compliance with the COVID 19 Stay Home order, the Tax Center (and Legal Assistance) are closed until further notice. The Tax Center expects to re-open and will call to re-schedule appointments as soon as the re-open date is determined.

COVID-19 Frequently Asked Questions

For more information:

- https://www.facebook.com/FortLeavenworthLegalAssistance/
- 0 913-684-4944

FORT LEAVENWORTH HOUSING OFFICE

All Frontier Heritage Communities community centers and offices are closed, but can be reached by phone.

Frontier Heritage Communities will only respond to EMERGENCY work orders, you can still submit routine ones for later action.

Contact the Leasing and Relocation Center at 913-682-6300.

https://www.frontierheritagecommunities.com

DENTAL CLINIC

Smith Dental Clinic is temporarily suspending all routine dental care until further notice, but will see patients for emergency or urgent treatment.

INSTALLATION ACCESS CONTROL POINTS

Fort Leavenworth remains open, and remains committed to providing access to Munson Army Health Center, the Exchange, and Commissary. However, some precautions are in place to protect the community.

Grant Gate is the only way in and out of Fort Leavenworth.

Our Guards are utilizing the "No Touch" policy and will no longer physically take individual ID cards. Drivers will hold them up for the guards to scan.

Visitors are discouraged from entering the installation without legitimate business.

CLOSED ACTIVITIES

FITNESS CENTERS & MWR FACILITIES

Fitness Centers are closed until further notice. PT will be conducted outdoors in groups of less than 10.

DINING FACILITY

The Dining Facility is open for Subsistence-in-Kind (SIK) service members only for take-out only. The DFAC drive-through window is open to everyone.

THE EXCHANGE AND COMMISSARY

The Post Exchange, Commissary, and Shoppette remain open and have increased

COVID-19 Frequently Asked Questions

cleaning frequency.

Hand sanitizer is available at the Shoppette gas station and at entrances to the Exchange and Commissary. Please use it.

Burger King, Charley's, Taco Bell & Star Bucks remain open for take-out only.

Exchange Main Store / Commissary / Shoppette hours: Mon.-Sat., 9 a.m.-6 p.m. 7 days a week

***For the latest AAFES information follow them at: https://www.facebook.com/LeavenworthExchange/

RELIGIOUS SERVICES

Religious events and worship services are now virtual. Chaplains are available for religious support and counseling. Home worship is encouraged.

For more information:

- o (913) 684-2210
- Religious Services Organization webpage:

https://home.army.mil/leavenworth/index.php/my-fort/all-services/religious-services-organization

- Facebook pages:
 - Fort Leavenworth Chapel
 - Fort Leavenworth Pioneer Chapel
 - Fort Leavenworth Gospel Service
 - Fort Leavenworth Gospel Service Women's Ministry
 - Ft Leavenworth Episcopal/Anglican Congregation Memorial Chapel
 - Ft. Leavenworth Club Beyond
 - Saint Ignatius Parish, Fort Leavenworth
 - Ft. Leavenworth Chapel Liturgical
 - Christ Fellowship Fort Leavenworth
 - Protestant Women of the Chapel
 - Officer Christian Fellowship

VETERINARY SERVICES

The Fort Leavenworth Veterinary Treatment Facility is not conducting out-patient appointments or anesthetic procedures for private-owned animals. The VTF is offering limited clinical services, including lab appointments for rabies titers (FAVNs) for personnel preparing for permanent-change-of-station moves overseas and for humane euthanasia. The VTF has a veterinarian and technician available by phone at (913) 684-6557 to assist with prescription refills/renewals or scheduling of lab or humane euthanasia appointments. The VTF will continue to provide full veterinary services for government-owned animals and military working dogs.

COVID-19 Frequently Asked Questions

BRUNER RANGE

Bruner Range is only open Saturday-Sunday. Social distancing and sanitizing requirements are in effect.

The following services are closed until further notice:

Army Wellness Center

Arts & Crafts Center

Barber Shops (all)

Chapels

DA Photo Studio

DLA Document Services (By appointment only)

DMPO

Education Center (Courses online, counseling available over phone or email)

Equal Employment Opportunity (Available by e-mail to maria.g.palma-

aguilar.civ@mail.mil)

Fairway Grille

12th Brick Grille

Java Cafe

Fitness Facilities (gyms and pools)

Frontier Army Museum

Frontier Conference Center

Frontier Housing Community/Fitness Center

Harrold Youth Center

IHG Army Hotel

Legal Assistance Services

Leisure Travel Office

Lewis and Clark AAFES Facilities

CARL Library (Closed, but limited support services available to CGSC and SAMS students. See the CARL Facebook page for more information.)

Optometry Shop

Outdoor Equipment Rental

Post Theater

Retirement Transition Center

Rod and Gun

Sherman Army Airfield/Flying Activity (no flights in or out)

Strike Zone Bowling Center

Tax Center

Thrift Store

Trap and Skeet Range

USD 207

USDB Sales Store

Veterinary Clinic – Seeing only military working dogs and limited privately-own pets

The following services are remaining open:

Army Community Service: AER, EFMP, FAP, MLFC, NPSP & SOS.

(by appointment/telephone/e-mail only – no walk-ins)

COVID-19 Frequently Asked Questions

Army Substance Abuse and Prevention (by appointment/telephone/e-mail only – no walk-ins)

AAFES Food Court

Adjutant General services (by appointment/telephone/e-mail only – no walk-ins)

Auto Skills Craft Shop

Armed Forces Bank (lobby closed-drive through and ATM open)

Armed Forces Insurance

BOSS (by appointment/telephone/e-mail only – no walk-ins)

Brunner Range (CLOSED M-F, OPEN SAT & SUN)

Central Issue Facility (CIF). (by appointment/telephone/e-mail only – no walk-ins)

Chapel Services – Virtual congregations only; counseling available by

appointment/telephone/e-mail

Child Development Centers – For mission essential families only.

Commissary

CPAC

Dining Facility (open for Subsistence-in-Kind (SIK) service members only - drivethrough window is open to everyone.)

Frontier Credit Union (lobby closed-drive through and ATM open)

Dental - Smith Dental Clinic offering sick call only from 0730-1400 Monday-Friday.

Education Center (by appointment/telephone/e-mail only – no walk-ins)

Exchange Main Store: Mon.-Sat., 9 a.m.-6 p.m. & Sun., 10 a.m.-6 p.m.

Exchange Express (Shoppette/Gas Station) normal hours.

Starting March 30, (Monday) the Exchange Main Store and Exchange Express (Shoppette/Gas Station) will be open from 9 a.m. to 6 p.m.

Gas available 24hrs

***For the latest AAFES information follow them at:

https://www.facebook.com/LeavenworthExchange/

Fairway Grille (take-out/curbside, no dine-in)

Flying Activity (limited to emergency services only)

Frontier Community Credit Union (lobby closed-drive through and ATM open)

Frontier Heritage Housing (by appointment/telephone/e-mail only – no walk-ins)

Frontier Heritage Housing Maintenance and Self-Help - (by appointment/telephone/e-mail only – no walk-ins)

Trails West Golf Course (Customers are encouraged to call ahead for

tee times and arrange payment. Social-distancing and sanitizing measures are in effect.)

Housing Oversight Office (by appointment/telephone/e-mail only – no walk-ins)

Housing Services Office (by appointment/telephone/e-mail only – no walk-ins)

Hunt Lodge, RV Storage & POV Resale

Hunting and Fishing still allowed

ID Cards – (8:30am – 3:30pm by appointment/telephone/e-mail only – no walk-ins)

Library (Ike Skelton Combined Arms Research Library) is open for active duty personnel Mail and Distribution – Wednesdays only 8-noon; 1-3 p.m.

Munson Army Health Center (All patrons must enter through circle drive door for screening)

Outdoor Equipment Rental

COVID-19 Frequently Asked Questions

Post Office (normal hours)

School Liaison Services Housing Oversight Office (by appointment/telephone/e-mail only – no walk-ins)

SFL-TAP (by appointment/telephone/e-mail only – no walk-ins)

Stables & Hunt Club

Transportation Office (by appointment/telephone/e-mail only – no walk-ins)

VA National Cemetery – Interments Only

Dining:

Burger King, Charley's, Taco Bell & Starbucks remain open for take-out The Dining Facility is open for Subsistence-in-Kind (SIK) service members only - DFAC drive- through window is open to everyone.

DA CIVILIAN TELEWORK AND LEAVE POLICY

The Federal Government (OMB), U.S. Army (ASA, MR&A) and IMCOM granted the Garrison Commander additional flexibilities for Department of Army employees: AF and NAF. The guidelines support Senior Leaders' intent to minimize cases of COVID-19, safeguard Soldiers, Family Members, Civilians and Retirees ensuring force health protection and mission readiness. Contact your Chain of Command for specific guidance.

DOD Antivirus Home Use Program

DISA has re-activated the DOD Antivirus Home Use Program (AV HUP). These options not only protect the home computer, but also help ensure the security of our OWA, non GFE users. A brief description of the options available is below. You may access from DISA's storefront (this will provide links and usage codes for MS and MAC): https://storefront.disa.mil/kinetic/disa/service-catalog#/forms/antivirus-home-use

The DoD Antivirus Software License Agreement with McAfee allows active DoD employees to utilize the antivirus software for home use. Home use of the antivirus products will not only protect personal PCs, but will also potentially lessen the threat of malicious logic being introduced to the workplace and compromising DoD networks. Contractors are excluded from using the software at home or on any other system not belonging to the DoD.

As a member of DoD, you can now take advantage of a free one-year subscription to McAfee Internet Security for your PC or MAC. This subscription gives you proactive security for your home PC by preventing malicious attacks and keeping you safe while you surf, search, and download files online. McAfee's security service also continuously delivers the latest software so your protection is never out-of-date.

By installing McAfee software on your home system, you will not only be protecting your PC from malicious threats, but you will also help your organization strengthen its IT security against transferable viruses and spyware.

COVID-19 Frequently Asked Questions

COVID-19 RESPONSE ENTITLEMENTS

- Government travel card limits have been raised for Soldiers in transit to ensure they have funds available to cover expenses incurred due to possible travel delays connected to **stop movement** directive.
- TLE/TLA should not be used by Soldiers impacted by the **stop movement** directive. Soldiers receiving TLA/TLE should be converted to an "awaiting transportation" status in order to preserve TLA/TLE benefits.
- Soldiers may be authorized:
- Per Diem: to cover costs associated with lodging, meals, and incidentals related to PCS while not receiving TLE or TLA.
- Hardship Duty Pay-Restriction of Movement (HDP-ROM): for Soldiers who incur a lodging cost for CDR-directed quarantine.
- Family Separation Allowance-Temporary (FSA-T): for Soldiers separated from their dependents due to be halted at TDY location.
- Family Separation Allowance-Restricted (FSA-R): when dependents are not authorized to travel with the Soldier.
- Family Separation Housing (FSH): when concurrent travel of dependents is not authorized & dependents do not reside at or near the Soldier's new duty station.
- Isolation Allowance: for Soldiers PCSing from any OCONUS location requiring self- monitoring period if meals and lodging are not provided in kind.
- BAS may be authorized for Soldiers during the duration of restricted movement if meals are not provided.

FREQUENTLY ASKED QUESTIONS

Frequently asked questions: COVID-19

Q1: What is isolation and what does it mean if you are placed in isolation? A1: Isolation is when an individual, or group of individuals are separated from healthy individuals to prevent the spread of a communicable disease. Individuals are selected for separation if they are infected or reasonably believed to be infected by COVID-19.

Q2: What is quarantine and what does it mean to be placed in quarantine? A2: Quarantine is when individuals or groups of individuals have been exposed to COVID-19 but are not yet ill. Quarantine involves separation from those who are healthy to prevent the spread of the virus.

Q3: What is 2019 Novel Coronavirus (COVID-19) and what are the symptoms? A3: 2019 Novel Coronavirus, or COVID-19, is a new respiratory virus first identified in Wuhan, Hubei Province, China. Current symptoms reported for patients have included mild to severe respiratory illness with fever, cough, and shortness of breath. The virus attacks the lungs in humans.

COVID-19 Frequently Asked Questions

Q4: How does the virus spread?

A4: Person-to-person transmission is believed to occur mainly via respiratory droplets produced when an infected person coughs or sneezes, similar to how influenza viruses and other respiratory pathogens spread. At this time, it's unclear if a person can get COVID-19 by touching a surface or object that has the virus on it and then touching their own mouth, nose or possibly their eyes. The COVID-19 virus is not stable in the environment, limiting the ability to spread on surfaces, and the virus is not known to infect domesticated animals.

Q5: What should I do if I think I have coronavirus?

A5: According to the CDC, anyone contracting a respiratory illness shouldn't assume novel coronavirus--it is far more likely to be a more common malady. However, anyone with fever, cough, or difficulty breathing, should seek medical care right away and notify your medical provider immediately of your travel history. Military Treatment Facilities have been provided guidance on how to address such circumstances. **ALL Tricare-eligible may use Munson for testing.**

Q6: How can Soldiers, family members and DA civilians protect themselves?

A6: Though the threat of coming in contact with the coronavirus is low within the U.S., but with the rising number of states reporting confirmed cases, this risk will differ. All personnel should adhere to CDC guidelines on the preventing the spread of respiratory viruses like the flu and coronavirus. Prevention guidelines include:

- a. Avoid close contact with people who are sick/stay at home if you are sick. Coordinate with your commander/supervisor for sick leave.
- b. Avoid touching your eyes, nose, and mouth.
- c. Cover your cough or sneeze and throw tissue in trash when done.
- d. Wash your hands often with soap and water for at least 20 seconds each time, especially after going to the bathroom, before and after eating, and after blowing your nose, coughing or sneezing.
- e. Clean and disinfect frequently touched items or surfaces using household spray or wipes.

Q7: Who is at risk of contracting COVID-19?

A7: While it is still being studied, older people or people with pre-existing conditions appear to be more vulnerable to serious illness from the coronavirus.

Q8: Should I wear a facemask?

A8: The CDC does not recommend that people who are well wear facemasks to protect themselves from respiratory illnesses like the flu and coronavirus. Facemasks should be worn by people with symptoms of the coronavirus to help prevent spread of the disease to others; it is critical for healthcare workers to have facemasks on hand for their use in treatment facilities.

COVID-19 Frequently Asked Questions

Q9: What is the treatment for the coronavirus?

A9: There is no specific antiviral treatment for the coronavirus. People who think they may have been exposed to the virus should contact their healthcare provider immediately.

Q10: What are the CDC alert level category countries?

A10: CDC Alert Level 3 countries include most European countries, United Kingdom and Ireland, China and Iran, which have entry into the United States restrictions.

CDC has declared Level 2 THN globally. ***For the latest information, please consult the CDC travel notices website at:

https://www.cdc.gov/coronavirus/2019-ncov/travelers/map-and-travel-notices.html#travel-1.

TRAVEL GUIDANCE FOR LEAVE, TDY, PCS AND CLOSURES

Q1: What are the current travel policy restrictions for Army personnel?

A1: Effective March 25, all Soldiers, DA civilian personnel and family members will stop movement of international travel for the next 60 days. This is a modification (MOD) to the previously distributed SecDef stop movement originally ordered March 11. This includes all forms of official travel, including Permanent Change of Station, Temporary Duty and government-funded leave.

Q2: Who does the domestic travel restriction apply to?

A2: All DoD service members and civilians, and their family members will stop all official travel - such as Permanent Change of Station or Temporary Duty - through May 11.

Exceptions may be given for compelling cases where the travel is: (1) determined to be mission essential; (2) necessary for humanitarian reasons; or (3) warranted due to extreme hardship.

Q3: Can military members still take leave?

A3: Service members may only take leave in the local area. Travel boundaries are being determined by commands. This is being done to limit the spread of and potential exposure to COVID-19. Exceptions may be given for compelling cases where the travel is: (1) determined to be mission essential; (2) necessary for humanitarian reasons; or (3) warranted due to extreme hardship.

Q4. Does the leave restriction apply to family members?

A4. The leave restriction applies only to service members. However, we encourage family members to follow the local authorities and CDC guidance, which may advise limitations on travel.

COVID-19 Frequently Asked Questions

Q5: Who can approve an exception to policy for movement?

A5: Exceptions may be granted for the following compelling cases: If the travel is determined to be mission-essential, necessary for humanitarian reasons, or warranted due to extreme hardship. Approval authority for these exceptions belongs to the combatant commander if the individual is assigned to a combatant command. The Secretary of the Army retains the authority for all other individuals. This authority may be delegated no lower than the first general officer or member of the Senior Executive Service in the traveler's chain of command or supervision. These exceptions are to be done on a case-by-case basis, shall be limited in number, and shall be coordinated between the gaining and losing organizations.

Q6: Will U.S. Soldiers be able to participate in training, exercises, and visits?

A6: Effective immediately, Soldiers will not attend training, exercises, exchanges and visits in countries with a CDC alert level category 2 and above for COVID-19.

Q7: Are Soldiers able to depart CDC Alert Level 2 and 3 countries?

A7: Soldiers with essential travel requirements, and those experiencing hardships, or extenuating circumstances may request approval for travel.

Q8: What is the process related to departing those countries?

A8: The general officer in a Soldier's chain of command is the approval authority for any travel, pass and leave departing CDC Level 2 and 3 countries. Upon return to the U.S., personnel will undergo a 14-day quarantine period, which includes health monitoring and any medical treatment deemed appropriate.

Q9: Can service members ETS/retire within the directive window?

A9: Yes and they are exempt from the travel restrictions.

Q10: Are Army civilians able to depart CDC Alert Level 2 and 3 countries?

A10: The same process related to departing those countries applies to civilians.

Q11: What is the procedure for dependent family members?

A11: Dependent family members departing countries will also undergo a 14-day quarantine period upon arrival in the U.S. This period includes health monitoring and any medical treatment deemed appropriate.

Q12: How are Soldiers on PCS orders affected?

A12: Effective March 25, all Soldiers, DA civilian personnel and family members will stop movement of international travel for the next 60 days. This includes all forms of official travel, including Permanent Change of Station, Temporary Duty and government-funded leave.

COVID-19 Frequently Asked Questions

Q13: What is the guidance for shipment of household goods?

A13: Soldiers planning to ship household goods (to include vehicles) not already contracted or in transit will delay shipment until further notice.

Q14. Will a service member be allowed to PCS from Level 3 locations? Or will orders be cancelled?

A14: All DoD uniformed personnel, civilian personnel and family members traveling to, from or through CDC Level 3 locations will stop movement for the next 60 days. As stated in the travel restriction guidance, exceptions may be granted for compelling cases where the travel is: (1) determined to be mission essential; (2) necessary for humanitarian reasons; or (3) warranted due to extreme hardship.

Q15: What is the quarantine procedure to commanders of Soldiers, Department of the Army civilians, contractors and dependents in CDC-defined Alert Level 2 and above countries?

A15: Commanders will not hold personnel scheduled to return to CONUS. These individuals will isolate or quarantine at CONUS-approved locations.

Q16: Has the Army banned foreign travel by service members and their families?

A16. Non-official travel (including leave, liberty, etc.) from OCONUS to CONUS is disapproved until further notice. Units are expected to follow combatant commanders' direction for intra-theater travel guidance for any leave conducted from an Alert Level 2 or higher country to other OCONUS destinations. Soldiers currently on approved leave in CONUS may return with approval from the first general officer or senior executive in that Soldier's chain of command. Travel is also restricted in and out of the Lombardy and Milan regions of Italy, and is restricted in South Korea, China, Mongolia and in the CENTCOM AOR. West Point has implemented the following travel restrictions to cadets and faculty: All official OCONUS/international government travel is canceled until further notice. All passes and leave to China, South Korea, Italy, Japan, Hong Kong, Taiwan, Singapore, Thailand and Malaysia have been canceled. All passes and leave to the CENTCOM AOR are also canceled until further notice.

Q17: What is the guidance for Soldiers currently on approved leave or TDY status in CONUS or OCONUS?

A17: Effective March 25, all Soldiers, DA civilian personnel and family members will stop movement of international travel for the next 60 days. This includes all forms of official travel, including Permanent Change of Station, Temporary Duty and government-funded leave. Soldiers and DA civilian personnel whose TDY ends within the stop movement period may return home upon approval of first GO/SES in chain of command of that individual. Those returning from OCONUS TDY locations will undergo a 14-day quarantine

The Combined Arms Center and Fort Leavenworth COVID-19 Frequently Asked Questions

period, which includes health monitoring and any medical treatment deemed appropriate.

Q18: Can local commanders ban service members from traveling?

A18: Exceptions may be granted for the following compelling cases: If the travel is determined to be mission-essential, necessary for humanitarian reasons, or warranted due to extreme hardship. Approval authority for these exceptions belongs to the combatant commander if the individual is assigned to a combatant command. The Secretary of the Army retains the authority for all other individuals. This authority may be delegated no lower than the first general officer or member of the Senior Executive Service in the traveler's chain of command or supervision. These exceptions are to be done on a case-by-case basis, shall be limited in number, and shall be coordinated between the gaining and losing organizations.

Q19: New guidance released by HQDA limits Soldiers from attending Professional Military Education. Can you provide more details on the PME guidance?

A19: Soldiers currently in a CONUS-based TRADOC school may return to CDC-defined Alert Level 2 countries and above with approval from the first general officer or senior executive in their chains of command and must follow local command guidance for isolation or quarantine. Soldiers scheduled to attend courses or schools in the United States less than six months in duration who are stationed in Italy or Korea will postpone their schooling until further notice. Soldiers scheduled to attend training in the United States for six months or longer will arrive 14 days early for screening and quarantine.

Q20: How does this guidance impact foreign military students?

A20: The same guidance applies to foreign military students. PME lasting six months or less will be delayed until further notice, and training six months or longer will require students to arrive 14 days early for screening and quarantine.

Q21: Will foreign military students be able to conduct exchanges and visits? A21: Effective immediately, foreign military students from countries with a CDC Alert Level 2 and above for COVID-19 will not participate in U.S. scheduled exercises, exchanges or visits.