We are the Army’s Home
Serving the Rugged Professional

VISION
Committed to Service — Enhancing Readiness — Foundation of the Army Culture

MISSION
IMCOM integrates and delivers base support to enable readiness for a globally-responsive Army

ARMY VALUES
- Loyalty
- Duty
- Respect
- Selfless Service
- Honor
- Integrity
- Personal Courage

IMCOM PRINCIPLES
- Service
- Excellence
- Respect
- Vision
- Integrity
- Communication
- Empowerment
Pledge to our Customers

As a service provider organization, we are committed to providing programs and services delivered with a sense of individual pride, professionalism, and in keeping with the spirit of Army values and IMCOM principles.

We create value for our customers through consistent and easily-accessible services. We will:

• deliver quality products and services.
• build relationships – with communities with our customers, and with each other.
• be kind and respectful to those we serve.
• conduct ourselves professionally.
• welcome and encourage feedback; we will communicate and listen.
• provide neat, professional and aesthetically pleasing facilities.
• take ownership of our actions.
Leadership Pledge

Taking care of our customers begins with taking care of our most valuable asset – our IMCOM Professionals.

IMCOM Leaders will provide our Team Members the same concern, respect and caring attitude that we expect them to share with our Customers – Soldiers, Families, Civilians and Retirees.

We pledge to position you for success with:

• an impactful on-boarding and orientation experience to welcome you to the IMCOM Team.
• clear performance standards; to include standards for service excellence.
• an Individual Development Plan (IDP) developed with your supervisor; reviewed during periodic counseling.
• opportunities for personal growth and professional development.
• a recognition program to reward service and performance excellence.
• engaged Leaders who seek and welcome your input and take action to continuously improve the organization.
• an organization that embraces the concept of team, teamwork and empowerment.
• a promise to hold ourselves and each other accountable.