



# U.S. ARMY GARRISON FORT LEAVENTWORTH

Installation Management Command

## How to Resolve Housing Issues/Concerns at Fort Leavenworth

Our enduring obligation is to take care of our people — our Soldiers, families and civilian employees.

We are fully committed to providing a safe, secure environment on our installation. If you have a housing issue/concern that is not being resolved through Michaels Military Housing, LLC., also known as, Frontier Heritage Communities, we encourage you to elevate your issues/concerns to Army leadership through any of the following channels.

### HOUSING MAYORS EMAIL BY NEIGHORHOOD

Cheyenne - [cheyennevillage.mayor1@gmail.com](mailto:cheyennevillage.mayor1@gmail.com)  
Infantry Barracks - [infantrybarracks.mayor2@gmail.com](mailto:infantrybarracks.mayor2@gmail.com)  
Iowa- [iowavillage.mayor2@gmail.com](mailto:iowavillage.mayor2@gmail.com)  
Kickapoo- [kickapoovillage.mayor2@gmail.com](mailto:kickapoovillage.mayor2@gmail.com)  
Lower Kansa - [lowerkansavillage.mayor1@gmail.com](mailto:lowerkansavillage.mayor1@gmail.com)  
Main Post - [mainpostvillage.mayor1@gmail.com](mailto:mainpostvillage.mayor1@gmail.com)  
Nez Perce - [nezpercevillage.mayor1@gmail.com](mailto:nezpercevillage.mayor1@gmail.com)  
Normandy – [normandyvillage.mayor2@gmail.com](mailto:normandyvillage.mayor2@gmail.com)  
Oregon - [oregonvillage.mayor1@gmail.com](mailto:oregonvillage.mayor1@gmail.com)  
Osage - [osagevillage.mayor1@gmail.com](mailto:osagevillage.mayor1@gmail.com)  
Ottawa - [ottawavillage.mayor1@gmail.com](mailto:ottawavillage.mayor1@gmail.com)  
Pawnee - [pawneevillage.mayor1@gmail.com](mailto:pawneevillage.mayor1@gmail.com)  
Pottawatomie - [pottawatomievillage.mayor1@gmail.com](mailto:pottawatomievillage.mayor1@gmail.com)  
Shawnee - [shawneevillage.mayor2@gmail.com](mailto:shawneevillage.mayor2@gmail.com)  
Upper Kansa – [upperkansavillage.mayor1@gmail.com](mailto:upperkansavillage.mayor1@gmail.com)

### U.S. ARMY GARRISON HOUSING OVERSIGHT OFFICE

The Garrison Housing Oversight Office (formerly known as RCI) assists residents regarding issues that are not being resolved by Michaels Military Housing, LLC. The office is located in the Frontier Heritage Communities Community Center Building at 220 Hancock Avenue.



{913} 684-5674

## COMMANDER'S HOUSING HOTLINE {913} 684-FTLV (3858)

Residents should call the command hot line if housing issues can not be resolved through Michaels Military Housing, LLC. or the chain of command.

### ASK THE GARRISON

Residents can address their issues, concerns or questions directly to the Garrison Commander, Garrison Command Sergeant Major or the Deputy to the Garrison Commander via email at: [usarmy.Leavenworth.imcentral.mbx.hso@mail.mil](mailto:usarmy.Leavenworth.imcentral.mbx.hso@mail.mil) or on Facebook at: <https://www.facebook.com/ftlvn>

### GARRISON COMMANDER'S OPEN DOOR POLICY

All commanders have an open door policy. If you want to see the Garrison Commander on the open door policy, call the following to schedule an appointment: {913} 684-2993.

### INTERACTIVE CUSTOMER EVALUATION

All Interactive Customer Evaluation, or ICE, comments are sent to the organization and the Garrison Commander. Organizations are required to respond within 72 hours.



<https://ice.disa.mil>

[www.home.army.mil/leavenworth](http://www.home.army.mil/leavenworth)