

# IPR, Facebook Town Hall for Inbounds



## LRC Transportation – Deb Palmer:

- Procedures and best practices for getting your HHG here – start planning early and submit your DPS application as soon as you have orders – especially if you want your HHG to be within days of your arrival to Ft Leavenworth.
- Storage of HHG at origin – you will be attending a 20 week course so you are entitled to non-temporary storage at origin – recommend you consider this for items that you will not need while at Ft Leavenworth
- Counseling's at losing units – recommend you contact the LRC Transportation Office at your current location and request an outbound one-on-one counseling for moving your HHG so that you know and understand your entitlements to help you make educated decision.
- Communication – Ensure you keep your contact information and your delivery address updated in DPS so your Transportation Service Provider can contact you to schedule your delivery.



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## LRC Transportation (Continued) – Deb Palmer:

- PPM moves – if you chose to make a Personally Procured Move (PPM) you still need to enter an application in DPS. This will assist you in getting paid in a timely manner upon your arrival and also allows us to track your move to assist you upon your arrival to Ft Leavenworth with housing accommodations.
- LRC QC inspectors – We inspect 100% of the moves to Ft Leavenworth. We are here to assist you with any issues you may have with drivers and/or delivery crews. Please call us immediately so we can come on site to resolve the situation.
- You will also be visited by a Military advocate representing the Installation Command.
- Masks are required to be worn by all members of the moving company, our inspectors and you and your family throughout the delivery process. Please honor this to keep you, you family, and our employees safe.

