

# HOW CAN WE HELP?

EVERY RESIDENT SUGGESTION, CONCERN, OR COMPLAINT IS IMPORTANT. IF YOU ARE NOT SATISFIED WITH ANY SERVICE, WE HAVE A THREE-STEP ISSUE RESOLUTION PROCESS:

## STEP 1

IDENTIFY ISSUE

**Frontier  
Heritage  
Communities  
Property  
Maintenance  
24 HR  
(866) 447-3434**

## STEP 2

INCOMPLETE OR NOT  
SATISFIED, CONTACT  
MANAGEMENT

**Frontier  
Heritage  
Communities  
Property  
Manager  
0730-1630  
(913) 682-6300**

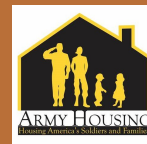
## STEP 3

ISSUE UNRESOLVED

**Army  
Housing  
Office  
MON-FRI  
0730-1600  
(913)684-5674/5675  
/5681**

## ARMY HOUSING OFFICE

Garrison Commander  
Building 77 Fort Leavenworth, KS  
(913) 684-2993  
0800-1700 MON-FRI



You can also provide feedback on the DOD Housing Feedback System at <https://www.dhfs.mil>.