

Community Wellness Resources

Courtesy of Fort Knox ASAP Office - 6 SEP 2024

FOR ALL COMMUNITY MEMBERS:

- National Suicide Prevention Lifeline, available 24hrs/7days/365days, dial 988 or (800) 273-8255 (TALK), Press 1 for Veterans or text to 838255 or to chat click <u>https://suicidepreventionlifeline.org/chat/</u>. Websites: <u>https://suicidepreventionlifeline.org/</u> or <u>www.VeteransCrisisLine.net</u>. Espanol (888-628-9454), for deaf or hard of hearing (Video Relay/Voice-Caption Phone: 800-273-8255; TTY: 800-799-4889).
- Fort Knox Chaplain Family Life Center, M-F, 0900-1600: (502) 624-5225 or walk-in to the Religious Support Office at 226 South 8th Armored Division Drive, Bldg. 4768 (across Pritchard Place Chapel). Fort Knox Chaplains provide faith-based counseling. After hours, call emergency services (502) 624-6847 and ask to be connected to the on-call duty Chaplain.
- For Veterans, Retirees, and their Families: **Military & Family Life Counselors** (MFLCs) can provide services up to 180 days past their separation date. Hours: M-F, 0800-1600: (270) 855-1082 or Army Community Service (ACS) (502) 624-8391 / 6291.
- Department of Veterans Affairs: https://www.mentalhealth.va.gov/information for asp
- Private / Corporate EAP. Contractors or Fort Knox friends and partners who are not federal employees: Contact your human resources benefits coordinator for the company's employee assistance program (EAP). If you need help locating your private / corporate EAP, please call the **Fort Knox EAP** at (502) 624-8361.
- To locate a behavioral health treatment service provider in your area visit: https://findtreatment.samhsa.gov/.
- In emergencies, dial 911 or report to your local emergency room.
- To support time-based prevention and child safety, free gun locks can be picked up at Fort Knox ASAP.

ACTIVE DUTY SOLDIERS AND THEIR FAMILIES:

- Department of Behavioral Health, M-F, 0730-1630: (502) 626-9891 / 9892 / 9884 / 9885. For emergency care that occur after hours, federal holidays, and weekends, call 911 or go to the nearest emergency room (ER).
- Active Duty Family Members may see any off-post Tricare provider. No referral or prior authorization is needed for Active Duty Family Member's outpatient mental health except psychoanalysis and substance use disorder care. More information, including Telemynd (virtual behavioral health), can be found at https://www.tricare.mil/CoveredServices/Mental/GettingMHCare.
- Military & Family Life Counselors (MFLCs), M-F, 0800-1600: Unit MFLCs: 1TSC, (502) 377-9681; 19th ENG, (270) 206-0856; HRC, (502) 382-0623; V Corps, (270) 853-3982. All others, call (270) 855-1082 or Army Community Service (502) 624-8391 / 6291. MFLCs also available at all Child, Youth & School Service facilities, and on and off post schools that surround Fort Knox. Nonmedical counseling available via telehealth and in person.
- Active Duty Family Members: Fort Knox Employee Assistance Program (EAP), M-F: 0730-1600 or call (502) 624-8361.
- Military OneSource, 24/7/365: (800) 342-9647 or visit <u>www.militaryonesource.mil</u>. *En Espanola llame al* (800) 342-9647. TTY/TDD dial 711 and provide (800) 342-9647. Telephonic, web-based, and video counseling are available.

MILITARY RETIREES, DEPARTMENT OF THE ARMY CIVILIANS AND THEIR FAMILIES:

- Fort Knox Employee Assistance Program (EAP), M-F: 0730-1600 or call (502) 624-8361.
- Military OneSource, 24/7/365: (800) 342-9647 or visit <u>www.militaryonesource.mil</u>. *En Espanola llame al* (800) 342-9647. TTY/TDD dial 711 and provide (800) 342-9647. Telephonic, web-based, and video counseling are available.

DEFENSE HEALTH AGENCY (DHA) EMPLOYEES:

- Employee Assistance Program provided by Magellan Health: 1-866-580-9046 or magellanascend.com
- Military OneSource, 24/7/365: (800) 342-9647 or visit <u>www.militaryonesource.mil</u>. *En Espanola llame al* (800) 342-9647. TTY/TDD dial 711 and provide (800) 342-9647. Telephonic, web-based, and video counseling are available.

POC for this list is the Fort Knox Army Substance Abuse Program (ASAP). For more resources, call ACS at (502) 624-8391 / 6291, M-F, 0730-1600hrs.

Army Substance Abuse Program (ASAP): Building 1224, 94 Pershing Drive, Fort Knox, Kentucky 40121 (502) 624-1537 / 8361 / 7374 / 8368 / 7119 / 5679 / 7031 / 1532

mailto:usarmy.knox.imcom-atlantic.mbx.asap-prevention@army.mil or visit Fort Knox @ https://home.army.mil/knox