



DEPARTMENT OF THE ARMY
US ARMY INSTALLATION MANAGEMENT COMMAND
HEADQUARTERS, US ARMY GARRISON COMMAND, FORT KNOX
111 E CHAFFEE AVENUE
FORT KNOX, KENTUCKY 40121-5256

REPLY TO
ATTENTION OF:

AMIM-KNG-IM (100)

18 July 2025

MEMORANDUM FOR

Commanders, All Units Reporting Directly to This Headquarters
Commanders, Fort Knox Partners in Excellence
Directors and Chiefs, Staff Offices, Departments, This Headquarters

SUBJECT: Garrison Policy Memo No. 16 - Cellular Telephone Device Management

1. References:

- a. Army Regulation (AR) 735-5, property Accountability Policies.
- b. Army Directive 2019-23 Allocation of Wireless Portable Electronic Devices 1 Aug 2019.
- c. AR 25-1, Army Information Technology.
- d. Secretary of the Army Memo Requiring use of Next Generation DoD Handheld Wireless Enterprise Blanket Purchase Agreements(BPA).

2. Purpose: The purpose of this policy is to provide guidance regarding the issue and use of cellular devices in USAG Fort Knox. This policy is effective immediately and remains in effect until rescinded or superseded.

3. Applicability: This policy applies to all personnel assigned or attached to United States Army Garrison Fort Knox who utilize, requisition, store, or issue government furnished cellular phones or other device using cellular phone technology.

4. Garrison Commander will designate a Telephone Control Officer (TCO).

- a. The TCO will track, manage and procure all cellular devices issued throughout the Garrison with the exception of DFMWR B and C activities.

- b. All requests for additional devices will be submitted through the Deputy Garrison Commander. If approved, the TCO will procure approved requests through blanket purchase agreements (BPA). All cellular devices will be procured under the Spiral 4 BPA procurement process by the TCO.

AMIM-KNG-IM (100)

SUBJECT: Fort Knox Garrison Policy Memo No. 16 - Cellular Telephone Device Management Practices

c. Directors are required to validate user requirements, eliminate underutilized devices, and monitor devices for potential misuse.

5. Device Request and Management Policy:

a. Device use will be strictly limited to those requirements that cannot be satisfied by other means of available communications, due to mission requirements, technical limitations, impracticality, or cost considerations. Use of cellular devices by Fort Knox personnel must satisfy a valid requirement, not convenience or duty enrichment.

b. Devices, like all other government equipment, must be properly hand receipted, maintained, and controlled. Accountability, physical inventory, and disposition of devices will be managed under the provisions of AR 735-5.

c. Users must report lost or stolen devices within 24 hours to their chain of command and the TCO. Users can be held liable for replacement cost of lost devices.

d. Requests for Air Card or MiFi service should specifically state the reasoning for access to network and email systems.

e. The Army offers Army Virtual Desktop (AVD) which allows for access to Army email and other cellular functions on the private user device. Users that select the AVD option are not authorized a government cellular device. User is required to manage their own device under AVD.

f. Requesting Agency.

(1) Prepare justification statement email based on valid and specific applications that cannot be supported by other available government communication services. Justification must be digitally signed by the requesting Director and must be approved by the Deputy Garrison Commander before acquisition or issue.

(2) Ensure all cell phone users provide the TCO with a completed DoD Mobility Unclassified Capability end user license agreements.

(3) Ensure clearing actions within directorate include requirement for out processing with the Garrison TCO prior to final clearing of organization.

(4) Directorates will provide memorandum requesting all cellular devices to include assignment by paragraph and line number from latest TDA. Deputy Garrison Commander or Garrison Commander is the only approval authority for cellular device allocation within USAG Fort Knox. Organizations will assign devices by the position requirements, and not by individual.

AMIM-KNG-IM (100)

SUBJECT: Fort Knox Garrison Policy Memo No. 16 - Cellular Telephone Device Management Practices

(5) AVD devices are at the discretion of the user. Requesting agency must realign or remove requirement for cell devices replaced under AVD.

6. Point of contact is the Garrison TCO / IMO at (502) 624-3331.

A handwritten signature in black ink, appearing to read "David T. Holstead", with a stylized flourish at the end.

DAVID T. HOLSTEAD
COL, AR
Commanding