

Fort Knox CPAC...



WORKER'S COMPENSATION

To file a worker's compensation claim you must go to **Employees' Compensation Operations & Management Portal (ECOMP)** (<https://www.ecomp.dol.gov/#>) and select the sign in/register option.

The ECOMP process requires the following:

- Filing a claim in ECOMP will require the employee to register with ECOMP. The employee will be given a User ID and password they can use when subsequently filing other claims or to check on claim status.
- Employee and supervisor can fill out their portion of the claim form separately. The computer does not have to be CAC enabled or connected to a .mil network.
- ECOMP will maintain a draft of the claim form for one week if the filing process is interrupted.
- Documentation can be attached to the claim when submitted to DOL thus speeding up the adjudication process since the DOL Office of Workers' Compensation Claims Examiner will not have to wait to receive pertinent documents. The documentation will be submitted electronically with the claim.

Written and video tutorials are embedded in the instructions listed under the "Help" menu on the left side of the ECOMP home page (<https://www.ecomp.dol.gov/#>). Tutorials and slides can also be found at the Army Benefits Center-Civilian home page (<https://www.abc.army.mil/>) at the Injury Compensation drop-down.

For assistance contact an Injury Compensation Specialist located at Army Benefits Center – Civilian by calling toll free (866) 792-7620, during the hours of 0700-1700 (CT), Monday through Friday.