

Phase I- Socialization Process

- Socialization
- Values, Attitudes, Beliefs and Behavior

Phase II- Communication and Conflict Management Skills

- Conflict Management
- Effective and Active Listening
- Effective Feedback

Phase III- Aspects of Discrimination

- Perception Process and Stereotypes
- Prejudice, Power and Discrimination
- Extremist Organizations and Activities
- Racism and Sexism

Phase VI- Army EO Program, EOL Tasks, and EOL Responsibilities

- Role of the EOA, EOL, & EOS
- The Army's EO Policy and Program
- Accommodation of Religious Practices within the Army
- SHARP Overview
- Conducting Ethnic Observances and Special Commemorations
- EO Complaint Process
- Conduct a Command Climate Assessment
- Teach an EO Class
- EOL Continuity Book and Unit EO Board