



## Joint Base Myer-Henderson Hall

# Andrew Rader and Fort McNair Clinic Updates

### ALL Things COVID-19

If you have been in close contact with someone that has tested positive for COVID-19 or if you have COVID-19 like symptoms (cough, fever, chills) remain at home and contact your primary care manager. Outside of business hours, please call the Nurse Advise Line at 1-800-874-2273, option 1. **For emergencies call 911.**

COVID-19 testing is being conducted at Rader Clinic in an outdoor screening/testing area for patients with active symptoms Monday through Friday from 7:30 a.m. to 4 p.m.

**\*\*\*SAFETY ALWAYS\*\*\***

Please continue to practice safety measures including physical distancing, wearing face coverings in public, wiping down surfaces, and washing hands frequently.

### Pharmacy, Laboratory & Radiology

**Pharmacy Services** are Drive-thru only. Hours of operation are 7:30 a.m. to 3:30 p.m.

If you have questions or concerns about your prescriptions please call the pharmacy at (833) 853-1392, option 3.

To request prescription refills call (800)-377-1723 or visit Tricare Online at <https://www.tricareonline.com/tol2> (Please allow 72 hours for refills).

**Laboratory and Radiology** (x-ray) services are available on a walk-in basis from 7:30 a.m. to 4 p.m.

Stay Updated. For the latest information visit **JBM-HH**: <https://home.army.mil/jbmhh/>; <https://www.facebook.com/jbmhh>  
**Rader Clinic**: <https://rader.nrmc.amedd.army.mil/>; <https://business.facebook.com/raderclinic/>

### Clinic Services & Operations

**Rader Clinic** is open Monday to Friday from 7:30 a.m. to 4 p.m. ALL personnel entering the clinic will be screened and required to wear a face covering or mask.

Outside Business Hours call the Nurse Advise Line at 1-800-874-2273, option 1. For emergencies call 911.

Most appointments are currently being conducted using telemedicine. Face-to-face visits are for required or urgent matters only. To schedule an appointment call (855) 227-6331.

**Medical Records**- To Request Medical Records please Fax DD Form 2870 to (703)696-3468. For questions call (703)696-3468.

**Behavioral Health** services available via virtual health and telemedicine call (703) 696-3456.

**SOLDIER READINESS CONTINUES!** PHAs are being conducted virtually by your PCM. Complete part 1 of your PHA and call (855) 227-6331 to schedule an appointment.

**Physical Therapy** services continue. Face-to-face visit are reserved for post-surgical patients only. Virtual appointments available, call (855) 227-6331 to schedule.

**Army Wellness Center** services available on-line to all beneficiaries. Schedule with [Shelby.L.beattie.ctr@mail.mil](mailto:Shelby.L.beattie.ctr@mail.mil) or speak to the health educator at (301) 677-2006.

**Rader Dental Clinic** is currently open for emergent care. Category 4 and Deployment Dental appointments available by Appointment only. All other non-urgent services will resume at a later date. Call (703)696-3460 for the Dental Clinic. Sick call Monday through Friday from 8 to 8:30 a.m. Service Hours Monday to Thursday 8 a.m. to 4 p.m. Friday 8 a.m. to 3 p.m.

**Fort McNair Clinic** is open for Basic Vision and Hearing by appointment ONLY. Call (855) 227-6331.

**Please note** During the COVID pandemic due to reduced staffing and increased safety measures, you may experience increased wait times for face-to-face services.