

# Fort Jackson Community Information Exchange

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COL Timothy R. Hickman USAG-FJ Garrison Commander U.S. Army Installation Management Command

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As of 14 March 2025 FJSC CIE\_v1 Controlled by: USAG-FJ Controlled by: AMIM-FJG-CI CUI Category: UNCLASSIFIED Limited Dissemination Control: NONE POC: alfred.m.muna.civ@army.mil/803.751.5670



# **Briefing Agenda**

- Welcome & Opening Remarks
- RECAP and On the Horizon
- Community Focus:
  - Directorate of Family, Morale, Welfare and Recreation
  - Religious Support Office
  - Directorate of Human Resources
  - Department of Defense Education Activity (DoDEA)
  - Moncrief Army Health Clinic
  - Ft Jackson Family Homes
  - Installation Safety Office
  - Defense Commissary Agency (DeCA)
  - The Exchange (AAFES)
- Open Discussion
- Closing Remarks



# Welcome & Opening Remarks



### COL Timothy R. Hickman, Garrison Commander



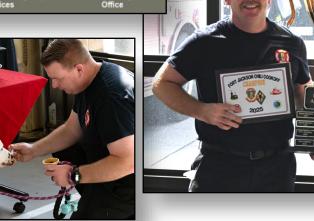


- ✤ FJ Education Fair
- FJ Education Center Grand Opening
- FY24 Installation Civilians of the Year
- ✤ FJ Blood Drive
- \* 2025 Chili Cookoff





ILLIAN REACS GS-9 and above













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# On the Horizon

- Housing Town Hall, Victory Hall (19 Mar)
- Olympic Weightlifting Meet, Van Guard Gym (22 Mar)
- Spring Family Campout, Twin Lakes Park (22-23 Mar)
- Basic Riders Course (25-26 Mar)
- Arm Wrestling Competition (27 Mar)
- Youth Golf Fun, FJ Golf Club (5 Apr)
- Basic Riders Course (8-9 Apr)
- Easter Egg Hunt, Twin Lakes Park (19 Apr)
- Drug Take Back Day, Main Post Exchange (22 Apr)
- Advance Rider Course (22 and 23 Apr)
- Mandatory Motorcycle Riders Class, Post Theater (25 Apr)
- Youth Fishing Derby, Heise Pond (26 Apr)
- Basic Riders Course (29-30 Apr)
- Retiree Appreciation Days (1-3 May)
- FJ National Prayer Day, 1917 Club (2 May)
- Advance Rider Course (6 May)
- Special Olympics South Carolina (9-11 May)
- Memorial Day Holiday (26 May)
- Basic Riders Course (27-28 May)
- Military Long Drive Competition, FJ Golf Club (29 May - 1 Jun)

### **UPCOMING EVENTS**





Motorcycle Riding Season

Youth Fishing Derby





Special Olympics SC

Military Long Drive



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Fort Jackson Community Information Exchange

# Directorate of Family, Morale, Welfare, and Recreation



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# **Army Community Service (ACS)**

9810 Liberty Division Road MON – FRI 7:30 AM – 4:30 PM 803-751-5256, Option 3

#### Upcoming

#### MARCH

4th- Healthy Relationship Building 1100-1200 ACS Bldg.
6<sup>th</sup> – Post Newcomer Orientation, 0900, 1917 Club
6th -Childbirth 101 1100 to 1200 ACS Bldg.
11th – Stress Management Class 1100-1200 ACS Bldg.
13th – Anger Management Class 1100-1200 ACS Bldg.
20<sup>th</sup> – USCIS "Virtual' Appointments, 1730, MS Teams
20th- Infant and Child Development 1100-1200 ACS Bldg.
27th – Resume Writing Workshop, 1400, ACS Bldg.
27<sup>th</sup> – USCIS "Virtual' Training for Families, 1730, MS Teams

#### APRIL

- 1st DIY Credit Repair, 9810 Liberty Div Rd, 1430
- 5th Silent Mile Run/Walk 0800-1100 Installation wide
- 8th Thrift Savings Plan Class, 9810 Liberty Div Rd, 1430
- 10th Prevention Fair for All 1000-1400 1917 Club
- 16th Pinwheel Planting at Pierce Terrace 0830 at the school
- 22nd Social Security Benefits Seminar, MS Teams, 1400
- 29th Estate Planning Class, MS Teams, 1000

#### MAY

13th - Love & Money Matters, MS Teams, 1000

#### JUNE

3rd - Meals in Minutes & Your Budget, MS Teams, 1000

### **Programs & Services**

#### ARMY VOLUNTEER CORP

> Connect volunteers with volunteer opportunities

#### EMERGENCY FAMILY ASSISTANCE CENTER

Central point for coordinating humanitarian response to all-hazard incidents

#### **EMPLOYMENT READINESS SUPPORT**

> Career planning and job search assistance

#### EXCEPTIONAL FAMILY MEMBER PROGRAM

> Support family members with special needs

#### FAMILY ADVOCACY PROGRAM

Services to Help Strengthen Families

#### FINANCIAL READINESS PROGRAM

Offers financial literacy classes and counseling services & Army Emergency Relief (AER) assistance

#### **INFORMATION & REFERRAL**

> Provides connections to community resources

#### **RELOCATION READINESS PROGRAM**

> Provides relocation & lending closet services

#### SURVIVOR OUTREACH SERVICES

Provides support to Survivors of Our Fallen





# FMWR Events

### March

- 22-23 Mar: Spring Family Campout: At Twin Lakes with ODR
- 22 Mar: Olympic Weightlifting Meet (8am, Vanguard)
- 25 Mar: Softball Intramural League

### April – Month of the Military Child

- 5 Apr: 3 Course Kid Fun (9am, Golf Course)
- 18 Apr: Youth Archery (10am, Heise Pond)
- 19 Apr: Easter Egg Hunt (10am, Twin Lakes)
- 20 Apr: Easter Brunch
- 23 Apr: CYS Purple Up Day
- 24 Apr: Soccer Kick Off Challenge (9am to 6pm, Perez)
- 25 Apr: CYS Family Fun Fair (4:30pm, Patriots Park)
- 26 Apr: Youth Fishing Derby (8am, Heise Pond)

### May

- 6 May: Volleyball Intramural League
- 24 May: Weston Lake Opening Party (11am- 5pm)

### Parents Night Out Care every 1<sup>st</sup> and 3<sup>rd</sup> Friday Night 1900-0000 & Saturday 0800-1400





# **Child and Youth Services**



We are excited to announce that we are preparing to move back into Pickens CDC, BLDG 4581. More information is to follow.

# **Upcoming In-Service Day Schedule**

Program	CLOSURE Date
Scouts Out SAC (BLDG 5614) →	23 MAY 2025
MST ( BLDG 6510) →	20 JUN 2025
CYS Wide (all facilities closed) →	29 AUG 2025

Alternate Care will not be available on In-Service days







Reminder: Unauthorized childcare in government quarters is illegal! Residents CANNOT provide childcare for more than 10 hours a week WITHOUT being a registered Family Childcare Provider For more info scan the QR Code:

-2-2-2



Extended care is available to single/dual AD military. The service member must have an extended care memorandum completed by their commander. Extended care is considered hours outside of 0530-1800.

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#### **Richland Two 4K Child Development Application**



The application period for parents seeking to enroll their children in the Richland School District Two Center for Child Development closes March 31, 2025.

Richland Two offers free 4K Child Development classes to students who qualify based on developmental readiness, Pupils in Poverty status, or other risk factors.

For more information, visit the Richland Two child development web page at www.richland2.org/4K or call 803-699-2536.



19 June 2025 Joe E Mann 18 Sept. 2025 Joe E Mann

#### THE PAB:

 (a) Provides two-way feedback about CYS program operations between patrons and the command
 (b) Provides input for establishing and changing local procedures to enhance CYS operationsbalancing patron suggestions and concerns with statutory and regulatory requirements.
 (c) Solves CYS-related problems and issues with input from the "voice of the customer."
 (d) Identifies parent/community childcare and youth program needs.
 (e) Meets quarterly.

(f) Elects a parent chairperson and includes at least one CYS staff member as a member of the board.

 (g) Post minutes of the meeting in CYS facilities and sends electronically to patrons and staff. Minutes and issues are forwarded by the Board Chair through the program director to the Garrison Commander or designee for review.
 (h) GC or command representative attends at least one PAB meeting each year.

If installation has more than one PAB, GC attends at least one and is notified of concerns of other PABs.

 PAB participants will receive parent participation program points IAW current Fee policy, which count toward 10% fee discount.

\*Reference: CYS Regulation 608-10-1



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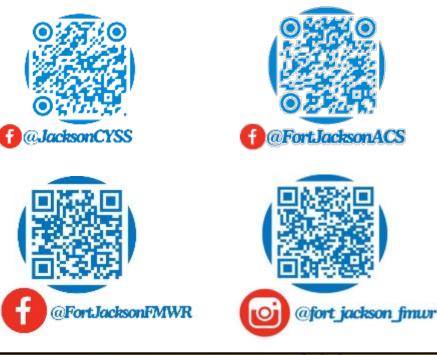
# FMWR Contacts

Parent Central: 803-751-4824/4865

Sports Office: 803-751-5040/7451

School Liaison Services: 803-751-6150

Army Community Service: 803-751-5256, Option 3







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### Fort Jackson Community Information Exchange

# **Religious Support Office**





Location: 4356 31<sup>st</sup> Division St.

Garrison Chaplain: CH (COL) Smith Phone: 803-751-6326

Deputy Garrison Chaplain: CH (LTC) Jackson Phone: 803-237-9954

RSO NCOIC: SFC Paige Phone: 803-751-3121

Resource Manager: CH (MAJ) Mooneyham Phone: 803-751-9871

Family Life Chaplain: CH (MAJ) Claypoole Phone: 803-751-4966/4979





Chaplain (COL) Stanley V. Smith / 803-751-6326 / stanley.v.smith.mil@army.mil 14





Main Post Catholic Mass (Sun, 0930) - Weekday Mass (Tue-Fri, noon) Traditional Protestant (Sun, 1100) Revive (Contemporary) (Sun, 1700)



Youth Program (Thurs, 1800) Family Life Center Bldg. 5640 Marion Ave. POC: Zac Guilbault Email: zguilbault@clubbeyond.org



Lightning Jewish "Shabbat" (Fri, 1800)



Kings Mountain Gospel (Sun, 1030)





Online (Mon, 1900) **POC: Rick MacDermott** 803-394-2380

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Chaplain (COL) Stanley V. Smith / 803-751-6326 / stanley.v.smith.mil@army.mil<sup>15</sup>



### **Chaplain Family Life Center**



Bldg. 5460 Marion Ave. (803) 751-4966/4979 Counseling Hours of Operation: 0900-1700 Mon-Thursday 0900-1200 Friday Services Provided:

- Professional and Confidential Counseling
  - Individual, Couple, & Family Therapy
- Marriage Counseling & Marriage Preparation

Parenting Skills

Grief Counseling

- Combat Stress & Trauma Counseling
- Movement and Processing Counseling

\*Counseling is completely Confidential\*



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Chaplain (COL) Stanley V. Smith / 803-751-6326 / stanley.v.smith.mil@army.mil<sup>16</sup>



### Theology of Suffering (Sermon Series in March)

Revive Chapel Service, Sundays, 1700 Location: Main Post Chapel

### <u>Ramadan</u>

28 FEB-30 MAR
 Breaking of Fast Meal and Maghrib (Sunset Prayers), on MAR 1<sup>st</sup>, 8<sup>th</sup>, 15<sup>th</sup>, and 22<sup>nd</sup> at 1900 in the Main Post Chapel
 1 APR Eid-ul-Fitr Celebration 0800-1000 Main Post Chapel

#### FJ Passover Seder

Sunday, 13 APR 1800 Location: Main Post Chapel POC: CH (CPT) Dovid Egert, 803-751-7427

### FJ Easter Sunrise Service – Permanent Party and Families

Sunday, 20 APR, 0630-0700 Location: Family Life Center

### FJ Easter Combined Trainee Protestant Easter Service

Sunday, 20 APR, 0930-1030 FJ community welcome! Location: Solomon Center

### FJ National Prayer Breakfast

Friday, 02 MAY, 0730-0830 at the 1917 Club.

The Main Post Chapel will be open for prayer after the breakfast at 0830-1130.

- First 50 people to stop by to pray at the MPC will receive a 'Fort Jackson Prays!' T-shirt.



# Fort Jackson Holy Day Services 2025 Main Post Chapel

Catholic:

13 APR (0930) Palm Sunday 15-16 APR (1200) Daily Mass 17 APR (1800) Mass of the Lord's Supper 18 APR (1500) Celebration of the Passion of the Lord 19 APR (2030) Easter Vigil Mass 20 APR (0930) Easter Sunday

Protestant:

Jewish:

17 APR (1800) Maundy Thursday Service-Fellowship Hall 18 APR (1800) Good Friday Service 20 APR (0630) Sunrise Service (Family Life Center)

13 APR (1800) Passover Seder-Fellowship Hall (open to Trainees)

# Join Fort Jackson Jewish Military Congregation

# SUN 13 APR 1800 pm

Feast on gefilte fish, matza ball soup, matza, bitter herbs, the "four cups", macaroons and a full-course dinner while re-enacting the Exodus from Egypt!

# @ the Main Post Chapel



For more info, and to RS

CH (CPT) Dovid Egert

dovid.egert.mil@mail.mil

# Maundy Thursday

4/17/25 • 1800 • Main Post Chapel)

# Fort Jackson Easter Sunrise Service

Sunday, April 20<sup>th</sup> 0630-0700 Family Life Center, Bldg 5460 Marion Ave This service is for permanent party and families. Uniform: Civilian clothing



# COMBINED TRAINEE PROTESTANT EASTER SERVICE

0930 20 April 2025 The Solomon Center, 6510 Strom Thurmond Blvd. Fort Jackson, SC 29207

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### Fort Jackson Community Information Exchange

## **Directorate of Human Resources**



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## Fort Jackson Community Information Exchange

## **Administrative Services Division**



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## **Certificates - New Administrative Signatures**

Administrative Services Division (ASD) 4350 Century Division Avenue Fort Jackson, SC 29207 (803) 751-5335

- The new certificates requiring the new administration signatures have been ordered.
- Certificates impacted:
  - **\*** DD Form 1A (Officer Promotion)
  - \* DD Form 2542 (Commander In Chief, Certificate of Appreciation)





## **U.S. ARMY**

### **Fort Jackson Community Information** Exchange

# **Army Continuing Education System (ACES)**





# **Education Center**

# **Services Provided:**

- Academic Counseling
- Army Personnel Testing (APT)
- Basic Skills Education Program (BSEP)
- General Technical (GT) Improvement Classes
- On post college representatives
- College classes
- Academic Tutoring
- Multi-Learning Facility (MLF)
- College Fairs
- Visiting off-post college representatives
- Classrooms for reservation





# **Methods of Communication**

- There are five (5) methods to obtain counseling services:
  - Send a message through your ArmylgnitED portal
  - Stop by the Education Center, Bldg. 4600
  - Call the Education Center at (803) 751-4714
  - Email the organizational mailbox at <u>usarmy.jackson.93-sig-</u>

### bde.mbx.dhr-jacksonedcenter@army.mil

Visit the Virtual Education Counseling Cell





### Upcoming BSEP Classes

# **Basic Skills Education Program (BSEP)**

Also known as General Technical (GT) Improvement Course

Course Dates:

18 – 28 March 2025

7 - 17 April 2025

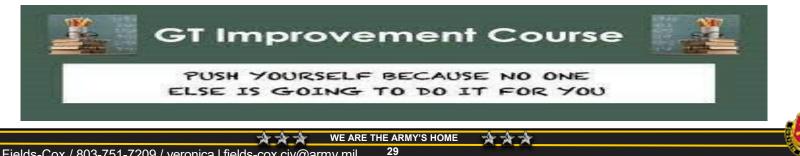
22 April - 2 May 2025

5 - 15 May 2025

BSEP classes will meet Monday through Friday from 0900 – 1530 at the Army Continuing Education Services Center (ACES), 4600 Strom Thurmond Blvd., Fort Jackson, SC. 29207.

Please contact the Education Center if you are interested in participating in a BSEP Class. The Pre-Test of Adult Basic Education (TABE) test scores and enrollment in the Peterson Online Academic Skills Program (OASC) are prerequisites for all BSEP Classes.

> For more information, contact the Education Center via email at usarmy.jackson.93-sig-bde.mbx.dhr-jacksonedcenter@army.mil or call (803) 751-5341.





# Midlands Technical College SUMMER 2025 Fort Jackson Campus CLASSES

# SOCIOLOGY - SOC 101 PSYCHOLOGY - PSY 201

SOC 101: 6:00 PM - 7:55 PM, Rm # B105 Class days: Mondays and Wednesdays Instructor: Moriah West

**PSY 201** Hybrid 6:00 PM -7:55 PM, Rm# B105 Class Days: Tuesdays /Asynchronous/online Instructor: Kevin Toole



Enroll at the Education Center, Bldg. 4600, Room # 109 MTC (803) 782-3213





# Take the next step



#### Start or continue your college education

with help from the Educational Opportunity Center (EOC)





#### **Headquarters Installation Management Command**

# VIRTUAL EDUCATION



### **On-Demand Education Counseling Now Available**

Connect on Microsoft (MS) Teams Download MS



Teams App to your mobile device

Scan the QR Code Sign-In as a guest with Rank and Full Name

Connect with an Army Education Counselor



### SERVICE HOURS

1000-1400 Central Time



#### **Contact Us**

TO MAKE AN APPOINTMENT OUTSIDE OF THE SERVICE HOURS

usarmy.jbsa.imcom-hq.mbx.g1-aces-virtual-education-center@army.mll

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# **Education Center**

- Army Continuing Education System (ACES)
- Education Center
- Bldg. 4600 Strom Thurmond Blvd.
- Hours of Operation: 0730 1630
- (803) 751-5341
- usarmy.jackson.93-sig-bde.mbx.dhr-jacksonedcenter@army.mil





## **U.S. ARMY**

### **Fort Jackson Community Information** Exchange

# **Army Substance Abuse Program**



Take the Community Strengths & Themes Assessment (CSTA) at this link / QR code: https://phpubapps.health.mil/Survey/se/25113745498E6FB5



Share with Leaders your thoughts on how to improve your community's quality of life, health, readiness, programs and resources!

> All responses are **confidential** and must be received **by** 31 March 2025

It takes minutes to provide your input and begin making a difference.



### SERVICE MEMBERS

### FAMILY MEMBERS

### IVILIANS

### **RETIREES/VETERANS**

# Alcohol Awareness Month Think Before you Drink Drugs & Alcohol Don't Mix!

### Stimulants:

Example: Adderall Mixing effect:

- Makes you less aware of alcohol intoxicating effects
- Can result in overdose of death

### Hallucinogens: Example: MDMA Mixing effect:

 Can endanger heart rhythm and/or increase body temperature

### Sedatives:

Example: Opiates Mixing effect:

- Can depress or even stop involuntary functions, such as breathing
- Will increase risk of overdose and death

### Cannabis:

Example: Marijuana Mixing effect:

- Mainly unpredictable
- Can react with anxiety, panic or paranoia





## April 26, 2025 Fort Jackson PX 1000-1400

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Mrs. Sandra Mayweather / 803-751-4785 / sandra.mayweather.civ@army.mil



## May is Mental Health Awareness Month

Join us for a <u>Safe Talk</u> Class <u>Focus:</u> Identifying people w/ suicidal thoughts & connecting them with help. <u>Who:</u> Anyone including family members, friends, community members, and professionals.



14 May 2025, 0900-1200 Training Support Center POC: Ms. Theresita Moses, ASAP, 803-751-2915 <u>theresita.t.moses2.civ@army.mil</u>

## Schedule the Class Today! Only 30 Seats!



## Fort Jackson Community Information Exchange

## **Military Personnel Division**





## **Military Personnel Division**

### Fort Jackson Retirement Ceremony:

- ✤ 13, 20, and 27 March 2025, Located on Hilton Field in conjunction with BCT Graduation
- ✤ 3,10,17 and 24 April 2025, Located on Hilton Field in conjunction with BCT Graduation
- ✤ 1, 8, and 15 May 2025, Located on Hilton Field in conjunction with BCT Graduation

### Pre-Retirement Orientations:

✤ 9 April 2025, Location 5450 Strom Thurmond Blvd. Room 207, 1300-1630

### Retiree Council Meetings:

 6 March 2025, (Tentative), Location 2400 Jackson Blvd. Post Conference Room, 1800-1900

### Casualty Notification and Assistance Officer Training:

- ✤ 7 9 May 2025, Location: SSI, 10000 Hampton Pkwy, 0800-1600
- ✤ 6 8 August 2025, Location: SSI, 10000 Hampton Pkwy, 0800-1600





# Military Personnel Division cont.

### ID Cards Information:

- Appointment Hours of Operation: Monday through Friday, 1000-1540
- Walk-In Hours of Operation: Monday through Friday, 0800-1000
- Closed on the First and Third Thursday of each month from 1230-1600 for training
- Appointment scheduling and required document information can be found at:

https://idco.dmdc.osd.mil/idco/ and/or https://home.army.mil/jackson/index.php/my-fort/all-

services/deersid-cards - Site ID: 102071 (Alternate Search) Fort Jackson, SC.

- For added convenience, many sponsors can now submit an Online USID card Request through the Family ID Cards page at <u>https://idco-pki.dmdc.osd.mil/idco/view-family-info</u>. The requested card will be printed and mailed directly to the cardholder. (The process MUST begin and end online)
- Changes of Renewal or Issuance of ID cards: Anyone over the age of 18 must have two forms of identification upon arrival to the ID card section. One must be a valid picture ID. Customer must have originals or true certified copies of their documents upon arrival. The ID card section cannot accept identification from an email nor a cellphone as verification.
- Appointments are not required for: DD Form 1172 print outs and PIN Resets, are processed in Bldg. 5450 Room 124.





# Military Personnel Division cont.

### > ID Cards Information:

Due to RAPIDS Computer Replacements this office will be closed 15-21 Apr 25 from 0800-1600.

List of other South Carolina DEERS Office within the area:

- The South Carolina Army National Guard 1255 Bluff Road, SC 29201 (803) 299-2998 or (803) 299-1370).
- Shaw Air Force Base 20 FSS/FSPS 504 Shaw Drive Sumter, SC 29152 (803) 895-1596. Please contact their office for their hours of operation.



## Fort Jackson Community Information Exchange

## **Transition Services Division**





## **Transition Assistance Program (TAP)**

### ➢ TAP Transition (Soldiers Transitioning out of the Army):

- Invest in you.
- ✤ Initial assessment Contact TAP to get started 803-751-4109.
- Initialized Individual Counseling (IIC) between Service member and TAP Counselor (Official start to transition process).
- Pre-Separation counseling must take place NLT 365 days from planned separation.
- Transition Assistance Program Impact Study Report (published 2023).
- Transitioning Service Members (TSMs) who completed TAP had better employment outcomes than TSMs who did not complete the program.
- ✤ TAP participants had higher rates of employment retention.



## Fort Jackson Community Information Exchange

## **Department of Defense Education Activity (DoDEA)**





## Department of Defense Education Activity (DoDEA)

### **Re-Registration is open!**

We have various rewards for students for completing re-registration early. A flyer has

been sent out with information on how to get started and details about the rewards.

### **Upcoming Dates**

-No School for students on March 10<sup>th</sup> & 17<sup>th</sup>, April 7<sup>th</sup>, 14-18 Spring Break, -Early release days: March 11, April 8<sup>th</sup>, May 13<sup>th</sup>.

### **Events Coming Up**

March 24<sup>th</sup> Q3 Report Cards (CC Pinckney) April 9<sup>th</sup> Literacy Night (CC Pinckney) April 23 Q4 Progress Reports (CC Pinckney) April 1<sup>st</sup> and 2<sup>nd</sup> MoMC Kickoff & Lunch on the Lawn (CC Pinckney) April 8-11 STEAM (Science, Technology, Engineering, Art, Math) Week (CC Pinckney) April 29<sup>th</sup> Spring Photos (CC Pinckney) March 20<sup>th</sup> Math Night (Pierce Terrace) April 1<sup>st</sup> MoMC Kickoff (Pierce Terrace) April 1<sup>st</sup> MoMC Kickoff (Pierce Terrace) April 2<sup>nd</sup> Walk to School Day (Pierce Terrace) April 3<sup>rd</sup> STEAM Night (Pierce Terrace) April 11<sup>th</sup> Spring Pictures April 30<sup>th</sup> Career Day (Pierce Terrace)



## Fort Jackson Community Information Exchange

## **Moncrief Army Health Clinic**







## Moncrief Army Health Clinic

Moncrief Army Health Clinic

### **MISSION**

MAHC generates and sustains medically ready Soldiers and a ready medical force through the delivery of safe, quality, timely healthcare and force health protection at the Army's premier IET installation.

### **VISION**

MAHC provides ready, responsive and relevant support to ATC-FJ, MEDCOM and the Joint Force within the assigned health support area. MAHC will do this with a people-centered approach to achieve synergy between exceptional patient care and maximized readiness activities.

### Primary Care

Integrated Health Medical Home Family Medicine Pediatrics Medical Readiness Center Immunizations Case Management Respiratory Therapy Population Health Contraceptive Clinic

### Ancillary Services

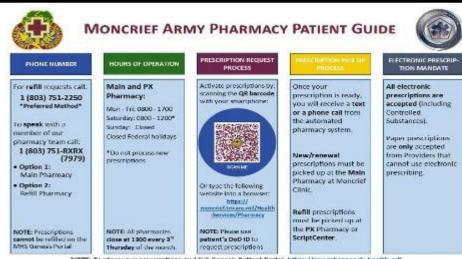
- Pathology
   Radiology
   Pharmacy
   Optical Fabrication
- Specialty Care Audiology Dermatology Optometry Rehab Services Physical Therapy (includes Athletic Trainers) Occupational Therapy Chiropractic Nutrition Care

### Preventive Medicine

Industrial Hygiene
 Occupational Health
 Public Health
 Armed Forces
 Wellness Center
 Army Hearing
 Program

### **Behavioral Health**

Outpatient Behavioral Health
Psychiatry
Psychology
Social Work
Substance Use
Disorder Clinical Care
Family Advocacy
Tele-Behavioral Health
Child & Family BH
System



- NOTE: To view your prescriptions on MHS Genesis Patient Portal. https://my.mhsgenesis.health.mlj.
- We have three options for activating new or renewed prescriptions (QR code, online refill form, or in person). Our locations are: Main building ground floor (full service) and the Post Exchange (call in re-fills only) <u>https://moncrief.Tricare.mil/health-services/pharmacy</u>
- Beginning on May 1, 2025, we are consolidating our pharmacy staff to peak prescription demand times to improve efficiency and timeliness of service. All pharmacy locations will be open Monday through Friday from 8 a.m. to 5 p.m., and close on weekends and federal holidays.







- Phone Numbers Next Friday (21 March 2025) our Messaging/Call Center will move to a new contract which should decrease wait times and prevent calls from being dropped unexpectedly.
- Patients will be able to call (803) 751-CARE / 2273 or (833) 662-7433 with uninterrupted service.
- My Military Health Everything we do is about making sure our patients have the tools they need to better manage their health, and that's why we are introducing, "My Military Health." With this new care model, you'll be able to meet with your care team at a time and location that's convenient for you. You can have a telephone appointment, a virtual one, or if you still prefer, you can come into the clinic. By following this model, your team will be able to reduce unnecessary trips to the clinic that can be taken care of over the phone or by a virtual appointment. This will also open up our providers' schedules so that more appointments are available, and wait times are reduced.
- The way it works: If you want to make an appointment you call the number above, tell the messaging center representative what your healthcare needs are, and they in turn will message your primary care team with the details. This helps the team determine if you need to be seen in person, or if a virtual or telephone appointment is more appropriate. You can also message your care team through MHS Genesis.
- Once the message is placed with our team, you will receive a telephone call back the same day letting you know when and what type of appointment is available for you. (NOTE: Calls placed after 3:30 p.m. will be answered the following business day.)



## Fort Jackson Community Information Exchange

## **Ft Jackson Family Homes**





<b>(11)</b>					N	Event Details Gu
					,	Tuesday March Ath Get ready for a tue-MA Grass craft event with delicious treats! Join 5 to 6 PM for an afternoon of creativity for meak-making activities, along with scrum
	4 Join us for an exciting Mardi Gras craft session and tasty snacks from 5 to 6 PM1		6	7	8 Make up grab and go t	cuprolites and donuts. Don't miss out or feativitied Monday March Mitt: Get ready for a delit evening at our baixed potato bar! We'l h variety of toppings available, including by chicken, and chill, to customize your per potato. Join us from 5.30 to 7.00 PM for th dinner on the go!
9 Hey there, sunshinel It's that time of year again-daylight saving time has arrived Don't forget to set your clocks ahead by one hour.	11	12	13	14. Come and enjoy out baked potato barl From 5:30 to 7:00, it's the perfect quick dinner option to grab and take with you.	15 Make up grab and po 1	Monday March 17th Come celebrate St. Pa Day with us from 5 to 6:30 PMI We'll be or foam gnonies and enjoying delicious cupca green popcioni Saturday March Bith Celebrate Internet Women's Day with us! Throughout March, hosting a makeup ghreeway every Saturda
Patrick's and snac	s for St. Day crafts ks from 5 50 PM!	19oin us for the town hall meeting! We genuinely value your insights and perspectives on how we can enhance our community because your voice matters to us.		21 Swing by this Friday to say hello and enjoy some popcorn!	22 Make up grab and go 1	tribute to the amazing women who inspire day. Wednesday March 268h: Get neady to take delicious treat and an exciting craft projec time after 3:00pm. Friday March 21st: Kick off your weekend th way by grabbing some popoint
23 24	25	26 Swing by for a midweek snack and craft boost This Wednesday!	27	Swing by this Friday to say hello and enjoy some popcorn!	29 Make up grab and go f	Friday March 19th: Come be a part of our th gathering? We can't wait to see everyone fr 2:00 Hey there, sunshine? It's that time of year daylight saving time has arrived? Don't forg your clocks ahead by one hour.

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U.S. ARMY

## April

### Bloom where you are planted

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
		1	2	3	4	5
	7	8	9	10	11 Dinner and music featuring the Fort Jackson Army Band 5:30-7:00pm	12
3	14	15	16	17	18 Spring extravaganza 5-7pm	19
0	21	22 Plant where you are planted Earth day Event 3-5pm	23	24	25	26
7	28	29	30 Adopt a pet day 5-6:30pm			



# HOUSING TOWNHALL Next week

## DATE: WEDNESDAY, MARCH 19TH TIME: 6:00 PM LOCATION: VICTORY HALL

### **HAVE A QUESTION?**

Submit questions to odftjackson@bbcgrp.com to be answered during the meeting!



🛧 🛧 🔆 WE ARE THE ARMY'S HOME 🔥 🛧 🛧

James Harper / 803-790-7913 / jharper@bbcgrp.com



# THE 2025 TENANT SATISFACTION SURVEY IS NOW LIVE!

Check your email inbox for a link to the survey to share your thoughts on how we can improve your living experience!



OMB Control Number: 0704-0553 | OMB Expiration Date: 31 May 2025

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James Harper / 803-790-7913 / jharper@bbcgrp.com

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#### 1. Use caution near streets/snow removal equipment

Residents—especially children—should use extreme caution near streets during and after a winter storm as snow removal trucks have limited visibility. Snow piles along the roads further restrict visibility—always keep children away from these areas.

### 2. Going away? Let us know.

If you are leaving your home for a period of time, make sure to notify our management office some our team can periodically check on your home—particularly in the event of a storm. Also be sure to keep the heat running while you are away. Maintaining a proper home temperature will help prevent pipes from freezing and potentially bursting.

### 3. Allow faucets to drip

Allow a faucet to drip slightly to keep water moving and relieve pressure in the system.

### 4. Keep interior doors open

Pipes are often located in cabinets. When temperatures drop, it's a good idea to keep these cabinet doors open to allow heat to circulate around pipes. Also look to keep interior doors open so that heat can flow throughout the home.

### 5. Disconnect garden hoses

Make sure your garden hose has been disconnected from your exterior faucet—leaving them attached can cause damage.

### 6. Secure outdoor items

Secure items that can be blown by high winds and subsequently become projectiles or get lost or damaged in a storm.

#### 7. Call Maintenance

If you discover that you have no heat, no water, a frozen pipe or leak, contact our Maintenance team for immediate assistance.

#### 8. Check your renters insurance

Obtaining a renters insurance policy is highly recommended, as damage to your home due to frozen/burst pipes may be a resident's responsibility. Renters insurance will also help protect your personal property in the event of damages.

### CONTACT INFORMATION

Management Office: 803-738-8275 Maintenance Requests: 803-787-6416 FortJacksonFamilyHomes.com JacksonLeasing@bbcgrp.com

# Fort Jackson



### **STAY SAFE & CONNECTED**

We urge all residents to take the necessary steps to be prepared for winter weather and stay safe. During storms, our team will send out regular updates regarding any utility issues, safety concerns or other issues impacting our community.

Not receiving our emails? Get connected simply by calling or emailing our management office and providing the email address you would like added to receive our communications.





- > Ongoing Efforts: \$14M Out Year Development
  - Demolish: 19 of 240 legacy units
    - ✤ 12 Units in PT5 (JNCO)
    - ✤ 7 Units in Howie Vil. (CGO)
  - Build: 19 new homes (3 & 4 bedroom homes)
    - ✤ 8 homes in PT5 (2 quad bldgs.
      1,632 1,944 sq ft 3&4 BR)
    - 11 Units in Howie Vil. (5 Duplexes (1,775 - 1,993 sq ft 3&4 BR) and 1 SF 4BR Accessible home (2,008 sq ft)
- ≻Way ahead:
  - Mobilization for demo/construction scheduled for Mar Apr 2025.











> Ongoing Efforts

- Fiber to the Home...will come to ft Jackson following completion of the Ft Eisenhower project.
- EV charging coming to Ft Jackson...This initiative will install individual charging units to those families that subscribe for the service.



## Fort Jackson Community Information Exchange

## **Installation Safety Office**





## Army Traffic Safety Program (ATSTP) Information and Benefits

- ✤ ATSTP is governed by AR 385-10, paragraphs 13-17 & 13-18
- All the classes are open to Active-Duty Service Members, Active Reservist and National Guards, and DoD Civilians (on space available basis).
- Basic Rider Course (BRC) curriculum now requires the completion of an online course (eCourse, on the Motorcycle Safety Foundation website) prior to local BRC course attendance. DoD civilians must pay a one-time \$19.99 fee (Civilians can spend up to \$300-\$400 for off-post instruction).
- The program saves Service Members and DoD civilians hundreds of dollars and is conveniently located.
- Many insurance companies offer drivers discounts on auto insurance premiums if drivers complete a defensive driving course.



## Army Traffic Safety Program (ATSTP)

Courses offered:

- Remedial Driver Training (RDT)- 8-hour course, with a max of 36 seats/year, designed to help students are convicted of a moving traffic violation or determined to be at fault in a traffic mishap while operating a government motor vehicle. The RDT informs the Service Member how behavior and choices can influence situations.
- Intermediate Driver Course (IDC)- 2.5-hour course, with a max of 90 seats/year, for Service Members aged 26 and younger that reinforces a positive attitude toward driving and individual responsibility.
- Motorcycle Basic Rider Course (BRC)- 2-day motorcycle course, with a max of 80 seats/year, for all motorcycle riders no matter the experienced level. The BRC teaches the fundamentals of motorcycle safety and is a onetime requirement. Motorcycles and PPE are provided.
- Advanced Rider Course (ARC)- 1-day course, with a max of 656 seat/year, designed to improve motorcycle rider's basic skills and teaches personal risk assessment. Required as a follow-on course after 6 to 12 months after completion of BRC. Required every time a Service Member has a change of stations.





### 23/24 Contract -vs- 25 Contract Number of Seats, Projected Classes 2025

Course	23/24 Contract		2025 Contract					
	# Seats 24	# Trained 24	# Seats Now	# Students Class	#Classes	EST Total	Remaining	
Basic Rider Course	139	88	80	6	13	78	+ 2	
Advance Rider Course	65	55	65	6	10	60	+5	
Remedial Drivers Training	102	30	36	5	8	35	+ 1	
Intermediate Drivers Training	232	80	90	8	11	88	+ 2	

Note: Additional seats may be available, however CRC must provide approval.



Fort Jackson Community Information Exchange

## **Defense Commissary Agency (DeCA**





## **DeCA Fort Jackson Commissary**



Get in Touch Store Phone: Main: 803-751- 4134 Click2Go Service Desk: 804-481-3815 Fax: 803.751.3888 DSN: 734.4753 Store Email: deca.gregg-adams.store-opsgrp.list.websitez03fortjackson@mail.mil=

FREEDOM

FREEDOM'S CHOICE

TIPPY TOES

Contraction of the local division of the loc

cravn

HOMEBASE

TOP CARE

TopCare

PURE

FULL CIRCLE MARKET

WIDE

COFFEE CO

WIDE AWAKE COFFEE

Flock's

Deli Hours

MON 1100 -1400

TUES 0830

WEDS 0930

THUR\$0930 -

0930

0830

1030

SUN

1800

2000

2000

2000

FRI

2000

SAT 2000

Normal Hours	CLICK2GO			
SUN 1030 - 1800	Hours			
MON 1100-	SUN 1100- 1700			
1800	MON 1100-			
TUES 0830 - 2000	1700 TUES 1000 -			
WEDS 0930 -	1900			
2000	WEDS 1000 -			
THUR\$0930 - 2000	1900 THURS1000 -			
FRI 0930 -	1900			
2000	FRI 1000 -			
SAT 0830 - 2000	1900 SAT 1000 -			
2000	1900			





Careers with DeCA Looking for a fulfilling career, supporting the most deserving? Join us here at DeCA.



The Department of Defense expanded commissary shopping privileges in the U.S. effective 1 January 2020 as part of the Purple Heart and Disabled Veterans Equal Access Act of 2018, included in the John S. McCain National Defense Authorization Act for Fiscal Year 2019. This expansion adds to the existing authorized shopper list here.

Follow these easy steps to verify Commissary eligibility before you shop:

1. Examine your Veteran Health Identification Card (VHIC), it must show either:

- Service connected
- Medal of Honor
- Purple Heart recipient status
- Former prisoner of war (POW)

NOTE: Ensure that the expiration date is current

2. Update if Necessary: If any condition is not met, contact VA Healthcare at 877-222-8387 to request an updated card.

3. Check Local Requirements: Verify entry requirements with your local installation.

For more information on policies and procedures for obtaining a VA Health Identification Card (VHIC) and accessing DOD installations with your VHIC, click the following link: DOD VA INSTALLATION ACCESS

## "Please call 803-751-4134 for questions, requests, & feedback"



Heath Cline / (803) 751-4458 / Heath.cline@deca.mil

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## **U.S. ARMY**

## **Fort Jackson Community Information** Exchange

## **Army & Air Force Exchange Service (AAFES)**





## The Exchange



**MINI-MALL RENOVATION** 

EST. GRAND OPENING – JULY 2025

OPTICAL

**CLASS SIX** 

**ALTERATIONS** 

LAUNDRY & DRY CLEANING

PANERA BREAD

**ICE CREAM SHOP** 

MILITARY CLOTHING

PATRIOT OUTFITTERS

CHIROPRACTIC OFFICE

### **TROPHY & PLAQUE SHOP**





## Fort Jackson Community Information Exchange

• Next CIE - 13 June - 1917 Club

> Join us In-Person (preferred) or FB Live! w/ Q&A session https://www.facebook.com/FortJacksonCommandingGeneral

# Next Housing Townhall

- 19 March
- Victory Hall





## Fort Jackson Community Information Exchange

# **Community Questions**

## **U.S. Army Garrison Fort Jackson**



COL Timothy R. Hickman, Garrison Commander CSM Brie E. Kotula, Command Sergeant Major

