



DEPARTMENT OF THE ARMY  
US ARMY INSTALLATION MANAGEMENT COMMAND  
HEADQUARTERS, UNITED STATES ARMY GARRISON, FORT JACKSON  
DIRECTORATE OF HUMAN RESOURCES  
5450 STROM THRUWOND BOULEVARD  
FORT JACKSON SC 29207-5208

AMIM-FJH (800D)

30 January 2023

MEMORANDUM FOR Chairman, Fort Jackson Retiree Council, Fort Jackson, SC  
29207

SUBJECT: Minutes of the Fort Jackson Retiree Council Meeting

ACTION OF APPROVING AUTHORITY: The attached minutes of the Fort Jackson Retiree Council meeting conducted on 3 November 2022 are approved/disapproved.

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Encl

JASON E. KELLY  
Brigadier General, USA  
Commanding

**Fort Jackson Retiree Council  
Meeting Minutes  
3 November, 2022**

<b>Rank</b>	<b>Member Name</b>	<b>NOV 22</b>
COL (ret)	Jeffrey Sanderson (Chair)	P
COL (ret)	Joseph S. McLamb (Sec)	P
CAPT (ret)	Paul Flondarina	P
COL (ret)	John G. Gergulis	A
COL (ret)	Carl W. Horn	A
COL (ret)	William A. Whatley	P
COL (ret)	Steve Vitali	P
COL (ret)	Thomas A. Robillard	A
LTC (ret)	John R. Marcucci*( V/Ch)	A
LTC (ret)	Tom McAndrews	P
LTC (ret)	James Ross Snell	A
CW4 (ret)	Constantine S. Green	P
CSM (ret)	Russel Anderson*	A
CSM (ret)	Michael L. Armstead	P
CSM (ret)	Jesse J. DeBerry	A
CSM (ret)	Melvin Everson	A
CSM (ret)	Carl M. Lopez	P
CSM (ret)	Dan Wrightsman	A
MSGT (ret)	Robert W. Barkalow, Jr.	P
MCPO (ret)	Jim Null	A
SGM (ret)	Robert B. Price*	P
SGM (ret)	Joyce S. Roberts	A
TSGT (ret)	George Geriner	A
Mrs.	Donnell Baker	A
Mrs.	Pamela Wallace	P
MSGT (ret)	Jessica Creech	P
Mr.	Paul Creech	P

**Time:** 1800

**Location:** Post Conference Room, Post Headquarters, Fort Jackson, South Carolina

**Council Membership Attendance.** "P" denotes present at the meeting, in person or through remote participation. "A" denotes absent from the meeting.

**Others in Attendance.**

COL Carter Price, Fort Jackson Chief of Staff  
 COL Stewart, Moncrief Army Health Clinic  
 Ms. Rose A. Turner, Fort Jackson Family Morale, Welfare, and Recreation  
 Ms. Regina Harlan, Fort Jackson Retirement Services Officer  
 CSM (ret) Lewis Kellum, Director, Fort Jackson Human Resources  
 Heath Kline, Commissary

1. **Opening.** The Chairman convened the meeting at 1800 with an opening prayer.

2. **Opening Remarks.** The Chairman thanked all for attending. The Secretary provided a brief overview of the meeting with BG Kelly on 18 Oct 22, to include:

- BG Kelly's emphasis on the importance of the retiree community and his personal affinity for South Carolina;
- BG Kelly's "quest to be a good ancestor" to future generations at Fort Jackson;
- BG Kelly's belief that the interests of the installation and those of the retiree community overlap;
- BG Kelly's interest in having the voice of retirees included in decisions about Fort Jackson;
- BG Kelly's current focus on "engagement, outreach, and recruiting;" and
- BG Kelly's announcement of a new Fort Jackson Command Sergeant Major to arrive in early 2023.

3. **Minutes.** The Council approved the minutes of the 3 September, 2022, meeting, amended to show COL (retired) Gergulis and MSGT (retired) Barkalow as Present during the 3 Sep 22 meeting.

4. **Garrison Update.** COL Carter Price provided the following updates.

- a. BG Kelly is placing emphasis on the effect of Fort Jackson decisions on the retiree community.
- b. Fort Jackson is considering a significant change to its monthly retirement ceremony, and seeks greater involvement from the local retiree community. Currently, retirement ceremonies are held on the last Tuesday of each month at the post theater. The proposal under consideration would make the retirement ceremony part of the Basic Combat Training graduation parade on a monthly basis.
- c. BG Kelly is especially interested in feedback from the retiree community on potential changes to Fort Jackson facilities.
- d. Fort Jackson is examining options to increase the local networking opportunities of Soldiers in the Transition Assistance Program by including opportunities to connect with the retiree community.

## 5. Agency Reports.

- a. Moncrief Army Health Clinic. COL Stewart provided the following updates.
  - 1) The transition to the new MHS Genesis electronic medical record system is underway and generally going as planned.
    - The pharmacy is now back at its pre-transition rate of service after some temporary delays.
    - Laboratory work has improved in the last 30 days, but remains slightly slower than pre-transition. The arrival of additional phlebotomists is expected to improve performance.
    - The Acute Care Clinic is again available for dependents and retirees.
    - Some data in DEERS, such as personal phone numbers, did not migrate to Genesis. This has, in some cases, slowed medical response times to patient queries, etc.
    - Appointments remain difficult to schedule.
      - Efforts are underway to streamline the on-line appointment request process.
      - The Clinic is adopting a contracting solution to reduce wait times on the appointment phone lines.
  - 2) Medical professionals are predicting a severe winter for flu and Respiratory Syncytial Virus. Flu vaccination and COVID-19 booster shots are now available, and all over the age of 50 are urged to get both.
  - 3) The Joint Commission inspection of the Clinic went extremely well in October, resulting in only two minor findings. One inspector declared the Clinic “the best we’ve seen.”
  - 4) The Clinic currently cannot provide eye examinations for retirees. This is a temporary condition created by significant staffing shortages, not a change in policy. Once the staffing shortages are addressed, the Clinic expects to provide eye examinations to retirees again.
- c. Commissary. Heath Kline provided the following updates.

1) The Commissary now provides reduced services on Mondays, 1100-1800. During these hours, some services may not be available, and all costumers will need to use the self-checkout procedures and bag their own groceries.

2) The Commissary continues to experience supply challenges, averaging a 51% delivery rate on goods ordered. This means some items are temporarily unavailable, and some will be permanently removed from the Commissary inventory. As an example, the Commissary no longer carries the Little Debbie line of pastries.

3) Please encourage those who use the handicap-friendly shopping carts to return them to the Commissary when no longer needed. The Commissary does not have adequate staff to police these from the parking lot on a recurring basis.

4) The Commissary plans to adjust their Click and Go on-line shopping process to include home delivery both on and off post.

c. Family Morale, Welfare, and Recreation. Rose Turner provided the following updates.

1) Many AAFES facilities are adjusting their hours on a seasonal basis. This will be especially prevalent during Victory Block Leave.

2) Weston Lake has a new security gate.

3) MWR will be hosting its annual Biggest Loser contest in January.

4) Billing challenges at the Golf Course have largely been resolved.

5) Swimming lessons are now available at Knight Pool.

6) The Army Soldier Show has been suspended at the Army level, apparently due to budget constraints.

7) See the MWR website (<https://jackson.armymwr.com/>) for additional information on all MWR activities.

8) In response to a query, Ms. Turner reported that the Fort Jackson MWR has experienced increased costs and decreased revenue since the beginning of the pandemic, but there are no immediate plans to close any facilities or curtail any programs.

## 6. Internal Reports.

a. Golf Club. COL (retired) Whatley reported there has been no meeting of the Fort Jackson Golf Club since prior to the pandemic, but that a meeting is needed to address conflicting rumors about potential changes in policy concerning civilian access to the course. He also reported the state of the greens is very good.

b. Communications Initiative. Captain (retired) Paul Flondarina provided an update, included as an attachment.

**7. Retirement Services Officer Update.**

a) Ms. Regina Harland announced the 2023 Retiree Appreciation Days are tentatively scheduled for 18-19 May 23. The Chairman asked her to seek a third day (Saturday, 20 May 23) as part of the schedule.

b) The Chairman established a sub-committee to work with Ms. Harland on the details of this event. Members of the sub-committee are:

- LTC (retired) Tom McAndrews
- MSGT (retired) Jessica Creech
- Mr. Paul Creech

**8. Unfinished Business.** The Council considered two pieces of business from previous meetings.

a. Gateway to the Army Association. CSM (retired) Marty Wells provided the following updates.

1) Development of Centennial Park has been underway for 7.5 years, and needs roughly \$600,000 in additional funding to reach completion.

2) Remaining construction is planned for three phases:

- Phase I: Addition of concrete pathways
- Phase II: Laying of pavers
- Phase III: Completion of the Wildcat Amphitheater

3) The Association is pursuing the funds necessary to complete the project through both direct donations and application for applicable grants.

4) The Association is updating its website to include all the information above.

b. Council Membership. The secretary recommended and the Committee approved the acceptance of the resignations of three former members of the Committee, with their names to be forwarded to the Fort Jackson Chief of Staff for appropriate recognition at the installation level. These include:

- 1) COL (retired) Mike Molosso (served as Chairman from October, 2004)
- 2) CW5 (retired) David Ratliff (served as Secretary from February, 2005)
- 3) Ms. Angie Evans (served as member from January, 2019)

**9. New Business.** Council members raised the following issues.

a. Chief of Staff of the Army Retired Soldier Council. The Secretary asked that Committee members contact him directly if 1) they are interested in serving on the Council for a 1-year term; or 2) they have an issue requiring Army-wide attention for forwarding to the Council.

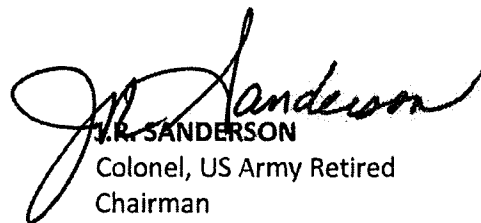
b. Council members raised the following issues.

- Tri-Care Open Season is 14 Nov – 13 Dec 22.
- Many independent pharmacies have been dropped from the Tri-Care network, effective 24 Oct 22.
- BG (retired) Bolduc, a candidate for the US Senate in New Hampshire, was a resident of Fort Jackson in his youth while his father, Major General Lucien E. “Blackie” Bolduc, Jr., served as the commanding general.

10. **Closing Comments.** The Chairman thanked all for attending.

11. **Adjournment.** The meeting adjourned at 1916.

12. **Next scheduled meeting:** 19 Jan 23, 1800, Post Headquarters.



J.R. SANDERSON  
Colonel, US Army Retired  
Chairman

03NOV22

Subj: RETIREE COUNCIL COMMUNICATIONS INITIATIVE SITREP

1. Since our last session, there has been several positive movements in the Committee's communication initiative:
  - a. Alternative Communication Process Flow. I would like to thank Colonel Joe McLamb for allowing me to visit his Public Affairs Officers at the SC Department of Veteran Affairs to see if their communications infrastructure could be mirrored for the Retiree Council's use. The use of text notification when the Retiree Council has updated Fort Jackson news, gate operation changes, MWR events, etc. is a good mechanism to push notifications to retirees. This assessment is ongoing and hinges on the following topic of retiree email access.
  - b. Retiree Email Address Access. Mike Molosso provided initial intel that RSO's Army-wide are being provided email address access to support the regional Army retiree population. Subsequently, after meeting with Ft Jackson's RSO, Regina Harlan, she confirmed that she completed the first phase of access to this much needed database. We are also looking into whether this access includes all other military services who retired utilizing Ft Jackson as their final base of support. As we understand to date, the email list will be restricted to the RSO; however, our council may utilize Regina's office to disseminate the Retiree Council's and Chairman's communication.
  - c. Social Media. Regina introduced me to the FT JAX PAO and his social media subject matter expert. Ms. Harlan has scheduled a follow-on meeting with the Post PAO's website and social media SME (Nate Clinebelle) to begin establishing the Retirement Council's dedicated social media presence and populating the existing RSO website with Retiree Council information.