



US Army Garrison - Italy
Department of Public Works
Housing Division



**USAG ITALY HOUSING OFFICE – ACCOMPANIED SERVICE
MEMBERS HOUSING INFORMATION**

Congratulations on your assignment to USAG Italy! We understand that relocating to a new country presents unique challenges, and the USAG Italy Housing Office is dedicated to ensuring a smooth and successful transition for you and your family. We are here to guide you through every step of the housing process and help you embrace the rich culture of Italy.

Initial Information Request – 15 Days Prior to Arrival

To begin the housing process, please contact our office 15 days before your scheduled arrival in Italy and provide the following information:

1. CMR/PO Box
2. CAC (front and back – clear images)
3. Passport and Visa (if applicable – for civilian employees)
4. Date and Place of Birth
5. Official Orders
6. Family Composition (number and ages of all dependents, including pets)
7. Current Telephone Number
8. Personal Email Address
9. Expected Date and Port of Arrival in Italy

This information is essential for us to apply for your *Codice Fiscale* – an Italian tax identification number similar to the American Social Security Number. You will require this for opening a local bank account, activating utilities in private rentals, establishing a local cell phone account, and other administrative processes.

IMCOM-E Mandatory Housing Policy

Please be aware of IMCOM-E Policy regarding mandatory assignment of Military Personnel to Government Housing, released on 28 March 2025 by the IMCOM-E Director. This policy mandates that all Service Members and their families be assigned to government quarters if suitable accommodations are available within their category and bedroom requirement. A copy of the full policy is attached for your review.

Housing Options at USAG Italy

USAG Italy offers two primary housing options:

1. **Government Leased Quarters (GLQ):** GLQ are located off-post within the USAG Italy area of responsibility but remain under US Government control and management. These properties are typically within a 30-minute commute and conveniently located near DODEA bus routes. All utilities are included; residents are responsible for the cost of Wi-Fi/internet and telephone services, should they choose to subscribe.
2. **Private Rental (PR):** PR housing is located in Vicenza and surrounding townships. This option involves a direct contract between the resident and the property owner, similar to renting in the United States. Residents are responsible for adhering to the lease agreement and all associated utility costs. (Overseas

Housing Allowance (OHA) will be issued/approved based on rank and family size). The Housing Office will provide comprehensive assistance throughout the PR process, beginning with a mandatory Private Rental Briefing. We will also serve as a resource throughout your tour, facilitating communication with your landlord, assisting with maintenance/repair requests, and offering mediation services when needed.

Understanding Italian Housing

Generally, housing in the communities surrounding USAG Italy consists of duplexes, townhomes, or apartment flats. Single-family homes are less common. The average size of a duplex or townhouse is approximately 1,200 to 1,800 square feet.

Please note that many Italian homes feature multiple stories (often two or three) with stairs, which may present challenges for moving large furniture. Additionally, homes on the economy typically do *not* include kitchen appliances, closets, or laundry facilities.

Central Furnishings Management Office (CFMO)

The USAG Italy CFMO is available to assist you with essential appliances for the duration of your tour. They can provide:

- Stove/Oven
- Refrigerator
- Dishwasher
- Washer
- Dryer

CFMO also offers loaner furnishings to bridge the gap until your Household Goods arrive, including dining room sets, living room furniture, bedroom sets, and wardrobes.

We are committed to making your transition to USAG Italy as seamless as possible. Please do not hesitate to contact the Housing Office with any questions or concerns.