



# USAG Italy Army Family Housing

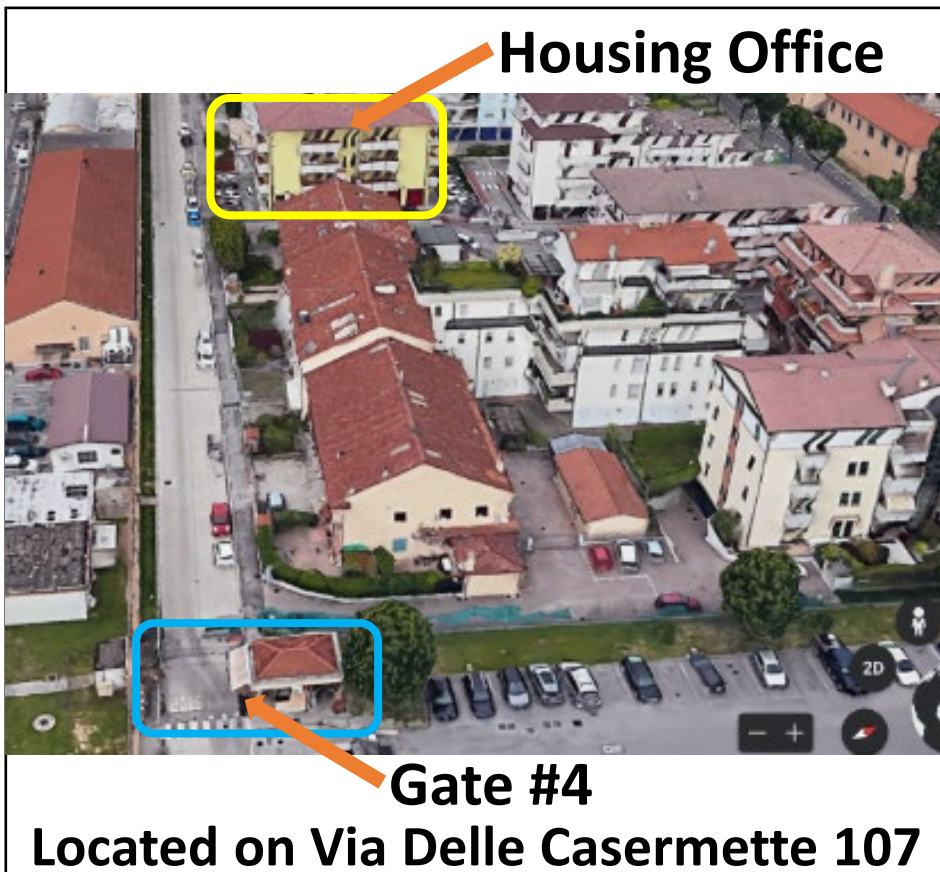
**WELCOME to the  
Housing Office**





# HOUSING OFFICE – HOURS OF OPERATION

Monday/Friday	0830hrs	1630hrs
Thursday	1200hrs	1630hrs



## HOUSING FRONT DESK:

+39 0444 712724/25/26/30

## HOUSING HELP DESK:

+39 0444 71 2720/21/43

## CFMO:

+39 0444 71 2560/61/62/63

DSN PREFIX: 646-XXXX



Housing Mail

EMAIL: [usarmy.usag-italy.id-europe.mbx.housing-division@army.mil](mailto:usarmy.usag-italy.id-europe.mbx.housing-division@army.mil)





# COMING SOON

## NEW ARMY FAMILY HOUSING Occupancy to begin tentatively 2025





<sup>CU</sup>  
**COMING SOON**

## **Future USAG Italy Army Family Housing: 428 Units on Villaggio, 50 Units on Ederle, 478 total**

### **Caserma Ederle and Villaggio**

#### **Phase 1:**

Status: Currently in Construction, 61 units Villaggio, 50 units Ederle

#### **Phases 2:**

Status: Awarded Contract, Awaiting Construction Start, 130 units

### **Villaggio**

#### **Phases 3:**

Status: Awarded Contract, Awaiting Construction Start, 130 units

### **Villaggio**

#### **Phase 4:**

Status: Design Complete, Awaiting Solicitation, 107 units Villaggio

Anticipated Construction Award, TBD







# CASERMA EDERLE COMMUNITY RENDERING

Under Construction –  
50 - Three Bedroom Government Controlled Quarters





# CASERMA EDERLE LAYOUT RENDERING

Under Construction –  
50 – 3 Bedroom Government Controlled Quarters







# VILLAGGIO COMMUNITY RENDERING

Under Construction –  
3, 4, & 5 Bedroom Government Controlled Quarters







# VILLAGGIO LAYOUT RENDERING

## 428 - Government Controlled Quarters (GCQ)







# VILLAGGIO CONSTRUCTION BY PHASE

## Under Construction NOW - Phase 1

Villaggio AFH  
Phases 1 - 4





# USAG Italy Army Family Housing

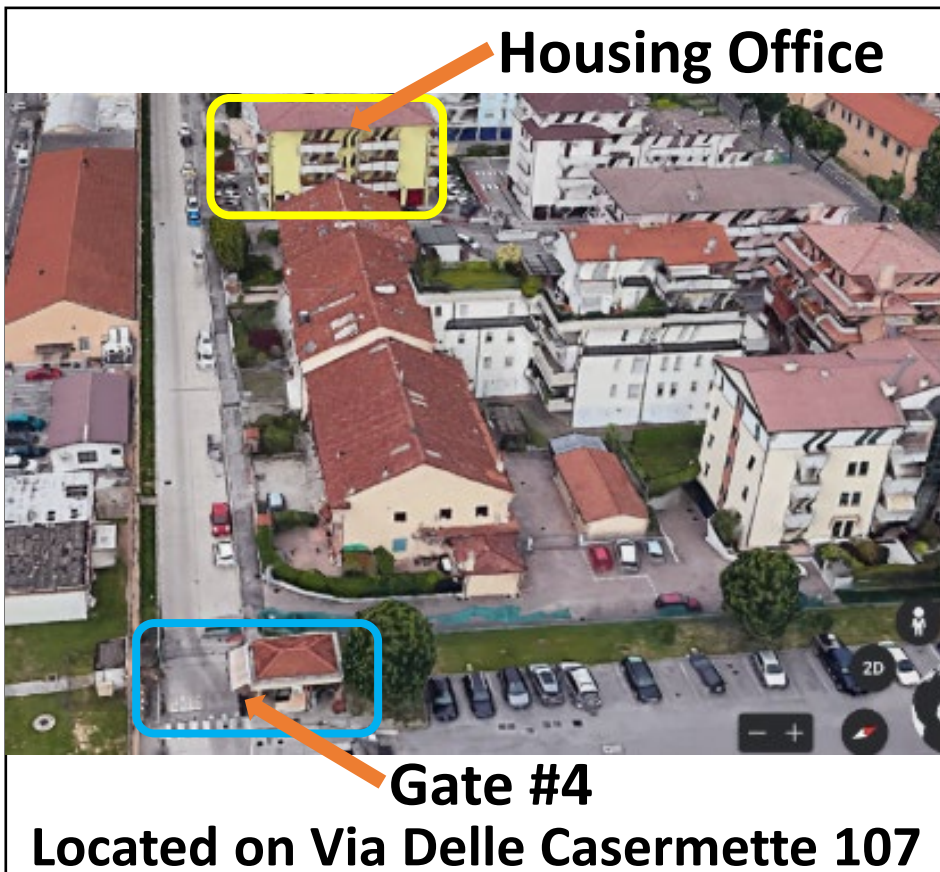
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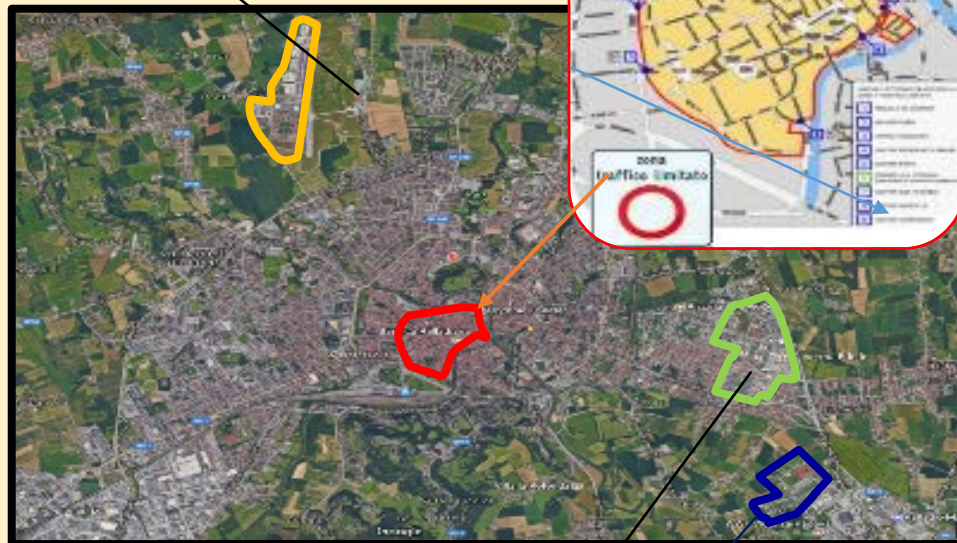






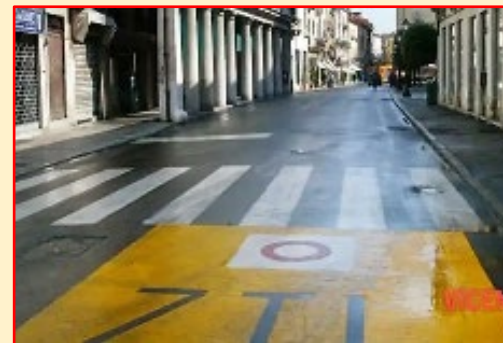
# DOWNTOWN – PARKING AND DRIVING

Caserma Del Din



Caserma Ederle

Villaggio



## ✓ ZTL Area (Limited Traffic Zone)

- It's located in the historical city center. Residents with official permits and pedestrian traffic only are authorized.
- Cameras are located at access and exit points. Fines are issued if vehicles are not in compliance.
- Housing Office will assist with your ZTL permit application to the Local Police, if you meet the requirements.



## ✓ Blue Lines Permits





# **MOLD PREVENTION BEGINS AT HOME!**

- Good housekeeping practices and cross ventilating your quarters is key
- Open windows for 15 to 30 mins daily
- Read the CDC Guidelines given at the assignment to quarters

**Please take the proper measures to help discourage mold!**





# You Can Control Mold







# You Can Control Mold

**Mold thrives in conditions of:**

***Humidity***

***Poor Ventilation***

***Poor Lighting***

## Everyday Mold Prevention Tips:

- ✓ Open your windows and cross ventilate your home for up to 30 minutes daily. Especially in restrooms after shower or bath
  - \* *Allowing ventilation is most important. Especially in the bathrooms after a shower or bath and in the colder months.*
- ✓ Open your shutters and blinds to allow natural daylight into the house
- ✓ Clean showers and tubs weekly so that mildew cannot grow on soap scum and moisture
- ✓ Wipe down water condensation that runs down window frames
- ✓ Clean your house regularly
- ✓ Watch for condensation and wet spots, or leaky plumbing\*\*
  - \* *Contact the appropriate agency right away to address these issues through the GCQ Work Order Desk or in Private Rental contact the Property Owner.*





# You Can Control Mold

## ✓ Mold Treatment of the initial Development of Mold:

- ✓ Open windows to dry the affected areas
- ✓ Scrub the mold spots with the following solution:
- ✓ 1/3 Cup of Household Detergent
- ✓ ½ Cup of Chlorine Bleach
- ✓ 4 Cups of Warm Water
- ✓ Rinse and wipe dry
- ✓ For painted surfaces, allow the solution to soak in
- ✓ Ventilate the area daily





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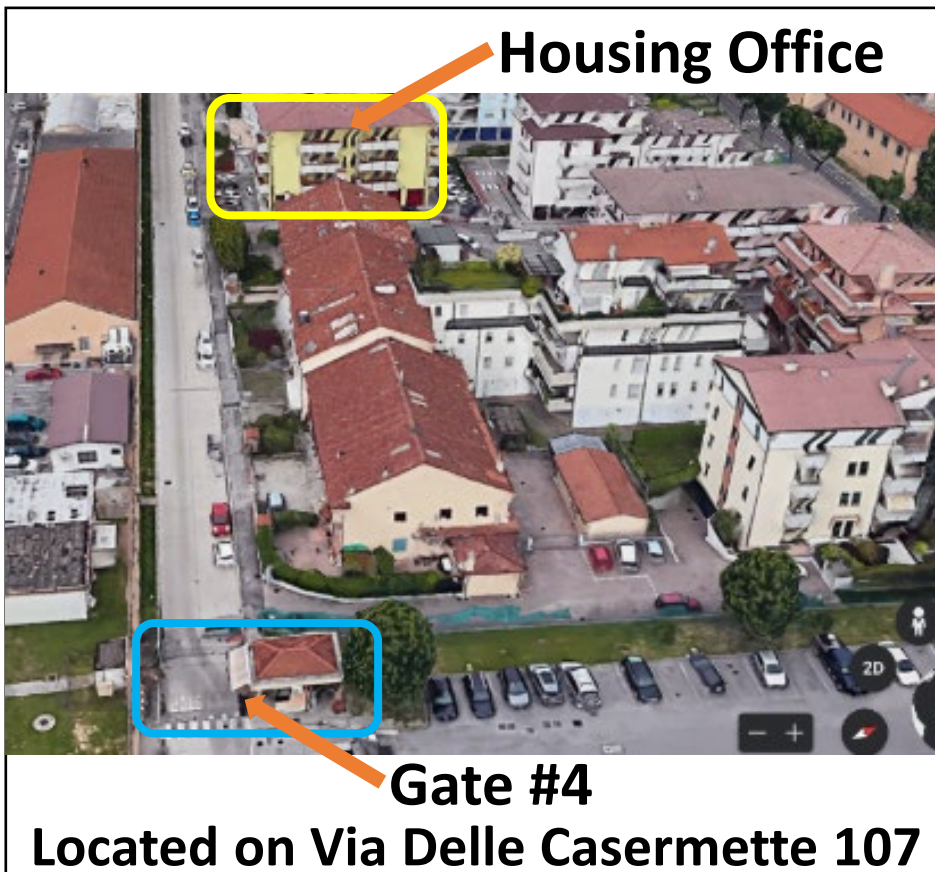






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# RECYCLING

IT'S NOT A CHOICE, IT'S  
ITALIAN LAW!

INSTRUCTIONAL HANDOUT GIVEN  
AT YOUR ASSIGNMENT TO QUARTERS  
OR CONTACT THE HOUSING OFFICE  
FOR ASSISTANCE!





Did you know  
that you are to  
keep your quarters  
as a prudent  
homeowner  
would?

**VISIT THE U-DO-IT CENTER  
AND BORROW WHAT YOU NEED!**

**LOCATION: Villaggio, BLDG 211**





# IS SOMETHING BROKEN?

Do you need to place a maintenance request for your Government Quarters?

**The Army Maintenance Application (ArMA) is an easy way to effortlessly place a work order by using your smartphone or desktop.**



Pick up a flyer at the Reception desk and register by QR Code!

The background of the slide features a large thermometer on the left side, with its scale visible. Behind the thermometer and text is a faint image of a globe. The sky is blue with white clouds.

# **DID YOU KNOW THAT YOU MAY ONLY TURN ON YOUR HEAT OR AC WHEN APPROVED BY USAG ITALY GARRISON?**

Italian Law is very strict on when the **HEATING SEASON** or **COOLING SEASON** will begin. USAG Italy Garrison will announce seasonally when you may turn on your heating system or cooling system.

Normally the Cooling Season begins mid May and the Heating Season begins beginning of November.





# USAG ITALY

MISSION: USAG Italy effectively integrates and delivers services and infrastructure to enhance quality of life, enable readiness, and facilitate Power Projection for SETAF-AF and USAREUR-AF.

VISION: USAG Italy is the premier platform for strategic readiness and Power Projection South of the Alps, delivering quality infrastructure and superior services to Soldiers, families, Army professionals, and host nation partners within our supported military communities.



## Command Priority Efforts

### Power Projection for the Future



- Enhance P3 capabilities through training, exercise and infrastructure improvements
- Meet the future demands of ready forces

### Community Cohesion



- Strengthen our community's adaptability and resiliency
- Foster a deeper informed relationship between the US and Host Nation communities
- Promote common understanding of mutual operations via open communication

### Infrastructure and Services Roadmap



- Identify emerging demands for future infrastructure investments
- Optimize Garrison systems, processes, and protocols to continually improve delivery of services



# USAG ITALY

MISSION: USAG Italia integra e fornisce efficacemente servizi e infrastrutture per migliorare la qualità di vita, consentire la prontezza operativa e facilitare la proiezione della forza per SETAF-AF e USAREUR-AF.

VISIONE: USAG Italia è la principale piattaforma per la prontezza strategica e la proiezione della forza a sud delle Alpi, e fornisce infrastrutture di qualità e servizi di livello superiore a soldati, famiglie, professionisti dell'esercito e partner della nazione ospitante all'interno delle comunità militari di pertinenza.



## Priorità del Comandante della Guarnigione

### Proiezione della Forza per il Futuro



- Migliorare le capacità di proiezione della forza attraverso la formazione, l'addestramento e il miglioramento delle infrastrutture
- Soddisfare le future richieste di forze

### Coesione Comunitaria



- Rafforzare l'adattabilità e la resilienza della nostra comunità
- Promuovere una relazione più profonda e consapevole tra le comunità degli Stati Uniti e della nazione ospitante
- Promuovere la comprensione comune delle operazioni reciproche attraverso una comunicazione aperta

### Piano d'Azione per Infrastrutture e Servizi



- Identificare le richieste emergenti per futuri investimenti infrastrutturali
- Ottimizzare i sistemi, i processi e i protocolli della Guarnigione per migliorare costantemente la fornitura dei servizi



# DoDEA School Bus Services

## *Registering for the bus...*

If your students require transportation to/from DoDEA schools, they **must** be registered with the Student Transportation Office (*this is a separate process from School Registration*).

Please email  
[Vicenza.SBO@dodea.edu](mailto:Vicenza.SBO@dodea.edu)  
for assistance.

## *Bus Commuting Zone...*

School bus service is provided to most areas within the boundaries of this map. Please keep in mind that not all roads are safely accessible for buses, therefore bus stops may be located at a central location.

*Don't miss the bus!*

Register your students now if you require school bus transportation.

Please email us for any inquiries and/or to book an appointment:

**[VICENZA.SBO@DODEA.EDU](mailto:VICENZA.SBO@DODEA.EDU)**

Office Phone: DSN 314 423-5222

Comm. +39 0444-106-0158

**Customer Service Hours:**

**\*\*** M-F 9:00-11:45; M-W, F 14:30 -16:00;  
Thursday PM 14:30 – 16:00

**Closed for Lunch 12:00-13:00**

**\*\* Limited or no service during bus arrivals and departure operations**

