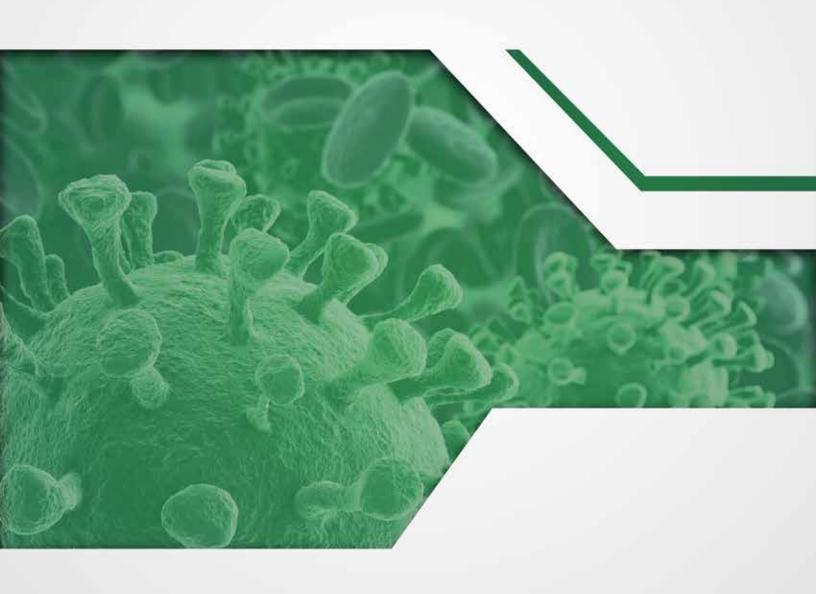


DARBY USAGITALY INBOUND PERSONNEL RESTRICTION OF MOVEMENT (ROM) GUIDE

A reference guide for entry into Italy, entering ROM, required items for the duration of ROM, and exiting ROM.

USAG ITALY: COMMAND WELCOME MESSAGE





Welcome to Italy!



Welcome to Italy!

On behalf of the United States Army Garrison Italy, it is our pleasure to welcome you to the Darby Military Community located in the Pisa/Livorno Area on the Mediterranean Sea. We are truly excited to have you as a member of the Army's Power Projection Platform South of the Alps.

The garrison is comprised of multiple sites geographically dispersed across Northern Italy. The main garrison hub is located in Vicenza some 3.5 hours driving distance from Camp Darby and is comprised of multiple locations to include Caserma Ederle, Caserma Del Din, Villaggio Housing area and other satellite sites. The Camp Darby Military Community is comprised of Camp Darby, Leghorn Depot, Pisa Ammunition Storage Area, and Local Training Area sites.

USAG Italy's mission is to integrate and deliver base support to enable readiness and power projection to the United States Army Europe, and to United States Army Africa.

USAG Italy is a community of Service members, Civilians, Family members, and Italian military and civilian employees. The close Italian-American partnership is crucial to a successful execution of USAG Italy's mission and priorities of Force Protection, Infrastructure and base operations and services.

You are arriving at an uncertain times as we learn to live and work in world that faces the global COVID-19 pandemic. Rest assured, however, that our Team is working around the clock to make your arrival and ROM process proceed as seamlessly as possible. Alongside our Italian partners, and in keeping with Italian Host Nation guidelines, we remain steadfast in our commitment to protecting each other and our communities, and stopping the spread of this virus.

Welcome Message (continued)

This handbook answers many of the questions you may have regarding Covid-19 procedures. As we strive to provide customer-driven services and information, for all other questions regarding in-processing please visit USAG Italy PCS Guide online at https://home.army.mil/italy/index.php/my-garrison-Italy/newcomers. For all other questions and assistance, please take the time to login to Army Career Tracker (ACT) and complete DA Form 5434 to request a unit sponsor.

It is a never-ending effort by the Garrison to make sure our Soldiers, Families, Civilians, and retirees are ready, resilient, and healthy and get the most out of their time living in Vicenza or in the Pisa/Livorno area around Camp Darby. It is a privilege to be assigned in Italy and we want you to get started on the right foot in a country that offers infinite opportunities to create memories that will last a lifetime.

Benvenuti a tutti! Welcome, everyone!



Garrison Commander Col. Daniel J. Vogel



Deputy Garrison Commander Mr. Matt Seifert



Garrison Command Sergeant Major CSM Billy S. Vetten



Italian Base Commander Col. Umberto D'Andria



Deputy Garrison Manager - Camp Darby Mr. Robert J. Chartier



Italian Base Commander
Camp Darby
Col. Renato Vaira



Italian Senior Officer Col. Michele Biasiutti



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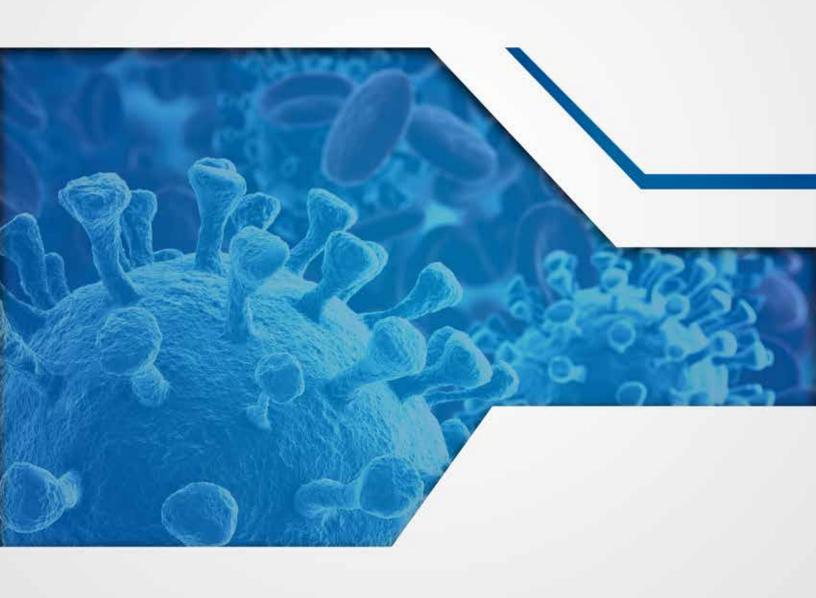
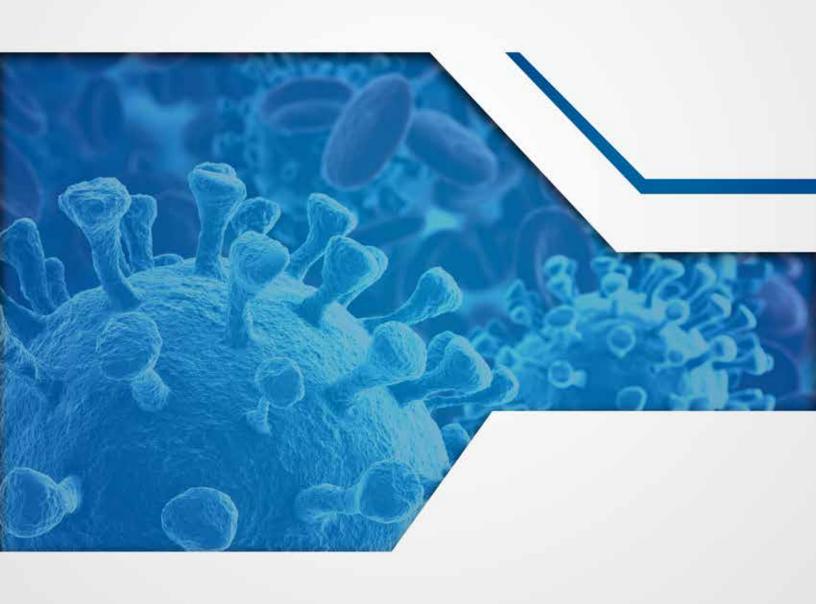


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WHAT TO BRING RECOMMENDED PACKING LIST



Quarantine lasts for 15 days with opportunities to order food and basic care items from the Exchange and the commissary. You will also have access to the on post coin-operated laundromat during specific hours. Contact your sponsor for more information.

As Applicable

- 30 days of medications
- Special Dietary Items
- Infant Care Items
- Feminine hygiene products

Clothes

- Shirts
- Pants
- Undergarments
- Socks
- Towels
- Hand Towels
- Wash Clothes

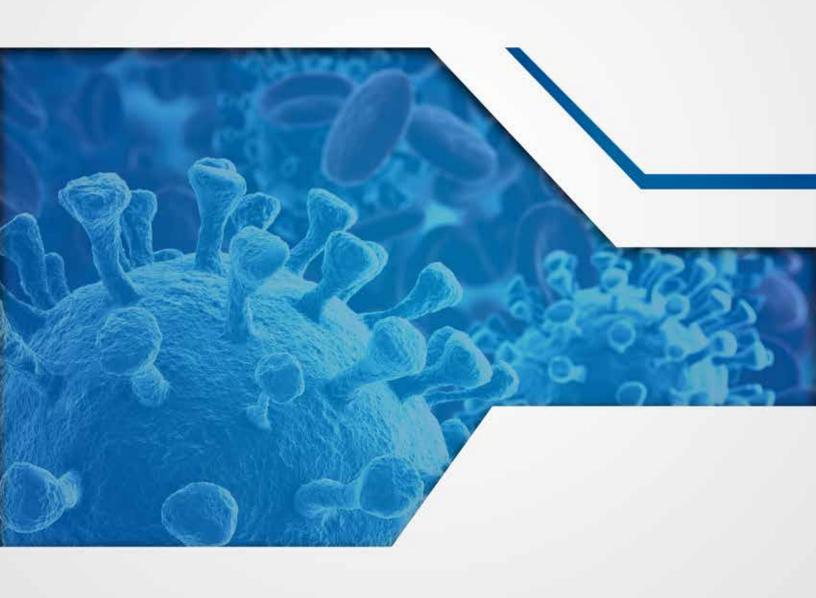
Hygiene Kit

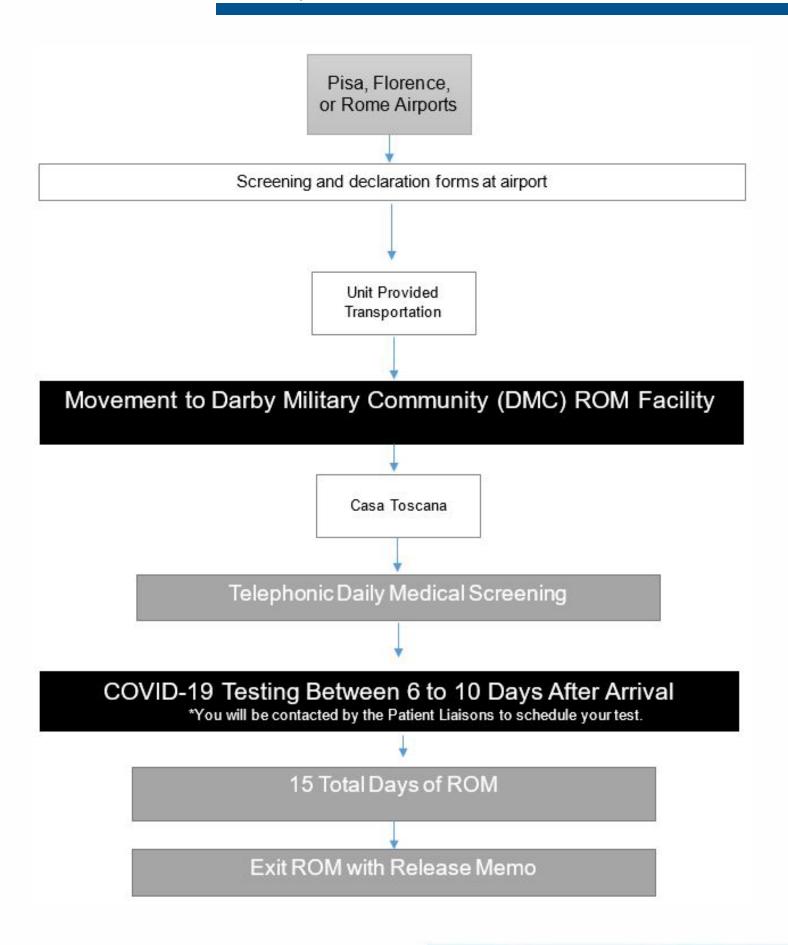
- Toothpaste
- Toothbrush
- Shampoo/Conditioner
- Body Wash/Soap
- Hand Sanitizer
- Shower Shoes
- Razors
- Shaving Cream
- Laundry Detergent

Optional

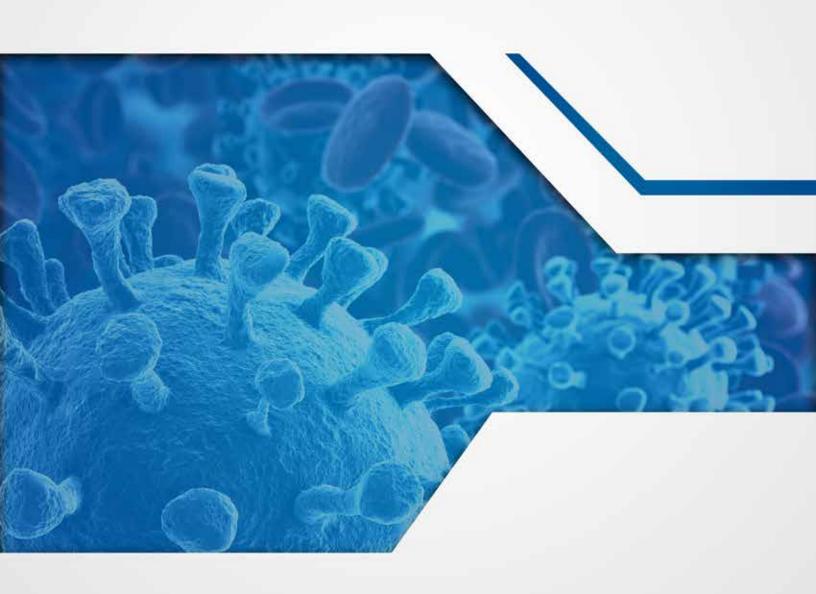
- Unlocked Phone and associated cables
- Personal Computer/Tablet and associated cables

ARRIVAL TO ITALY AND ROM FLOW CHART





ROM FACILITY FOR ON POST HOTEL, CASA TOSCANA



In accordance with Italian decree and Department of Defense policy, you cannot test out of the 15-day ROM requirement. Sponsors can, and should, provide daily touch points to their incoming personnel. Sponsors can deliver from Exchange and commissary.

Each room comes equipped with:

- Wi-Fi connectivity
- Microwave
- Fridge
- Bathroom
- Bedroom
- Kitchen and kitchen items (select units)

What is not provided:

- Laundry detergent
- Smoking rooms Individuals are allowed to smoke only during outdoor times.

Services offered:

<u>Medical checks</u>: Every individual will have periodic telephonic medical checks with medical professionals from the US Army Health Clinic Vicenza.

 Individuals experiencing COVID-19 symptomology will have access to medical care and may be tested.

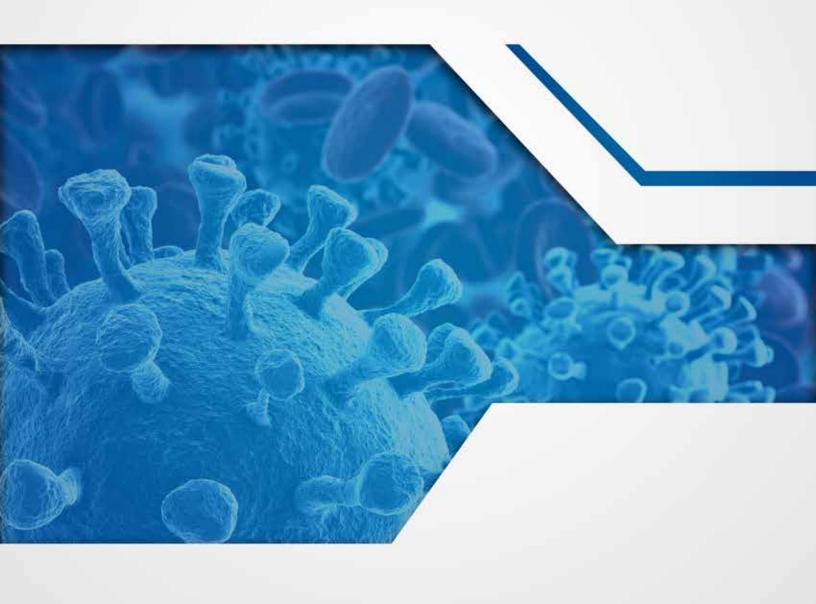
<u>Food</u>: The Casa Toscana provides a small continental breakfast delivered to your door. Again, sponsors can deliver groceries, kitchen equipment, meals, etc. <u>Outdoor access</u>: Individuals in ROM will be granted three opportunities daily (45 minutes each) to get outside in a dedicated area. The designated area is adjacent to our Chapel and includes an area for exercise and playground equipment for children. Please refer to the DMC ROM Policy for the outdoor recreation guidelines.

Services not offered at Casa Toscana:

<u>Daily room cleaning</u>: The Casa Toscana staff does not clean your room while in quarantine. However, replacement sheets and towels are provided. See map on the following page.

<u>Physical Fitness Equipment</u>: Individuals are encouraged to remain physically fit bearing in mind the physical constraints of their rooms and the outdoor area. However, there is no fitness equipment access. See map on the following page.

THE LENDING CLOSET



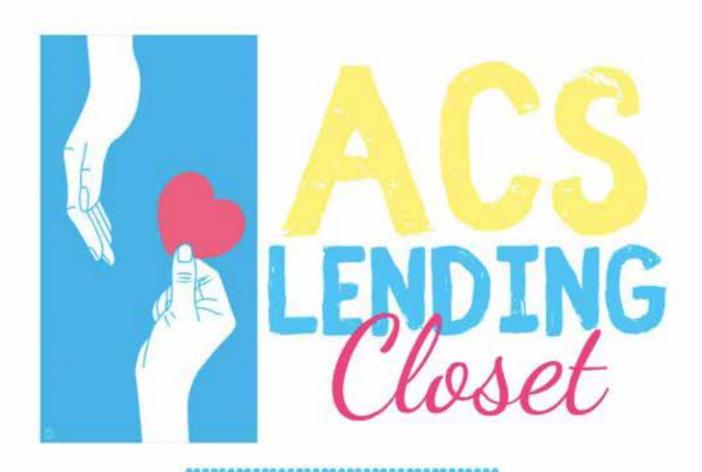
The Lending Closet is a wonderful resource for those in-processing or out-processing, though it is available to all with identification. Items are free and loaned for 30 days at a time to convenience those who might need some extra items for the kitchen and for children, among other needs. Please note that some electronic items are not available for use in the Casa.

The Lending Closet is open for appointments Tuesdays and Thursdays from 1500-1700. Please call DSN 633-8502 to make your appointment or ask any questions.

General Dishware
Beer Glass
Coffee Mug
Large Plate
Small Plate
Soup Plate
Large Glass Bowl Set
Tall Glass
Medium Glass
Short Glass
Plastic Bowl
Cereal Bowl
Square Bowl
Silver Dinner Knife
Silver Dinner Fork
Silver Dinner Spoon
Black Handle Dinner Knife
Black Handle Dinner Fork
Black Handle Dinner Spoon
Mini / Kids Spoon/ Knife
General Cookware
Baking Sheet
Colander
Oval Casserole Dish (large)
Oval Casserole Dish (small)
Oval Casserole Dish Divided
Round Casserole Dish (large)
Round Casserole Dish
(medium)
Round Casserole Dish (small)
Pans – various sizes
Pots – various sizes
Pot / Pan / Baking Lids
Rectangular Glass Baking
Dish (small)

Small Ceramic Pot with Lid	
Chef Knife (large)	
Chef Knife (medium)	
Chef Knife (small)	
Set of 4 Knives (colored)	
Cutting Board	
Mixing bowl	
Appliances	
Coffee Machine	
Fan Heater	
Griddle	
Hand Blender	
Hand Mixer	
Hand Mixer Set	
(multipurpose)	
Microwave (grill version)	
Microwave (large)	
Microwave (small)	
Slow Cooker (crock pot)	
Stand Fan	
Steam Iron	
USA -> EU Voltage Converter	
Baby Items	
Baby Gate	
Bedrail	
Car Seat	
High Chair	
Play Crib / Yard	
Stroller (heavy duty)	
Stroller (small/thin)	
New Kitchen Sets	
16 Piece Dish Set	
18 Piece Cup Set	
41 Piece Kitchen Accessories	
Set	
19 Piece Kitchen Tool Set	
10 Piece Cookware Set	

8 Piece Bowl Set	
16 Piece Dinnerware Set	
20 Piece Silverware Set	
19 Piece knife Set	
Kitchen Accessories	
Mandoline Slicer	
Glass Measuring Cup	
Measuring Spoon Set	
Measuring Cup Set	
Wooden Spoon	
Wooden Spork	
Wooden Spatula	
Wooden Tongs	
Cake Spatula	
Spatula	
Spoon with Holes	
Serving Spoon	
Ladle	
Wisk	
Pizza Cutter	
Tongs	
Mallet	
Funnel	
Cheese Grater	
Peeler	
Can Opener	
Scissors	
Bottle Opener	
Corkscrew	
Grill Fork	
Silverware Holder	
Prepared Family Buckets	
For 8 people	
For 6 people	
For 4 people	



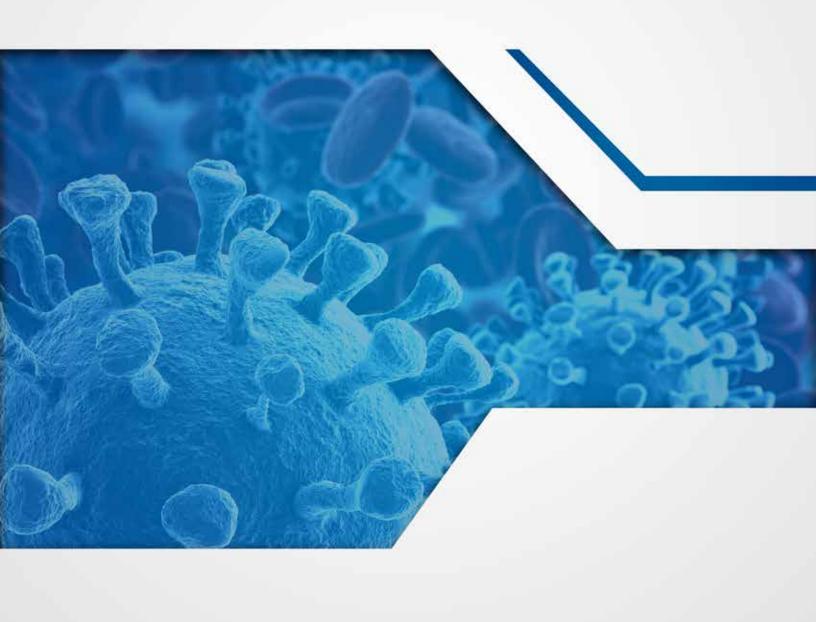
All the home essentials you need are available to you: dishware, cookware, appliances, baby items, and more! We are here to make your transition to Camp Darby easy and stress free. Items are available for 30 days and are FREE. Please contact us with any questions; we loook forward to serving you!



TUESDAYS & THURSDAYS 15:00-17:00 BY APPOINTMENT ONLY CALL 633-8502



HOW TO GET A PHONE



Needing a new phone or to set up your unlocked phone while in quarantine? No worries! Call the cell phone store in the Exchange and the representative can help you start an Italian phone plan, purchase a new phone, or answer questions you may have.

Please make sure to send your sponsor if there is anything that needs to be picked up or set up in person.

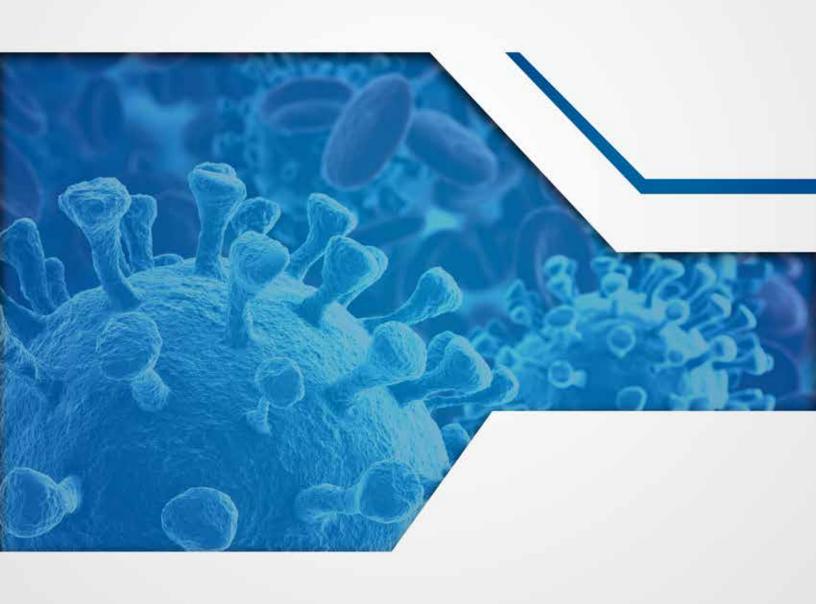
Contact Information:

Cellular Phones DSN: 633-7577 Darby, Bldg. 725

Hours of Operation:

Monday-Friday, 10:00-17:30 Saturday, Closed Sunday, Closed

PURCHASING AAFES PRODUCTS





Making AAFES Purchases



Contact Information:

POC DSN 633-7873

PSLivornoRS@aafes.com

Store Manager: Tony Podhora: Podhoraa@aafes.com Supervisor: Steven Trobaugh: Trobaughs@aafes.com

Store Hours:

Monday-Friday: 07:00-17:30 Saturday –Sunday: CLOSED

Administrative Notes:

- Prior to check out, ensure items are available for pick-up by designated sponsor at the Darby AAFES Store
- Only essential items will be purchases. (No high-dollar/leisure items/etc.)

Step One: Reference the AAFES Personal Shopping Guide and select the items from the prepared list.

Step Two: Call the Exchange number to place and pay for the order.

When placing your order make sure to provide:

- 1. Personal contact number and email address
- 2. The full name and phone number of sponsor (photo ID Verification required for pick up)

Following the purchase of the order, the sales associate will provide a pickup time for the order.

Step Three: Designate shopper/sponsor proceed to the Exchange to pick up the order.

- 1. AAFES will call customer to confirm for situational awareness.
- 2. Designated shopper/sponsor is required to sign for the shopping order.

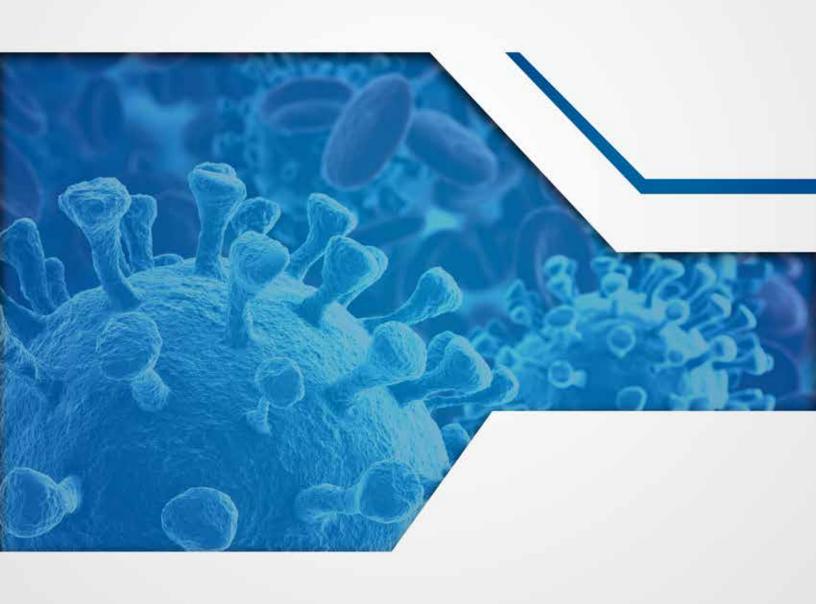
Exchange Order Form Livorno Retail 2020

*Customers can call or email their order to pslivornoRS@aafes.com using below list. Pay with credit card or Milstar over the phone. Sponsors will coordinate pick up to be delivered to the quarantined member/family.

DESCRIPTION		TY DESCRIPTION	QΤ
WATER	BABY SUPPLIES		
Culligan 1L 8pk	Diapers (please indicate size)		
Fewater 1lt	Baby lotion	Clothing/underwear/socks	
mart Water 18t	Baby shampoo	Clothing (limited)	
ulligan 12 PK 1/2 Liter	Similac	Socks	_
			_
owerade	Medication	Mens T shirts/Undewear	_
atorade	Pedialyte	Womens Bras/panties	
ea		Kids t-Shirts and undewear	
edialyte			_
	 		-
SODA			_
Coke 12 pk	MEDICINES/ HBC	PAPER/PLASTIC	
or. Pepper 12 pk	Exchange Select Ibuprofen 20 caplets	Toilet paper	
Mountain Dew 12 Pk	Exchange Select Asprin 100Ct	Bounty Paper Towels	
epsi 12 Pk	Exchange Select Acetaminophen 50 caplets	Exchange Select paper towels	_
			-
Joke Zero 12Pk	Exchange Select Daytime Cold Medicine	Exchange Select Napkins	
Net Coke 12pk	Imodium	Trash Bags 30 gal	
inger Ale 12 PK	Tums Antacid 60ct	Trash bags 13 gal	
ENERGY DRINKS	Exchange Select Cold and Flu 24ct	Ziploc bags 1 gallon	$\overline{}$
			-
led Buil 12 oz. regular	Chapstick Original	Foil Reynolds	_
led Bull 20 OZ	Cough draps	Plastic Wrap	
Monster 15 OZ	Exchange Select Vapor rub	Plastic Cups 18oz/30ct	
Monster 20 OZ	Peptobismol	Plastic Utensils 24ct	
ielsius	Benediyi	Paper Plates	_
	pencury.		_
Ма		Wet Ones Fresh 20ct	_
leign	FIRST AID	100200000000000	
IANG	Hand Sanitizer		
			_
POWERBAR	Face Masks		_
Diff Bars	Contact Lens Care	CLEANING SUPPLIES	
buest baes	Neosporin	Lysol cleaning spray	
enny&Larry Cookie	Epsom Salt	409 Multipurpose cleaner	_
			_
One Bars	Calmine lotion (for mosquito bites)	Dawn Dish Liquid	_
	Eye Drops	Exchange Select Dishwasher soap	
	Cotton Balls	Bleach	
Snacks-SEEDS & NUTS	Band Aid	Exchange Select Bathroom Cleaner	_
Almonds	The state of the s	Air freshner	-
	Cotton Swabs		_
Mixed	Surscreen	Fabuloso Lavender 22oz	
Peanuts	Other	Febreze air freshener	5
	DEODORANTS	Drano liquid or Liquid plumber	
CHIPS & Snacks	AXE		-
	The state of the s		_
Pringles	Old Spice		-
ays	Secret	LAUNDRY SUPPLIES	
Poritos	Other	Tide Pods Orig	$\overline{}$
A DESCRIPTION AND ADDRESS OF THE PARTY OF TH	The second secon		_
Nps	SHAVING	Exchange Selct Pods	_
	Shaving Cream Foamy	Ultra Downey Fabric Softener liq.	
CANDY/SNACKS	Sensors 5 Disp	Bounce Dryer Sheets	
M&M's	Twin Blade Long Handle		_
leeses			_
			_
Almond joy	TOOTHBRUSHES/PASTE/Mouthwash		
jummy bears	Colgane	OTHER	
una	Crest	Pens & Pencils	
1700	Exchange Select Floss	Android Charge Cable	-
			_
	Listerine	Lightning (IPhone) Cable	
	FEMININE HYGIENE	Extension Cord	
	OB Tampon	Writing Tablet	
DEEE HERMY	Always Ultra Size 3	Batteries	_
BEEF JERKY			-
2)	Always Liner thin	Adaptors/plugs	
ack Links	1 10 10 10 10 10 10 10 10 10 10 10 10 10	220 V heater or fans	
Jim Jim	SOAP/SHAMPOO	Pillow standard	1
NOW AND ADDRESS OF THE PARTY OF	Head & Shoulder Shampoo	Blankets/comforter	-
attlemans cut			_
lid Trapper	Pantene 2 in 1 Shampoo	Towels	
ukes	Axe Men's Body wash	plugs/adaptors	
	Dove Cucumber/Green Tea Body wash	plastic containers	
			_
	Dial Bar Soap		_
Deli Express/ Pastries	Dove Hand soap pump bottle		
		AAFES Livorno Retail Store	
andwiches		POC DSN 633-7873	_
			_
duffins			
duffins Jurritto		PSUvornoRS@aafes.com	
duffins		Store Manager: Tony Podhora: Podhoraa@aafes.com	
duffins Jurritto	TOYS	Store Manager: Tony Podhora: Podhoraa@aafes.com	_
duffins Jurritto	TOYS		
duffins Jurritto	TOYS Hotwheels Barbies	Store Manager: Tony Podhora: Podhoraa@aafes.com	



PURCHASING COMMISSARY PRODUCTS





Making Commissary Purchases



Contact Information:

Giuseppe Ricci: Giuseppe.ricci.it@deca.mil
Paolo Lemmi: paolo.lemmi.it@deca.mil
Franca Taccini: franca.taccini.it@deca.mil

Store Hours:

Tuesday: 10:00-19:00

Wednesday-Saturday: 10:00-18:00

Sunday-Monday: CLOSED

Administrative Notes:

*All shopping and point-of-sale processes will take place at the commissary by the commissary staff members.

- *All sponsors will be trained on the process and will be the one to pick up and deliver items.
- *Payment can only be made with credit card. You will be contacted by phone.
- *Sponsors or shopping volunteers are not to ask for credit card information.

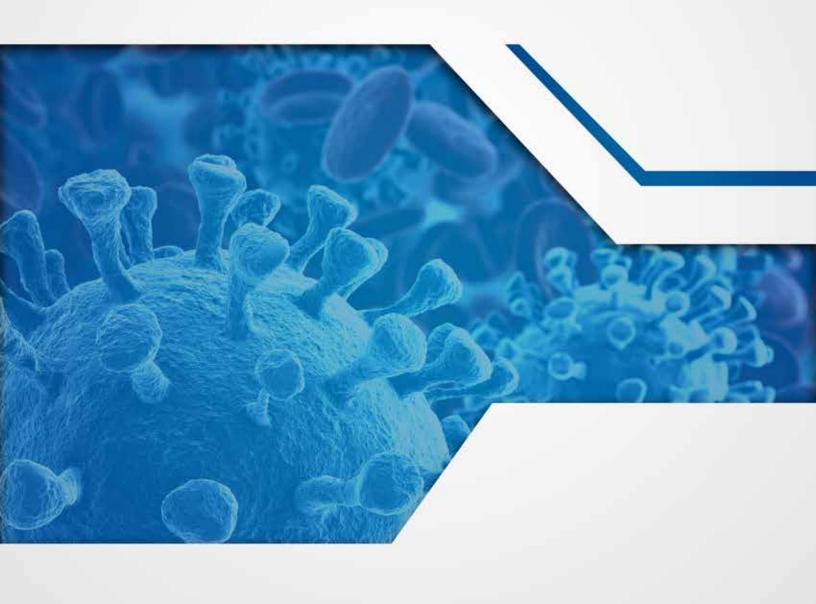
Step One: Send email to the commissary representative's with a detailed list of items you would from the commissary and CC your sponsors email.

When placing your order make sure to provide:

- 1. Personal contact number, email address, and room number.
- 2. The full name, email, and phone number of sponsor. (photo ID Verification required for pick up)
- *Following the purchase of the order, the sales associate will provide a pick-up time for the order. Allow approximately 48 hours to prepare items.

Step Three: Designated shopper/sponsor can proceed to the commissary to pick up and deliver the order to the room.

COMPLETION OF ROM



Once the service member (or) family has been in ROM for 15 days, has not shown any COVID symptoms, and has a negative test result, the USAG Italy Public Health Team will produce a release from ROM memorandum and notify the USAG-Italy Emergency Operations Center (EOC). ROM personnel can only be released once the Release from ROM Memo is received.

It is possible that after completing ROM you could be moved to a different room in the Casa Toscana.

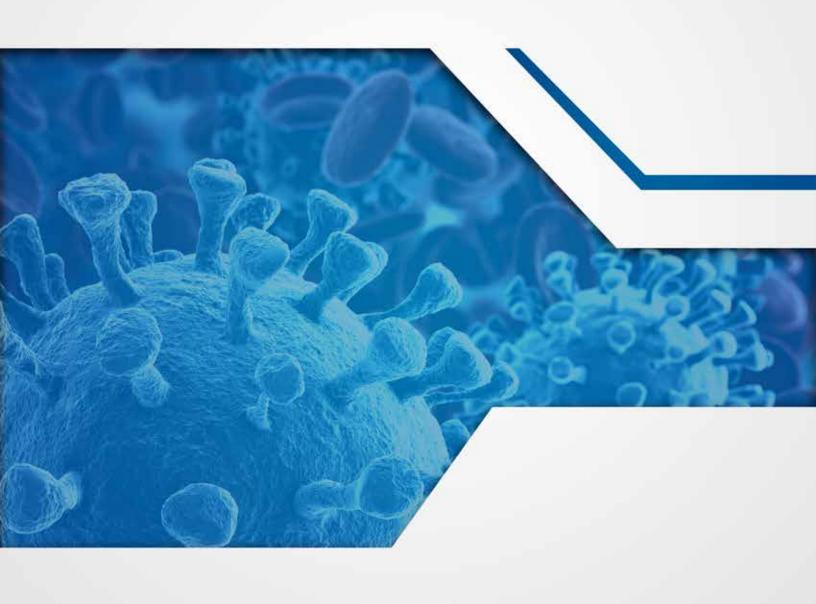
Please complete the ROM survey to tell how your experience during quarantine. See the below QR code and link.



ROM Survey:

https://www.surveymonkey.com/r/ROM-Italy

DARBY SCHOOL SUPPORT SERVICES



USAG ITALY, DARBY SCHOOL SUPPORT SERVICES

Mailing Address: Unit 31301 Box 60 APO AE 09613

Website: https://italy.armymwr.com/programs/darby-school-liaison-officer-slo Email Address: usarmy.italy.imcom-fmwrc.mbx.darby-slo@mail.mil Physical Address: USAG Italy, Darby Bldg 113 Office 153 Via V. Livornese 788 Tirrenia (PI) 56018 Ph: (01139) 050-548075 DSN: (314)633-8075

SUMMARY:

Families assigned to Camp Darby with school-age children in K-8th grade can attend a Department of Defense Education Activity-Europe (DoDEA-E) school located on post: <u>Livorno Elementary and Middle School.</u> Families with high school youth (9th-12th grade) may have tuition-free options if they are eligible for the <u>Non-DoDDS School Program</u> (NDSP).

SCHOOL DISTRICT:

DoDEA - Europe South District

011) 39-0444-61-8512 DSN 314-646-8512

www.dodea.edu/europe/south

☑Sponsorship Program

DoDEA - EUROPE SCHOOLS:

Interstate Compact on Educational Opportunities For Military Children Member - www.mic3.net

Website: www.dodea.edu/europe School Calendars: www.dodea.edu/schoolCalendars.cfm

School Data: www.dodea.edu/datacenter/testdata.cfm

DoDEA SCHOOL REGISTRATION

Elementary & Middle School registration requirements:

- 1. Birth Certificate or passport
- Immunization record (Can be provided within 30 days of starting school)
- Copy of orders
- Custody or guardian papers filed through the court. (if applicable)
- 5. Local emergency contact information
- School records (Can be requested by the school)

Online PRE-registration:

https://www.dodea.edu/dors/

SCHOOL REGISTRATION for High School (NDSP):

- Non DoD Schools Program (NDSP) www.dodea.edu/nonDOD/
- Eligibility for NDSP www.dodea.edu/nonDoD/eligibility.cfm
- DoDEA Form 610: www.dodea.edu/Offices/Regulations/dodea forms/upload/ form dodea610.pdf
- DoDEA NDSP 620- Pre Screening Questionnaire: www.dodea.edu/nonDoD/upload/ NDSP 620 Pre Screening-Questionnaire.pdf
- NEW Student Registration: <u>www.dodea.edu/nonDoD/upload/</u> NDSP Required Registration.pdf
- DoDEA NDSP Student Online Registration- https://registration.dodea.edu/NDSP/
- NDSP Sponsor Orientation- www.dodea.edu/nonDoD/upload/NDSPorientation4.pdf

SCHOOL CHOICE OPTIONS:

- Public Italian School: All students have the option to attend local Italian schools on the economy according to their family's needs
- Home Schooling: is a legal option open to all SOFA sponsored active duty military, DoD civilians, and contractors. No state or federal government
 permission is required. DoDEA Home Schooling Policy: www.dodea.edu/upload/0200002.pdf
- Private School: Only HS students receive NDSP funding for private schools, but middle and elementary age students may attend private schools at parent cost.

High School students have the following options if they are eligible for NDSP: www.dodea.edu/nonDOD/

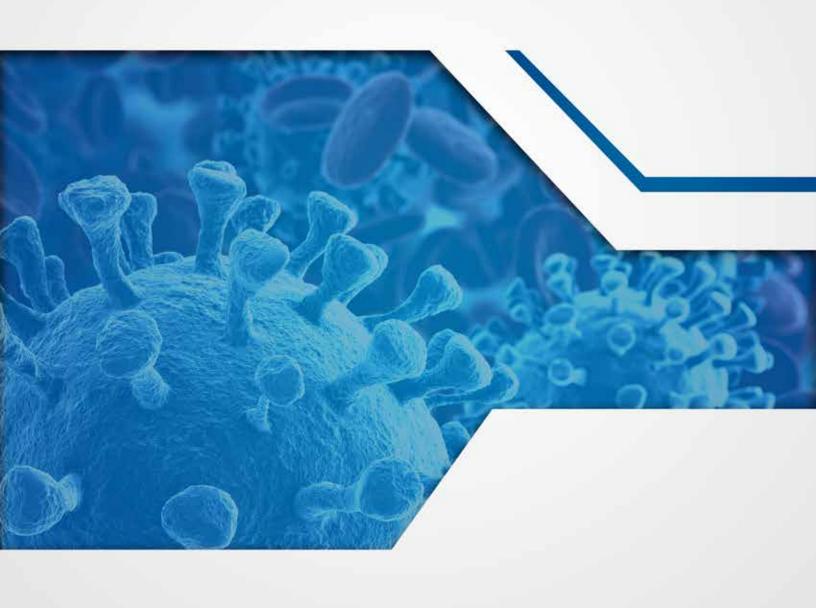
- Private School: The International School of Florence (ISF) www.isfitaly.org
- Private School: The Canadian School of Florence (CSF) www.csflorence.lt
- Boarding School: Families may choose a boarding school option up to the DSSR rate. Contact your SLO for more information.
- Accredited Home-based Schooling: Financial support for accredited homeschooling <u>www.dodea.edu/nonDoD/HomeBasedEducation.cfm</u>
- Accredited and diploma granting Virtual High School: This requires pre-authorization. <u>One option is the DoDEA Virtual School:</u> www.dodea.edu/virtualhs

REMINDERS:

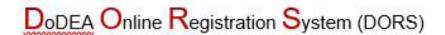
- Enroll your children as soon as possible.
- Ensure school has current contact information to include work and personal phone numbers and emergency contacts at all times.
- All DoDEA-E schools have a School Advisory Committee (SAC) to advise the principal on local school related matters.
- Contact Parent Central Services to sign up for afterschool care, or activities. europe.armymwr.com/cyss
- Request a Youth Sponsor (grades 6-12): Contact the School Liaison Officer (SLO) with questions or concerns.
- Overseas screening required for active duty Families through the Exceptional Family Member Program (EFMP) efmp.amedd.army.mil/

SCHOOL DATA: Phone Website
International School of Florence: From US 011-39-055-200-1515 www.isfitaly.org
DoDEA School Attendance Policy: http://www.dodea.edu/attendance/upload/Reg 2095 01 rev081513.pdf

DODEA PARENT GUIDE







Parent Guide

This guide is for parents/guardians new to the Vicenza/Livorno military communities enrolling a student into DoDEA schools. DoDEA Online Registration for Students (DORS) eliminates manual forms and makes it easy for parents to register their child for school. Once a student's information is entered into DORS, it can be guickly updated at any time and from any computer with Internet access.

DORS WEBSITE: https://dodea-registration.hosted.src-solutions.com/

TECHNICAL ASSISTANCE:

Google Chrome is the suggested internet browser for using DORS.

Please email the appropriate school's registrar or call the school if you encounter any issues related to the online registration process:

BEFORE YOU BEGIN, PLEASE GATHER THE FOLLOWING:

- Household information quarters or home address, mailing address and phone numbers.
- Parent information orders/employment status, phone numbers, and email addresses.
- Student Information birth certificate, demographic, and health/medication information.
- Emergency contacts names, phone numbers, addresses.

THINGS TO CONSIDER:

- The enrollment process may take 15-30 minutes.
- Parents can save at any point in the process and return at a later time to continue.
- Required fields display with a red asterisk**.
- Parents must click the Save/Next button to proceed to the next step in the process.
- Parent can upload supporting documents in DORS.
- Parents must physically visit the school to complete the registration process.
- It is recommended parents complete the online enrollment process prior to visiting the school.
- Parents must click the "I have completed this student" and "Save and Next" once all student information has been entered & verified.

EMAIL ACCOUNTS:

Every parent will need a valid email address. If you do not have an existing email address, you can create one for free. Some of the more prominent free email sites are:

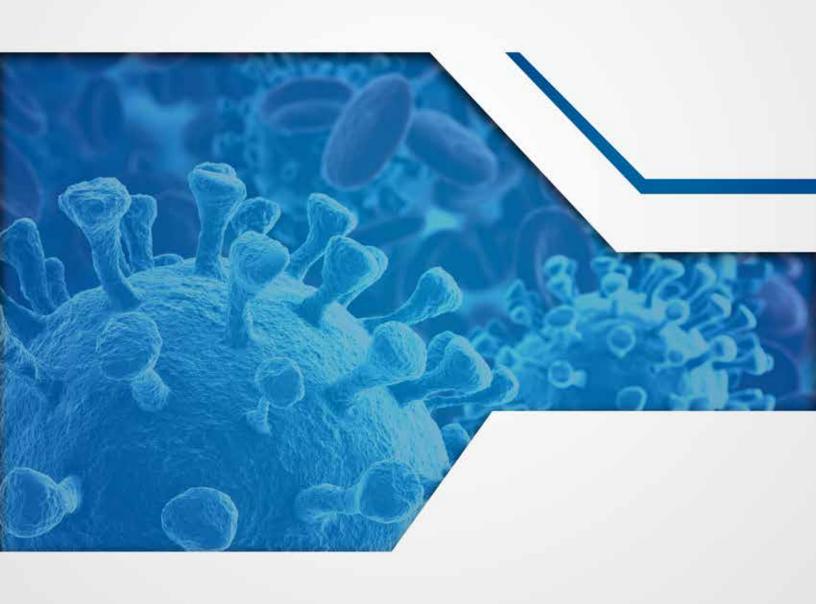
- Google Gmail: https://www.google.com
- Yahoo: https://www.yahoo.com

For additional information regarding eligibility and enrollment, click on the link below: https://www.dodea.edu/registration-process.cfm

NOTE:

Parents should be cognizant with spelling, capitalization and punctuation as schools will receive the data exactly as it is entered. Dates should be entered as mm/gd/yxxx and phone numbers in the international format. (Example: +39-555-1212). Student names should be entered exactly as shown on the birth certificate.

RED CROSS PRESENTS: RESILIENCY IN QUARANTINE



VICENZA RED CROSS PRESENTS





RESILIENCE IN QUARANTINE

A safe place where spouses can learn resiliency skills as preventative tools for the challenges that come with living during a pandemic AND military life.

This workshop is free, confidential, and led by a licensed mental health professional. CREATING CALMNESS

VIRTUAL WORKSHOP

OFFERED TWICE A MONTH ON MONDAYS

FOR SPOUSES: 1100-1200

FOR SPONSORS: 1300-1400

REGISTER HERE

https://www.eventbrite.com/e/redcross-service-to-armed-forcescovid-19-virtual-resiliencyworkshop-tickets-103786827194

Questions? Contact us at Vicenza@redcross.org or 0444-71-5053

USEFUL PHONE NUMBERS



	Dial	ling Instru	ctions		
DSN				DSN from a Civilian Line	
646-XXXX				0444-71-XXXX	
637-XX	CXX			0444-61-XXXX	
633-XXXX			05054-XXXX		
From USA to	646-XXXX	011-39-0444-71-XXXX		011-39-0444-71-XXXX	
From USA to 637-XXXX			011-39-0444-61-XXXX		
From USA to	633-XXXX		011-39-0444-59-XXXX		
Organization	DSN	Mob	ile/CIV	Email	
Emergency Operations Center (EOC)	314-646-5700	0444-71-5700		usarmy.usaq-italy.id- europe.mbx.installation- operations@mail.mil	
Installation Sponsorship Coordinator	314-633-7505	05054-7505			
Army Community Service (ACS)	314-633- 8502/8503	05054-8502/8503		usarmy.usaq-italy.id-europe.mbx.acs- camp-darby@mail.mil	
Lending Closet	314-633-8502	05054-8502		usarmy.usaq-italy.id-europe.mbx.acs- camp-darby@mail.mil	
Army Lodging Casa Toscana	314-633-7580	05054-7580		50000000	
Red Cross	314-646-5735	0444-71-5735			
*Veterinary Clinic	314-636-9160	0444-61-9160			
MP Desk- 24- Hour Military Police Desk/Emergency Line	314-633-7510/ 7575	05054-7510/7575			
Fire Department	117 (on post)	05054-7117 115 (off post)			
Ambulance	Call MP Desk	118 (off post)		27	
Military and Family Life Councilor (MFLC)	50 50	+39 336-893-2454		Livornoadultmflc-01@srimflcteam.com	
SHARP	314-646-8540	335-103-8785			
Housing Emergency (duty hours)	314-633-7503	05054-7503			
Suicide Hotline	20	1-800-342-9647			
Confidential Military Crisis Line		1-800-	273-8255	https://www.veteranscrisisline.net/get- help/military-crisis-line	

For additional phone numbers: https://home.army.mil/italy/index.php/contact/phonebook

Community Resource Guide (CRG): Resource for phone numbers, building numbers, service hours,

and much more. Can visit website or download the app on your phone. https://crg.amedd.army.mil/quides/usareur/darby/Pages/default.aspx



^{***}The Veterinary Clinic is located in Vicenza Military Community. You can register your animal with them along with calling them for any questions or concerns. There are other private veterinarians in the economy around Camp Darby that will be the responsibility of the pet owner to locate and register if desired.

