

IMCOM Enterprise Web Information Bulletin #2

FOCUSED SUPPORT

We are excited to be nearing the kick-off of our first Surge Support Cycle, focusing on IMCOM-Readiness, with IMCOM-Europe on deck for October.

We have been busy finalizing plans for future cycles and tweaking schedules based on your feedback. We will likely be lengthening the cycle in December to accommodate the holidays. The January and February cycles will be pushed back approximately two weeks but will still be one month long in total.

TRAINING:

The Fort Stewart Web team

(<https://www.youtube.com/channel/UCqEInkmv9VOyEVRbzHVfIYg?reload=9>) has been busy creating new videos that will walk a new user through creating a site based on the Minimum Viable site guide. Watch for other material to follow.

WORKSHOPS:

The first week of each month-long surge cycle includes a five-day - four-hour per day - training workshop designed to take attendees from learning to log in to confidently managing your site. We are reviewing sites to determine who gets top priority at the workshops. If you haven't touched your site, expect an invitation.

The workshops will be delivered via video teleconference technology. This is different than dial-up, so you need to take steps to arrange for a teleconference room or acquire the capability at your desk. The specific program we will use, DISA Global Video Services, is available at <https://disa.deps.mil/ext/COP/NS-Extranet/ExternalConnect/SitePages/Home.aspx> BUT any VTC program using the H.323 IP codec will work (ask your IT or VTC folks). Schedule to be announced soon. Readiness garrisons will get more info later this week.

UPDATES TO TUTORIALS/SHAREPOINT

If you haven't updated your copies of the IEW SOP/Tutorials in a while, download the latest versions from the SharePoint site, https://army.deps.mil/army/cmds/imcom_HQ/PAO/Pages/IMCOM-Enterprise-Web.aspx

We've updated the site with surge information and reorganized it to make materials more accessible. It also includes some QnA from recent emails that should be valuable to all.

NEW AND IMPROVED BLOCKS

New, improved versions of the Simple Accordion and Collapsible Stack packages will be deployed this week as well. We have disabled the ability to apply the Bootstrap Style Framework to the simple accordion because it causes naming and style issues with the rest of the site. If you are using Bootstrap in a Simple Accordion on your site please go and un-check the box in the Simple Accordion edit menu. The update to both the blocks listed above will not cause any noticeable changes to your sites other than the Bootstrap issue mentioned above.

UPLOAD LIMIT: 40 MB

We are preparing to increase the upload limit to 40 MB. We expect the change to hit some time this week. The increase is to accommodate large files required by regulation (read: environmental). Keep in

mind this is not intended to support large bandwidth transfers such as video files. We use DVIDS or YouTube for video rather than the IEW server.

FILE MANAGER FIX

We expect to deploy fixes this week for the File Manger issues. About 10 percent of sites are affected. It was a problem we solved just before the data loss, and we'll be happy to put it behind us.

SIGN UP FOR THE TRACKING TICKET SYSTEM, BUT...

AAG has built a trouble ticket system for IMCOM Enterprise Web, and each garrison should have one individual with an account. Tickets help us track your issues and let you monitor our progress. Contact Matt Hall at matthew.d.hall40.civ@mail.mil. If you are on our contact list, you're in.

...WE DON'T NEED TICKETS

If your site has major, immediate issues, call your Web team --no ticket required. We're getting better access to the system soon, so serious problems don't have to wait for time zones to align. We'll put in a ticket once everything is under control.

WE'RE ON THE GLOBAL

Note that Shelby Cruver is now on an official mail.mil address. Change your contacts accordingly. Things are going to start happening to him now.

Your team:

---Neal Snyder (neely.a.snyder.civ@mail.mil), 210-466-1022 ---Shelby Cruver (shelby.w.cruver.ctr@mail.mil), 253-355-0434 ---Jim Garoutte (james.e.garoutte.ctr@mail.mil) 210-663-2819

Sharepoint site (CAC required):

---https://army.deps.mil/army/cmds/imcom_HQ/PAO/Pages/IMCOM-Enterprise-Web.aspx

Facebook forum (request invitation):

---<https://www.facebook.com/groups/1241528085946369/>

To subscribe to IEW updates and for information about our weekly Thursday teleconference, contact Neal Snyder. This email is sent twice a month to members of the IEW mailing list, and Garrison PAOs and CI chiefs.

U.S. Army Installation Management Command:

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To learn more about IMCOM:
<http://www.imcom.army.mil>
<http://www.flickr.com/photos/imcom/>

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