

IMCOM Enterprise Web Information Bulletin

TOWARDS BETTER COMMUNICATION:

Welcome to our biweekly newsletter. We intend to use these email updates to keep all of project stakeholders informed about our progress.

Here we will announce new features, update project schedules, and lift the veil on behind-the-scenes actions that are often opaque to the Garrison staff diligently working on the project. We hope you will find this newsletter informative and beneficial. We also look forward to your feedback and the productive conversations we hope this newsletter will lead to.

We intend to continue to use the Facebook forum and the weekly teleconferences as venues for information and discussion. Also, continue to feel free to call or email anyone on the team with your issues.

DATA LOSS INCIDENT:

The July data loss incident continues to affect our operations.

We are all aware that many of you lost a great deal of your hard work.

We, and our hosting provider AAG, have retooled our architecture and built in numerous redundancies to ensure a data loss of that magnitude will never happen again. AAG will be keeping two sets of backups. In addition, we are fielding an add-in to allow you to make a local copy of your databases. In response to the data loss, AAG is crediting our our hosting costs next year, and we are working on a payment plan to extend the current IMCOM-E sites hosting fees a few months to generate breathing room for all the web-masters there. Not only is AAG paying for lost data, they are also paying to host existing sites for the extended time needed to recover the data.

DEADLINE EXTENSION PLAN:

In addition, we are awaiting approval of an extension of the September deadline that allow us to push back our target completion date to March of 2019. We fully expect to receive approval and are planning accordingly.

First, this extension will allow the development team to apply overall upgrades to our systems. The changes should be seamless to our users and webmasters. These changes will ensure the long term stability of the project.

Second, we are approaching the next six months strategically. Instead of simply moving the finish line forward, we have divided the time into phases. Beginning in September, The IEW web will implement a new surge support plan that will focus on one directorate and its installations at a time. Each surge cycle will last four weeks. The goal: Get all installations to meet the Minimum Viable Site (caps intentional) standard and be ready for release. The plan includes a quick path to release for sites already meeting the standard, training for those who need it, and as much hands-on support as we can give for the duration of the cycle. We will help installations build pages, produce more training, fix bugs, and publish improvements to blocks and packages across the platform as a whole.

We will publish an official timeline as well as a plan and other supporting documents shortly. This new surge plan will help us shift from putting out fires as they arise to really being able to support and assist all the Garrison webmasters.

KNOCKED-OFF BLOCKS:

We are in the process of removing these packages/blocks. If you use them, find alternatives:

Cycle2 Slide Show v.1.0.1

Stupid Slider v.0.9.1

-- Use the standard Image Slider. If you don't want captions use Simple Slider Event Calendar PRO v.1.7.0 Calendar v.1.0.0

-- The current version of concrete5 has a calendar built-in. Look in your Dashboard --> Extend concrete5 menu. If either of these is installed, contact the IEW team.

C5Extras YouTube Channel v.2.0.2

-- Flat doesn't work as promised

Advanced Phonebook Pro v.0.9.0

-- use Advanced Phonebook Pro Plus or Phone Alpha

Your team:

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Sharepoint site (CAC required):

https://army.deps.mil/army/cmds/imcom_HQ/PAO/Pages/IMCOM-Enterprise-Web.aspx

Facebook forum (request invitation):

<https://www.facebook.com/groups/1241528085946369/>

To subscribe to IEW updates and for information about our weekly Thursday teleconference, contact Neal Snyder. This email is sent twice a month to members of the IEW mailing list, and Garrison PAOs and CI chiefs.

Solve 80 percent of your IEW issues: Dashboard --> System & Settings --> Cache and Speed Settings --> Clear Cache.

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