

INSIDE IMCOM

INSTALLATION MANAGEMENT COMMAND NEWS

**NEW HOMES AT
USAG BAVARIA**

**IMCOM HONORS STALWART
PROFESSIONALS**

**GOLD STAR MOTHERS AND
FAMILIES DAY**

FALL 2021
ISSUE 17



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Inside IMCOM is a publication created by the IMCOM professional, for the IMCOM professional, to increase awareness of fellow team members and foster deeper relationships among the IMCOM workforce.

Inside IMCOM is part of our service culture. It is a venue to recognize our amazing staff, exchange useful lessons and best practices, share information with one another about the more interesting aspects of our work in our communities, and spark new ideas to inculcate our service culture and enhance our working environments.

We can’t do that without you! If you are assigned to IMCOM – whether a Soldier, contractor or civilian – you are an *Insider*. You have interesting information to share and we want to know about it.

Inside IMCOM depends on columns, commentaries, articles, letters and photos from you.

Please send your content ideas and author’s name, rank, department and contact information to:

Editor: brittany.j.nelson2.naf@army.mil

Copy editor: Susan.A.Merkner.naf@army.mil

PAO: usarmy.jbsa.imcom-hq.mbx.public-affairs-office@mail.mil

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Cover photo: USAG Bavaria CSM Sebastian Camacho, COL Patrick Dagon, and Vilseck mayor, Hans-Martin Schertl, cut a ribbon to signify the completion of 15 newly constructed homes at Rose Barracks, Oct. 6. Photo by Julian Temblador.

COMMANDER'S CORNER

Hello and welcome back to *Inside IMCOM*. We’ve had a busy summer and fall, and I know you are all looking forward to a little break over the holidays. The command group and I are proud of all the work our IMCOM professionals have done across the enterprise throughout this year and during the difficulty of a pandemic.

We recently had the Garrison Commanders Conference at our headquarters on JBSA-Fort Sam Houston in a virtual format (p4). This is the second year we have done the conference virtually and we are hoping to do it in person next year to interact face-to-face with our great installation command group teams. We strategized methods to continue improving service delivery, and the importance of delivering quality base support to enable readiness for a globally responsive Army. These teams of garrison commanders and their CSMs are the center of gravity for our Army. They ensure our garrisons deliver top tier services and maintaining a great quality of life for our Soldiers, Families, and Civilians.

During the conference, we also honored the 15 IMCOM Stalwart Awardees of 2020 (p5). Above is the HQ IMCOM stalwart awardee, Jeffrey Michels, with IMCOM HQ G4. Other honorees across the enterprise were awarded virtually during the ceremony for their dedicated service, initiative and drive in promoting the readiness and resilience of our people and installations.

Also receiving a recognition is Terry Stringfellow, from Fort Benning, who was named the AMC employee of the quarter for 2QFY2 (p8). IMCOM would not be the great command it is without professionals like Mr. Stringfellow and our newest cohort of Stalwarts.

IMCOM is now on LinkedIn and Twitter delivering all things IMCOM on the daily. Check out page 6 for all the details and how to follow us.

Many garrisons have been improving programs and facilities for our Soldiers, Families, and Civilians. USAG Bavaria had a ribbon-cutting ceremony as they opened up 15 new homes (front cover and p9).

This fall we celebrated Women’s Equality Day and Fort Hamilton hosted an event to commemorate this important historic occasion (p13).

Now that we are in the holiday season, I encourage you all to reward yourself for all of your hard work this year by spending time with friends, family, and loved ones. I also urge you to stay safe and check on your battle buddies. The holidays can be a tough time for many folks, especially with the pandemic still impacting our world. So pick up the phone and check in on your friends; we are all in this together.

Happy Holidays and enjoy this fall edition,
LTG Douglas Gabram
Commanding General, U.S. Army Installation Management Command



IMCOM leaders focus on people, strengthening communities

By Erinn Burgess, IMCOM public affairs

Every Army installation is unique, meaning no two garrison commanders have the exact same job. However, enduring leadership principles, priorities and responsibilities hold steady for all garrison commanders. That’s why the commanding general of U.S. Army Installation Management Command, LTG Douglas Gabram, looks for every opportunity to gather and synchronize the leaders who command 75 Army garrisons worldwide.

Nov. 17-19 Gabram hosted the annual IMCOM Garrison Commanders Conference, held virtually due to the vagaries of global travel restrictions.

Commanders and command sergeants major, along with key civilian teammates and senior staff from the IMCOM headquarters, strategized methods to continue improving service delivery and strengthen the readiness and resilience

of Soldiers, families and civilians.

“Installations are the Army’s epicenter and are platforms of readiness,” Gabram said.

He emphasized the IMCOM mission of delivering quality base support to enable readiness for a globally responsive Army.

The group also spent time discussing ways to conserve energy on post and taking actions now to help mitigate the impacts of climate change in the future. “I need your mental and physical energy on energy,” Gabram said.

Regardless of the topic, a consistent theme throughout was the importance of effective leadership. In addition to Gabram and other senior officers and civilians sharing their experiences, the group heard from GEN Ed Daly, commanding general of Army Materiel Command, and retired GEN Robert Brown, president and CEO of the Association of the United States Army.

Daly focused his



LTG Douglas Gabram, commanding general, IMCOM, engages virtually with garrison commanders from Army installations worldwide during the IMCOM Garrison Commander Conference, Nov. 16-18. Photo by Erinn Burgess

advice on applying leadership to IMCOM’s current mission set, and Brown on leadership principles in general.

“You all have the most difficult job in the Army, and the most important,” Brown said to the garrison commanders.

A three-time senior commander at Joint Base Lewis-McChord and forts Benning and Leavenworth, Brown said good leaders are inclusive and create environments where good ideas are heard

and can reach the top. “Our people are our strategic advantage,” Brown said.

He emphasized the importance of an empowered team, especially within a diverse workforce. Brown discussed exemplary leadership – from George Patton to Dwight D. Eisenhower – and left the group with three words of advice: Challenge, motivate and inspire.

“People are the Army’s greatest asset,” Gabram said.

IMCOM Stalwart awardees honored

By Brittany Nelson, IMCOM public affairs

During the virtual Garrison Commanders Conference, IMCOM recognized 15 civilian professionals from around the world as IMCOM Stalwarts. These teammates distinguished themselves from their peers through dedicated service, initiative and drive in promoting the readiness and resilience of our people and installations. Awardees represented all five IMCOM directorates, Pacific, Europe, Readiness, Sustainment, and Training. IMCOM HQ also had an awardee.

IMCOM Stalwarts for 2020 are:
Dwayne Key, USAG Benelux, Belgium
Ramona Taylor, USAG Ansbach, Germany
Marshall Downs, USAG Yongsan-Casey, Korea
Rhonda Suzuki, USAG Hawaii
Betty Beinkemper, Fort Polk,



LTG Douglas Gabram awards Jeffrey Michels, his Stalwart award. Photo by Brittany Nelson, IMCOM public affairs

Louisiana
Deborah Fetzner, Fort Bliss, Texas
Leslie Herlick, Fort Campbell, Kentucky
Kaela Hamby, Redstone Arsenal, Alabama
Joseph Mravec, USAG Detroit, Michigan
Raymond Wharton, Fort Detrick, Maryland
Carole Hoffman, Fort Leavenworth, Kansas
Charles Peddy, West Point, New York
Thyais Scott, Fort Rucker, Alabama
Andrew Kerrigan, IMCOM-Pacific, Hawaii
Jeffrey Michels, HQ IMCOM, JBSA-Fort Sam Houston, Texas

Video corner

In this edition of our video corner, we have two great clips. On the left, check out the interesting international association rice-planting event at Camp Zama. On the right, learn about how Jeff Hafen, an IMCOM civilian at Fort Sill, is positively influencing the installation’s airspace.



https://www.facebook.com/watch/?ref=search&v=160652269430781&external_log_id=f1c059a5-18bd-44d8-b3cd-a98126469313&q=garrison%20rice%20planting



<https://www.dvidshub.net/video/814298/hafen-influences-sill-airspace>

Digital Garrison: Year in Review

By Erinn Burgess, IMCOM public affairs

As 2021 comes to a close, Digital Garrison pushes forward with more than 200,000 downloads to date.

For IMCOM and Army and Air Force Exchange Service teams leading the app's development behind the scenes, 2021 has been all about listening to user feedback and putting collaborative efforts into continually improving user experience.

The year kicked off with the app's new linkage to the Army Maintenance Application in January, which provides barracks and government owned housing residents the ability to securely submit work requests 24/7 and receive tracking numbers to stay informed of progress.

At the time, Digital Garrison had roughly 86,000 downloads. In February, Digital Garrison broke 100,000.

Also in February, IMCOM HQ stood up a monthly operational planning team meeting with garrisons to offer education and resources on optimizing use of Digital Garrison, listen to feedback and answer questions.

By March, Digital Garrison welcomed several new updates to include: force protection condition status, Celsius weather conversion, Survivor Access Card and Survivor Outreach Services information, and expansion of the installation directory to include medical, dental, behavioral health

and veterinary services.

In April, another new linkage with the Army PCS Move Application provided Soldiers and families a central hub of information on entitlements, types of moves, how to plan and schedule a move, claims and other resources.

In October, a link for Travel and Lodging was added to the Digital Garrison library, enabling users quick access to information about Armed Forces Recreation Centers, American Forces Travel



and IHG Army Hotels.

In November, Digital Garrison reached 200,000 downloads. More importantly than links and downloads, however, is the real-world situations in which Digital Garrison enabled readiness.

Fort Buchanan used Digital Garrison during hurricane season to push notices to the community about weather conditions. Garrison commanders across installations worldwide used the announcements feature to further local command messages and guidance on COVID-19 operations.

As the app's content library and user base grew, so did the collaborative partnership between IMCOM and AAFES. Teamwork between the agencies enabled an agile workforce, listening and responding to user requests, balancing priorities, and communicating regularly to shape features and refinements.

The team recognizes Digital Garrison is still in the early stages of reaching its full potential and looks forward to continued improvements in 2022. New features await, along with enhanced optimization with the upgraded IMCOM Enterprise Web, the addition of new garrisons to the app, and more.

"Digital Garrison puts the installation at your fingertips," said MG Omar Jones, IMCOM deputy commanding general. "It has never been easier for leadership to push important information to Soldiers and families than it is now with this connection. Digital Garrison is something every Army community can benefit from."

"We're excited to continue working with our partners in 2022 to ensure Digital Garrison is value-added to our people and our communities. We look forward to seeing how you use the app in your communities."

How will you use Digital Garrison this year? Let us know. Send your feedback to sarah.j.luna3.civ@army.mil and erinn.k.burgess.civ@army.mil.

Honoring Gold Star Mothers and Families

By Brittany Nelson, IMCOM public affairs



Left: Stephanie, David and Mary Todd are a Gold Star Family. They honor their son, SFC David Todd Jr., who was killed in action while serving in Afghanistan in 2008. A fitness center was named in his honor. Courtesy photo. Right: Lauren Braden (right) volunteering with the American Gold Star Moms for an ice cream sundae social at the Audie Murphy Veterans Affairs Hospital. Braden serves with the AGSM to honor her late son, CPT Jeffery Braden. Courtesy photo



On Sept. 26, 2021, the nation observed the 58th Gold Star Mother's and Family's Day where America honors surviving mothers and families of fallen service members.

A Gold Star family member is someone whose loved one passed away while serving the nation. On June 23, 1936, the 74th United States Congress designated the last Sunday of September as Gold Star Mother's Day. The day has since been updated to Gold Star Mother's and Family's Day.

The Army is dedicated to paying tribute to fallen service members in recognition of the loved ones they left behind.

"We honor Gold Star mothers and families for the sacrifices they made to protect the freedom and

liberty we hold so dear," said LTG Douglas Gabram, Commanding General of Installation Management Command. "We understand that freedom isn't free."

The Army offers the Survivors Outreach Services program to Gold Star family members. SOS provides help, programs, and a community to help those who have lost their service member.

The Army is committed to providing quality care, support and services to surviving family members with SOS programs at garrisons across the world.

Gold Star mothers and families are the resilient legacies of their service member's sacrifice. For more information on the Gold Star community, visit: <https://www.army.mil/goldstar/>

Find IMCOM on social media

IMCOM HQ is now on LinkedIn! Follow us for good news across the enterprise and all things IMCOM. www.linkedin.com/company/us-army-installation-management-command

Are you on Twitter? If so, follow us at @ArmyIMCOM for daily updates about the global enterprise as we "hunt the good stuff."



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U.S. Army Installation Management Command

IMCOM employee receives AMC recognition

By HQ IMCOM G1

The Army Materiel Command civilian awards program recognizes personnel whose outstanding and innovative contributions have an impact on the command's overarching goals. Key program objectives of the AMC CAP include increasing morale, continuing to create a culture of recognition, sustaining a positive work environment, increasing productivity, retention, and employee engagement.

Each quarter, AMC also recognizes one honoree from each major subordinate command and HQ AMC as the AMC top employees of the quarter. An evaluation panel selects the IMCOM honoree from nominations submitted from the headquarters and each IMCOM directorate. Based on the employee's overall performance during the quarter, the selection criteria also includes having a demonstrated commitment to the Army values, an enthusiasm for taking on special projects, and an aptitude for problem solving and process improvement that results in cost savings and increased efficiencies. Additionally, AMC EOQ recipients display outstanding levels of volunteer service in community outreach programs.

The IMCOM honoree for the second quarter of fiscal year 2021 is Terry D. Stringfellow, customer service officer, plans, analysis, and integration office, USAG Fort Benning.

Stringfellow is a key and essential member of the garrison team who continually keeps the interest of the Fort Benning community front and center in all installation decisions. He is known by Soldiers and families across the installation as their advocate to represent their concerns.

He monitors all garrison social media, manages the garrison's interactive customer evaluation platform, teaches classes, and organizes town halls. Through these touch points he is able to



Terry D. Stringfellow, winner of AMC's employee of the quarter for the second fiscal year of 2021. Courtesy photo.

decipher the true concerns and report these monthly to the garrison leadership. Additionally, he works with the public affairs office to issue proactive verbiage that will get ahead of these issues and ensure the Fort Benning community fully understands the boundaries of installation services.

Stringfellow's expertise, personality, and overall can-do spirit truly sets him apart as an exceptionally outstanding garrison employee. Stringfellow enlisted in the Army as a cavalry scout in 1999. After leaving active duty, he held various positions with the Army Civilian Corp. Stringfellow enjoys hunting, the outdoors, and watching SEC college football. He spends most of his free time coaching and mentoring children in softball.

Command group ICE card

Give your feedback to the IMCOM command group through their interactive customer evaluation. Scan the QR code to the right or follow the link: <https://ice.disa.mil/index.cfm?fa=card&sp=131023>



USAG Bavaria unveils 15 new homes

By Julian Temblador, USAG Bavaria public affairs

On Oct. 6, a ribbon-cutting ceremony marked the completion of 15 new family homes in the Kittenberg Housing Area of Rose Barracks. This achievement successfully concluded phase two of U.S. Army Garrison Bavaria's ongoing project to provide new homes to service members in Vilseck.

USAG Bavaria, U.S. Army Corps of Engineers Europe District and Staatliches Bauamt Amberg-Sulzbach — also known as the State Construction Office of Amberg-Sulzbach — partnered together to construct and reveal the new housing units.

"In constructive collaboration with our planners, our clients, the U.S. Army Corps of Engineers and our contractors, we again completed a great construction project," said Roman Beer, director of Staatliches Bauamt Amberg-Sulzbach. "Today, we are celebrating the inauguration of 15 new residential buildings."

These new three and four-bedroom homes are reserved for junior non-commissioned officers and their families. According to the USACE Europe District Commander, COL Pat Dagon, these new homes will improve the quality of life for those that move in.

"This project is special to us because we know that service members and their families will be moving in," COL Pat Dagon, USACE Europe District Commander said. "Hopefully these homes will make them a little more comfortable."

The latest homes come equipped with new amenities and have the most modern cooling and heating technology — meeting both U.S. and German standards for housing. Furthermore, skylights, solar panels, STAR-rated appliances, fire suppression systems and remote garage door openings come standard in these quarters.

Additionally, one of the houses is constructed to be compliant with American Disability Act standards.

Dagon presented USAG Bavaria Garrison Commander COL Christopher Danbeck with a symbolic key to the neighborhood during the



(Left) USAG Bavaria Garrison Commander, COL Christopher Danbeck, is presented with a symbolic key to the neighborhood during a ribbon-cutting ceremony by COL Patrick Dagon, the USAEC Europe District commander, Photo by Julian Temblador, USAG Bavaria public affairs

ribbon cutting ceremony.

"It's a huge team effort. I'm really proud of our partnership with USAG Bavaria," Dagon said. "We take great pride in being able to coordinate and lead the project delivery team to construct one of these houses, in this case, 29 of them."

"I'm grateful to have such strong partners like COL Dagon and his team at USACE and my hard-working team here at USAG Bavaria, especially the Directorate of Public Works," said Danbeck. "I also want to thank Mr. Schertl for his continued support and the support of Vilseck."

Hans-Martin Schertl, the Vilseck mayor, was also in attendance. "It's great to be here today revealing new homes," Schertl said. "New homes in Vilseck means a great future for Vilseck. It's great to see that the Army is investing in this installation."

The new homes will be available for occupants to move in soon.

The third and final phase of the housing project will bring 36 more homes to Vilseck and is slated to start in March 2022.

Chief of Chaplains visits IMCOM HQ

By Brittany Nelson, IMCOM public affairs

Chaplain (MG) Thomas Solhjem, the Army's chief of chaplains, visited the Installation Management Command headquarters at to meet with Randy Robinson, IMCOM executive deputy to the commanding general, and other senior leaders Sept. 8.

The Spiritual Readiness Initiative, in support of the Army's life worth living campaign, was discussed.

"Chaplain Solhjem visits garrisons to talk about spirituality and the impact it has on those most in need," said Chaplain (COL) Zell, the IMCOM command chaplain. "It builds resilience for Soldiers, helps with readiness, and is protective against harmful behaviors."

MG Solhjem was in San Antonio to speak at the U.S. Army Chaplain Corps senior enlisted advisory group and also spent time with the IMCOM chaplain office team.

COL Zell provided information on the global impact of IMCOM Religious Support. With 600 religious support personnel, 320 chapels, 28 family life centers and more than 14,000 volunteers, IMCOM is the tip of the spear for support of Soldiers and families.

"I love seeing how our collaboration, and work



CH (MG) Thomas Solhjem, the Army's Chief of Chaplains, center, visited the Installation Management Command headquarters Sept. 8, to meet with CH (COL) Zell. Photo by CH (CPT) Patrick Stefan

with the chief of chaplains, supports the broader vision of religious support across IMCOM and the Army," said Zell.

Religious services also helps with the emotional aspect of holistic health by offering counseling services. There are more than 40 family life chaplains across IMCOM.

"These chaplains have a master's in counseling from accredited institutions," said Zell, who is a licensed professional counselor himself. "Many are certified marriage and family therapists and work in parallel with mental health providers."

There are 28 family life centers across the globe where

trained chaplains provide about 135,000 counseling sessions each year.

Moving forward, IMCOM religious services will continue to provide comprehensive religious support for Soldiers and families through worship, religious education, and pastoral care and counseling.

"The future of IMCOM is going to be more closely aligned with units delivering iterative religious support in coordination with chapel communities and other helping agencies," said Zell.

To learn more about the religious services available at your garrison, visit <https://home.army.mil/imcom/index.php/customers/chaplains>.

Fort Hamilton celebrates Women's Equality Day

By Connie Dillion, Fort Hamilton public affairs

One hundred and one years ago, the 19th Amendment was ratified, granting women the right to vote, and in 1971 Congress approved legislation proclaiming Aug. 26 as Women's Equality Day. The Fort Hamilton community celebrated this day with an observance on Aug. 31

"The New York City Recruiting Battalion enlists young men and women across the New York metropolitan area," said LTC Harold Morris, NYC Recruiting Battalion Commander, in his welcoming remarks. "Without women, not only would our mission look very different, but our Army would be a less capable force. The Army is a much better force now than it was, and I'm honored to be a part of that Army."

Retired COL Mary Westmoreland, president of the Association of the United States Army Greater New York Statue of Liberty Chapter, was the guest speaker for the event. She is a combat veteran with service in Desert Shield and Desert Storm, a native New Yorker, whose military career spanned just under 32 years.

"I came in 1976...I was invited aggressively by two services, the U.S. Coast Guard and the U.S. Army," said Westmoreland. "I went to the Coast Guard, for the obvious reasons that they were friendlier to mothers and families, and in those days you could get an assignment you asked for. For the Army,



Retired COL Mary Westmoreland speaks at a Women's Equality Day Observance at Fort Hamilton. Photo by Connie Dillion, Fort Hamilton public affairs

those were challenging."

By 1979 though, the Coast Guard was changing, and they did not need individuals in Westmoreland's profession, a systems integrator. If she wanted to stay in the Coast Guard, she would have to either qualify in another specialty or leave. Her commander advised her to take her talents to the Army, because they were expanding systems integration. She transferred over to the Army as an E-4.

"Flexibility and being open to options is always an essential ingredient to success," said Westmoreland. "For women, we don't give up. We keep our target and we do not lose our balance when we do find ourselves slipping."

Lorraine West also spoke. She shared her experiences as a U.S. Army corporal from 1949

to 1952, in the U.S. Women's Army Corps, with one year and three months deployed in support of the Korean Conflict defense effort in the 2nd Infantry Division, attached to the Yokohama Engineering Depot in Japan.

"It was a fight between certain countries, and [women] were just sort of forgotten until there was a shortage," said West. "Then they started saying, 'Hey, she can do it. Use her.'"

Today, women make up 18% of the regular Army, Army National Guard and Army Reserve, and 36% of the Army's civilian workforce.

In May, Christine Wormuth was nominated to be the first female Secretary of the Army, and LTG Laura Richardson was nominated to become the second woman in Army history to receive the rank of four-star general.



Lorraine West speaks at a Women's Equality Day Observance, at Fort Hamilton Photo by Connie Dillion, Fort Hamilton public affairs

9/11 20th anniversary memorial warrior challenge

By Gwendolyn Smalls, USAG Okinawa public affairs

Soldiers, Marines and sailors from across Okinawa converged on Torii Station at “o’dark 30,” Saturday, Sept. 11, 2021 for the U.S. Army Garrison Okinawa Warrior Challenge to honor the 20th Anniversary of the 9/11 tragedy. The Better Opportunities for Single Soldiers and the Single Marine Program sponsored the event.

United States Army Garrison Okinawa Command SGM Kalani Kalili kicked off the challenge that featured more than 60 military members.

“Holding a 9/11 event on the 20th anniversary of one of the most tragic days that has happened to our nation - with our sister services in a friendly competition - to pay tribute to the nearly 3,000 who lost their lives in New York, Pennsylvania and D.C. is fitting,” she said. “The heart-breaking events thrust our county into unified response against the war on terrorism.”

“This warrior challenge was important to help build the camaraderie and strength between our sister services and honor our 9/11 heroes,” said Bob Chesser, Torii Station BOSS Advisor and key organizer. “This was the second Warrior Challenge held on Torii Station this year. The goal is to do events like this at least four times a year because of its popularity,” he added.

The relay teams were composed of three to four military members. The friendly competition consisted of a 50-meter tire flip, 100 pull-ups, 150 air squats, 100-hand release push-ups, 100 overhead presses using 45-pound weights, carrying two dumbbells bars for 50 meters. The contest

then moved over to the Special Forces Compound Obstacle Course to utilize the weaver, monkey bars, balance beams, cargo net climb, and obstacle walls such as the belly buster and several others of different heights.

After completing all the strength segments, competitors then had to run one kilometer to grab their 35-pound ruck sack and complete a 5K ruck as a team. The finish line was at the Torii Station Beach.

The event concluded with a breakfast sponsored



Participants of the U.S. Army Garrison Okinawa Warrior Challenge to honor the 20th Anniversary of Sept. 11, 2001. Courtesy photo

by the Gary Sinise Foundation. Single Marine Program Coordinator Cerise Nakaima O’Connor presented medals to the top three finishers. The Army and Air Force Exchange Service Pacific Headquarters Command Team of LTC Lanell Pickett and SGM Wayne Crudup presented AAFES gift cards and coins. Coins from 10th Support Group and USAG Okinawa were also presented by CSM Nickia

Haynes and SGM Kalili, respectively.

The first-place medals went to the 2nd Low Altitude Air Defense Battalion, Unit Deployment Program Detachment from Cherry Point, N.C. Second-place medals were awarded to the 3RD Reconnaissance Battalion, and third-place medals were presented to the Army team from 1-1 Air Defense Artillery, Echo Company.

CSM. Haynes summed up the event by saying, “What a better way to honor the heroes of 9-11 who came together to help each other on that sad day, than to have all the services come here 20 years later in tribute.”

Hale Koa Hotel celebrates 46th anniversary

IMCOM G9



Left: Hale Koa hotel in 1975. Right: Hale Koa hotel in 2021. Courtesy photos

The Hale Koa hotel armed forces recreation center celebrated its 46th anniversary on Oct. 25. Located on the beautiful 72-acre setting of the U.S. Army’s historic Fort DeRussy, the Hale Koa is one of the eight oceanfront resorts on the world famous Waikiki Beach.

The Hale Koa opened with 422 guest rooms in October of 1975 and since then, has expanded to be the Army’s largest morale, welfare and recreation facility with 818 guest rooms, 641 employees and \$90 million in annual revenue.

The Hale Koa is visited annually by more than a million service members, military retirees and their families, enjoying a first class hotel and recreation experience at affordable prices.

WHAT'S NEXT?

Show us your holiday spirit!

We want to feature all of the IMCOM holiday spirit in our next edition. Send us photos of your cubicle decor, ugly sweaters, or holiday parties to Brittany.j.nelson2.naf@army.mil.



Major Cybercrime Unit
U.S. Army Criminal Investigation Division

Cybercrime Prevention Flyer



**Report a crime to U.S. Army
Criminal Investigation Division**

Major Cybercrime Unit

**27130 Telegraph Road
Quantico, Virginia 22134**

Email

MCU Web Page

CID LOOK OUT
ON POINT FOR THE ARMY

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"DO WHAT HAS TO BE DONE"

CPF 00017-2021-CID361-9H

30 November 2021

Social Networking Safety Tips

Social networking is an integral part of daily life for many people. As a result, people really do not think much about how their social media accounts are set up or what they share. Unfortunately, this familiarity reduces a person's inhibitions and people become lax in their social networking vigilance.

Cybercriminals, on the other hand, are always on the lookout for, and ready to exploit, gaps in a social media user's attentiveness to secure their social media accounts or what the user posts. With some simple information, cybercriminals can create profiles, compromise accounts, and commit fraud, netting thousands of dollars or more and making life difficult for the victim.

Taking some simple steps, social media users can better protect themselves from becoming the next cybercrime victim.

- **Keep antivirus software up to date.** Social media companies protect their websites from malicious content, but they do not scan the websites of links posted by their users.
- **Be wary of clicking a link in a post.** The link, which can be made to look legitimate, could lead to malicious content. To provide a sense of security and verify possible link safety, copy and paste the link into a free online virus scanner.
- **Enable two-factor authentication.** Two-factor authentication makes it harder for cybercriminals to gain access to online accounts. Even if a password is compromised, the password alone will not be enough to pass the authentication check.
- **Do not use the same password for all accounts.** A single leak of that password could put all accounts at risk. Use long, strong, and unique passwords; passphrases are even better than passwords for additional security.
- **Not everyone is who they say they are on social media.** Criminals create fake profiles in order to collect information and scam people. So, be selective and verify identities when deciding to associate with someone via social media and do not accept friend requests from strangers.
- **Do not share too much information.** Sharing too much—a birthplace and date, home address, phone number, a maiden name, work information, etc.—on a profile or in a post makes it easier for a criminal to use that information to create a fake profile, answer security questions, or commit fraud.
- **Be careful when posting images.** Posting images to social media might reveal more personal details about yourself than you think or want to. An image of a birthday celebration could identify a date of birth. Images of a new home could give cybercriminals