



IMCOM-Europe

RETIREE

BULLETIN



VOLUME X June 2012

Produced by Retirement Services Office, HNLFOA
ATTN: IMEU-HB-RSO, Unit 23103,
APO AE 09136-3103

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IMCOM-Europe publishes the Retiree Bulletin twice a year (June and December) in accordance with AR 600-8-7. The June issue is mailed out, the December issue is available only on the IMCOM-Europe website (see below). The purpose of the Bulletin is to keep retired Soldiers, their spouses, and Families informed of their rights and privileges, to update them on developments in the Army, and to inspire goodwill and a desire to support the Army in the civilian community. You may send inquiries or comments about the IMCOM-Europe Retiree Bulletin to the Editor of the Retiree Bulletin, HNLFOA (IMEU-HB-RSO), Unit 23103, APO AE 09136-3103. You may also get in touch by e-mail: usarmy.sembach.imcom-europe.mbx.usarmy-sembach-imcom-europe-rso@mail.mil or by calling DSN (314) 496-5806 or civilian 0049-(0)6302-67-5806.

- IMCOM-Europe website:

http://www.imcom-europe.army.mil/webs/sites/europe_life/retiree/index.html

Direct all other questions to the retirement services office at your local United States Army garrison (USAG) (see page 9).

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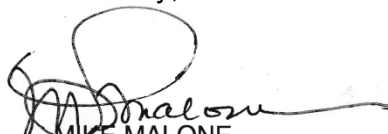


Dear Retirees, Family Members, and Annuitants:

Starting with this issue, we will no longer provide retirees, annuitants, and survivors two mailed copies of the IMCOM-Europe Retiree Bulletin annually. The June issue will be the only one mailed out to everyone. The December issue will be available on the IMCOM-Europe website under Retirement Services (see website address above). The December issue will also be sent by e-mail to all USAG retiree councils and RSOs.

The October Retiree Appreciation Day (RAD) in Heidelberg will be the last one held in Heidelberg because of the closure of the community. Thank you all and God bless!

Sincerely,



MIKE MALONE
IMCOM-Europe RSO



IMCOM-EUROPE RETIREE BULLETIN



Volume X

HNFLOA (IMEU-HB-RSO), Unit 23103, APO AE 09136-3103

June 2012

This bulletin expires 1 year from date of publication.

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IMCOM-Europe Retiree Bulletins are available at <https://aepubs.army.mil/>.

SOS Federal Benefits Coordinator Departs Germany

Benefits Coordinator: Ms. Jodi Motszko departed Germany for a new assignment in Alaska in May of this year. Ms. Motszko will be missed by all and we wish her all the best.

For questions about SOS benefits, please call DSN (314) 496-7013 or civilian 0049-(0)6302-67-7013.

Numbers and Service Hours for the Federal Benefits Unit, Frankfurt

The Federal Benefits Unit (FBU), Frankfurt, numbers and hours are as follows:

Monday to Friday

0800 to 1100

Telephone: 0049-(0)69-90-555-1100

Fax: 0049-(0)69-749352

E-Mail Address: fbu.frankfurt@ssa.gov

The office is closed on—

- German and American Holidays
- The last Thursday of the month

FBU's **will not assist** retirees and annuitants **with military retired pay** issues. Please refer to the last page of this Bulletin to find an RSO to assist you with issues involving DFAS-Cleveland. You may also contact DFAS-Cleveland directly using the telephone numbers on page 4.

DFAS-Cleveland Representative Visit in October 2012

A representative from DFAS-Cleveland will travel to Europe to help retirees and annuitants with pay issues and provide one-on-one audits of their pay records. Below is the schedule:

12 Oct 12: Ramstein, Air Force Officers Club, at the RAD (0800-1200)

13 Oct 12: Heidelberg, Patrick Henry Village Pavilion, at the RAD (0900-1500)

15 Oct 12: Bamberg, Warner Barracks, building 2790, 2d floor, RSO (0900-1400)

17 Oct 12: Vicenza, Luna Bubble Annex, at the RAD (0800-1200)

18 Oct 12: Garmisch, Army Community Service (ACS) building (0900-1200)

19 Oct 12: Grafenwöhr, building 244, at the RAD (0800-1500)

20 Oct 12: Schweinfurt, Conn Barracks, building 40, at the RAD (0800-1300)

22 Oct 12: Kaiserslautern, building 3245, basement, room 6 (0900-1300)

23 Oct 12: Wiesbaden, building 1023W, room 106, RSO (0900-1500)

24 Oct 12: Ansbach, location to be determined (0900-1400)

25 Oct 12: Stuttgart, Patch Barracks, Swabian Special Events Center (0800-1500)

26 Oct 12: Schinnen, headquarters building (0900-1500)

27 Oct 12: Benelux, SHAPE Chapel Annex (0900-1300)

Always check with your local RSO to ensure military priorities did not cause a change in this schedule.

Remember that DFAS recovered and paid more than \$35,000 in back pay and entitlements to retirees last year. You should stop by and have a quick audit conducted.

Scheduled USAG Retiree Appreciation Days (RADs) in October 2012

The following RADs are tentatively scheduled for September and October 2012:

USAG Kaiserslautern: The RAD date of 26 October 2012 is changed to a **date to be**

determined in September 2012 in conjunction with the Landstuhl Medical Center event.

U.S. Air Force, Ramstein: The Air Force RAD will be held on Friday, **12 October 2012**, at the Officers Club from 0900 to 1300 (doors open at 0800 for registration and close at 1200). DFAS-Cleveland and Air Force support agencies will be represented.

USAG Baden-Württemberg: Saturday, **13 October 2012**, at the Patrick Henry Village Pavilion, Heidelberg, from 0900 to 1400 (doors open at 0800 for registration and close at 1300). Lieutenant General Hertling, the USAREUR CG, will make welcoming remarks. Sergeant Major of the Army (Retired) Preston will be the honored guest speaker. Representatives from various agencies will attend to answer questions and provide assistance. The agencies represented include DFAS-Cleveland; the FBU, Frankfurt (Social Security Administration and the United States Department of Veterans Affairs (VA)); and various garrison support agencies. The representatives will address the following issues: ID cards, the Defense Enrollment Eligibility Reporting System, the Installation Access Control System, legal support, and medical and dental services. **Because of the scheduled closure of the Heidelberg garrison, this RAD will be the last one in Heidelberg.**

USAG Vicenza: Wednesday, **17 October 2012**, at the Health Clinic from 0900 to 1200 (doors open at 0800 for registration and close at 1130). Medical services will include flu shots and other vaccinations, medical screening, diet counseling, eye exams, blood-pressure screening, blood-sugar testing, and pharmacy information. Representatives of various agencies will be present to answer questions and provide assistance, including representatives from the Chaplain's Office, customs, Red Cross, ACS, the ID-card office, the passport office, the Installation Access Control System, the legal office, local associations, AAFES, and the Service Credit Union. Representatives of the following outside agencies will attend:

DFAS-Cleveland and the FBU, Rome. The location may change because of military missions.

USAG Grafenwöhr: Friday, **19 October 2012**, in building 244, main post, from 0900 to 1500 (doors open at 0800 for registration). Medical services will include flu shots and other vaccinations, medical screening, diet counseling, eye exams, blood-pressure screening, blood-sugar testing, and pharmacy services. Dental services will provide retirees with oral hygiene information and screening appointments. Representatives of the following services will attend: The Chaplain's Office, customs, Red Cross, ACS, the ID-card office, the passport office, the Installation Access Control System, the National Archives and Records Administration, the legal office, local associations, AAFES, and the Service Credit Union. Representatives of the following outside agencies will attend: DFAS-Cleveland and the FBU, Frankfurt (for social security and VA information).

USAG Schweinfurt: Saturday, **20 October 2012**, in building 40, Conn Barracks, from 0900 to 1300 (doors open at 0800 for registration and close at 1200). Medical services will include flu shots and other vaccinations, medical screening, diet counseling, eye exams, blood-pressure screening, blood-sugar testing, and pharmacy information. Dental services will provide oral hygiene information and cleaning or screening appointments. Representatives of the following services will attend: The Chaplain's Office, customs, Red Cross, ACS, the ID-card office, the passport office, the Installation Access Control System, the National Archives and Records Administration, the legal office, local associations, AAFES, and the Service Credit Union. Representatives of the following outside agencies will attend: DFAS-Cleveland and the FBU, Frankfurt (for social security and VA information).

USAG Ansbach: Wednesday, **24 October 2012**, at a location to be determined in Katterbach. Medical services will include flu shots and other vaccinations, medical

screening, diet counseling, eye exams, blood-pressure screening, blood-sugar testing, and pharmacy information. Representatives of the following services will attend: The Chaplain's Office, customs, Red Cross, ACS, the ID-card office, the passport office, the Installation Access Control System, the National Archives and Records Administration, the legal office, local associations, AAFES, and the Service Credit Union. Representatives of the following outside agencies will attend: DFAS-Cleveland and the FBU, Frankfurt (for social security and VA information).

USAG Stuttgart: Thursday, **25 October 2012**, at Patch Barracks, Swabian Special Events Center (subject to change), from 0800 to 1500. Medical services will include flu shots and other vaccinations, diet counseling, eye exams, medical screening, blood-pressure screening, blood-sugar testing, and pharmacy information. Ophthalmology services may be offered (depending on personnel availability). Dental services will provide retirees only with oral hygiene information and exams. Representatives of the following services will attend: The Chaplain's Office, customs, Red Cross, ACS, the ID-card office, the passport office, the Installation Access Control System, the National Archives and Records Administration, the legal office, local associations, AAFES, and the Service Credit Union. Representatives of the following outside agencies will attend: DFAS-Cleveland and the FBU, Frankfurt (for social security and VA information).

USAG Benelux: The date of the RAD has **changed** from 12 October 2012 to Saturday, **27 October 2012**, in the chapel annex at SHAPE, from 0900 to 1300 (doors open at 0800 for registration and close at 1200). The following agencies will be represented: DFAS-Cleveland; the FBU, London; and garrison support agencies.

Mailing Drugs to an APO Address

Mailing medicine and pharmaceuticals, including over-the-counter drugs, nutritional supple-

ments, and vitamins, directly to individuals is prohibited.

DFAS-Cleveland Mailing Address and Telephone Numbers

The DFAS-Cleveland centralized mail-handling operation addresses and telephone numbers are as follows:

Defense Finance and Accounting Service
U.S. Military Retirement Pay
P.O. Box 7130
London, KY 40742-7130

Telephone: 1-800-321-1080
Telephone: 216-522-5955
Fax: 1-800-469-6559

Defense Finance and Accounting Service
U.S. Military Annuitant Pay
P.O. Box 7131
London, KY 40742-7131

Telephone: 1-800-321-1080
Telephone: 216-522-5955
Fax: 1-800-982-8459

For Germany only (toll-free): 0800-5891634 (dial as shown). This number cannot be reached from a DSN telephone.

Ensure the last four digits of your social security number and your signature are on all pages sent by fax. You can change your address online through the MyPay website at <http://www.dfas.mil>.

United States Army in Europe Continues Transformation

As part of the Army's restructuring in Europe, V Corps will not return to Germany when its deployment to Afghanistan ends next year, the Army Chief of Staff said. The move is part of an overall downsizing in Europe, which will include two brigade combat teams leaving and dozens of installations closing over the next few years.

V Corps Leaving and Casing its Colors

Headquarters, V Corps, currently located in Wiesbaden, Germany, deployed to Afghanistan in June with most of its 700 Soldiers. Its commander, Lieutenant General James L. Terry, will oversee coalition operations nationwide as the Commander of the International Security Assistance Force Joint Command.

Army Chief of Staff, General Raymond T. Odierno, was asked on 21 March at a hearing of the Senate Appropriations Committee, a Defense subcommittee, if V Corps would return to the United States after its deployment to Afghanistan. He answered: "The plan is to eliminate it."

Army officials said that the V Corps flag would be returned to Fort Bragg, North Carolina, and the unit's Soldiers would return to Germany briefly to help Family members move to new duty assignments. The Soldiers would be reassigned through normal Army processes, officials said. They added that the Army was in the process of conducting an assessment of its operational headquarters, which would determine the final disposition of V Corps.

V Corps has been headquartered in Germany since 1951 and its original mission there was to defend the Fulda Gap during the Cold War.

170th Infantry Brigade Will Inactivate in October 2012

Soldiers of the 170th Infantry Brigade have begun preparing for inactivation after last month's announcement that the brigade will be one of two affected by the drawdown in Europe. The 170th returned from Afghanistan to its headquarters in Baumholder, Germany, earlier this year. A formal inactivation ceremony is scheduled for October 2012.

Many of the brigade's roughly 4,000 Soldiers and their Families would be reassigned in the

United States and elsewhere, while some would relocate to other units in USAREUR, officials said.

172d Infantry Brigade Will Inactivate in October 2013

It was also announced that the 172d Infantry Brigade, based in Grafenwöhr and Schweinfurt, Germany, will leave Europe in October 2013. The 172d returned from Afghanistan this spring.

The equivalent of two brigades was slated to stay in Europe past 2012, officials said. The 2d Cavalry Regiment in Vilseck, Germany, will currently stay, along with the 173d Airborne Brigade Combat Team in Vicenza, Italy. Elements of the brigade currently stationed in Bamberg and Schweinfurt will close in on the brigade when current construction is completed in 2013.

Rotations Versus Forward Deployment

Secretary of the Army John McHugh told lawmakers at the hearing of the Senate Appropriations Committee, a Defense subcommittee, that the Army had drawn down from about 400 sites in Europe 4 years ago and would continue until only about 90 sites remained. He said that 50 of those would be Army sites and joint installations.

General Odierno said that the Army would go from a force that was forward-deployed to one that would rotate from the United States to crisis regions. He said that forces in the United States would be regionally aligned for contingencies and stocks would be prepositioned.

With the smaller force in Europe, Odierno said, the Army would compensate by conducting even more partnership engagements with NATO allies.

(Source: USAREUR News Release)

Does TRICARE Cover Long-Term Healthcare?

TRICARE does not provide a long-term health benefit. You may need to look at purchasing long-term care insurance coverage for assistance with long-term care costs. TRICARE, like Medicare, is designed to cover medical care for illnesses and injuries, such as cancer, a broken arm, or a stroke. It will not pay for long-term assistance with activities of daily living, such as dressing, eating, or using the bathroom. For information on long-term care coverage, contact commercial companies that provide long-term care benefits. The Office of Personnel Management provides long-term care coverage through the Federal Long Term Care Insurance Program (FLTCIP). Many TRICARE beneficiaries may be eligible to participate in the FLTCIP. For more information, call 001-800-582-3337.

TRICARE Claims Must be Filed Within 1 Year

The TRICARE claims center must receive all bills and claims no later than 12 months after the first day you receive care. TRICARE must receive claims for inpatient services no later than 12 months after the day you leave the hospital. File claims by completing DD Form 2642 (TRICARE DOD/Champus Claim, Patient's Request for Medical Payment).

Remember: TRICARE may not cover all host-nation services offered. You should always check with your local TRICARE office for guidance on services offered versus services covered before accepting them.

Drugs are a big issue. Ensure a prescription indicates the **American name of the drug**.

New European Union (EU) Electronic Residence Permit (eAT)

In September 2011, EU countries started issuing the new electronic residence permit

(eAT) card. Before, individuals received an adhesive "Residence Permit" label in their passport, but now they receive an eAT as a separate document in credit-card format. **The card is valid for identification purposes only in the country you live in.** It does not replace a passport for travel to other EU countries. The card has a built-in chip that will store fingerprints of all persons age 6 and over and support electronic signatures for the legally binding signing of digital documents. These are just two of the functions the card can have. Normally, the card is issued for the period of your passport (up to 10 years). The cost in Germany is 80 euros. Existing residence permits in passports will be changed out as they expire but no later than 1 May 2021. For more information about the new card, check with your host-nation immigration authorities.

Customs Tips for U.S. Retirees, Gray Area Retirees, 100-Percent Disabled Veterans, and Widows or Widowers of Retired Military Personnel in Germany

Exchange and Commissary Shopping in Germany After Retirement

Retired military personnel, widows or widowers of retired military personnel and their dependents, retired reservists (reservists who are otherwise eligible for retirement, but are under 60 years of age), and 100-percent disabled veterans are authorized to purchase nonrationed goods at U.S. Forces sales facilities in Germany in accordance with the Revised Forces Customs Law (*Truppenzollrechtsänderungsgesetz*) and the Forces Customs Ordinance (*Truppenzollverordnung*). The same rule applies to children of military personnel. It does not apply to retired civilian employees who reside in Germany or visit Germany.

Before you and your dependents shop in U.S. Forces sales facilities, you must obtain a U.S. Forces Status Verification (AE Form 550-175K) from a U.S. Forces Customs-Europe office in Germany.

Dependents visiting Germany without their retiree sponsor and widows or widowers of military personnel or military retirees visiting Germany are not authorized to obtain an AE Form 550-175K.

AE Form 550-175K must be presented to the German customs office servicing your area of residence for further processing and issuance of the actual authorization forms, Form 0216 and Form 0217, also called "Pink Card." AE Form 550-175K will specify the validity date of the "Pink Card." Your retiree ID card and the "Pink Card" will allow you access to U.S. Forces sales facilities in Germany. The purchase of rationed items is not authorized. All purchases must be for personal use only and, as such, may not be transferred or resold.

No later than the 5th day of a month, the "Pink Card" must be presented to the issuing customs office together with all original cash register sales receipts for previous month purchases. German customs will levy duties in the amount of 17.5 percent for items with a single-item sales price of **less** than the U.S. dollar equivalent of 50 euros; for items with a single-item sales price of the U.S. dollar equivalent of 50 euros or **more**, German customs will charge the regular tariff rate plus 19 percent value-added tax (*Mehrwertsteuer*). Websites are available to help retirees determine their duty rates. A list of the tariff rates (in English) used to determine duty rates for specific items can be found at <http://www.zolltarifnummern.de>. The website <http://www.ezt-online.de> also provides information on tariff rates, but is available in German only. The euro rate that German customs will use to calculate the value of items is available at <http://www.zoll.de>. Duties will be levied based on the euro rate applicable for the month during which the purchases were made.

If a "Pink Card" was not used for its entire validity period, German customs will request a written statement from the "Pink Card" holder verifying that purchases have not been made during this time period. German customs is authorized to forward the "Pink Card" holder's

information to the U.S. Forces for verification purposes.

Be aware that German customs also has the authority to withdraw your "Pink Card" if you fail to meet your obligations!

Post exchanges and commissaries will annotate large sales on the "Pink Card."

Using the APO in Germany

Retired military personnel, widows and widowers, retired reservists, 100-percent disabled veterans, and unaccompanied dependents whose sponsors are serving in restricted tour areas may apply to use the U.S. Forces Postal System. To obtain APO privileges, you must make arrangements with the local APO to receive your mail through "Box R" (general-delivery mail section). Your mail must be addressed to "Box R" and must include the word "Retired." You must pick up your mail at the APO. The postal officer will advise you of any restrictions on package sizes. The personnel categories mentioned above are authorized to receive parcels through the APO. The value of the goods or items, however, may not exceed 45 euros if received from a private person or 22 euros if received from a company. All Box-R mail that exceeds the 16-ounce weight limit or the 22- or 45-euro monetary limit will be immediately returned to the sender. The intended recipient will be notified in writing of the delivery rejection and the return of the parcel. For questions regarding any category of personnel not listed here, please contact your local U.S. Forces customs office.

Which Documents Does Your Customs Office Require?

Please bring with you the following:

Military Retirees

- Military Retiree ID card
- Passport (with valid residence permit, if ordinary resident in Germany)

Dependents and Unaccompanied Dependents (UDs)

- Dependents Retiree ID card
- *Personalausweis* or passport (with valid residence permit, if ordinary resident in Germany)

Widows and Widowers

- Widow or Widower ID card
- *Personalausweis* or passport (with valid residence permit, if ordinary resident in Germany)

Self-Registration for Spouses of Military Retirees

- Written request for self-registration dated and signed by the retiree, or a certificate proving that the retiree is medically incapacitated and not able to write and sign a request for self-registration
- Original documents for the military retiree and dependent as listed above

Shopping Assistant

- Written request for shopping-assistant authorization, dated and signed by the retiree, widow or widower, or UD
- A certificate proving that the retiree, the widow or widower, or the UD is medically incapacitated or under custodianship
- Original documents for the military retiree, the widow or widower, or the dependent as listed above

NOTE: The designated shopping assistant needs to bring his or her *Personalausweis* or passport (with valid residence permit, if ordinary resident in Germany).

All questions about customs issues should be addressed to your local U.S. customs office in your garrison.

(Source: U.S. Forces Customs-Europe, Customs Executive Agency, July 2011)

Who is Your Arrears Beneficiary?

Who did you designate as your arrears beneficiary for your last month of retirement pay? Since we have no way of knowing how long we will live, we need to ensure that the information DFAS has about our arrears beneficiary remains current.

Once a retiree dies, DFAS-Cleveland will recoup the last check either from the bank or the spouse. DFAS will audit and then close the retiree's retired-pay account. If the retiree did not identify a beneficiary for the last retirement pay, DFAS cannot return the remaining money. Furthermore, DFAS-Cleveland cannot start the annuitant payments of the Survivor Benefit Plan until the retiree's retired-pay account is closed. Therefore, contact your local RSO about completing DD Form 2894 (Designation of Beneficiary Information).

MyPay Correspondence Mailing Address

If you are a retiree, work for the Government as a civilian, and use MyPay, remember that changing your address on the civilian side of the MyPay screen will not automatically change your retiree mailing address. You must also change the information on the retiree side. In addition, when changing an address in MyPay, remember that APO and FPO addresses are not foreign addresses. Enter APO or FPO addresses in the CONUS field. Many APO and FPO addresses entered at DFAS include information that causes postal problems. Include in your APO or FPO address only the information provided by postal personnel. Because of postal transformation, many formerly correct addresses in MyPay are now incorrect. Incorrect address information may delay or even stop delivery of your correspondence. In Europe, there are currently about 500 MyPay APO and FPO addresses to which delivery cannot be made because of incorrect address information. **Your MyPay mailing address is your official Army mailing address.**

Retiree Bulletin by E-Mail

If you wish to receive the Retiree Bulletin by e-mail, request addition to the distribution list at <https://aepubs.army.mil/>. Click on *Retiree*, enter the information requested in the popup window, and click on *Submit*. This is a one-time registration. Once you subscribe, we will send all future Retiree Bulletins to you automatically by e-mail. If you change your e-mail address, you must register again.

Looking for an RSO?

If you live outside Belgium, Germany, Italy, or the Netherlands, contact the IMCOM-Europe RSO at DSN (314) 496-5806 or civilian 0049-(0)6302-67-5806. Otherwise, see the list on page 10.

**IMCOM-Europe
Retirement Services Offices**

GERMANY

Ansbach

USAG Ansbach
Unit 28614
APO AE 09177-8614
Tel. 0049-(0)981-183-3301
usarmy.ansbach.imcom-
europe.list.rso@mail.mil

Grafenwöhr

USAG Grafenwöhr
Unit 28130
APO AE 09114-8130
Tel. 0049-(0)9641-83-8539
usarmy.grafenwoehr.imcom.list.
rsografenwoehr@mail.mil

Schweinfurt

USAG Schweinfurt
CMR 457
APO AE 09033
Tel. 0049-(0)9721-96-8812
usarmy.schweinfurt.imcom-
europe.mbx.rso@mail.mil

Bamberg

USAG Bamberg
Unit 27535
APO AE 09139-7535
Tel. 0049-(0)951-300-7514
usarmy.bamberg.usareur.list.
rso-bamberg@mail.mil

Heidelberg

USAG Baden-Württemberg
Unit 29245
APO AE 09102-9245
Tel. 0049-(0)6221-57-8399
usarmy.badenwur.usag.mbx.
retirement@mail.mil

Stuttgart

USAG Stuttgart
Unit 30401
APO AE 09107-0401
Tel. 0049-(0)7031-15-2599
usarmy.stuttgart.imcom-europe.
list.retired-services@mail.mil

Baumholder

USAG Baumholder
Unit 23746
APO AE 09034-3746
Tel. 0049-(0)6783-6-6080
usarmy.baumholder.imcom-
europe.list.retirement-service-
@mail.mil

Kaiserslautern

USAG Kaiserslautern
Unit 23152
APO AE 09227-3152
Tel. 0049-(0)631-411-8838
usarmy.kaiserslautern.imcom-
europe.list.usag-k-ret-
serv@mail.mil

Wiesbaden

USAG Wiesbaden
Unit 29623
APO AE 09096-9623
Tel. 0049-(0)611-705-7668
usarmy.wiesbaden.imcom-
europe.mbx.retirement-services-
office@mail.mil

BELGIUM

USAG Benelux
US NATO/SHAPE SUPT GP
CMR 451
APO AE 09708
Tel. 0032-65-44-6238
usarmy.benelux.imcom-
europe.mbx.rso@mail.mil

NETHERLANDS

USAG Schinnen
Unit 21602
APO AE 09703-1602
Tel. 0031-46-443-7320
usarmy.benelux.imcom-europe.
mbx.rso@mail.mil

ITALY/AFRICA/MIDDLE EAST

USAG Vicenza
Unit 31401
APO AE 09630-1401
Tel. 0039-0444-71-7262
usarmy.vicenza.imcom-europe.
mbx.retirement-services@mail.mil

IMCOM-EUROPE (Sembach, Germany)

IMCOM-Europe RSO
(IMEU-HB-RSO)
Unit 23103
APO AE 09136-3103
Tel. 0049-(0)6302-67-5806
usarmy.sembach.imcom-
europe.mbx.usarmy-sembach-
imcom-europe-rso@mail.mil

If you are calling from outside of Germany, the country code is 0049. Do not dial the (0) prefix. (For example, if dialing a number in Frankfurt, dial 0049-69-...).

NOTE: Offices are open during normal duty hours only.

To report a retiree's death, call the USAREUR Casualty Operations Branch at 0049-(0)6221-57-4370 or -4369 (open 24 hours a day).