



# **IMCOM-Europe RETIREE BULLETIN**



**VOLUME VIII**

**June 2011**

Produced by Retirement Services Office, HNLFOA  
ATTN: IMEU-HRT-RSO, Unit 29055  
APO AE 09081-9055

*Expires 1 year from the date of publication.*

IMCOM-Europe publishes the Retiree Bulletin twice a year (June and December) in accordance with AR 600-8-7. Its purpose is to keep retired Soldiers, spouses, and Families informed of their rights and privileges, to update them on developments in the Army, and to inspire goodwill and a desire to support the Army in the civilian community. You may send inquiries or comments about the IMCOM-Europe Retiree Bulletin to Editor, IMCOM-Europe Retiree Bulletin, HNLFOA (IMEU-HRT-RSO), Unit 29055, APO AE 09081-9055. You may also get in touch by e-mail: [rsoae@eur.army.mil](mailto:rsoae@eur.army.mil) or by calling DSN 314-379-6029 or civilian 0049-(0)6202-80-6029.

- IMCOM-Europe website:

[http://www.imcom-europe.army.mil/webs/sites/europe\\_life/retiree/index.html](http://www.imcom-europe.army.mil/webs/sites/europe_life/retiree/index.html)

Direct all other questions to the retirement services officer (RSO) at your local United States Army garrison. (See page 10 for list.)

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Dear Retirees, Family Members, and Annuitants:

IMCOM-Europe scheduled the 2011 retiree appreciation days (RADs) for 15 through 29 October 2011. Please come out and support these great events. It is a great way to stay informed about services available in your area and it will put a face to the service provider. In addition, it is a super way to stay in touch with old friends and also meet new ones. Remember, like everything in the Army, "If you do not use it, you could lose it." We would love to see you there!!!!

Sincerely,



MIKE MALONE  
IMCOM-Europe RSO



# IMCOM-EUROPE RETIREE BULLETIN



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Volume VIII IMCOM-Europe (IMEU-HRT-RSO), Unit 29055, APO AE 09081-9055 June 2011

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This bulletin expires 1 year from date of publication.

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IMCOM-Europe Retiree Bulletins are available at <https://aepubs.army.mil/>.

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## **IMCOM-Europe Retirement Services Website**

The IMCOM-Europe Retirement Services website is located on the IMCOM-Europe website under Europe Life, Retirement Services: [http://www.imcom-europe.army.mil/webs/sites/europe\\_life/retiree/index.html](http://www.imcom-europe.army.mil/webs/sites/europe_life/retiree/index.html).

## **SOS Federal Benefits Coordinator Contact Numbers**

Benefits Coordinator: Ms. Jodi Motszko  
Kilbourne Kaserne, Schwetzingen, Germany  
DSN (314) 379-8610 or civilian 0049-(0)6202-  
80-8610.

## **New Numbers for Federal Benefits Unit, Frankfurt**

Effective 4 April 2011 the Federal Benefits Unit, Frankfurt has new telephone numbers: **civilian 069-905551-110** and fax 069-749352. All previous numbers were disconnected.

## **Retiree Appreciations Days (RADs) Planned for October 2011**

The following RADs are currently planned for October 2011:

**USAG Ansbach:** Due to military priorities, the RAD tentatively scheduled for 26 October 2011 was moved to 10 June 2011. The DFAS-Cleveland pay representative will still come to Ansbach on 26 October 2011 at the Central Processing Facility, building 5818, Katterbach Kaserne.

**USAG Baden-Württemberg:** Saturday, 15 October 2011, at the Patrick Henry Village Pavilion, Heidelberg, from 0900 to 1500 (doors open at 0800 for registration and close at 1400). Sergeant Major of the Army (Retired) Jack Tilley, Co-chairman of the Chief of Staff of the Army's Retiree Council, is scheduled as the honored guest speaker. Lieutenant General Mark P. Hertling, the CG, USAREUR, will provide the welcoming remarks. Representatives from various agencies will

attend to answer questions and provide assistance. This includes DFAS-Cleveland; Federal Benefits Unit, Frankfurt (Social Security Administration (SSA) and the United States Department of Veterans Affairs (VA)); and various garrison support agencies. The agencies will address the following issues: ID cards, the Defense Enrollment Eligibility Reporting System, the Installation Access Control System, legal support, medical services, and dental services.

**USAG Vicenza:** Thursday, 20 October 2011, in the Luna Bubble Annex, from 0900 to 1300 (doors open at 0800 for registration and close at 1200). Medical services will include flu and other vaccinations, medical screening, diet counseling, eye exams, blood-pressure screening, blood-sugar testing, and pharmacy information. Representatives from various agencies will be present to answer questions and provide assistance, including chaplain, customs, Red Cross, Army Community Service, ID cards, passports, Installation Access Control System, legal office, local associations, AAFES, credit union, and bank. Representatives of the following outside agencies will attend: DFAS-Cleveland and Federal Benefits Unit, Frankfurt.

**USAG Grafenwöhr:** Friday, 21 October 2011, in building 244, main post from 0900 to 1500 (doors open at 0800 for registration). Medical services will include flu and other vaccinations, medical screening, diet counseling, eye exams, blood-pressure screening, blood-sugar testing, and pharmacy services. Dental services will provide retirees with oral hygiene information and screening appointments. U.S. Army garrison services available will include chaplain, customs, Red Cross, Army Community Service, ID cards, passports, Installation Access Control System, National Archives and Records Administration online requests, legal support, local associations, AAFES, the credit union, and the bank. Representatives of the following outside agencies will attend: DFAS-Cleveland and the Federal Benefits Unit, Frankfurt (for social security and VA information).

**USAG Schweinfurt:** Saturday, 22 October 2011, at building 40, Conn Barracks, from 0900 to 1300 (doors open at 0800 for registration and close at 1200). Medical services will include flu and other vaccinations, medical screening, diet counseling, eye exams, blood-pressure screening, blood-sugar testing, and pharmacy information. Dental services will provide oral hygiene information and cleaning or screening appointments. U.S. Army garrison services will include chaplain, customs, Red Cross, Army Community Service, ID cards, National Archives and Records Administration online requests, Installation Access Control System, legal support, local associations, AAFES, the credit union, and the bank. Representatives of the following outside agencies will attend: DFAS-Cleveland and the Federal Benefits Unit, Frankfurt (for social security and VA information).

**USAG Stuttgart:** Thursday, 27 October 2011, at Patch Barracks Swabian Special Events Center from 0800 to 1500. Medical services will include flu and other vaccinations, medical screening, diet counseling, eye exams, blood-pressure screening, blood-sugar testing, and pharmacy information. Ophthalmology may provide vision services (depending on personnel availability). Dental services will only provide retirees with oral hygiene information and exams. USAG services will include chaplain, customs, Red Cross, Army Community Service, ID cards, passports, Installation Access Control System, legal support, local associations, AAFES, the credit union, and the bank. Representatives of the following outside agencies will attend: DFAS-Cleveland and the Federal Benefits Unit, Frankfurt (for social security and VA information).

**Benelux:** Saturday, 29 October 2011, on SHAPE Chapel Annex, from 0900 to 1300 (doors open at 0800 for registration and close at 1200). Representatives of the following agencies will attend to answer questions and provide assistance: DFAS-Cleveland; Federal Benefits Unit, Brussels; and other garrison support agencies.

Always check with your local RSO before any event to ensure military priorities did not cause a change to the locations, times, or dates.

### **DFAS Representative Visits for October 2011**

A representative from DFAS-Cleveland will travel to Europe to help retirees and annuitants with pay issues and provide one-on-one audits of their pay records.

Below is the planned schedule:

- 14 Oct 11:** Ramstein - RSO Office across from the ID card section (0900-1200)
- 14 Oct 11:** Kaiserslautern - Kleber Kaserne, building 3245, room 6 (1300-1600)
- 15 Oct 11:** Heidelberg Patrick Henry Village Pavilion at the RAD (0900-1500)
- 17 Oct 11:** Schinnen - Headquarters Building, RSO Office (0900-1400)
- 18 Oct 11:** Wiesbaden - building 1023W, RSO Office, room 106 (0900-1500)
- 20 Oct 11:** Vicenza – Luna Bubble Annex, at the RAD (0800-1200)
- 21 Oct 11:** Grafenwöhr - building 244, at the RAD (0800-1500)
- 22 Oct 11:** Schweinfurt - Conn Barracks, building 40, at the RAD (0800-1300).
- 24 Oct 11:** Hohenfels Central Processing Facility, building 10 (0900-1400)
- 25 Oct 11:** Bamberg – Warner Barracks, building 2790, 2d floor RSO Office (0900-1400)
- 26 Oct 11:** Ansbach - Katterbach Central Processing Facility, building 5858, 1st floor (0900-1400)
- 27 Oct 11:** Stuttgart - Patch Barracks Swabian Special Events Center (0800-1500)
- 29 Oct 11:** BENELUX - SHAPE Chapel Annex (0900-1300)

Always check with your local RSO to ensure military priorities did not cause a change in the locations, times or dates of these events.

### **FBU Contact Numbers in Europe**

Many locations require you to make an appointment. You should always first call your

FBU to make an appointment. Then, ensure you have the correct paperwork before going.

**Remember, the FBU in your country is closed on all American and host-country national holidays.**

FBU's **will not assist** retirees and annuitants **with military retired pay** issues (a DFAS-Cleveland issue) or annuitant issues and problems. For assistance, please refer to the last page of the bulletin for a list of RSOs available to assist you with DFAS-Cleveland. You may also contact DFAS-Cleveland directly using the telephone numbers on page 7.

NOTE: Telephone numbers shown below are as they appear on the embassy website (<http://www.usembassy.gov>).

### **Austria**

Civilian: 0043-1-313-39 ext 7539  
E-mail: [fbu.vienna@ssa.gov](mailto:fbu.vienna@ssa.gov)  
Monday - Friday, 0930 to 1130, for telephone inquiries.  
Must call or e-mail for an appointment.

### **Belgium, the Netherlands, & Luxembourg**

Civilian: 0032-(0)2-811-4300  
E-mail: [FBU.Brussels@ssa.gov](mailto:FBU.Brussels@ssa.gov)  
Monday - Friday, 0830 to 1230 & 1330 to 1630, for telephone inquiries.  
Must call or e-mail for an appointment.

### **Bulgaria**

Civilian: 00359-(02) 937 5100  
E-mail: [acs\\_sofia@state.gov](mailto:acs_sofia@state.gov)  
Must call or e-mail for an appointment.

### **Croatia, Bosnia, Serbia, Montenegro, Slovenia, & Kosovo**

Civilian: 00385-1-661-2272 (Zagreb, Croatia)  
E-mail: [Zagreb.ACS@state.gov](mailto:Zagreb.ACS@state.gov)  
Monday - Friday, 0900 to 1200, for telephone inquiries.  
Must call or e-mail for an appointment.

### **Cyprus**

Civilian: 00357-22-39-39-39  
E-mail: [consularnicosia@state.gov](mailto:consularnicosia@state.gov)  
Monday - Friday, 1400 to 1600, for telephone inquiries.  
Must call or e-mail for an appointment.

### **Denmark, Finland, Iceland, Norway, & Sweden**

Civilian: 0047-21300-8558 (Oslo, Norway)  
E-mail: [fbu.oslo@ssa.gov](mailto:fbu.oslo@ssa.gov)  
Monday - Friday, 0900 to 1200, for telephone services and appointments.  
Must call or e-mail for an appointment.

### **France**

Civilian: 0033-01-43-12-27-05  
E-mail: [FBU.Paris@ssa.gov](mailto:FBU.Paris@ssa.gov)  
Monday - Friday, 0900 to 1200, for telephone inquiries.  
Should call or e-mail for an appointment.

### **France – Telephone Numbers to Call for Social Security Issues**

A	to COR:	dial 0033-01-43-12-24-42
COS	to GRAH:	dial 0033-01-43-12-27-82
GRAI	to LOR:	dial 0033-01-43-12-27-39
LOS	to REM:	dial 0033-01-43-12-23-73
REN	to Z:	dial 0033-01-43-12-27-92

You may contact the American consular agency in Nice directly if you reside in southeast France. This office serves as a liaison office for the area (civilian 0033-04-93-88-89-55). Southeast France includes Monaco and the following '*Les Departments*': Alps-Maritimes, Alps de Haute Provence, Audi, Boucher du Rhône, Corse, Grad, Hautes-Alpes, Hérault, Pyrénées-Orientales, Tarn, Var, and Vaucluse.

### **Germany**

Civilian: 0049-(0)69-90551-110  
E-mail: [fbu.frankfurt@ssa.gov](mailto:fbu.frankfurt@ssa.gov)

Monday - Friday, 0800 to 1100, for telephone inquiries.  
Closed last Thursday of the month.  
Must call or e-mail for an appointment.

### **Greece & Turkey**

Civilian: 0030-210-720-2426 (Athens, Greece)  
E-mail: fbu.Athens@ssa.gov:  
Monday - Friday, 0830 to 1230, for telephone inquiries.  
Closed last Wednesday of the month.  
Should call or e-mail for an appointment.

### **Ireland**

Civilian: 00353-01-668-8777, ext 2112  
E-mail: fbu.dublin@ssa.gov  
Monday - Friday, 0830 to 1130, for telephone inquiries.  
Must call or e-mail for an appointment.

### **Italy**

Rome:  
Civilian: 0039-06-4674-5929  
E-mail: FBU.Rome@ssa.gov  
Monday - Friday, 0930 to 1230, for telephone inquiries.  
Should call or e-mail for an appointment.

Naples:  
0039-081-761-1804  
E-mail: fbu.Naples@ssa.gov  
Monday - Friday, 0800 to 1200, for telephone inquiries.  
Should call or e-mail for an appointment.

Residents in northern Italy (Valle d'Aosta, Piemonte, Lombardia, Trentino-Alto Adige, Veneto, Friuli-Venezia Giulia, Liguria, Emilia-Romagna), central Italy (Tuscany, Marche, Abruzzi, Molise, Umbria, Lazio, and Sardinia), and the Republic of San Marino should refer to FBU, Rome.

Residents in southern Italy (Campania, Puglia, Basilicata, Calabria, and Sicilia) should refer to FBU, Naples.

### **Poland, Belarus, Czech Republic, Estonia, Hungary, Latvia, Lithuania, Russia, Slovakia, & Ukraine**

Warsaw, Poland:  
Civilian: 0048 22 504 2281  
E-mail: fbu.warsaw@ssa.gov:  
Monday - Friday, 0930 to 1200, for telephone inquiries.  
Must call or e-mail for an appointment.

Krakow, Poland:  
Civilian: 0048-12-504-5128  
E-mail: Krakow.fbu@ssa.gov  
Monday - Friday, 0930 to 1200, for telephone inquiries.  
Must call or e-mail for an appointment.

The Federal Benefits Unit in **Warsaw** provides services to individuals residing in the Polish provinces (województwa) of Kujawsko-Pomorskie, Lubelskie, Lubuskie, Lodzkie, Mazowieckie, Podlaskie, Pomorskie, Warmińsko-Mazurskie, Wielkopolskie, and Zachodniopomorskie, as well as to residents of **Belarus, Czech Republic, Estonia, Latvia, Lithuania, Russia, Slovakia, and Ukraine.**

The Federal Benefits Unit in **Krakow** provides services to individuals residing in the Polish provinces (województwa) of Dolnoslaskie, Malopolskie, Opolskie, Podkarpackie, Slaskie, and Swietokrzyskie, as well as to residents of **Hungary.**

### **Portugal**

Lisbon:  
Civilian: 00351-21-727-3300  
E-mail: fbu.Lisbon@ssa.gov  
Monday - Friday, 0800 to 1200, for telephone inquiries.  
Should call or e-mail for an appointment.

Azores:  
Civilian 00351-296-282-216  
E-mail: ConsPontaDelgada@state.gov  
Monday - Friday, 0830 to 1230, for telephone inquiries.  
Must call or e-mail for an appointment.

## Spain

Civilian: 0034-91-587-2261  
E-mail: [fbu.Madrid@ssa.gov](mailto:fbu.Madrid@ssa.gov)  
Monday - Friday, 0900 to 1230, for  
telephone inquiries.  
Should call or e-mail for an appointment.

## Switzerland

Civilian: 0041-(031)-357-7380 or 7235  
E-mail: [bernacs@state.gov](mailto:bernacs@state.gov)  
Monday - Friday, 0900 to 1130, for  
telephone inquiries.  
Must call for an appointment.

## United Kingdom

Civilian: 0044-020-7499-9000  
E-mail: [FBU.London@ssa.gov](mailto:FBU.London@ssa.gov)  
Monday - Friday, 0830 to 1300, for  
telephone inquiries.  
Must call or e-mail for an appointment.

## Albania, Malta, Moldova, Romania

Have some online information, but basically no  
Federal Benefits Unit.

(Source: State Department embassies'  
website: <https://www.usembassy.gov>)

## Retirees and Spouses— Do You Know Where These Documents Are?

### THESE ARE EXTREMELY IMPORTANT DOCUMENTS

Everyone liked this so much that we are  
running it again. Hopefully, this helps you get  
your documents in order. We have had cases  
where the spouses knew where everything was  
but the retiree did not – it works both ways!!

Retirees and spouses should know the location  
of the following documents:

- Marriage certificate (and divorce papers if  
the deceased or spouse was previously  
married).

- Immigration or naturalization papers.

- Separation documents from each period  
of military service (DD Form 214, Certificate of  
Release or Discharge From Active Duty). A  
copy of the retirement orders is also required if  
the reason for separation from service on the  
latest DD Form 214 is not "retirement." It is  
**essential** that these documents are **on hand  
and kept safe**.

- Military health records pertaining to the  
condition of the Soldier at the time of  
retirement, plus all correspondence with the  
Department of Veterans Affairs concerning any  
medical claims.

- Social security numbers (SSNs), taxpayer  
identification numbers (TINs), and cards (for all  
Family members).

- Last (or most recent available) retiree  
account statement (RAS) from DFAS-  
Cleveland. DFAS-Cleveland normally issues  
one RAS per year in December.

- Wills, powers of attorney, living wills, trust  
documents, and any other applicable legal  
documents.

- Titles, vehicle registrations, and other  
applicable documents concerning personal  
property owned.

- All insurance policies. U.S. companies will  
request copies of the original death certificate,  
including cause of death, translated into  
English.

- Income tax records (recommend the last  
3 years).

- Copies of deeds, mortgages, rental  
contracts, and other applicable documents for  
all real estate owned.

- Documents referring to bank accounts (for  
example, checking, savings, loans, annuities,  
securities, stocks, bonds).

- References to safe deposit boxes.

- Any reference to outstanding debts.

NOTE: Many credit card companies carry  
insurance on the life of the cardholder. This  
may pay off any outstanding debts on the card  
when the company is notified of the death of  
the cardholder.



## **DFAS-Cleveland Mailing Address and Telephone Numbers**

DFAS-Cleveland's centralized mail-handling operation addresses and their Cleveland office telephone numbers are as follows:

Defense Finance and Accounting Service  
U.S. Military Retirement Pay  
P.O. Box 7130  
London, KY 40742-7130

Telephone: 1-800-321-1080  
216-522-5955  
Fax: 1-800-469-6559

Defense Finance and Accounting Service  
U.S. Military Annuitant Pay  
P.O. Box 7131  
London, KY 40742-7131

Telephone: 1-800-321-1080  
216-522-5955  
Fax: 1-800-982-8459

For Germany only (toll free): 0800-5891634  
(dial as it appears here)

Ensure the last four digits of your SSN and your signature are on all faxed pages. You may also change your address online through the MyPay website at <http://www.dfas.mil>.

### **TRICARE Claims Must Be Filed Within 1 Year**

The TRICARE claims center must receive all bills and claims no later than 12 months after the first day you receive care. TRICARE must receive claims for inpatient services no later than 12 months after the day you leave the hospital. File claims by completing DD Form 2642 (TRICARE DOD/Champus Claim, Patient's Request for Medical Payment).

(Source: Heidelberg United States Army Medical Department Activity (HMEDDAC))

## **Who Is Your Arrears Beneficiary?**

Who have you designated as your arrears beneficiary for your last month of retirement pay? We do not know on which day we will die; therefore, you should ensure information on your arrears beneficiary is current. Contact your local RSO about completing DD Form 2894 (Designation of Beneficiary Information).

### **Retiree's Last Month's Pay**

Once a retiree dies, DFAS-Cleveland will recoup the last-month check either from the bank or the spouse. DFAS will audit and then close the retiree's DFAS retired pay account. If the retiree did not identify a beneficiary, DFAS cannot return the remaining monies. Furthermore, DFAS-Cleveland cannot start the annuitant payments of the Survivor Benefit Plan until the retiree's retired pay account is closed.

### **Retiree Bulletin by E-Mail**

If you wish to receive the Retiree Bulletin by e-mail, request addition to the distribution list at <https://aepubs.army.mil/>. Click on *Retiree*, provide the information requested in the pop-up window, and click on *Submit*. This is a one-time registration. Once you subscribe, we will send all future Retiree Bulletins to you automatically by e-mail. If you change your e-mail address, you must register again.

### **MyPay Correspondence Mailing Address**

If you are a retiree, work for the Government as a civilian, and use MyPay, remember changing your address on the civilian side of the MyPay screen will not automatically change your retiree mailing address. You must also change the information on the retiree side. In addition, when changing an address in MyPay, remember APO and FPO addresses are not foreign addresses. Enter APO or FPO addresses in the continental United States portion. Many APO and FPO addresses entered in DFAS include information that cause postal problems. Include only the information

provided by postal personnel in your APO or FPO address. Due to postal transformation, many formerly correct MyPay stored addresses are now incorrect. In Europe, there are currently approximately 500 undeliverable MyPay APO and FPO addresses due to incorrect address information. This can delay or even stop delivery of your correspondence. Remember the MyPay mailing address is your official Army mailing address. Take the time to ensure it is correct.

### **Looking for an RSO?**

If you live outside Belgium, Germany, Italy, or the Netherlands and need to contact a RSO, contact the IMCOM-Europe RSO at DSN (314) 379-6029 or civilian 0049-(0)6202-80-6029. Otherwise see the list on the following page.

**IMCOM-Europe  
Retirement Services Officers (RSOs)**

**GERMANY**

**ANSBACH**

USAG Ansbach  
(RSO)  
Unit 28614  
APO AE 09177-8614  
Tel. 0049-(0)981-183-3301  
RSOansbach@eur.army.mil

**BAMBERG**

USAG Bamberg  
(RSO)  
Unit 27535  
APO AE 09139-7535  
Tel. 49-(0)951-300-7514  
RSObamberg@eur.army.mil

**BAUMHOLDER**

USAG Baumholder  
(RSO)  
Unit 23746  
APO AE 09034-3746  
Tel. 0049-(0)6783-6-6080  
rsobaumholder@eur.army.mil

**GRAFENWÖHR**

USAG Grafenwöhr  
(RSO)  
Unit 28130  
APO AE 09114-8130  
Tel. 0049-(0)9641-83-8539  
imae-graf.rso@eur.army.mil

**HEIDELBERG / MANNHEIM**

USAG Baden-Württemberg  
(RSO)  
Unit 29245  
APO AE 09102-9245  
Tel. 0049-(0)6221-57-8399  
RSOHD@eur.army.mil

**KAISERSLAUTERN**

USAG Kaiserslautern  
(RSO)  
Unit 23152  
APO AE 09227-3152  
Tel. 0049-(0)631-411-8838  
rsokl@eur.army.mil

**SCHWEINFURT**

USAG Schweinfurt  
(RSO)  
CMR 457  
APO AE 09033  
Tel. 0049-(0)9721-96-8812  
rso.schweinfurt@eur.army.mil

**STUTT GART**

USAG Stuttgart  
(RSO)  
Unit 30401  
APO AE 09107-0401  
Tel. 0049-(0)7031-15-2599  
usag-s.rsc@eur.army.mil

**WIESBADEN**

USAG Wiesbaden  
(RSO)  
Unit 29623  
APO AE 09096-9623  
Tel. 0049-(0)611-705-7668  
rsowiesbaden@eur.army.mil

**If you are calling from outside of  
Germany, Do not enter the (0) prefix.**

**BELGIUM**

USAG Benelux  
US NATO/SHAPE SUPT GP  
(RSO)  
CMR 451  
APO AE 09708  
Tel. 0032-65-44-6238  
rso.usagbenelux@eur.army.mil

**THE NETHERLANDS**

USAG Schinnen  
(RSO)  
Unit 21602  
APO AE 09703-1602  
Tel. 0031-46-443-7320  
rso.schinnen@eur.army.mil

**ITALY / AFRICA / MIDEAST**

USAG Vicenza  
(RSO)  
Unit 31401  
APO AE 09630-1401  
Tel. 0039-0444-71-7262  
rsovicenza@eur.army.mil

**IMCOM-EUROPE / OUT OF SECTOR**

IMCOM-Europe RSO  
(IMEU-HRM-RSO)  
Unit 29055  
APO AE 09081-9055  
Tel. 0049 (0)6202-80-6029  
rsoae@eur.army.mil