



ARMYMAINTENANCE.COM

Maintenance and repair request application for barracks and government owned housing.

Available from any smart phone or desktop web browser.

Scan the QR code with your smart phone camera to open ArMA.



REGISTER

- Use of the ArMA application requires user registration. Information needed to register includes:
 - Personal email address
 - Military sponsor (.mil and .civ emails ONLY)
 - Location/building in which you reside
 - Unit
 - Phone number
- Prior to using the ArMA application your sponsor must validate your request via email.
- Spouses may use their active duty spouse as their sponsor.
- You may specify your ArMA notification preferences as email, text message, or both at registration.

REQUEST

- Maintenance requests exist for the most common maintenance repairs, including plumbing, electrical, HVAC, broken glass, among others.
- If a dedicated catalog item does not exist for your specific maintenance request, use the general “Interior” or “Exterior” request item.
- Please be detailed in identifying the location in your residence of the issue, including your room or apartment number, if applicable.
- Please be detailed in the description of the issue as this will expedite the repair process.
- Please include one or more photographs of the issue.

RESIDENCE

- A “household” can be created in the Account Management section of the ArMA application so that all members of a given residence can have visibility into any open maintenance requests.
- A “head of household” must be identified when establishing a residence. After establishing the household, the head of household must add (or remove) the members of the household. The head of household may be a member of the military or their spouse.
- When a member of a household changes units or locations, all members of the household will also be updated accordingly.

REVIEW

- A list of all of your open maintenance requests is available at the bottom of the home page of the application for easy reference. Click the case number to view the details about your open maintenance request.
- You can use Activity text box when viewing a case to provide comments or inquiries back to the DPW. Any comments or questions from the DPW clerks will be readily visible just below the input text box.
- The paperclip can be used to add additional photos or attachments to your maintenance request.

IMPORTANT!!

If you require emergency maintenance services, related to life, health, and safety, please CALL your DPW for immediate support.

The contact information for your DPW is available on the homepage of the ArMA application.



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REGISTER

Login

User name

Password

[Forgot Password ?](#)

Login

[New user? Sign up now](#)

Sign Up

All fields are required unless labeled 'Optional'.

Email Address

This will be your system login

Army Sponsor Email Address

This email must be 'someone.mil@mail.mil' or 'someone.civ@mail.mil'

First Name

Middle Name (Optional)

REQUEST

Hello, Douglas

How can we help you?

- Maintenance Support**
Browse maintenance services for your housing.
- Account Management**
Services for managing your account.

IMPORTANT !!
If you require emergency maintenance services, related to life, health or safety, please call for immediate support.

Maintenance Support

Appliance
Is one of your major appliances, such as washer or dryer, not working properly?

Electrical/Power
Is your power out or are you having some other electrical-related issue?

Heating/Ventilation/AC
Are you experiencing a heating, ventilation, or air conditioning issue?

RESIDENCE

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Account Management

Update Email/Login
Need to update your personal email information?

Establish Household
Does your spouse need visibility into your maintenance requests or vice versa?

Update Location/Unit/Sponsor
Has your location, unit, and/or military sponsor changed?

REVIEW

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Your Local DPW:
Fort Campbell
270-798-1200

Business Hours:
Monday through Friday 8 a.m. to 4:30 p.m.
24 hour support for emergency maintenance services

Location: 865 Bastogne Ave., Fort Campbell, KY 42223

Number	Category	Short description	Sta
CS0001703	HVAC	Heating, Cooling or Ventilation Request	New

Heating, Cooling or Ventilation Request at Fort Campbell/Fort Campbell KY/07096

Category: HVAC **Created:** 4m ago

Description: It's freezing cold in here. The heat is supposedly running but it's cold air. Thermostat is set to 70 degrees.

Activity | Attachments

Post

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