

## **DEPARTMENT OF DEFENSE**

HEADQUARTERS
JOINT TASK FORCE-SOUTHERN BORDER
FORT HUACHUCA, ARIZONA

AFDR-CG

14 March 2025

MEMORANDUM FOR Joint Task Force-Southern Border Personnel

SUBJECT: Policy Memorandum #7: The Right of Servicemembers to Present Complaints or Request Assistance from the Inspector General

- 1. All Servicemembers have the right to present complaints, grievances, or requests for assistance to the Inspector General. These complaints or grievances may include what Soldiers reasonably believe to be evidence of fraud, waste, and abuse.
- 2. Before visiting the Inspector General, you should consider whether your chain of command can address your concerns in a timelier manner. However, you are not required to present your concerns to your chain of command before contacting the Inspector General. Remember to obtain permission to be absent from your duties if you wish to visit the Inspector General during duty hours. You are not required to tell anyone why you want to speak to an Inspector General.
- 3. You may visit, call, or email your local Inspector General using the following information:

Joint Task Force – Southern Border Office of the Inspector General Building 74915, Room 1 875 Carter St Fort Huachuca, AZ 85613

Office hours: 0900-1700 Daily Telephone: (520) 454-7784

4. If you believe that your local Inspector General's response to your concerns is not fair, complete, or in accordance with law or regulation—or if you believe that contacting your local Inspector General may jeopardize your interests—you may write to:

U.S. Northern Command
Office of the Inspector General
250 Vandenburg Street, Suite 107
Peterson Space Force Base, CO 80914-3000

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5. You may call the Department of Defense Inspector General or your Military Service Inspector General at the following phone numbers:

Department of Defense Inspector General Hotline: 1-800-424-9098

Army IG Assistance Line: 1-800-752-9747

Air Force IG Hotline: (800) 538-8429

Marine Corps IG Hotline: (866) 243-3887

Navy IG Hotline: (800) 522-3451

- 6. Department of Defense personnel are prohibited from taking any action that restricts you from filing a complaint, seeking assistance, or cooperating with the Inspector General or a member of Congress. These same individuals are prohibited from taking any disciplinary or adverse action against you for filing a complaint, seeking assistance, or cooperating with the Inspector General, a Member of Congress, or any agency established to receive such complaints. However, if you lie or knowingly make false accusations to the Inspector General, you will be subject to disciplinary action.
- 7. In accordance with Department of Defense Instruction and applicable regulations and policy, the Inspector General has a duty to protect confidentiality to the maximum extent possible. This requirement to protect confidentiality is true for all persons who ask the Inspector General for help, make a complaint, contact or assist an Inspector General during an inspection or investigation, or otherwise interact with an Inspector General.

SCOTT M. NAUMANN Major General, USA

Commanding