

Army e-Learning Sunsetting FAQ



www.pdmatis.army.mil



@ArmyPdMATIS



usarmy.jble.peo-eis.mbx.pdmatis@army.mil

LEARNER FAQs

When will Army e-Learning stop being available?

Army e-Learning will no longer be available after 29 February 2024

Why was the decision to sunset the systems made?

The decision to end support for Army e-Learning is the result of unforeseen financial constraints impacting the Army's ability to fully fund this program component going forward.

When will new registrations become unavailable?

29 February 2024

Will a new system be replacing the capabilities of Army e-Learning?

No, at this time there are no plans for an enterprise solution that will replace the capabilities and services of Army e-Learning. A list of alternative systems available across the Army are below.

Civilians have access to web-based training at the following websites:

- Udemy - <https://armyciv.udemy.com/>
- ALMS - <https://www.lms.army.mil>
- DAU - <https://www.dau.edu/>
- FedVTE - <https://fedvte.usalearning.gov/>
- ATRRS - <https://www.atrrs.army.mil>
- JKO - <https://jkodirect.jten.mil/>

Military have access to:

- ALMS – <https://www.lms.army.mil>
- ATRRS - <https://www.atrrs.army.mil>
- JKO – <https://jkodirect.jten.mil>
- Army University - [Home of Army University | Army University](#)

What will happen to my progress in incomplete courses and training?

Courses in progress that are not completed prior to 29 February 2024 will no longer be available to complete.

How can I ensure I receive credit for completed training?

Complete any course in progress by 28 February 2024. If you are completing a learning journey, all courses within the journey will need to be completed by 28 February in order to receive an overall completion certificate/badge.

What will happen to any badges that I have earned within Army e-learning.

You will not have access to Percipio to view your badges after 29 February 2024. Please print any badges and Percipio journey certificates prior to 29 February 2024.

What will happen to previously completed training and certificates?

Course completions/certificates are available through the ATRRS Self Development Center, <https://www.atrrs.army.mil/selfdevctr> ; click on the ATRRS Training Record or Unofficial Transcript.

Will I still receive promotion points for the courses I completed in Percipio?

- Yes, as long as the courses were eligible for points and completed in accordance with completion criteria identified on the system. They should all be annotated in your ATRRS transcript at <https://www.atrrs.army.mil/selfdevctr> . If you do not see them listed on ATRRS, you can contact usarmy.jble.peo-eis.mbx.pdmatis@army.mil
- If they are on your ATRRS transcript but are not showing in IPPS-A on your PPW, you or your S-1/HR Pro may log in to the IPPS-A Self Service site, <https://hr.ippsa.army.mil/> and create a CRM Case under the IPPS-A Help Center (all Soldiers, all composites).

Are there any completed content, activities, or certificates that won't be available via ATRRS after Army e-Learning goes offline?

Books, IT Virtual Labs, Bootcamps (Live and Replays), Microsoft Learn courses and Test Preps did not count towards training hours and would not be annotated on the ATRRS transcript. We recommend that you save or print any content, badges, or certificates that you have earned or are interested in keeping for future access prior Army e-Learning going offline.

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Stakeholder FAQs

What is ARMY e-Learning?

Army e-Learning is a web-based program containing over 7,000 courses in IT, Business, Leadership and Self-Development.

Why is Army e-Learning being sunset?

The decision to end support for Army e-Learning is the result of unforeseen financial constraints impacting the Army's ability to fully fund this program component going forward.

Why is this happening on such short notice?

The expedited sunsetting of Army e-Learning is the result of immediate financial constraints impacting the delivery of distributed learning services across the Army.

What is the impact to users of sunsetting Army e-Learning?

Soldiers and Civilians will no longer be able to access Army e-learning's catalog of professional development courses. Learners will no longer be able to automatically earn promotion points, college credits, and continuing development credits for completing similar training.

How will this decision affect Army organizations?

Organizations and schools will need to find alternative options for completing the many industry certification prerequisite courses previously offered through Army e-Learning. The cyber workforce will no longer have access to sustain or obtain required certification and cyber skills. Numerous Army organizations who are actively using the program for their workforce training programs, to include soft skills, will need to find an alternative.

How many users are supported by Army e-Learning. Army e-Learning has over 400K registered users with over 95K unique users completing over 1M courses and training instances in FY23; over 101K users have logged in since Jan 23.

What will replace these systems?

No, at this time there are no plans for an enterprise solution that will replace the capabilities and services of Army e-Learning. A list of alternative systems available across the Army are below.

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How long has Army e-learning been in place?

Army e-learning has been in operation for over 25 years.

How much does Army e-learning cost the Army?

Approximately 2M per year.