



Before You Tell the IG



- **Be sure you have a problem, not just a peeve**
- **Consider giving your chain of command a chance to solve the problem**

(Most of the issues received will be referred to the chain of command for resolution)

- **Contact your Local IG first**

(Higher level IG Offices (EX: DA & DoD) will refer the issue to the local IG for action)

- **Be honest and don't provide misleading information**

(The IG works to uncover relevant facts and there are penalties for knowingly providing false

information)

- **Keep in mind that the IG doesn't make policy**

(If a policy is flawed, you can submit a proposed change on DA 2028)

- **An IG can only recommend, not order a resolution**

(Only Commanders can issue orders; the role of the IG is to advise the Commander)

- **Don't expect instant action on your request...be patient**

(Investigations take time and the IG has an action process that is focused on accuracy and facts)

- **An IG doesn't provide opinions or legal reviews (SJA)**

- **IG doesn't do criminal investigations (CID)**

- **Be prepared to take no for an answer**

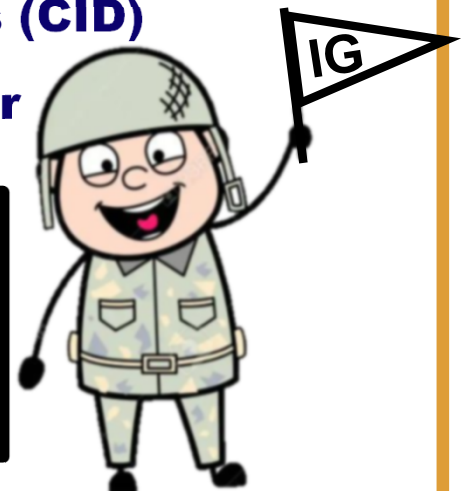
(In either case, a "Yes" or "No" will be explained by the IG)

Joint Task Force Southern Border IG

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Any Servicemember, Civilian, or Family Member can request assistance through the inspector general without being subjected to reprisal

"Climb to Glory!"