

FORT HOOD INSTALLATION SERVICES AVAILABILITY

Normal Operations
Adjusted Operations
Closed / Not Operational



As of 23 October 2020

Installation Services Status As of 23 October 2020	Contact	Status	Comments (Contact Service Provider For Verification and Specific Details of Services Available)
NOTE: Due to an abundance of caution for members of our Fort Hood community, the Fort Hood Senior Commander has ordered that <u>a face mask or cloth face covering is required to be worn at all times</u> while inside any AAFES or DeCA (Commissary) establishment. This order is in place to mitigate the risks associated with the spread of COVID-19. Additionally, face masks or cloth face coverings are required in common areas throughout the installation, including in the work place. Face masks / coverings may be removed if social distancing is maintained in accordance with DoD and CDC guidance.			
Directorate of Family Morale, Welfare, and Recreation (DFMWR) - See Note Above Reference Face Coverings For the most up to date information on FMWR Openings & Closures, please go to: https://hood.armymwr.com/			
Army Community Services			
24/7 HOTLINE: Reporting Domestic Violence or Child Abuse	(254) 287-CARE (2273)	Green	24/7 HOTLINE
24/7 HOTLINE: Victims of Domestic Violence	(254) 702-4953	Green	24/7 HOTLINE
Community Information/Plans and Operations	(254) 287-2214	Yellow	FACILITY CLOSED - Telephonic/Email assistance
Employment & Volunteer Services	(254) 287-6067	Yellow	FACILITY CLOSED - Telephonic/Email assistance
Exceptional Family Member Program	(254) 286-6584	Yellow	FACILITY CLOSED - Telephonic/Email assistance
Family Advocacy Program	(254) 287-2031	Yellow	FACILITY CLOSED - Telephonic/Email assistance
Financial Readiness Program	(254) 287-8500	Yellow	FACILITY CLOSED - AER Telephonic/Email assistance
Mobilization & Deployment Readiness	(254) 287-0348	Yellow	FACILITY CLOSED - Telephonic/Email assistance
Survivor Outreach Services	(254) 287-9853	Yellow	FACILITY CLOSED - Telephonic/Email assistance
Soldier and Family Assistance Center (SFAC)	(254) 287-9593	Yellow	FACILITY CLOSED - Telephonic/Email assistance for Soldiers medically outprocessing (DD214s)
Oveta Culp Hobby Soldier & Family Readiness Center	(254) 287-0348	Red	
Business Division			
Club Hood	(254) 532-5073	Yellow	Open (limited capacity)
Sam Adams Brewhouse	(254) 532-5329	Yellow	Open Thursdays and Fridays. (limited capacity)
Community Events and Bingo Center	(254) 532-9263	Yellow	Open Wednesdays through Saturdays 1700 - 2030 and Sundays: 1200 - 1530; (limited capacity)
Phantom Warrior Lanes	(254) 532-3060	Yellow	Open Monday 1400-2200; Tuesdays through Saturdays from 1100 to 2200; Snack bar open for carryout or eating at lanes. (limited capacity)
Courses of Clear Creek	(254) 539-1983	Yellow	Golf Course open, including driving range, proshop, and snack bar. (limited capacity)
Sportsmen's Center	(254) 532-4552	Yellow	Pro shop open Tue - Sun from 0800 to 1500 for hunting/fishing permits and access passes. Snack bar open weekdays from 0700 to 1300 carryout and limited dining in. Skeet Range open Saturdays 0800 to 1300.
Community Recreation Division			
Apache Arts and Crafts	(254) 532-2586	Yellow	Open Wed - Fri: 1000-1800; Sat - 1000-1500. Limited capacity in each department.
BOSS Program	(254) 287-0270	Yellow	Open Mon - Fri from 1200 - 1900. (limited capacity)
Recreation Equipment Checkout	(254) 287-1853	Yellow	Open Fri - Mon: 1000-1700. Limited equipment rental (ex: MTB's, kayaks, etc.).
Casey Memorial Library	(254) 287-0025	Yellow	Open Tue - Sat: 0900-1700. (limited capacity)
Abrams PFC Indoor Pool (Mission Training only)		Yellow	Mission Training only. Active Duty Only. Monday through Friday from 0500 - 0900. No locker rooms, saunas, or showers. IDs will be checked at gate/door. Limited to 25% of bather capacity.

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Directorate of Family Morale, Welfare, and Recreation (DFMWR) - See Note Above Reference Face Coverings For the most up to date information on FMWR Openings & Closures, please go to: https://hood.armymwr.com/			
Recreation Swimming Pools	(254) 287-7544 (Comanche) or 254-285-5837 (Patton)		All outdoor pools closed for season
West Fort Hood Fitness Center	(254) 553-2010		Active Duty only. Mon - Fri: 0500-0900 & 1600-2000. No locker rooms, saunas, or showers will be available; ensure face masks are being worn when social distancing cannot be maintained. (limited capacity)
Harvey Fitness Center	(254) 287-0195		
Starker	(254) 287-9639		
Burba Fitness Center	(254) 287-8298		
Iron Horse Fitness Center	(254) 287-1346		
Grey Wolf Fitness Center	(254) 287-0194		Medical Provider-coordinated Physical Therapy Only
Kieschnick	(254) 287-5493		Medical Provider-coordinated Physical Therapy Only
Applied Fitness Center	(254) 287-5586		Medical Provider-coordinated Physical Therapy Only
Abrams Fitness Center	(254) 288-2880		
Fitness Classes			
Intramural/Varsity Sports	(254) 286-5760		
BLORA	(254) 287-2523		Except for BLORA pavilions, all services are open; Access / Usage Fees are re-implemented; Access to DOD ID Cardholders Only. Beachfront closed for season.
West Fort Hood Travel Camp	(254) 288-9926		Open to DOD ID Cardholders only
Leisure Travel Services	(254) 287-7310		Open (limited capacity)
Sprocket Auto Crafts	(254) 287-0011		Open Thu - Fri: 1200-2000; Sat-Sun - 0900-1700; Every other day for self-service (limited capacity)
Adventure Programs	(254) 287-4126		
Child Youth Services			
Parent Central Services	(254) 287-8029		Open (Continue Social Distancing Protocols)
Walker SAC	(254) 287-7950		CYS operations are reopened. Currently enrolled families have been contacted via CYMS, and COVID Mission Essential patrons should verify continued status directly with CYS Parent Central Services. For more information, please consult the CYS Facebook page or contact CYS Parent Central Services at 254-287-8029.
Clear Creek CDC	(254) 553-9443		
Meadows CDC	(254) 553-8353		
Montague CDC	(254) 288-6489		
Fort Hood CDC	(254) 287-8771		
Fort Hood CDC Annex	(254) 553-9556		
Kouma SAC	(254) 285-6017		
Muskogee SAC	(254) 553-7706		
Venable SAC	(254) 616-5943		
Bronco YC	(254) 287-6745		
Comanche YC	(254) 287-5834		
High Chaparral Youth Center	(254) 287-5646		
Montague SAC/Youth Center	(254) 553-7662		
Youth Sports	(254) 288-3770		
Skies Programs	(254) 288-1593		Some classes have resumed; contact CYS Parent Central Services for more information

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Directorate of Human Resources (DHR) - See Note Above Reference Face Coverings			
DHR Main Office	(254) 287-5103 / (254) 287-1809		Mask Required / Social Distancing Protocols in Place for all DHR Services
Work Force Development	(254) 554-3700		(254) 554-3700 / (254) 432-0877
ASAP Services ((254) 287-3378)			
Employee Assistance Program	(254) 286-6216		
Drug Testing (Military)	(254) 287-4714		
Drug Testing (Civilian)	(254) 287-7885		
Prevention & Education (Military)	(254) 618-7446		
Prevention & Education (Civilian)	(254) 286-6216		
Risk Reduction	(254) 287-7947		
Suicide Prevention	(254) 287-0640		
Military Personnel Division			
Casualty	(254) 287-7200		
Reassignments	(254) 287-2910		
Passports Bldg 130	(254) 288-3879 / (254) 553-0041		Appointments Only. Contact via email: divina.b.bobb.civ@mail.mil
Separation (ETS, Retirements, Chapters)	(254) 287-3513		
Out Processing	(254) 287-7990		(254) 287-7990 / (254) 287-9506 / (254) 287-4628
ID Cards	(254) 287-2518		Appointments Only; Visit ID Cards at: https://home.army.mil/hood/index for latest information
DRC	(254) 285-6574		
Retirement Services	(254) 287-8761 / (254) 287-5210		Appointments Recommended
Mil Per Ctr (PSDR) Bldg 130	(254) 288-3866		Appointments Only. Contact via email: divina.b.bobb.civ@mail.mil
FOIA/Privacy Act/Postal Meter/Publications Oversight	(254) 287-1489		
Soldier for Life - Transition Assistance Program ((254) 288-6735)			
VOW ACT Workshop	(254) 288-0822		https://tapevents.org/courses
Counseling	(254) 288-2227		Virtual/Telephonic/Email
CSP Employer Briefings	(254) 288-0827		
Marketing / Employer Engagement	(254)-553-9436		
Job Fairs	(254)-553-9436		Virtual Job Fair 27 Oct 20; More Information Coming
Education Services Division ((254) 287-7329)			
Computer Lab			
Basic Skills Education Program (BSEP)			Free BSEP tutorials online: https://dantes.petersons.com/
Testing	(254)-287-4292 (254) 287-5553		Limited to Mission Essential Army Personnel Testing
Optional Briefings	254-287-4824		Call to Schedule a Virtual ACES Briefing via MS Teams
ETS/Retirement Briefings			Clearing conducted in-person at the SDC East Foyer, M-F (0900-1100). https://home.army.mil/hood/index.php/units-tenants/Garrison-1/directorate-human-resources/education-services-division
Counseling - Go Army ED, TA, CA, Credentialing	(254) 285-5697 (254) 287-4824 (254) 287-4432		Virtual Counseling Sessions: Call the ESD to schedule a phone/MS Teams Appointment. https://home.army.mil/hood/index.php/units-tenants/Garrison-1/directorate-human-resources/education-services-division
College Courses (In classroom)			

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Fort Hood Army Military Pay Office (AMPO) - See Note Above Reference Face Coverings			
In/Out Processing	(254) 287-9207		75% telework in use; also available via phone/email. Use mailbox to submit pay documents: DFAS Ft Hood JFL Mailbox dmpo IOP Travel Section Out Processing Briefings on line; clearance is now digital via mailbox https://www.milsuite.mil/book/community/spaces/fort-hood-dmpo
Customer Service	(254) 553-3050/ (254) 553-3048		Request Maximum use of S-1/PAC for assistance with Finance. 75% Telework in use. Submit pay inquiries via mailbox: DFAS Ft Hood JFL Mailbox DMPO-HOOD-PAY-INQUIRY
Military Pay Processing	(254) 287-8411/ (254) 287-5727		75% Telework in use. Submit pay inquiries via mailbox: DFAS Ft Hood JFL Mailbox DMPO UTL 1CAV Other Units: DFAS Ft Hood JFL Mailbox DMPO-HOOD-UTL
Military Pay Review	(254) 286-4675		Use mailbox to submit pay documents: DFAS Ft Hood JFL Mailbox DMPO Military Pay Review Section
Separations	(254) 287-9952 / 9517		75% telework in use; also available via phone/email. Use mailbox to submit pay documents: DFAS Ft Hood JFL Mailbox DMPO Separation Section Briefings on line; clearance is now digital via mailbox https://www.milsuite.mil/book/community/spaces/fort-hood-dmpo
Reserve Pay	(254) 285-5909		75% Telework in use.
Directorate of Public Works (DPW) - See Note Above Reference Face Coverings			
Fort Hood Family Housing Work Orders	(254) 532-3133		Execute all priority DMOs.
All Other Work Orders (Non-Family Housing)	(254) 287-2113		Execute all priority DMOs.
Custodial Services	(254) 287-2113		
Solid Waste Services	(254) 287-2113		
Recycle Collection and Processing	(254) 248-5441		
Pest Management Services	(254) 287-2113		
Animal Control Services	(254) 287-2113		
Classification Unit	(254) 535-1703		
Unit Pollution Prevention Services	(254) 286-5993		
Directorate of Plans, Training, Mobilization and Security (DPTMS)- See Note Above Reference Face Coverings			
Mobilization & Demobilization Operations	(254) 287-4445		
Range Operations	(254) 287-3130		
Training Support Center	(254) 287-5669		(254) 287-2488 Customer Service
Mission Training Complex	(254) 288-6715		Alt (254) 291-8817
Visual Information Services	(254) 287-4960		Resume taking command photos on Wednesdays and Fridays.
Fingerprinting	(254) 287-7003		Appointments only, no walk-ins Non-Army agencies contact Mr. Dore at (254) 553-2188
Installation Operations Center (IOC)	(254) 287-2520		
Equal Employment Opportunity - See Note Above Reference Face Coverings			
Customer Service Operations	(254) 287-1245 / (254) 289-5613		Available via Phone

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AAFES Operations - See Note Above Reference Face Coverings			
Main Exchange	(254) 532-7200		New hours (0900-1800 Monday-Sunday) Utilize Hand Washing Stations and Continue Social Distancing Protocols; 150-Patron Limit in the entire Building.
Gas Stations			Sanitize all gas pumps at least once every hour during hours of operation.
MCS	(254) 532-3920		Utilize Hand Washing Stations and Continue Social Distancing Protocols
Furniture Store	(254) 532-8100		Open 7 days a week Mon thru Sun 1000-1800; Continue Social Distancing Protocols
Movie Theater	(254) 287-3851		Theater Open. Same guidelines as prior to closing (50 customers max). Enhanced cleaning, social distancing.
Baklava Café	(254) 213-4441		Take out and delivery offered, add back 75% seating.
Clear Creek Food Court	(254) 532-0052		Take out/drive thru and curbside (if offered); add back 75% seating. Order Curbside at: http://www.myexchangefood.com/
Starbucks			0700-1900 (Mon-Fri); 0800-1900 (Sat-Sun)
Subway			0800-1900 (Mon-Fri); 0900-1800 (Sat-Sun) Order Curbside at: http://www.myexchangefood.com/
Charley's			1000-1900 (Mon-Fri); 1030-1900 (Sat); 1030-1900 (Sun) Order Curbside at: http://www.myexchangefood.com/
Arby's			Order Curbside at: http://www.myexchangefood.com/
Boston Market			(Coming soon) Order Curbside at: http://www.myexchangefood.com/
Smoothie King	(254) 532-0060		1100-1800 (Mon-Sun)
Chipotle	(254) 305-8166		1045-1900 Mon-Sat; 1100-1700 Sun;
Sarku Japan	(254) 474-0710		1030-1900 Mon-Sun; Take out/drive thru and delivery (if offered), add back 75% seating
Ming Tree	(254) 474-0710		1030-1900 Mon-Sun; Take out/drive thru and delivery (if offered), add back 75% seating
Wetzel's Pretzels	(254) 432-4757		Curbside delivery available at: https://wetzels-pretzels.com/?c=forthood
TJ Mills Food Court	(254) 532-1359		Take out/drive thru and curbside (if offered); add back 75% seating. Order Curbside at: http://www.myexchangefood.com/
Dual Food Court- Popeye's	(254) 532-1993		1000-2100 7 days a week, take out/drive thru; add back 75% seating
Dual Food Court- Burger King	(254) 532-1993		0600-2100 Mon-Fri, 0700-2100 Sat/Sun, take out/drive thru, add back 75% seating
1st CAV Burger King	(254) 532-2016		Take out/drive thru and delivery (if offered), add back 75% seating
Dunkin Donuts	(254) 532-0021		Take out/drive thru and delivery (if offered), add back 75% seating
Warrior Way Dominos Pizza	(254) 532-4444		Take out/drive thru and delivery (if offered), add back 75% seating
67th St Dominos Pizza	(254) 532-2332		Take out/drive thru and delivery (if offered), add back 75% seating
WFH Pizza Hut	(254) 213-3881		Take out/drive thru and delivery (if offered), add back 75% seating
Hospital Starbucks	(254) 532-1957		Take out/drive thru and delivery (if offered), add back 75% seating

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AAFES Operations - See Note Above Reference Face Coverings - continued			
Slim Chickens (Kouma Express)	(254) 432-4084		1000-2200 (Mon-Sun); Take out/drive thru and curbside (if offered); add back 75% seating. Order Curbside at: http://www.myexchangefood.com/
Class Six	(254) 532-5962		Utilize Hand Washing Stations and Continue Social Distancing Protocols
III Corps Express - 24hr Express	(254) 532-1440		Observe Hand Washing and Social Distancing Protocols
Kouma Express	(254) 526-2677		0700-2200 (7 days/week); Observe Hand Washing and Social Distancing Protocols
Warrior Way Express	(254) 526-4751		0900-1800 (Mon-Sun); Observe Hand Washing and Social Distancing Protocols
Clear Creek Express	(254) 532-5307		0700-1900 (Mon-Fri); 0900-1800 (Sat-Sun); Observe Hand Washing and Social Distancing Protocols
19th St Express	(254) 532-9510		Observe Hand Washing and Social Distancing Protocols
67th St Express	(254) 532-2042		0900-1800 (Mon-Fri); 1000-1600 (Sat-Sun); Observe Hand Washing and Social Distancing Protocols
1 CAV Express	(254) 532-3628		Observe Hand Washing and Social Distancing Protocols
Hospital Express	(254) 532-1957		
37th St Express	(254) 532-8918		
Comanche Express	(254) 532-3089		
WFH Express	(254) 519-1357		
WFH Troop	(254) 539-5390		
Waco Express	(254) 666-8511		
Pershing Park	(254) 539-4016		
NFH Express	(254) 532-1320		Observe Hand Washing and Social Distancing Protocols
Coffee Beanery (Drive Thru)	(254) 833-5076		Take out/drive thru and delivery (if offered), add back 75% seating
Coffee Beanery (Copeland Center)	(254) 432-4410		Take out/drive thru and delivery (if offered), add back 75% seating
Coffee Beanery (III CORPS)	(254) 432-4744		Take out/drive thru and delivery (if offered), add back 75% seating
Coffee Beanery (Shoemaker Center)	(254) 781-2542		Take out/drive thru and delivery (if offered), add back 75% seating
Paul Mitchell Salon	(254) 532-7384		Mon-Sat 0900-1900 Sun 1000-1800
Coast Dental	(254) 285-2014		Enhanced medical guidelines to operate under current conditions
GNC	(254) 532-1589		Observe Hand Washing and Social Distancing Protocols
Define Brow	(254) 532-2426		Mon-Sat 1100-1800; Sun 1100-1700
Exchange Mobile Center	(254) 532-9901		0900-1800 Mon-Sun
Great Clips	(254) 285-2066		Observe Hand Washing and Social Distancing Protocols
Darling Hair (Inside PX)	N/A		
DME Medical Supply	(254) 213-4210		
H&R Block	(254) 532-8651		Mon-Fri 0800-1800 Sat-Sun 1000-1400
Save Cleaners	(254) 532-2502		
Military Customs	(254) 247-8712		
US Cryotherapy	(254) 213-3446		Observe Hand Washing and Social Distancing Protocols
Ok! Cigar	(254) 781-2424		Mon-Sun 1100-1800
Game Stop	(254) 519-1013		Observe Hand Washing and Social Distancing Protocols

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AAFES Operations - See Note Above Reference Face Coverings - continued			
U.S Patriot Tactical (Main Store)	(254) 449-9540		Mon-Sat 0900-1900 Sun 1000-1800
U.S Patriot Tactical (19th St)	(254) 449-7366		Mon-Sat 0900-1800 Sun CLOSED
U.S Patriot Tactical (NFH)	(254) 449-7044		Under Renovations
Truly Texas	(254) 200-9225		Mon-Sat 0900-1700; Sunday 1200-1800
Wandering Cowboy	(254) 532-9898		Mon-Sat 0900-1800; Sun 1200-1800 Observe Hand Washing and Social Distancing Protocols
Trophy Shop	(254) 245-8285		Observe Hand Washing and Social Distancing Protocols
AGC (Auto Glass Care)	(254) 393-4258		0900-1700 Mon-Sat
Jimmy Johns	(254) 213-1099		Take out/drive thru and delivery (if offered), add back 75% seating
Jimmy Johns 1st CAV	(254) 245-8000		Take out/drive thru and delivery (if offered), add back 75% seating
Chief House of Cards	(254) 532-2426		Observe Hand Washing and Social Distancing Protocols
Optometry	(254) 532-1544		0900-1800 Mon-Fri; 0900-1700 Sat
Optical Shop	(254) 532-1540		1000-1730 Mon-Fri; Observe Hand Washing and Social Distancing Protocols
Firestone	(254) 526-5502		0800-1700 Mon-Sat; 1100-1700 Sun
Jack In the Box	(254) 285-2017		Take out/drive thru and delivery (if offered), add back 75% seating
Mister Carwash	(254) 432-6331		No detail service available.
1 CAV Popeye's	(254) 532-5040		Take out/drive thru and delivery (if offered), add back 75% seating
Main Barber Shop	(254) 415-7442		Mon-Sat 0900-1800; Sun 1000-1700; (Military in Uniform have priority 1100-1300 M-F)
19th St Barber Shop	(254) 432-4490		Mon-Sat 0900-1800; Sun 1000-1700; (Military in Uniform have priority 1100-1300 M-F)
III Corps Barber Shop	(254) 392-4934		Mon-Fri 0800-1400 (Military in uniform have priority)
WFH Barber Shop	(254) 432-5295		Mon-Fri 0800-1400 (Military in uniform have priority)
Hospital Barber Shop	(254) 317-2325		Mon-Fri 0830-1700 (Military in uniform have priority 1100-1300)
NFH Barber Shop	(346) 320-6100		Mon-Sat 0900-1800; Sun 1000-1700; (Military in Uniform have priority 1100-1300 M-F)
1st CAV Barber Shop	(254) 532-5800		Mon-Fri 0900-1800; Sat-Sun 1000-1600; (Military in uniform have priority M-F)
Garrison Safety Office - See Note Above Reference Face Coverings			
Customer Service Operations	(254) 287-3323		Workplace / Site Visits; Observe Hand Washing and Social Distancing Protocols
Motorcycle and POV Training	(254) 287-3343		Limited class size (6 personnel). Schedule through DTMS.
Resource Management - See Note Above Reference Face Coverings			
Financial Operations	(254) 247-5367		Telework in use; available via email.
Program & Budget Execution			Telework in use; available via email.
Contract Management			Telework in use; available via email.
Manpower			Telework in use; available via email.
Agreement			Telework in use; available via email.
Payroll Support			Telework in use; available via email.

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Partnered Organizations - See Note Above Reference Face Coverings			
USO	(254) 768-2770		Center South: Open 0900-1600 Mon-Fri. Limited resources: computer/printing Closed weekends. (Military in uniform have priority) Center North: Closed Pop-Up Events
USO Pathfinder Program (Transition Services)	(254) 415-2728		Virtual transition assistance is available by appointment (254) 415-2728 Open 0900-1600 Monday through Friday Closed Weekends.
American Red Cross	(254) 287-0400		Telephone assistance available; Able to support
Warrior Way Commissary	(254) 287-8025		Guest Shoppers Permitted; Continue Social Distancing Protocols
Clear Creek Commissary	(254) 287-9055 / (804) 536-3194		Guest Shoppers Permitted; Continue Social Distancing Protocols
Logistics Services 407th AFSBn-Hood - See Note Above Reference Face Coverings			
Subsistence Supply Management Office	(254) 287-6595		
Central Issue Facility	(254) 287-1060		Return to normal In/Out processing hours/Controlled Processing (social distancing)
Ammunition Supply Point	(254) 286-5602 / (254) 286-5124		Issue and Turn In by Appointment
Ground Fuel Points	(254) 288-2667		
Installation Property Book Office	(254) 287-3490		
Dining Facilities	(254) 287-6595		50% Dine-in
Transportation Motor Pool	(254) 287-6319		
Rail Operations Center (ROC)	(254) 288-7026 (254) 287-6672		Inbound/Outbound Rail/BBPCT by appointment
Arrival/Departure Airfield Control Group (A/DACG)	(254) 288-1118		
Central Receiving Point/Freight	(254) 553-1921		
Unit Movements Section	(254) 287-7856		Access by appointment only
Passenger Travel	(254) 286-5947		
Installation/Post Shuttle	(254) 287-2804		
SAMMC Shuttle	(254) 287-7041		* Fort Hood to SAMMC - 0530 pickup at Darnell Mon - Fri. If there are no passengers at Darnell, shuttle to SAMMC will not run for the day, unless there is an appointment. * SAMMC to Fort Hood - By appointment only, call between 0800 - 1600 NLT 48 hours prior to discharge.
Personnel Property Shipping Office (PPSO)	(254) 287-9878 (254) 287-7812		
Household Good Quality Assurance (QA)	(254) 287-6152		
Installation Maintenance	(254) 287-9998		
Directorate Aviation Operations (DAO) - See Note Above Reference Face Coverings			
Flight Simulation Training	(254) 288-6936		
Hood Army Heliport Mgmt/Ops	(254) 288-3811		
Hood Army Heliport ATC	(254) 287-7715		
Robert Gray Army Airfield Mgmt/Ops	(254) 288-1432		
Robert Gray Army Airfield ATC	(254) 288-1220		
Robert Gray Army Airfield Base Operations	(254) 288-9200		
MICC Contracting - See Note Above Reference Face Coverings			
Contracting Office	(254) 288-2399 (254) 423-2165		75% telework in use; also available via phone/email.
Government Purchase Card	(254) 681-5798 (254) 287-5340		75% telework in use; also available via phone/email.

FORT HOOD INSTALLATION SERVICES AVAILABILITY

Installation Services Status As of 23 October 2020	Contact	Status	Comments (Contact Service Provider For Verification and Specific Details of Services Available)
NOTE: Due to an abundance of caution for members of our Fort Hood community, the Fort Hood Senior Commander has ordered that <u>a face mask or cloth face covering is required to be worn at all times</u> while inside any AAFES or DeCA (Commissary) establishment. This order is in place to mitigate the risks associated with the spread of COVID-19. Additionally, face masks or cloth face coverings are required in common areas throughout the installation, including in the work place. Face masks / coverings may be removed if social distancing is maintained in accordance with DoD and CDC guidance.			
Directorate of Emergency Services (DES) - See Note Above Reference Face Coverings			
Access Control Points (ACPs) - Automated Installation Entry (AIE) only processing at all ACPs			
ACP 1: Bernie Beck Main Gate (TJ Mills)	(254) 287-8012		Open 24/7
ACP 2: East-Gate TD & Hood (Mayborn)			Open 24/7
ACP 2A: SH 195 Gate			0500 - 2030hrs M-F
ACP 3: Clear Creek Gate			Open 24/7
ACP 4: Warrior Way			0500 - 2030hrs M-F
ACP 5: East Range Gate			Open 24/7
ACP 6: Santa Fe Gate			0500 - 2030hrs M-F
ACP 7: West Range (24/7)			Open 24/7
ACP 8: TD & New Railhead			
ACP 9: Clarke & 190 (North)			Open 24/7
ACP 9A: Clarke & 190 South			Open 24/7
ACP 9TIF: Clarke (North Cargo Gate)			Open 24/7
ACP 10: Hoover Hill & S. FT Hood Street)			(Pershing Park)
ACP 11: (Hoover Hill RD & Hwy 190)			(Pershing Park)
ACP 12: (Venable Drive & Bus 190)			(Venable Village)
ACP 13: (Johnson Drive & Clear Creek)			(Kouma/Liberty Villages)
ACP 14: Old Copperas Cove Rd			
ACP 15: Mohawk Gate			0500-1800 M-F
ACP 19A: North Fort Hood			Open 24/7
ACP 21: 79th Street Gate			0500 - 2030hrs M-F
ACP 26: Voyager Way			(Venable Village)
ACP 27: N. Washington and Hwy 190)			(Kouma Village)
Entry Gate: (Venable Drive & Bus 190)			(Venable Village)
Entry Gate: (Roberts Road & Watercrest)			(Kouma Village)
Entry Gate: (S. Washington & Clear Creek)			(Liberty Village)
Fort Hood Visitor Centers			
North Fort Hood Visitors Center			
Marvin Leath Visitor Welcome Center	(254) 553-1104		0500-2100 7days/week
Emergency Services and Training			
Police Non-Emergency number (MP Desk)	(254)-288-1170		(24/7)
Fire Marshal Classes	(254) 288-3327		
Unit Fire Safety classes	(254) 288-3327		
Physical Security Customer Service	(619) 569-7353		
Physical Security Inspections	(254) 287-4900		
Monthly Arms Room and Key Control	(254) 287-4900		
Unit Armorer class support	(254) 287-4900		
ACP Soldier Guard class	(254) 553-0469		Guard Classes have resumed (limited seats)
Fire Prevention Inspections	(254) 288-3327		
DES Civil Police Liason: Clearing Post (PCS,ETS, Retire) MPO's	(254) 287-3486		M-F 0900-1600hrs
DES Police/Crime Records	(254) 286-5815		Customer service conducted through email/telephone coordination/document reviews

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Religious Services - See Note Above Reference Face Coverings			
Group Religious Services	(254) 288-6545		In-person worship services have resumed. Those who attend in-person worship services are required to wear face a mask upon entering a chapel facility or building where religious services are held. Families will sit together. Worshippers can remove their face masks once seated, if social distancing can be maintained. Services will post/stream their service to their Facebook page. Watch Care for infants is still suspended until further assessment.
Chaplain - On Call	(254) 289-2531		NEW NUMBER
Chaplain - Garrison Chaplains Office	(254) 288-6545		Bldg 328, 31st Street and Tank Destroyer Blvd.
Chaplain - Garrison Community Pastor	(254) 288-6129		Bldg 320, 31st Street and Tank Destroyer Blvd.
Chaplain - Catholic Religious Support	(254) 286-6749		Bldg 320, 31st Street and Tank Destroyer Blvd.
Chaplain - III Corps	(254) 287-3411		Bldg 1001, 52nd Street and Tank Battalion Ave.
Chaplain - Family Life	(254) 287-1541		Bldg 328, 31st Street and Tank Destroyer Blvd.
Chaplain - Family Life Training Center	(254) 288-1913		Bldg 328, 31st Street and Tank Destroyer Blvd.
Chapel - Ironhorse	(254) 287-6121		Bldg 37012, Bulldog Rd and Battalion Ave.
Chapel - Memorial	(254) 287-0469		Bldg 31001, Sherman Rd and Battalion Ave.
Chapel - OIF Veterans	(254) 288-6548		Bldg 24006, 58th Street and Battalion Ave.
Chapel - Spiritual Fitness Center	(254) 553-1195		Bldg 12012, 31st Street and Battalion Ave.
Chapel - 25th Street	(254) 285-6753		Bldg 10041, 25th Street and Battalion Ave.
Chapel - 19th Street	(254) 287-2690		Bldg 9406, 19th Street and Battalion Ave.
Chapel - Spirit of Fort Hood	(254) 288-6545		Bldg 320, 31st Street and Tank Destroyer Blvd.
Chapel - Old Post	(254) 288-6545		Bldg 53, 50th Street and 761st Tank BN.
Chapel - 13th ESC	(254) 287-1391		Bldg 39110, 67th Street and Support Ave.
Chapel - West Fort Hood	(254) 288-9942		Bldg 91074, Headquarters Ave and Clark Rd.
Chapel - Commanche	(254) 288-6543		Bldg 52024, Tank Destroyer Blvd.
Chapel - North Fort Hood	(254) 286-5223		Bldg 56516, 18th Street and Headquarters Ave.
Chapel - Darnall Hospital	(254) 288-8849		Bldg 36065, Santa Fe Ave.
Chapel Service - Roman Catholic	(254) 288-6545		Spirit of Ft Hood Chapel, Bldg 320, 31st St. & Tank Destroyer Blvd
Chapel Service - ALE	(254) 553-1195		Spiritual Fitness Center, Bldg 12012, 31st Street and Battalion Ave.
Chapel Service - Traditions	(254) 287-6121		Iron Horse Chapel, Bldg 37012, Bulldog Rd and Battalion Ave.
Chapel Service - Samoan	(910) 310-9129		Iron Horse Chapel, Bldg 37012, Bulldog Rd and Battalion Ave.
Chapel Service - Gospel	(254) 288-6543		Commanche Chapel, Bldg 52024, Tank Destroyer Blvd.
Chapel Service - Chapel Next	(254) 288-6545		Spirit of Ft Hood Chapel, Bldg 320, 31st St. & Tank Destroyer Blvd
Chapel Service - Jewish	(254) 287-2690		19th St Chapel, Bldg 9406, 19th Street and Battalion Ave.
Chapel Service - Open Circle	(254) 368-8553		SOFH Chapel Annex, Bldg 321, 31st St. & Tank Destroyer Blvd
Chapel Auxiliary - Soldiers Hospitality House	(801) 663-3799		3950 Chaparral Rd, Killeen, TX 76542
Chapel Auxiliary - Community Connections	(254) 287-9109		
Chapel Auxiliary - Child Evangelism Fellowship (CEF)	(254) 780-7780		
Chapel Auxiliary - Club Beyond	(254) 251-9329		
Chapel Auxiliary - AWANA	(254) 254-1196		
Chapel Auxiliary - MOPS	(254) 287-9109		
Chapel Auxiliary - PWOC	(254) 288-6129		

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Religious Services - See Note Above Reference Face Coverings - continued			
Chapel Auxiliary - CWOC	(254) 286-6749		
Chapel Auxiliary - Catholic Crusaders	(254) 286-6749		
Chapel Auxiliary - Bob's Diner	(254) 288-6545		
Chapel Auxiliary - Men of Honor	(254) 466-6258		COVID mitigation procedures in place. Every Monday, 1130 at the Spiritual Fitness Center (25th and BN)
Religious Education			
Legal Services - See Note Above Reference Face Coverings			
Claims			New claims will be accepted virtually only. Email requests to: usarmy.hood.iii-corps.mbx.sja-claims@mail.mil
Legal Assistance Office			No in-person appointments. Virtual appointments only. Email requests to: USArmy.Hood.III-Corps.mbx.SJA-Legal-Asst@mail.mil
Trial Defense Services (TDS)	(254) 287-0476		No in-person appointments at this time. For services email requests to: usarmy.hood.iii-corps.mbx.sja-trialdef@mail.mil You can also visit us at https://www.facebook.com/USATDSFortHood for further information.
Civilian Personnel Advisory Center (CPAC) - See Note Above Reference Face Coverings			
Customer Service Operations	(858) 705-7215		Telework in use; available via phone/email.
Network Enterprise Center (NEC) - See Note Above Reference Face Coverings			
Customer Service Operations	(254) 553-3911		Open to walk-in traffic; Appointment only for mission essential service requests.
Financial Institutions - See Note Above Reference Face Coverings			
Pentagon Federal Credit Union			Lobby Closed. Drive Thru Hours are Mon, Tues, Thurs, and Fri (9am - 3pm); Weds Closed; Sat (9am - 12pm)
Fort Hood National Bank			