Client Profile / Account Update Procedures







Step 1. Right Click on the Alert! Icon and select Edit Contact Info (figure 1)

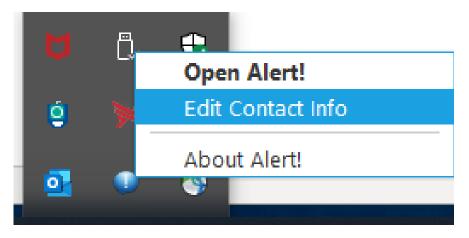


Figure 1. Client Registration





Step 2. Windows Security ALERT! SYSTEM MESSAGE dialog displays: select certificate and click OK (figure 2)

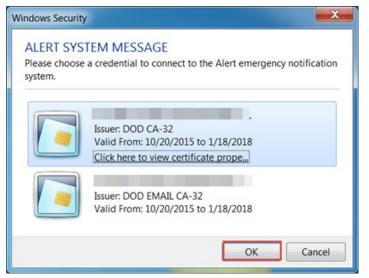


Figure 2. Windows Security Alert! System Message NOTE: Ensure the most current certificate is selected





Step 3. The Create Client Account Dashboard page contains four sections: Personal Information, Associations, Contact Methods and Family Members

1 Personal Information: Enter First Name and Last Name (required); optional, enter Middle Name and Rank; CAC EDIPI auto-fills from the inserted CAC).



Figure 3. Personal Information





Associations – Associations added to the Create Client page grant permissions to manage clients, groups, other users and templates and allow a Web Interface User (within the associations) to send alerts to the client. The Associations section contains four sections: Add Military Location, Command Structure, Address and Additional Attributes.

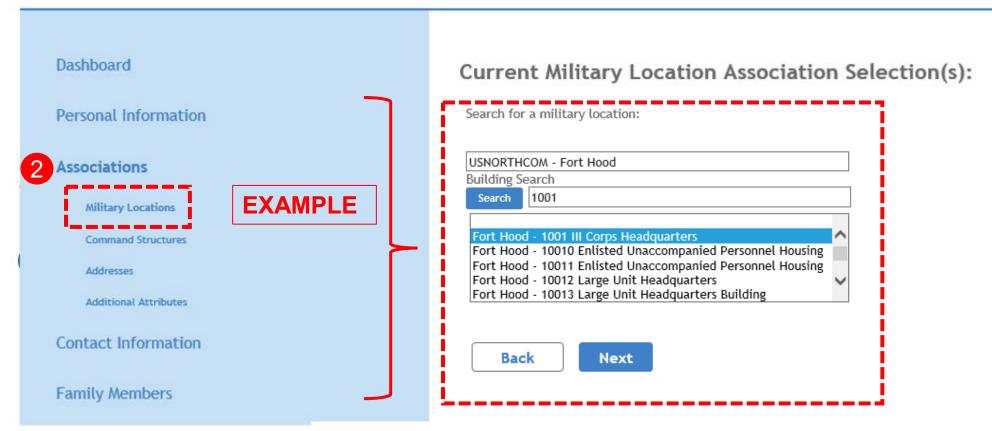


Figure 4. Military Location





Associations – Associations added to the Create Client page grant permissions to manage clients, groups, other users and templates and allow a Web Interface User (within the associations) to send alerts to the client. The Associations section contains four sections: Add Military Location Command Structure, Address and Additional Attributes.

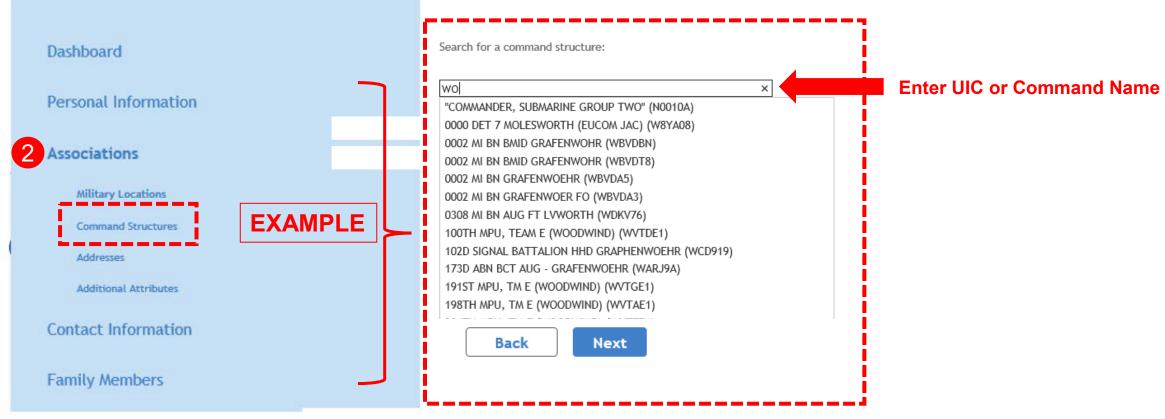


Figure 5. Command Structure





Associations – Associations added to the Create Client page grant permissions to manage clients, groups, other users and templates and allow a Web Interface User (within the associations) to send alerts to the client. The Associations section contains four sections: Add Military Location Command Structure, Address and Additional Attributes.

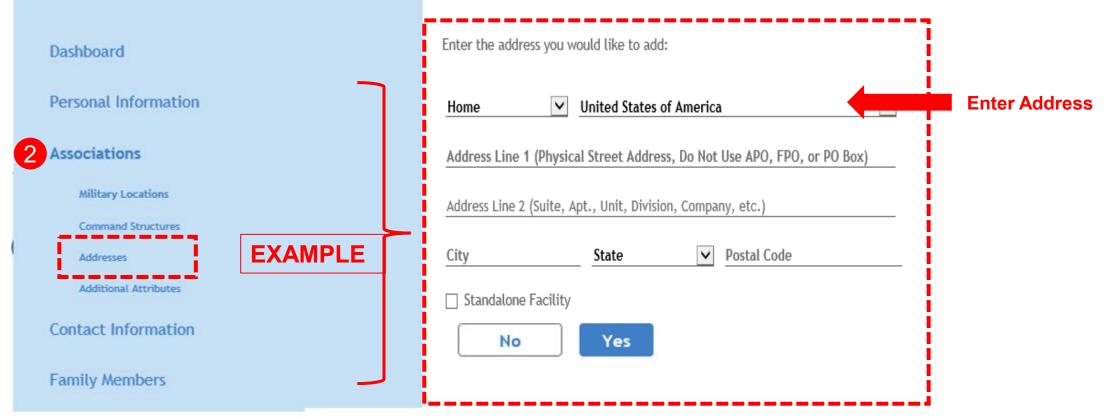


Figure 6. Address





Associations – Associations added to the Create Client page grant permissions to manage clients, groups, other users and templates and allow a Web Interface User (within the associations) to send alerts to the client. The Associations section contains four sections: Add Military Location Command Structure, Address and Additional Attributes.

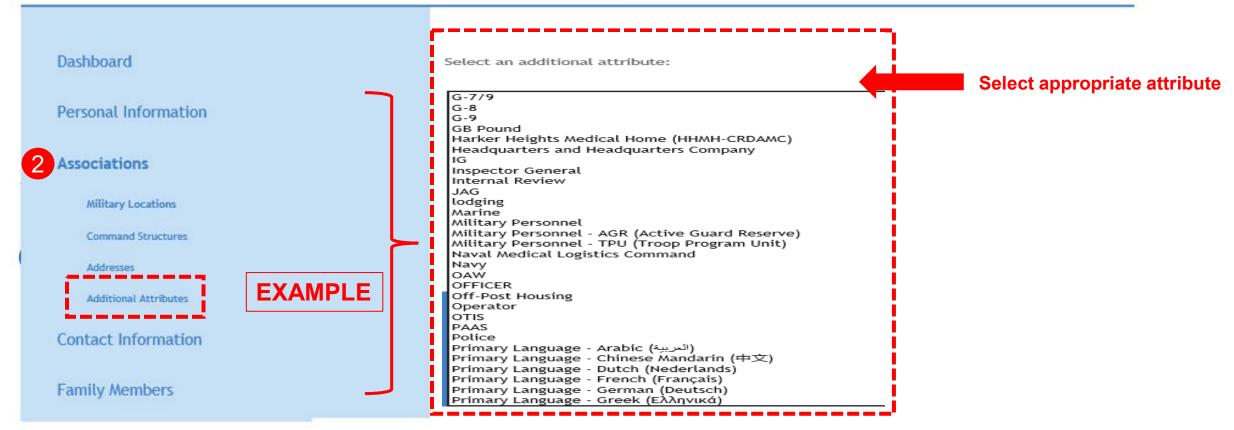


Figure 7. Additional Attributes





Step 4. Add one or more phone numbers to receive alerts, enter 10-digit phone number (e.g., xxx-xxx-xxxx) work, home, cell.

Client Account Dashboard

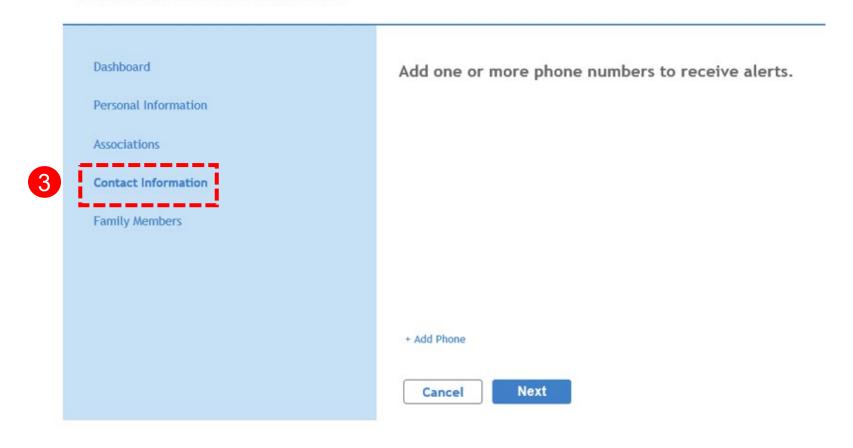


Figure 8. Contact Information





4 Step 5. Family Members: Would you like family members to receive alerts? Family Members Contact Information: In textbox, enter 10-digit phone number (e.g., xxx-xxx-xxxx) work, home cell.

Client Account Dashboard



Figure 9. Family Members





Point of Contacts

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