



DEPARTMENT OF THE ARMY
US ARMY INSTALLATION MANAGEMENT COMMAND
HEADQUARTERS, UNITED STATES ARMY GARRISON, FORT HOOD
FORT HOOD, TEXAS 76544-5000

AMIM-CAH-MC

25 June 2025

MEMORANDUM FOR SEE DISTRIBUTION

SUBJECT: Standard Operating Procedures (SOP) for Requesting Military Funeral Honors

1. The goal of the Fort Hood Casualty Assistance Center is to provide Military Funeral Honors for all Veterans, Retirees, and Active-Duty personnel in our area of responsibility when requested by the family. The purpose of this SOP is to establish and improve our relationship with the Texas Funeral Commission and the funeral homes in our area of responsibility.
2. This SOP will assist Funeral Directors in processing and initiating request for Military Funeral Honors for Fallen Army Veterans, Retirees and Active Duty Soldiers. The procedures listed must be followed to ensure that we are providing the correct service for the Fallen Service Member and the Next of Kin.
3. Military Funeral Honors request are processed during operational hours, Monday – Friday, 7:30 am – 4:30 pm, closed on weekends and federal holidays **All Funeral Honors request and supporting document(s) need to be submitted a minimum of (2 working days prior to the date of service) in advance to the date of scheduled service. Sufficient notification is needed to properly and safely transport the funeral detail to the interment site.** Anything received less than 2 working days prior to service is considered short notice. However, attempts will be made to confirm all the details. **but it does not guarantee** that a Military Funeral Honors team will be available.
4. The Fort Hood Casualty Assistance Center has an area of responsibility for 175 counties. The area of responsibility is divided into four categories.
 - a. **Local:** Funerals conducted within 80 miles of Killeen/Fort Hood. The area stretches from Hamilton County (North) to Travis County (South).
 - b. **One Day:** Funerals conducted more than 80 miles from Killeen/Fort Hood. The area stretches from Montague County (North) to Bastrop County (South) and from Nolan County (West) to Cherokee County (East).
 - c. **Two Day:** Funerals conducted more than 200 miles from Killeen/Fort Hood. The area stretches from Midland County (West) to Shelby County (East).
 - d. **Three Day:** Funerals conducted more than 250 miles from Killeen/Fort Hood. The area stretches from Crane County (South) to Dallam County (North).

5. Funeral homes requesting Graveside Military Funeral Honors for Active Duty, POWs, Retirees or Veterans must provide a space of 8' x 9.5' at graveside to ensure the team is able to render proper honors for the Fallen.

6. Responsibilities of the Funeral Director:

a. When the Funeral Director receives a request for Military Funeral Honors from the Next of Kin, it is their responsibility to ensure they obtain the proper discharge information from the family or Veteran Administration (VA). The discharge information can be a DD Form 214, Certificate of Honorable Discharge and/or any other verification from the VA, as long as it contains the rank, full name, character of service and years of service of the Fallen.

b. The Funeral Director must fill out the Military Funeral Honors request form completely/entirely. It is extremely critical that all items of information is provided; too include supporting documentation. Special emphasis must be placed on providing a complete/correct address (physical address, not mailing address) of the cemetery or interment site or place where Military Honors will be rendered.

c. Once the Funeral Director has all the necessary information and documentation; the Military Funeral Honors request and appropriate discharge documentation **must be submitted via email:** usarmy.hood.usag.mbx.casualty-fthfuneral@army.mil. A representative **MUST** contact this office **the same day, during operation hours** as listed above to confirm receipt.

7. To ensure Military Funeral Teams are at the service of the Fallen in a timely manner; we request that all Military Funeral Honors request to be submitted as soon as possible without delay, no later than 48 operational hours, per item 3, listed above on page 1.

8. In an effort to ensure that we continue providing quality service to our Fallen Heroes and their families, we request this information be disseminated to all Funeral Directors in our area of responsibility.

9. Enclosed is a list of the Fort Hood Casualty Assistance Center area of responsibility which consist of 175 counties.

10. Point of Contact for this Standard Operation Procedure is the Casualty Operation Supervisor, Mr. Brian Curley at (254) 288-5616.

Encl

1. Counties Map of Area of Responsibility


H. Nacomas Jones

Chief, Casualty Assistance Center



