



**DEPARTMENT OF THE ARMY  
13TH ARMORED CORPS SUSTAINMENT COMMAND  
39009 SUPPORT AVE  
FORT HOOD, TX 76544-5046**

AFVG-CO

**MEMORANDUM FOR 13th Armored Corps Sustainment Command**

**SUBJECT: Policy Letter #8, Command Military Personnel, The Right of Soldiers to Present Complaints or Request Assistance from the Inspector General**

**1. REFERENCE:**

- a. AR 20-1, Inspector General Activities and Procedures, paragraph 6-1a, dated 23 March 2020**

**2. PURPOSE:** To inform all Soldiers of their right to present complaints, grievances, or requests for assistance to the Inspector General. These complaints or grievances may include what Soldiers reasonably believe to be evidence of fraud, waste, and abuse.

**3. APPLICABILITY:** This policy is applicable to all Soldiers assigned or attached to the 13th ACSC and is effective immediately.

**4. POLICY:** Before visiting the Inspector General, you should consider whether chain of command can address your concerns in a prompt manner. However, you are not required to present your concerns to your leadership before contacting the Inspector General. Remember to obtain permission to be absent from your duties if you wish to visit the Inspector General during duty hours. You are not required to tell anyone why you are visiting the Inspector General.

**a. You may visit, call, or write your local Inspector General using the following contact information:**

Name: 13th ACSC Inspector General  
Office Hours: Monday-Thursday 0900-1700, Fridays 0900 -1500  
Room Number: 108, 112, 113, and 115  
Address: BLDG 39011, Support Avenue, Fort Hood, TX 76544  
Telephone: (254) 702-2770 or 248-4192.  
Email: [usarmy.Hood.13-esc.list.13esc-ig-section@army.mil](mailto:usarmy.Hood.13-esc.list.13esc-ig-section@army.mil)

**b. If you believe that your Inspector General's response to your concerns is not fair, complete, or in accordance with law or regulations, or if you believe that contacting your local Inspector General may jeopardize your interests, you may write to :**

**III Corps & Fort Hood Inspector General, Copeland Center, Building 18010, Room A211, Fort Hood, TX 76544.**

**You may also call the Department of the Army Inspector General**

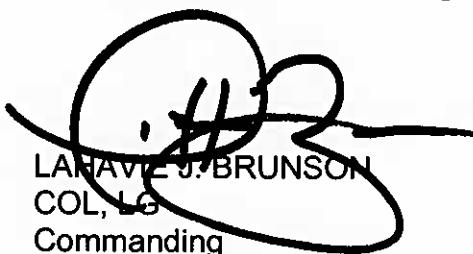
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(DAIG), or the Inspector General Department of Defense Hotline. Their telephone numbers are listed below:

DAIG Assistance Line: 1-800-752-9747 (toll free) IG, DoD, Hotline: 1-800-424-9098 (toll free)

- c. Department of the Army personnel are prohibited from taking any action that restricts you from filing a complaint, seeking assistance, or cooperating with the Inspector General or a Member of Congress. These same individuals are prohibited from taking any disciplinary or adverse action against you for filing a complaint, seeking assistance, or cooperating with the Inspector General, a Member of Congress, or any agency established to receive such complaints. However, if you lie or knowingly make false accusations to the Inspector General, you will be subject to disciplinary action.
- d. In accordance with Army Regulation 20-1, paragraph 1-12, the Inspector General has a duty to protect confidentiality to the maximum extent possible. This requirement to protect confidentiality is true for all persons who ask the Inspector General for help, make a complaint, contact or assist an Inspector General during an inspection or investigation, or otherwise interact with an Inspector General.
- e. The point of contact for this policy is the 13th ACSC Inspector General's Office at (254) 702-2770 or 248-4192 or usarmy.Hood.13-esc.list.13esc-ig-section@army.mil.



LAHAVIE J. BRUNSON  
COL, LG  
Commanding