

**Personnel assigned or attached to:
Defense Travel Areas 7 and 8 (Europe, Asia, and Army OCONUS locations listed below)**

**DO NOT LOG IN TO THE DEFENSE TRAVEL SYSTEM (DTS) FOR ANY REASON
BETWEEN 0001 EDT ON OCTOBER 13, 2024, AND 2359 EDT ON OCTOBER 17, 2024**

Why?

The new United States Army OCONUS Travel Management Company (TMC) service contract was awarded to CWTSato Travel. Army OCONUS and DoD Agency locations serviced under DTA 7 and 8 will transition on OCTOBER 15, 2024. The incumbent TMC, CWTSato was awarded the new contract, HOWEVER they are changing their connection structure in DTS.

Therefore, ALL locations are affected by these changes. See below for more details.

In order to transfer all DTS travel authorizations and traditional reservations into the new structure, DoD institutes a DTS “blackout” period during which travelers are strictly prohibited from using DTS and booking non-urgent travel directly with the TMC.

Prior to OCTOBER 13, 2024:

- **ALL authorizations for travel beginning BEFORE OCTOBER 15, 2024, must be signed, reviewed, and approved.**
- **LDTA/DTA ACTION REQUIRED:** Lead Defense Travel Administrators/Defense Travel Administrators need to run DTS status reports (e.g., signed, depart, approved, routing status, etc.) to identify ALL authorizations requiring approval before the blackout period begins. To access these reports, login to DTS, click on Administration > Report Scheduler > Request New Reports, then select the date(s) and run the report.

Between 0001 EDT on OCTOBER 13, 2024, and 2359 EDT on OCTOBER 17, 2024: DO NOT use DTS.

- **DO NOT** log in to DTS to create, modify, cancel, review, or approve travel authorizations.
- **DO NOT** log in to DTS to complete or file vouchers.
- **DO NOT** contact the TMC for non-urgent travel.

Between 0001 EDT on OCTOBER 13, 2024, and 1600 EDT on OCTOBER 15, 2024:

- **Only URGENT TRAVEL**, which is travel between 0001 EDT OCTOBER 13, 2024, and 1600 EDT on OCTOBER 15, 2024, shall be handled by the current TMC, CWTSato and their sub-contractor, using the phone numbers, email addresses and fax numbers under the current DTA 7 and 8 contracts. The DTS Blackout Period remains in effect. Please retain these numbers for at least 6 months to ensure all CBAs are reconciled completely.

Between 1601 EDT on OCTOBER 15, 2024, and 2359 EDT on OCTOBER 17, 2024, the DTS Blackout period remains.

- For travel after 1601 EDT on OCTOBER 15, 2024, contact CWTSato and Subcontractor at the below contact information.

Servicing TMC /Locations	In Country/Local Number/After hours	Toll Free Hours Phone Numbers CONUS	Fax Number	Email Address
CWTSato - Ansbach DE / Katterbach Kaserne	+49(0)9802 95020	866-697-8916	281-915-4092	ansbachCTO@cwtsato.com
CWTSato - Baumholder DE/ H.D. Smith Kaserne Baumholder	+49(0)6783 99320	855-204-9933	844-826-5010	baumholderCTO@cwtsato.com
CWTSato - Brunssum NL/ Emma Mine Complex	+31 46 4434373	877-300-3767	281-915-4147	brunssumcto@cwtsato.com
CWTSato - Camp Darby IT/ Camp Darby	+39 050963145	855-257-2196	866-230-0423	livornocto@cwtsato.com
CWTSato - Camp Denali/ USPFO Alaska	N/A	855-732-8456	866-877-2840	camp.denali@cwtsato.com
CWTSato - Camp Zama JP/Camp Zama	81 468202037	0066-3381-2977 (JP) 855-431-7705	866-807-1823	Armyjp@cwtsato.com
CWTSato - Camp Zama JP/ DCMA Pacific Atsugi	81 468202037	0066-3381-2977 (JP) 855-431-7705	866-807-1823	Armyjp@cwtsato.com
CWTSato - Camp Zama JP/DECA Camp Zama	81 468202037	0066-3381-2977 (JP) 855-431-7705	866-807-1823	Armyjp@cwtsato.com
CWTSato - Camp Zama JP/ DECA Kanto Plain Central Distribution Center (Sagami Depot)	81 468202037	0066-3381-2977 (JP) 855-431-7705	866-807-1823	Armyjp@cwtsato.com
CWTSato - Camp Zama JP/DECA Sagami (Sagami Depot)	81 468202037	0066-3381-2977 (JP) 855-431-7705	866-807-1823	Armyjp@cwtsato.com
CWTSato - Camp Zama JP/DECA Sagamihara Housing Area	81 468202037	0066-3381-2977 (JP) 855-431-7705	866-807-1823	Armyjp@cwtsato.com

Servicing TMC /Locations	In Country/Local Number/After hours	Toll Free Hours Phone Numbers CONUS	Fax Number	Email Address
CWTSato - Camp Zama JP/DLA Disposition Services	81 468202037	0066-3381-2977 (JP) 855-431-7705	866-807-1823	Armyjp@cwtsato.com

CWTSato - Camp Zama JP/ DLA/DRMS APAC Camp Zama	81 468202037	0066-3381-2977 (JP) 855-431-7705	866-807-1823	Armyjp@cwtsato.com
CWTSato - Camp Zama JP/DODEA Atsugi	81 468202037	0066-3381-2977 (JP) 855-431-7705	866-807-1823	Armyjp@cwtsato.com
CWTSato - Camp Zama JP/USACE Japan	81 468202740	0066-3381-2977 (JP) - Shared with Camp Zama Pending dedicated TFN 855-399-7286	866-807-1823	Armyjp@cwtsato.com
CWTSato - Caserma Ederle IT/Caserma Ederle	+39 0444 303044	855-503-5230	855-542-7280	vicenzacto@cwtsato.com
CWTSato - Chievres BE/Chievres Air Base Army	+32 6 8657119	855-734-8308	855-612-8091	chievrescto@cwtsato.com
CWTSato - DESTP Kaiserslautern DE/DECA Chievres	+49(0)6302 92370	866-373-9294	844-816-6729	destpfulfillment@cwtsato.com
CWTSato - DESTP Kaiserslautern DE/DLA Brussels	+49(0)6302 92370	866-373-9294	844-816-6729	destpfulfillment@cwtsato.com
CWTSato - DESTP Kaiserslautern DE/DCAA Europe	+49(0)6302 92370	866-373-9294	844-816-6729	destpfulfillment@cwtsato.com
CWTSato - DESTP Kaiserslautern DE/DECA Ansbach	+49(0)6302 92370	866-373-9294	844-816-6729	destpfulfillment@cwtsato.com
CWTSato - DESTP Kaiserslautern DE/DECA Baumholder	+49(0)6302 92370	866-373-9294	844-816-6729	destpfulfillment@cwtsato.com
CWTSato - DESTP Kaiserslautern DE/DECA Bitburg	+49(0)6302 92370	866-373-9294	844-816-6729	destpfulfillment@cwtsato.com
CWTSato - DESTP Kaiserslautern DE/DECA CDC Germersheim	+49(0)6302 92370	866-373-9294	844-816-6729	destpfulfillment@cwtsato.com
CWTSato - DESTP Kaiserslautern DE/DECA Europe	+49(0)6302 92370	866-373-9294	844-816-6729	destpfulfillment@cwtsato.com
CWTSato - DESTP Kaiserslautern DE/DECA Garmisch	+49(0)6302 92370	866-373-9294	844-816-6729	destpfulfillment@cwtsato.com
CWTSato - DESTP Kaiserslautern DE/Grafenwoehr	+49(0)6302 92370	866-373-9294	844-816-6729	destpfulfillment@cwtsato.com
CWTSato - DESTP Kaiserslautern DE/Heidelberg	+49(0)6302 92370	866-373-9294	844-816-6729	destpfulfillment@cwtsato.com
CWTSato - DESTP Kaiserslautern DE/Kapaun	+49(0)6302 92370	866-373-9294	844-816-6729	destpfulfillment@cwtsato.com
CWTSato - DESTP Kaiserslautern DE/Kelley Barracks	+49(0)6302 92370	866-373-9294	844-816-6729	destpfulfillment@cwtsato.com
CWTSato - DESTP Kaiserslautern DE/Panzer Kaserne	+49(0)6302 92370	866-373-9294	844-816-6729	destpfulfillment@cwtsato.com
CWTSato - DESTP Kaiserslautern DE/Patch Barracks	+49(0)6302 92370	866-373-9294	844-816-6729	destpfulfillment@cwtsato.com
CWTSato - DESTP Kaiserslautern DE/Robinson Barracks	+49(0)6302 92370	866-373-9294	844-816-6729	destpfulfillment@cwtsato.com
CWTSato - DESTP Kaiserslautern DE/Schweinfurt	+49(0)6302 92370	866-373-9294	844-816-6729	destpfulfillment@cwtsato.com
CWTSato - DESTP Kaiserslautern DE/Sembach	+49(0)6302 92370	866-373-9294	844-816-6729	destpfulfillment@cwtsato.com
CWTSato - DESTP Kaiserslautern DE/Spangdahlem	+49(0)6302 92370	866-373-9294	844-816-6729	destpfulfillment@cwtsato.com
CWTSato - DESTP Kaiserslautern DE/Vilseck	+49(0)6302 92370	866-373-9294	844-816-6729	destpfulfillment@cwtsato.com
CWTSato - DESTP Kaiserslautern DE/Vogelweh	+49(0)6302 92370	866-373-9294	844-816-6729	destpfulfillment@cwtsato.com
CWTSato - DESTP Kaiserslautern DE/Wiesbaden	+49(0)6302 92370	866-373-9294	844-816-6729	destpfulfillment@cwtsato.com
CWTSato - DESTP Kaiserslautern DE/DFAS	+49(0)6302 92370	866-373-9294	844-816-6729	destpfulfillment@cwtsato.com
CWTSato - DESTP Kaiserslautern DE/DISA	+49(0)6302 92370	866-373-9294	844-816-6729	destpfulfillment@cwtsato.com
CWTSato - DESTP Kaiserslautern DE/DSCA	+49(0)6302 92370	866-373-9294	844-816-6729	destpfulfillment@cwtsato.com
CWTSato - DESTP Kaiserslautern DE/DLA Europe	+49(0)6302 92370	866-373-9294	844-816-6729	destpfulfillment@cwtsato.com
CWTSato - DESTP Kaiserslautern DE/DLA Germersheim	+49(0)6302 92370	866-373-9294	844-816-6729	destpfulfillment@cwtsato.com
CWTSato - DESTP Kaiserslautern DE/DLA HQ US European Command	+49(0)6302 92370	866-373-9294	844-816-6729	destpfulfillment@cwtsato.com
CWTSato - DESTP Kaiserslautern DE/DLA Heidelberg	+49(0)6302 92370	866-373-9294	844-816-6729	destpfulfillment@cwtsato.com
CWTSato - DESTP Kaiserslautern DE/DLA Kaiserslautern	+49(0)6302 92370	866-373-9294	844-816-6729	destpfulfillment@cwtsato.com
CWTSato - DESTP Kaiserslautern DE/DLA Mainz	+49(0)6302 92370	866-373-9294	844-816-6729	destpfulfillment@cwtsato.com
CWTSato - DESTP Kaiserslautern DE/DLA Stuttgart	+49(0)6302 92370	866-373-9294	844-816-6729	destpfulfillment@cwtsato.com
CWTSato - DESTP Kaiserslautern DE/DoDEA American Arms Hotel	+49(0)6302 92370	866-373-9294	844-816-6729	destpfulfillment@cwtsato.com

Servicing TMC /Locations	In Country/Local Number/After hours	Toll Free Hours Phone Numbers	Fax Number	Email Address
CWTSato - DESTP Kaiserslautern DE/DoDEA Aukamm Housing Area	+49(0)6302 92370	866-373-9294	844-816-6729	destpfulfillment@cwtsato.com
CWTSato - DESTP Kaiserslautern DE/DoDEA Barton Barracks	+49(0)6302 92370	866-373-9294	844-816-6729	destpfulfillment@cwtsato.com
CWTSato - DESTP Kaiserslautern DE/DoDEA Baumholder Family Housing	+49(0)6302 92370	866-373-9294	844-816-6729	destpfulfillment@cwtsato.com
CWTSato - DESTP Kaiserslautern DE/DoDEA Baumholder Wetzel Family Housing	+49(0)6302 92370	866-373-9294	844-816-6729	destpfulfillment@cwtsato.com
CWTSato - DESTP Kaiserslautern DE/DoDEA Baumholder Wetzel Kaserne	+49(0)6302 92370	866-373-9294	844-816-6729	destpfulfillment@cwtsato.com
CWTSato - DESTP Kaiserslautern DE/DoDEA Bitiburg Annex	+49(0)6302 92370	866-373-9294	844-816-6729	destpfulfillment@cwtsato.com
CWTSato - DESTP Kaiserslautern DE/DoDEA Boeglingen	+49(0)6302 92370	866-373-9294	844-816-6729	destpfulfillment@cwtsato.com
CWTSato - DESTP Kaiserslautern DE/DoDEA Europe	+49(0)6302 92370	866-373-9294	844-816-6729	destpfulfillment@cwtsato.com
CWTSato - DESTP Kaiserslautern DE/DoDEA European Regional Headquarters	+49(0)6302 92370	866-373-9294	844-816-6729	destpfulfillment@cwtsato.com
CWTSato - DESTP Kaiserslautern DE/DoDEA Garmisch-Patenkirchen Garmish Family Housing	+49(0)6302 92370	866-373-9294	844-816-6729	destpfulfillment@cwtsato.com
CWTSato - DESTP Kaiserslautern DE/DoDEA Grafenwoehr East Camp	+49(0)6302 92370	866-373-9294	844-816-6729	destpfulfillment@cwtsato.com
CWTSato - DESTP Kaiserslautern DE/DoDEA Hohenfels Training Center	+49(0)6302 92370	866-373-9294	844-816-6729	destpfulfillment@cwtsato.com
CWTSato - DESTP Kaiserslautern /DE DoDEA Vogelweh	+49(0)6302 92370	866-373-9294	844-816-6729	destpfulfillment@cwtsato.com
CWTSato - DESTP Kaiserslautern DE/DoDEA Landstuhl-Kirchberg	+49(0)6302 92370	866-373-9294	844-816-6729	destpfulfillment@cwtsato.com
CWTSato - DESTP Kaiserslautern DE/DoDEA Mainz-Kastel Station	+49(0)6302 92370	866-373-9294	844-816-6729	destpfulfillment@cwtsato.com
CWTSato - DESTP Kaiserslautern DE/DoDEA Patch Barracks	+49(0)6302 92370	866-373-9294	844-816-6729	destpfulfillment@cwtsato.com
CWTSato - DESTP Kaiserslautern DE/DoDEA Ramstein-Miesenbach	+49(0)6302 92370	866-373-9294	844-816-6729	destpfulfillment@cwtsato.com
CWTSato - DESTP Kaiserslautern DE/DoDEA Schweinfurt Askren Manor Family Housing	+49(0)6302 92370	866-373-9294	844-816-6729	destpfulfillment@cwtsato.com
CWTSato - DESTP Kaiserslautern DE/DoDEA Semback/Hueberg	+49(0)6302 92370	866-373-9294	844-816-6729	destpfulfillment@cwtsato.com
CWTSato - DESTP Kaiserslautern DE/DoDEA South Camp Vilseck	+49(0)6302 92370	866-373-9294	844-816-6729	destpfulfillment@cwtsato.com
CWTSato - DESTP Kaiserslautern DE/DoDEA Spangdahelm Flugplatz	+49(0)6302 92370	866-373-9294	844-816-6729	destpfulfillment@cwtsato.com
CWTSato - DESTP Kaiserslautern DE/DoDEA Stuttgart Dependent School	+49(0)6302 92370	866-373-9294(	844-816-6729	destpfulfillment@cwtsato.com
CWTSato - DESTP Kaiserslautern DE/DoDEA Wiesbaden Hainerber Housing and Shopping Center	+49(0)6302 92370	866-373-9294	844-816-6729	destpfulfillment@cwtsato.com
CWTSato - DESTP Kaiserslautern DE/Sembach Air Base Army	+49(0)6302 92370	866-373-9294	844-816-6729	destpfulfillment@cwtsato.com
CWTSato - DESTP Kaiserslautern DE/DECA Vicenza	+49(0)6302 92370	866-373-9294	844-816-6729	destpfulfillment@cwtsato.com
CWTSato - DESTP Kaiserslautern DE/DLA Camp Darby	+49(0)6302 92370	866-373-9294	844-816-6729	destpfulfillment@cwtsato.com
CWTSato - DESTP Kaiserslautern DE/DoDEA Camp Ederle	+49(0)6302 92370	866-373-9294	844-816-6729	destpfulfillment@cwtsato.com
CWTSato - DESTP Kaiserslautern DE/DECA Schinnen	+49(0)6302 92370	866-373-9294	844-816-6729	destpfulfillment@cwtsato.com
CWTSato - DESTP Kaiserslautern DE/DoDEA Brunssum	+49(0)6302 92370	866-373-9294	844-816-6729	destpfulfillment@cwtsato.com
CWTSato - DESTP Kaiserslautern DE/DECA Riyadh	+49(0)6302 92370	866-373-9294	844-816-6729	destpfulfillment@cwtsato.com
CWTSato - Ft. Shafter US/DECA Pearl Harbor	N/A	800-695-1388	866-246-9527	shafter@cwtsato.com
CWTSato - Ft. Shafter US/Detachment 16 Pearl Harbor	N/A	800-695-1388	866-246-9527	shafter@cwtsato.com
CWTSato - Ft. Shafter US/DFAS Ft. Shafter	N/A	800-695-1388	866-246-9527	shafter@cwtsato.com
CWTSato - Ft. Shafter US/DLA Pearl Harbor	N/A	800-695-1388	866-246-9527	shafter@cwtsato.com
CWTSato - Ft. Shafter US/DODHRA Human Resources Activity Hawaii	N/A	800-695-1388	866-246-9527	shafter@cwtsato.com
CWTSato - Ft. Shafter US/DoDIG Hawaii	N/A	800-695-1388	866-246-9527	shafter@cwtsato.com
CWTSato - Ft. Shafter US/DSCA Honolulu	N/A	800-695-1388	866-246-9527	shafter@cwtsato.com
CWTSato - Ft. Shafter US/FT. Shafter	N/A	800-695-1388	866-246-9527	shafter@cwtsato.com
CWTSato - Ft. Shafter US/Joint Interagency Task Force West (JIATF)	N/A	800-695-1388	866-246-9527	shafter@cwtsato.com
CWTSato - Ft. Shafter US/Tripler Amy Medical Center (AMC)	N/A	800-695-1388	866-246-9527	shafter@cwtsato.com
CWTSato - Ft. Shafter US/USPFO Hawaii	N/A	800-695-1388	866-246-9527	shafter@cwtsato.com
CWTSato - Ft. Wainwright US/Alaska	N/A	855-729-8687	844-814-7322	ftwainwright@cwtsato.com
CWTSato - Garmisch DE/Artillery Kaserne Garmisch-Partenkirchen	+49(0)8821 943086	855-794-4925	855-862-3038	garmischCTO@cwtsato.com
CWTSato - Grafenwoehr DE/Grafenwoehr Training Center	+49(0)9641 92120	966-214-1408	844-823-0601	grafenwoehrCTO@cwtsato.com

Servicing TMC/Locations	In Country/Local Number/After hours	Toll Free Hours Phone Numbers CONUS	Fax Number	Email Address
CWTSato - Hohenfels Training DE/Hohenfels Training Area	+49(0)9472 91110	855-766-8784	855-764-7621	hohenfelsCTO@cwtsato.com
CWTSato - Kelley Barracks DE/Kelley Barracks United States Africa Command AFRICOM	+49(0)711 65692416	866-446-3198	844-631-6818	Stuttgart-africomCTO@cwtsato.com
CWTSato - Kleber Kaiserslautern DE/Kleber Kaserne Kaiserslautern	0631-341650-0	855-794-7839	844-825-7113	kaiserslauternCTO@cwtsato.com
CWTSato - Landstuhl DE/Landstuhl Regional Medical Center	+49(0)6371 61870	855-794-4919	855-829-7899	landstuhlCTO@cwtsato.com
CWTSato - Patch Barracks DE/Patch Barracks	+49(0)711 6569240	866-610-3182	844-323-6653	stuttgartCTO@cwtsato.com
CWTSato - Patch Barracks DE/US Marine Forces Europe and Africa	+49(0)711 6569240	866-610-3182	844-323-6653	stuttgartCTO@cwtsato.com
CWTSato - Rose Barracks DE/Rose Barracks	+49(0)9662 411210	866-789-3443	763-515-7614	vilseckcto@cwtsato.com
CWTSato - Schofield/Schofield Barracks	N/A	800-349-8231	866-236-0582	schofield@cwtsato.com
CWTSato - Schofield US/DECA Schofield	N/A	800-349-8231	866-236-0582	schofield@cwtsato.com
CWTSato - Scofield/DISA Pearl Harbor	N/A	800-349-8231	866-236-0582	schofield@cwtsato.com
CWTSato – Torii Station JP/Torii Station	81468202035	0066-3381-2974(JP) 855-431-7704	205-409-3304	Armyjp@cwtsato.com
CWTSato - Wiesbaden USACE DE/United States Army Corps of Engineers Europe District	+49(0)611 97442883	877-327-5160	877-828-1907	COEwiesbadenCTO@cwtsato.com
CWTSato - Wiesbaden DE/Wiesbaden Army Airfield	+49(0)611 977340	855-744-4665	+49(0)611-712941	wiesbadenccto@cwtsato.com
Sub Contractor – ACE Travel/DCMA Saudi Arabia	966551664728 966551664728 After Hours	N/A	Pending	usmtm@ace-travel.com
Sub Contractor – ACE Travel/Ministry of Int Military Asst GRP MOI MAG (includes AIK)	966551664728 966551664728 After Hours	N/A	Pending	acedcma@ace-travel.com
Sub Contractor – ACE Travel/Saudia Arabia Army National Guard	966551664728 966551664728 After Hours	N/A	Pending	acesang@ace-travel.com
Sub Contractor – ACE Travel/United States Military Training Mission (includes AIK)	966551664728 966551664728 After Hours	N/A	Pending	Moi-mag@ace-travel.com
Sub Contractor – Orient Travel/US Marine Corps Forces Central Command Forward (MARCENT FWD)	973-1785-6925	N/A	97317210083	marcentbah@orienttravels.com

- For cancellations, refunds, and billing inquiries related to reservations made with CWTSato or their sub-contractors prior to OCTOBER 15, 2024, under the past contracts (DTA 7 and 8) contact CWTSato and their sub-contractor using the past contract contact information.