



ATTENTION



Effective 17 April 2023 all finance related requests, questions, and concerns will be processed by unit S1s.
Soldiers **MUST** create a Customer Relationship Management (CRM) case in IPPS-A

CRM cases will automatically routed to your unit S1.

Only the following will be serviced in person at the local Finance Office:

- ✓ S1 Personnel w/Authorized Access Memo (By Appointment) only.
- ✓ Soldiers w/No Pay Due. Must be accompanied by their NCO
- ✓ In-Processing / Out-Processing (BLDG 750)
- ✓ Separations (BLDG 750)
- ✓ Soldiers w/Statement of Charges or Debt Letters
(BLDG 689 for PCS/Unit Supply and BLDG 750 if Separating)
- ✓ Soldiers w/Travel Pay Issues (BLDG 750) *Not DTS related

Scan for 'How to Create a CRM'

