

Community Information Exchange February 29, 2024





- Opening Remarks
- DPTMS
- DFMWR
- BOSS
- DHR
- DPW
- AAFES

- Calendar at a Glance
- Closing Remarks
- Additional Information





Opening Remarks





Directorate of Plans, Training, Mobilization and Security

Peter G. Huller
Director, DPTMS
656-0165
peter.g.huller.civ@army.mil



Emergency Preparedness February 2024

12 WAYS TO PREPARE











Practice Emergency Drills



Test Family Communication Plan









Routes





Document and Insure Property





Directorate of Family and Morale, Welfare and Recreation

Jillian Singleton
Chief, Business Operations Division
DFMWR





Directorate of Family and MWR 2024 AER CAMPAIGN)



THE U.S. ARMY'S 2024 AER CAMPAIGN
MORE THAN 80 YEARS OF SOLDIERS HELPING SOLDIERS

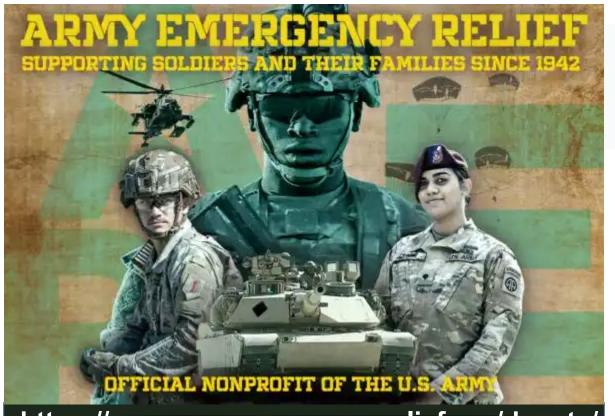
TWO WAYS TO CONTRIBUTE:

Online:

Make a one-time or monthly recurring donation with a credit card, eCheck or PayPal

Via DFAS allotment:

Active duty and retired Soldiers can donate by payroll allotment, as approved by Defense Finance and Accounting Service.



TAX

Find AER on Instagram, Facebook, Twitter, LinkedIn and YouTube.

Reach AER at 1-866-878-6378 or access the 24-hour hotline through the American Red Cross at 1-877-272-7337

https://www.armyemergencyrelief.org/donate/



YOUR DONATION HELPS SOLDIERS AND FAMILIES IN NEED OFFICIAL NONPROFIT OF THE U.S. ARMY

WE ARE THE ARMY'S HOME





Directorate of Family and MWR

Army Volunteer Corps (AVC)

2024 USARHAW Installation Volunteer Recognition Ceremony

This is an annual event to recognize individuals for their volunteer service to the installation during 2023



WHEN: Wednesday, 1 MAY 2024

TIME: 1530-1730

WHERE: 604 Ballroom and Conference Center Reception to follow (1630-1730)



- Start looking at your volunteers who may be eligible to be nominated
- ✓ Ensure volunteer hours for periods from 1 Jan 2021 31 Dec 2023 are certified in VMIS
 - DEADLINE TO SUBMIT Nominations will be: 29 MARCH 2024
 - 2024 USARHAW Installation VRC Information Packet and Nomination Forms for instructions and guidelines will be available at https://hawaii.armymwr.com/programs/army-volunteer-corps

March 2024 April 2024

VRC IPR #3 for this event Tuesday,
12 March 2024
1000-1100

Nominations Due! Friday, 29 March 2024 by Close of Business

National Volunteer Week April 21-27, 2023

POC: Mary Ann Scott, Army Volunteer Corps Coordinator

Office: (808) 787-4206 or (808) 787-4227

Email: maryann.c.scott.civ@army.mil







Better Opportunities for Single Soldiers

• Office: (808) 655-1130

• Cell: (808) 330-9455

- usarmy.schofield.id-pacific.mbx.boss@army.mil
- https://hawaii.armymwr.com/programs/betteropportunities-single-soldiers





AccesSurf

BOSS













BOSS







March

BOSS

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
9 9 9 10					Volleyball PT 0615-0730 @ Tropics	2 AccesSurf (Volunteer) 0715-1330 @ White Plains Beach *Register online
3	4	5 BOSS Monthly Meeting * Mandatory for ALL BOSS Reps * 1400 @ Tropics	6 Lanikai Pillbox Trail 0500 @ Tropics for transportation 0615 @ Start if driving	Auto Skills Balancing tires 1500-1700 @SB AutoSkill Center	8 Flag Football PT 0615-0730 @Watts Field Dungeons and Dragons 1630-2200 @ Tropics Contact # (253) 230-8184	9
10	11	Quality of Life Committee Meeting 1500 @ Tropics	Fort Shafter Dodgeball 0615-0730 @Tennis Courts (PX)	Karaoke Night 1900-2200 @The Hanger	15 Volleyball PT 0615-00730 @Tropics Adopt A Highway 1400-1600 Meet at Tropics	Deep Sea Fishing Contact BOSS Office for details
17 S. PATRICE'S OF	18	19 Community Service Committee Meeting 1530 @Tropics Revenue Generating Committee Meeting 1530 @Tropics	20 Waimano Falls Trail 0500 @ Tropics for transportation 0615 @ Start if driving AccesSurf (Volunteer) 0745-1330 @ White Plains Beach *Register Online	Auto Skills Balancing tires 1500-1700 ass AutoSkill Center	Dodgeball PT 0615-0730 @ Tennis Courts	BOSS Flea Market 0800-1200 @ SB PX Parking lot
24	25	26 Rec & Leisure Committee Meeting 1500 @Tropics Life Skills Committee Meeting 1530 @ Tropics	Fort Shafter Kickball 0615-0730 Tanaka Field	Financial Life Skill 1600-1700 @SB Bowling Center	Game Night 1800-2300 a The Hanger	Deep Sea Fishing Contact BOSS Office for details



Directorate of Human Resources

Mathew Matunas
Director, DHR
655-4664
mathew.d.matunas.civ@army.mil





Pet Expenses Due to a PCS

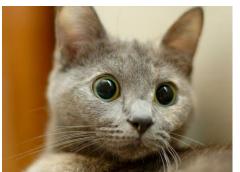
In accordance with JTR, para 050107:

A Service member on a PCS order with an effective date of January 1, 2024 or later, as defined in Appendix A, may be authorized reimbursement for the costs related to the relocation of one household pet that arises from a permanent change of station.

A household pet is a cat or a dog, owned for personal companionship.

A Service member is responsible for following rules for importing and exporting a pet to and from the United States in order to be eligible for reimbursement. Denial of entry could result in denial of reimbursement.













Education Services Division Financial Aid Resources

Free Application for Financial Aid (FAFSA)

The FAFSA is the form you fill out to get any financial aid from the federal government to help pay for college and it's FREE to apply!

You may qualify for grants, scholarships, loans, and/or work-study.

Apply/renew every year; changes happening to the 2024-2025 application!

Check with your college about deadlines.





Need help with your FAFSA application? Monthly FAFSA Workshops

- Schofield Barracks Education Center, Bldg. 560
- 1st Wednesday at 1000 & 3rd Wednesday at 1500

Scholarships

College scholarships are forms of aid that help students pay for their education. Unlike student loans, scholarships do not have to be repaid and most are FREE to apply!

Many need-based scholarships require you to complete the FAFSA application.

- Internal
 - School, Employer, or Organization
 - \$2,000 Fisher House Foundation Scholarship for Military Children
 - Shinseki Scholarship for Spouses
 - Pat Tillman Scholarship for AD/Veterans
- External
 - Search Engines
 - Fastweb, Scholarship America, Career One Stop, UNigo

Scholarship List:

USAG-Hawaii Homepage











FAMILY TRAVEL OFFICE

OCONUS to OCONUS moves & Command Sponsorship

Dependent Travel

 The Soldier acquired a Family member (married) before the effective date of the PCS order & is entitled to transportation of the Family member at Government expense.

Command Sponsorship

- Must meet eligibility requirements to qualify 36-month tour or 12 months remaining after approval
- Dependent(s) must be on island to qualify
- Exceptions given for bona fide local residents



What do you need to know?

- ❖ E-EFMP medical screenings are required:
 - OCONUS PCS moves
 - Dependent Travel and Command Sponsorship

❖ E-EFMP (Medical Screening)

- https://efmp.army.mil/EnterpriseEfmp/
- Required for all dependents traveling OCONUS
- Dependent Travel and Command Sponsorship
- Travel orders processing

Outbound Assignments (Transoceanic Travel of dependents on PCS orders)

- Proof of Dependent Travel /Command Sponsorship
- Recent Trends Leaving island

NOTE: PCS orders cannot be issued until EFMP screening is completed





Directorate of Public Works

Tony Gainey Director, DPW





USAG – HI Potable Water Service

System Monitoring and Service Interruption Process

On the island of Oahu, U.S. Army Garrison – Hawaii <u>operates</u> and <u>maintains</u> four <u>Public Water Systems</u> (PWS) regulated by the Hawaii Department of Health. Three of the four PWS contain ground water extraction, treatment, and distribution. Potable water systems (i.e. pumps, pipes, treatment) are maintained by the Directorate of Public Works (DPW). U.S. Army Garrison – Hawaii also procure water at various locations from the Board of Water Supply and the Navy.

Water Systems Monitoring – are continuously operated via SCADA**1** 24 hours per day, 7 days per week. During non-duty hours, an operator is maintained on call, and called in via a SCADA alarm system.

Unscheduled Water Service Interruptions – are usually caused by water pipe breaks.

- · Water leaks are usually detected by:
 - √ The SCADA system, or
 - ✓ Reports from community members; can visually see the water leak.
- Repairs are always with attempts to minimize the outage area by isolation of system at point of break/leak.

Scheduled Water Service Interruptions – are usually conducted due to scheduled infrastructure maintenance and repairs. Examples:

- Preventative Maintenance valve checks and services.
- Construction of a new water tank on Schofield Barracks testing and tie in plan and execution.
 - ✓ Scheduled with contractor two weeks prior to the scheduled outage.
 - ✓ Community notification goal is 7 days advance announcement.







f. SCADA (Supervisory Control and Data Acquisition) is a control system architecture comprising computers, networked data communications and graphical user interfaces for high-level supervision of machines and process



Army Tenant Satisfaction Survey

4 March – 18 April 2024



TENANT

SATISFACTION SURVEY

04 March 2024 - 18 April, 2024

Your feedback can make a BIG DIFFERENCE in the quality of life for Army families.

Your Army Wants to Hear from You!

*Completely confidential

We are investing significantly in housing improvements to ensure quality living conditions are provided to our Soldiers and families. Survey feedback will guide the Army's efforts to provide quality, safe and secure housing.





The completely confidential survey will be emailed from **ArmyHousingSurvey@celassociates.com**. For additional questions, please contact your local **Army Housing Office**.

OMB Control Number: 0704-0553. OMB Expiration date: 05/31/2025





DPW Housing Division

Tenant Satisfaction Survey

What happens if I didn't get a survey link?

- If you didn't receive a survey, please check your spam or junk folder in case it was sent there or check with your spouse just in case they received the survey. The link is only sent to one family member
- You can scan the QCR code (below) to opt-in from your cell phone and receive your Survey via text message, when it becomes available 4 March
- You can contact CEL, the survey administrator directly at <u>ArmyHousingSurvey@celassociates.com</u>. Provide your home address and installation and they'll send you back a survey link.



*U.S. phone numbers only at this time





Ongoing Scheduled Utility Outages





SCHOFIELD BARRACKS Schofield Barracks 1167 Kolekole Gas Station Closure

Date: 13 MARCH 2024, 0700-1200

Purpose: Vapor Recovery Testing for the Schofield Barracks Fuel Tank System



Locations:

TUESDAY 13MAR24

Schofield Barracks
 Gas Station

Operational Impacts

1. Schofield Barracks 1167 will be shut down for approximately five (5) hours. Customers will not be able to purchase fuel during the shut down.





SCHOFIELD BARRACKS

Date(s): 15 March 2200 – 16 March 0600

16 March 2200 - 17 March 0600

Scheduled Power Outage

Purpose: Removal of auto transfer scheme and failed control power transformer at Castner substation. Required maintenance of key breakers and relays. Rescheduled from October 2023 at Army Request



Outage Locations:

- Area A Housing
- Areas B,C,D,E F
- Quads A,B,C,D,E, G
- 9000 Block
- Gimlet Field
- 500 Block
- Hamilton Field
- Hamilton Housing
- Medical Clinic
- General's Loop
- Mendonca Housing

Operation Impacts:

- *Food Establishment including PX/Commissary indicated 8-hr or less power outage has no impact to food storage.
- AAFES Main Exchange-No impact*
- Bowling Center-No Impact
- Bronco Café-No impact*
- Burger King-No Impact*
- Desmond Doss Clinic-Mitigated with generator
- Inn At Schofield Remain open with service adjustments
- Martinez Gym-24/7 access suspended during outage hours
- Popeyes-No Impact*
- Richardson Pool- Delayed opening for PT depending on water chemistry
- Tropics Rec Center-No Impact
- USO-No Impact
- Warrior Inn-No impact*





Army & Air Force Exchange Service

Nanami Taniguchi
Store Manager, Schofield Main Exchange (808) 622-1773 / TaniguchiN@aafes.com





Army & Air Force Exchange Under Construction

- Schofield Express w/Gas
 - Tank replacement complete
 - Fuel dispensers shipped 08 Dec
 2023 Pending Arrival
 - Estimated construction completion
 01 June 2024
- Aliamanu Express
 - Fuel dispensers have arrived Feb
 2024
 - Estimated construction completion
 15 June 2024
- Dates may shift depending on logistics









Army & Air Force Exchange

Schofield Mall Image Upgrade

Mall Phase 1

- ✓ Polish concrete completed.
- ✓ Walls and Portal frames completed for each concept.
- ✓ New dining furniture with charging stations placed.

Store update:

- 95% of LED lights / Ceiling tiles completed
- 24,000 sqft polished floors complete, ODL floor ongoing.
- Shifting merchandise by phases as new fixtures are being built













Army & Air Force Exchange Schofield Main Exchange Events

- ➤ 16 March St. Patrick's Day Hidden Treasure Event
 Come and join our treasure hunt! Find an envelope marked with
 an exchange logo X to win a surprise prize.*
- ▶ 29 March National Vietnam War Veteran's Day
 Join us as we celebrate our Vietnam War Veterans from 1200-1400.
- ➤ Meet the Managers every last Wednesday of the month from 1200-1300.

Schofield Main Exchange Social Media Events

"Women of Inspiration" Essay Contest

In celebration of National Women's History Month, the Main Exchange will be hosting an essay contest for 2 age groups: ages 10-13 & ages 14-17. Join for a chance to win a \$50 gift card.*

*For more details, please call 808.622.1773.



We salute you!

★ U.S. ARMY

March 2024

MAR: Women's History Month

3/1: Army Emergency Relief Campaign starts

3/7: Community Readiness Expo

3/15-16: Power Outage 2200 – 0600 (SB Castner)

3/18-22: HIDOE School Spring Break

3/19: Spouse Connection Resource Fair (Tropics)

3/21: Community Readiness Expo

3/23: BOSS Flea Market

3/25: Medal of Honor Day

3/26: Prince Kuhio Day

3/28: Community Information Exchange

3/30: Fun Fest/Egg-cellent 5K

3/31: Easter Sunrise Services

April 2024

APR: Month of the Military Child, Sexual Assault

Awareness Month, Child Abuse Prevention Month,

4/4, 11, 18 25: Community Readiness Expo

4/5: Gold Star Spouses Day

4/9: Ask-Care-Escort Suicide Intervention Training

4/22: Earth Day

Calendar at a Glance

May 2024

MAY: Asian American & Pacific Islander

Heritage, Military Spouse Appreciation, Mental

Health Awareness, National Military

Appreciation Month

5/1: Installation Volunteer Recognition Event

5/2: National Day of Prayer Luncheon

5/4: May the 4th Run (SB)

5/6: Military Spouse Appreciation Day

5/18: Armed Forces Day

5/21: Spouse Connection Resource Fair

(AMR Ctr)

5/27: Installation Memorial Day Ceremony

June 2024

JUN: PTSD Awareness Month

6/1: National Trails Day

6/6: D-Day

6/12: Women Veterans Day

6/14: Army Birthday

6/9-15: Flag Week

6/19: Juneteenth

6/27: PTSD Awareness Day





Closing Remarks





Additional Information





Religious Support Office (RSO)

CH (LTC) Joe Lawhorn USAG-HI Garrison Chaplain (808) 787-1551



RSO

We're here to support you and your 'Ohana's <u>Spiritual Resiliency & Readiness</u>, and *connect* you to a <u>faith community</u> that meets your needs...

e komo mai

Religious Services

18 diverse weekly religious services, including options for Christian (Protestant, Orthodox, and Catholic), Jewish, Islamic, Buddhist, and Pagan faith backgrounds.

Religious Education

Developing life-giving communities that develop faith through programs such as Catholic & Protestant Women of the Chapel (CWOC/PWOC), Bible/group studies, Youth of the Chapel (YOC), and Awana.

Pastoral Care & Counseling

Confidential counseling for Soldiers, Spouses, and Civilians (call 808-655-9355 to schedule).

- Soldiers & Family Members should contact their <u>Unit or Rear-D Chaplain for primary</u> <u>support</u>.
- For <u>after-duty hours/emergency chaplain support</u>, please contact the <u>Schofield IOC</u> at <u>808-655-8707</u> and ask to speak with the <u>On-Call Duty Chaplain</u>.



RSO



U.S. ARMY HAWAII RELIGIOUS SUPPORT



Religious Worship and Service Schedule

		PROTESTAN'	<u>r</u>	
SUN	•			
0900		Schofield Community Chapel	Main Post Chapel	
0900	9900 Traditional Protestant		Fort DeRussy Chapel	
0900	1	General Protestant	Tripler Army Medical Center	
1000	1	Impact Protestant	Helemano MR Chapel	
1000	ĺ	Saint Martin's Anglican	Soldiers Chapel	
1000)	Wheeler Chapel Service	Wheeler Army Airfield Chapel	
1100 G		Grace Chapel AMR	Aliamanu MR Chapel	
		Gospel Service	Wheeler Army Airfield Chapel	
SAT				
1430		Seventh Day Adventist	Aliamanu MR Chapel	
		ISLAMIC		
FRI	1230	Jummah Prayers	Main Post Chapel Annex	
		PAGAN		
FRI	1900	Pagan Service	Fellowship Hall, Wheeler AAF	
		JEWISH		
FRI	1930	Aloha Jewish Chapel	Pearl Harbor Building #1514	

	RU	MAN CATHOLIC
SUN		
0830	Mass	Aliamanu MRC
1100	Mass	Main Post Chapel
1100	Mass	Tripler Army Medical Center
MON-	THU	
1200	Daily Mass	Tripler Army Medical Center
1130	Daily Mass	Main Post Chapel
SAT		

DOMAN CATHOLIC

(808) 787-1551 | (808) 787-1555 www.facebook.com/HawaiiRSO https://home.army.mil/hawaii/index.php/garrison/rso

Tripler Army Medical Center

Like us on **USAG-HI Religious Support Office Facebook for** the most current usarmy.schofield.id-pacific.list.usaghi-rso@army.mil

Aliamanu Military Reservation Chapel

1850 Bougainvillea Honolulu, HI 96818

Fort DeRussy Chapel

1050 Maluhia Road Honolulu, HI 96815

Helemano Military Reservation Chapel

1-99 Helemano Military Reservation Wahiawa, HI 96786

Main Post Chapel

790 McCornack Rd Schofield Barracks. HI 96857

Annex-Bldg. 791

Soldiers Chapel

1700 Mass

Building #590 10 Heard Street Schofield Barracks. HI 96857

Tripler Army Medical Center Chapel

1 Jarrett White Road Honolulu, HI 96859

Wheeler Army Airfield Chapel Building #679

548 Wright Avenue Wahiawa, HI 96786

Garrison RSO

- Schofield Barracks
- Bldg. 791
- McCornack Road
- 2nd Floor, Peterson CDC
- Next to Main Post Chapel

@HawaiiRSO

information and events!

as of 4 APR 2023

★USAGNHawaii Catholic Community 2024 Lent & Easter Schedule



Lenten Workshop - Sunday 4 February

AMR Chapel – 9:30AM Schofield Main Post Chapel – 12PM

Ash Wednesday Mass - 14 February

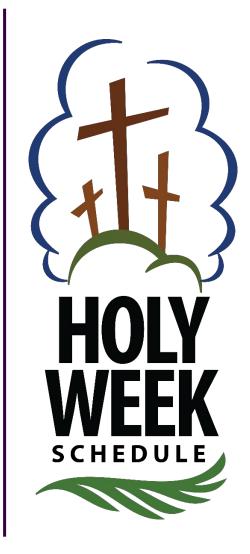
Tripler AMC Chapel – 12PM AMR Chapel – 6:00PM Schofield Main Post Chapel – 11:30AM and 6PM

Stations of the Cross – Fridays 16 February thru 22 March

AMR Chapel – 6PM, Potluck to follow Schofield Main Post Chapel – 6PM Potluck to follow

Holy Week Workshop - Sunday 24 March

AMR Chapel – 9:30AM Schofield Main Post Chapel – 12PM



Palm Sunday – 24 March (Regular Mass Times)

AMR Chapel – 8:30AM | MPC – 11AM Tripler AMC Chapel – 11AM

Lenten Penance Service

25 March Schofield MPC – 5PM 27 March AMR Chapel – 5PM

Holy Thursday - 28 March

AMR Chapel – 6PM

Schofield Main Post Chapel – 6PM Tripler AMC Chapel – 1700 (no noon Mass)

Good Friday Stations of the Cross - 29 March

AMR Chapel – 545PM

Schofield Main Post Chapel - 545PM

Good Friday - 29 March

AMR Chapel - 6PM

Schofield Main Post Chapel – 6PM Tripler AMC Chapel – 1700 (no noon Mass)

Easter Vigil - Saturday 30 March

AMR Chapel – 8PM

Schofield Main Post Chapel – 8PM

Tripler AMC Chapel - 1700

Easter Day Mass - Sunday 31 March

AMR Chapel – 8:30AM | MPC – 11AM

Tripler AMC Chapel – 11AM





☆I

U.S.A.GmHawaii Protestant 2024 Lent-Easter Worship Schedule



Ash Wednesday – 14 FEB

Tripler Army Medical Center – 11AM C2F Pavilion, Fort Shafter – 12PM Soldiers Chapel – 6PM

Anglican Church Morning Office (all are welcome) Wednesdays 21 FEB – 27 MAR Soldiers Chapel – 8AM



Palm Sunday - 24 MAR

All chapel services meet at regular worship times

Maundy Thursday – 28 MAR Soldiers Chapel – 6PM

Good Friday – 29 MAR Soldiers Chapel – 2PM



Easter Sunrise Service Sunday 31 MAR – 6:30AM

AO NORTH

Weyand Field, Schofield Barracks (Weather Contingency Location – Main Post Chapel)

AO SOUTH

C2F Pavilion, Fort Shafter (Weather Contingency Location – AMR Chapel)

All Protestant chapel services will also celebrate Easter at their regular worship times.







Island Palm Communities (IPC)

Army CEL Survey – March 4 through April 18



- Scan the QR Code to Opt-in to receive your survey via Text in addition to the email surey.
- **Complete** your survey and be entered to win one of the weekly prize drawings of a \$50 gift card and an entry for the \$750 grand prize drawing.

Mahalo for your feedback!



It's almost time for the FY24 Army **Housing's Annual Tenant Satisfaction Survey. Are YOU In?**

Opt-In from your cell phone now to receive your Survey via text message when it becomes available in March*



The survey is being conducted online and is being administered through a third party, CEL & Associates, Inc. (CEL). All households living in privatized or government managed Army Housing are invited to participate in the survey, and this is your opportunity to provide feedback on your housing and community. Households will also receive the survey via email but only one survey per household can be submitted. All surveys submitted are confidential and anonymous. For more information contact your Housing Office or management office for privatized housing.

OMB CONTROL NUMBER: 0704-0553 OMB EXPIRATION DATE: 05/31/2025





Island Palm Communities (IPC) Scholarship Opportunities!

Island Palm Communities' Residents who plan to pursue further education in the 2024-2025 school year now have two great scholarship opportunities! Follow the links below for eligibility criteria and when to have your applications submitted:

- WinningEdge Scholarship: https://www.islandpalmcommuniti es.com/winningedge-scholarship
- BlueStar Scholarship: https://www.islandpalmcommunit ies.com/bluestar-scholarships











Upcoming Events

≻MARCH

3-8: North Reading Across America Day (Kalakaua)

3-12: South Reading Across America Day (Aliamanu)

3-TBD: Community Clean Up (Spring Break 18-22)

3-26: Prince Kuhio Day – Lei Making Class (RIM/Red Hill)

3-26: Wheeler's Easter Scavenger Hunt (Wheeler)

3-30: MWR Fun Fest (Schofield)

>APRIL

4-1: Love My Home Design Contest (FB)

4-5: ACS-FAP Child Safety Fair (Schofield)

4-12: South Courageous Kids Carnival (Aliamanu)

4-26: North Courageous Kids Carnival (Kalakaua)

4-29: Solomon Elementary Purple Up Celebration (Schofield)

Ongoing Fitness Classes: Xtreme Hip Hop, Strong Nation, Mix Fit, Yoga, Zumba

Would you like to volunteer at our events?

Contact events@ipchawaii.com

www.facebook.com/islandpalmcommunities











Maintenance Program Details



Our maintenance team is here for you!

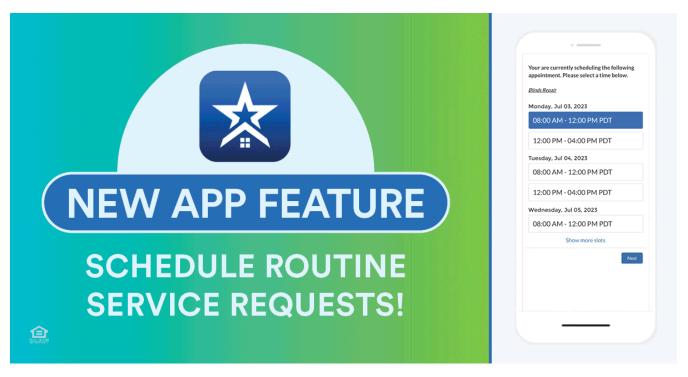
- What is an Emergency Service Request?
 - Break in water, utility outage, unable to secure door or window.
- What is an Urgent Service Request?
 - Considered not an emergency, but requires quick attention such as contained water leaks, one of two or more toilets or sinks clogged or a partial power loss.
- What is a Routine Service Request?
 - Any Service Order Request that does not meet the definition of emergency or urgent service calls and can be scheduled at a time that is convenient for our Residents' schedule.
 - Note: All HVAC Service Requests are considered Routine (Residents with approved Reasonable Accommodation requests are escalated as a priority.)

Review Section 8 of the IPC Resident Guide for more information.

http://tinyurl.com/yc5spfv5



Resident APP



NEW! You can now schedule service requests for completion during a timeframe that is convenient for you! This means a Permission to Enter (PTE) is no longer required to submit routine service requests through the app or portal. The new service request system also allows you to submit multiple service requests at once!

*Pest Control and HVAC requests must be submitted through our Maintenance Solutions Center (MSC) at (808) 457-4075. Contracted services must be scheduled with the contractor by our MSC team.



Resident Advisory Board

The RAB is another venue for residents to voice issues to the Garrison Commander, IPC leadership and other community representatives.

Current Project

- Quarterly Clean-Up
- Dog Park Openings

12 Total RAB Members

- Current Vacancies: All Communities
- President: David Lopez (Wheeler)
- VP: Kristina Richardson (AMR Rim)

Total Meetings to Date: 41

Upcoming Meetings: March 6th & April 3rd

Questions/Concerns or interested in joining?

RAB@ipchawaii.com

https://www.islandpalmcommunities.com/rab



Kaena Dog Park Opening

Thank you to our resident volunteers for donating their time and contributing to the success of their community!





Defense Commissary Agency

Monica Mosca
Asst. Store Director, Schofield Barracks Commissary
808-655-5066 / monica.mosca@deca.mil



DeCA

Events / Sales Campaigns

Upcoming Operational Events

- Store Inventory: 15-16 April 2024
 - Formal Inventory Scheduled for April 15-16, the only change is that
 - products will be pushed back on the shelves during the week of the inventory
 - No change to operational hours
- Seasonal Products / Sales Events
 - ➤ Your Every Day Savings "YES". Guaranteed lowest price on selected items
 - Easter Candy is currently located in the Queuing Line



- Holiday Opening Hours
 - 31 March 2024-Easter Sunday: OPEN (normal hours)
 - 27 May 2024
 — Monday, Memorial Day: OPEN (0900-1700)





DeCA Outreach Programs

Click2Go

- "There's an app for that," you can download the app from the App store (Apple) or Google Play Store.
- Cost-free Online Ordering & Curbside delivery
- Over 40 pick-up slots available (Mon-Fri); 24 slots on the weekend
- 0800-2000 slot availability (every 30 min)



Upcoming Job Openings with DeCA (all Hawaii-based locations)

- Store Worker; Starting at \$21.37 Per Hour (WG-4)
- Store Associate; Starting at \$35,044 Per Year (GS-4)
- Sales Store Checker; Starting at \$16.25 Per Hour (GS-3)





USO/Upcoming Events

Evon Haley
Center Manager, Schofield Barracks

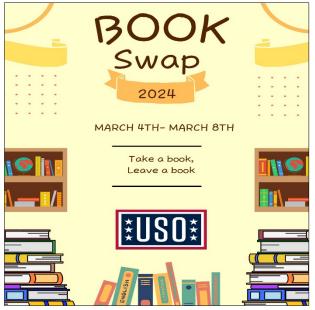
Phone: (808) 650-4390

Email: ehaley@uso.org

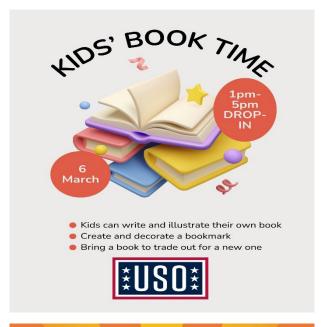




USO/Upcoming Events









All activities will take place at 208 Trimble Rd. Bldg. 586, unless otherwise noted.

Follow us on Facebook:

https://www.facebook.com/US Oschofieldbarracks/

or

Instagram:

https://www.instagram.com/ha waii_uso/







WHEELER SADDLE CLUB





Satale Club OUR FACILITY

Our Riding Club is not your typical Boarding Stable. It is a private entity governed by a volunteer Board and is operated within Wheeler Army Airfield. We are a self-help military club and are self-sustaining, not funded through MWR.

Our facility offers a variety of features including trails, duplex style barns with large paddocks (based on availability), single barns with large paddocks (based on availability), and tack/feed rooms in every barn. We also have two turnout pastures, a large outdoor arena (300' x 150'), a quarantine stall, and 24-hour access to the stable.

- Openings For Active Duty
- One Opening For Retired DoD/Active Duty
- Workday 1st Saturday Of Each Month From 0800-1200. Opportunity For Active Duty To Volunteer
- Membership is open to active duty and retired military personnel, active and retired Department of Defense (DOD) personnel, and active and retired reservists- only.
- Contact <u>wheelersaddleclub@gmail.com</u>







Our club proudly serves and supports our current warfighters, Veterans and DoD. In addition, our members do many community outreach projects for Gold Star families, Girl Scouts, Boy Scouts, Make-A – Wish, Wounded Warrior, Navy SEAL Foundation and more!!!!

Contact wheelersaddleclub@gmail.com



Lyla from Make A Wish Hawaii learning Horsemanship on Freedom







Tropic Lightning Museum

Joshua Bailey
Museum Technician
(Education & Training)
(808) 787-3945
joshua.a.bailey.civ@army.mil





Tropic Lightning Museum WHERE ARE WE?



Located on the Macomb Gate Traffic Circle, Between C & D Quads





Tropic Lightning Museum WHAT WE PROVIDE

- Hours of Operation: M-F 1000-1600
- History of Schofield Barracks, Wheeler Army Airfield & 25th ID
- Classroom/Conference Room (approx. 50)
- Unit, Section, & Office Tours/Training available
- Research by Appointment Only
- Special Events & Ceremonies (Promotion, Reenlistment, Awards)





Tropic Lightning Museum UPCOMING EVENTS

Planned Closures:

NO PLANNED CLOSURES

Any Changes will be posted on the USAG Hawaii Social Media sites.







General Emergency TLA Information

- TLA was approved for the Schofield Barracks power outage from 16 Jan to 19 Jan 2024 by COL McGunegle, Garrison Commander
- Service members that were authorized emergency TLA received an individual TLA Authorization Memo from Housing Services for Meals Only or Meals and Lodging, or both
- Documents required by the Army Military Pay Office for payment:
 - TLA Approval Memo from Housing Services with Control Number
 - Itemized \$0 balance hotel receipt (as applicable)
 - PCS orders, command sponsorship memo, birth certificate to verify the number of eligible dependents on the housing memo
- OCOLA rate is verified prior to payment
 - Ex: Housing memo lists 4 dependents and Service member provided PCS orders with 2 dependents listed and 2 birth certificates for children born on island, but the account only reflected OCOLA 2, then that member was paid for 2 dependents, not 4
 - Why? Proper channels to update and verify OCOLA increase has not been completed



Meals and Lodging Rate

SM Status	Meals	Lodging
Single	102.50	202.00
Married	157.00	202.00
Married w/1 Child	196.25	252.50
1 Over 12	211.95	272.70
Married w/2 Children	235.50	303.00
1 over 12	251.20	323.20
2 over 12	266.90	343.40
Married w/3 Children	274.75	353.50
1 over 12	290.45	373.70
2 over 12	306.15	393.90
3 over 12	321.85	414.10
Married w/4 Children	314.00	404.00
1 over 12	329.70	424.20
2 over 12	345.40	444.40
3 over 12	361.10	464.60
4 over 12	376.80	484.80
Married w/5 Children	353.25	454.50
1 over 12	368.95	474.70
2 over 12	384.65	494.90
3 over 12	400.35	515.10
4 over 12	416.05	535.30
5 over 12	431.75	555.50

Meals Only TLA Rate

Service Member Status	Meals Allowance
iingle	\$81.90
Married	\$126.00
Married w/1 Child under 12	\$157.50
One 12 and older	\$170.10
Married w/2 Children under 12	\$189.00
One 12 and older	\$201.60
wo 12 and older	\$214.20
Married w/3 Children under 12	\$220.50
One 12 and older	\$233.10
wo 12 and older	\$245.70
hree 12 and older	\$258.30
Married w/4 Children under 12	\$252.00
One 12 and older	\$264.60
wo 12 and older	\$277.20
hree 12 and older	\$289.80
our 12 and older	\$302.40
Married w/5 Children under 12	\$283.50
One 12 and older	\$296.10
wo 12 and older	\$308.70
hree 12 and older	\$321.30
our 12 and older	\$333.90
ive 12 and older	\$346.50

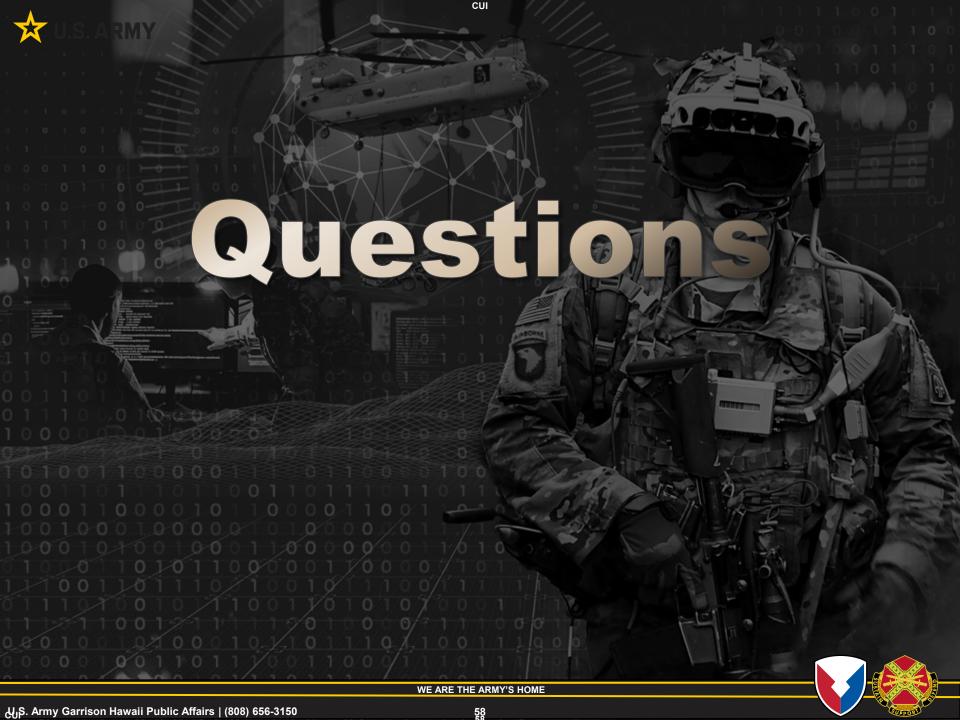
Additional command sponsored dependents on Schofield Barracks:

Add \$31.50 per day for under 12

Add \$44.10 per day for 12 and over

**DOD FMR Vol 7a, Chapter 68 Paragraph 6.3.3 – Authorizes Meals Portion of the Meals







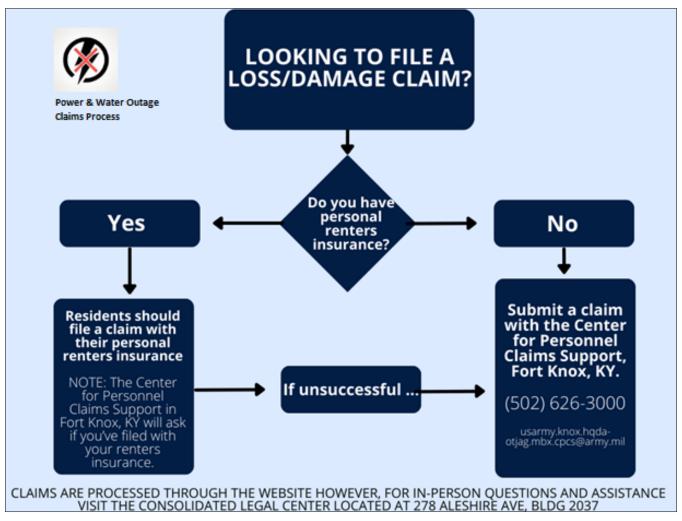
Client Services Office of the Staff Judge Advocate

Levi K. Hookano
Chief, Client Services
808-655-8607
usarmy.schofield.usarpac.mbx.
legal-assistance@army.mil





Client Services Claims Information



https://www.jagcnet.army.mil/Apps/PCLAIMS/PCLAIMSPublic.nsf





Client Services PCS Claims Tips

- All PCS claims are filed online, first through your TSP and secondarily through Fort Knox, KY.
- Take pictures of your items before packing them to document their condition.
- Do not pack important documents in your HHG.
- Additional information and resources:
 https://www.militaryonesource.mil/moving-pcs/plan-to-move/pcs-and-military-moves/ (formerly move.mil)





Client Services

- Filing a Personnel Claim: https://www.jagcnet.army.mil/Apps/PCLAIMS/PCLAIMS SPublic.nsf
- Visit us online at: home.army.mil/Hawaii/index.php/my-fort/services/legal for more information and services provided
- Visit our social media for updates and helpful tips: <u>www.facebook.com/LegalAssistanceHawaii</u> <u>www.YouTube.com/@USArmyHawaiiLegalAssistance</u>





Emergency Preparedness February 2024

