



COMMUNITY INFORMATION EXCHANGE

U.S. ARMY GARRISON HAWAII

APRIL 24, 2025

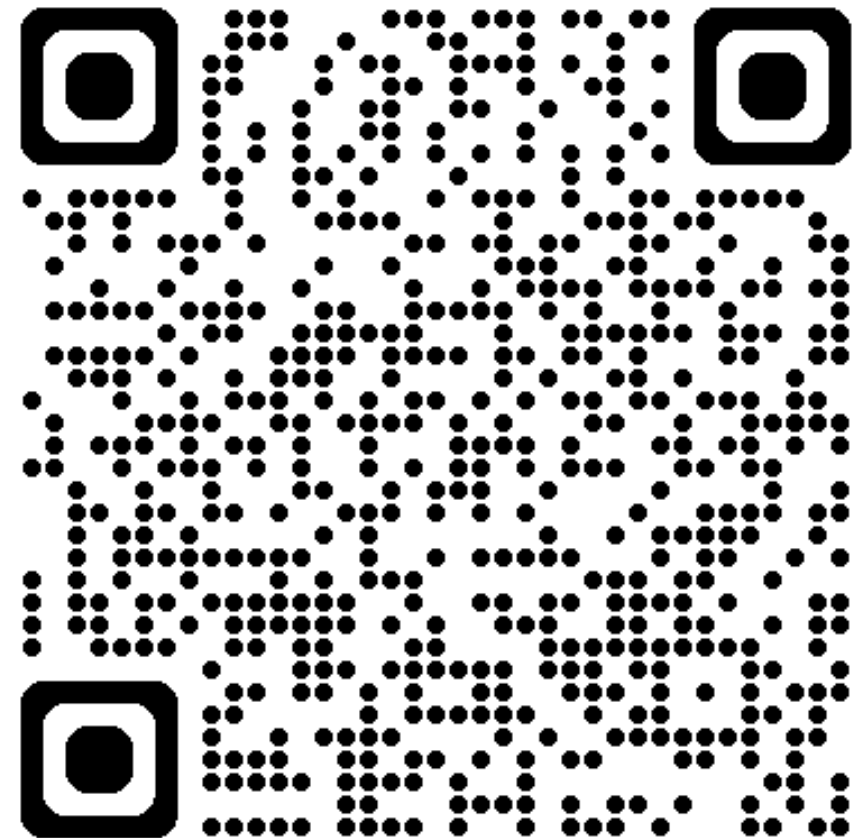


AGENDA



- Opening Remarks
- Dependent Travel
- PCS Info
- Ride Share Pilot Program
- Home EV Charging
- Housing Survey & Inspections
- Upcoming Events
 - a) Army Heritage Week Events
 - b) Army Ball
 - c) Memorial Day events
 - d) MWR Events
- Closing Remarks

Scan QR for the latest Slide Brief



Directorate of Human Resources (DHR)

Student Travel Request

Dependent Student Travel

Applies to Command Sponsored Dependents - One annual round trip for each dependent student is authorized at any time within a fiscal year (1 October to 30 September) between the member's OCONUS PDS and the dependent student's school in the United States. Additionally, Unaccompanied baggage of up to 350 pounds may be transported for each authorized trip between the school and the Service member's PDS.

***** ACOMs, ASCCs or DRUs (AR 55-46).**

Eligibility:

- Unmarried Dependent Child who is under the age of 23
- Must be attending (or will be attending) full time (12 semester hours or equivalent) a school in the Continental United States (CONUS) to obtain a formal education that is accredited by a state, regional or nationally recognized college/university

Please visit the Garrison Hawaii Family Travel Webpage for more information:

<https://home.army.mil/hawaii/garrison/dhr/mpd/family-travel>

Currently, Requests should be submitted to the Family Travel Office no later than 30 days prior to the departure date and no earlier than 60 days of the start date.

Directorate of Human Resources (DHR)

Permanent Change of Station

How to get your PCS orders.

Step 1 – Attend Levy Brief within 30 calendar days of assignment notification. (BLDG 750, Thursdays at 0900 on the Lanai)

Step 2 – Submit Packet within 30 days of attendance

Reassignment Checklist

IPPS-A member elections

Proof of Command Sponsorship if applicable

Visit the MPD/Reassignments website for all forms:

<https://home.army.mil/Hawaii/index.php/garrison/dhr/mpd/reassignments>

Step 3 – Family Travel Preparation (OCONUS Only)

Family Member Travel Screening

DA For 4787

DA Form 5121

DA Form 4036

Step 4 – Submit completed levy packet via IPPS-A PAR (Admin Records Correction > Other > Enter “Levy Packet”. Packet will route to the S1 Pool, S1 to MPD

Orders will be published within 10 business days

- ❑ The goal is for Soldiers to have orders in hand NLT 120 days prior to report date.
- ❑ Upon receipt of orders, Soldier should visit Transportation to schedule HHG and the Passport office if going to another OCONUS Location.

❑ **The Reassignment Work Center**

- ❑ **Hours:** Mon/Tue/Wed/Fri 7:30 a.m. - 3 p.m. / Thurs 7:30-12 p.m., closed Thurs afternoons
- ❑ **Location:** Schofield Barracks, Soldier Support Center, Rm 200
- ❑ **IPPS-A Routing:** Reassignments UDL: 000000000040769
- ❑ **Website:** <https://home.army.mil/hawaii/garrison/dhr/mpd/reassignments>
- ❑ **Phone:** (808) 787-1342
- ❑ **Email:** usarmy.schofield.id-pacific.mbx.reassignments-hi@army.mil

Army Field Support Battalion-Hawaii(AFSBn-HAW) PCS Peak Season (14MAR-01SEP25)

Personal Property Processing Office (PPPO)

❑ CHALLENGES

- Limited moving vendors on-island (10 companies).
- Reducing customer wait times and processing during PCS peak season.
- Customers inputting incomplete information on DPS
- Pet Travel. Airline Heat Embargo.
- OCONUS travel utilizing Patriot Express (i.e., Asia and Europe)

❑ ACTIONS TO MITIGATE PEAK SEASON OPTEMPO

- 4 workstations available for service members to set up their [MOVE.MIL](https://www.move.mil) accounts.
- Service members should have PCS Orders on hand IOT be assisted
- Service members Retiring, ETS, or first time moving. Encourage in person brief.
- Pet Travel ETP for third party pet moving services.
- Patriot Express schedule release time.

❑ What will be the average customer wait-time for HHG movement?

- FY24, longest wait times was 7 ½ weeks for HHG pack up/pick up
- **FY25, current wait times is 8 ½ weeks for HHG pack up/pick up.**

❑ SATO Office

- Priority given to PCS, ETS & Emergency leave for servicemembers and their families.
- TDY processing should be done in DTS as much as possible or calling the helpdesk @ [888-435-7146](tel:888-435-7146).

❑ ITO Ask

- Customer patience.
- Treat PPPO staff with dignity and respect.
- HHG pickup is scheduled by the Joint Personnel Property Shipping Office (JPPSO) not PPPO staff.



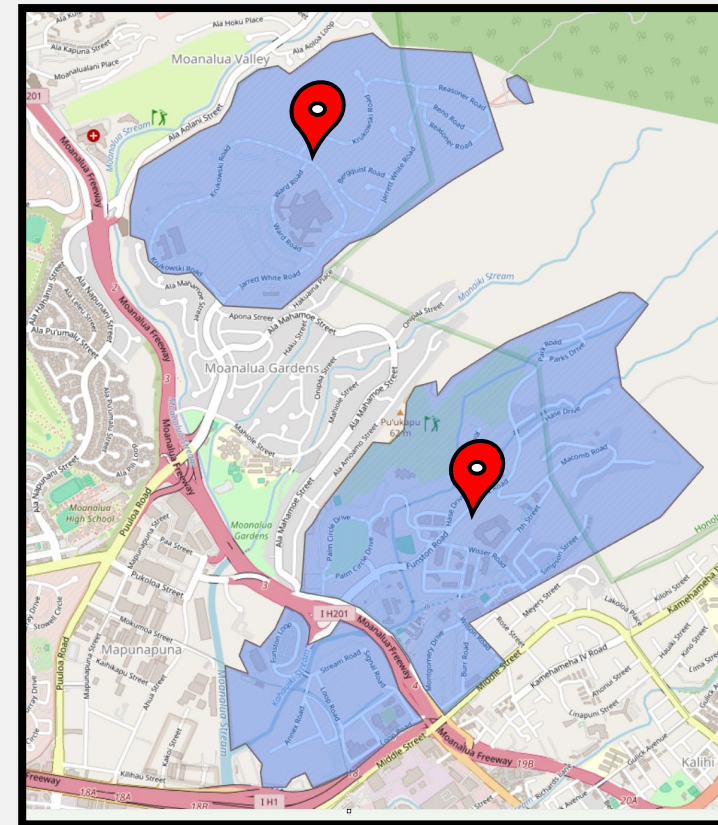
Directorate of Emergency Services (DES) Ride Share Program

Getting to base just got easier! 🚗💨

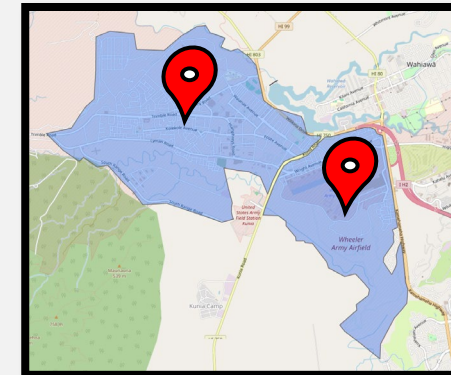
- ❑ Five main areas are geofenced for Uber access
- ❑ 38 drivers secured extended passes (to date)
- ❑ Uber representative tracking up to 100 interested drivers
- ❑ Access policy has not changed; “pass life” extended



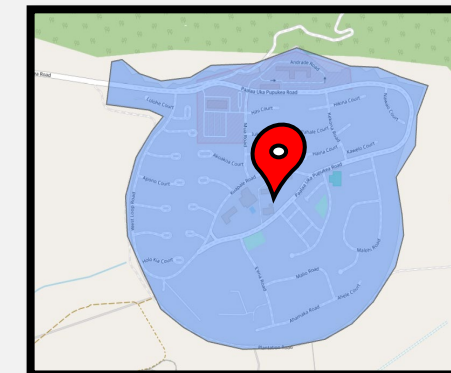
Fort Shafter, TAMC, Shafter Flats



Schofield Barracks/Wheeler



Heleman Housing



Island Palm Communities (IPC) EV Charging



TRO ENERGY SOLUTIONS

Charging forward in electrification

IPC announces EV charging for our communities

Overview

- IPC's partner vendor will install charging stations at their cost
- Residents sign up for a monthly subscription, paying for kWh at the local electric rate
- This program is solely for IPC residents

➤ In-Home Residential EV Charging

- Level 2 EV charger installation in garages or carports, available for most homes at IPC
- Can take as little as 5-6 hours to charge to full battery
- EV Chargers will be unavailable between 6-8pm to reduce stress on the grid
- First installs are currently in progress

➤ Community EV Charging

- Level 3 DC fast chargers will come on-line in the future at select locations

➤ EV Charging Getting Started

- Visit <https://troes.io> to begin registration or click here for a link to the flyer.
- Select a ChargeTime subscription plan that is right for you.
- A TROES installation specialist will call you to coordinate the installation schedule.
- You can manage usage, billing, scheduling, through the ChargeTime app.
- **Available in all neighborhoods except legacy homes in Santa Fe neighborhood built prior to 1990 (Akolea Aloala), historic homes located on Wheeler, legacy Parks neighborhood, Palm Circle.*

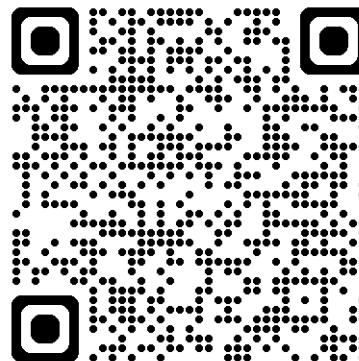


Directorate of Public Works (DPW) Tenant Satisfaction Survey

❖ **Survey dates: 3 March – 1 May**

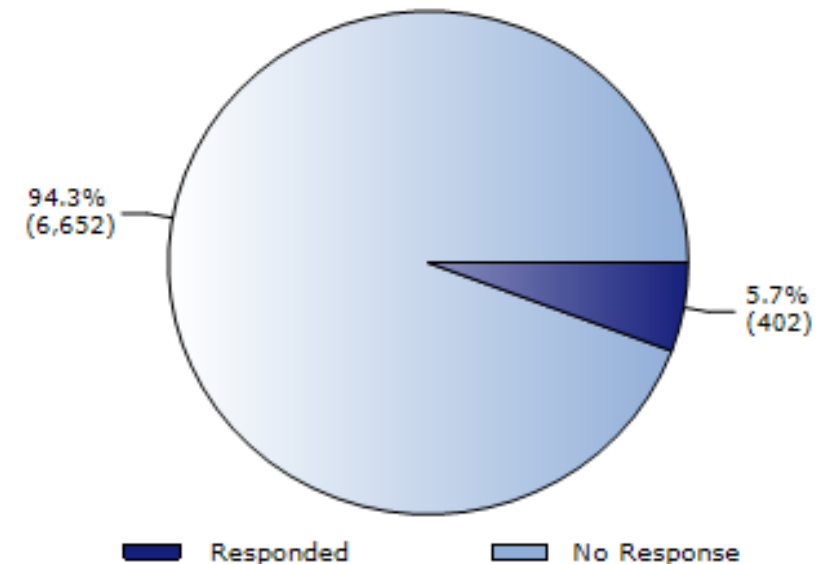
Don't miss your chance to shape the future of Army housing.

- Each household should have received a survey link; your responses are confidential and anonymous.
- Didn't get a survey? No problem! Visit:
<https://celsurvey.com/army2025housingsurvey.htm>
- **Your opinion matters. Take the survey today!**
- As of 12 March, 402 surveys have been completed.



Summary: HAWAII

Response Rate - Overall



Directorate of Public Works (DPW) On-Post Housing Inspections



Inspection Dates Are: 27 May – 1 Aug 2025

What you need to know about on post housing inspections:

- The Army will inspect all privatized family housing per 2020/2021 NDAA requirements.
- Inspectors will need access to the inside of your home.
- Inspections will begin May 27, 2025.
- Regular updates will be provided via social media and at your Community Center

Current Inspection Schedule

- **Schofield Barracks**
 - Kalakaua (27 May – 13 June) (Schedule closes 27 May)
 - Porter (27 May – 13 June) (Schedule closes 27 May)
 - Santa Fe (27 May – 13 June) (Schedule closes 27 May)
 - Canby / Generals Loop (14 July – 1 August) (Schedule closes 14 July)
- **Aliamanu Military Reservation** (23 June – 2 July) (Schedule closes 23 June)
- **Fort Shafter** (23 June – 2 July) (Schedule closes 23 June)
- **Tripler Army Medical Center** (14 July – 1 August) (Schedule closes 14 July)
- **Wheeler Army Airfield** (14 July – 1 August) (Schedule closes 14 July)
- **Helemano Military Reservations** (14 July – 1 August) (Schedule closes 14 July)



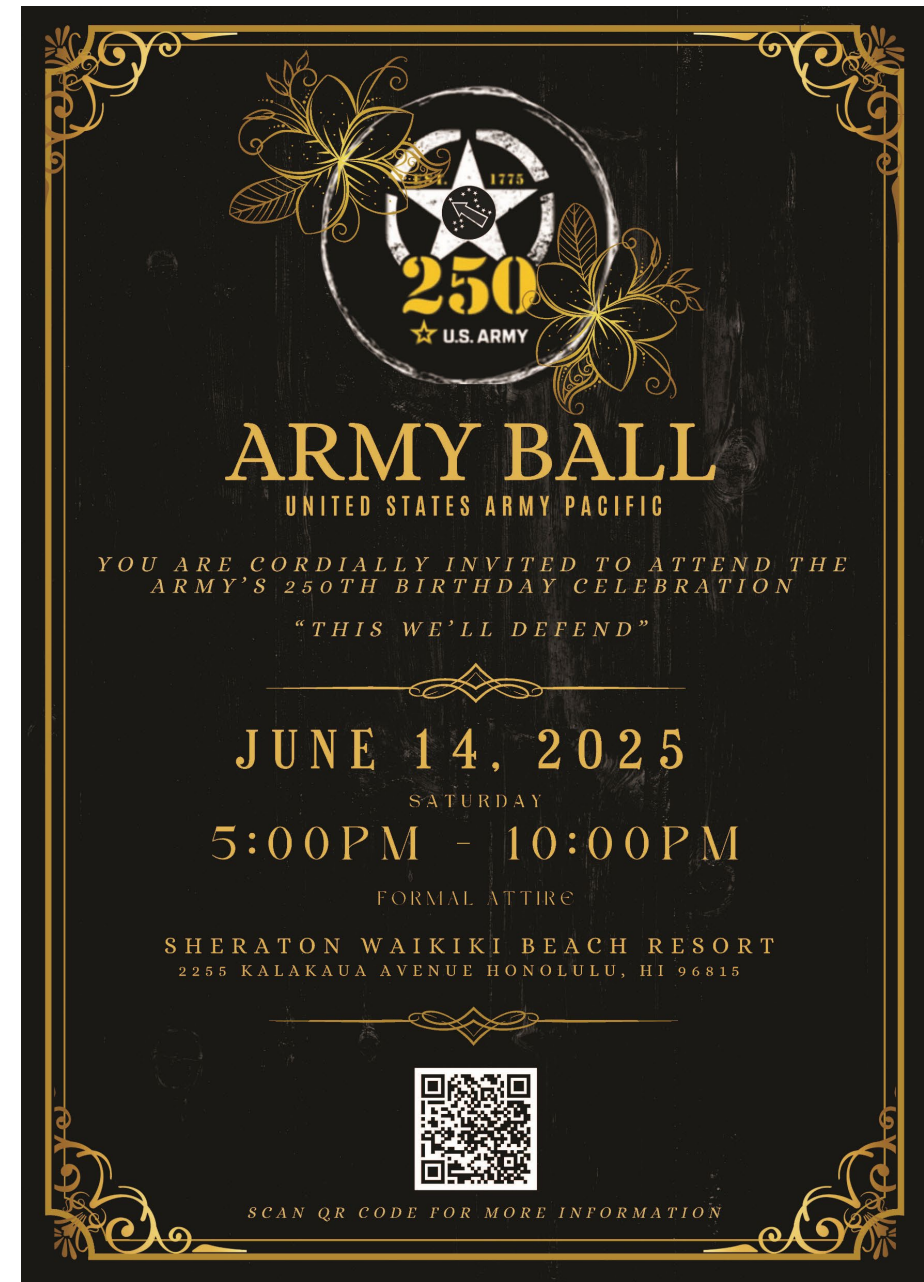
As of 231500WAPR25

614 Scheduled
6,009 Unscheduled

Army Heritage Week Events

- 8 JUN **Army Polo**
Palm Circle, Fort Shafter (1500 – 1700) 8TSC
- 9 JUN **Army Run**
Schofield Barracks (0630 run start time) 25ID
- 9 JUN **Hall of Fame Brick laying and 25ID print unveiling**
25ID HQ (1300 – 1345) USARPAC G1
- 10 JUN **Holistic Health & Wellness Fair**
Palm Circle, Fort Shafter (1300-1600) USARPAC G1
- 12JUN **Army Community Day**
Ft DeRussy (1000-1500) USARPAC G4
- 12JUN **Mana O Ke Koa**
Ft DeRussy Ceremony / Reception (1700-1930) USARPAC G3
- 13 JUN **Army Birthday Cake Competition & Cake cutting**
0900 – 0930 25ID
- 13 JUN **State of the Division Brief**
1000 – 1100 25ID
- 14 JUN **250th Army Birthday Ball**
Waikiki Sheraton Hotel (1600-2200) USARPAC MEO

**25 ID hosts the 2025 DOD Invitational Combative Competition
9-11 JUN 2025 at Martinez Gym on Schofield Barracks**



2025 Installation Memorial Day Remembrance Ceremony

Event Information

WHAT: 2025 Installation Memorial Day Remembrance Ceremony

WHEN: Monday, 26 May 2025, 1000-1100

WHERE: Post Cemetery 1640 Lyman Rd. Schofield Barracks, HI

WHY: To conduct Installation Memorial Day Remembrance Ceremony to honor the brave men and women who died while serving in the military

WHO: Family members, Soldiers, Community, and authorized DoD ID Card Holders

POC

DHR: Mariana Molina, 808-787-1117, mariana.molina-gonzalez.mil@army.mil



U.S. Army Garrison Hawaii

Upcoming Events

APR–AUG:	Permanent Change of Station Moves
29 APR:	EFMP Pool Day
1 MAY:	National Day of Prayer
9 MAY:	National Military Spouse Appreciation Day
22 MAY:	Community Information Exchange
26 MAY:	Memorial Day Observance
30 MAY:	HIDOE Public Schools Last Day of School
09 – 14 JUN:	Army Heritage Week
14 JUN:	Army Ball
11 JUN:	IMCOM-Pacific Change of Responsibility
14 JUN:	Army 10-Miler
25 JUN:	Education Fair (604)
04 JUL :	Independence Day Celebration
09 AUG:	Color Blast Fun Run



THANK YOU.

home.army.mil/hawaii

DIRECTORATE HUMAN RESOURCES

USPS Relocation

SCHOFIELD BARRACKS COMMUNITY UPDATE

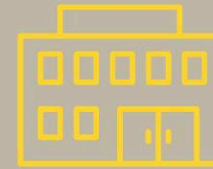
The United States Postal Service (USPS) at Bldg. 258 will be temporarily relocating to the Wahiawa Post Office (115 Lehua St, Wahiawa, HI 96786) starting Friday, March 28, 2025.

This relocation is due to building renovations, painting, and parking lot repaving at Bldg. 258, which will last from April to October 2025.

We appreciate your patience and understanding as we modernize our facilities.

Share with your friends and family to spread the word!

#USPS #SchofieldBarracks #TemporaryRelocation #FacilityModernization"



FACILITY RELOCATION

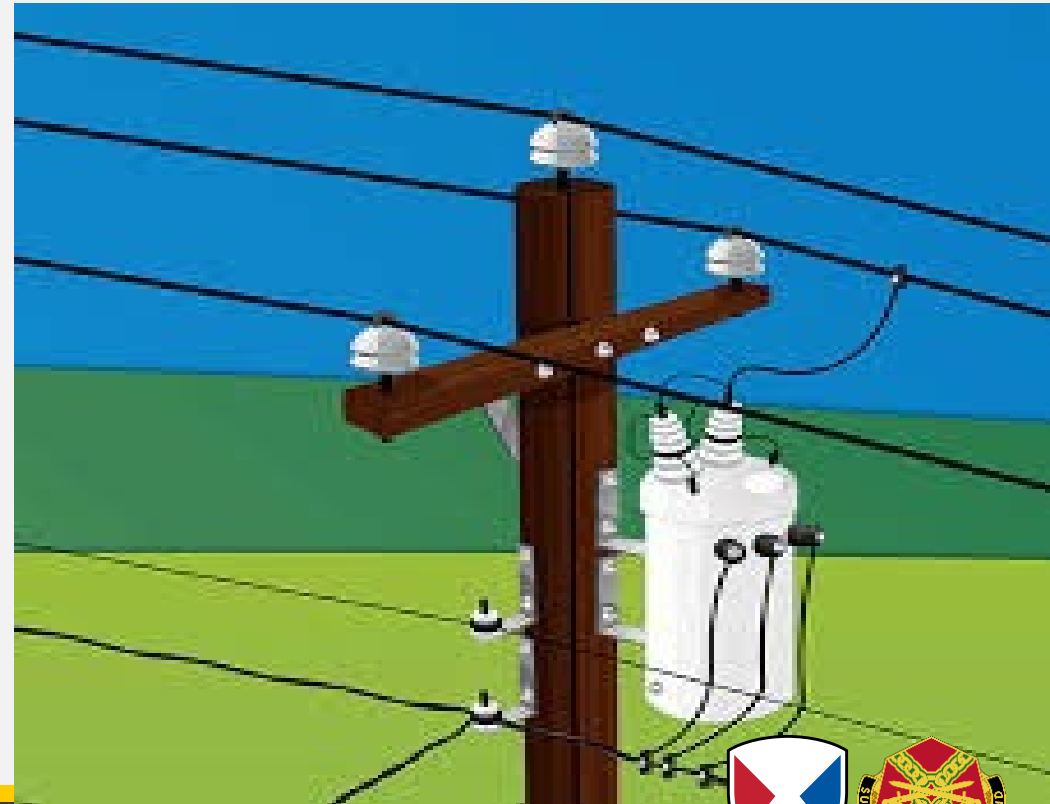
Directorate of Public Works (DPW) Power Outages Reporting - **Facilities and Barracks**

Report power outages to DPW at **808-787-1275**

If during the week, after 4 p.m., weekends and holidays, listen to message and press #2.

Provide:

1. Name of Person Reporting
2. POC Phone Number
3. Location (type of bldg. and Unit)
4. Bldg. Number
5. ArMA Case if possible
6. Notify Chain of Command



Island Palm Communities (IPC) Power Outage Reporting



SCAN ME



For IPCs Resident Guide.

To report a **Power Outage or Water Issue**,
contact the IPC maintenance office,

@ 808-457-4075

You can also submit an
Online Maintenance Request
for routine services.

Public Affairs Office (PA) My Army Post App

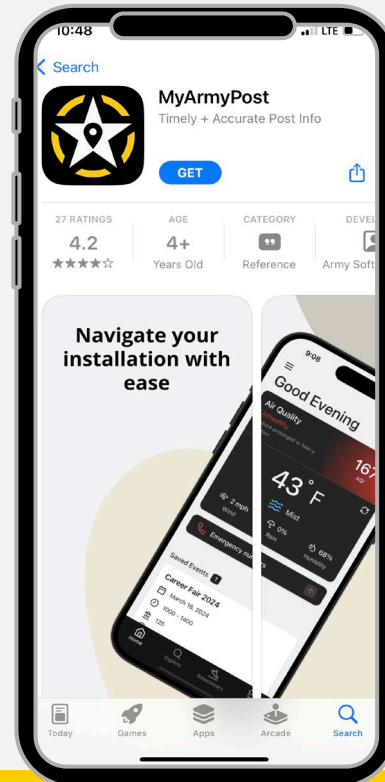


NOW AVAILABLE IN YOUR APP STORE

All you need to know at USAG Hawai'i

- Installation Services
- Newcomers Information
- Gate Hours and Traffic
- Community Events
- Maintenance Requests
- Important Notices
- Resources
- Addresses linked to maps and more.

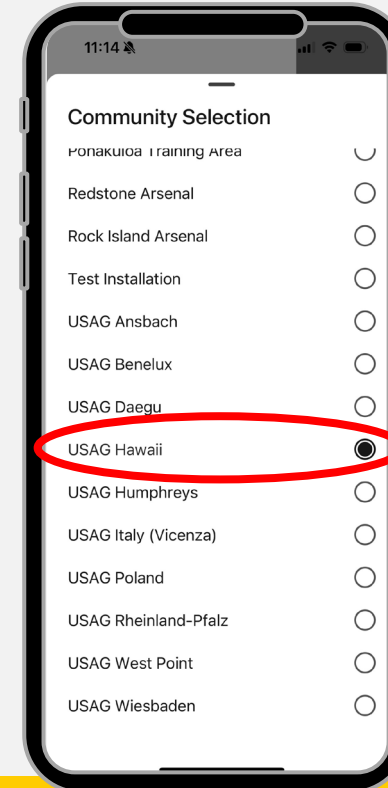
Step 1: Download the app



Step 2: Select your base



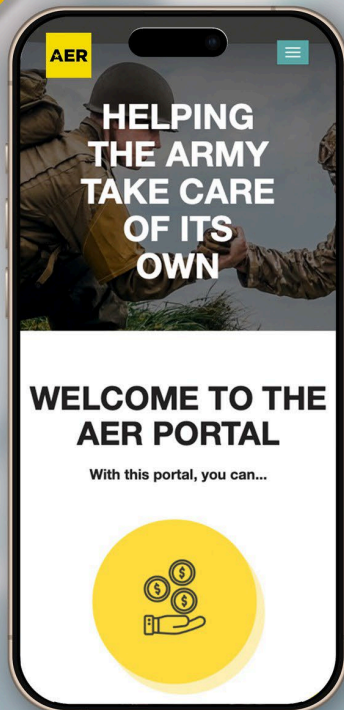
Step 3: Stay in the know!



ARMY EMERGENCY RELIEF AER CAMPAIGN

1 MARCH – 14 JUNE

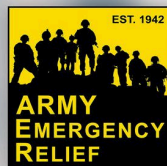
NEW



Accessible Financial Support AER's Online Application

- ★ Request financial assistance*
- ★ Increased worldwide accessibility
- ★ Expedited delivery of funds
- ★ Launches March 17, 2025

Scan QR Code
to get started



*All cases based on need



- **AER's Mission: Inform Soldiers about the benefits and programs available and to give them the opportunity to support the campaign through donations.**
- **In 2024, AER Schofield Barracks raised \$53,948 in donations and processed 1,273 AER applications for emergency assistance.**
- **Total assistance provided in 2024: \$2,574,007.91**

**For more information contact ACS
at 808-787-4227**

Public Affairs Office (PA) Good Order and Discipline

SEE SOMETHING DO SOMETHING



(DFMWR)

Month of the Military Child /Child Abuse Prevention Month

1-30 April 2025

- April is designated as Month of the Military Child – a time to honor the sacrifices made by military families worldwide, with an emphasis on the experience of the dependent children of military members serving at home and overseas.
- Month of the Military Child is sponsored by the Department of Defense Military Community and Family Policy and supported by many other organizations such as the DoDEA.

Be a Superhero! If you know or suspect a child is being abused, Call:



- **Military Police:**
 - **Schofield Barracks: (808) 655-7114**
 - **Fort Shafter: (808) 438-9395**
- **Child Protective Service: (808) 832-5300**
- **Family Advocacy Program: (808) 433-8579**

ARMY & AIR FORCE EXCHANGE

Doing Business with Schofield Exchange

Kiosks, Storefronts, and Event Setups are available.

Must complete a Source List Application:

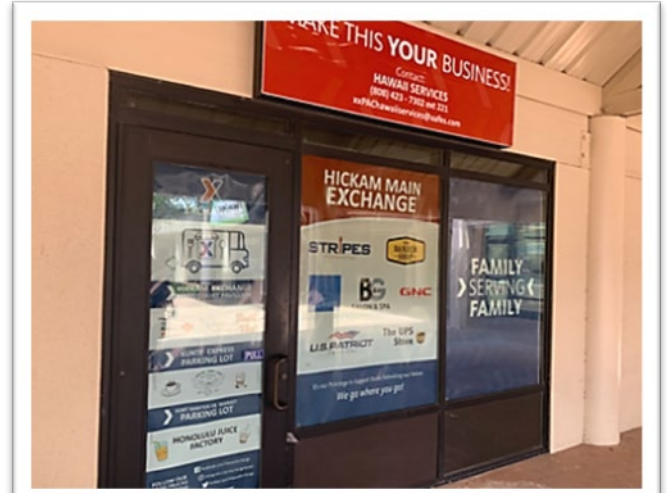
- Complete online: <https://partners.aafes.com/sourcelist/> or
- Print:
<https://www.aafes.com/Images/doingbusiness/sourcelist-sdv2.pdf>
- **Applications are kept on file for one year. If expired, you will need to complete a new application.**

For more information, please contact:

Hawaii Services Office

808.423.7302 ext. 3

xxPacHawaiiServices@aafes.com



OFFICE OF THE STAFF JUDGE ADVOCATE

Drunk Driving



BE SAFE AND SMART!

**A LETTER OF REPRIMAND FOR A DUI
MAY BE THE LEAST OF YOUR WORRIES!**

You will be issued a General Office Memorandum of Reprimand if you:

- Are convicted by a court, or receive NJP,
- for an offense of drunk/impaired driving;
- **Refuse to take, or failure to complete field sobriety tests;**
- **Driving or being in physical control of a motor vehicle with a BAC of .08 or higher on or off post, irrespective of other charges; or**
- Driving or being in physical control of a motor vehicle on or off the installation when lawfully conducted chemical tests reflect the presence of illegal drugs

OFFICE OF THE STAFF JUDGE ADVOCATE

Hours of Operation

CONSOLIDATED LEGAL CENTER

Office of the Staff Judge Advocate, Client Services
278 Aleshire Ave., Bldg. 2037
Schofield Barracks HI 9685
808-787-3071 ← **New Phone Number!**

Legal assistance, special victims' counsel, and
tort claims.

Learn More About Our Services



Legal Service Hours

Monday – Wednesday:	9:00 am–4:30 pm
Thursday:	1:00 pm–4:30 pm
Friday:	9:00 pm–2:00 pm

Closed all federal and training holidays

Holiday Hours:

19 Dec:	9:00 am–4:30 pm
23 Dec– 3 Jan (HBL):	9:00 am–12:00 pm



DeCA

Outreach Programs

Upcoming Holiday Operational Hours

- Monday May 26, 2025 – Memorial Day **0900-1700**

Upcoming Events:

- April 30, 2025 at 1400 – Month of the Military Child Bash, purple up extravaganza. Schofield Commissary will be hosting an exciting dance party, activities, and free prizes for the kids!
- Customer Appreciation Day April 25, 2025 from 1000-1400 – there will be a DJ, face painting, gift cards, and give-a-ways.



DeCA

Outreach Programs

Upcoming Holiday Operational Hours:

- Monday May 26, 2025 – Memorial Day **0900-1700**

Outreach events:

- Month of the Military Child events throughout the month of April
- Customer Appreciation Day April 25, 2025 from 1000-1400



DeCA

Campaigns

April is the Month of the Military Child:

DeCA honors Military Children. Join us in honoring the incredible resilience and potential of military children by engaging in exciting with hands-on Science, Technology, Engineering & Mathematics (STEM) activities! This initiative offers hands-on, educational experiences that spark curiosity and inspire young minds to explore Science, Technology, Engineering, and Math. Whether it's building, coding, or experimenting, STEM activities empower military children and provide a fun, interactive way to learn. Let's come together to celebrate the future leaders, innovators, and problem-solvers of tomorrow!

To read more, please click the hyperlink → [Month of the Military Child | Commissaries](#)





DeCA

APRIL 2025						
www.calendar.best						
SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
30	31	1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	1	2	3



DeCA

SCHOFIELD COMMISSARY

Rain or Shine

Thousands of \$'s in Gift Cards & Prizes



EURPAC



DATE: APRIL 25, 2025 10AM-2PM



TV'S, YETI
COOLER, ROOMBA

★★ **MILITARY** ★★
PATRON APPRECIATION

DECA GIFT CARDS,
BBQ GRILL, KEURIG

★ **|| DAY ||** ★





DeCA

Careers With DeCA (Hawaii-based locations)

Schofield Barracks Commissary has a priority placement program that offers Military spouses the chance for direct hiring rather than having to apply on USAJobs.

If interested in this hiring program, please stop by the Commissary and speak to the Acting Commissary Officer or Store Secretary.

Job Opportunities

The Defense Commissary Agency is Hiring!

JOIN OUR TEAM

- Full Time and Part Time Positions with Flexible Scheduling
- 11 Paid Holidays
- Paid Annual and Sick Leave
- Health, Dental, Vision, and Life Insurance
- Retirement Savings and Investment Plans
- Global Career Growth Opportunities

Pursue your PASSION with THE grocery provider of choice

APPLY NOW! Learn more about career opportunities @ www.commissaries.com/our-agency/careers-with-deca

FOLLOW US