



U.S. ARMY®





# Community Information Exchange


Feb. 24, 2021

**U.S. Army  
Garrison Hawaii**







# Welcome


 MENU 




## U.S. ARMY GARRISON HAWAII

The Army's Home in Hawaii











>> COVID-19: U.S. ARMY HAWAII RESOURCES & INFORMATION <<



Slides are available at <https://home.army.mil/hawaii>

Newcomers Orientation



### QUICK LINKS


-  ASK THE GARRISON COMMANDER
-  COMMUNITY CALENDAR
-  COMMUNITY INFORMATION EXCHANGE
-  TRAINING ON ARMY INSTALLATIONS
-  ID CARDS
-  MAINTENANCE & WORK ORDERS
-  NEWCOMERS
-  SUPPORT





# Welcome





 MENU 




SEARCH

**U.S. ARMY GARRISON HAWAII**

The Army's Home in Hawaii



Home / Directorates & Staff Offices / Public Affairs Office / Community Information Exchange


**COMMUNITY INFORMATION EXCHANGE**

the Community Information Exchanges are held virtually only. No in-person attendance is allowed.

Community Information Exchange, or CIE, is held every month, and is open to anyone who wishes to attend, including Soldiers and family members. The meetings are from 9-10 a.m., the last Wednesday of each month, at the Wheeler Army Barracks. Meetings are not held in December. They are also streamed live on the garrison's YouTube channel.

Community Information Exchange meetings inform Soldiers and families on installation and community matters. The agenda for conducting Community Information Exchange meetings rests with the garrison commander and staff to develop the agenda of installation-wide and community-wide topics of interest and concern.

The garrison commander and/or the U.S. Army Hawaii senior commander attends and supports the meetings, along with garrison subject-matter experts and directors.

Slides from the meetings are available to download below. Past meetings can be viewed on Facebook .

2021

2020

2019

2018

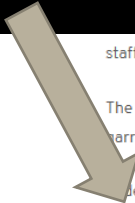
**ABOUT U.S. ARMY GARRISON HAWAII**

U.S. Army Garrison Hawaii provides quality services, installation facilities, training and recreational centers to nearly 100,000 Soldiers, civilians and family members stationed on the islands of Oahu and Hawaii.

The garrison is headquartered at Wheeler Army Airfield, just 20 miles from the state capital of Honolulu.

Hawaii's mild climate allows for year-round training and deployment operations, while its

- Slides are available at <https://home.army.mil/hawaii>
- Scroll to current month





# Agenda

- Opening Remarks
- Army Emergency Relief Campaign
- Directorate of Family and Morale, Welfare and Recreation
- BOSS
- School Support Services Office
- Directorate of Public Works
- Housing
- Island Palm Communities
- Directorate of Emergency Services
- Religious Support Office
- Education Center
- Army Medicine
- Commissary
- AAFES
- USO
- Calendar at a Glance
- Online Resources
- Closing Remarks
- Back-Up Slides

Slides available at <https://home.army.mil/hawaii/index.php/garrison/pao/CIE>





**AER****ARMY**  
EMERGENCY  
RELIEF**2021 AER Campaign Goal is \$100,000****1 March to 15 May 2021*****AER is part of the ARMY Team ...***

AER is all about **Soldiers Helping Soldiers** ... Leave No Comrade Behind on the Battlefield also Holds True at Home Station ... Look out for your Battle Buddy ... **Take Care of Your Squad!**

In 2020, U.S. Army Hawaii's AER section processed 543 cases, total assistance provided \$1,093,670.13  
In 2020, U.S. Army Hawaii's AER donations raised was \$97,875.00; goal was \$131,000.

See your Unit Representative to donate by cash, check, or allotment or  
Online: <https://give.armyemergencyrelief.org/USAG-Hawaii>

AER contributes to Combat Readiness...

Soldier / Family Financial Readiness = Unit Readiness = **Army Readiness!**

AER Provides Assistance to Single Soldiers and Army Families ... Active Duty and Retired ... Through Our Worldwide Offices on Every Army Installation - Located with the ACS Team ... **People First!**

85% of Soldier needs can be Met Thru the Quick Assist Program ... Every Company CDR and 1SG in the Army has the Authority to Approve an AER Loan up to \$2000 ... **Talk to your Leadership!**



**AER**

# ARMY EMERGENCY RELIEF

*AER is part of the ARMY Team ...*

Most Common Assistance is for POV Repair and Maintenance, Initial Rent / Deposit on Rent, Basic Living Expenses, Emergency Travel, and PCS Related Expenses

AER has over 30 Categories of Assistance ... Whatever Financial Challenge You Are Facing - Come to AER ... There Are Also Financial Counselors at ACS ... Asking for Help Is a Sign of Strength and Resiliency ...  
**Army Strong!**

Every year AER Provides over \$70 Million in Assistance to Soldiers and their Families, with over \$10 Million of that in Grants and another \$10 Million in Spouse / Child Educational Scholarship Grants (Grants Do Not Have to Be Paid Back). AER Provides over \$50 Million every year in NO-INTEREST LOANS ... AER is Completely Flexible and geared toward the Soldiers Individual Situation in Terms of the Loan Repayment (by allotment)

Soldiers can also come to AER Confidentially ... Receiving AER Assistance Will NOT Effect Promotions, Security Clearances, Schooling, etc.

90 Cents of Every Dollar Donated Goes Right Back to Soldiers ... Among the Highest Rate of Return of any Non-Profit in the USA ... AER gets NO Federal Funding ... All Assistance Is 100% Funded By Donations (Active, Retired and American Citizens / Corporations)





# Directorate of Family and Morale, Welfare and Recreation

Rhonda D. Hunter  
Director  
(808) 656-0037





# Athlete Development Camps

## SOCCER FUNDAMENTALS



### REGISTRATION:

February 15-28

### SOCCER DATES:

**SB: MARCH 15, 17, 22, 24, 29, 31 (Mon/Wed)**

**AMR: MARCH 16, 18, 23, 25, 30, 1 April (Tues/  
Thurs)**



LOCATION: **BENNETT YOUTH TEEN CENTER,  
SCHOFIELD BARRACKS 2251 McCAHON RD. FIELD/  
AMR FIELD 154 KAUHINI ROAD**

**COST: \$30 (6 sessions)**

### NO MAKE-UP SESSIONS

AGE BY YEAR OF BIRTH:

**2015-14 AT 1430- 1530**

**2013-12 AT 1545-1645**

**2011-10 AT 1700-1800**

**2009-08 AT 1815-1915**



**Please register online:**

**Webtrac.mwr.army.mil**

**For more information, please call:**

**(808) 655-5314 / (808) 833-5393**

Maximum participants for each session will be 5 due to the new guidelines for COVID-19 Safety Measures.







# Child Youth Services Hiring Fair



UNITED STATES ARMY  
**CHILD & YOUTH SERVICES**



**Don't wait!**  
**Please visit**

**[HiMWR.com/jobs](https://www.himwr.com/jobs) for complete  
instructions details or go to:**

**[USAjob.gov/job](https://www.usajob.gov/job)**

**Job Announcement**

**#O1NAFBG2110979485SR**

**For further information or questions  
please contact (808) 656-0093**

**MARCH 10, 2021**



***Tentative job offers On-the-Phone***

**Must be 17 years of age**





# Family Child Care

## Refrigerator Magnet



**IPC Residents please be on the look out for U.S. Army Family Child Care Magnets for pertinent information if you are interested in opening your own FCC Home!**

## Friendly Reminder

**Providing more than 10 Hours of on-post care a week and are not a certified provider you can be penalized.**





**U.S. Army Family Child Care**

**Look for this Certified Window Decal for authorized service providers.**

Your child's "home away from home"

**Child & Youth Services Certified**  
Our Mission is Caring

**UNITED STATES ARMY**  
**CHILD & YOUTH SERVICES**



Unauthorized Child Care Homes put Children at Risk  
Help keep children Safe.

If you provide more than ten hours of on-post child care a week and have not been certified as a Family Child Care Provider your sponsor (military member) and you can be penalized.

**The Army FCC Program** is a child care option offered in homes by authorized Military Family members and qualified civilians working as independent contractors.

- Expedited background check clearance process
- Opportunities to increase your salary, training and education.
- Business moves with you

**BONUS \$1,000**

Child and Youth Services is NOT the reporting point of contact. The reporting point of contact for suspected child abuse and neglect on the installation is the Military Police (MPs)

**911 • Emergency**  
**655-7114 • Schofield Barracks**  
**438-7114 • Ft. Shafter**

**HELPFUL CONTACT INFORMATION:**

- Child & Youth Services: 655-1521 & 655-9818
- Military Police: 655-5555
- Parent Central Services: 655-5318 or 655-8380
- Family Child Care Office: 655-1521
- Anonymous Unauthorized Child Care Reporting: 655-1521 or 655-9818

Installation Resources are Available to Victims of Domestic Violence  
Please Reach out to a Professional

- Family Advocacy - Behavioral Health: 433-8579
- Family Advocacy - Army Community Service: 673-0633





# Army Community Service



## CLASSES

**KEEPING YOUR COOL – TUESDAY, 02 and 16 MARCH 2021 AT 1200 -1330**

**KEYS TO TAKE EASE – MONDAY, 08 and 22 MARCH 2021 AT 1200-1330**

**"IT TAKES TWO" COUPLES COMMUNICATION – FRIDAY, 19 MARCH 2021 AT 1130 -1300**

**1-2-3 MAGIC! – THURSDAY, 04, 11, and 18 MARCH 2021 AT 1200 -1330**

**NEWBORN CARE: WEDNESDAY, 17 MARCH 2021 AT 1400 -1630**

**PARENTING 101 – WEDNESDAY, 24 MARCH 2021 AT 1400 -1630**

**FATHERHOOD FORUM- 2<sup>nd</sup> and 4<sup>th</sup> WEDNESDAY AT 1730-1830**

*All Classes are Virtual through Microsoft Teams*

**Contact ACS for more information at 808-787-4ACS**



### FATHERHOOD FORUM

A place to connect & share ideas, successes and challenges of being a modern dad



Virtual Meeting  
Microsoft Teams  
2nd & 4th Wednesday  
of each Month  
1730-1830

Join new & seasoned dads to discuss fatherhood, kids, relationships and parenting. If you are expecting a baby or have a child 0-3 years old, this voluntary & free group is for you!

The New Parent Support Program Helps:

- Prepare you for fatherhood
- Become a more confident parent & reduce stress
- Understand the ages & stages of child development
- Improve your relationship with your children

Volunteer hours may be available to Dads who volunteer to be group leaders.

**JOIN NOW** Contact your NPSP Home Visitor or call **808-787-4227**





# Army Community Service

## *Child Abuse Prevention Month Proclamation Signing March 31, 2021, 9 a.m., at CIE*

### APRIL IS CHILD ABUSE PREVENTION MONTH

**All “LEADERS” as well as all installation law enforcement personnel, physicians, nurses, social workers, school personnel, Child Development Center (CDC) and Child and Youth Services (CYS) personnel, psychologists and other Medical personnel WILL report information about known and suspected cases of child and spouse abuse to the Reporting Point Of Contact (RPOC) as soon as information is received.**

**Every Soldier, employee, and member of the military community should be ENCOURAGED to report information about known or suspected cases of spouse and child abuse to the reporting point of contact (RPOC) or the appropriate military law enforcement agency as soon as the information is received.**

**Update in reporting child abuse (2015): TALIA’S LAW: H.R. 3894**

#### **REPORTING POINT OF CONTACT:**

**Military Police:**

**Schofield Barracks: 808-655-7114**

**Fort Shafter: 808-433-7114**

**Child Welfare Service: 808-832-5300**

**USAG Hawaii Family Advocacy Program 808-787-4ACS**







# Installation Volunteer Recognition Ceremony



✓ This is an annual event to recognize individuals in-person for their volunteer service to the installation during 2020

- WHEN: Wednesday, 21 April 2021
- TIME: 1530-1730
- WHERE: Sgt. Smith Theater

**(NOTE: Execution of this event is subject to change based on the current COVID environment situation and will be limited to VRC selected awardees and their chain of command)**

NOMINATE  
NOW >>

✓ Nominations packets are now being accepted to the ACS, AVCC

- **DEADLINE TO SUBMIT: 5 March 2021**
- Please review FRAGORD 01 to 073-21 2021 USARHAW Installation VRC and Attachments containing the Information Packet and Nomination Forms for instructions and guidelines.

March

April

Nominations Due!  
Friday, March 5 by  
Close of Business

Final IPR for this  
event Tuesday,  
March 16  
1000-1100  
MS Teams

Volunteer Recognition Ceremony  
Wednesday, April 21  
\*Recorded Event / Virtual Slide Show will  
be posted on USAG Hawaii Facebook  
page

National Volunteer Appreciation Week  
April 18-24, 2021

POC: Mary Ann Scott, Army Volunteer Corps Coordinator  
Office: (808) 787-4206 or (808) 787-4227  
Email: [maryann.c.scott.mil@mail.mil](mailto:maryann.c.scott.mil@mail.mil)





# Volunteer Management Information System

- ✓ Do you know who your volunteers are?
- ✓ Does your Organization have an Organization Point of Contact (OPOC)?



## VMIS on Army Family Web Portal

<https://www.vmis.armyfamilywebportal.com/>

**Volunteer Management Information System (VMIS) HAS MOVED!**

VMIS on Army One Source is no longer available, but modernized VMIS has been released

*Please visit the modernized **VMIS** on the **Army Family Web Portal (AFWP)**.*

- If you **HAD** an account on VMIS on AOS, please **select "transition your account"** on the modernized VMIS home page.
- If you **DID NOT** have an account on VMIS on AOS, please **select "Register"**.

**For technical support, please contact the AFWP Help Desk @**

<https://www.armyfamilywebportal.com/contact>



POC: Mary Ann Scott, Army Volunteer Corps Coordinator  
Office: (808) 787-4206 or (808) 787-4227  
Email: [maryann.c.scott.mil@mail.mil](mailto:maryann.c.scott.mil@mail.mil)





# Change in Fitness Center Hours

*Effective 16 Feb 2021*

Martinez PFC	Mon-Fri	Sat	Sun
Old Hours	0500-2100	0700-1700	0800-1600
New Manned Hours	0500-2000	0700-1300	0700-1300
New Unmanned Hours	2000-2400	0500-0700 1300-2400	0500-0700 1300-2400

Shafter PFC	Mon-Fri	Sat	Sun
Old Hours	0500-2030	0700-1500	0900-1600
New Manned Hours	0500-1900	0700-1200	0700-1200
New Unmanned Hours	1900-2400	0500-0700 1200-2400	0500-0700 1200-2400

- Active Duty Only: Mon-Fri 0500-0900
- Active Duty Priority: Mon-Fri 1100-Close
- Other Authorized Users Mon-Fri 1100-Close
- All Authorized Users Sat-Sun – All Manned Hours
- Closed M-F 0930-1100 (Cleaning)
- Closed Weekends 1100-1200 (Cleaning)
- **Unmanned Hours are restricted to Active Duty members who have completed the registration/orientation process**





# Change in Library Hours

## *Fort Shafter Library*



**IMPORTANT  
ANNOUNCEMENT**



# Fort Shafter Library



Old Hours of Operation

**Mon- Thu: 1000-1800  
Fri-Sun: 1100-1600**

**New Hours of Operation**

**Tue - Thu: 1000-1700  
Fri - Sat: 1000-1500**







# Spouse Employment Info Sessions

- Last Wednesday of each month at 1500 via Facebook Live on the ACS page
- Upcoming dates: 24 Feb and 31 Mar
- Inbound and new military spouses can find out about services offered by the Employment Readiness Program as well as current job opportunities
- Call the Employment Readiness Program for more information at (808) 787-4251/4264





# Spouse Licensure Reimbursement

- ALARACT 006/2021 dated Feb 2021: “Army Filing Instructions for Spouse State Relicensure and Recertification Costs Reimbursement”
- Update replaces previous ALARACT, which had expired but there are no other changes
- The Army will reimburse a Soldier for qualified relicensing costs of the spouse
  - For requests adjudicated on/after 20 Dec 2019, the reimbursable amount is the lesser amount between fees paid and \$1,000
- Submit supporting documents to your unit’s S1
- Call the Employment Readiness Program information at (808) 787-4251/4264





# Business Operations Division

**FORT SHAFTER BOWLING CENTER**

**DINE & BOWL**

**\$15 PER PERSON**

**TUESDAY - THURSDAY**  
**12 - 3 P.M.**

**STARTS FEBRUARY 1, 2021**

Includes:  
Two Games of Bowling,  
One pair of Shoe Rental, and  
choice of a: Cheeseburger or  
Hot Dog Combo

Cannot be combined  
with any other  
offers or discounts.

For more information, call: (808) 438-6733.

**COMING SOON!!**

**KIDS BOWL FREE**

[www.kidsBowlfree.com](http://www.kidsBowlfree.com)

**2 Free Games Every Day. All Summer Long.**  
**Free for All Kids.**







# Business Operations Division



**SCHOFIELD BOWLING CENTER**

**BOWL LIKE A PRO MONTH!**

Monday-Thursday the lanes will be conditioned with a PBA pattern; there will be a different pattern every week for the next three weeks.

Bowlers can come in and experience PBA lane conditions that the pros bowl on during their competitions and test their skills.

Patterns will be posted at the front desk for each week.

For more information, call (808) 655-0573.

Bowling fees apply.



**BOWLING 30/60 CARD BUY & SAVE!**

**30 GAMES for \$60**

(UP TO \$112 VALUE)

**SCHOFIELD BOWLING CENTER & FORT SHAFTER BOWLING CENTER**



**SCHOFIELD BOWLING CENTER**

**COSMIC BOWLING \$4.75** Per Game

(Does not include shoe rental)

For more information, call (808) 655-0573.

**COSMIC TIME:**  
Tuesday - Thursday 6 - 9 p.m.  
Saturday - 6 - 9 p.m.  
Sunday - 12 - 6 p.m.







# Business Operations Division

SCHOFIELD BOWLING CENTER PRESENTS

## SUPER SUNDAYS

**SUPER DEAL!**  
REGULAR PRICE UP TO \$95 VALUE  
**\$60**  
UP TO FIVE PEOPLE

12 - 6 P.M.

- 2 HOURS OF COSMIC BOWLING
- 5 - 10 PAIRS OF SHOES (SHOE RENTALS MUST BE FROM THE SAME HOUSEHOLD)
- ONE 16" SINGLE TOPPING PIZZA
- UP TO 5 DRINKS (OTHER DRINKS ARE AVAILABLE FOR PURCHASE FOR AN ADDITIONAL \$2 EACH)

For more information, call (808) 655-0573.

Every **MONDAY**

Fort Shafter Bowling Center

**10 a.m. - 12 p.m.**  
Children 10 years of age or younger.

## Mommy & ME

**ONE FREE CHILD'S GAME** WITH ONE PAID ADULT GAME

Shoe rental is not included. Cannot be combined with any other offers or discounts. Limited to one free child's game per one paid adult game.

FOR MORE INFORMATION, CALL (808) 438-6733.

STARTS FEBRUARY 1, 2021

**ALL DAY! OPEN TO CLOSE**

## FREE GAME FRIDAYS

FORT SHAFTER BOWLING CENTER

FOR MORE INFORMATION, CALL (808) 438-6733.

**FREE BUY 3 GET 1 FREE**

Purchase 3 games at regular price and get your **4TH GAME FREE!**

Shoe rental is not included. Cannot be combined with any other offers or discounts.







## Community Recreation

# Tropics Recreation Center

## GREEN DAY SHENANIGANS

Saturday, 20 March 2021  
7 p.m. – 9 p.m.



- ✓ Enjoy games of Pool, Giant Jenga, Chess and Cornhole.  
- Registration available at the front desk.
- ✓ Food Specials available at the Koa Café & Bar!



Call 655-5698 for more information.





# Community Resources

There is more information on Family and MWR Programs in the Community Information Exchange Back-Up Slides

- Upcoming Events, <https://hawaii.army.mwr.com>
- Unauthorized Childcare
- Ten Hour Rule –You Can Still Be Neighborly
- Authorized Childcare – Parents Central Services
- Pet Kennels Information
- Hours of Operations North and South Bowling Centers, Dining and Entertainment, Recreation, Sports and Fitness
- Child and Youth Services Hours of Operations North and South Side
- Library, Lodging, Swimming Pools Hours of Operations
- Army Community Services Hours of Operation







<https://www.facebook.com/HIBOSSMWR/>



@HawaiiBOSSProgram





# Better Opportunities for Single Soldiers

## *Life Skills & Community Service Events*

- **Mar 3**
  - BOSS Monthly Installation Meeting
- **Mar 4, 11, 18, 25**
  - BOSS Night (Join BOSS at Tropics for \$1 wings and a chance to win prizes)
- **Mar 5**
  - World Book Day at Tropics Recreation Center
- **Mar 12**
  - BOSS Morale Flights (Tentative)
- **Mar 13**
  - Volunteer Opportunity: One'ula Beach Clean-up
- **Mar 14**
  - BOSS Paintball Adventure
- **Mar 17 & 31**
  - BOSS Hikes at Ehukai Pillbox and Upper and Lower Waimano Trail
- **Mar 27**
  - Volunteer Opportunity: Habitat 4 Humanity Veteran's Build





# Better Opportunities for Single Soldiers

## MARCH 2021



Hawaii BOSS Headquarters

1470 Foote Ave, BLDG 589, Schofield Barracks, HI 96857

AO South BOSS Office

620 Pierce Road, BLDG 503B, Fort Shafter, HI 96858

## BETTER OPPORTUNITIES FOR SINGLE SOLDIERS

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	1	2	3	4 <b>\$1 Wing Night</b> Volunteer to help Deliver! 1700-2000 Tropics Ride "BOSS" the Bull! Who can post the best time? Put you name on the HOF!	5 <b>World Book Day</b> Tropics 1800-2000	6
7	8	9	10	11 <b>\$1 Wing Night</b> Volunteer to help Deliver! 1700-2000 Tropics Ride "BOSS" the Bull! Who can post the best time? Put you name on the HOF!	12 <b>BOSS</b> Morale Flight 830 @ WAAF	13 <b>One'ula Beach</b> Park Cleanup 930 Gloves & bags provided 0845 @ Tropics if you need Transportation
14 0/15 <b>Brother's Paintball</b> 1000-1400 If needed 0900 at Tropics for Transportation	15	16	17 <b>BOSS HIKE</b> St. Patricks Day Hike Ehukai Pillbox 0600 @ Tropics For Trans 0630 @ Trailhead if Driving Wear Green!	18 <b>\$1 Wing Night</b> Volunteer to help Deliver! 1700-2000 Tropics Ride "BOSS" the Bull! Who can post the best time? Put you name on the HOF!	19	20 <b>Shark Cage</b> Prize winner Event
21	22	23	24	25 <b>\$1 Wing Night</b> Volunteer to help Deliver! 1700-2000 Tropics Ride "BOSS" the Bull! Who can post the best time? Put you name on the HOF!	26	27 <b>Habitat 4 Humanity</b> Veteran's Build 91-1285 Kaneoneo St. Kapolei Call for Information
28 <b>Snorkel Adventure</b> 0930 @ Electric Beach Equipment Provided Transportation Provided if needed	29	30	31 <b>BOSS HIKE</b> Lower & Upper Waimano Trail 0600 @ Tropics For Trans 0630 @ Trailhead if Driving			
<b>BOSS MWR Website</b> 	<b>Phone Numbers</b> Hawaii BOSS HQ (808) 655-1130 Tropics Recreation Center (808) 655-5698	<b>BOSS President</b>  <b>BOSS Vice-President</b> 	<b>SSG Brandon Crainich</b> (984) 234-8648 brandon.a.crainich.mil@mail.mil <b>SSG John Soden</b> (808) 655-1130 john.p.soden.mil@mail.mil <b>Social Media Pages:</b> Hawaii BOSS Program	<b>Legend</b>  Quality of Life  Community Service  Recreation & Leisure  Life Skills  Revenue Generating		







# School Support Services School Liaison Office

Ms. Tamsin Keone  
Army School Liaison Officer  
(808) 655-8326





# Army School Liaison Office

***\*Most Army-Impacted schools are continuing to transition to in-person / hybrid instructional models. HI DOE is working closely with state and federal agencies to safely reopen campuses\****  
**[www.hawaiipublicschools.org](http://www.hawaiipublicschools.org)**

- **Mar 1:** Priority deadline for submitting a Geographic Exception for SY21-22
- **Mar 12:** Deadline to register for the 17 April ACT test
- **Mar 13:** SAT test administered
- **Mar 15 - 19:** Spring Break for Hawaii public school students, offices remain open for business
- **Mar 26:** Prince Kuhio Day holiday. All public schools are closed

✓ Leilehua High School offers virtual afterschool tutoring – Monday, Tuesday, Thursday, Friday from 3 - 4pm, [www.leilehua.k12.hi.us](http://www.leilehua.k12.hi.us)

✓ College scholarships are now available! Students should meet with their school College and Career Counselors ASAP and visit <https://www.scholarships.com/financial-aid/college-scholarships/scholarships-by-type/military-scholarships/>

✓ Remember to complete and submit the Free Application for Federal Student Aid (FAFSA) by June 30, 2021, [www.fafsa.gov](http://www.fafsa.gov)

✓ Kindergarten registration is now open





# Directorate of Public Works

Rhonda Suzuki  
Deputy Director  
(808) 656-1289







# Fort Shafter

## *Scheduled Road Closure of Walker Drive*



### **Date:**

Feb. 4-May 4,  
2022

### **Purpose:**

For installation of  
a new sewer force  
main





# Fort DeRussy

## ***Kalia Road / Maluhia Road Intersection Lane and Sidewalk Closures for Traffic Improvements***



### **Date:**

Feb. 8-June 29

Monday-Friday  
8:30 a.m.-3:30  
p.m.

### **Purpose:**

Improvements to road infrastructure including new right turn lanes, pedestrian crosswalk configuration, and traffic light system.

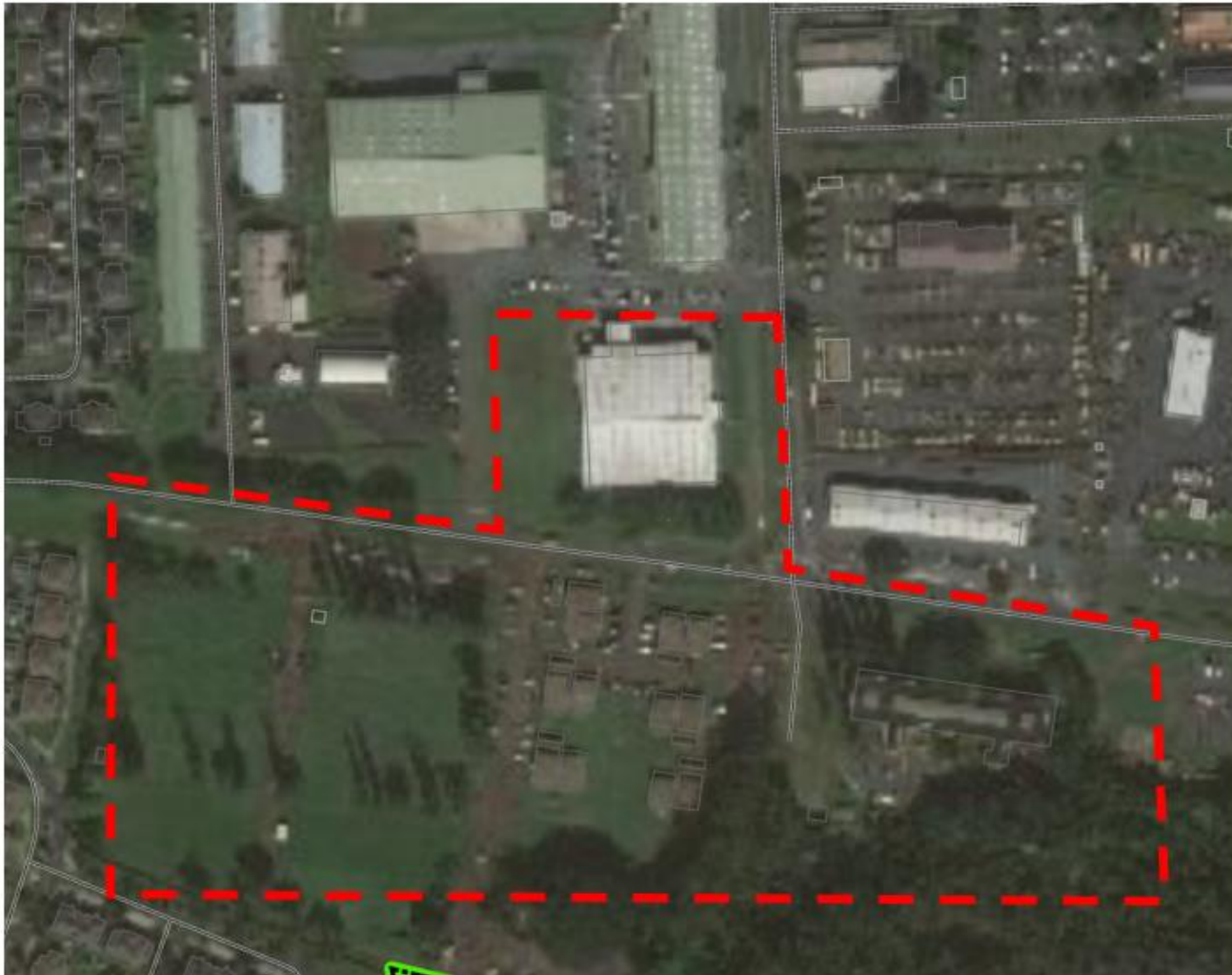






# Schofield Barracks

## *Scheduled Water Outage*



### **Date:**

Feb. 25

8 a.m.-2 p.m.

### **Purpose:**

Construction project.

Users at the Schofield Barracks Cemetery, and Buildings 2069, 3304, and X3040-X3050 will be impacted.







# Schofield Barracks

## Cadet Sheridan Road – Shoulder Closure



### Date:

Feb. 27

8 a.m.-4 p.m.

### Purpose:

Engineering study





# Schofield Barracks

## ***Electrical Outage***

***SB 140 FD, Quad A, family housing on Dickman and Kona roads,  
Gas Station, Foote Gate***



### **Date:**

April 3 and April  
17

7 a.m.-3:30 p.m.

### **Purpose:**

The outage is  
required to support  
a renovation  
project.







# Army Housing Services Office

David A. Reynolds  
Deputy  
(808) 655-7399





# Army Housing Services Office

## Consider the Following Before Signing a Lease

- ✓ What are the resident responsibilities to include maintenance and lawn care?
- ✓ What is the landlord area of responsibility for maintaining the rental property?
- ✓ What is the maintenance turnaround time?
- ✓ How do I report a maintenance issue?
- ✓ Where and how must the rent be paid?
- ✓ Is there a rent grace period?
- ✓ What are the move-in costs?
- ✓ Is this a smoke-free home?
- ✓ When and how can the landlord enter the property?
- ✓ Is there a time limit for guest visitation?
- ✓ Is there a pet fee, pet weight limitation or limited number of pets?
- ✓ What are the prohibited dog breeds?
- ✓ How much notice is required to terminate the lease? Can I give notice any day of the month?
- ✓ Is my application and deposit refundable should I decide not to rent the property?
- ✓ Is the military clause included in the lease?
- ✓ Should I get renter's insurance?







# Army Housing Services Office

## Resolving Housing Issues



## Health Registry



1-800-984-8523  
24/7 resource





# Island Palm Communities

Rachel Hollaway  
(808) 275-3159





# SELF-HELP Delivery Service



## SELF-HELP ITEMS AVAILABLE

- HVAC air filters
- Light bulbs
- Refrigerator water filters
- Vertical blind slats/ louvers
- Ant, roach and mouse traps
- Batteries for garage door remote and smoke detectors

**Are you in need of one or more of the items listed above?  
Just contact your community center office to schedule a delivery!**

Aliamanu Community Center  
(808) 275-3850  
[Aliamanu@ipchawaii.com](mailto:Aliamanu@ipchawaii.com)

Fort Shafter Community Center  
(808) 275-3820  
[1LTBrostrom@ipchawaii.com](mailto:1LTBrostrom@ipchawaii.com)

Patriot Hamilton Community Center  
(808) 275-3720  
[PatriotHamilton@ipchawaii.com](mailto:PatriotHamilton@ipchawaii.com)

AMR/Red Hill Community Center  
(808) 275-3860  
[RIM@ipchawaii.com](mailto:RIM@ipchawaii.com)

Helemano Community Center  
(808) 275-3780  
[Helemano@ipchawaii.com](mailto:Helemano@ipchawaii.com)

Porter Community Center  
(808) 275-3770  
[Porter@ipchawaii.com](mailto:Porter@ipchawaii.com)

Canby Community Center  
(808) 275-3760  
[Canby2@ipchawaii.com](mailto:Canby2@ipchawaii.com)

Kaena Community Center  
(808) 275-3730  
[Kaena@ipchawaii.com](mailto:Kaena@ipchawaii.com)

Wheeler Community Center  
(808) 275-3790  
[Wheeler@ipchawaii.com](mailto:Wheeler@ipchawaii.com)

Kalakaua Community Center  
(808) 275-3750  
[Kalakaua2@ipchawaii.com](mailto:Kalakaua2@ipchawaii.com)





Sign up for our online Resident Portal today!

## Having issues signing in or signing up for the Resident Portal?

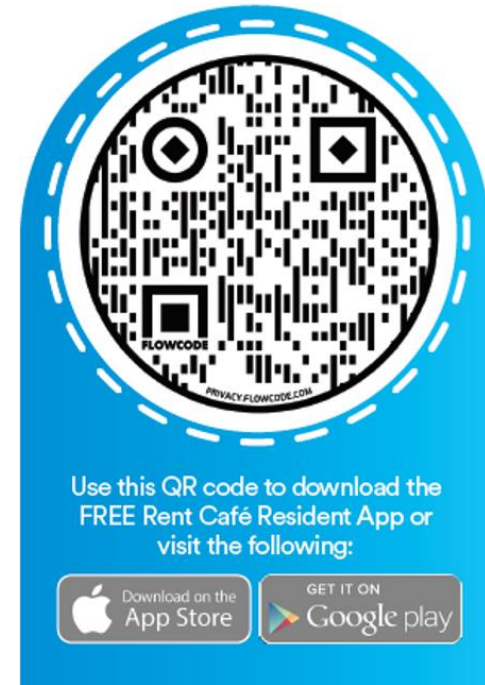


### Technical Support

For technical support please email [Residents@ipchawaii.com](mailto:Residents@ipchawaii.com) or call (808) 275-3138.

<https://islandpalmcommunities.securecafe.com/residentservices/island-palm-communities/userlogin.aspx>

- The tech support email/phone number are for residents who are having issues registering for or accessing their resident portal account. They are NOT intended to be used to submit service requests.
- For timely response to maintenance issues, or to submit service requests, residents may call IPC's 24-hour maintenance number 808-457-4075 OR submit a service request via the online resident portal.







**THANK  
YOU!**

# DoD Tenant Satisfaction Housing Survey

OMB Control Number 0704-0553 Expiration: March 31, 2022





# Directorate of Emergency Services

COL Michael C. Jensik  
(808) 656-6455





# Directorate of Emergency Services

## ***Building Fire Reporting, Evacuation Procedures, and Fire Wardens***

### **Dial 911**

In the event of a fire alarm activation or emergency at your building, **always dial 911.**

**When on a military installation and you using a cell/smart phone, inform the dispatcher "You Need Military 911."**

**When dialing 911 from your building's wired telephones,** your call will automatically transfer to the Navy Regional Dispatch Center on Pearl Harbor

Be prepared to give your **Name, Location, Building Number and Call Back Number, Type of Emergency.**

### **Know Two-Ways Out**

**Daily assess two exits** out of your building in the event of a fire or emergency.

Calmly and orderly follow your building **fire evacuation plan.**

**Notify your fellow building occupants** of the emergency.

**Conduct personnel accountability** at your designated (safe) meeting place.

**Help guide emergency first responders** (i.e., fire location, type of fire/emergency, all accounted for/missing).

### **Fire Warden**

**OPORD 238-20 (25ID and USARHAW Building Manager and Fire Warden Coordinator):** Serves as unit representative in all matters concerning fire prevention.

**Primary/Alternate Fire Wardens** are assigned thru unit Memorandums; send memorandums to the Federal Fire Department Fire Prevention Supervisor Chief Albert Balderama at [albert.d.balderama@navy.mil](mailto:albert.d.balderama@navy.mil)

Fire Warden Training Classes are conducted **monthly via Microsoft Teams**, must register thru ESAMS Global Training Registration System at <https://www.hgwllc.com>

Question or need help please call – (808) 653-0207





# Directorate of Emergency Services

## Vehicle Registration

### Soldiers

- Soldiers in USARHAW units will register their vehicles with their unit S1. This is the primary method of registration for Soldiers and their families.
- Soldiers or other military members without a unit S1 will register their vehicles at the Visitor Control Center or at Fort Shafter MP Station.

### Family Members

- Family member vehicles will be registered under the sponsor's name.
- If the sponsor is unable to register the vehicle (due to deployment or extended TDY), vehicles can be registered at the Visitor Control Center (VCC) at Leilehua Golf Course or at Fort Shafter MP Station.

### DA Civilians and Contractors

- DA civilians and contractors can register their vehicles at the Visitor Control Center or at Fort Shafter MP Station.
- Contractors may register work vehicles at the Vehicle Processing Centers (VPC) when coming onto the installation for a work order.

### Visitors

- Visitors will continue to register their vehicles at the Vehicle Processing Centers (VPC) and Visitor Control Center (VCC).
- As of Dec. 1, 2020, all visitor vehicles are registered into a database with a printed visitor pass.

### Details

- **Hours of operation:**
  - VCC at Leilehua Golf Course, Monday-Friday, 7:30 a.m.-3 p.m.
  - Fort Shafter MP Station, Monday-Friday, 10 a.m.-6 p.m.
- **What to Bring**
  - DoD ID Card and State Driver's License
  - State Vehicle Registration
  - State Vehicle Safety
  - Valid Insurance

EXPIRATION DATE		CLASS
MONTH	DAY	YEAR
08	02	20

VEHICLE / BOAT / TRAILER IDENTIFICATION NUMBER	
9F01F123456	

MAKE / BODY	MODEL YEAR	WEIGHT / LENGTH	TITLE NUMBER AND DATE
FORD	1979	3200 PWTN	Z999999 07/10/97

THE OWNER(S) OF THE ABOVE DESCRIBED VEHICLE / BOAT / TRAILER ARE:

SAMPLE  
123 NOWHERE DRIVE  
MILTON WV 25541

The owner(s) signature must appear on the back of this registration card.

Questions? Email: [usarmy.hawaii.visitors@mail.mil](mailto:usarmy.hawaii.visitors@mail.mil)







# Religious Support Office

CH (COL) Brad P. Lewis  
Senior Command Chaplain  
(808) 787-1551





# Religious Support

## PROTESTANT

SUNDAY 0830	ST MARTIN'S ANGLICAN SOLDIERS CHAPEL
0900	SCHOFIELD COMMUNITY MAIN POST CHAPEL
0900	TRADITIONAL PROTESTANT FORT DERUSSY CHAPEL
1000	IMPACT CONTEMPORARY HMR CHAPEL
1030	CONTEMPORARY AMR CHAPEL
1030	CHARISMATIC SERVICE SOLDIERS CHAPEL
1100	GOSPEL SERVICE WHEELER CHAPEL
1230	SAMOAN PROTESTANT AMR CHAPEL

## ROMAN CATHOLIC

1130 DAILY MASS  
MPC (T-W) AMR (TH-F)

SUNDAY MASS  
1100 MPC

0830 AMR

## ORTHODOX

SUNDAY DIVINE LITURGY  
1000 MPC FELLOWSHIP HALL

## BUDDHIST

THURSDAY SOLDIERS CHAPEL  
1500

## WICCAN

CONTACT RSO FOR MORE INFO  
(808) 655-1444

## ISLAMIC

FRIDAY JUMMAH PRAYERS  
MPC CHAPEL ANNEX  
1230

## JEWISH

FRIDAY ALOHA CHAPEL  
PEARL HARBOR  
BLDG 1514  
CURRENTLY CLOSED DUE TO  
COVID 19

*Follow our Facebook Page for all  
auxiliaries/programs:*

<https://www.facebook.com/HawaiiRSO/>





# Chaplain Family Life Center

## Hours of Operation

- **Schofield Barracks (Bldg. 791)**  
0900 -1700 MON, WED, THR  
0900 -1500 FRI
- **AMR – South Community**  
0900 -1700, TUE
- **By appointment,**
- (808) 655-9355
- Email: [hawaiiimilitarywellness@counselingsecure.com](mailto:hawaiiimilitarywellness@counselingsecure.com)

## Types of Services

- Individual Counseling
- Couples Counseling
- Family Counseling
- In-Person Counseling
- Virtual – Telehealth Counseling
- Pastoral Skills Trainer
- Strong Bonds Consultant/Trainer



## Staff

- Chaplain (MAJ) Hans Ruska, *LCMHCA (NC)*
- Carmen Reta, *VA Counselor (LMFT)*
- PV2 Adams, *NCOIC*

***\*\*Counselors are trained in Eye Movement Desensitization Reprocessing (EMDR) for PTSD and Trauma***

WE  
CAN  
HELP



- |                          |                     |
|--------------------------|---------------------|
| • Anxiety                | • Parenting Skills  |
| • Anger                  | • Life Transitions  |
| • Depression             | • Spirituality      |
| • Communication          | • Deployment Issues |
| • Relationships          | • PTSD              |
| • Children and Teens     | • Trauma            |
| • Pre-Marital Counseling |                     |







# Education Centers

Patrick Smoak  
Education Services Specialist  
(808) 655-4016





# Directorate of Human Resources

Army Education Center

## GoArmyEd Deactivation & ArmyIgnitED Migration

### Important Dates

**12 FEB 2021:** GoArmyEd deactivates. Soldiers will NOT be able to request TA or have any access to their TA data.

**25 FEB 2021:** ArmyIgnitED will be temporarily offline.



**8 MAR 2021:** ArmyIgnitED reactivates. TA and CA program services resume.

**CA Request Info:** Soldiers wishing to utilize CA from 9 MAR – 21 APR 2021 must submit their CA request by 1159 CST on 24 FEB 2021.

Create an ArmyIgnitED account at [www.armyignited.com](http://www.armyignited.com) and click on “Get Started” at the top.

**ArmyIgnitED Helpdesk: 1-877-272-1330**





# Directorate of Human Resources

## Army Education Center

# Basic Skills Education Program (BSEP) GT Improvement

### FACE-TO-FACE

#### **Schofield Barracks**

TBD for April 2021

808-655-0800



wcsahawaii.org  
online@wscshawaii.org  
(808) 305-3200



### DISTANCE LEARNING/VIRTUAL

#### **Tripler**

17 MAY - 16 APR 2021

808-433-4184



Dean Sakamoto  
20250145@k12.hi.us  
www.mcsahawaii.org

### SELF-PACED ONLINE

Online Academic Skills Course (OASC)

[www.dantes.petersons.com](http://www.dantes.petersons.com)

Free to all Active Duty Soldiers





# Directorate of Human Resources

Army Education Center

## Needs Assessment Survey

We **NEED** to hear from you! Your voice is important to us and helps us to improve our services and programs.



Submit requests to:

[usarmy.schofield.id-pacific.mbx.edu-center-counseling@mail.mil](mailto:usarmy.schofield.id-pacific.mbx.edu-center-counseling@mail.mil)

Pick up a survey at the Army Education Center

Bldg. 560, 2<sup>nd</sup> floor







# Army Medicine

COL Anthony King

## Desmond T. Doss Health Clinic

<https://desmond-doss.tricare.mil/>

FB: @[Desmond.T.Doss.HealthClinic](#)

Insta: @[DesmondTDossHealthClinic](#)

## Tripler Army Medical Center and Warrior Ohana Medical Home

<https://tripler.tricare.mil/>

FB: @[TriplerArmyMedicalCenter](#)

Insta: @[TriplerArmyMedicalCenter](#)




Twitter: @[TriplerAMC](#)










## Who Gets a COVID-19 Vaccination FIRST?

### PHASE 1A

- Sub-tier 1**  **Emergency room, urgent care centers, and first responders** (i.e., police, search and rescue, and fire personnel), and Armed Forces Retirement Home residents
- Sub-tier 2**  **Health care and support personnel at military hospitals and clinics**, along with other non-clinical staff authorized to receive vaccine from DoD, who support patient care with a high risk of exposure or potential to interface with COVID-19 positive cases
- Sub-tier 3**  Outpatient health care and support personnel, including National Guard and Reserve personnel as well as active duty service members **deploying or supporting COVID-19 response operations in Title 10 or Title 32 duty status**

### PHASE 1B

-  **National critical capabilities** (strategic and nuclear deterrence forces, homeland defense)
-  Personnel preparing to **deploy to locations outside of the continental U.S. (OCONUS)**
-  **Personnel preparing to deploy within the next three months**, including military civilian and contractors authorized to receive immunization from the DoD
-  **New! Beneficiaries age 75 or older**
-  **New! Front Line Essential Workers:** Education and youth and child services staff sector, eligible defense manufacturing, DoD corrections staff, DoD postal service staff, DoD public transit workers, Commissary and other installation food service or agricultural workers

### Phase 1C

- Eligible beneficiaries age 65-74 years
- Eligible beneficiaries age 16-64 with increased risk for severe illness as defined by the CDC
- OSD, Agencies, field activities, Army, Navy, Air Force, Marines, Space Force, U.S. Coast Guard, and Reserve Component designated as key, essential, or mission-essential
- DoD Prisoners





# Army Medicine

## March Reminders



Tripler Army  
Medical Center

Warrior Ohana  
Medical Home

**Appointment Line:  
(888) 683-2778**



Desmond T. Doss  
Health Clinic

There are no federal or minimal manning holidays that affect hospital and clinic operations during the month of March

Please visit our New Websites for the latest information on COVID-19 and links to clinics and other helpful information

<https://desmond-doss.tricare.mil/About-Us/Local-Announcements>

<https://trippler.tricare.mil/About-Us/Announcements>

- ✓ The **DDHC Drive Thru Pharmacy** will continue to be **CLOSED on the Weekends.**
- ✓ The Main Indoor Pharmacy will be open for indoor business from 0800-1600 on Weekends
- ✓ We have determined that in-person pharmacy services are safely provided with mask and social distancing measures in place.





# Army Medicine

## Health Awareness Events – March

### National Nutrition Month – March

The Army Wellness Center is open to all beneficiary types to include DoD personnel. They offer health coaching session, nutrition classes, and health testing.



#### Hours of Operation:

Monday-Wednesday 0700 - 1630  
Thursday 0700 - 1500  
Friday 0700 - 1230



#### Location:

Next to Sgt. Smith Theater

**Address:** 156 Lewis St., Bldg. 647

### Brain Injury Awareness Month – March



The Brain Injury Association of America (BIAA) leads the nation in observing Brain Injury Awareness Month in March each year. The theme for the 2021 to 2023 campaign is More Than My Brain Injury.







# Commissary

Brad McMinn  
Schofield Commissary Director  
[charles.mcminn@deca.mil](mailto:charles.mcminn@deca.mil)





# News from the Commissary

## ✓ **Formal Inventory at Hawaii Commissaries**

- NEX Commissary will be closed Feb. 24 and 25

## ✓ **Updates**

- Availability of disinfectant sprays and wipes are much more consistent
- Easter candy will arrive next week
- Thanks for your patience during our inventory.
- Spouse preference hiring available at the commissary for sales store checkers. Less than two years on station we can bypass USA Jobs. Need a copy of sponsor's orders, marriage certificate and resume





# Army & Air Force Exchange Service

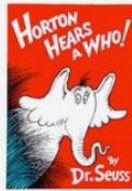
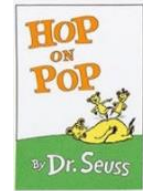
Nanami Taniguchi  
Schofield Main Store Manager  
(808) 622-1773





# North Community (Schofield Exchange)

- **March 2 - Read Across America join us on Facebook for an online Children's Book Reading.**
- **March 6 - Dr. Seuss coloring contest. Enter to win by submitting your photos to our Facebook page.**
- **March 13, 1130-1300 - Learn the benefits of the Digital Garrison app and receive a gift.**
- **March 20, 1130-1300 - Let us know how we can better improve your shopping experience. Customer Satisfaction Survey**
- **March 31, 1130-1300 - Join us and meet the Schofield Management team. Learn about the exciting things going on in store.**







# South Community (Hickam)

- **March 13 - Join the Hickam Main Exchange and Spin the Wheel for a chance to win a gift basket and store discounts**
- **March Madness fever: save 10% on basketballs and basketball merchandise (while supplies last through the month of March)**
- **March 1-17 - Search the Hickam BX to find the Pot of Gold and receive a 25% discount off your purchase. Excluded from the discount are Apple Products, alcohol, tobacco and POSA cards.**





# You Made The Grade!

- ✓ Turn good grades into rewards at your local Exchange! Bring your child's report card (above a B/3.0 GPA) to Hickam or Schofield Exchanges and student will receive a rewards card.
- ✓ Eligible students can also submit their name for the \$500, \$1,500 or \$2,000 Exchange gift card semi-annual sweepstakes.

## 2020 Winners!





# USO

Ricky Tucay  
USO Schofield Barracks Manager  
(808) 387-0016





# USO Hawaii

## “What’s Happening”



### USO Schofield Barracks

National Chili Day Celebration Grab to Go

Feb 25 @ 1130 – 1300

St. Patrick’s Day Beef Stew Grab to Go

March 17 @ 1130 - 1300

Lunch: Wed & Fridays 1130 - 1300

### USO Fort Shafter Lounge

Lunch: Wednesdays 1130 – 1330

St. Patrick’s Day week Scavenger Hunt

March 14 - 20

### USO PTA

Surprise Lunch: Every Sunday

Sandwich Day: Every Tuesday

Movies with the USO: Thursdays

### USO Transition

Building a Federal Resume: Feb 25, Mar 25

Let’s Talk LinkedIn: Feb 26, Mar 10, Mar 26

Careers in Lending: Mar 10

Navigating VA Home Loans: Mar 30



## Hours of Operations

#### Fort Shafter

M–F: 1700–2200  
Sa–Su: 1200-2200

#### Honolulu

M–F: 0800–2000  
Sa–Su: 0800-2000

#### PTA

M–Th: 1200–1800  
Su: 0700-1800

#### Schofield

M–F: 0900–2000  
Sa–Su: 1000-2000







# Calendar at a Glance

## March 2021

- **3/1:** Army Emergency Relief Fundraising Campaign Begins
- **3/3:** COVID Community Update
- **3/15:** Hawaii Schools Spring Break
- **3/17:** COVID Community Update
- **3/19:** USARPAC, 25<sup>th</sup> ID Training Holiday
- **3/31:** Community Information Exchange

## April 2021

- **4/2-5:** 25<sup>th</sup> ID Training Holiday
- **4/7:** COVID Community Update
- **4/9-12:** 25<sup>th</sup> ID Training Holiday
- **4/12:** USARPAC Training Holiday

- **4/21:** COVID Community Update
- **4/28:** Community Information Exchange

## May 2021

- **5/5:** COVID Community Update
- **5/7:** 25<sup>th</sup> ID Training Holiday
- **5/19:** COVID Community Update
- **5/26:** Community Information Exchange
- **5/26:** Quarterly Housing Town Hall
- **5/28:** USARPAC, 25<sup>th</sup> ID and Garrison Training Holiday
- **5/31:** Federal Holiday (Memorial Day)





# Online Resources

## Community Resource Guide

- ✓ <https://crg.amedd.army.mil/guides/usarpac/hawaii>

## CIE Slides and Community Calendars

- ✓ <https://home.army.mil/hawaii/index.php/garrison/pao/CIE>
- ✓ <https://home.army.mil/hawaii/index.php/my-fort/calendar>
- ✓ <https://www.HiMWR.com>

## Directorate of Public Works Updates

- ✓ <https://home.army.mil/hawaii/index.php/my-fort/calendar>
- ✓ <https://www.facebook.com/usaghawaii>

## Directorate of Emergency Services Updates

- ✓ <https://www.facebook.com/DES.USAG.HI/>

## Emergency Preparedness

- ✓ <https://www.ready.gov/>
- ✓ <http://dod.hawaii.gov/hiema/>

## Health Care/Tricare Updates

- ✓ <https://www.dmdc.osd.mil/milconnect>
- ✓ <https://www.Tricareonline.com>
- ✓ <https://www.Relayhealth.com>

## Spouses Clubs



- ✓ South: <http://www.fortshafterhui.com/>





# Commander's Comments

**Feedback Always Welcome**

ICE	Ask the GC
 <a href="https://ice.disa.mil">https://ice.disa.mil</a>	 <a href="mailto:usarmy.hawaii.askthegc@mail.mil">usarmy.hawaii. askthegc@mail.mil</a>





**NEXT**

**Community Information Exchange**

**March 31, 2021**







# BACK-UP SLIDES





# Unauthorized Child Care



If you provide **more than ten hours of on-post child care a week** and have not been certified as a Family Child Care Provider your sponsor (military member) and you can be penalized.

- Military members who knowingly allow unauthorized child care in their quarters may be subject to discipline under the UCMJ or adverse administrative action under U.S. Army Hawaii Regulation 1.
- •Offenses could result in debarment (losing installation access and privileges) from US Army Hawaii military installations.
  - •Major Violations of the Resident Occupancy Agreement or the “Island Palm Communities Resident Guide & Community Standards Handbook” of a serious nature may result in immediate eviction.

Unauthorized childcare can be reported anonymously by calling (808) 655-1521 or (808) 655-9818





# Unauthorized Child Care

## *Ten Hour Rule – You Can Still Be Neighborly*

It's okay to be neighborly and the “ten hour rule” does not eliminate “good neighbor” favors!

**Examples of occasional care that does not occur on a regular basis.**

**Regular basis means routinely for an extended period of time.**

- You can host a sleepover in your home with your children's friends.
- You can care for your neighbors children in your home overnight as a favor while they enjoy a weekend get-away.
- You can care your friend's children while they attend an appointment.
- You can be on a Family Care Plan for a friend or family member and provide care for their children when they are called away for weekend training or temporary duty.

---

**Unauthorized child care settings do not apply to care being provided to your children in your own home.**

**PLEASE ALWAYS EXERCISE DUE DILIGENCE**





# Authorized Child Care

## Parents Central Services

1<sup>st</sup> Step

**MILITARY**  
CHILDCARE dot com

For assistance with creating or accessing accounts, call the CYS Parent Central Services team at (808) 655-5318 or (808) 655-8380.

**Parents:** Register your children through Parent Central Services, to ensure your provider is certified. If in doubt, call your local Child and Youth Services office. Report violations to Child and Youth Services immediately.

### OPTIONS

**Traditional Child or School Age Care**

**Family Child Care Home**

**NOT AVAILABLE?**

Look for the  
**U.S. Army Family Child  
Care Child & Youth  
Services Certified  
Window Decal**  
for authorized service  
providers.



**Call CYS Parent Central Services to  
Get More Information on Your  
Eligibility for Fee Assistance When  
Installation Child Care Services are  
not Available.**







# FMWR Phone Numbers

## North Side

### BOWLING CENTERS

**Schofield Barracks**.....655-0573  
Mon – Fri: 0900-2100 SB: 1100-1400 & 1700-2100  
Sat: 1700-2100 SB: 1700-2100  
Sun: 1200-1800 SB: 1200-1800

#### Snack Bar:

Mon – Fri: 1100-1400 & 1700-2100  
Sat: 1700-2100  
Sun: 1200-1800

**The HANGAR**.....656-1745  
Thu-Sat: 1100-1400 & 1800-2200

### DINING & ENTERTAINMENT

**Nehelani**.....**Office Currently Closed**  
**For assistance, call Hale Ikena 438-1974**

### GOLF

**Leilehua Golf Course**.....655-4653  
**Pro Shop & Tee Times** Mon-Sun: 0630-1800  
**Leilehua Grill**.....655-7131  
Mon-Thur.....0630-1700  
Fri – Sun.....0630-1800  
Driving Range: 0630-2100

### RECREATION

**Arts & Crafts Schofield Barracks**.....655-4202  
Wed & Thurs: 1000-1600  
Fri & Sat: 0900-1600  
Tues & Sunday: Classes Only  
**Auto Skills Schofield Barracks**.....655-9368  
Tues- Fri: 1130-1900, Sat: 0900-1600

**Outdoor Recreation**..... 655-0143  
Tue - Sat 0830-1700

### Leisure Travel Services (LTS)

Schofield Barracks.....655-9971  
Tues – Fri: 1000-1530

**Tropics Recreation Center**.....655-5698  
Thu: 1400 - 2100 SB 1700-2000  
Fri-Sat: 1400-2200 SB 1700-2100

### SPORTS AND FITNESS

#### Physical Fitness Centers

Martinez .....655-4804  
Mon-Fri: 0500-2100 (Active Duty: 0500-0930)  
(Closed: 0930-1100)  
Sat: 0700-1700 (Closed: 1100-1200)  
Sun: 0800-1600 (Closed: 1100-1200)  
(Operation Hours will change on Febraury 16)

**Wheeler Army Airfield PFC**.....656-1690  
Mon-Fri: 0500-1900 (Active Duty: 0500-0930)  
(Closed: 0930-1100)  
Sat: 0700-1600 (Closed: 1100-1200)

**Helemanu Military Reservation PFC**.....656-0723  
Mon-Fri: 0545-2100

**Schofield Health & Fitness Center** **CLOSED**

### Family and MWR Hawaii Sports 0730-1600

Main Office.....655-0101  
Athletic & Intramural Sports.....655-0856  
Schofield/Wheeler Intramurals...655-9650  
Schofield Tennis Reservation.....655-0101





# FMWR Phone Numbers

## South Side

### BOWLING CENTERS

**Fort Shafter, Strike Zone**.....438-6733

Mon –Fri 0800-1800

Sat: 1000-1600

Sun: 1200-1800

### DINING & ENTERTAINMENT

**Hale Ikena**.....438-6712

Lunch: **CLOSED**

Catering.....438-1974

Mon-Fri: 0800-1630

**Beach House by 604**.....725-2589

Mon-Thu: 1100-2100

Fri: 1100-2300

Sat: 0930-2300

Sun: 0930-2100

### GOLF

**Walter J. Nagorski Golf Course**.....438-9587

Tuesday- Sun: 0600-1800

### RECREATION

**B.O.S.S.**.....655-1130

Mon – Fri: 0930-1700

### Leisure Travel Services (LTS)

Fort Shafter.....438-1985

**CLOSED**

### SPORTS AND FITNESS

#### Physical Fitness Centers

Fort Shafter.....438-1152

Mon-Fri: 0500-2030 (Active Duty: 0500-0930)

(Closed: 0930-1100)

Sat: 0700-1500

Sun: 0900-1600

(Operation Hours will change on Febraury 16)

**Tripler**.....433-6443

Mon-Thurs: 0500-1930 (Active Duty: 0500-0930)

(Closed: 0930-1100)

Fri: 0500-1800 (Active Duty: 0500-0930)

(Closed: 0930-1100)

Sat: 0730-1500 (Closed: 1100-1200)

#### Family and MWR Hawaii Sports

Fort Shafter/TAMC Intramurals.....655-9914

**CLOSED**





# FMWR Phone Numbers

## CHILD & YOUTH SCHOOL SERVICES (NORTH)

**Child Development Centers** Mon-Fri: 0530-1800  
Schofield Barracks.....655-7106  
Petersen.....655-5293  
Heleman (HMR).....655-5949

**Parent Central Services** Mon-Fri: 0800-1700  
Schofield Barracks ..... 655-5314/8380

**SKIES**.....655-9818  
**CLOSED**

**Family Child Care Office** Mon-Fri 0730-1600  
Schofield Barracks.....655-1521

**School Liaison Office** Office Mon-Fri 0800-1600  
Schofield Barracks.....655-8326

**Youth School Age Services** Mon-Fri: 0530-1800  
Schofield Barracks.....655-6476  
Aliamanu (AMR).....833-4932  
Heleman (HMR).....653-0717  
Fort Shafter .....438-5164  
Hired.....655-1686

**Youth Sports and Fitness Office** Mon-Fri 0800-1630  
Schofield Barracks .....655-6465

**will have camp from March 15 ( When the camp starts, the office hours will be Mon-Fri 1100-1930)**

**Middle School & Teen Programs (MS&T)** 1300-1800  
Schofield Barracks.....655-0451  
Fort Shafter.....438-1487

## CHILD & YOUTH SCHOOL SERVICES (SOUTH)

**Child Development Centers** Mon-Fri: 0530-1800  
Aliamanu (AMR).....833-5570  
Bowen.....655-1569  
Fort Shafter.....438-1151

**Parent Central Services** Mon-Fri: 0800-1700  
Aliamanu (AMR).....833-5393

**SKIES**.....655-9818  
**CLOSED**

**Youth School Age Services** Mon-Fri: 0530-1800  
Schofield Barracks.....655-6476  
Aliamanu (AMR).....833-4932  
Fort Shafter .....438-5164

**Middle School & Teen Programs (MS&T)** 1300-1800  
Aliamanu (AMR).....833-0920  
Fort Shafter.....438-1487

**Youth Sports and Fitness**  
Aliamanu (AMR).....836-1923  
**CLOSED**





# FMWR Phone Numbers

## *Army Community Service*

### ARMY COMMUNITY SERVICE (ACS)

Mon-Fri: 0730-1630

Real - life Solutions for Successful Army Living

ACS, Schofield Barracks, Bldg 2091

Main Office..... 655-4ACS/4227

Victim Advocate.....624-SAFE/7233

Military + Family Life Consultant.....222-7088

All classes are available at no charge.

### SUBSTANCE ABUSE

Army Substance Abuse Program.....655-9113

Adolescence Support & Counseling Services....655-9944







# FMWR Phone Numbers

## *Pet Kennels*



### Pet Housing

**MWR Kennel.....808-368-3456**

**Sun - Sat: 1000-1400**

### Location:

99-951 Halawa Valley St.

Aiea 96701

**The Family & MWR Pet Kennel offers your furry friends a place to stay while you're away!**

Our outdoor facility features:

- 196 covered dog kennels
- 19 cat kennels
- Grassy lawns
- Large exercise play areas

With our exceptional customer service and passion for animals, you can be confident in leaving your dogs and cats with us. Our kennels will soon become your pet's favorite home away from home.





# FMWR Phone Numbers

## *Library, Lodging, Swimming Pools Hours of Operations*

### LIBRARY -NORTH

**SGT Yano Library, Schofield Barracks**.....655-8002

Mon - Thu: 1000-1700

Fri -Sat: 1000-1500

(Internet Station shuts down half an hour before closing)

### LIBRARY - SOUTH

**Fort Shafter Library**.....438-9521

**Tue - Thu: 1000-1700**

**Fri - Sat: 1000-1500**

**(Effective 16 Feb 2021- closed on Mondays)**

### LODGING

**Pililaau Army Recreation Center**.....696-6783

Front Desk Mon- Sun: 0830-1900

Reservations: .....696-4158

Mon- Sun: 0900-1700

### **Kilauea Military Camp (KMC)**

Reservations Hawaii.....1-808-967-8333

Front Desk: Open 24 hrs

Reservations Hours:

Mon – Sun: 0700-1800

### SWIMMING POOLS

**Aliamanu (AMR)**.....833-0255

CLOSED

**Helemanu (HMR) Pool**.....

CLOSED

**Richardson Pool**.....

Mon, Wed-Fri:

0600-0900 (Active Duty)

1100 - 1700 (Open Swim)

Sat-Sun: 1000 -1700 (Open Swim)

**Tripler AMC**.....433-5257

Mon-Fri:

0600-0900 ( Active Duty & PT reservation)

1100-1700 (Open Swim)





# Directorate of Human Resources

## *Administrative Services Division*

### Office of the Freedom of Information Act (FOIA) & Privacy Act (PA)

- FOIA requests not accepted in person
- FOIA requests are accepted via U.S. mail:

Department of the Army  
DHR, ATTN: FOIA Officer, ASD  
Stop 412  
Schofield Barracks, Hawaii 96857

- For more information feel free to contact [anna.j.tarrant.civ@mail.mil](mailto:anna.j.tarrant.civ@mail.mil)/ 808-655-5033

### Soldier's Mail

- Hours of operation Monday 1000-11:30, Tue-Fri 0930-1130
- Postal Service for Soldier Mail please call 808-655-5033

### USAG-HI Forms Center

- Forms Center Manager/Command Editor assists with: setting up Publication Accounts, Issuing Accountable Forms, Issuing Forms & Certificates, & Coordinating Command Policy Memoranda
- For forms pick-up please call for an appointment, 656-0334

For more information visit us at our Garrison webpage:

<https://home.army.mil/hawaii/index.php/garrison/dhr/administrative-services-division>





# Directorate of Human Resources

## *Total Army Sponsorship Program*

- **Objective**

- To increase exposure of, participation in and commitment towards the Total Army Sponsorship Program

- **Key Message (to customer)**

- “We’re Stronger Together” – The Army is stronger when sponsors take their role seriously and are committed to helping others as they transition to a new assignment



- **Target Audiences**

- Soldiers and Civilians who are assigned as or volunteer to be a sponsor. GOAL: Promote and support the program



It Starts  
with  
Training

**For questions, contact Mrs. Tabocol  
Office: (808) 655-8276**

- **ACS Sponsorship Classes**

- Attend one of the weekly classes on every Thursday at 1200 hrs via MS TEAMS

For more information visit us at our Garrison webpage:

<https://home.army.mil/hawaii/index.php/garrison/dhr/mpd/sponsorship>







# Directorate of Human Resources

## *Passport Office/Visa Office*



### Requirements for a Official Passport

- ✓ Travel orders
- ✓ Passport Application (DS-11 Form or DS-82 Form)
- ✓ Proof of Citizenship
- ✓ Photo Identification - Provide front/back photocopy of your government-issued ID
- ✓ (2) 2" x 2" Color Passport Photos – No eyeglasses or uniforms

**Schedule an appointment:**

**Soldier Support Center Schofield Barracks**

**Bldg. 750 Rm 219**

**Phone: 808-655-8276**

For more information visit us at our Garrison webpage:  
[https://home.army.mil/hawaii/index.php/garrison/dhr/mpd/passport\\_visa](https://home.army.mil/hawaii/index.php/garrison/dhr/mpd/passport_visa)

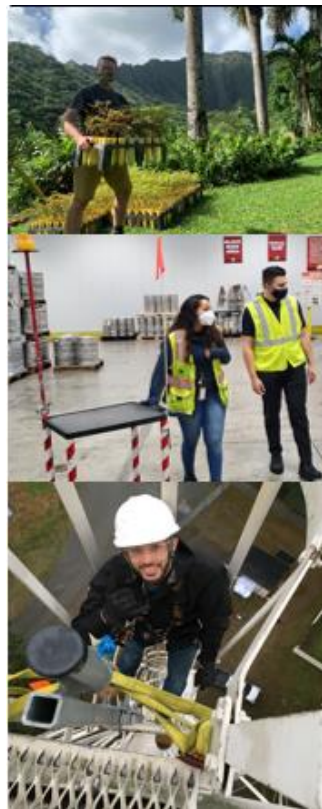




# Directorate of Human Resources

## Career Skills Program (CSP)

<div><b>Career Skills Program</b> Apprenticeships – Internships – On-The-Job Training – Employment Skills Training <i>United States Army Garrison - Hawaii</i></div>		
 <b>Management &amp; Operations or Warehouse &amp; Transportation</b>	 <b>Agricultural Specialist</b>	 <b>Warehouse &amp; Delivery or Business Administration</b>
 <b>Store Manager</b>	 <b>Renewable Energy &amp; Comm. Tower Technician</b>	 <b>CAT, Solutions Architect</b>
 <b>Corporate Fellowship</b>	 <b>Server &amp; Cloud Administration</b>	 <b>DES – Wildland Firefighting</b>
 <b>Construction &amp; Infrastructure (Historic Landmark Preservation)</b>	 <b>Individual Internship</b>	<b>Briefings:</b> 1 March @ 0900 17 March @ 1300 5 April @ 1300 <i>Must register for Hawaii-TAP: 808-655-1028</i>



- In FY20, over 150 Soldiers enrolled in the Hawaii CSP program.
- Career fields include Agriculture, Distribution, Renewable Energy, Construction, IT and more.
- Soldiers can begin this Command sponsored program within their last 180 days of Active Duty.
- **Contact Hawaii-TAP to be registered for a virtual briefing.**

**(808) 655-1028**

For more information visit us at our Garrison webpage:

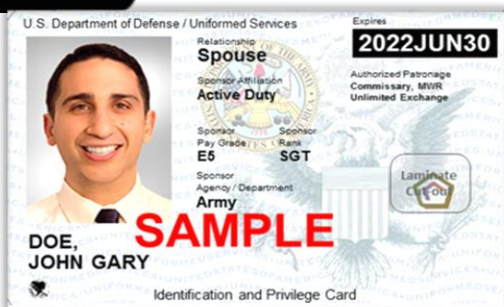
<https://home.army.mil/hawaii/index.php/garrison/dhr/mpd/sfl-tap>





# Directorate of Human Resources

## DEERS/ID Office



- Issue Retirees USAR/NG, and Dependent ID Cards.
- Dependent and Retirees ID Card expiration dates have been extended to **June 30, 2021**
- The minimum age of initial ID Card issuance increased from **10** to **14** years old (Child)
- Limited transactions for lost/stolen USID Card

- Issue CAC for Civilian and Military personnel
- CAC transactions limited to initial issuance, lost/stolen or reissuance of CAC expiring within 30 days; **CACs will not be reissued due to information changes (e.g., promotion and name changes)**
- Limited Walk-ins for CAC update, PIN reset and newborn enrollment.

Schedule appointment for CAC & USID Card  
<https://idco.dmdc.osd.mil/idco> / (808) 655-1272

For Agent Card call: (808) 655-8840

For more information visit us at our Garrison webpage:  
<https://home.army.mil/hawaii/index.php/garrison/dhr/mpd/deers-id-cards>







# Directorate of Human Resources

## *Transition Office*

- Expiration Term of Service (separation orders)
- Involuntary Separation (separation orders)
- Medical Separation (separation orders)
- Transition Separation Brief (monthly) all Soldiers and S1s
- One on one counseling for final DD Form 214 all Soldiers
- One on one counseling for leave dates (medical separation)
  - Most Recent EOM LES
  - DA 199
  - First and Last Name of CDR and 1SG

For more information visit us at our Garrison webpage:  
<https://home.army.mil/hawaii/index.php/garrison/dhr/mpd/Transition-Center>





# Directorate of Human Resources

## Retirement Services Office

**MISSION:** The mission of the Retirement Services Office (RSO) is to provide quality and exceptional service to all retiring/retired Soldiers, their family members and widows with up-to-date information on authorized retirement benefits and entitlements they have earned serving our nation. RSO provides pre-retirement support, mandatory Survivor Benefit Plan (SBP) counseling, publishes local retiree bulletins and supports the Installation Retiree Council.

RETIREMENTS	VOLUNTARY CHAPTERS	WIDOW CLAIMS	RETIREEES	RETIREE COUNCIL
<ul style="list-style-type: none"><li>• Retirement Processing</li><li>• DD214 (Initial &amp; Final)</li><li>• Survivor Benefit Plan (SBP) Counseling</li></ul>	<ul style="list-style-type: none"><li>• Unqualified Resignation</li><li>• Release from Active Duty</li></ul>	<ul style="list-style-type: none"><li>• Active Duty Deaths</li><li>• Retiree Deaths</li></ul>	<ul style="list-style-type: none"><li>• DRAS<ul style="list-style-type: none"><li>• 1099-R</li><li>• Pay Inquiry</li><li>• Address Updates</li><li>• Income Verification Letters</li><li>• Statement of Service Memo</li></ul></li></ul>	<ul style="list-style-type: none"><li>• Monthly Meetings</li><li>• Annual Retirement Appreciation Day (RAD)<ul style="list-style-type: none"><li>• Bulletin</li></ul></li><li>• Charter</li></ul>

For any RSO questions you may reach us at-  
Soldier Support Center, Bldg. 750, Rm. 122  
Group Inbox- [armyschofieldrso@mail.mil](mailto:armyschofieldrso@mail.mil)  
Office Numbers- (808) 655-1514/1585/5384

For more information visit us at our Garrison webpage:  
<https://home.army.mil/hawaii/index.php/garrison/dhr/mpd/rso>







# SHARP<sup>SM</sup>

SEXUAL HARASSMENT/ASSAULT RESPONSE & PREVENTION

Ms. Neila Lawrence  
Army Hawaii SHARP Program Manager  
Office: (808) 655-1603  
Cell: (808) 436-7090

Mr. Nelson Martinez  
Sexual Assault Response Coordinator, USAG-HI  
Office: (808) 655-9433  
Cell: (808) 436-9558

USARHAW 24/7 SHARP Hotline: (808) 655-9474 or 833-727-2808  
(SARC808)

<https://www.facebook.com/USARHAWSHARP/>

DoD Helpline: (877) 995-5247

[www.safehelpline.org](http://www.safehelpline.org)





# Sexual Harassment/Assault Response Program

## Supporting Warrior Action Team (SWAT)



**WHO:** Volunteers made up of Junior Soldiers, DoD Civilians age 18 & above

**PURPOSE:** Change the climate of corrosive behavior using a collective effort involving senior leader mentoring, peer to peer accountability and employment of safe bystander intervention techniques.

**COURSE:** SWAT Leaders 8-11 Feb. 2021; 1 representative from each brigade.

**GOALS:** Include, but not limited to ...

- Encourage positive peer to peer intervention
- Promote healthy relationships among peers
- Create a healthy community where complainants and victims
- feel safe to report sexual harassment and sexual assault
- Assist in integration and preservation of Army Values through supporting the SHARP program

**POC:** SFC Christopher Lee at 808-655-9442





25<sup>TH</sup> ID and USARHAW

# SHARP ESCAPE ROOM

connect cooperate escape

## OPEN TODAY

### THE CHALLENGE BEGINS NOW

CHALLENGE YOURSELF OR YOUR TEAM IN A  
SERIES OF ADVENTURES WHILE YOU LEARN HOW  
TO PREVENT SEXUAL HARASSMENT & ASSAULT  
**AT THE WHEELER ADVOCACY CENTER**

CONTACT US FOR MORE INFO AT:

[USARMY.schofiled.25-id.mbx.sharp-resource-center@mail.mil](mailto:USARMY.schofiled.25-id.mbx.sharp-resource-center@mail.mil)

BY RESERVATION ONLY





# **Client Services Office of the Staff Judge Advocate**

**Levi K. Hookano**  
**Chief, Client Services**  
(Legal Assistance, Special Victims' Counsel, Claims)

Visit us online at: [home.army.mil/Hawaii/index.php/my-fort/services/legal](https://home.army.mil/Hawaii/index.php/my-fort/services/legal)  
or call 808-655-8607  
for more information or to schedule an appointment

**278 Aleshire Ave., Building 2037  
Schofield Barracks**







# Legal Assistance Services

## *Useful Information*

### ✓ **Updated Business Hours (as of 8 FEB 2021):**

- **NEW:** First Wednesday of each month: 1300 - 1630
- M-Th: 0900 – 1630 (open during lunch)
- F: 1300 – 1630
- Closed on all Federal Holidays and Training Holidays

Services and Practice Areas	Unauthorized Services
Notaries/POAs (No appointment needed) Family Law Estate Planning (except living trusts) Landlord/Tenant Consumer Transactions Military Administrative Tax issues (not preparation or filing)	In court representation Most criminal matters (civilian and military) Private business transactions Claims against the government Torts Employment Matters Advising commanders

See AR 27-3 for more information on services provided. Each situation is unique, please contact our office if you have any questions and to determine whether an issue is within our scope of services.





# Legal Assistance Services

## *Additional Information*

### ✓ Taxes

- Filing begins: February 12.
- Filing Deadline: April 15.
- Free filing software and information:

<https://www.militaryonesource.mil/financial-legal/tax-resource-center/miltax-military-tax-services/>



### ✓ Claims: Preparing to PCS

- Take pictures of your belongings to document condition.
- Do not ship important documents in HHG.
- Visit

<https://www.jagcnet.army.mil/Apps/PCLAIMS/PCLAIMSPublic.nsf/xpOnline.xsp> or [www.move.mil](http://www.move.mil) for information on filing your HHG claim.





**END OF BRIEF**

