



U.S. ARMY®



Community Information Exchange

July 29, 2020

**U.S. Army
Garrison Hawaii**



Welcome

Slides are available at <https://home.army.mil/hawaii>

≡ MENU 



U.S. ARMY GARRISON HAWAII

The Army's Home in Hawaii



QUICK LINKS



COMMUNITY CALENDAR



COMMUNITY INFORMATION EXCHANGE



HIKING ON ARMY INSTALLATIONS



ID CARDS



NEWCOMERS



PHONE BOOK



POLICIES & COMMAND PUBLICATIONS



U.S. ARMY HAWAII NEWS



VETERANS DAY DISCOUNTS

FACEBOOK



U.S. Army Garrison Hawaii

TWITTER

Tweets by @usaqhawaii





Welcome

MENU

U.S. ARMY

SEARCH

U.S. ARMY GARRISON HAWAII

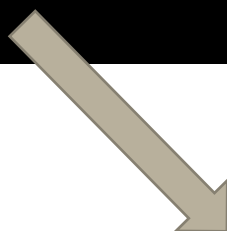
The Army's Home in Hawaii



Home / Directorates & Staff Offices / Public Affairs Office / Community Information Exchange

COMMUNITY INFORMATION EXCHANGE

- Slides are available at <https://home.army.mil/hawaii>
- Scroll to current month



Community Information Exchange, or CIE, is held every month, and is open to anyone who wishes to attend, including Hawaii Soldiers and family members. The meetings are from 9-10 a.m., the last Wednesday of each month, at Schofield Barracks. Meetings are not held in December. They are also streamed live on the garrison's page.

Community Information Exchange meetings inform Soldiers and families on installation and community matters. The responsibility for conducting Community Information Exchange meetings rests with the garrison commander and the agenda of installation-wide and community-wide topics of interest and concern.

The garrison commander and/or the U.S. Army Hawaii senior commander attends and supports the meetings, along with garrison subject-matter experts and directors.

Slides from the meetings are available to download below. Past meetings can be viewed on [FACEBOOK](#).

2020

2019

2018

ABOUT U.S. ARMY GARRISON HAWAII

U.S. Army Garrison Hawaii provides quality services, installation facilities, training and recreational centers to nearly 100,000 Soldiers, civilians and family members stationed on the islands of Oahu and Hawaii.

The garrison is headquartered at Wheeler Army Airfield, just 20 miles from the state capital of Honolulu.

Hawaii's mild climate allows for year-round training and deployment operations, while its





Agenda

- Opening Remarks
- School Liaison Office
- Directorate of Family and Morale, Welfare and Recreation
- Directorate of Public Works
- Housing
- Directorate of Emergency Services
- SHARP
- Desmond T. Doss Health Clinic
- Integrated Religious Support Team
- Community Organizations
- 25th ID Hashtags
- Calendar at a Glance
- Online Resources
- Closing Remarks

Slides available at
<https://home.army.mil/hawaii/index.php/garrison/pao/CIE>





School Liaison Program

Ms. Tamsin Keone
Army School Liaison Officer
Child and Youth Services
(808) 655-8326





School Support Services

School Liaison Office

Aug. 4: First day of school for Hawaii public school students

Aug. 21: Statehood Day. All Hawaii public schools are closed

- **School registration is now open:**

- Walk-In registration available during business hours. Online registration also available:
<http://www.hawaiipublicschools.org/ParentsAndStudents/EnrollingInSchool/HowToEnroll/Pages/home.aspx>.

- **Hawaii Department of Education School Bus Transportation:**

- School bus transportation is offered to elementary students who live outside a one-mile radius from their school and middle and high school students who live outside a 1 ½ mile radius from their school.
- Social distancing requirements on the bus: 2 students/seat, masks required.
- Online application and payments: <https://bit.ly/2ZG1gNL>; applications may also be submitted in-person.
- Cost: \$72 (quarterly round trip), \$36 (quarterly one way), \$10 (one-way bus coupons) – NO REFUNDS.

- **Hawaii Department of Education Free/Reduced Lunch Application:**

- Application forms will be sent home on the first day of school.
- Forms also available at school administrative offices.
- Return completed forms to your child's school.
- Students who qualify for free meals also qualify for free school bus transportation.

*** If your child received free/reduced-priced meals at school during the 2019-2020 school year, you are eligible to receive up to \$360 per child in food purchasing assistance. For more information: <https://pais-pebt.dhs.hawaii.gov> or email Department of Human Services at hi.pebt@dhs.hawaii.gov.





School Support Services

School Liaison Office

School	Schedule	Instructional Model	A+ Program
* Daniel K. Inouye ES	M,T,Th,F:0755-1410 W: 0755-1310	Four options	Yes
Helemano ES	M,T,Th,F:0750-1305 W: 0755-1230	Combination Rotation	Yes
Makalapa ES	M, T, W, Th: 0745-1400 F: 0745-1248 (DL)	Combination Rotation	TBD
Moanalua ES	M, T, TH, F: 0755-1405 W: 0755-1200	Combination Rotation	Yes
Pearl Harbor ES	M, T, W, Th: 0745-1400 W: 0745-1220	Combination Rotation	Yes
Red Hill ES	M, T, TH, F: 0755-1405 W: 0755-1315 (V)	Combination Rotation	Yes
* Shafter ES	M, T, Th, F: 0755-1230 & V W: 0755-1100 (V)	Combination Rotation	Yes
* Solomon ES	M,T,Th,F 0815-1215 W:0815-1215	Combination Rotation	Yes
Wahiawa ES	M,T,Th,F: 0750-1305 W: 0750-1130	Hybrid	Yes
* Wheeler ES	M-F: 0830-1315	Combination Rotation	Yes
Aliamanu MS	M, T, W, Th: 0755-1345 F: 0800-1330 (O/L)	Combination Rotation	N/A
Moanalua MS	M, T, Th, F: 0830-1440 W: 0830-1220 (V)	Combination Rotation	N/A
Wahiawa MS	M,T,W,Th,F 0800-12:00	Combination Rotation	N/A
* Wheeler MS	M-F: 0740-1440	Combination Rotation	N/A
Leilehua HS	M,T,W,Th: 0830-1430 F: DL 0820-1255	Hybrid	N/A
Mililani HS	M, T, Th, F: 0800-1415 W: 0805-1330	Hybrid	N/A
Moanalua HS	M, T, Th, F: 0825-1401/1445 W: 0930-1400 (V)	Combination Rotation	N/A
Radford HS	M/T: 0800-1330 W/Th: 0800-1210 F: 0800-1410 (O/L)	Combination Rotation	N/A

* Indicates an on-post school.

Note: Please inquire with your child's school regarding a 100% virtual learning option.





Directorate of Family and Morale, Welfare and Recreation

Rhonda D. Hunter
Director
(808) 656-0037





Family and Morale, Welfare and Recreation

School Age Care Programs

Full Day Programs: School Age Care program **will open** to support full day care requirements during the school year.

School Age Center (SAC) Capacity:

Program	COVID-19 Capacity
AMR SAC	114
Schofield SAC	132
Shafter SAC	84
HMR SAC	24
TOTAL	354



Local Efforts to Expand School Age Care Capacities:

Program	COVID-19 Capacity
Schofield Youth Center	40
Shafter Youth Center	40
HMR Youth Center	39
TOTAL	109

If you require care register on militarychildcare.com & contact **Parent Central Services** to validate your child care requirement!

School Age Centers will: keep children in “bubble” groups (same group), offer scheduled functional fitness activities, offer transportation to & from school on in-person instruction days.

What Else Are We are Doing?

- ✓ Working to receive fee guidance policy for School Age Care programs (traditionally provide before / after school care).
- ✓ Working with other local care providers to identify options to expand School Age Care availability.
- ✓ Identifying space, equipment, and staffing requirements to support additional care requirements – this won’t happen overnight.
- ✓ Working to expand “babysitter” training certification and recommendations for a screening process parents should complete when hiring an in-home care provider.
 - Online parent resources recommend interviewing the individual and getting permission to: **1: Confirm their identify, 2: Check their social media, 3: Verify training certification, 4: Check their education records, 5: Contact their references, 6: Check their criminal history and driving record, 7: Check the National Sex Offender Registry.**
 - If you are using an online babysitter service, check to see what screening levels they provide – many agencies may run all the inquiries and checks on your behalf.

American Red Cross offers online Babysitter Training - \$41

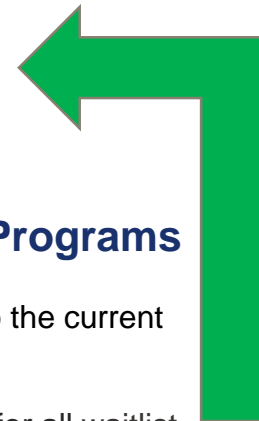




Family and Morale, Welfare and Recreation

Child Care Placement Priorities

Priority Categories		Can Displaced By:
1A	CYS Personnel	None
1B	a - Single/Dual Active Duty Members	None
	b - Single / Dual Guard/Reserve (Active or Inactive Training Status)	None
	c - Active Duty w/ Full-Time Working Spouse	None
	d - Guard/Reserve (Active or Inactive Training Status) w/ Full-Time Working Spouse	None
1C	a - Active Duty Members w/ Part-Time Working Spouse (or seeking employment)	1A & 1B
	b - Guard/Reserve (Active or Inactive Training Status) w/ Part-Time Working Spouse (or seeking employment)	
1D	a - Active Duty Members w/ Full-Time Student Spouse	1A, 1B & 1C
	b - Guard/Reserve (Active or Inactive Training Status) w/ Full-Time Student Spouse	
2	a - Single/Dual DoD Civilians	1A & 1B
	b - DoD Civilian w/ Full-Time Working Spouse	
3	Space Available - All Others	1A, 1B, 1C, 1D & 2



Policy Change Concerning Priorities for Department of Defense Child Care Programs

The policy, [signed Feb. 21, 2020](#), by [Secretary of Defense Mark Esper](#), will implement a policy change to the current priorities for child care.

The DoD's waitlist management system, MilitaryChildCare.com, will continue to serve as the access point for all waitlist requests. [Implementation of these changes is effective beginning Sept. 1, 2020](#); the Washington Headquarters Services Directives Division will update the current version online.

What can you expect? New priorities with potential displacement of lower priority categories (45-day notice)





Family and Morale, Welfare and Recreation

Child Care Placement Priorities – Potential Displacement Snapshot

Area North (Schofield & HMR) Current Enrollment

Age Group	PRIORITY 1C a - Active Duty Members w/ Part-Time Working Spouse (or seeking employment) b - Guard/Reserve (Active or Inactive Training Status) w/ Part-Time Working Spouse (or seeking employment)	PRIORITY 1D a - Active Duty Members w/ Full-Time Student Spouse b - Guard/Reserve (Active or Inactive Training Status) w/ Full-Time Student Spouse	PRIORITY 2 a - Single/Dual DoD Civilians b - DoD Civilian w/ Full-Time Working Spouse	Current Waitlist for Categories 1A & 1B
Infant	3	1	4	98
Pre Toddler	8	5	7	24
Toddler	3	6	2	24
Preschool	28	11	19	44
School Age	9	12	8	132

Area South (Fort Shafter & AMR) Current Enrollment

Infant	0	0	2	103
Pre Toddler	1	0	1	27
Toddler	0	0	1	29
Preschool	5	1	4	56
School Age	12	14	11	127
TOTALS	69 (can be displaced by 1A&1B)	50 (can be displaced by 1A, 1B, & 1C)	59 (can be displaced by 1A & 1B)	664

Potential for displacement: If the Category 1A & 1B waitlist exceeds the enrollment number identified for Priorities 1C, 1D & 2, it is likely that individuals placed in these categories will receive a notice on Sept. 1 that they have 45 days to locate alternative child care. Statements of non-availability will be expedited so that eligible families can proceed with applying for military fee assistance.





Family and Morale, Welfare and Recreation

Home Alone & Babysitter Certification Training

- ✓ Is your Child ready to be *Home Alone*?
- ✓ Have you completed a safety checklist to help keep your Child safe if they are *Home Alone*?
- ✓ Do you know the age restrictions and time limits associated with leaving your Child *Home Alone*?

imAlone Training

Cost: Free

- Training Location: Schofield Youth Center

Class Dates & Ages

- Aug. 6 – 7, 2 p.m. – 6 p.m.
Ages: 14 – 18 Years
- Aug. 13 – 14, 2 p.m. – 6 p.m.
Ages: 10 – 13 Years

Is your older child ready to watch their siblings?

Babysitter Training (CPR / First Aid)

Cost: \$40

- Training Location: Schofield Youth Center

Class Dates:

- Aug. 21, 8 a.m. – 2 p.m. & Aug. 22, 8 a.m. – 2:30 p.m.
- Sept. 17-18, 3 p.m. – 6 p.m. & Sept. 19, 8 a.m. – 2:30 p.m.

Ages: 13 – 18 Years

Babysitting



**Training is open to CYS registered youth. Space is limited!
Call Parent Central Services to register.**





Family and Morale, Welfare and Recreation

Child Supervision & Babysitting:

Home Alone

Birth to age 9: No

Ages 10-11: Yes, up to 4 hrs. in a 24-hr period (not overnight) w/access to adult

Ages 12-13: Yes, up to 6 hrs. in a 24-hr period (not overnight) w/access to adult

Ages 14-15: Yes, but not overnight. No longer than 9 hours with ready access to adult supervision

Ages 16-17: Yes, no more than two consecutive overnight periods with access to adult supervision



Unattended Outside

Birth to age 5: No

Ages 6-9: Yes, if in a playground/yard w/ immediate access to adult supervision (to include being within sight and hearing distance). Children 6 years old and older are exempt from the "outside unattended" rule when walking to and from school, school bus stop, or CYS activity. Walk cannot be longer than 1 mile or cross a busy street.

Ages 10-11: Yes, with ready access to adult supervision. Sponsors checks on child or child checks in hourly. Adult must respond within 30 minutes or less to a child in crisis.

Ages 12-13: Yes, with ready access to adult supervision. Sponsors checks on child or child checks in via phone or in person every 2 hours. Must know child's location/activity, and respond within 1 hour .

Ages 14-15: Yes, with access to adult supervision via phone within 2 hours. Contact made every 3 hours. Follow curfew.

Ages 16-17: Yes, follow curfew guidance.

Babysitting Siblings & Other Children

Birth to 10: No

Age 11: Yes, may only care for siblings age 6 and older. Not to exceed 3 hours.

Ages 12-13: Up to 6 hours with access to adult. Children must be age 2 and older.

Ages 14-15: Up to 9 hours (not overnight) with access to adult. Non-siblings must be age 2 and older

Unattended In Car

Birth to age 6): No

Ages 7-9: Yes, up to 10 minutes if the keys have been removed and hand brake applied

Ages 10-11: Yes, up to 20 minutes, keys removed and handbrake applied

Ages 12-17: Yes



For more information visit: <https://home.army.mil/hawaii/application/files/2215/9467/6204/ChildSupervision.pdf>





Directorate of Family and Morale, Welfare and Recreation

Unauthorized Child Care

If you provide more than 10 hours of on-post child care a week and have not been certified as a Family Child Care Provider your sponsor (military member) and you can be penalized.



- Military members who knowingly allow unauthorized child care in their quarters may be subject to discipline under the UCMJ or adverse administrative action under U.S. Army Hawaii Regulation 1.
- Offenses could result in debarment (losing installation access and privileges) from U.S. Army Hawaii military installations.
- Major Violations of the Resident Occupancy Agreement or the “Island Palm Communities Resident Guide & Community Standards Handbook” of a serious nature may result in immediate eviction.

**Unauthorized child care can be reported anonymously by calling
655-1521 or 655-9818.**





Directorate of Family and Morale, Welfare and Recreation

Child and Youth Services

Parents: Register your children through Parent Central Services, to ensure your provider is certified. If in doubt, call your local Child and Youth Services office. Report violations to Child and Youth Services immediately.

Look for the
**U.S. Army Family Child
Care Child & Youth
Services Certified
Window Decal**

for authorized service providers.



**Call CYS Parent Central Services to
Get More Information on Your
Eligibility for Fee Assistance When
Installation Child Care Services are
not Available.**





Directorate of Family and Morale, Welfare and Recreation

Family Child Care Certification Requirement

The requirement for Family Child Care homes and providers to be certified is not just a Department of Defense or Department of Army requirement!

Family child care homes in Hawaii (off of military installations) are regulated under

Hawaii Administrative Rules, Title 17

<https://humanservices.hawaii.gov/bessd/child-care-program/child-care-licensing/>

If your child care provider is located off the installation you should still ensure that they are a certified child care home!

<https://humanservices.hawaii.gov/bessd/child-care-program/child-care-licensing/finding-a-child-care-provider-or-program/>

The 10 child care hour limit identified in Army Regulation 608-10 is a baseline for regulatory oversight frequently used by State, county, and other comparable licensing agencies.

The Department of Army only oversees child care on Army installations.

You can ensure that your child is in a certified Army home by always:

- **Registering on militarychildcare.com**
- **Getting your child care referral from Parent Central Services**
- **Looking for the U.S. Army Family Child Care decal at your care provider's home**





Directorate of Family and Morale, Welfare and Recreation

Ten Hour Rule – You Can Still Be Neighborly

It's okay to be neighborly and the "10 hour rule" does not eliminate "good neighbor" favors!

Examples of occasional care that do not occur on a regular basis.

Regular basis means routinely for an extended period of time.

- You can host a sleepover in your home with your children's friends.
- You can care for your neighbor's children in your home overnight as a favor while they enjoy a weekend get-away.
- You can care your friend's children while they attend an appointment.
- You can be on a Family Care Plan for a friend or family member and provide care for their children when they are called away for weekend training or temporary duty.

Unauthorized child care settings do not apply to care being provided to your children in your own home.

PLEASE ALWAYS EXERCISE DUE DILIGENCE





Child & Youth Services

The Army FCC Program is a child care option offered in homes on post by authorized Military Family members and qualified civilians working as independent contractors.

Family Child Care Providers *A career in Family Child Care awaits you!*

Announcing new bonuses for FCC providers!

effective [1 June 2020](#), a retention bonus of **up to \$1,000** will be offered to FCC providers who relocate their home business to their next installation and a recruitment bonus of **up to \$1,000** will be offered to those who successfully open their homes for the first time!



BENEFITS



- Expedited background check clearance process
- Paid training
- Opportunities to increase your salary with training & education
- Business that moves when you move
- Stay at home with your children & earn a salary at the same time

More information about benefits;

<https://www.armymwr.com/programs-and-services/family-assist/family-child-care-homes>



FCC Provider Transfer

A career in Family Child Care awaits you!
Contact FCC office at 655-1521 or PCS office at 655-5314/8380





IMPORTANT NOTICE

Changes in Operation Hours



**SGT Yano
Library**

1

Schofield Barracks
Monday-Thursday: 10 am-5 pm
Friday & Saturday: 10 am-3 pm
Sunday: Closed

**Tropics
Recreation
Center**

2

Schofield Barracks
Thursday: 2 pm-9 pm
Friday & Saturday: 2 pm-10 pm
Sunday: Closed
Monday-Wednesday: Closed

**Travel Leisure
Services**

3

Schofield Barracks
Monday-Friday: 9 am-4 pm
Saturday-Sunday: Closed
Fort Shafter
Tuesday-Friday: 9 am-4 pm
Saturday-Monday: Closed





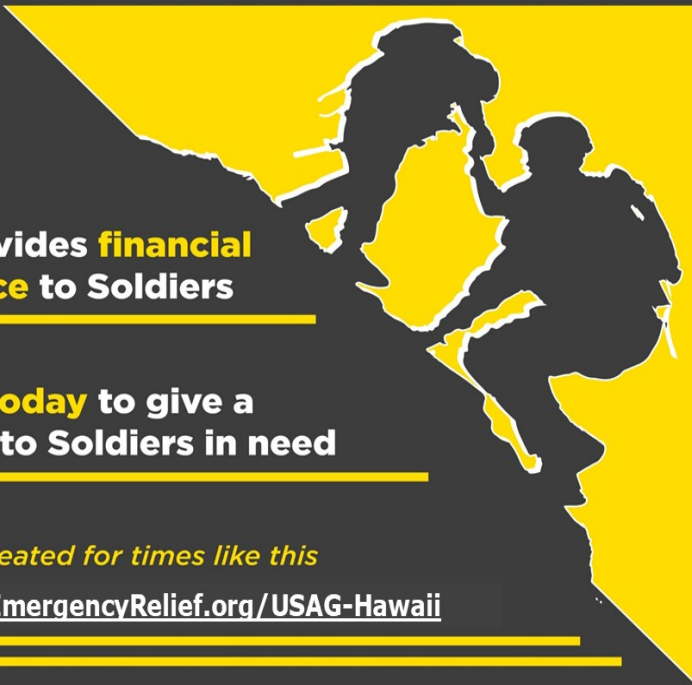
Directorate of Family and Morale, Welfare and Recreation

Army Emergency Relief 2020 Campaign

AER 2020 Fundraising Campaign Ends 31 July 2020!

Donate today to give a Soldier in need "A Hand Up!"

<https://give.armyemergencyrelief.org/USAG-Hawaii>

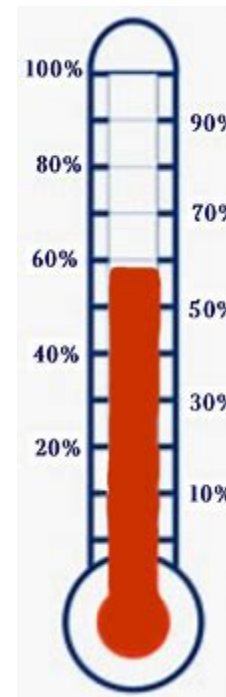


AER provides financial assistance to Soldiers

Donate today to give a hand up to Soldiers in need

AER was created for times like this

Give.ArmyEmergencyRelief.org/USAG-Hawaii



Campaign Fundraiser

Goal

\$131K

Current Donations

\$77.3K





Army Community Service



AER

WHO: ARMY EMERGENCY RELIEF
WHAT: HOME SCHOOLING PROGRAM
WHEN: NOW
WHERE: ARMY COMMUNITY SERVICE
EFFECTIVE: 1 Mar 2020

Home schooling assistance will be available in the form of a loan, grant, or GROAN (grant-loan combination) based on a **valid financial need**.

REQUIRED DOCUMENTS:

Valid military (Army) ID card
Current End of Month Leave and Earnings Statement (LES)
Enlisted or Officer Record Brief (ERB/ORB)
AER Form 101 – Application for Financial Assistance
Budget - **Required and must demonstrate financial need**
Title 10 orders for current period of service (National Guard/Reserves, or AGR if applicable)
Special Power of Attorney (AER Form 53) or Allotment Authorization (AER Form 55) when Soldier is not available.

Receipts are required for school supplies and equipment

Please direct all questions to the Schofield Barracks Office at (808)787-4227.

HOME SCHOOLING SUPPLIES AND EQUIPMENT LIST

AER

Grant consideration items:

- Paper
- Pens & Pencils
- Pencil Sharpener
- Printer Ink
- Scotch Tape
- Notebooks
- Books
- Learning Software
- Educational Software
- Exercise Books (math, vocabulary)
- Post-Its
- Crayons
- Stapler
- Scissors
- Extended WIFI
- Headphones
- Subscriptions to online education portals, but limited to one year only.
- Education Magazine subscriptions, but limited to one year only.

Loan, Grant or GROAN items

- Computers
- Tablets
- Whiteboards
- Calculators
- Keyboard
- Mouse
- Operating System Software (Office Home, etc.)
- Printers
- Enhanced WIFI services. *(Extenders (hardware) are okay, but increasing your subscription service is NOT allowed.)*
- **Other items by exception with approval by appropriate Approving Official**

AERHQ.ORG





Directorate of Family and Morale, Welfare and Recreation

Over 30 AER assistance categories

FINANCIAL READINESS = SOLDIER READINESS

BASIC LIVING (6)

- Rent (**Usually # 1 or 2 most requested**)
- Initial Deposit on Rent
- Mortgage
- Temporary Lodging (Homeless)
- Food
- Utilities

MEDICAL (6)

- Dental Care for Dependents (**50/50 Loan/Grant**)
- Medical Care Co-Pays not covered by TRICARE
- Cranial Helmets (**Grant Only**)
- Non-Medical Attendant (NMA) Travel
- Invitational Travel Order (ITO) – Soldier Hospitalized
- Special Medical Needs Equipment (**Grant up to \$4K**)

PRIVATELY OWNED VEHICLE (7)

- POV Repairs/Maintenance (**#1 or 2 most requested**)
- Monthly Vehicle Payments
- Vehicle Insurance Payment or Deductible
- Vehicle Fuel
- Child Car Seats – **Loan, Grant, Groan**
- Replacement Vehicle – **up to \$4,000**
- Rental Vehicles associated with POV repair or Emergency travel

UNFORESEEN EMERGENCIES (7)

- Emergency Travel (**50/50 Loan/Grant baseline**)
- Funeral Expenses (Non-Eligible Relative **up to \$5K – Loan Only**)
- Active Duty Dependent Spouse Funeral Expense **“Bridge Loan” up to \$15K**
- Safe Travel Due to Domestic Violence
- Disaster Assistance (Evacuation, Stabilization-in-Place and Recovery); we usually waive the Title 10 requirement for ARNG / USAR)
- Minor Home Repairs & Deductibles - **up to \$5,000**
- Clothing

**Detailed Information and Guidelines for this program
are available from ACS, (808) 787-4227**





Directorate of Family and Morale, Welfare and Recreation

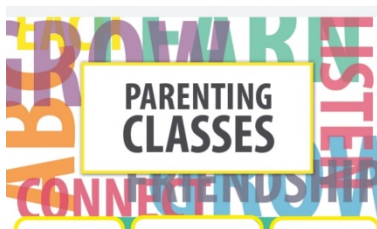
Family Advocacy Program

Now offering in person classes:

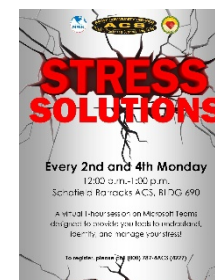
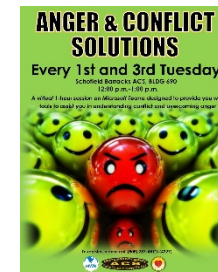
- Parenting 101: 4th Wed of the month
 - Scream Free Parenting: Aug 6th, 13th, 20th, 27th
 - Anger & Conflict Solutions: Every 1st and 3rd Tuesday of the month
 - Stress Solutions: Every 2nd and 4th Monday of the month
 - Couples Communication: 3rd Friday of the Month
- *Due to COVID-19 ALL classes are by appointment ONLY and are limited to maximum of 10.**

Please contact

Hermelyn Preposi at 808-787-4256.



Detailed Information and Guidelines for this program
are available from ACS, (808) 787-4227





Directorate of Family and Morale, Welfare and Recreation



My Career Advancement Account (MyCAA) Scholarship Program Helping Spouses Reach Career Goals

- A workforce development program that provides up to \$4,000 of tuition assistance to eligible military spouses who need professional credentials to meet their career goals. There is an annual fiscal year cap of \$2,000.
- Helps military spouses in pursuing licenses, certifications, or Associate degrees necessary to gain employment in an occupation or career field.
- Spouses may use their MyCAA Scholarship funds at any academic institution approved for participation in the program.
- Annual cap waivers are available for licensure and certificate programs if there is an up front tuition cost that exceeds \$2,000, up to the maximum education benefit of \$4,000.





Directorate of Family and Morale, Welfare and Recreation

Army Community Service



Eligibility Requirements

- Spouses of Service Members on active duty in pay grades E-1 to E-5, W-1 to W-2 and O-1 to O-2 who have successfully completed high school and have the ability to request tuition assistance while their military sponsor is on Title 10 military orders are eligible.
- Spouses married to members of the National Guard and Reserves in these same pay grades are eligible.

Contact a SECO career coach at Military OneSource to get started
1-800-342-9647

Or visit <https://mycaa.militaryonesource.mil/mycaa> for a helpful fact sheet

The fact sheets are also available electronically by contacting
ACS at 808-787-4227





OUTDOOR RECREATION



Get one day FREE!

Pick up Friday & Return Tuesday

Popular Rentals Weekend rates

Promotion available every
Friday through Aug. 28th, 2020

- Two Person Kayak \$55
- Stand Up Paddle Board \$63
- Cornhole Game \$12
- 10x20 Canopy \$58
- 15x15 Bounce \$225

Outdoor Recreation located at
435 Ulrich Way, Bldg. 2210
Schofield Barracks

**Call 808-655-0163 for availability,
Open Tues-Sat: 8:30 am-5:30 pm**





Nagorski Golf Course *Golf Membership* Annual Membership Program

Individual or Family pricing according to rank

Membership includes:

- ☐ Complimentary green fees at Walter J. Nagorski Golf Course
- ☐ 15% discount of merchandise at Walter J. Nagorski Golf Course
- ☐ Special discounts on golf tournament pricing at Walter J. Nagorski Golf Course (DFMWR events only)

- ☐ “One Down Rate” at Leilehua Golf Course (Pay one rate below current rank in pricing structure)
- ☐ Reciprocal golf privileges at Army Golf Courses Worldwide






Kilauea Military Camp Kama'aina Special

Kamaaina Special at
Kilauea Military Camp!

- See the changes made since the 2018 eruption
- Enjoy the trails of Hawaii Volcanoes National Park
- Over 90 cottages and apartments with one to seven bedrooms

Hawaiication Specials starting at
\$62
Per Night



MOUNTAIN COTTAGES & RESORT
KILAUEA MILITARY CAMP



Photo courtesy of HVNP

Lodging Special for August

Enjoy a **15% discount** off any unit on a
Sunday - Thursday stay!

Call (808) 967-8333 to book your stay today.

Promotion is eligible for authorized State of Hawaii Military personnel.
Promotion is based on availability and not available for group
reservations. Promotion may be subject to change.

For more information on Kilauea Military Camp, visit our website at www.KilaueaMilitaryCamp.com





Directorate of Public Works (DPW)

Dave Pawlak
Deputy Director
(808) 656-1289





Date:
12 SEP 2020

Time:
8:30 am – 1:30 pm

Purpose:
This outage is required to perform relay switch repairs in order to increase our electrical resilience for Wheeler, SB and Kunia Tunnel.





Schofield Barracks

Electrical Power Outage Notification

SB, Mendoca Park Housing Area

Date:
22 AUG 2020

Time:
7:30 am – 3:30 pm

Purpose:
This outage is required to replace 3 degraded electrical transformers to prevent an unscheduled power outage.





Schofield Barracks

Temporary Parking Stall Closure – Commissary Parking Lot



Date:
3 -14 AUG 2020
(Mon - Sat)

Time:
7 am – 4:30 pm

Purpose:
Temporary closure of parking stalls to allow for the repair of damaged concrete curbs.





Schofield Barracks

Partial Road Closure - Glennan Street and Foote Avenue



Date:
10 - 14 Aug 2020
(Mon - Fri)

Time:
8 am – 4 pm

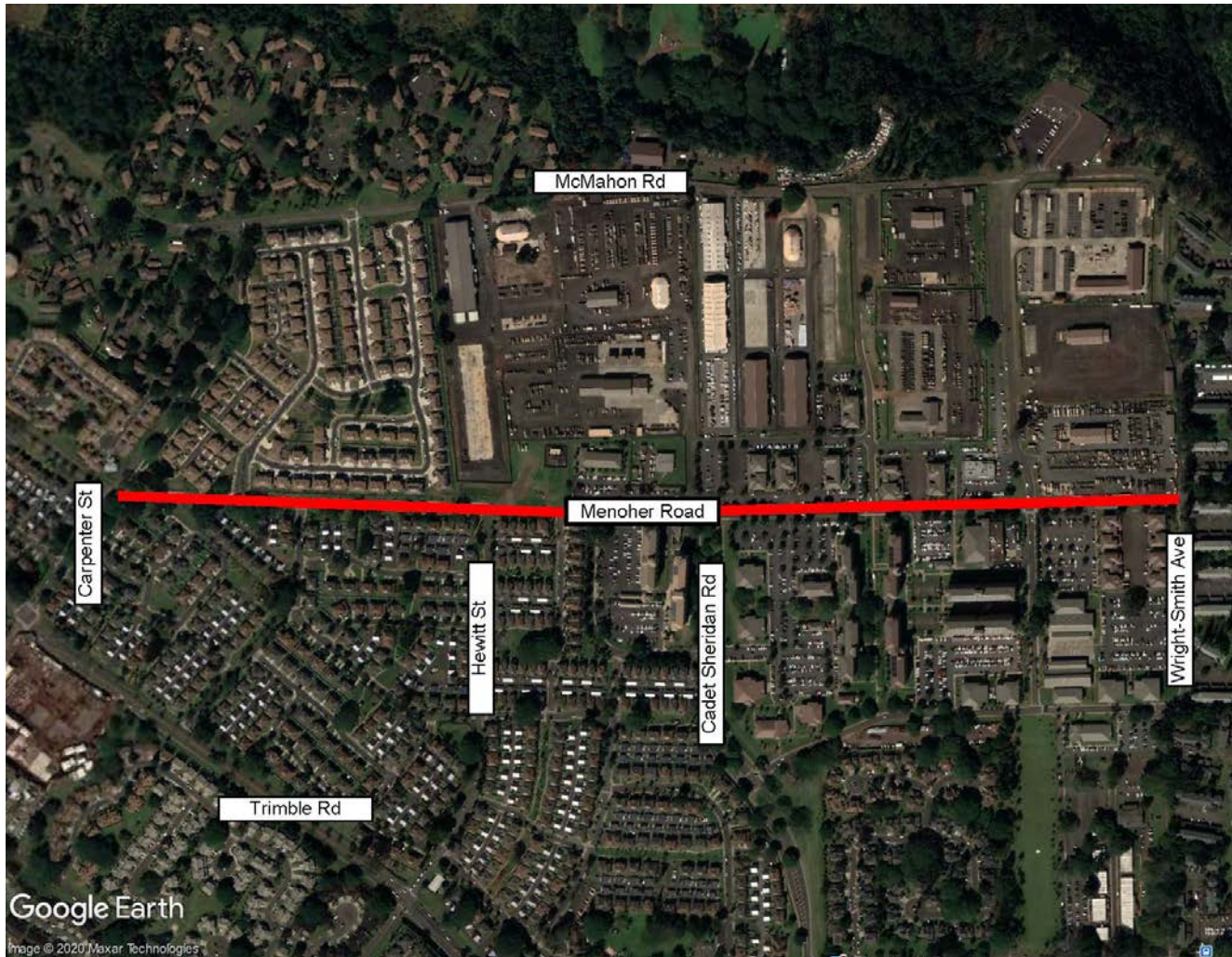
Purpose:
Installation of gas line to service the new Behavioral Health and Dental Clinic. Traffic will be reduced to one lane with traffic control measures and signage in place.





Schofield Barracks

Menoher Road Closure – Repaving Project



Dates:
17 AUG - 2 OCT

Time:
7:30 am – 4 pm

Menoher Road will be closed for repaving between Carpenter Street and Wright Smith Avenue.

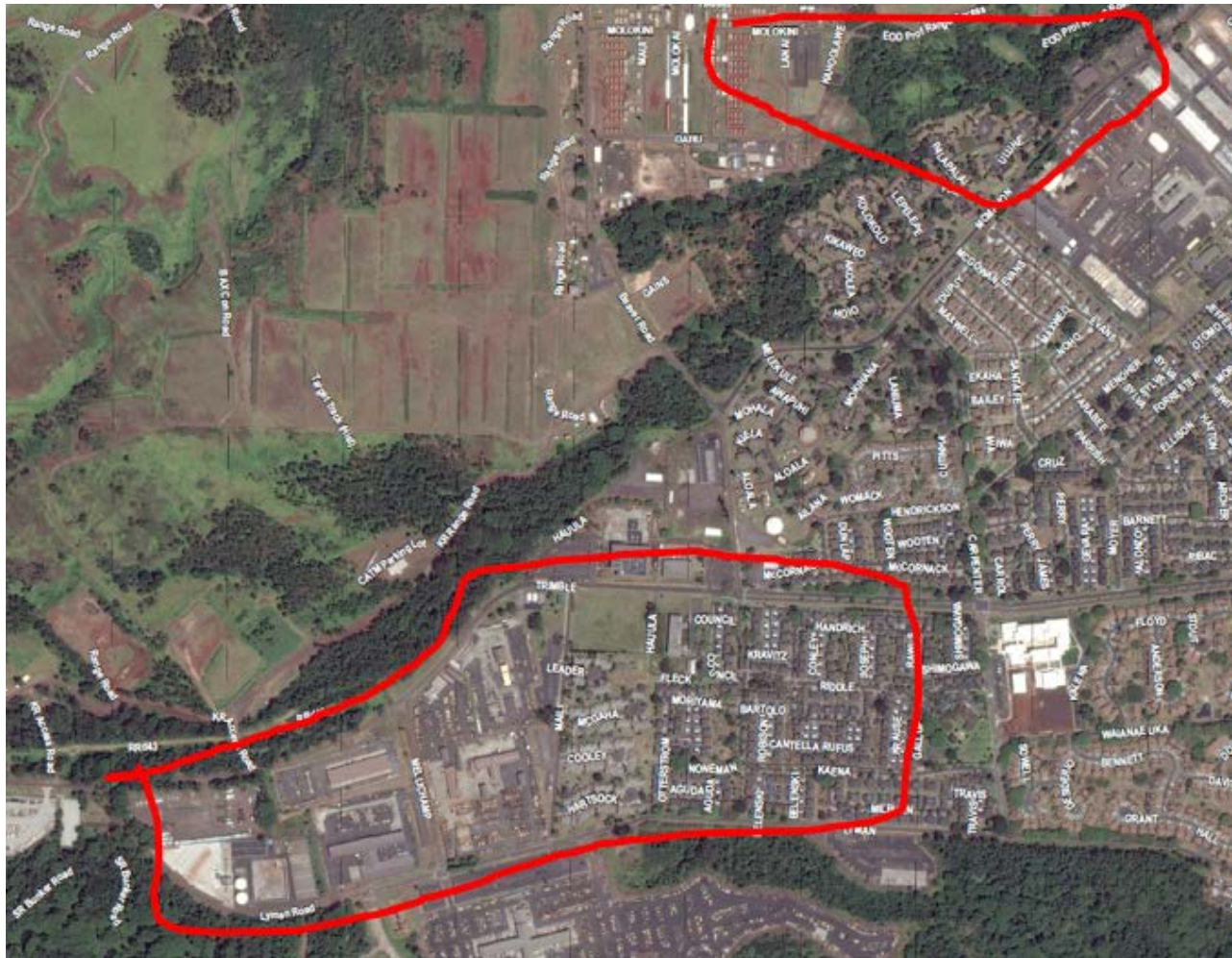
Phased partial and full road closures will be implemented with detours, traffic control measures and signage in place.





Schofield Barracks

Scheduled Smoke Testing



Dates:
10 - 21 AUG 2020
Mon – Fri

Time:
8 am – 3 pm

Purpose:
To notify all businesses, residents, community centers, schools and all facilities that there will be smoke testing of the sanitary sewer lines on SB.





Wheeler Army Airfield

Utility Locating Along Lauhala Road – Phase 1



Dates:
20 - 31 JUL 2020

Time: 7:30 am – 5 pm

Locate existing underground utility lines in preparation for installation of a 12" water line. Water line will be used to transport recycled (R1) water for use on Leilehua Golf Course for irrigation.





Wheeler Army Airfield

Utility Locating Along Warhawk Place – Phase 2

PHASE 2

Dates:

20 – 31 JUL 2020

Time: 7:30 am – 5 pm

Locate existing underground utility lines in preparation for installation of a 12" water line. Water line will be used to transport recycled (R1) water for use on Leilehua Golf Course for irrigation.

Shoulder Work ahead

Shoulder Work ahead

Shoulder Work ahead

work area





Wheeler Army Airfield

Utility Locating Along Higgins Road – Phase 3



PHASE 3

Dates:
20 – 31 JUL 2020

Time: 7:30 am – 5 pm

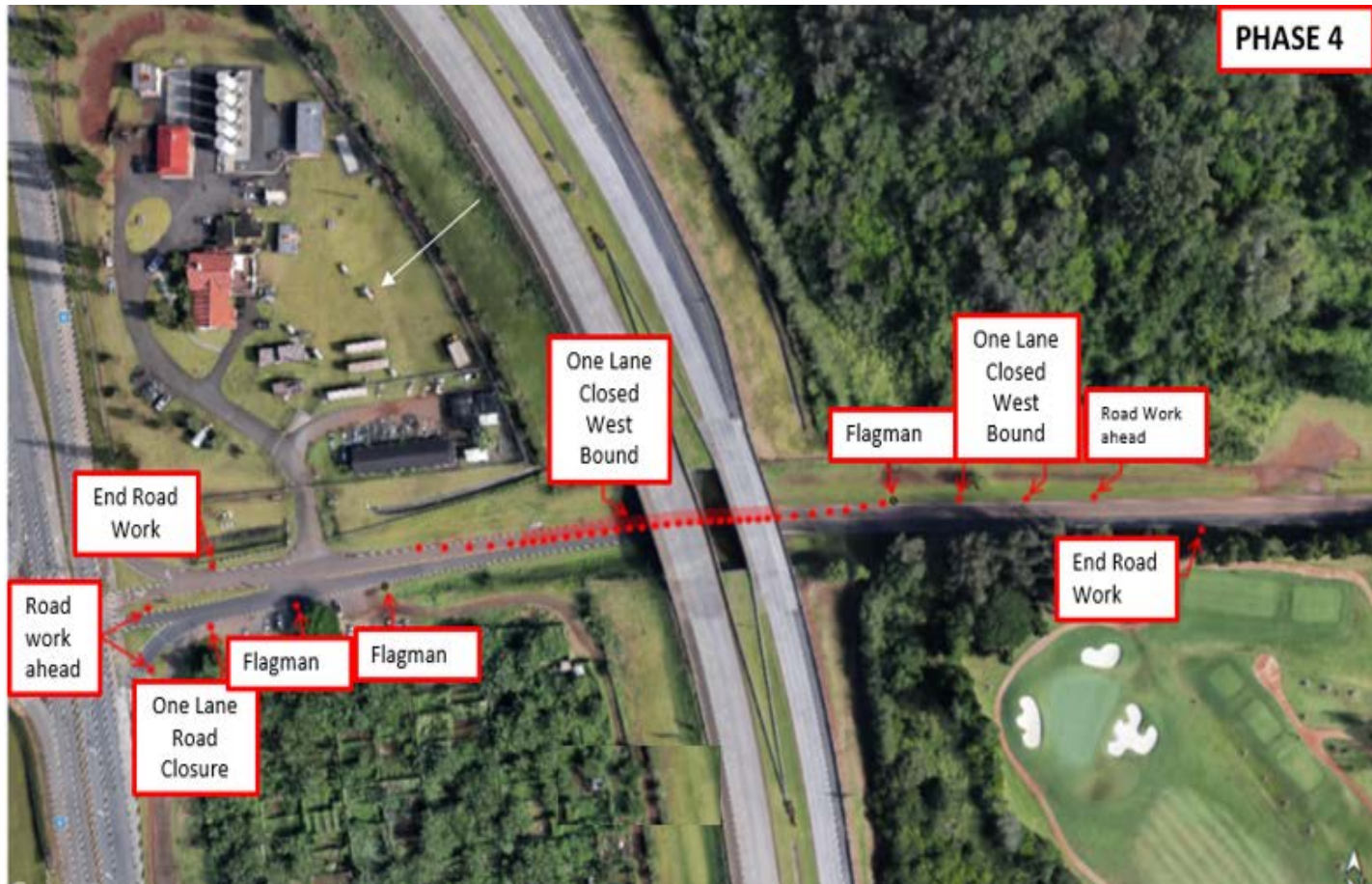
Locate existing underground utility lines in preparation for installation of a 12" water line. Water line will be used to transport recycled (R1) water for use on Leilehua Golf Course for irrigation.





Wheeler Army Airfield

Utility Locating Along Higgins Road – Phase 4



Dates:

20 – 31 JUL 2020

Time:

7:30 am – 5 pm

Locate existing underground utility lines in preparation for installation of a 12" water line. Water line will be used to transport recycled (R1) water for use on Leilehua Golf Course for irrigation.

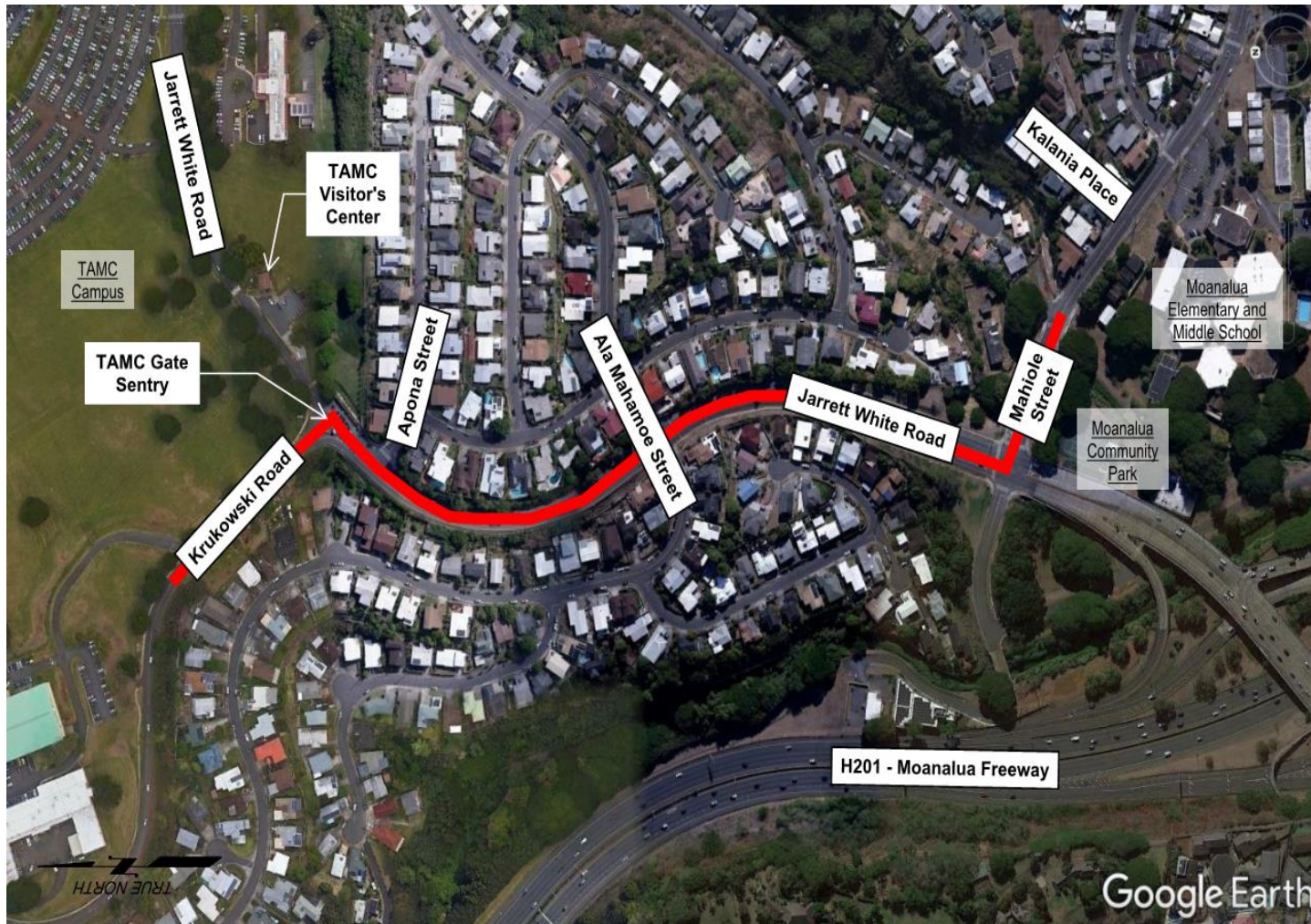




Tripler Army Medical Center

Isolated Road Closure

Krukowski Road to Jarrett White Road



Dates:

4 – 14 AUG 2020

Time:

9 am – 3 pm
(Mon – Fri)

The manhole inspections are part of the pre-design exploratory work for the subject project. The project is necessary to replace an aging underground sewer pipeline that serves the Tripler Army Medical Center campus.





Housing

Clyde Sage
Chief, Housing Division
Directorate of Public Works
(808) 655-7396





Housing Services Office (HSO) – TLA / Contact Information

Departure TLA

- ✓ 100% of briefings are virtual
- ✓ Virtual Departure TLA Brief: Monday-Friday, 8 a.m.-UTC @ <https://conference.apps.mil/webconf/TLABrief>, or dial-in over the phone at (410) 874-6300; PIN 762407436

Arrival TLA

- ✓ 100% of briefings are virtual
- ✓ Virtual Arrival TLA Brief: Monday-Friday, 9 a.m.-UTC @ <https://conference.apps.mil/webconf/TLABrief>, or dial-in over the phone at (410) 874-6300; PIN 762407436

For questions or concerns, please contact the Housing Services Office (HSO) Branch via the following:

Email: usarmy.schofield.usag.mbx.housing-services-office@mail.mil

Phone: 655-3073





Army Housing Office – ICE Comment Information

- ✓ **ICE (Interactive Customer Evaluation) is a comment card system run by the Department of Defense. It allows you, the customer, to tell service provider managers about your experience in their office whether it is good or bad. If you provide your contact information, a manager will contact you regarding your comment within 3 days.**
 - The partner responds to ICE comments and the Army Housing Office (AHO) provides follow-up to negative/dissatisfied customer comments.
 - The AHO coordinates with the partner on your behalf to ensure your concerns/issues are resolved.
 - The comment should provide detail and clarity enabling us to pinpoint the area of concern.
 - Avoid broad statements.
 - The comment should provide contact information, the best way to reach you, address, and details of the issue(s). This enables the housing office to pinpoint the area of concern for faster resolution.





Move-In and Work Order Surveys

- ✓ Resident satisfaction is incorporated into the partnership. Army families have a voice in the partner's performance via:
 - ✓ **Move In Surveys**
 - Measures overall satisfaction with the move in process
 - Level of service provided
 - Appearance of neighborhoods, common areas and open spaces
 - Appearance and condition of the exterior of your home
 - Appearance, condition and cleanliness of the inside of your home
 - ✓ **Work Order Surveys**
 - Response/completion times for Emergency/Urgent/Routine work orders
 - Overall satisfaction with the service order process
 - Satisfaction with submitting your maintenance request
 - Overall maintenance performance
 - Time to resolve your maintenance request
 - Quality of maintenance work completed

Resident opportunity to voice your satisfaction/concerns/opinion





Resident Satisfaction Survey

- ✓ **Army Residential Communities Survey (CEL Survey)**
 - The survey is conducted in order to better understand the overall experience of residents who live in Army housing, and how that experience can be improved. The Army hired an independent, third-party organization (CEL and Associates Inc.).
 - The surveys focused on three key satisfaction indexes (**Overall, Property and Service**) and are based on the same standards used by industry when surveying non-military, off-post community housing.

- ✓ **The employment of satisfaction surveys is one of many efforts the Army has implemented to gain feedback and improve housing quality and services.**

Resident opportunity to voice your satisfaction/concerns/opinion





Summer heat

Summer has kicked off and over the next few months high temperatures and high humidity is expected to intensify.

- ✓ Pets – Ensure adequate shelter and water.
- ✓ Check around your home for maintenance issues/concerns.
- ✓ Check for leaks (water, air conditioner, hot water heater).
- ✓ Air Conditioning Systems:
 - Check temperature settings on air conditioning systems.
 - Recommended settings of 74 degrees +/- 2 degrees.
 - Recommend changing A/C filters; IPC provides these to residents on a monthly basis at no cost.
- ✓ If any issues are discovered, please contact IPC via your local community center, maintenance contacts or via the resident app.





Resolving Housing Issues





Other avenues to seek help

ICE



<https://ice.disa.mil>

Ask the GC



[usarmy.hawaii.
askthegc@mail.mil](mailto:usarmy.hawaii.askthegc@mail.mil)

Health Registry



1-800-984-8523
24/7 resource





Directorate of Emergency Services

COL Michael C. Jensik
Director





Directorate of Emergency Services

August is Antiterrorism Awareness Month

“Antiterrorism is a critical warfighting capability supporting Army readiness. Antiterrorism includes our ability to assess, detect, defend, warn, and recover from the terrorist threat. Our prevention efforts apply across the full spectrum of Army operations.”

– Ryan D. McCarthy, Secretary of the Army



2020 Antiterrorism Awareness Month Focus Areas

- iWatch Army
- iSALUTE
- Insider Threat
- Cyber Security Awareness
- Threat Awareness
- Security for Schools





Directorate of Emergency Services

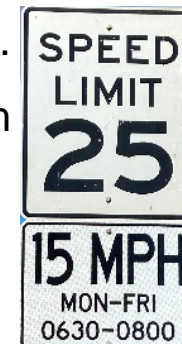
Speeding

An increase in speeding on USAG-HI installations is creating a safety hazard to pedestrians, children, and Soldiers conducting physical training.

As a result, Operation Slow Down (speed limit on Schofield Barracks from 6:30 - 8 a.m., Monday - Friday is 15 mph) went into effect on June 1.

– **612** violations of Operation Slow Down (OSD) since June 1:

- **78%** Service Members
- **11%** Family Members
- **11%** Civilians



With the 15 mph speed limit, with school buses stopping to pick up children, and with children walking to school, there will be more traffic congestion on the installations. Please allow additional time to reach your destination.

Abandoned Vehicle Update

- DES tagging abandoned vehicles with Orange Abandoned Vehicle Notification Sticker
 - Contact MP Station to report Abandoned Vehicles that do not have sticker
- **540** vehicles disposed of since October 2019



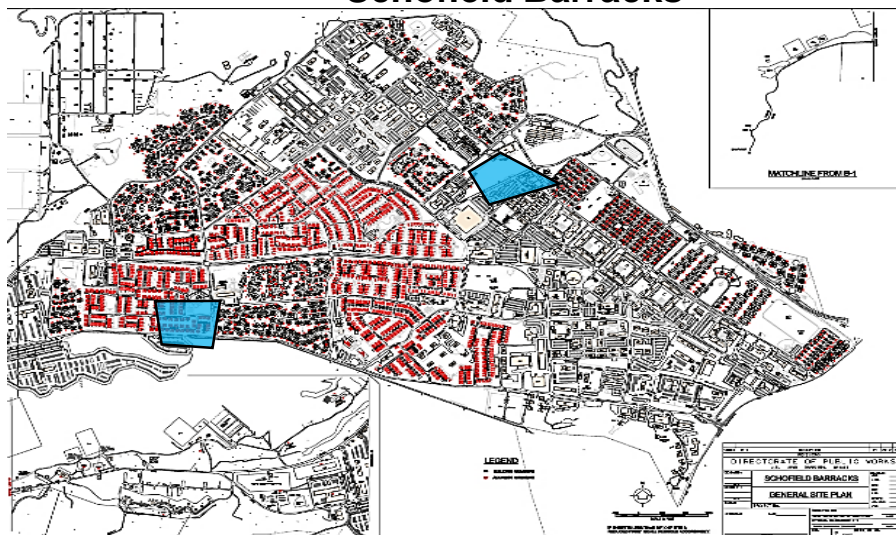


Directorate of Emergency Services

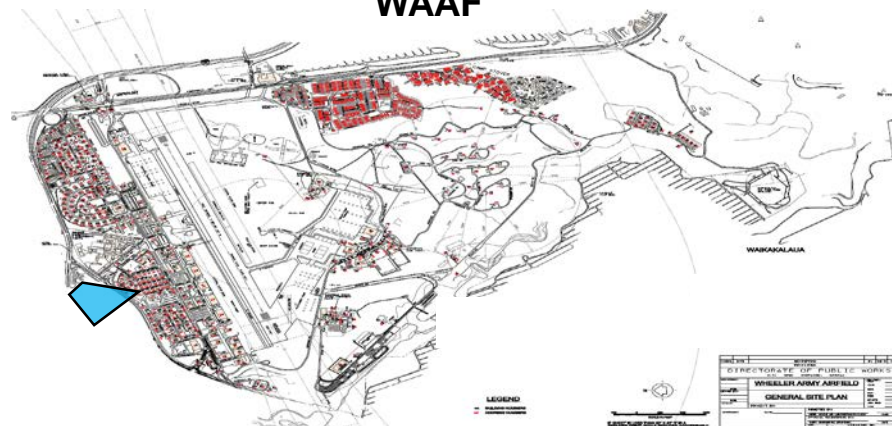
Back-to-School Safety

- **Bike Safety.** Helmets are required at all times when riding all wheeled equipment (i.e., scooters, skateboards, roller blades, hover boards, etc.) in USAG-HI.
- **Child Supervision.** Children under the age of 7 cannot be left unsupervised at bus stops, public facilities, residences, or in vehicles or recreational areas. They cannot walk to and from school or bus stops alone.
- **Stopped School Buses.** Do not pass school busses when they are loading / unloading children.
- **Crossing Guards.** Watch out for children on their way to / from school and obey the directions of crossing guards.
- **Police Presence.** There will be additional police presence at and around schools for the safety of our community.

Schofield Barracks



WAAF





SHARPSM

SEXUAL HARASSMENT/ASSAULT RESPONSE & PREVENTION

Briefing= SFC Melissa S. Coles

Ms. Neila Lawrence
Army Hawaii SHARP Program Manager
Office: (808) 655-1603
Cell: (808) 436-7090

Mr. Nelson Martinez
Sexual Assault Response Coordinator, USAG-HI
Office: (808) 655-9433
Cell: (808) 436-9558

USARHAW 24/7 SHARP Hotline: (808) 655-9474 or 833-727-2808 (SARC808)
<https://www.facebook.com/USARHAWSHARP/>
DoD Helpline: (877) 995-5247
www.safehelpline.org





SHARP – Local Safe Help Room

Hosted by 500th MIB-T

- ✓ Online group chat for survivors of sexual assault and sexual harassment and others affected by it
- ✓ Moderated by Defense Sexual Assault Advocate Certification Program credentialed local SARC and VAs
- ✓ Anonymous, secure DoD platform
- ✓ July Schedule (Thursday & Sunday)
 - 19th: Reporting Sexual Assault
 - 23rd: Reporting Sexual Harassment
 - 26th: SARC/VA role for survivors
 - 30th: Prevention I.A.M. Strong

- ✓ August Schedule (Thursday & Sunday)
 - 2
 - 6 & 9
 - 16 & 20
 - 23 & 27
 - 30



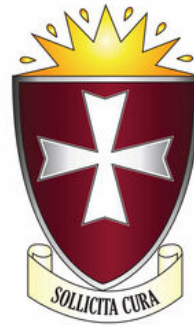
To join the chatroom go to the link:

<https://lshr.safehelpline.org/chat/115-500>





Desmond T. Doss Health Clinic



COL Anthony M. King
Commander
(808) 433-8504

 <https://www.facebook.com/desmond.t.doss.healthclinic/>





Desmond T. Doss Health Clinic

Pharmacy Operations



Virtual Health Appointments

Provider will call

- ✓ It may be from an unknown or “blanket number”
- ✓ Three calls in 10 minutes; marked as a NO SHOW if not answered



School Physicals

- ✓ PCMH calling parents to schedule
- ✓ Contact care team to schedule
 - 888-683-2778



- ✓ Weekly video posted on DDHC & USAG Hawaii Facebook pages
- ✓ Initiated by the Physical Health Working Group within the Commander's Ready and Resilient Council

Waiting Room Limits

- ✓ Please limit the number of guests brought to appointments if possible

Please
**MAINTAIN
SOCIAL
DISTANCING**
IN THE
WAITING ROOM





Desmond T. Doss Health Clinic

✓ Personal responsibility

- Answering truthfully to the questions at our ACP's
 - Protecting our staff and community

✓ Adhering to Visitor Policy

✓ Medical care during ROM

- Virtual health appointments can be conducted
- Can be seen at facility if it is a medical necessity

✓ Dispose of your screening stickers properly





Religious Support Office/Chaplains

Chaplain (LTC) Martin Kendrick
Garrison Chaplain
(808) 655-8733





U.S. Army Hawaii Religious Support

- All chapels offer in-person religious services.
- All virtual religious services are also available and can be found at <https://www.facebook.com/HawaiiRSO/photos/a.442869876070485/1056358161388317>





Chaplain Family Life Center

Hours of Operation

- Schofield Barracks
9 am -5 pm, MON, WED, THU
9 am -3 pm, FRI
- AMR
9 am – 5 pm, TUE

* By appointment, (808) 655-9355

Types of Services

- Individual Counseling
- Couples Counseling
- Family Counseling
- In-Person Counseling
- Virtual – Telehealth Counseling
- Pastoral Skills Trainer
- Strong Bonds Consultant/Trainer
- Relationship Classes



Staff

- Chaplain (MAJ) Hans Ruska, LCMHCA (NC)
- PFC Dawkins, NCOIC
- Carmen Reta, VA Volunteer Counselor
- Kim Bradford, Volunteer Counselor

****Counselors are trained in Eye Movement Desensitization Reprocessing (EMDR) for PTSD and Trauma**

WE
CAN
HELP



- | | |
|--------------------------|---------------------|
| • Anxiety | • Parenting Skills |
| • Anger | • Life Transitions |
| • Depression | • Spirituality |
| • Communication | • Deployment Issues |
| • Relationships | • PTSD |
| • Children and Teens | • Trauma |
| • Pre-Marital Counseling | |





Community Organizations

Island Palm Communities

Schofield Commissary

Schofield Exchange

Armed Services YMCA

USOs

Fort Shafter Hui

Wheeler Saddle Club

25th Infantry Division Public Affairs





Island Palm Communities

Rachel Hollaway
Community Services Manager
(808) 275-3159





IPC COVID-19 Operational Updates

• Community Center Operations

- Operating by appointment only
- Self-help delivery service available – Contact your Community Center Office
- Lawn equipment available by appointment only

SELF-HELP
Delivery Service



SELF-HELP ITEMS AVAILABLE

- HVAC air filters
- Light bulbs
- Refrigerator water filters
- Vertical blind slats/louvers
- Ant, roach and mouse traps
- Batteries for garage door remote and smoke detectors

• Outdoor Amenities – Now Open!

- Splash Parks
- Playgrounds
- Community Pools
- Basketball courts
- Tennis courts
- Dog parks
- Skate Parks

While we are eager to open these amenities for our residents, it is important that we maintain safe practices to reduce the spread of COVID-19, and follow all federal, state, local and installation guidelines.

We appreciate your cooperation in keeping our community a safe and healthy place for our workers, friends, families and children.

Outdoor amenities are for resident use only. No guests are authorized at this time.





Sign up for our online Resident Portal today!

Access convenient features right from your PC or mobile device!

- Submit routine service requests and view current work order status.
 - View your account balance and pay rent online.
 - *Payments made on the resident portal will see waived transaction fees for the month of July*
 - Receive notifications about community announcements and events.
 - Electronically submit resident forms.
 - Update your contact information and much more!
-
- **Sign up for the resident portal TODAY!**
 - Visit www.islandpalmcommunities.com
 - Select Residents > Resident Portal to get started





Schofield Commissary

Brad McMinn
Store Director
(808) 655-5066 x3202





Schofield Commissary



✓ Updates

- Availability of sprays, wipes, and alcohol are still spotty
- All protective measures put in place at the commissary for HPCON Charlie remain the same for HPCON Bravo
- Beef prices are coming down closer to pre COVID pricing
- Spouse preference hiring available at the commissary for sales store checkers. Less than two years on station we can bypass USA Jobs. Need a copy of your orders, marriage certificate, and resume





Schofield Main Exchange

Gloria Cho
Store Manager
(808) 622-1773
chogloria@aafes.com





Schofield Main Exchange

August Events

- 1st - Back to school Fashion show 11 a.m.-1:30 p.m.
- 8th - Back to school backpack giveaway
- 15th - Apple Demo 11 a.m.-1:30 p.m.
- 21st - Beauty bar book
- 22nd - Sheisedo Beauty event 11 a.m.-1:30 p.m.

Layaway on Computers & Tablets, July 1- Aug. 31





Armed Services YMCA

Julianne H. Baker
Branch Director
(808) 624-5645





Calendar of Events

Save the Dates!

✓ **Open Enrollment**

- Enroll now for the fall
 - Request an assessment for 3-5 year olds
 - Programs also available for children 6 months-3 years old

✓ **Open for Preschool in August**

- All Preschool Programs first day of school Aug. 3rd
 - Increased health and sanitation protocols to protect staff and students
 - Reduced class size so enroll now to avoid waitlist!





USO Lounge, Fort Shafter

Celeste Pacelli
Center Manager
(808) 217-2527





USO Lounge at Fort Shafter, Bldg. 503B

Operating Hours and Services

- ✓ **Monday-Friday, 5-10 pm, Sat & Sun, 12 noon-10 pm**
- ✓ **Snacks, beverages, lounge chairs, computers, PS4 with newest games, pool table, books**
- ✓ **Family programs will be offered during the daytime (reading, spouse, crafts, gaming)**
- ✓ **Back-to-School Grab-and-Go Aug, 3 @ 5 pm**
- ✓ **USO Honolulu Facebook page for calendar of events**





USO Schofield Barracks

Ricky Tucay
Center Manager
(808) 387-0016





OPERATION BIRTHDAY CAKE



Connecting loved ones to
celebrate across the miles!

For more info or request a cake, visit:
<https://hawaii.uso.org/programs/operation-birthday-cake>

Volunteer Today!



Hawaii



- Give back
- Flexible shifts
- Build your resume
- Recognition

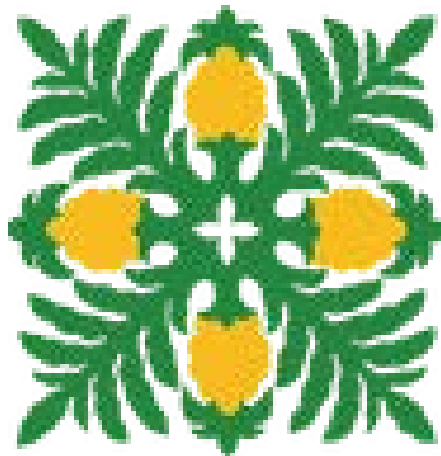
Visit <https://volunteers.uso.org> for more info or to get started.





Fort Shafter Hui Spouses' Club

Katie Erzen - President
fshuipresident@gmail.com





Fort Shafter Hui Spouses' Club

News and Upcoming Events

✓ Membership enrollment is available online at
www.fortshafterhui.com

✓ Open Board Positions

- Reservations
- Welfare
- Ways and Means
- Thrift Shop Liaison/Advisor



✓ Thrift Shop reopening mid-August

✓ Welcome luncheon on Sept. 14





Welcome to Wheeler Saddle Club!

Briefer: Chris Todd, President

Mailing Address:
Wheeler Saddle Club
P.O Box 861670
Wahiawa HI 96786

wheelersaddleclub@gmail.com





Member Activities and Community Events

Heritage Girls Field Trip Home School Adventure Club

Boy Scout Camp Out



Change of Command

WSC Painting Party

CAV Stable Call





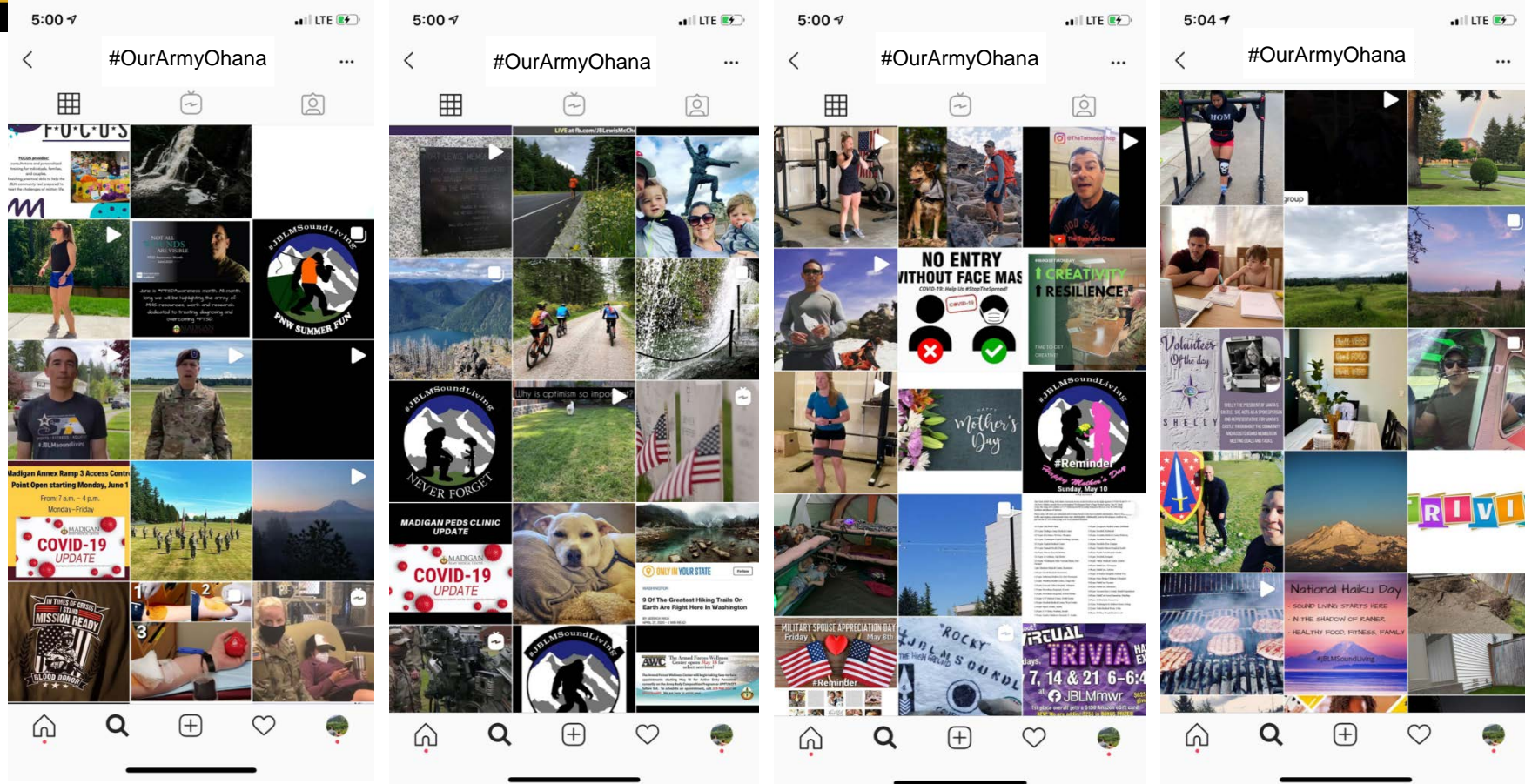
Hashtags

MAJ Tania Donovan
25th Infantry Division
Public Affairs Office





#OurArmyOhana



- Health
- Fitness
- Programs
- Announcements
- Family
- Recreation
- Resources
- Pets
- Experiences
- Informational
- Uplifting
- Holidays
- Exercise
- Location
- Support
- Hobbies





Calendar at a Glance

July 2020

- July 29: Community Information Exchange
- July 29: Chaplain Corps Anniversary
- July 29: JAG Anniversary
- July 31: Transportation Corps Anniversary

August 2020

- Aug. 4: Public School Begins
- Aug. 17-31: Rim of the Pacific (RIMPAC) Exercise
- Aug. 18: Virtual CYS Hiring Fair
- Aug. 21: Hawaii Statehood Day
- Aug. 26: Community Information Exchange
- Aug. 26: Quarterly Housing Town Hall
- Aug. 29: Commemorating the 75th Anniversary of the End of World War II

September 2020

- Sept. 2: Sept. 7: Labor Day Holiday
- Sept. 5: Queen Liliuokalani Anniversary at Soldiers Chapel
- Sept. 7: Labor Day
- Sept. 30: Community Information Exchange

October 2020

- Oct. 28: Community Information Exchange
- Oct. 28: 2020 Hawaii Career Summit, Schofield Locations
- Oct. 31: Halloween





Online Resources

Community Resource Guide

- ✓ <https://crg.amedd.army.mil/guides/usarpac/hawaii>

CIE Slides and Community Calendars

- ✓ <https://home.army.mil/hawaii/index.php/garrison/pao/CIE>
- ✓ <https://home.army.mil/hawaii/index.php/my-fort/calendar>
- ✓ <https://www.HiMWR.com>

Directorate of Public Works Updates

- ✓ <https://home.army.mil/hawaii/index.php/my-fort/calendar>
- ✓ <https://www.facebook.com/usaghawaii>

Directorate of Emergency Services Updates

- ✓ <https://www.facebook.com/DES.USAG.HI/>

Emergency Preparedness

- ✓ <https://www.ready.gov/>
- ✓ <http://dod.hawaii.gov/hiema/>

Health Care/Tricare Updates

- ✓ <https://www.dmdc.osd.mil/milconnect>
- ✓ <https://www.Tricareonline.com>
- ✓ <https://www.Relayhealth.com>

Spouses Clubs

- ✓ South: <http://www.fortshafterhui.com/>





Commander's Comments





NEXT
Community Information Exchange
(& Quarterly Housing Town Hall)
Aug. 26





END OF BRIEF

