

Community Information Exchange

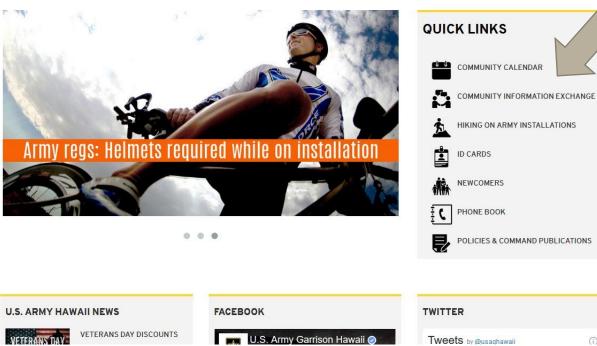
# U.S.ARMY

## Welcome











(I)



## Welcome



- > Slides are available at https://home.army.mil /hawaii
- > Scroll to current month

### COMMUNITY INFORMATION EXCHANGE

Home / Directorates & Staff Offices / Public Affairs Office / Community Information Exchange

The Community Information Exchange, or CIE, is held every month, and is open to anyone who wishes to attend, including all U.S. Army Hawaii Soldiers and family members. The meetings are from 9-10 a.m., the last Wednesday of each month, at the NEHELANI ON SCHOFIELD BARRACKS. Meetings are not held in December. They are also streamed live on the garrison's FACEBOOK A page.

Community Information Exchange meetings inform Soldiers and families on installation and community matters. The primary responsibility for conducting Community Information Exchange meetings rests with the garrison commander and staff to develop the agenda of installation-wide and community-wide topics of interest and concern.

The garrison commander and/or the U.S. Army Hawaii senior commander attends and supports the meetings, along with garrison subject-matter experts and directors.

Slides from the meetings are available to download below. Past meetings can be viewed on FACEBOOKA.

2019 2018

- January
- February

### **ABOUT U.S. ARMY GARRISON HAWAII**

U.S. Army Garrison Hawaii provides quality services, installation facilities, training and recreational centers to nearly 100,000 Soldiers, civilians and family members stationed on the islands of Oahu and Hawaii.

The garrison is headquartered at Wheeler Army Airfield, just 20 miles from the state capital of Honolulu.

Hawaii's mild climate allows for year-round training and deployment operations, while its world-renowned beaches, breathtaking mountains and tropical splendor provide countless





# Agenda

- Opening Remarks
- Family and Morale, Welfare and Recreation
- School Liaison Office
- Directorate of Public Works
- Housing
- Directorate of Emergency Services
- Desmond T. Doss Health Clinic

- R2 Ready and Resilient
- SHARP
- Island Palm Communities
- Commissary
- Exchange
- Calendar at a Glance
- Closing Remarks
- Resources

Slides available at https://home.army.mil/hawaii/index.php/garrison/pao/CIE





Rhonda D. Hunter (808) 656-0038





### **Unit Funds**

- √ \$28,648 was provided back to Soldier's through unit funds in Fiscal Year 2019.
- ✓ Tap into your Fiscal Year 2020 Unit Funds!
- ✓ Each unit is allocated \$3.00 per Soldier per Unit.
- ✓ With every new fiscal year comes a new batch of unit funds. Use this money for any approved unit-wide morale event like an organization day, holiday party, or unit ball! Accessing your account is easy:
  - Turn in your Assumption of Command, DA Form 1687, and AAA-162 (signed by Commander) to activate your account for FY20.
  - After you've planned out how you want to use the money, submit a request for funds at least 10-15 days before your event (10 days when less than \$500 and 15 days if more than \$500).
  - Upon approval, purchase approved items for your event. Return all receipts and any unused funds after your event.
- √ Funds will not carryover beyond 30 September 2020.
- ✓ For questions about unit funds regarding your account set up an appointment, call 656-0201, or visit <a href="http://hawaii.armymwr.com/pacific/hawaii/programs/unit-funds">http://hawaii.armymwr.com/pacific/hawaii/programs/unit-funds</a>







Fort Shafter Auto - South Side



- OUTDOOR RECREATION EQUIPMENT RENTAL
- AUTOMOTIVE VEHICLE REPAIR CONCESSIONIARE
- STATE VEHICLE INSPECTIONS
- BOAT STORAGE











### Child and Youth Services

Look for the U.S. Army Family Child Care Child & Youth **Services Certified Window Decal** for authorized service providers.



Visit armymwr.com/fcc

If you provide more than ten hours of onpost child care a week and have not been certified as a Family Child Care Provider your sponsor (military member) and you can be penalized.

- Military members who knowingly allow unauthorized child care in their quarters may be subject to discipline under the UCMJ or adverse administrative action under U.S. Army Hawaii Regulation 1.
- Offenses could result in debarment (losing installation access and privileges) from US Army Hawaii military installations.
  - Major Violations of the Resident Occupancy Agreement or the "Island Palm" Communities Resident Guide & Community Standards Handbook" of a serious nature may result in immediate eviction.

Family Child Care (FCC) Home Status - 21 Providers / 77.5 Spaces Fort Shafter **AMR** WAAF Tripler Schofield Spaces Homes New Spaces Homes Spaces Homes **Spaces** Homes **Spaces** 42.5



ARMY FAMILY

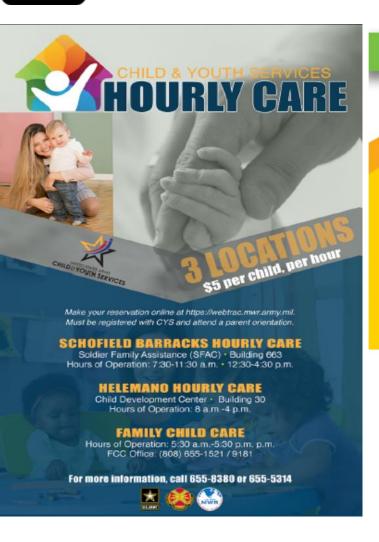
Own your Own

Business & Make a Difference by Providing Quality &

or your local CYS office for more information.



### Child and Youth Services



### **Tentative Job Offers On-Site!**



**CHILD YOUTH SERVICES** 

 Child and Youth Program Assistants Part-time and Flexible positions available

### **GREAT BENEFITS OFFERED:**

- Non-competitive transfer Army to Army
- · On the job training for career advancement
- · Accredited programs
- Usage of MWR Facilities: Fitness centers, discounted tickets, concerts & more

#### Additional Benefits for Part-time positions:

- · Medical and Dental Insurance
- 401K matching
- Annual/sick leave

### **Upcoming CYS Hiring Fairs**

4 Feb 2020 16 May 2020

(Saturday)

18 Aug 2020

17 Nov 2020

### (No base access required)

### Interview and Tentative Job Offers will be given on-site!

- · Must APPLY online for guaranteed intervi

INFO: (808) 656-0093 | HIMWR.com

Facebook: MWR Hawaii







Upcoming Right Arm Nights Events (90 days)



DEC 19 – Right Arm Night, Tropics, 5:00 p.m.

### 2020 Schedule

- JAN 31– Right Arm Night, Nehelani, 5:00 p.m.
- FEB 28 -Right Arm Night, Nehelani, 5:00 p.m.
- MAR 27 Right Arm Night, Nehelani, 5:00 p.m.



NONE - DECEMBER

### 2020 Schedule

- JAN 24 Right Arm Night, Hale Ikena, 5:00 p.m.
- FEB 21 Right Arm Night, Hale Ikena, 5:00 p.m.
- MAR 27– Right Arm Night, Hale Ikena, 5:00 p.m.





### **Upcoming Events**



### **Tree Lighting Ceremonies:**

NORTH – General Loop, Schofield Barracks Dec 3 2019, 5:30 p.m.

SOUTH - Palm Circle, Fort Shafter, Dec 5 2019, 5:30 p.m.



### **❖ Pearl Harbor Commemoration 4K Run/Walk**

Wheeler Army Airfield Dec 7 2019, 7–11 a.m.



### Open House – Santa's Workshop

Army Community Service Dec 11 2019, 1:30–3:30 p.m.

For more information about the event, please contact ACS at (808) 787-4227

For more info: https://hawaii.armymwr.com



### **Upcoming Events**



Single Soldier Holiday Dinner Tropics Dec. 12, 2019 / 5-10 p.m.



### **❖ Winter Wonderland:**

Aliamanu Military Reservation Dec. 14, 2019 / 9 a.m.-2 p.m.



❖ Fitness Expo and Mission Slimpossible, Health and Fitness Center Jan. 18, 2020 / 9 a.m.

For more info: https://hawaii.armymwr.com





### Specials and Promotions



### Walter J. Nagorski Golf Course - Fort Shafter

### **Weekday Golf Special**

Monday - Thursday • After 1 p.m.

\$15\* Active Duty and Retired Military / \$20\* DoD Cardholders/Civilians \*Offer good for 2 or more players. Carts must be in by 6:30 p.m.

**Registration Info** call (808) 438-9587 to reserve your tee time!



### Leilehua Concert Series - Leilehua Golf Course

**Artist: Moke Boy** 

Dec 20, 2019 • 6 p.m.

2020 Schedule: Jan. 31 / Feb. 28 / Mar. 27



### **Book Your Holiday Party Today**

Nehelani (808) 655-0660

**Leilehua Golf Course** (808) 655-4653

Schofield Bowling Center (808) 655-0573

The Hangar Entertainment Center (808) 656-1745

Hale Ikena (808) 438-6712 / (808) 438-1974

Fort Shafter Bowling Center (808) 438-6733

Pilila'au Army Recreation Center Cove Pavilion (808) 696-4158







Mark Your Calendars 30, 60, 90 Days out

- Dec. 2-13 2019 Kris Kringle Basketball Tournament
- Dec. 3 North Tree Lighting, Schofield Barracks Generals Loop, Schofield Barracks
- Dec. 5 **South Tree Lighting**, Palm Circle, Fort Shafter
- Dec. 7 WAAF Pearl Harbor Commemorative Run, Wheeler
- Dec. 11 ACS Open House, ACS
- Dec. 11 28th Annual Mahalo Appreciation Awards Ceremony, Tropics, 5:30 p.m.
- Dec. 12 Single Soldier Holiday Dinner, Tropics, 5 p.m.
- Dec. 14 Winter Wonderland, AMR
- Dec. 20 Leilehua Concert Series: Artist TBD, Leilehua Golf Course, 6 p.m.
- Dec. 31 New Year's Eve Party, The Hangar
- Jan. 18 Fitness Expo and Mission Slimpossible 2, HFC, 9 a.m.
- Jan. 25 Reverse Triathlon, Richardson Pool SB, 7 a.m.
- Feb. 24 **DFMWR Hiring Fair, Location is TBD**, 9 a.m.
- Feb. 28 ACS Army Emergency Relief Campaign Kickoff, Nehelani,
- Feb. 24-29 ACS Military Saves Week
- Feb. 29 The Aloha Adventure Hunt, SB, 8 a.m.





## **School Liaison Office**

Ms. Kim Munoz (808) 655-8326





## **School Liaison Office**

### School Liaison Office Upcoming Events

- ✓ Dec. 23–Jan. 6: Winter Break for most public school students.
  Administrative Offices will remain open
- ✓ Dec. 25: Christmas Day. All public schools will be closed
- ✓ Jan. 1: New Year's Day. All public schools will be closed
- ✓ Jan. 7: Teacher Professional Development Day for some Hawaii public schools. Administrative Offices will remain open
- ✓ Jan. 10: Registration Deadline for February 8 ACT. Register online at <a href="https://www.act.org">www.act.org</a>
- ✓ Jan. 20: Martin Luther King Jr. Holiday. All public schools will be closed
- ✓ REMINDER: Free Application for Federal Student Aid (FAFSA) is now available online at <a href="https://studentaid.ed.gov/sa/fafsa">https://studentaid.ed.gov/sa/fafsa</a>

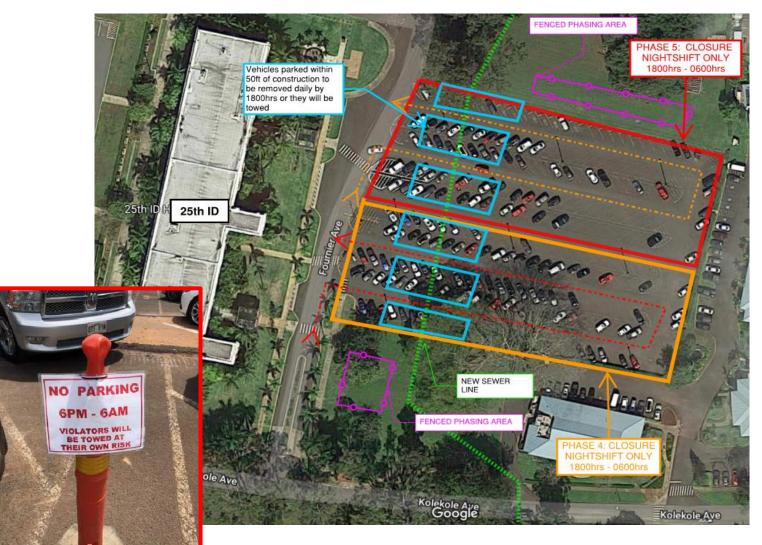


Dave Pawlak (808) 656-1288





## **Schofield Barracks**



# TWO PHASE CLOSURE - 25<sup>th</sup> ID HQ PARKING LOT

Oct. 28, 2019 thru Jan. 11, 2020 Monday night through Saturday morning -NIGHTSHIFT 6 p.m. - 6 a.m.

Vehicles parked in BLUE area after 6 p.m. are subject to TOWING







## **Schofield Barracks**



PEDESTRAIN
RE-ROUTE
MEDICAL CAMPUS
ADJACENT TO
BLDG. T664

The CLOSED sidewalk and Unnamed Rd, highlighted in RED will be closed 24/7 to pedestrians between Sept. 25, 2019 and April 30, 2020

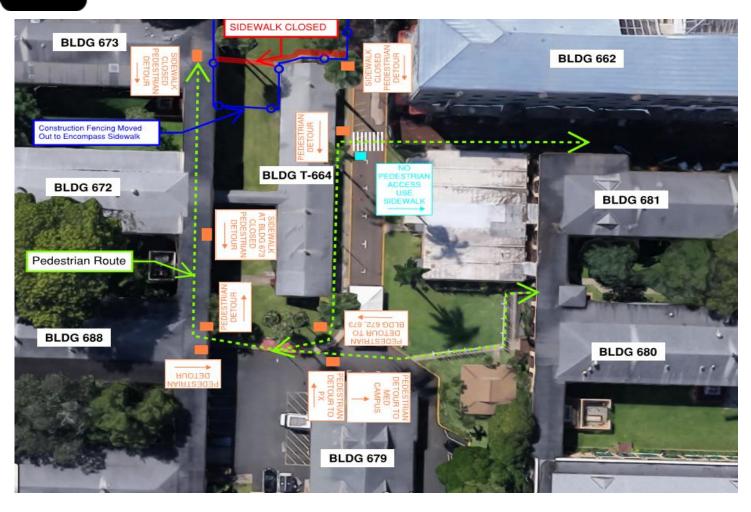
Pedestrian reroute highlighted in GREEN on this slide







## **Schofield Barracks**



SIDEWALK
CLOSURE MEDICAL
CAMPUS
ADJACENT TO
BLDG. T664

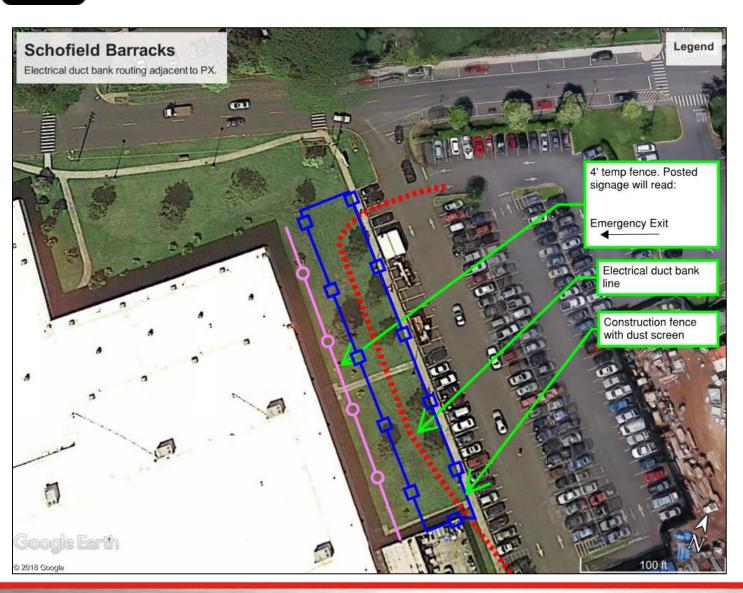
The CLOSED sidewalk, highlighted in RED and Unnamed Rd will be closed 24/7 to pedestrians from Sept. 25, 2019 thru April 30, 2020

Pedestrian reroute highlighted in GREEN on this slide





## **Schofield Barracks**



PX North
parking stall
closure
emergency
egress re-route

From Nov. 20, 2019 through Feb. 1, 2020

6 p.m.-6 a.m. daily







## **Wheeler Army Airfield**



# Wright Ave Partial Lane Closure

Nov. 25-27, 2019 9 a.m.–3 p.m.



Reinstall sensor loops to prevent the pop-up barriers from being activated when a vehicle is over the popup barrier





# Housing

Clyde Sage, Chief, Housing Division Directorate of Public Works (808) 655-7396





# Housing

## **Resident Satisfaction Survey**

- √ Timeframe Fall 2019 Survey launched Nov. 12, closes Dec. 12
- ✓ Survey Distribution Residents should have received an email containing a survey link.
  - Email will come from <a href="mailto:ARMYHousingSurvey@celassociates.com">ARMYHousingSurvey@celassociates.com</a>
- √ Residents who didn't receive email/deleted it May contact CEL directly via email at: 
  ARMYHousingSurvey@celassociates.com
  - Ensure to include Installation and address within the initial email.
- ✓ Reminders will be sent out 7, 14 and if needed, 21 days after launch Reminders will only go to residents who have not completed a survey.
- ✓ All survey responses are confidential and anonymous.
  - Residents will have an area to provide contact information in regard to comments made, if they wish to be contacted. Contact information will be shown with resident comments BUT not survey results.





# Housing

## **Resolving Housing Issues**

Our enduring obligation is to take care of our people — our Soldiers, families and civilian employees.

We are fully committed to providing a safe, secure environment on our installations.

If you have a housing issue that is not being resolved through Island Palm Communities or the chain of command, we encourage you to elevate the issue to Army leadership through any of the following channels.

### U.S. ARMY GARRISON HAWAII HOUSING OFFICE

The garrison's Housing Office assists residents regarding issues that are not being resolved by the installation housing partner.



(808) 655-7399

## COMMUNITY INFORMATION EXCHANGE

Housing issues can be brought up directly to U.S. Army Hawaii leaders at the monthly Community Information Exchange meetings in person at the Nehelani or on Facebook (see link below).



Last Wednesday of the month at 9 a.m.

### COMMANDER'S OPEN DOOR POLICY

Commanders have open door policies to hear about issues Soldiers have been unable to resolve. To meet with the garrison commander, call the following:



(808) 656-1153

## INTERACTIVE CUSTOMER EVALUATION

All Interactive Customer Evaluation, or ICE, comments are sent to the organization and the garrison commander. Organizations will respond within 72 hours.



https://ice.disa.mil

### ASK THE GARRISON COMMANDER

Individuals can address issues and questions directly to the garrison commander via "Ask the Garrison Commander."



usarmy.hawaii. askthegc@mail.mil

### COMMAND HOTLINE

Residents can call the Command Hotline if housing issues can not be resolved through Island Palm Communities or the chain of command.



(808) 656-3279





# **Directorate of Emergency Services**

**COL Michelle Goyette** 





# Directorate of Emergency Services



### Plea to Commanders

 Please assist us by tracking your Soldiers' vehicles through in/out processing and when they receive their U.S. Military Non-Resident Certificate tax exempt forms.

# Alternate Ways to Dispose of Unwanted Vehicles

- Donate your vehicle (charitable, tax-deduction, most charities will pick up the vehicle)
- Use the USAG HI Privately Owned Vehicle (POV) Resale Lot

# Proper Procedures to Sell Your Vehicle

- In the State of Hawaii, vehicle owners must complete and submit a Notice of Transfer form when selling to a Private Party within 10 days of the transfer or sale.
- If you sell your car but do not file a completed Notice of Transfer with the Motor Vehicle, Licensing & Permits Division, you may be held financially responsible for fees, fines, and even accidents that occur after the sale.







# **Directorate of Emergency Services**

### **Disabling Smoke Detectors**

# According the National Fire Protection Association (NFPA) 2019:

- Smoking materials caused 5% of reported home fires, 21% of home fatalities, 10% of home fire injuries, and 6% of the direct property damage to the home.
  - Smoke detectors are a primary defense against unwanted fires caused by smoking material!
  - Smoking and or the use of electronic (ecigarettes/vaping) smoking devices is prohibited in the barracks.
  - Tampering or disabling smoke detectors in the barracks is a violation of U.S.
     Army Regulation and unsafe!
  - Think Safety for yourself and others!









COL Dave Zimmerman Facebook @desmond.t.doss.healthclinic







Thanksgiving Nov. 28

Christmas Dec. 25

New Year's Jan. 1





## **Additional Holiday Closure**

Dec. 19, 2019

11:30 a.m.-3 p.m.: Pharm, Lab, ACC

Noon-4:30 p.m.: All other services













## **Patient and Family Partnership Council**

- Family Members, Soldiers, Retirees
- Improve your experience at your clinic
- Next Meeting: January 2020







# U.S. Army Hawaii Ready and Resilient

Sara Ressler (808) 656-1533





# U.S. Army Hawaii Ready and Resilient

## **USARHAW Community Strengths and Themes Assessment**

Together we can create a healthy community!! Share your thoughts about what is important to USARHAW by completing the Community Strengths and Themes Assessment! Tell us what you think about quality of life, wellness and readiness at USARHAW.

Who: USARHAW Soldiers, Family members, Retirees, and Federal Employees

When: Now through Dec. 31

Where: Online (see link below and QR code)



https://usaphcapps.amedd.army.mil/Survey/se.ashx?s=25113745218B31B9

\*\*Survey takes less than 10 minutes and is anonymous









Ms. Neila Lawrence

Program Manager, USARHAW

Office: (808) 655-1603 Cell: (808) 436-7090

Mr. Nelson Martinez

Sexual Assault Response Coordinator, USAG-HI

Office: (808) 655-9433 Cell: (808) 436-9558





## **SHARP**

#### Resources

- Chaplain, minister, or spiritual leader
- Behavioral health counseling
- Legal assistance



- Office of Personnel Management (OPM) website (for DA Civilians)
  - <a href="http://www.opm.gov/policy-data-oversight/worklife/reference-materials/resource-list.pdf">http://www.opm.gov/policy-data-oversight/worklife/reference-materials/resource-list.pdf</a>
- DoD Safe Helpline contact them at 877-995-5247 or safehelpline.org which offers support services to men and women
- Military One Source: <a href="http://www.militaryonesource.mil/">http://www.militaryonesource.mil/</a> or 800-342-9647 (Mandatory Reporting Responsibility)
- Mobile Technology: We Care, Battle Buddy, Circle of 6
- Outside Resources: Rape Abuse and Incest National Network (RAINN)

(No endorsement implied of non-federal entities)



Reminder: If You Need Help Installation 24/7 Helpline: **USARHAW Hotline:** (833) SARC808 / (833) 272-2808 **DoD Safe Helpline:** (877) 995-5247



## **Island Palm Communities**

Rachel Hollaway, NALP Community Services Manager (808) 275-3159





# Resident Advisory Board

# Join the Resident Advisory Board TODAY!

The Resident Advisory Board (RAB) will provide residents the opportunity to engage in their community and positively affect the quality of life of families living within Island Palm Communities (IPC). A board will be established and residents will be able to share their ideas and suggestions, express their concerns, and work with their property management team to develop solutions.

#### Island Palm Communities and members of the panel will:

- Value all resident opinions and listen to recommendations and suggestions
- · Foster a sense of belonging and community among families
- Create an opportunity for residents to be part of a decision-making process
- · Have residents focus on events, activities, etc. in the community

#### Member Qualifications

Members must be a current IPC resident in good standing. IPC is looking for individuals who have an interest in communications or community development, events and have a desire to contribute positively to IPC through the development of a valuable communication tool.

\*\*Childcare will not be provided at the RAB meetings.

#### To sign up:

- Fill out the form online: www.islandpalmcommunities.com/RAB
- Submit to: RAB@ipchawaii.com

Questions? Please contact your Community Office













# Refer a Friend



# CASH FOR THE HOLIDAYS! IT'S EASY

Refer a friend from off to on POST and recieve

# \$1000

When a new resident signs a 12-month lease!

Act Now! 866-623-7239

www.islandpalmcommunities.com











# Policy changes for access regarding AAFES, Commissary and DFMWF for Veterans





# **Schofield Commissary**

Brad McMinn (808) 655-5066 x3202





# **Upcoming Events**



- √The commissary will be closed Christmas Day December 25, 2019, and New Year's Day January 1, 2020.
- ✓ January 8, 2020, kicks off our Demo Wednesdays, new home meal replacement program, and revamped focus on healthier for you alternative featuring more organic produce and highlighting center of the store organics.
- ✓ Reusable bag program. If your purchase is \$100 or more and you use all reusable bags, you can enter to win \$100 gift that will be drawn monthly. Ask you checker for details.





# **Schofield Main Exchange**

Gloria Cho (808) 622-1773





# **Schofield Main Exchange**

### **November Events**



- November 23
  - Gaming Event 10
     a.m. 2 p.m.
- Closed Thanksgiving
- November 29
  - Mall opens at 5 a.m.
  - Black Friday Ad
  - 12 6 p.m. Hourly Specials
- November 30
  - Disney Frozen event 10 a.m. - 2 p.m.
  - Beauty Event 10 a.m.2 p.m.
  - Balloon Drop at 2 p.m.

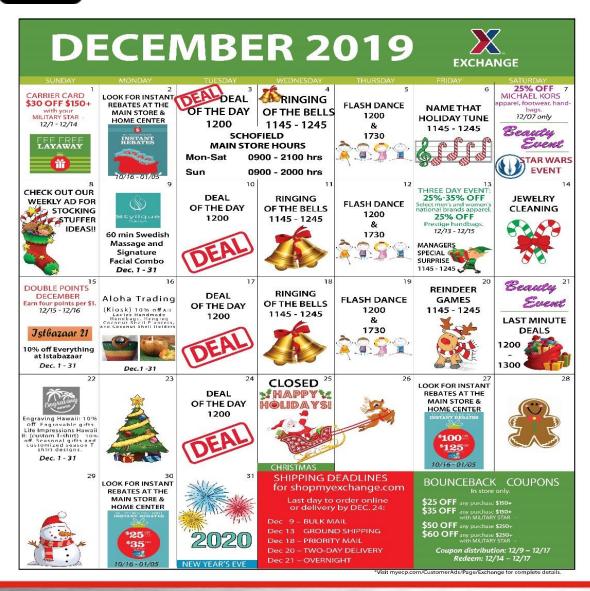






# Schofield Main Exchange

#### **December Events**



- Deal of the Day
   Tuesdays at noon
- Ringing of the Bells Wednesdays 11:45 a.m.
- Flash Dance
   Thursday Noon &
   5:30 p.m.
- Manager Specials
   Fridays 11:45 a.m.



Gloria Cho/ 808-622-1773 47 of 52



## Calendar

#### November 2019

- 27 Nov.: Community Information Exchange
- 27 Nov.: Housing Town Hall
- 27 Nov.: Thanksgiving Meal at DFACs
- 28 Nov.: Thanksgiving Holiday
- 27 Nov.: USARPAC training holiday and 25th ID training holiday

#### December 2019

- 3 Dec.: North Tree Lighting Ceremony
- 5 Dec.: South Tree Lighting Ceremony
- 7 Dec.: WAAF Pearl Harbor Commemoration 4K Run/Walk
- 11 Dec.: ACS Open House
- 12 Dec.: Single Soldier Holiday Dinner
- 14 Dec.: AMR Winter Wonderland
- 19 Dec.: Schofield Barracks Right Arm Night at Tropics
- 20 Dec.: Leilehua Concert Series (w/TBD)
- 22 Dec.: Hanukkah begins
- 22 Dec.: Yule begins
- 25 Dec.: Christmas
- 26 Dec.: Kwanzaa begins

#### January 2020

- 10 Jan.: Leilehua Concert Series (w/TBD)
- 20 Jan.: Martin Luther King, Jr. Day
- 25 Jan.: Schofield Barracks Reverse Sprint Triathlon at Richardson Pool
- 31 Jan.: Schofield Barracks Right Arm Night at Nehelani

#### February 2020

- 4 Feb.: Hiring Fair (TBD)
- 17 Feb.: President's Day
- 26 Feb.: Community Information Exchange
- 28 Feb.: Schofield Barracks Right Arm Night at Nehelani





### **Online Resources**

#### **Community Resource Guide**

✓ <a href="https://crg.amedd.army.mil/guides/usarpac/ha">https://crg.amedd.army.mil/guides/usarpac/ha</a>

#### **CIE Slides and Community Calendars**

- √ <a href="https://home.army.mil/hawaii/index.php/garriso">https://home.army.mil/hawaii/index.php/garriso</a>
  n/pao/CIE
- √ <a href="https://home.army.mil/hawaii/index.php/my-fort/calendar">https://home.army.mil/hawaii/index.php/my-fort/calendar</a>
- ✓ <a href="https://www.HiMWR.com">https://www.HiMWR.com</a>

#### **Directorate of Public Works Updates**

- √ <a href="https://home.army.mil/hawaii/index.php/my-fort/calendar">https://home.army.mil/hawaii/index.php/my-fort/calendar</a>
- √ <a href="https://www.facebook.com/usaghawaii">https://www.facebook.com/usaghawaii</a>

#### **Directorate of Emergency Services Updates**

✓ <a href="https://www.facebook.com/DES.USAG.HI/">https://www.facebook.com/DES.USAG.HI/</a>

#### **Emergency Preparedness**

- ✓ https://www.ready.gov/
- √ <a href="http://dod.hawaii.gov/hiema/">http://dod.hawaii.gov/hiema/</a>

#### **Health Care/Tricare Updates**

- √ <a href="https://www.dmdc.osd.mil/milconnect">https://www.dmdc.osd.mil/milconnect</a>
- √ https://www.Tricareonline.com
- √ https://www.Relayhealth.com

#### **Spouses Clubs**

✓ South: <a href="http://www.fortshafterhui.com/">http://www.fortshafterhui.com/</a>





# **Commander's Comments**





# NEXT Community Information Exchange Jan. 29, 2020





# **END OF BRIEF**

