



DEPARTMENT OF THE ARMY
HEADQUARTERS, 25TH INFANTRY DIVISION AND U.S. ARMY HAWAII
BUILDING 580 KOLEKOLE AVENUE
SCHOFIELD BARRACKS, HAWAII 96857-6000

APVG-CG

22 NOV 2021

MEMORANDUM FOR RECORD

SUBJECT: United States Army Hawaii (USARHAW) Policy Letter #10 – The Right of Soldiers to Present Complaints or Request Assistance from the Inspector General

1. Reference. Army Regulation 20-1 (Inspector General Activities and Procedures), 23 March 2020.
2. All Soldiers have the right to present complaints, grievances, or requests for assistance to the Inspector General. These complaints or grievances may include what Soldiers reasonably believe to be evidence of fraud, waste, or abuse.
3. Soldiers are not required to present their concerns to their chain of command before contacting the Inspector General. However, Soldiers should consider whether their chain of command can address their concerns in a more prompt manner. If Soldiers wish to visit the Inspector General during the work day, they must obtain permission before being absent from their duties. Soldiers are not required to tell anyone why they want to speak to an Inspector General.
4. You may visit, call or write your Inspector General using the following information:

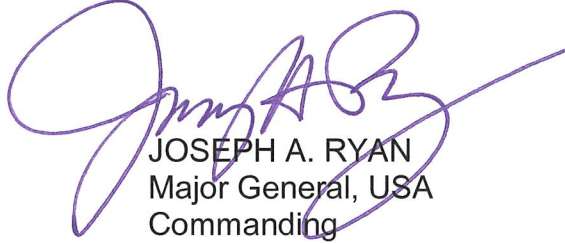
Name:	USARHAW Inspector General
Location:	Building S-361 (located behind the Tropic Lightning Museum)
Phone:	808-787-3170
Webpage:	https://home.army.mil/hawaii/index.php/my-fort/services/ig
Email:	usarmy.schofield.25-id.list.25th-infantry-division-ig@mail.mil
5. If you believe your local Inspector General's response to your concerns was not fair, complete, or in accordance with law or regulation or if you believe contacting your local Inspector General may jeopardize your interests, you may call the USARPAC Inspector General, Fort Shafter, Hawaii at 808-787-4401. You may also call the Department of the Army Inspector General (DAIG) at 1-800-752-9747 (toll free) or the Department of Defense Inspector General (DODIG) Hotline at 1-800-424-9098 (toll free).
6. Department of the Army personnel are prohibited from taking any action that restricts you from filing a complaint, seeking assistance, or cooperating with the Inspector General. These same individuals are prohibited from taking any disciplinary or adverse action against you for filing a complaint, seeking assistance, or cooperating with the Inspector General. However, if you lie or knowingly make false accusations to the Inspector General, you will be subject to disciplinary action.

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7. In accordance with Army Regulation 20-1, the Inspector General has a duty to protect confidentiality to the maximum extent possible. This requirement to protect confidentiality is true for all persons who ask the Inspector General for help, make a complaint, contact or assist an Inspector General during an inspection or investigation, or otherwise interact with an Inspector General.

8. The proponent for this policy is the USARHAW Inspector General at 808-787-3170.



JOSEPH A. RYAN
Major General, USA
Commanding