



U.S. Army Hawaii and 25th Infantry Division COVID-19 Need-to-Know Info



Sources for Updated Information

U.S. Army Garrison Hawaii Facebook: <https://www.facebook.com/usaghawaii/>
U.S. Army Garrison Hawaii COVID-19 Website: <https://home.army.mil/hawaii/index.php/covid>
25th Infantry Division: <https://www.facebook.com/25thID/>

////UPDATED INFORMATION////

- Health Protection Condition (HPCON) has upgraded to Level C
- There are **256** cases confirmed in Hawaii
- Army COVID-19 information Hotline (800) 984-8523
- Hawaii COVID Medical Hotline: (888) 683-2778; option 8; available Mon-Fri 6:30 a.m. – 4 p.m. and Saturdays 7 a.m. – 4 p.m.

PCS, TDY, and Leave Travel:

- Soldiers that have already started their PCS to a CONUS station by clearing U.S. Army Hawaii and departing the island of Oahu will continue their movement to the next duty station.
- Soldiers affected by stop movement order can call the U.S. Army 24-hour Service Center's travel information office number is 1-800-582-5552, option 5, for guidance. All other PCS and TDY travel is postponed until at least May 11th, exceptions can be granted for (1) mission essential; (2) humanitarian reasons; or (3) extreme hardship.
- Local leave is authorized for Soldiers, family members and DA Civilians, NO Inter-island travel.
- Anyone arriving on island will be placed on Restriction of Movement for 14 days.
- Units away for training (such as Pacific Pathways) are scheduled to continue training and return as previously expected.
- Courses at the Lightning Academy have been canceled until further notice.

Increased Health Protection Condition (HPCON) Measures:

- Individuals that feel they have symptoms should call the TRICARE nurse line at 1-800-874-2273, and follow directions given.
- Both Tripler and the Desmond T. Doss Health Clinic now offer drive-thru testing for COVID-19, Monday-Saturday.
- No long-term visitor passes will be issued at the VCC at Leilehua. Retirees have access with retiree ID card still.
- TAMC: No Visitors: Exemptions:
 - **Inpatient:** One attendant per day for children under 18, Maternity and patients facing end of life.
 - **Outpatient:** One attendant for children under 18 and patients with cognitive or physical.
- Gate entry procedures include "no touch" on CAC cards.

Facility and Service Closures or Reduction:

- All public schools are closed through April 30th.
- CDC will be open for Mission Essential Personnel:
 - North: Petersen Child Development Center & Schofield School Age Center
 - South: Shafter Child Development Center & Shafter School Age Center
- All religious services are virtual and can be found at <https://www.facebook.com/HawaiiRSO/photos/a.442869876070485/1056358161388317>
- PX Hours: Elderly Shopping (60+): Daily: 8-9 a.m.; All Patrons: Mon-Sat: 9a.m. – 9 p.m.; Sun: 9 a.m. – 8 p.m.
- Commissary Hours:
 - Elderly Shopping: Wed: 9 – 10 a.m.
 - All Patrons: Mon/Thur: 11 a.m. – 8 p.m.; Tue/Wed/Fri: 10 a.m. – 8 p.m.; Sat/Sun: 9 a.m. – 8 p.m.
- Gate Closures: AMR: Back Gate; Fort Shafter: Patch Gate; Schofield Barracks: Foote Gate and Macomb Gate; Wheeler Army Airfield: Kawamura Gate.
- All Gyms are closed.
- YMCA Children's waiting rooms at TAMC and DDHC are temporarily closed.
- PX and Commissary no longer allowing reusable bags

Visitor Access Control

- Visitors that do not possess a valid DoD identification card will not be granted a visitor pass. Example: Civilian personnel visiting permanent party residents (ex: visiting family members). Civilian personnel coming to installations to participate in recreational activities (such as bowling or hiking).
- All escorted access of visitors is suspended. Example: A uniformed Service member escorting a friend or family member



- > **All non-essential business and/or employees:** These new restrictions do not apply to visitors providing essential services. The Directorate of Emergency Services (DES) will approve exceptions to this policy on a case-by-case basis. Persons seeking an exemption to this policy may be required to provide adequate documentation to support their request. Generally, approved exceptions to the visitor restrictions include (but are not limited to):
- Authorized caregiver to meet mission requirements (ex: Immediate family member, babysitters, nanny, or au pair)
 - Food delivery and commercial package delivery
 - Commercial truck movements of logistics
 - Contracts related to life, health, and safety (coordinated with the Regional Contracting Office)
 - Personnel entering post upon invite by CPAC to in-process as new employees
 - City/School buses
 - VA Clinic patrons
 - Moving trucks
 - Postal Services
 - Personal Medical Services (such as in-home nurses)
 - Long-term visitors of on-post residents who were properly registered IAW the Island Palm Communities (IPC) Resident Responsibility Guide before March 31, 2020