

Quarterly Housing Town Hall

SCHOFIELD BARRACKS



INPUT-BASED CHANGES



Increased housing-related personnel



Hired specialized companies for mold, lead-paint issues
Adding three duct-cleaning crews



Expanded weeknight, weekend service hours
Enabling longer service appointments



Launching resident app (**RENTCafe**) and online system to submit, track work orders



Billing program suspended pending Army review
Mock bills will continue



Conducting mandatory move-out inspections and mandatory follow-up calls/visits

Resolving Issues: Barracks



Not resolved?



Not resolved?



Submit a Work Order

Notify barracks rep or
call **(808) 656-1275**
or **656-3272** (after
hours)

**Contact Army
Housing Services
Office**

(808) 655-7399

**Call 24/7 Command
Hotline**

(808) 656-3279



All non-emergency work orders must be submitted by your barracks management representative

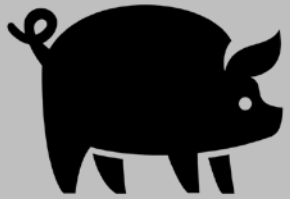
Resolving Issues: Family Housing



OTHER WAYS TO GET HELP

ICE	Ask the GC	Inspector General
 <p>https://ice.disa.mil</p>	 <p>usarmy.hawaii. askthegc@mail.mil</p>	 <p>(808) 655-0847 (808) 787-3170</p>

COMMUNITY CONCERNS



FERAL ANIMALS

Report feral animal activity to (808) 656-1275

Report feeding of feral animals to (808) 655-7114



SPEEDING

Speed limit is generally 25 mph on post; 15 mph in housing areas



ABANDONED VEHICLES

Report abandoned vehicles to (808) 655-7114

Registered owners who abandon a vehicle will be titled



BREAK INS

Report crimes or suspicious behavior to (808) 655-7114

Secure your belongings; lock your car and home



POTHOLES

Report pot holes and road hazards to (808) 656-1275



NEIGHBOR ISSUES

Talk to your neighbors first

Report to community center and/or military police

Army Announcements



Annual Residential Communities Initiative Survey

- Emailed to all family housing residents from CEL & Associates
- Responses due **May 24**
- **Your input drives change!**



Housing Environmental Health Response Registry

- 24/7 resource, available at 1-800-984-8523
- Enroll for info on environmental health hazards and medical care

UPCOMING TOWN HALLS



Fort Shafter, Aliamanu & Tripler Communities

Hale Ikena
6-8 p.m.



Helemano Military Community

HMR Chapel
6-8 p.m.

