



U.S. Army Hawaii and 25th Infantry Division COVID-19 Need-to-Know Info



Sources for Updated Information

U.S. Army Garrison Hawaii Facebook: <https://www.facebook.com/usaghawaii/>
U.S. Army Garrison Hawaii COVID-19 Website: <https://home.army.mil/hawaii/index.php/covid>
25th Infantry Division: <https://www.facebook.com/25thID/>

////UPDATED INFORMATION////

- Health Protection Condition (HPCON) has upgraded to Level C
- There are **285** cases confirmed in Hawaii
- Army COVID-19 information Hotline (800) 984-8523
- Hawaii COVID Medical Hotline: (888) 683-2778; option 8; available Mon-Fri 6:30 a.m. – 4 p.m. and Saturdays 7 a.m. – 4 p.m.

PCS, TDY, and Leave Travel:

- Soldiers that have already started their PCS to a CONUS station by clearing U.S. Army Hawaii and departing the island of Oahu will continue their movement to the next duty station.
- Soldiers affected by stop movement order can call the U.S. Army 24-hour Service Center's travel information office number is 1-800-582-5552, option 5, for guidance. All other PCS and TDY travel is postponed until at least May 11th, exceptions can be granted for (1) mission essential; (2) humanitarian reasons; or (3) extreme hardship.
- Local leave is authorized for Soldiers, family members and DA Civilians, NO Inter-island travel.
- Anyone arriving on island will be placed on Restriction of Movement for 14 days.
- Units away for training (such as Pacific Pathways) are scheduled to continue training and return as previously expected.
- Courses at the Lightning Academy have been canceled until further notice.

Increased Health Protection Condition (HPCON) Measures:

- Individuals that feel they have symptoms should call the TRICARE nurse line at 1-800-874-2273, and follow directions given.
- Both Tripler and the Desmond T. Doss Health Clinic now offer drive-thru testing for COVID-19, Monday-Saturday.
- No long-term visitor passes will be issued at the VCC at Leilehua. Retirees have access with retiree ID card still.
- TAMC: No Visitors: Exemptions:
 - Inpatient: One attendant per day for children under 18, Maternity and patients facing end of life.
 - Outpatient: One attendant for children under 18 and patients with cognitive or physical.
- Gate entry procedures include "no touch" on CAC cards.

Facility and Service Closures or Reduction:

- All public schools are closed through April 30th.
- CDC will be open for Mission Essential Personnel:
 - North: Petersen Child Development Center & Schofield School Age Center
 - South: Shafter Child Development Center & Shafter School Age Center
- All religious services are virtual and can be found at <https://www.facebook.com/HawaiiRSO/photos/a.442869876070485/1056358161388317>
- PX Hours: Elderly Shopping (60+): Daily: 8-9 a.m.; All Patrons: Mon-Sat: 9a.m. – 9 p.m.; Sun: 9 a.m. – 8 p.m.
- **Schofield Main Exchange and Shafter Exchange (to include any other stores or restaurants that are inside the buildings) will be closed Easter Sunday, April 12.**
- **Commissary Hours:**
 - **Elderly Shopping Age 60+ or high risk with a doctor's note: Wed: 9 – 10 a.m.**
 - **All patrons: Thursday-Tuesday, 9 a.m.-8 p.m. and Wednesday, 10 a.m.-8 p.m.**
 - **Active duty in uniform have priority every day from 11 a.m.-1 p.m. for lunch. They can go to the front of the line to enter. This is for purchasing lunch only, Not for any heavy grocery shopping.**
- Gate Closures: AMR: Back Gate; Fort Shafter: Patch Gate; Schofield Barracks: Foote Gate and Maccomb Gate; Wheeler Army Airfield: Kawamura Gate.
- PX and Commissary no longer allowing reusable bags.
- Fort Shafter CDC closed due to employee testing positive for COVID-19, Employee had been on admin leave since noon on Mar 24, and CDC conducting deep clean with expectation to be open on Apr 6. During closure, childcare for essential personnel available at Aliamanu Military Reservation CDC.
- Kolekole Trail is open for official DoD Cardholders through April 13 from 5:30 a.m. – 6:00 p.m.
- USA Dental Hawaii established a dental emergency hotline: Representatives are available Mon –Fri: 7:30 – 11:00 a.m. & noon – 4 p.m. at (808) 438-8363.
- Thrift Shops on St. Shafter and Schofield Barracks have been closed.
- **The ASYMCA Food Pantry is now operating via appointment only. Families should call (808) 624-5645 and leave a message with their name, number of people in their family, any special dietary restrictions and their contact number. Our staff will then prebag their food and call them back to schedule a time for pick up at the Wheeler Branch.**



Visitor Access Control

- Visitors that do not possess a valid DoD identification card will not be granted a visitor pass. Example: Civilian personnel visiting permanent party residents (ex: visiting family members). Civilian personnel coming to installations to participate in recreational activities (such as bowling or hiking).
- All escorted access of visitors is suspended. Example: A uniformed Service member escorting a friend or family member
- All non-essential business and/or employees: These new restrictions do not apply to visitors providing essential services. The Directorate of Emergency Services (DES) will approve exceptions to this policy on a case-by-case basis. Persons seeking an exemption to this policy may be required to provide adequate documentation to support their request. Generally, approved exceptions to the visitor restrictions include (but are not limited to):
 - ❑ Authorized caregiver to meet mission requirements (ex: Immediate family member, babysitters, nanny, or au pair)
 - ❑ Food delivery and commercial package delivery
 - ❑ Commercial truck movements of logistics
 - ❑ Contracts related to life, health, and safety (coordinated with the Regional Contracting Office)
 - ❑ Personnel entering post upon invite by CPAC to in-process as new employees
 - ❑ City/School buses
 - ❑ VA Clinic patrons
 - ❑ Moving trucks
 - ❑ Postal Services
 - ❑ Personal Medical Services (such as in-home nurses)
 - ❑ Long-term visitors of on-post residents who were properly registered IAW the Island Palm Communities (IPC) Resident Responsibility Guide before March 31, 2020

USARPAC General Order:

- On 27 March 2020, GEN Paul J. LaCamera, USARPAC Commander, issued a General Order (GO) establishing command policies concerning conduct of personnel during COVID-19. GEN LaCamera issued this GO in light of the Hawaii Governor's proclamation. These measures are applicable no matter where you are in the state, including while on Military Installations. These provisions are punitive and violations by Soldiers may be punished under the Uniform Code of Military Justice.

Main Points

- Soldiers and DACs, in their personal capacity and when off-duty, must follow the Governor's Proclamation
- Soldiers are PROHIBITED from ALL social and recreational gatherings
- Soldiers directed to work from home will perform assigned work tasks during the duty hours specified by supervisor
- The only travel authorized is official travel for military duties and travel permitted by the Governor's Proclamation
 - ❑ Travel for health and safety
 - ❑ Travel to shop for essential supplies
 - ❑ Travel to care for others
 - ❑ Travel to and from the airport for departure from the State
 - ❑ Travel required by court order
 - ❑ Outdoor exercise activities, including ocean surfing and swimming, so long as social distancing is maintained;
 - ❑ Walking pets on a leash
- If stopped by local authorities:
 - ❑ Be prepared to show local law enforcement Common Access Card; and
 - ❑ Explain the nature of your work if stopped enroute to work
- Commanders will minimize the work force reporting to government facilities to only those essential to maintain readiness and provide necessary support services for Soldiers, DACs, and their families