



# COMMUNITY INFORMATION EXCHANGE

U.S. ARMY GARRISON HAWAII

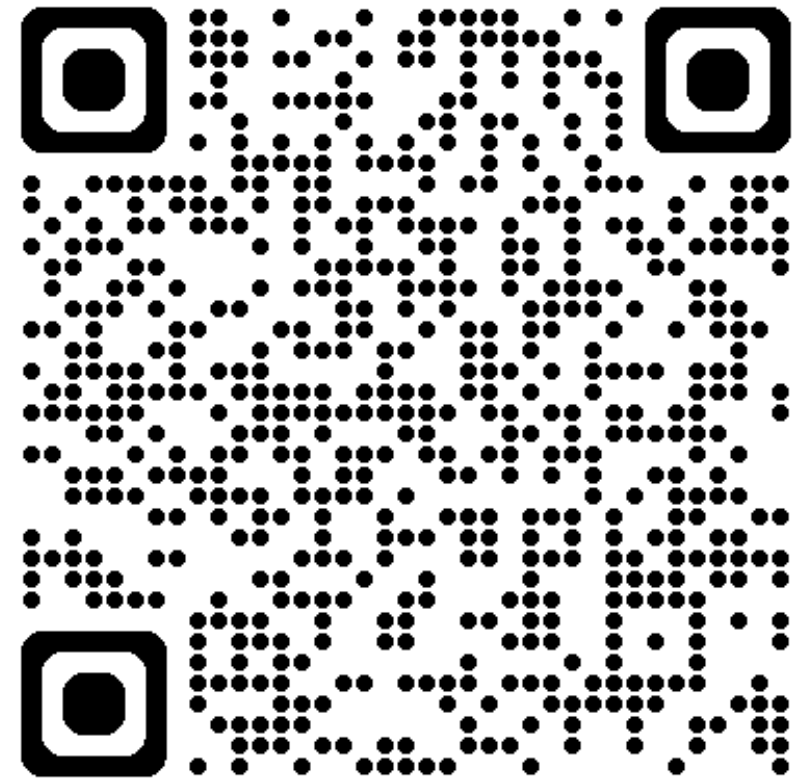
MARCH 27, 2025



# AGENDA

- Opening Remarks
- Housing Inspection
- Tenant Satisfaction Survey
- PCS
- Prescribed Burn
- MY ARMY POST APP
- Gate Changes
- Upcoming Events
- Closing Remarks

Scan QR for the latest Slide Brief



# Directorate of Public Works (DPW) On-Post Housing Inspections

**Inspection Dates Are: 27 May – 8 Aug 2025**

## What you need to know about on post housing inspections:

- The Army will inspect all privatized family housing per 2020/2021 NDAA requirements.
- Inspectors will need access to the inside of your home.
- Inspections will begin May 27, 2025.
- A schedule is upcoming.
- Regular updates will be provided via social media and at your Community Center

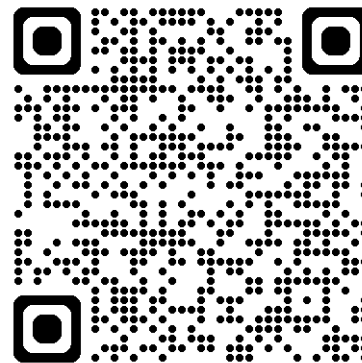


# Directorate of Public Works (DPW) Tenant Satisfaction Survey

❖ **Survey dates: 3 March – 1 May**

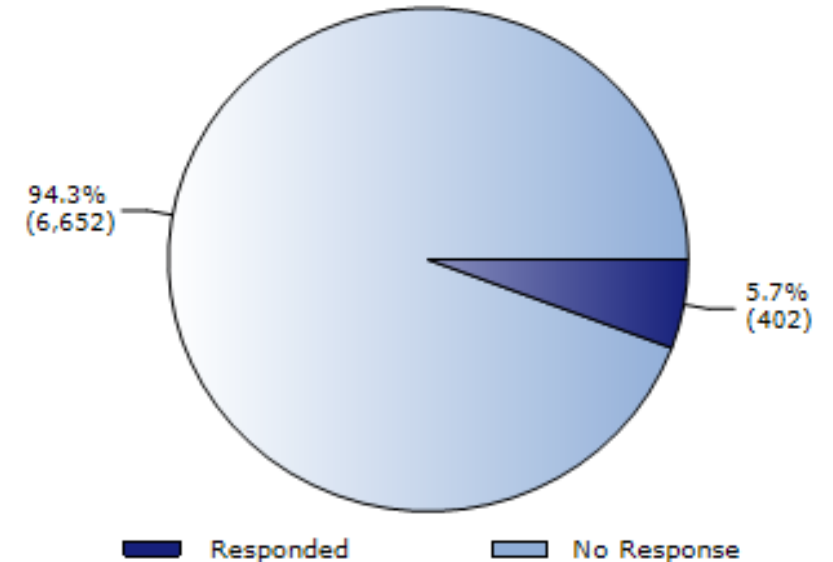
**Don't miss your chance to shape the future of Army housing.**

- Each household should have received a survey link; your responses are confidential and anonymous.
- Didn't get a survey? No problem! Visit: <https://celsurvey.com/army2025housingsurvey.htm>
- **Your opinion matters. Take the survey today!**
- As of 12 March, 402 surveys have been completed.



## Summary: HAWAII

### Response Rate - Overall



# DIRECTORATE HUMAN RESOURCES

## USPS Relocation

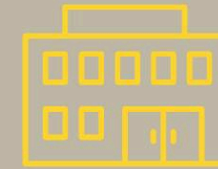
### SCHOFIELD BARRACKS COMMUNITY UPDATE

The United States Postal Service (USPS) at Bldg. 258 will be temporarily relocating to the Wahiawa Post Office (115 Lehua St, Wahiawa, HI 96786) starting Friday, March 28, 2025.

This relocation is due to building renovations, painting, and parking lot repaving at Bldg. 258, which will last from April to October 2025.

We appreciate your patience and understanding as we modernize our facilities.

Share with your friends and family to spread the word!  
#USPS #SchofieldBarracks #TemporaryRelocation #FacilityModernization"



## FACILITY RELOCATION



# Directorate of Human Resources (DHR) Permanent Change of Station

## How to get your PCS orders.

**Step 1** – Attend Levy Brief within 30 calendar days of assignment notification. (BLDG 750, Thursdays at 0900 on the Lanai)

**Step 2** – Submit Packet within 30 days of attendance

Reassignment Checklist

IPPS-A member elections

Proof of Command Sponsorship if applicable

Visit the MPD/Reassignments website for all forms:

<https://home.army.mil/Hawaii/index.php/garrison/dhr/mpd/reassignments>

**Step 3** – Family Travel Preparation (OCONUS Only)

Family Member Travel Screening

DA For 4787

DA Form 5121

DA Form 4036

**Step 4** – Submit completed levy packet via IPPS-A PAR (Admin Records Correction >

Other > Enter “Levy Packet”. Packet will route to the S1 Pool, S1 to MPD

**Orders will be published within 10 business days**

- ❑ The goal is for Soldiers to have orders in hand NLT 120 days prior to report date.
- ❑ Upon receipt of orders, Soldier should visit Transportation to schedule HHG and the Passport office if going to another OCONUS Location.

### ❑ **The Reassignment Work Center**

- ❑ **Hours:** Mon/Tue/Wed/Fri 7:30 a.m. - 3 p.m. / Thurs 7:30-12 p.m., closed Thurs afternoons
- ❑ **Location:** Schofield Barracks, Soldier Support Center, Rm 200
- ❑ **IPPS-A Routing:** Reassignments UDL: 000000000040769
- ❑ **Website:** <https://home.army.mil/hawaii/garrison/dhr/mpd/reassignments>
- ❑ **Phone:** (808) 787-1342
- ❑ **Email:** [usarmy.schofield.id-pacific.mbx.reassignments-hi@army.mil](mailto:usarmy.schofield.id-pacific.mbx.reassignments-hi@army.mil)



# Army Field Support Battalion-Hawaii (AFSBn-HAW) PCS Peak Season (14MAR-01SEP25)

## Personal Property Processing Office (PPPO) (1of2)

### ❑ CHALLENGES

- Limited moving vendors on-island (10 companies).
- Reducing customer wait times and processing during PCS peak season.
- Customers coming in without orders or receiving their orders late.

### ❑ ACTIONS TO MITIGATE PEAK SEASON OPTEMPO

- Mass PCS group counseling on Wednesdays & Fridays.
- Fridays reserved strictly for group counseling (No Walk-ins).
- Workstations increased from 2-4 for service members to set up their [MOVE.MIL](https://www.move.mil) accounts.
- Service members should have PCS Orders on hand IOT be assisted.

### ❑ SATO Office

- Priority given to PCS, ETS & Emergency leave for servicemembers and their families.
- TDY processing should be done in DTS as much as possible or calling the helpdesk @ [888-435-7146](tel:888-435-7146).

### ❑ ITO Ask

- Customer patience.
- Treat PPPO staff with dignity and respect.
- HHG pickup is scheduled by the Joint Personnel Property Shipping Office (JPPSO) not PPPO staff.



# Army Field Support Battalion-Hawaii (AFSBn-HAW) PCS Peak Season (14MAR-01SEP25)

## Personal Property Processing Office (PPPO) (2of2)

- ❑ **What impact to the family move process due to current RIF and hiring freeze?**
  - No impact to the PCS process due to Reduction in Force (RIF) as DA Civilian levels remain unchanged currently.
  - New EAGLE contract started on 05FEB25. PPPO currently has 3 Counselors and 3 QAQC personnel to process all PCS/ETS packets.
  - Appointment is currently booked 3 weeks out with priority for Category 1 & 2 Threat to Life, Blue Bark, and SHARP personnel. Booking time is subject to change as the PCS season begins.
  
- ❑ **What will be the average customer wait-time for HHG movement?**
  - At the height of peak season FY24, longest wait times was 7 ½ weeks for HHG pack up/pick up
  - Average wait time is 2.5 weeks, and it's expected to surpass 7.5 weeks at the peak of the season for FY25.





# Directorate of Emergency Services (DES) Prescribed Burn

Currently scheduled for 13-19 April 2025

Alternate date of 18-24 May 2025

- ❖ Expect some smoke in and around Schofield Barracks
- ❖ Expect an increase of Fire and Emergency Service personnel/vehicles in the Schofield Range areas



# Public Affairs Office (PA) My Army Post App

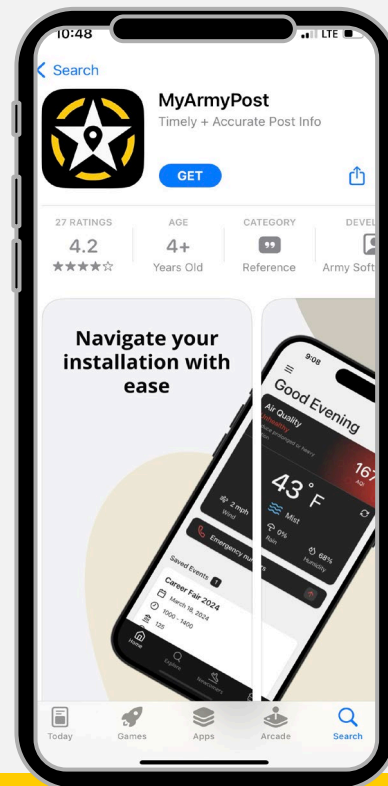


## NOW AVAILABLE IN YOUR APP STORE

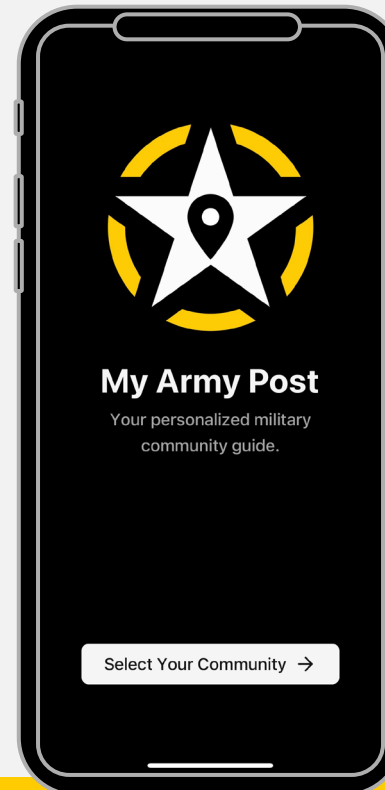
### All you need to know at USAG Hawai'i

- Installation Services
- Newcomers Information
- Gate Hours and Traffic
- Community Events
- Maintenance Requests
- Important Notices
- Resources
- Addresses linked to maps and more.

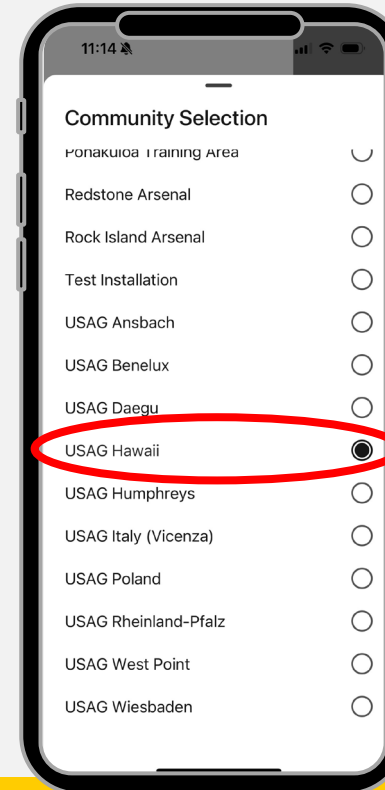
**Step 1:**  
Download the app



**Step 2:**  
Select your base



**Step 3:**  
Stay in the know!



# Directorate of Emergency Services (DES) Gate Updates

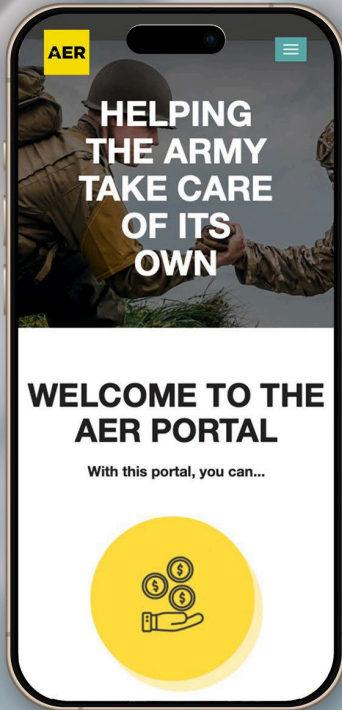
## Foot Access Control Point Hours of Operation:

**Monday thru Friday – 5 a.m.- 9 p.m. (In/out bound)**  
**Saturday/Sunday - 9 a.m.- 5 p.m. (In/out bound)**



# ARMY EMERGENCY RELIEF AER CAMPAIGN 1 MARCH – 14 JUNE

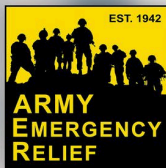
NEW



## Accessible Financial Support AER's Online Application

- ★ Request financial assistance\*
- ★ Increased worldwide accessibility
- ★ Expedited delivery of funds
- ★ Launches March 17, 2025

Scan QR Code  
to get started



\*All cases based on need



- **AER's Mission: Inform Soldiers about the benefits and programs available and to give them the opportunity to support the campaign through donations.**
- **In 2024, AER Schofield Barracks raised \$53,948 in donations and processed 1,273 AER applications for emergency assistance.**
- **Total assistance provided in 2024: \$2,574,007.91**

For more information contact ACS  
at 808-787-4227



# Defense Health Network Indo-Pacific TRICARE Online decommissioning

April 1 Deadline

## TOL decommissioning soon

Download your records before decommissioning. To get your records log into the TRICARE Online patient portal and follow the prompts.

[tricareonline.com](http://tricareonline.com)



## Deadline Approaching!

### Download Your TRICARE Records by April 1st!

The TRICARE Online (TOL) Patient Portal is retiring. After April 1st, access your health records **ONLY** through the MHS GENESIS Patient Portal.

Don't wait! Download your records today at [www.TRICAREOnline.com](http://www.TRICAREOnline.com)

#### 3 Easy Steps:

1. Log in to TOL.
2. Click "Health Record."
3. Select "Download My Data" and save securely.
4. Download records for yourself and your children before it's too late!

Learn more at [www.TRICAREOnline.com](http://www.TRICAREOnline.com) or visit TRICARE Subscriptions for updates.



# DFMWR

## Upcoming Events

**01 APR 2025** - ACS: CAPM Wave @ Foote Gate at 1130

**02 APR 2025** - USO: Lei Making from 1400-1600

**03 APR 2025** - ACS: Story Time @ AMR Community Center at 1000

**04 APR 2025** - ACS: Superhero Prevention 5K Run/Walk @ Weyand Field at 0630

**07 APR 2025** - CYS: CDC & FCC “wear blue” for CAPM

**08 APR 2025** - IPC: Courageous Kids Carnival at Kalakaua Community Center from 1700-1900

➤ ACS: CAPM Wave @ Fort Shafter Main Gate at 0830

➤ CYS: CDC & FCC Camo Day/Military Gear attire

➤ ACS: Story Time @ SGT Yano Library at 1000

**09 APR 2025** - USO: Lunch with Families from 1400-1600

**14 APR 2025** - CYS: CDC & FCC “wear blue” for CAPM

**15 APR 2025** - DOE & CYS: Purple Up! (wear purple in support of MOMC) ACS: CAPM Wave @ Wheeler Gate at 1130

**16 APR 2025** - USO: Purple popcorn making from 1400-1600

**18 APR 2025** - CYS: CDC & FCC Aloha Friday (wear aloha/island print)

**19 APR 2025** - Fun Fest @ Weyand Field

**21 APR 2025** - CYS: CDC & FCC “wear blue” for CAPM

**23 APR 2025** - USO: Spin The Wheel from 1400-1600

**25 APR 2025** - CYS: Youth Centers Operation: Megaphone! As part of the annual MOMC, CYS teen centers lock-in

**26 APR 2025** - CYS: CDC & FCC “wear blue” for CAPM

**29 APR 2025** - ACS: CAPM Wave @ ACS building (front of the Class Six) at 1130

**30 APR 2025** - USO: Family Bingo, 1400-1600

**30 APR 2025** - ACS: Ohana Paint Party @ Schofield Barracks Art & Crafts at 1330





**THANK YOU.**

[home.army.mil/hawaii](http://home.army.mil/hawaii)



# (DFMWR)

## Month of the Military Child /Child Abuse Prevention Month

**1-30 April 2025**

- April is designated as Month of the Military Child – a time to honor the sacrifices made by military families worldwide, with an emphasis on the experience of the dependent children of military members serving at home and overseas.
- Month of the Military Child is sponsored by the Department of Defense Military Community and Family Policy and supported by many other organizations such as the DoDEA.

**Be a Superhero! If you know or suspect a child is being abused, Call:**



- **Military Police:**
  - **Schofield Barracks: (808) 655-7114**
  - **Fort Shafter: (808) 438-9395**
- **Child Protective Service: (808) 832-5300**
- **Family Advocacy Program: (808) 433-8579**





# Directorate of Emergency Services (DES) Fort Shafter Parking

1-Dec-24 and 10-Mar-25:

AO North  
1408: 20  
CVB: 2  
Total: **22**

AO South  
1408: 132  
CVB: 13  
Total: **145**

**TOTAL: 167**



# ARMY & AIR FORCE EXCHANGE

## Doing Business with Schofield Exchange

Kiosks, Storefronts, and Event Setups are available.

Must complete a Source List Application:

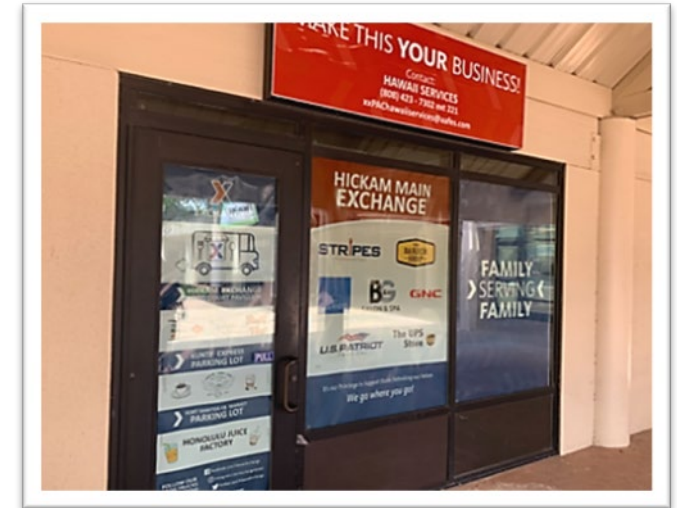
- Complete online: <https://partners.aafes.com/sourcelist/> or
- Print:  
<https://www.aafes.com/Images/doingbusiness/sourcelist-sdv2.pdf>
- **Applications are kept on file for one year. If expired, you will need to complete a new application.**

For more information, please contact:

**Hawaii Services Office**

808.423.7302 ext. 3

[xxPacHawaiiServices@aafes.com](mailto:xxPacHawaiiServices@aafes.com)



# OFFICE OF THE STAFF JUDGE ADVOCATE

## Drunk Driving



**BE SAFE AND SMART!**

**A LETTER OF REPRIMAND FOR A DUI  
MAY BE THE LEAST OF YOUR WORRIES!**

**You will be issued a General Office Memorandum of Reprimand if you:**

- Are convicted by a court, or receive NJP,
- for an offense of drunk/impaired driving;
- **Refuse to take, or failure to complete field sobriety tests;**
- **Driving or being in physical control of a motor vehicle with a BAC of .08 or higher on or off post, irrespective of other charges; or**
- Driving or being in physical control of a motor vehicle on or off the installation when lawfully conducted chemical tests reflect the presence of illegal drugs



# OFFICE OF THE STAFF JUDGE ADVOCATE

## Hours of Operation

### CONSOLIDATED LEGAL CENTER

Office of the Staff Judge Advocate, Client Services  
278 Aleshire Ave., Bldg. 2037  
Schofield Barracks HI 9685  
808-787-3071 ← **New Phone Number!**

Legal assistance, special victims' counsel, and tort claims.

### Learn More About Our Services



### Legal Service Hours

Monday – Wednesday: 9:00 am–4:30 pm  
Thursday: 1:00 pm–4:30 pm  
Friday: 9:00 pm–2:00 pm

Closed all federal and training holidays

### Holiday Hours:

19 Dec: 9:00 am–4:30 pm  
23 Dec– 3 Jan (HBL): 9:00 am–12:00 pm



# USAG-Hawaii Catholic Community 2025 Lent & Easter Schedule



**Lenten Workshop – Sunday 2 March**  
AMR Chapel – 9:30AM  
Schofield Main Post Chapel – 12:00PM

**Ash Wednesday Mass – 5 March**  
AMR Chapel – 6:00PM  
Schofield Main Post Chapel – 11:30AM &  
6:00PM

**Stations of the Cross – Fridays 7 March  
thru 18 April**  
AMR Chapel – 6:00PM,  
Meatless soup potluck to follow  
Schofield Main Post Chapel – 6:00PM  
Meatless soup potluck to follow

**Holy Week Workshop – Sunday 6 April**  
AMR Chapel – 9:30AM  
Schofield Main Post Chapel – 12:00PM



**Palm Sunday – 13 April (Regular Mass Times)**  
AMR Chapel – 8:30AM  
Schofield Main Post Chapel – 11:00AM

**Lenten Penance Service**  
14 April Schofield MPC – 6:00PM  
16 April AMR Chapel – 6:00PM

**Bishop's Holy Thursday Mass – 17 April**  
Schofield Main Post Chapel – 6:00PM

**Good Friday Stations of the Cross – 18 April**  
AMR Chapel – 5:40PM  
Schofield Main Post Chapel – 5:40PM

**Good Friday – 18 April**  
AMR Chapel – 6:00PM  
Schofield Main Post Chapel – 6:00PM

**Easter Vigil – Saturday 19 April**  
Schofield Main Post Chapel – 7:30PM

**Easter Day Mass – Sunday 20 April**  
AMR Chapel – 8:30AM  
Schofield Main Post Chapel – 11:00AM



**U.S. Army-Garrison Hawaii  
Religious Support**

For more details or location information:

[usarmy.schofield.id-pacific.list.usaghi-rso@army.mil](https://home.army.mil/hawaii/index.php/garrison/rso) • (808) 787-1555

<https://home.army.mil/hawaii/index.php/garrison/rso> • [www.facebook.com/HawaiiRSO](https://www.facebook.com/HawaiiRSO)

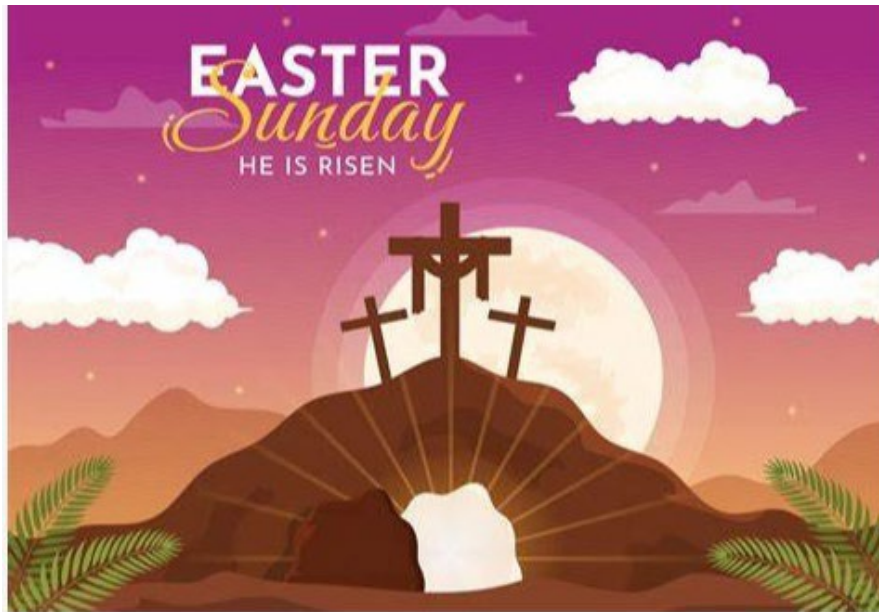
# USAG Hawaii Protestant Easter Season 2025

## Ft. DeRussy Chapel

- Maundy Thursday Service 17 April 1700
- Good Friday Service 18 April 1700
- **Easter Sunrise Service 20 April 0600**

## Wheeler Community Chapel

- Good Friday Service 18 April 1700



## UnPlugged Gospel

- “The Seven Last Sayings of Christ”  
18 April 1130 – 1230 at Main Post Chapel
- **Easter Sunrise Service: 20 April 0630 at Weyand Field, Schofield Barracks**

## Chapel Services on Easter Sunday

Service	Location	Time
General Protestant	Ft. DeRussy	0600/0900
Schofield Community	Main Post Chapel	0900
General Protestant	TAMC	0900
Blended Protestant	HMR Chapel	1000
General Protestant	Wheeler Chapel	1000
Grace Community	AMR Chapel	1100
UnPlugged Gospel	Wheeler Chapel	1200

**Lent Family Packets** are available at a Chapel near you. Pick one up this March to prepare your heart for Easter.



U.S. Army-Garrison Hawaii  
Religious Support

For more details or location information:

[usarmy.schofield.id-pacific.list.usaghi-rso@army.mil](mailto:usarmy.schofield.id-pacific.list.usaghi-rso@army.mil) • (808) 787-1555

<https://home.army.mil/hawaii/index.php/garrison/rso> • [www.facebook.com/HawaiiRSO](https://www.facebook.com/HawaiiRSO)



# DeCA

# Outreach Programs

## Upcoming Holiday Operational Hours:

- Monday May 26, 2025 – Memorial Day **0900-1700**

## Outreach events:

- Month of the Military Child events throughout the month of April
- Customer Appreciation Day April 25, 2025 from 1000-1400



# SCHOFIELD COMMISSARY

Rain or Shine

Thousands of \$'s in Gift Cards & Prizes



## EURPAC



DATE: APRIL 25, 2025 10AM-2PM

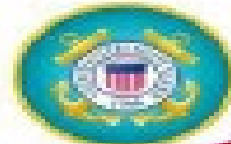


TVS, YETI  
COOLER, ROOMBA

DECA GIFT CARDS,  
BBQ GRILL, KEURIG

★★ **MILITARY** ★★  
**PATRON APPRECIATION**

★ **|| DAY ||** ★







# DeCA

# Campaigns/Special Orders

## National Nutrition Month:

National Nutrition Month is celebrated every March to promote healthier eating habits. The theme for 2025, "Food Connects Us," emphasizes the important role food plays in bringing together our cultures, families, and friends. Our campaign, "Connecting You with Balanced Nutrition," will feature a variety of delicious, Dietitian-approved recipes that make meal planning easier and improve the shopping experience.

## Special Orders

- **Did you know???**...You can place a special order request for any items that you are interested in seeing sold at your local Commissary
- Standing Rib Roasts, Pork Crown Roasts, Fruit and Vegetable trays, Sushi platters, Meat and Cheese trays and any other holiday or non holiday requests

COMMISSARY PATRON SPECIAL ORDER FORM <small>(For use of this form, see DeCAD 49-1; OPR is DO)</small>		
COMMISSARY NAME		
<input type="checkbox"/> GROCERY DEPARTMENT <input type="checkbox"/> BAKERY	<input type="checkbox"/> MEAT DEPARTMENT <input type="checkbox"/> SEAFOOD DEPARTMENT	<input type="checkbox"/> PRODUCE DEPARTMENT <input type="checkbox"/> SPECIALTY SHOPS
ITEM DESCRIPTION	SIZE/THICKNESS	QUANTITY
DATE ITEMS NEEDED	PATRON'S NAME	PHONE NUMBER
EMAIL ADDRESS		
EMPLOYEE ACCEPTING ORDER	COMSY PHONE NUMBER	DATE



# DeCA

# Outreach Programs

## Upcoming Holiday Operational Hours

- Monday May 26, 2025 – Memorial Day **0900-1700**



## St. Patrick's Event



- March 13, 2025 – Commissary Karaoke at noon
  - Come in show us your energy, singing and dancing for a chance to win a gift card





# DeCA

# Campaigns/Special Orders

**Digital savings:** The Pathway to Savings – “Instant Savings, Buy One, Get One (BOGO) Free” offers deals and Commissary Rewards Card digital coupons. Customers can save over \$60 through these deals. Many more digital coupons are available [Digital Coupons | DeCA](#). Simply click the coupon in Commissary CLICK2GO and save upon purchase of select products. Pathway to Savings “BOGO Free” is not available at overseas stores; however, overseas customers can still enjoy instant savings by visiting their stores for specific selections and pricing.

**Commissary Gift Card giveaway:** Through March 23, customers can enter for a chance to win one of five \$100 Commissary Gift Cards. Enter at [www.MMSGiveaways.com](http://www.MMSGiveaways.com). For more info, visit [www.mymilitarysavings.com/contests](http://www.mymilitarysavings.com/contests).

## Special Orders

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COMMISSARY NAME		
<input type="checkbox"/> GROCERY DEPARTMENT <input type="checkbox"/> BAKERY	<input type="checkbox"/> MEAT DEPARTMENT <input type="checkbox"/> SEAFOOD DEPARTMENT	<input type="checkbox"/> PRODUCE DEPARTMENT <input type="checkbox"/> SPECIALTY SHOPS
ITEM DESCRIPTION	SIZE/THICKNESS	QUANTITY
DATE ITEMS NEEDED	PATRON'S NAME	PHONE NUMBER
EMAIL ADDRESS		
EMPLOYEE ACCEPTING ORDER	COMSY PHONE NUMBER	DATE



# DeCA

## Careers With DeCA (Hawaii-based locations)

Schofield Barracks Commissary has a priority placement program that offers Military spouses the chance for direct hiring rather than having to apply on USAJobs.

If interested in this hiring program, please stop by the Commissary and speak to the Acting Commissary Officer or Store Secretary.

# Job Opportunities

**The Defense Commissary Agency is Hiring!**

**JOIN OUR TEAM**

- Full Time and Part Time Positions with Flexible Scheduling
- 11 Paid Holidays
- Paid Annual and Sick Leave
- Health, Dental, Vision, and Life Insurance
- Retirement Savings and Investment Plans
- Global Career Growth Opportunities

*Pursue your PASSION with THE grocery provider of choice*

**APPLY NOW!** Learn more about career opportunities @ [www.commissaries.com/our-agency/careers-with-deca](http://www.commissaries.com/our-agency/careers-with-deca)

**FOLLOW US**