

ARMY COMMUNITY SERVICE RESOURCE GUIDE



Army Community Service

Schofield Barracks, HI

808-787-4ACS (4227)

<http://himwr.com/acs>

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This Publication is Provided By:
Army Community Service
Information, Referral, and Follow-Up
Bldg 690, 310 Brannon Road
Schofield Barracks, Hawaii 96857



Telephone Number
(808) 787- 4ACS (4227)
<http://www.himwr.com>

Disclaimer:

The information contained in this publication is subject to change without notice. For additional assistance call Army Community Service (ACS) at 808-787-4ACS (4227).

Aloha Soldiers and Family Members;

The Army Community Service (ACS) Ohana (Family) would like to welcome you to beautiful Hawaii. We hope that you are as excited about your new assignment as we are to have you here. We at ACS have established a centrally located, responsive service for providing information, assistance, guidance, and referral programs to members of the military. This guide is designed to assist you in locating information regarding programs and other vital information that is important to your well-being here in Hawaii.

If you are unable to locate information or resources in the guide, please call us at (808) 787-4ACS (4227).

Mahalo,

Army Community Service Ohana
Hawaii

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Army Community Service
Programs & Services



**Need more information?
Call 808-787-4ACS (4227)**

**Register for Classes:
www.himwr.com/acscalendar**

ARMY COMMUNITY SERVICE (ACS)

SCHOFIELD BARRACKS

310 Brannon Road, Building 690

(808) 438-4227

Mon-Fri: 7:30 a.m.—4:30 p.m.

Handicap Accessible

ACS will assist commanders in maintaining readiness of Individuals, Families, and Communities within America's Army by developing, coordinating, and delivering services, which promote self-reliance, resiliency, and stability during war and peace.

Service Description

Army Community Service programs and services include Army Emergency Relief, Army Family Action Plan, Army Family Team Building, Army Volunteer Program, Employment Readiness Program, Exceptional Family Member Program Navigation, Family Advocacy Program, Financial Readiness Program, Mobilization, Deployment, and Stability Support Operations, New Parent Support Program, Relocation Readiness Program, Soldier and Family Assistance Center, Survivor Outreach Services, Unit Services Coordinator, and the Victim Advocacy Program.

<https://hawaii.armymwr.com/programs/acs-welcome>

ARMY EMERGENCY RELIEF

Service Description

The **Army Emergency Relief (AER)** fund provides financial services to include interest-free loans, grants (when loan repayment would cause undue hardship), and student scholarships. There is no charge for the services provided by AER. Loans are repaid based on an individual budget plan.

Eligibility

Active Duty Army, Retirees, and their Dependents, orphans and widows of active duty or retired personnel, ARNG, and USAR Soldiers (Title 10) and their Family Members are eligible for AER services.

For more information about AER visit the AER Headquarters website :

<http://www.aerhq.org/>

ARMY FAMILY ACTION PLAN (AFAP)

Service Description

The **Army Family Action Plan (AFAP)** is your platform to voice quality-of-life issues, feedback, ideas, and suggestions. It's the best way to let Army leadership know about what works, what doesn't, and how you think problems can be resolved. We give Active and Reserve Component Soldiers, Army Civilians, Retirees, Survivors, and Family Members a primary tool to help identify issues and concerns and shape your standards of living.

You can submit issues at your Garrison's Army Community Service office or to a unit Family Programs liaison. Army OneSource also facilitates AFAP issues online and makes sure your concerns get the attention they deserve. The information you submit gives Army leadership insight and helps foster a satisfied, informed, and resilient Army Community. AFAP makes a meaningful difference. Since AFAP was created in 1983 over 698 issues have been submitted. These submissions resulted in 128 legislative changes, 186 Department of Defense or Army policy changes, and 210 improved programs or services.

<https://hawaii.armymwr.com/programs/army-family-action-plan>

ARMY VOLUNTEER CORPS PROGRAM (AVC)

Service Description

Army Volunteer Programs provide Families with an opportunity to volunteer their time to a range of activities and services to support the Army community. The key components of success in the Army Volunteer Programs are the **Army Volunteer Corps Coordinator (AVCC)**, the **Army Family Action Plan (AFAP)**, and **Army Family Team Building (AFTB)**.

The Army requires volunteers of Army organizations to use the online Volunteer Management Information System (VMIS) at Army OneSource (www.myarmyonesource.com) to register and report hours. VMIS allows you to search and apply for volunteer opportunities, log your volunteer hours, and document training and awards in your individual Volunteer Service Record. Your service record will travel with you to each duty station. An extensive list of volunteer opportunities is available at Army Community Service.

<https://hawaii.armymwr.com/programs/army-volunteer-corps>

ARMY FAMILY TEAM BUILDING (AFTB)

Service Description

AFTB empowers you through self-development and leadership skills to learn basic Army knowledge and receive specialized training to maximize your personal and professional potential. This program improves personal and family preparedness which enhances overall Army readiness and helps America's Army adapt to a changing world. AFTB is organized into three levels and is taught through interactive classes.

AFTB Level K: "Military Knowledge" - This is a fun, simple class that will teach you basic military knowledge.

- Military benefits and entitlements
- Decipher Army Acronyms and the Leave and Earning Statement (LES)
- How to utilize community resources
- Improve financial readiness skills
- Understand the goal and impact of the Army mission on daily life

AFTB Level G: "Personal Growth and Resiliency" - Learn how to improve your personal relationships, communication, and stress-management skills. Discover how teams form and grow, how to solve problems, and how to resolve personal conflict. You'll also learn about:

- Army Traditions
- Army Customs
- Army Courtesies
- Army Protocol

AFTB Level L: "Leadership Development" - This course develops leadership skills. Thrive in the Army and civilian life by expanding leadership skills, effective communication techniques, and learning to mentor others into leadership positions. You'll learn about:

- Different leadership styles
- How to run an effective meeting
- How to manage group conflict
- How to coach and mentor others

<https://hawaii.armymwr.com/programs/army-family-team-building>

EMPLOYMENT READINESS PROGRAM (ERP)

Service Description

The **Employment Readiness Program (ERP)** offers resources to help with your career plan and job search. Whether you're a Military Spouse or Family Member who just moved to a new installation, Retiree, or DoD Civilian looking for new opportunities, or Active Duty Military, Active Reserve, National Guard Member, or Wounded Warrior, we're here to help.

Our services include:

- Up-to-date information on local, national, and international employment opportunities, job market trends, education, and volunteer resources
- Classes and seminars on self-assessment and career exploration, resume writing, interviewing techniques, dressing for success, networking, and entrepreneurship
- Résumé critiques
- Career counseling and individual career assessments
- Job fairs and other hiring events
- Teen/youth employment information

For up-to-date class schedules and additional employment information please visit our website at:

<https://hawaii.armymwr.com/programs/employment-readiness-program>

To schedule a one-on-one employment counseling session call (808) 787-4ACS (4227).

EXCEPTIONAL FAMILY MEMBER PROGRAM (EFMP)

Service Description

The **Exceptional Family Member Program (EFMP)** provides comprehensive support to Family Members with special needs. EFMP takes an all-inclusive approach to coordinate Military and Civilian community, educational, medical, housing, and personnel services to help Soldiers and their Families with special needs.

USAG Hawaii EFMP is divided into two parts:

1. Medical EFMP (808-433-4441), located at:

Tripler Army Medical Center, 3rd Floor, B Wing, Oceanside

Schofield Barracks Health Clinic, Building 676, 1st floor

2. Family Support EFMP, located at:

ACS Schofield Barracks EFMP, Bldg. 690, 310 Brannon Rd

Eligibility

An Exceptional Family Member is a Family member with any physical, emotional, developmental, or intellectual disorder that requires special treatment, therapy, education, training, or counseling, and meets the eligibility criteria.

<https://hawaii.armymwr.com/programs/exceptional-family-member-program>

EFMP RESPITE CARE PROGRAM

Service Description

The **Respite Care Program** provides a temporary rest period for Active Duty Army, Guard, and Reserve Families who are responsible for the regular care of persons with disabilities. Care is provided in the family's home. Respite care is important because it decreases family stress, increases family stability, and reduces costly out-of-home placements. Thereby, contributing to Soldier readiness.

Eligibility is based on EFMP enrollment and the medical condition of the Family Member.

For more information regarding the Respite Care program at ACS, please call the EFMP program manager at 808-787-4ACS (4227).

FAMILY ADVOCACY PROGRAM (FAP)

Service Description

The **U.S. Army Family Advocacy Program (FAP)** helps Soldiers and their Families recognize and prepare for the unique challenges of military lifestyles. Our services include seminars, workshops, counseling, and intervention to help strengthen the relationships of Army Families. We are also dedicated to the prevention domestic abuse, child abuse, and neglect of Soldiers and their Families through offering education, prompt reporting, investigation, intervention, and treatment.

The ACS FAP offers Family enrichment programs that cover the life cycle of the Family, infants, children, teens, couples, and parents. The classes include parenting, stress management, child development, support groups, and deployment support issues. Services are available to unit support groups and Family organizations.

<https://hawaii.armymwr.com/programs/family-advocacy-program>

FINANCIAL READINESS PROGRAM (FRP)

Service Description

The **Financial Readiness Program (FRP)** offers a wide range of services to assist Soldiers and their Families with financial affairs. Emphasis is placed upon educating Soldiers and spouses in money management, proper use of credit, financial planning, deployment finances, transition and relocation budgeting, credit improvement, identity theft, investment information, and debt management principles to prevent financial difficulties before they arise and prepare them for their financial future.

Accredited Financial Counselors (AFC) are available to teach financial classes and help Soldiers and their spouses in all areas of financial readiness to include reviewing credit reports, establishing budgets, working with creditors, filing consumer complaints, and gathering information on local consumer laws. They are available to empower Soldiers and Family Members to make sound financial decisions.

<https://hawaii.armymwr.com/programs/financial-readiness-program>

MOBILIZATION AND DEPLOYMENT READINESS PROGRAM

Service Description

The **Mobilization, Deployment, and Support Stability Operations (MDSSO)** helps support community readiness during deployments and emergencies. We help make sure installation programs align with unit deployment cycles, provide pre- and post-deployment support, and help unit Commanders with their Family Readiness plans and deployment support services for Service Members and their Families. We're responsible for operating an Emergency Family Assistance Center in the case of an all-hazards event, and supporting Service Members and Families during Non-Combatant Evacuation Operations (NEO) and Repatriation. We also act as a case manager for all requests for assistance through the Army Disaster Personnel Accountability and Assessment System (ADPAAS).

For more information, please visit our website at:

<https://hawaii.armymwr.com/programs/mobilization-deployment-support-stability-operations>

NEW PARENT SUPPORT PROGRAM (NPSP)

Service Description

The **New Parent Support Program (NPSP)** promotes healthy Families through a variety of services including home visits, support groups, and parenting classes. We help Soldiers and Families learn to cope with stress, isolation, post-deployment reunions, and the everyday demands of parenthood. Army Families who are expecting a child or who have children up to age three can participate in all of our services confidentially and free of charge.

Active duty Army Service Members and Family Members who are expecting a child and/or have children from 0 to 3 years of age are eligible to participate in the NPSP. Even if you are not a first time parent, you may find that adding a new family member presents significant changes in your family. The NPSP offers you the opportunity to express your concerns and ask questions regarding your changing family.

For more information, please visit our website at:

<https://hawaii.armymwr.com/programs/new-parent-support>

RELOCATION READINESS PROGRAM (RRP)

Service Description

Moving is a part of life for Soldiers, civilian government employees and their Families. The Army Community Service **Relocation Readiness Program** is here to help with a comprehensive support system, whether it's your first move or the last of many. We have all kinds of information and resources to help you and your family navigate your next military move. The Relocation Readiness Program provides services to inbound and outbound Soldiers and Family members about resources that are needed to make informed decisions to reduce problems that occur due to frequent moves.

The **Lending Closet** has household items that are available for families PCSing to or from USAG Hawaii. Items are loaned for a designated period of time while waiting shipment or travel. Items available include small electrical appliances, pots, pans, dishes, irons, portable booster chairs, pack n' plays, and more. Your ID Card and copy of orders are required.

For more information, please visit our website at:

<https://hawaii.armymwr.com/programs/relocation-readiness-program>

SURVIVOR OUTREACH SERVICES (SOS)

Service Description

Our Fallen Soldiers have paid the ultimate sacrifice. Their Families deserve our respect, gratitude, and the very best we can provide. If you're a surviving Family member, **Survivor Outreach Services (SOS)** offers you access to support, information, and services, closest to where you live, when you need it and for as long as you need it.

Survivor Outreach Services is part of the Army Casualty Continuum of Care. It's designed to provide long-term support to surviving Families of Fallen Soldiers. Our goal is to reassure Survivors that they remain valued members of the Army Family.

SOS is able to help in many ways including Support Coordinators, Financial Counselors, and Gold Star Advocates.

For more information, please visit our website at:

VICTIM ADVOCACY PROGRAM (VAP)

Service Description

The **Victim Advocacy Program (VAP)** provides emergency and follow-up support services to adult victims of domestic abuse. Advocacy services are available to Service members, their current or former spouses, an individual with whom the Service member shares a child, and significant others of Service members who live together. Our services are available twenty-four hours a day, seven days a week.

Our trained professionals are here for crisis response, information on reporting options, medical treatment options, law enforcement's response, emergency services, safety planning, obtaining military and civilian protective orders, and accompaniment to medical forensic exams and medical appointments, as well as accompaniment to court for orders of protection hearings and trials. Advocates work closely with their civilian counterparts and ensure a personal and smooth transition for victims who do not qualify for ongoing advocacy services within the military community.

SAFE Line

Call a victim advocate 24 hours a day, 7 days a week at **(808) 624-7233**. You can also walk into ACS and ask to speak with a Victim Advocate Monday thru Friday from 7:30 a.m. to 4:30 p.m.

For more information, please visit our website at:

<https://hawaii.armymwr.com/programs/victim-advocacy-program>

MILITARY FAMILY LIFE COUNSELORS (MFLC)

Service Description

Confidential non-medical counseling addresses issues such as relationships at home and work, stress management, adjustment difficulties, parenting, and grief or loss. It does not address active suicidal or homicidal thoughts, sexual assault, child abuse, domestic violence, alcohol and substance abuse, or serious mental health conditions. Clinicians are available by appointment or walk-in to ACS during business hours.

For more information or to schedule an appointment, please call:

808-222-7088

Community Support Services

ALOHA UNITED WAY

200 North Vineyard Blvd
Suite 700
Honolulu, Hawaii 96817-3938
(808) 536-1951

Service Description

Aloha United Way works to improve lives, motivate people to help others, increase resources to meet needs and inspire collective solutions to community problems. The United Way focuses on a variety of community issues and concerns including homelessness, early childhood development, financial stability & independence, emergency crisis services, and maintains the 211 resource database.

For more information about the United Way visit the website at:

<http://www.auw.org/>

Search for statewide resources on the United Way website:

<http://www.auw211.org/>

AMERICAN RED CROSS

Tripler Army Medical Center

1st Floor, A Wing
Bldg. 663
(808) 433-6631

Hawaii State Chapter

4155 Diamond Head Rd.
(808) 734-2101

Schofield Barracks

350, Brannon Road,
(808) 655-8532

For more information visit the website at:

<http://www.hawaiiredcross.org/>

AFTER-HOURS AND EMERGENCY MESSAGE LINE:

1-877-272-7337

ARMED SERVICES YMCA

WHEELER ARMY AIRFIELD

1262 Santos Dumont Ave.
(808) 624-5645/5553

Service Description

Armed Services YMCA at Wheeler Army Airfield strives to enhance quality of life through classes and programs designed for networking, support, and education. Play Mornings, Women's Support Group, Welcome Baby Program, and more programs are offered. An emergency food locker is also available. For more information call or visit your nearest location or you can visit the national website at:

<https://www.asymca.org/honolulu-hi>

Eligibility

Services are provided to Active Duty, Reservists, Retirees, Family members, and DOD Civilians.

**ARMED SERVICES YMCA: CHILDREN'S WAITING ROOM
(CWR)**

Service Description

Children's Waiting Room (CWR) offers on site childcare for healthy children 6 weeks to 12 years-old while their parents or siblings have medical appointments at Schofield Barracks Clinics and Tripler Army Medical Center. There is no set fee for this service but your donations keep this program running. Reservations are highly recommended.

Schofield Barracks Clinics - CWR

Open Monday through Friday from 8:00 a.m.—4:00 p.m.
Call (808) 433-8410 for reservations. Walk-ins are allowed if space is available.

Tripler Army Medical Center - CWR

Open Monday through Friday from 8:00 a.m.—4:00 p.m.
Call (808) 433-3270 for reservations

ARMY AND AIR FORCE EXCHANGE SERVICE (AAFES)

Eligibility

AAFES services are offered to Active Duty Military, Retirees, and their Family Members or authorized personnel.

Retail Stores

Schofield Barracks Main Exchange

Bldg. 694
(808) 622-1773

JBPHH Exchange

Bldg. 1235
(808) 422-5212

Hale Koa Hotel Exchange

2055 Kalia Road, Honolulu
(808) 955-0060/0077

Ft Shafter PX Market

Bldg. 550
808) 843-1969

Tripler Exchange Retail Store

C Wing
(808) 833-1267

Shoppettes

Aliamanu Military Reservation

Bldg. 880, Aliamanu Drive
(808) 833-6997

Kolekole Shoppette & Gas

Bldg. 1167, Trimble & Beaver Rd.
(808) 624-3316

Paradise Shoppette

Bldg. 364, Foote Avenue (Middle)
(808) 624-9825

Helemano Military Reservation

Bldg. 123
(808) 621-0040

Foote Gate Shoppette

Bldg 80, 4th Ave
(808) 624-5150

Hickam Air Base Shoppette

1756 Kuntz Ave
(808) 422-8404

ARMY AND AIR FORCE EXCHANGE SERVICE (AAFES)

Military Clothing Sales Stores

Fort Shafter (PX Market)

Bldg. 550
(808) 843-1315

Schofield Barracks

Bldg. 3320, Flagview Mall
(808) 624-0701

Auto Gas Stations

Aliamanu Military Reservation

Bldg. 880
(808) 833-6997

Schofield Barracks

Bldg. 80
(808) 624-0204

Fort Shafter

Bldg. 535
(808) 848-0494

Auto Service Center

Firestone Service Center

Bldg. 80
(808) 624-0204

Class Six Stores

Schofield Barracks
Bldg. 3320, Flagview Mall
(808) 624-2171

Helemano Military Reservation
Bldg 123, Romero Road
(808) 621-0040

Home Center

Schofield Barracks
Bldg. 3320, Flagview Mall
(808) 624-2171

Non-AAFES Retail Store

Navy Exchange (NEX)
The Mall at Pearl Harbor
(808) 423-3344

ARMY FINANCE

Schofield Barracks, 125th Finance Battalion Military Pay Processing
Bldg. 689, Between ACS and the Commissary
(808) 655-0091
Customer Service: (808) 655-1244/8933

Service Description

The Finance Office provides the following services:

- Assists units with the proper preparation and timely submission of pay-related documents.
- Resolves pay-related problems with the ability to make check payments for health and comfort items and casual payments or advance payments as appropriate.
- In-processes Soldiers upon their arrival in the command.
- Computes and prepares settlement payments for Permanent Change of Station (PCS) travel, Family member travel, and in-bound Temporary Lodging Allowance (TLA) payments.
- Assists Soldiers prior to their departure from the command.
- Provides advance payments for PCS travel, Family Member travel, and out-going TLA settlements.
- Computes and prepares miscellaneous payments to qualified Soldiers or their Family Members. These payments include all reenlistment bonuses, accrued leave payments upon reenlistment, and death gratuity payments to Family members of deceased Soldiers.
- No check cashing services are available.

Eligibility

Active Duty Military and Reservist. Family Members may inquire about service member pay issues as long as the Family Member has a current and eligible Power of Attorney.

For more information visit the website at:

<http://www.dfas.mil/> OR <https://mypay.dfas.mil/mypay.aspx>

CHAPLAIN'S OFFICES

Service Description

The Chaplains' Offices provide religious services and sacraments, including worship, marriage, baptism, retreats and more. Religious education and pastoral care (i.e. visitation, hospital confinement counseling) are also offered.

AFTER HOURS DUTY CHAPLAIN

IOC: (808) 656-3272
TAMC: (808) 433-6661

8th TSC
(808) 438-5501

25th ID(L)
Schofield Barracks, Bldg. 790
(808) 655-0739

ALIAMANU MILITARY RES.
Bldg. 1790
(808) 836-4599

FAMILY LIFE CHAPLAIN
Schofield: (808) 655-9355
AMR: (808) 836-4599

FORT SHAFTER
(808) 438-8749

GARRISON CHAPLAIN OFFICE
Schofield Barracks, Bldg 790
(808) 655-4406

HELEMANO MILITARY RES.
441 Kuapale Road
(808) 655-9307

SCHOFIELD BARRACKS
Bldg. 790
(808) 655-9307

US. ARMY PACIFIC (USARPAC)
Fort Shafter, Bldg. T-115
(808) 438-1617

TRIPLER AMC
3rd Floor, D Wing
(808) 433-5727

WHEELER AAF
Bldg 1470
(808) 656-1276-9196

COMMISSARIES

SCHOFIELD BARRACKS

Bldg. 698, 698 Trimble Road
(808) 655-5066 ext: 3258/3201
Mon-Fri: 9:00 a.m. -8:00 p.m.
Early Bird : 8:00 a.m. -9:00 a.m.

PEARL HARBOR

The Mall at Pearl Harbor
4725 Bougainville Dr.
(808) 471-8402 ext: 3101
Daily: 9:00 a.m.-9:00 p.m.

HICKAM AIR FORCE BASE

Bldg. 2093, 20 Hickam Court
(808) 449-1363
Sun-Fri: 8:30 a.m. - 9:00 p.m.
Sat: 7:30 a.m.-8:00 p.m.

KANEOHE

Bldg. 6088, Mokuapu Road
(808) 257-1462
Tue-Sun: 9:00 a.m.- 7:00 p.m.
*Early Bird : 8:30 a.m.- 9a.m

*Early Bird Hours for shopper that have 15 items or less

Service Description

Commissaries provide a wide-range of grocery and sundry items at a reduced cost to military personnel and Families. There is a 5% surcharge on all prices.

<https://www.commissaries.com/>

Eligibility

Commissary services are offered to all Active Duty Military, Reservists, Retirees, and their Family Members.

CARLSON WAGON TRAVEL (CWT) -SATO TRAVEL

FORT SHAFTER

442 Pierce Road
1-800-695-1388
Mon-Fri: 7:30 a.m.-4:00 p.m.

SCHOFIELD BARRACKS

Bldg 750, Soldier Assistance Center
1-800-349-8231
Mon-Fri: 7:30 a.m.-4:00 p.m.

Service Description

The CWT-SATO offices are used for **official** travel only.

DA PHOTO LAB

Schofield Barracks

391 Mathews Ave, Bldg 2038
*(808) 655-1905

Fort Shafter

248 Yokota St, Bldg 220
*(808) 438-7532

The photo labs provide support for:

- Official DA photos

To approve and print official DA photos, visit the website:

<https://knoxhrc,16.hrc.army.mil/dapmis/>

- Command photos
- Passport and Visa photos
- Location photography

Soldiers and Civilians needing official photos must schedule an appointment* at **<https://www.vios-west.army.mil>**

*Do not call to schedule an appointment. Staff will be unable to assist.

**DIVISION OF MOTOR VEHICLE REGISTRATION &
LICENSING**

P.O. Box 30330
Honolulu, Hawaii 96820-0330
(808) 532-7700

<http://www.co.honolulu.hi.us/csd/vehicle/mvehicle.htm>

The vehicle can be registered at any Satellite City Hall, please check the local telephone directory for the one nearest to you. Non-resident active duty military personnel must submit a properly completed Non-Resident Certificate, Form CS-L (MVR) 50, for each registration, renewal or transfer transaction. Also will need the vehicle registration, original insurance card, and State Safety Inspection.

Hawaii residents on active duty and members of the National Guard and Reserve and who are assigned to units located in Hawaii are exempt from motor vehicle weight taxes for **one** vehicle registered in their name. You must submit a properly completed Hawaii Resident Certificate, Form CS-L (MVR) 50A, for each registration, renewal or transfer transaction. Forms are available from your Unit S1.

**DIVISION OF MOTOR VEHICLE REGISTRATION &
LICENSING - DRIVER'S LICENSE**

Honolulu Motor Vehicle, Licensing, and Permits Division 768-9100

Main Locations: (Drivers License)

| | | |
|----------|-------------------------------|----------------|
| Kapālama | 925 Dillingham Blvd, Honolulu | (808) 768-9100 |
| Kapolei | 1000 Uluohia Street | (808) 768-3100 |
| Ko'olau | 47-388 Hui Iwa St, Kaneohe | (808) 239-6301 |
| Wahiawā | 330 North Cane Street | (808) 768-4054 |
| Wai'anae | 85-670 Farrington Highway #3 | (808) 768-4222 |

Satelite Locations: (Renewals and Duplicates)

| | | |
|----------------------------------------|--------------------------------|----------------|
| Ala Moana | 1450 Ala Moana Blvd. #1286 | (808) 768-4300 |
| Kapalama | 925 Dillingham Blvd, Honolulu | (808) 768-9100 |
| Kapolei | 1000 Uluohia Street | (808) 768-3100 |
| Pearl Harbor* | 1705 O'Malley Blvd, Bldg 192H | (808) 448-0321 |
| *Base Access required for Pearl Harbor | | |
| Windard Mall | 46-056 Kamehameha Hwy | (808) 233-2303 |
| Pearlridge | 98-1005 Moanalua Road, 244B | (808) 768-5000 |
| Hawaii Kai | 6600 Kalaniana'ole Hwy, Ste101 | (808) 768-4800 |
| Fort Street Mall | 1000 Fort Street Mall | (808) 768-4103 |
| Wahiawa | 330 North Cane Street | (808) 768-4054 |
| Waianae | 85-670 Farrington Highway #3 | (808) 768-4222 |

Non-resident Certificate: Form CS-L (MVR) 50 is available from unit S1

<http://www3.honolulu.gov/csddlline/>

ELDERLY AFFAIRS DIVISION

Department of Community Services
City and County of Honolulu
715 South King Street, Suite 211
Honolulu, Hawaii 96813
(808) 768-7705
Senior Helpline: (808) 768-7700

www.elderlyaffairs.com

Service Description

The Elderly Affairs Division (EAD) is the designated Agency on Aging for Oahu. Created by the Older Americans Act of 1965, it is one of the 600 Area Agencies on Aging nationwide. Its mission is to develop a comprehensive and coordinated system of services to assist older persons in leading independent, meaningful, and dignified lives in their own homes and communities for as long as possible. Types of services include:

- Case Management and other Individualized Assistance
- Personal Care
- Home Delivered and Congregate Meals
- Housing and Legal Information and Assistance
- Transportation
- Caregiver Respite, Support, and Education
- Health Promotion
- Senior Centers

EQUAL EMPLOYMENT OPPORTUNITY (EEO)

FORT SHAFTER

217 Montgomery Drive
Bldg S-330, Room 104
808-438-4963

USAG-Hawaii EEO & POSH Info Line 808-438-4963

Service Description

The Equal Employment Opportunity (EEO) office ensures opportunity in all aspects of employment for Army Civilian employees and applicants to employment. Equal employment opportunities for protected classes are implemented by aggressive affirmative action programs designed to meet locally established goals and objectives. The EEO office plans and implements special programs to educate the community on the contributions made by protected classes. The EEO office provides training programs for employees and supervisors in the prevention of sexual harassment and processes complaints of discrimination for Civilian employees and applicants.

For more information about EEO laws, regulations, practices and more:
<http://www.eeoc.gov/>

EQUAL OPPORTUNITY OFFICE (EOO)

Assuring Equal Opportunity For Army Families

SCHOFIELD BARRACKS

1566 Trimble Road, Bldg 584
808-655-8085
Fax : (808) 655-1602

Service Description

The Equal Opportunity Office (EOO) program formulates, directs, and sustains a comprehensive effort to maximize human potential to ensure fair treatment for Service Members, Family Members, and DA Civilians without regard to race, color, gender, religion, or national origin, and provide an environment free of unlawful discrimination and offensive behavior.

ID CARDS

ID Card Offices utilize an online appointment system that allows customers to make a new appointment, reschedule or cancel an existing appointment.

Schofield Barracks

Soldier Support Center
673 Ayers Ave, Bldg 750, Rm. 119
(808) 655-4104/6884

JBPHH

647 FSS/FSMPS
Hangar 2, Bldg 2060, Rm. 146
(808) 449-0846

Tripler Army Medical Center

Oceanside Entrance, Bldg 215
(808) 433-9166/6671

Camp Smith (USMC)

601 Elrod Road, Room 102
(808) 477-0160

Marine Corps Base Kaneohe

3rd St & Seldon St, Bldg 1044
(808) 257-2077

To make an appointment visit: <https://rapids-appointments.dmdc.osd.mil>

*****Please review all instructions to include additional document needed for the appointment.***

In order for a family member to receive an ID Card or ID Card/DEERS services, the military sponsor must be present to sign the DD Form 1172 to authorize the issuance of the ID Card. Sponsors may provide the adult family member with either a General Power of Attorney or a Special Power of Attorney for ID Card/DEERS services to authorize the family member to update the DEERS database or to sign the DD Form 1172 on the sponsor's behalf. No exceptions allowed.

LODGING

A full and current list of TLA approved lodging is available from the Housing Services Offices: (808) 655-3730/3730/3074/3075/3076

LODGING- HALE KOA HOTEL

Fort DeRussy
2055 Kalia Road
Honolulu, Hawaii 96815-1998
(808) 955-0555
Toll Free Reservations: 1-800-367-6027

Service Description

Hale Koa Hotel is an oceanfront retreat for military members and families on the storied, sunny shores of Waikiki Beach. You'll find a whole new meaning for rest and relaxation here among the sand, surf and swaying palms. Plus, our shows, sights and shopping bring Hawaiian culture, activities and entertainment within easy reach.

<http://www.halekoa.com/>

Eligibility

Services are available to all active duty and retired military personnel and their Family members.

LODGING- JOINT BASE PEARL HARBOR-HICKAM (JBPHH)

HICKAM SIDE

Royal Alaka'i, 15 G Street, Bldg. 1153
JBPHH, HI 96853
DSN: 315-448-5974/5962
Main: (808) 260-1200

PEARL HARBOR SIDE

1075 North Rd, Bldg 1323
JBPHH, HI 96860
DSN: 315-448-5961
Main: (808) 473-5983

1-877-NAVY-BED (628-9233)
Email: ph_cbh_reservations@navy.mil

http://www.dodlodging.net/JB_PEARLHICKAM.htm

LODGING– TRIPLER LODGING

Bldg. 228-B
(808) 839-2336
Daily 24-Hours

Mailing Address:
1 Jarrett White Road
Bldg. 228-B, TAMC
Honolulu, Hawaii 96859-5000

Service Description

The TAMC Guest House provides daily maid service, color TV, a community kitchen, double and single beds, cribs and laundry facilities. Suites consist of living room, private bath, bedroom and color TV. There are also double and single occupancy rooms with semi-private baths. Meal statement and PX privilege statements for non-military guests can be provided. Two pets allowed. No playground facility available. No reservations required. First come, first served without regard to rank. **Fees:** Call for current fees.

Eligibility:

Anyone with Military, DOD, Dependent, Retired, or official orders.

MILITARY AND FAMILY LIFE COUNSELING (MFLC) PROGRAM

For An Appointment Call: (808) 222-7088

Service Description

The Military & Family Life Consultant Program is designed to provide support and assistance to Soldiers, National Guard, Reserves, their Families and Civilian personnel. MFLC's are licensed counselors who are trained to work with Families, individuals, couples, and children to provide non-medical, problem-solving counseling services. They provide psycho-education to help military service members and their Families understand the impact of stress, deployments, family reunions following deployments, and the stresses of the military lifestyle. Services can be provided on or off military installations. MFLCS are mandated reporters of child abuse, domestic abuse, and duty to warn situations. Services are otherwise private.

- Support is strictly confidential
- No records are kept
- Service is free

MILITARY FAMILY ABUSE RESOURCES

24-HOUR CRISIS HOTLINE

Location is confidential
(808) 624-SAFE (7233)

Service Description

The Military Family Abuse Shelter provides safe refuge for military spouses (with or without children) and children (accompanied by the non-perpetrating parent) who are victims of abuse. Transportation to services may be arranged. There is no fee for the services provided.

To report child and spouse abuse:

Aliamanu Military Reservation/Fort Shafter/Tripler AMC Area

(808) 438-7114

Helemano Military Reservation/Schofield Barracks Area

(808) 655-7114

State of Hawaii Child Protective Services 24 Hour Hotline

(808) 832-5300

MILITARY ONESOURCE

1-800-342-3647

<https://www.militaryonesource.mil/>

Service Description

Real help, anytime, anywhere 24 hours a day, 7 days a week. Services are private and provided by the Department of Defense at no cost to you.

CONSULTATION, RESEARCH and REFERRALS: Need child care, spouse employment, help with home repairs, or have a special needs issue? Call or email a Master's-level consultant anytime! No question is too small. No issue too big.

INTERPRETATION AND TRANSLATION: In more than 140 languages, including sign language. Written documents can be translated and interpreters can facilitate three-way phone calls to ensure communication between and a third party.

COUNSELING: You have access to six in-person non medical counseling sessions right in your own community at no cost to you. Licensed counselors can help with issue such as:

- Coping with deployment and return
- Adjusting to your new location
- Marital and couples concerns
- Parenting and Family matters
- Grief and Loss
- Combat stress and more...

EDUCATIONAL MATERIALS: Whether you're a new parent, dealing with relationship issues, or buying your first car, Military OneSource has booklets, CDs, and audiotapes to help. Order your free copies online or by phone.

INTERACTIVE WEB SITE: You'll find locators for education, child care, and elder care, informative articles; referrals to military and community resources; financial calculators; Webinars; relocation tools; audio podcasts, access to consultants; and much more!

OPERATION HOMEFRONT

“Supporting our troops and helping the Families they leave behind”

Operation Homefront Hawaii Chapter
Chapter: (858) 242-4995 PO Box 861820
National: (800) 722-6098 Wahiawa, HI 96786

Critical Financial Assistance: (877) 264-3968
Email: California@operationhomefront.net

<http://www.operationhomefront.net/hawaii>

Service Description

Operation Homefront is a national 501(c)(3) nonprofit whose mission is to build strong, stable, and secure military families so they can thrive — not simply struggle to get by — in the communities they have worked so hard to protect. For over fifteen years, we have provided programs that offer: RELIEF (through Critical Financial Assistance and transitional housing programs), RESILIENCY (through permanent housing and caregiver support services) and RECURRING FAMILY SUPPORT programs and services throughout the year that help military families overcome the short-term bumps in the road so they don't become long-term chronic problems.

PASSPORTS

| | |
|---------------------------------|-------------------------------|
| Passport Office– SB | National Passport Info |
| 673 Ayers Ave, Bldg 750, Rm 109 | (877) 487-2778 |
| (808) 655-1974 | |

Service Description

The Passport Office only accepts and processes applications for official, no-fee, and diplomatic passports for U.S. Citizens (native born, naturalized, American Samoa, Virgin Islands, Guam and Puerto Rico). Passports for unofficial/leisure travel must be applied for through a local U.S Post Office or Hawaii Public Library. For more information on other locations, call 1-877-487-2778.

RECREATION AREAS FOR PICNICS AND CAMPING

CITY & COUNTY PARKS AND CAMPING FACILITIES

Department of Parks & Recreation
1000 Uluohia St, Suite 309
Kapolei, HI 96707
(808) 768-3003
FAX: (808) 768-3053
Email: parks@honolulu.gov

Service Description

There are 17 campgrounds and OVER 240 campsites on Oahu. Most sites need special printed permits for camping. Detailed listings of camping sites and where to obtain the necessary permits may be obtained by calling the Department of Parks and Recreation. You may also obtain available permits on-line at:

<https://camping.honolulu.gov>

SCOUTING PROGRAMS

BOY SCOUTS

201 Ulrich Way
Wahiawa, HI 96786
(808) 595-6366
Email: alohacouncilbsa@hawaii.rr.com
hawaii.org

GIRL SCOUTS (Kolekole Troop)

410 Atkinson Dr.
Honolulu, HI 96814
(808) 595-8400

Email: gshi@girlscouts-

Service Description

Scouting programs provide boys and girls between the ages of 7 and 21 years of age the opportunity for camaraderie, activities, and learning outdoor skills.

<http://www.alohacouncilbsa.org>

<http://www.girlscouts-hawaii.org>

SOCIAL SECURITY OFFICE

PRINCE JONAH KUHIO FEDERAL BLDG.

300 Ala Moana Blvd, Room 1114

Honolulu, Hawaii 96850

1-800-772-1213

Service Description

Contact the Social Security Office to claim Social Security benefits, apply for Social Security numbers, receive information on any aspect of Social Security program, and service any Social Security Beneficiary, i.e. change of address. You can contact the Social Security Office at:

<http://www.ssa.gov/>

Eligibility

Services offered to all participants in the program and all residents of Oahu.

SPACE AVAILABLE TRAVEL

JOINT BASE PEARL HARBOR-HICKAM

735th Air Mobility Squadron Passenger Terminal

355 Mamiya Ave, Bldg 2028, JBPHH, HI 96853

808-664-7264

Service Counter: (808) 664-7264

Flight recording 808-448-1774

Email: 735ams.trps@us.af.mil

Website:

<https://www.amc.af.mil/Home/AMC-Travel-Site/AMC-Space-Available-Travel-Page/>

FAQs:

<https://www.amc.af.mil/Home/AMC-Travel-Site/AMC-Travel-FAQs/>

Facebook: <http://www.facebook.com/HickamAMC>

Passengers seeking Space-Available or Space-A travel: Please keep in mind that there is No Guarantee that you will be selected for a seat. Please be aware that Space-A travelers must be prepared to cover commercial travel expenses if flight schedules are changed or become unavailable to allow Space-A travel. Per DODI 4515.13, Section 4, Paragraph 4.1.a, Reservations: There is no guarantee of transportation, and reservations will not be accepted or made for any space-available traveler. The DOD is not obligated to continue an individual's travel or return the individual to the point of origin or any other point. Travelers should have sufficient personal funds to pay for commercial transportation, lodging, and other expenses if space-available transportation is not available.

To **Sign-Up For Space-A Travel**, You May Fill Out An **AMC Form 140, Space Available Travel Request**, Then, complete the online form or bring or E-Mail the documents To Your Desired AMC Passenger Terminal. Another Option Is To Simply Provide All Of The Required Passenger Sign-Up Information In The Body Of The Email When Sending It To The Terminal. If for some reason the form doesn't load, "Google" or Search on your preferred internet browser for "AMC Form 140".

Please **Do Not Provide** Personally Identifiable Information (PII) such as Social Security Numbers (SSNs)

THE BUS

| | |
|--------------------------------------|----------------------------|
| CUSTOMER SERVICE DEPARTMENT | THE BUS PASS OFFICE |
| 811 Middle Street | Kalihi Transit Center |
| Honolulu, Hawaii 96819 | Corner of Middle Street & |
| (808) 848-4500 | Kamehameha Highway |
| (808) 848-5555 (Routes & Timetables) | (808) 848-4444 |

<http://www.thebus.org/>

Service Description

The Oahu Transit Services, Inc. provides extensive bus service all around the island of Oahu for a reasonable fare. Bus passes and hand-capped bus services are also available. Bus passes are available at ABC Stores, Foodland, Satellite City Halls, Times Supermarket, and designated 7-Eleven.

THRIFT SHOPS

| | |
|---------------------|-----------------------------|
| FORT SHAFTER | SCHOFIELD BARRACKS |
| | (Temporarily Closed) |
| Bldg. 342 | Bldg. 2107 |
| (808) 842-1074 | (808) 624-3254 |

Check before you go for current hours of operation.

Service Description

Thrift Shops offer a place to buy and sell used merchandise. The Thrift Shop retains a portion of the selling price of each item, giving the remainder to the seller. Hours of operation are subject to change. Call for more information on rules and restrictions. The Thrift shops close during the summer for summer break.

Eligibility

Thrift Shop services are offered to active duty and retired Soldiers and their Family members.

TRANSPORTATION

Personal Property and Travel: OUTBOUND

SCHOFIELD BARRACKS

Personal Property and Travel Office
Bldg. 750
(808) 655-1868
Mon-Fri: 7:30 a.m. -4:00 p.m.

Service Description

Provides services for transportation and shipment of household goods for transitioning personnel. There is a walk-in system that begins at 0700 every weekday morning.

Personal Property and Travel: INBOUND

JOINT PERSONAL PROPERTY SHIPPING OFFICE (JPPSO)

Fleet Logistics Center
Navy Aloha Center, Bldg 2652
Storage Management:(808) 473-7760
Track Shipment: 808-473-7750
Fax: (808) 474-4580 (Include contact number and SS#)
Mon-Thurs: 7:45 a.m.-3:45 p.m.
Fri: 8:45 a.m.-3:45 p.m.
Email: fisc_prlh_jppso@navy.mil

Service Description

Contact the Joint Personal Property Shipping Office (JPPSO), Naval Supply Center, Pearl Harbor, once you arrive on island to make arrangements for delivery of your personal property.

UTILITIES COMPANY

Hawaiian Electric Company, Inc.

Customer Service Center/Office

900 Richards Street
Honolulu, HI 96813

820 Ward Avenue
Honolulu, HI 96814

Customer Service Call Center Report a Power Outage (24 hours)

(808) 548-7311

(808) 548-7961

<http://www.heco.com/portal/site/heco>

Hawaiian Telcom

To Start/Stop Service: (808) 643-3456

Bill/Account Information

Repair Service: 611

Daily: 24-Hours

<http://www.hawaiiantelcom.com>

Hawaii Gas Company

515 Kamakee St.

Honolulu, HI 96814

(808) 535-5933

FAX: (808) 594-5522

<http://www.hawaiigas.com>

Board of Water Supply

630 S. Beretania St.

Honolulu, HI 96843

(808) 748-500

Email: contactus@hbws.org

www.hbws.org

USO OF HAWAII

Schofield Barracks

208 Trimble Road
(808) 744-7879

USO Airport Center

Honolulu International Airport
(808) 836-3351

Hickam USO

JBPHH AMC Terminal
(808) 836-3351

USO Admin Office

4825 Bougainville Drive, Bldg 2652 Room 210
Honolulu, HI 96818
BUS: (808) 422-1213

www.uso.org/hawaii

Service Description

Both airport centers at Honolulu International and Joint Base Pearl Harbor-Hickam (JBPHH) help military personnel and Family members cope with travel-related problems, put them in touch with service activities and provide them with comfortable accommodations while they await connecting flights or onward transportation.

Child, Youth, & School Services

PARENT CENTRAL SERVICES

SCHOFIELD BARRACKS

241 Hewitt Street, Bldg. 1283
(808) 655-5314/8380
FAX: (808) 655-5004
Monday– Friday
Walk In- 7:30 a.m.-11:00 a.m.
Appt. Only- 12:00 p.m.-4:00 p.m.

AMR

Bougainville Loop, Bldg. 1782
(808) 833-5393
FAX: (808) 839-5447
Monday– Friday
Walk In- 8:00 a.m.-11:00 a.m.
Appt. Only-1:00 p.m.-4:00 p.m.

Service Description

Our Mission is to provide a seamless delivery of quality care and services for eligible children and youth (4 weeks through 18 years of age) that enhance military readiness and reduce conflicts between parental responsibilities and their mission requirements.

<http://himwr.com/program-registration>

To make your in-processing time at Central Registration faster, please visit the website, print and fill out the forms to bring to your scheduled appointment. Annual registration is required to participate in all CYSS services and activities.

Eligibility

Eligibility Criteria for CYS Services Programs is contingent on the status of the sponsor and is verified at registration. Eligible patrons include:

- Active duty Military personnel & DoD civilian employees (APF & NAF)
- Reserve component Service Members on active duty or inactive training status
- Combat-related wounded warriors
- Surviving spouses of military members lost due to a combat-related incident
- Those acting in loco parentis for the dependent child of an otherwise eligible patron
- Eligible employees of DoD contractors
- Others authorized on a space available basis

CHILD DEVELOPMENT CENTERS (CDC)

Hours of Operation for all CDCs: Mon-Fri 5:30 am-6:00 pm

SCHOFIELD BARRACKS

2423 McMahon Rd, Bldg
9098
(808) 655-7106

ALIAMANU MILITARY RESERVATION

114 Kauhini Rd, Bldg 1783
(808) 833-5570

PETERSON CDC

155 Tidball St, Bldg 791
(808) 655-5293

HELEMANO MILITARY RESERVATION

327 Kuapale Rd.
(808) 653-0724

BOWMAN CDC

1875 Lyman Rd

FORT SHAFTER

462 Hase Dr., Bldg. 900
(808) 438-1151

Service Description

The Child Development Centers (CDC) provide full-day care for children aged 6 weeks to 5 years, part-day care for children ages 18 months to 5 years, hourly care for children ages 6 weeks to 12 years. The Centers offer age-appropriate developmental activities and creative experiences to increase the child's basic physical, intellectual and social/emotional skills, focusing on language, math, science, cultural and self awareness problem solving, arts, crafts, music and creativity.

FAMILY CHILD CARE (FCC)

SCHOFIELD BARRACKS

241 Hewitt Street, Bldg. 1283
(808) 655-1521

Family Child Care (FCC) provides quality home based care for children 4 weeks to 12 years old and is offered in government owned and government leased housing located on post. FCC offers flexible hours: full day, part day, extended /overnight, weekend and hourly care in a comfortable home setting. FCC also offers a 15% cost savings compared to Child Development Centers and School Age Care fees.

<https://hawaii.armymwr.com/programs/family-child-care-fcc>

SCHOOL AGE CENTERS

| | |
|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------|
| ALIAMANU MILITARY RESERVATION 154 Kauhini Rd, Bldg 1782 (808) 833-4932 | SCHOFIELD BARRACKS 1885 Lyman Rd, Bldg 1280 (808) 655-6476 |
|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------|

FORT SHAFTER
250 Rice St., Bldg. 890
(808) 438-5164

**HELEMANO MILITARY
RESERVATION**
327 Kuapale Rd.
(808) 653-0724

Service Description

School-Age Centers run a before and after-school program utilizing components of 4-H and Boys and Girls Club of America. School-Age Centers provide a safe, inviting, and fun atmosphere that inspires good character, self-growth, and a love of learning.

<https://hawaii.armymwr.com/programs/school-age-centers>

YOUTH CENTERS

| | |
|---------------------------------------------------------------------------|-----------------------------------------------------------------------------------------|
| SCHOFIELD BARRACKS 2251 McMahan Rd, Bldg 9090 (808) 655-0451 | ALIAMANU MILITARY RESERVATION 174 Kauhini Rd, Bldg 1781 (808) 833-0920 |
|---------------------------------------------------------------------------|-----------------------------------------------------------------------------------------|

FORT SHAFTER
240 Montgomery Dr, Bldg 351
(808) 438-1487

Service Description

The Youth Centers provide activities for youth in grades 6-12. Through formal partnerships with nationally-recognized youth-serving organizations such as 4-H and Boys & Girls Clubs of America (BGCA). Youth have access to programs, standardized curricula, special events, camps, scholarships, and more. Computer labs and homework assistance are available at every Youth Center. The Youth Program is open after school, school closures, and summer. Specialty camps and trips are held throughout the year.

There are two components to the Youth Program:

- The **Middle School Program** is generally for youth in grades 6-8
- The **Teen Program** is generally for youth in grades 9-12

<https://hawaii.armymwr.com/programs/youth-centers-middle-school-teen>

YOUTH ACTIVITIES

SKIES Unlimited

241 Hewitt Street

Schofield: (808) 655-5314 AMR: (808) 833-5393

Service Description

Extracurricular Instructional Classes for children 6 Weeks - 18 years old. SKIES Unlimited stands for "School of Knowledge, Inspiration, Exploration and Skills" with the word "Unlimited" for the unlimited possibilities that this program provides children and youth. All participants must be registered with CYS Services, and there are monthly enrollment fees for most classes. Payment must be made by the 30th of the month prior, and classes will be filled on a first paid basis.

<https://hawaii.armymwr.com/programs/skies-unlimited>

Youth Sports and Fitness

Schofield Barracks, Bldg. 1279, 2251 McMahan Road (808) 655-6465

AMR, Bldg. 1782, 154 Kauhini Road (808) 836-1923

Service Description

The Youth Sports and Fitness Program provides team and individual sports, as well as fitness and health programs.

<https://hawaii.armymwr.com/programs/youth-sports>

PATCH

"Parents Attentive to Children"

Oahu

560 N. Nimitz Hwy, Suite 218

Honolulu, HI 96817

(808) 839-1988

FAX: (808) 839-1799

Email: Patch@patch-hi.org

Service Description

- Referrals to family child care homes and child care centers.
- Resources on how to choose quality child care.
- Information on child care subsidy programs.
- Connections to resources for raising healthy children.

<http://www.patchhawaii.org/>

Education

EDUCATION CENTERS

| | |
|------------------------------------|-----------------------------------------|
| TRIPLER ARMY MEDICAL CENTER | SCHOFIELD BARRACKS |
| 823 Krukowski Rd., Bldg. 102 | Library, Bldg 560 2 nd Floor |
| (808) 433-4184 | (808) 655-0800 |
| FAX: (808) 433-4183 | FAX: (808) 655-4986 |

Service Description

The Education Center (located on Schofield Barracks and Tripler Army Medical Center) offers education counselors, opportunities to learn more about financial aid and local education programs, and support to enroll in selected programs.

Eligibility

Services are provided to Active Duty, Reservists, Retirees, Family Members and DOD Civilians.

<https://home.army.mil/hawaii/index.php/garrison/dhr/education>

PRIVATE SCHOOLS

Hawaii Association of Independent Schools
200 N. Vineyard Blvd. Suite 401
Honolulu, HI 96817
(808) 973-1540
info@hais.us

Many good private schools are available in Hawaii, most with a religious affiliation. Tuition rates range from \$4,300 to \$14,500+ per year. Some schools with very good reputations are normally filled to capacity for the coming school year by the early summer months. Call the School Liaison Officer: (808) 655-8326 for a current list of public and private schools on Oahu.

www.hais.org

PUBLIC SCHOOLS

DEPARTMENT OF EDUCATION

1390 Miller Street
Honolulu, Hawaii 96813

(808) 784-6200
doeinfo@k12.hi.us

Schools

| | |
|-------------------------------------------|---------------------------------------|
| Aliamanu Elementary (808) 421-4280 | Mokulele Elementary (808) 421-4180 |
| Aliamanu Middle (808) 421-4100 | Nimitz Elementary (808) 421-4165 |
| Fort Shafter Elementary (808) 832-3560 | Radford High (808) 421-4200 |
| Hale Kula Elementary (808) 622-6380 | Red Hill Elementary (808) 831-7866 |
| Helemano Elementary (808) 622-6336 | Solomon Elementary (808) 624-9500 |
| Leilehua High (808) 622-6550 | Wahiawa Elementary (808) 622-6393 |
| Makalapa Elementary (808) 421-4110 | Wahiawa Middle (808) 622-6500 |
| Moanalua High (808) 837-8455 | Webling Elementary (808) 483-7240 |
| Moanalua Elementary (808) 831-7878 | Wheeler Elementary (808) 622-6400 |
| Moanalua Middle (808) 831-7850 | Wheeler Middle (808) 622-6525 |

Additional Information

All public schools, including those located on military installations, are operated by the State of Hawaii, Department of Education.

School registration requires:

1. Birth Certificate (baptismal records or a passport is accepted)
2. Certificate of Release and Proficiency from child's last school
3. Special Needs students should bring in all IEP documentation
4. Proof of Residency (housing papers, utility bill, etc.)
5. Up-to-date shot records
6. TB Test (less than 1 year old)
7. Physical (less than 1 year old)

<http://www.hawaiipublicschools.org/Pages/Home.aspx>

SCHOOL SUPPORT SERVICES

Bldg. 1283, 241 Hewitt Avenue
Schofield Barracks, HI
(808) 655-8326
Email: schools@himwr.com

Service Description

School Support Services (SSS) provides Army school-aged youth with educational opportunities, resources, and information necessary to achieve academic success. SSS is home to the School Liaison Office, where School Liaison Officers (SLOs) help deliver the best educational resources and information for your children.

We specialize in education transitions, and make sure incoming and exiting families have information about local schools, graduation requirements, after-school services/programs, youth sponsorship programs, and home schooling. We also help parents better understand the education process, school organization, and interaction strategies.

<https://hawaii.armymwr.com/programs/school-support-services>

**SOLDIER FOR LIFE—TRANSITION
ASSISTANCE PROGRAM (SFL-TAP)**

SCHOFIELD BARRACKS

Soldier Assistance Center
Ayers Ave, Bldg. 750, Room 136

FORT SHAFTER

Aloha Center
Bldg. S-330, Room 102

Service Description

The Soldier for Life — Transition Assistance Program (SFL-TAP) is a centrally funded commanders program that provides transition assistance services to eligible Soldiers.

The Army's SFL-TAP goals support to the manning of the total Army. SFL-TAP supports the Army's Active Component recruiting effort by producing successful alumni. The decision to enlist in the military and, more specifically, the Army is often influenced by friends and relatives. When alumni are successful they serve as powerful examples of what Army service can do for a young man or woman's future. Those who are capable of translating Army skills, training, and experience into rewarding careers are living billboards promoting the Army as a great place to start. SFL-TAP also supports Active Component retention by helping Soldiers to intelligently compare their Army earnings, benefits and potential for growth with what they can reasonably expect to achieve in the private sector. Many SFL-TAP clients realize that they need to stay on active duty in order to gain new skills, education, training, and experience.

Eligibility

The program is available to all separating and retiring Soldiers, DoD Civilian employees leaving federal service and spouses of eligible participants who are within 6 months of separation from service.

<https://www.sfl-tap.army.mil/>

Health and Wellness

ADOLESCENT SUBSTANCE ABUSE COUNSELING SERVICE

(ASACS)

SCHOFIELD BARRACKS

344 Heard Ave., Bldg. 556 (Across from Martinez Gym)
(808) 655-5080

Service Description

All counselors are Licensed Clinicians and are certified in substance abuse counseling. ASACS provides a continuum of care to adolescents and their families from prevention to early intervention to outpatient treatment. A thorough assessment will determine the most appropriate level of care to meet the needs of each individual.

Eligibility

Active duty dependents between the ages of 11 and 18.

ARMY SUBSTANCE ABUSE PROGRAM (ASAP)

SCHOFIELD BARRACKS

344 Heard Ave., Bldg. 556 (Across from Martinez Gym)

| | |
|-------------------------------|---------------------------------|
| Prevention Education | (808) 655-4655 / (808) 655-8322 |
| Military Drug Testing Program | (808) 655-6048 / (808) 655-0682 |
| Civilian Drug Testing Program | (808) 655-6048 / (808) 655-6050 |
| Employee Assistance Program | (808) 655-6046 |
| Suicide Prevention Program | (808) 655-9105 |
| Risk Reduction Program | (808) 655-0996 / (808) 655-3984 |

Service Description

The purpose of the Army Substance Abuse Program is to deter substance abuse by providing prevention education, random drug testing and referral sources to Civilians and Soldiers as well as Supervisors and Commanders with the tools to assess the readiness of their personnel or unit.

<https://home.army.mil/hawaii/index.php/garrison/dhr/asap>

ARMY PUBLIC HEALTH NURSE (APHN)

TRIPLER ARMY MEDICAL CENTER

Preventative Medicine Services

Bldg. 681-A

(808) 433-8677

Service Description

We offer information and/or classes on tobacco cessation, healthy lifestyles, safety, physical fitness, self care, wellness, nutrition, communicable disease, HIV, tuberculosis, and reproductive health which includes education on contraceptive safety, preventing the spread of HIV and other sexually transmitted diseases, improving maternal care, and facilitating access to quality reproductive health services. We also assist with scheduling health promotion classes/ workshops and distribute educational materials and referral information regarding health promotion and disease prevention.

https://www.tamc.amedd.army.mil/ddhc/docs/aphn_brochure.pdf

BEHAVIORAL HEALTH SERVICES

Embedded Behavioral Health

| | |
|-----------------------------|---------------------|
| 2nd Brigade EBH | (808) 655-8984/8828 |
| 3rd Brigade EBH | (808) 433-8785 |
| Combat Aviation Brigade EBH | (808) 656-1632 |
| Fires & Sustainment EBH | (808) 443-8880 |
| 8th TSC EBH | (808) 655-8610 |

General & Family Services

| | |
|---------------------------------------|-------------------------|
| Children and Family Behavioral Health | (808) 683-2778 |
| FAP Behavioral Health | (808) 433-8579 |
| Intensive Outpatient Program | (808) 433-9209 |
| Multi-Disciplinary Behavioral Health | (808) 433-8601 |
| Emergency After Hours (TAMC) | (808) 433-3707 |
| On Call Chaplain | (808) 655-1298/365-7739 |
| MFLC | (808) 222-7088 |

Service Description

Command consultation, individual & group counseling, marriage & family counseling, occupational health (stress management, child life skills program and rehabilitation, developmental screening for children to 6 years old), and parent-child counseling.

CIVILIAN BEHAVIORAL HEALTH SERVICES

| | |
|----------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------|
| MENTAL HEALTH AMERICA OF HAWAII 1124 Fort Street Mall #205 Honolulu, Hawaii 96813 (808) 521-1846 Mon-Fri: 9:00 am-4:30 pm | CRISIS LINE OF HAWAII (808) 832-3100 |
|----------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------|

Service Description

Mental Health America of Hawaii helps connect clients with mental health services, provides advocacy (administrative, legislative and legal) in mental health areas for children and youth, non-hospital programs and services, citizen participation in the planning and evaluation of public mental health services, mass media public education, free leaflets, and a local newsletter.

Volunteers

Volunteers carry out all activities of the Mental Health America of Hawaii. Volunteers assist with advocacy, public education and fund raising.

<http://mentalhealthhawaii.org/>

DEPARTMENT OF HUMAN SERVICES (DHS)
State of Hawaii

| | |
|-------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------|
| PUBLIC ASSISTANCE INFORMATION LINE (808) 855-643-16453 Fraud Hotline: (808) 587-8444 | SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM (SNAP) (808) 864-1643 Wahiawa Processing Center 929 Center St, Wahiawa (808) 622-6315 |
|-------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------|

Service Description

This is a Federal program funded through the U.S. Department of Agriculture. As of October 1, 2008 Supplemental Nutrition Assistance Program (SNAP) is the new name for the Federal Food Stamp Program. Each state administers a SNAP.

<http://humanservices.hawaii.gov/>

DIAMOND HEAD HEALTH CLINIC (STD/HIV CLINIC)

3627 Kilauea Avenue, #305
Honolulu, Hawaii 96816
(808) 733-9281
1-800-232-4636 (CDC Info Line)
Mon-Fri: 11:00 1m-4:00 pm

Service Description

The STD/HIV Clinic is a specialty clinic which has been providing testing, diagnosis, and treatment of sexually transmitted diseases (STDs) to Hawai'i's community since the early 1960s. The STD/HIV Clinic operates to provide services to people who have no other access to medical care for the prevention and control of sexually transmitted infections. Your records at the Diamond Head Health Clinic are always kept confidential.

Eligibility

The Clinic is the only Hawai'i Department of Health clinic providing confidential, free, convenient walk-in services to all people age 14 and older. No parental consent is required.

<https://health.hawaii.gov/harmreduction/where-to-get-tested/oahu-testing-resources/>

TRICARE

**TRIPLER ARMY MEDICAL CENTER
Beneficiary Counselor and
Coordinators (BCAC)**

Tricare Resource Office, 1st Floor, Oceanside
(808) 433-3422

**SCOFIELD BARRACKS
Beneficiary Counselor and
Coordinators (BCAC)**

Bldg K-687, Rm. 205
(808) 433-8485

Health Net Federal Services (West Region) Customer Service Line
1-844-866-9378

Service Description

The BCACs are available to provide advice and counseling regarding health benefits and benefit options available from military facilities, federally funded health programs, state and county programs, and other sources. This advice is given to Military Personnel, Family Members, and Retired Service Personnel and their Family Members.

<http://www.tricare.mil/> or <https://www.tricare-west.com/>

VETERAN'S SERVICES (VA)

TRIPLER ARMY MEDICAL CENTER OFFICE OF VETERANS SERVICES

E Wing Room 1-A103
459 Patterson Road
Honolulu, HI 96819-1522
(808) 433-0420
Fax: (808) 433-0385

Service Description

The Office of Veterans' Services (OVS) is the principal state office responsible for the development and management of policies and programs related to Veterans, their dependents, and/or survivors. The OVS acts as a liaison between the Governor and Veterans' organizations and also between the Department of Veterans' Affairs and individual Veterans. Our objectives are to assist Veterans in obtaining State and Federal entitlements, to supply the latest information on Veterans' issues and to provide advice and support to Veterans making the transition back into civilian life.

<http://dod.hawaii.gov/ovs/>

SPARK M. MATSUNAGA VA MEDICAL CENTER

459 Patterson Road
Honolulu, HI 96819
(808) 433-0600
(800) 214-1306 (Advice Nurse: 24 hours, 7 days a week)

The Spark M. Matsunaga VA Medical Center serves Veterans from the island of Oahu. In addition to our main medical center in Honolulu, we offer a number of services to our patients in four community-based outpatient clinics. The Spark M. Matsunaga VA Medical Center building has 3 floors. Two passenger elevators are located in the center atrium area and serve all floors. Patterson Road runs along the mountainside of the building. Ward Avenue runs along the northwest side of the building. The information desk is directly across from the main entrance.

<http://hawaii.va.gov/>

ANIMAL QUARANTINE STATION

99-951 Halawa Valley Street
Aiea, Hawaii 96701
(808) 483-7151
Fax: (808) 483-7161
Email: rabiesfree@hawaii.com

Service Description

Hawai'i is rabies free so the state needs to be sure your pet is not infected before it is released on the island. There is a very specific, time sensitive process to be able to take your pet directly home from the airport. You will need to complete the AQS-279 and follow all instructions on "Checklist 1— For Direct Airport Release & 5 Days or Less Program" in order to avoid quarantine. If you do not complete the tasks for Direct Airport Release, your pet could be quarantined for up to 120 days or sent back to the mainland at your expense. Expect to pay a fee of \$185- \$244 to retrieve your pet from the airport animal quarantine station.

<http://hdoa.hawaii.gov/ai/aqs/aqs-info/>

VETERINARY TREATMENT FACILITIES

SCHOFIELD BARRACKS

Bldg. 936, Duck Road
(808) 655-5889

FORT SHAFTER

Bldg. T-435 Pierce Rd.
(808) 433-1988

Service Description

The Veterinary Treatment Facilities (VTF) are professionally staffed by United States Army Veterinary Corps personnel assigned to Tripler Army Medical Center. VTF offer immunizations, parasite control, health certificates, zoonotic disease control, and limited outpatient treatment. No surgical or emergency services are available, and there are no boarding services available at the facilities. Nominal fees are assessed for medical supplies and biologics. All animals living in government quarters must be registered with a VTF. The VTF can fill prescriptions from the quarantine station if the drug is in stock, and it offers a limited selection of over-the-counter veterinary supplies and flea control products.

Eligibility

Services are provided for personnel with authorized military hospital privileges.

WARRIOR OHANA MEDICAL HOME

91-1010 Shangrila Street
Kapolei, HI 96707
(808) 433-5420
Fax: (808) 682-4001

Service Description

Warrior Ohana Medical Home coordinates your care with an extended team of medical providers, nurses, behavioral health professionals, pharmacists, specialists and others. The core team works with you over time to ensure delivery of care and preventive screening and services, manages chronic health problems, and promotes a spirit of health and wellness.

Eligibility

Family Members of Active Duty (all branches of the service) and Retirees and their Family Members (<63 years old). For enrollment questions, please call: 1-877-988-9378

<https://www.tamc.amedd.army.mil/offices/womh/>

WOMEN, INFANTS AND CHILDREN (WIC)

WAHIAWA CIVIC CENTER

(Closest to Schofield Barracks)
830 California Ave, Bldg 2

Wahiawa, HI 96786
(808) 622-6458/6468

Other Oahu Offices

Kalihi-Palama: (808) 841-0011
Kapiolani: (808) 983-8531
Kokua Kalihi Valley: (808) 791-9444
Leeward: (808) 675-0365
Waianae: (808) 697-3301
Waimanalo: (808) 259-7940
Windward: (808) 233-5470

Service Description

The Special Supplemental Nutrition Program for Women, Infants and Children (WIC), is a federally funded program which provides Hawaii residents with nourishing supplemental foods, nutrition education, breastfeeding promotion, and health and social service referrals. The participants of WIC are either pregnant, breastfeeding, or postpartum women, and infants and children under age five who meet income guidelines and have a medical or nutritional risk.

<https://health.hawaii.gov/wic/>

Housing and Legal Services

ARMY FAMILY HOUSING

Housing Service Office (HSO) **On Post Mediation**
(808) 655-3073 DPW Residential Communities
Initiative (RCI)
215 Duck Road, Bldg 950
(808) 655-7394

Service Description

For Soldiers and Families relocating to Hawaii, housing is available both on and off post.

<https://www.housing.army.mil/>

On Post Housing

| | |
|-------------------------|---------------------------|
| Schofield Barracks | Fort Shafter |
| Island Palm Community | Island Palm Community |
| North Leasing Office | South Leasing Office |
| Bldg 950, 215 Duck Road | Bldg 1004, 111 Seventh St |
| (808) 275-3700 | (808) 275-3800 |

Service Description

Island Palm homes and community amenities were designed with input from service members and their families. Competitively-priced, choose from a variety of spacious 3-, 4-, and 5-bedroom floor plans that will complement your family's lifestyle. Our homes feature name-brand appliances, quality finishes, central or split air-conditioning, fenced backyards, enclosed garages and covered carports, and much more.

<https://www.islandpalmcommunities.com/>

Off Post Housing

If you and your family are interested in living off-post, you can search for available rental properties at:

<https://www.homes.mil/> or <https://www.ahrn.com/>

Basic Allowance for Housing Calculator
<https://www.defensetravel.dod.mil/site/bahCalc.cfm>

**ARMY FAMILY HOUSING: ISLAND PALMS COMMUNITY
CENTERS**

| | | |
|------------------------|---------------------------|---------------|
| Canby | 190 Morris Road | (808)275-3760 |
| Kalakaua | 2535 Waianae Uka Ave | (808)275-3740 |
| Leader Field & Solomon | 150 Conley Pl #104 | (808)275-3750 |
| Sante Fe | 130 Long Circle | (808)275-3730 |
| Porter | 1301 McCormack Rd | (808)275-3770 |
| Hamilton | 206 Thomas Paine Ct, #105 | (808)275-3720 |
| Wheeler | 100 Bouzht | (808)275-3790 |
| Fort Shafter | 225 Austin Rd. Bldg 1064 | (808)275-3820 |
| AMR (West) | 182 Kauhini Rd | (808)275-3840 |
| AMR Rim/Red Hill | 1217 Icarus Way | (808)275-3860 |
| Helemano | 173 Romero Road | (808)275-3780 |

Service Description

Throughout the neighborhoods are community centers, fitness facilities, parks and recreation areas, and swimming pools just a short walk or leisurely bike ride from your front door. Your family also can enjoy a variety of free activities such as exercise and cooking classes, Movie on the Lawn nights and special community-wide events for residents of all ages. And being a pet-friendly community, you'll find dog parks, too.

NOTE: Call your local Island Palms Community Center to arrange for temporary "Aloha Furniture" and to schedule any housing repairs.

<https://www.islandpalmcommunities.com/>

ARMY INSPECTOR GENERAL (IG)

USARPAC IG Hotline: (808) 438-1820 (anonymous)

FORT SHAFTER IG

263 Montgomery Dr, Bldg 344
(808) 438-1692

25TH ID IG

1414 Waianae Ave, Bldg S361
(808) 655-0847

TRIPLER ARMY MEDICAL CENTER IG

1st Floor B-Wing, Room 1B-105
(808) 433-6619

8TH TSC IG

Bldg 680, WAAF
(808) 656-1598

usarmy.schofield.25-id.list.25th-infantry-division-ig@mail.mil

Service Description

The Inspector General, or IG, conducts inquiries into and reports on the discipline, efficiency, economy, morale, training, and readiness of U.S. Army Hawaii and the 25th Infantry Division, serving as an extension of the eyes, ears, voice and conscience of the commanding general.

Functions of the IG Office:

- **Assistance** – Anyone may submit a complaint or request for assistance to an Army IG concerning matters of interest to the Army. An IG may conduct research into policy and procedures, identify and coordinate resolution to problems, and work with agencies or leaders to define procedures.
- **Inspections** – IGs conduct inspections at the direction of the commander. An IG inspection may focus on organizations, functions or both, and may or may not be compliance oriented.
- **Investigations** – IGs only conduct investigations when directed by the commander. Investigations focus on violations of punitive policy or regulations. The commander may also direct an IG investigation into alleged mismanagement, unethical behavior, or misconduct.
- **Teaching and Training** – Teaching and training is an integral part of the other three functions. IGs by their very nature possess a wealth of knowledge and experience. They use this knowledge and experience with assisting, inspecting, and investigating to teach Soldiers and leaders at all levels about policies and procedures.

Eligibility

We assist Soldiers, Family Members, Department of the Army Civilian employees, Contract Employees and Retirees within the command.

<https://home.army.mil/hawaii/index.php/my-fort/services/ig>

AUTOMATED HOUSING REFERRAL NETWORK

Service Description

This off-post housing website has been created to help service members and their Families connect with available community housing rentals faster and easier. Create a login and username to search for rental properties in or near your service installation.

<http://www.ahrn.com>

CENTER JUDGE ADVOCATE (OCJA): **TRIPLER ARMY MEDICAL CENTER**

Office of the Center Judge Advocate (OCJA)
Tripler Army Medical Center (TAMC)
2nd Floor, D-Wing, Room 222
(808) 433-5311

OCJA Office Hours

0900-1500 (Close 1200-1300 for Lunch daily except for Wednesday)

POWERS OF ATTORNEY AND NOTARIES SERVICE are done on WEDNESDAY 0900-1500 (open during lunch)

Service Description

LIMITED LEGAL ASSISTANCE SERVICES AT TAMC:

- **Wills:** TAMC military personnel preparing for deployment (departure within 2 weeks)
- **Powers of Attorney:** Active Duty military personnel, Retirees and Family Members
- **Advanced Medical Directives:** Active Duty military personnel, Retirees and Family Members
- **Notary Public Services:** Active Duty military personnel, Retirees and Family Members

Notary Services are available for eligible beneficiaries that are inpatient at TAMC and the Center for Aging.

<https://www.tamc.amedd.army.mil/services/centerjudge.htm>

CONSOLIDATED LEGAL OFFICE: SCHOFIELD BARRACKS

Legal Assistance and Client Services

Bldg. 2037, 278 Aleshire Ave.
Schofield Barracks
(808) 655-8607

Service Description

The Office of the Staff Judge Advocate for the 25th Infantry Division and Installation Legal Office for U.S. Army Hawaii provides a full range of legal services. The Judge Advocates advise commanders on military justice, administrative, and operational law matters. They advise and represent trial defense clients and provide legal assistance to Service Members, Retirees and their Families across Hawaii.

Hours of Operation

| | |
|---------------------------------|---------------------------------------------------------------------------------------------------------------------------------------|
| Monday, Wednesday and Friday | 9 a.m.-4:30 p.m.: Powers of attorney, notarizations, scheduled appointments |
| Tuesday | 9 a.m.-4:30 p.m.: Powers of attorney, notarizations, walk-in attorney consultations 1:30-2:30 p.m.: Divorce/Separation Briefing |
| Thursday | 1-4:30 p.m.: Powers of attorney, notarizations, walk-in attorney consultations 1:30-2:30 p.m.: Divorce/Separation Briefing |

Eligibility

- Active Duty component Service Members with a current military ID & Dependents.
- Reserve component Service Members mobilized for 29+ consecutive days and their Dependents. A copy of orders must be provided.
- Department of Defense Civilian Employees only eligible for assistance on deployment matters & responses to Financial Liability Investigations.
- Active or reserve component Veterans who are receiving military retirement or disability pay, and their Dependents.

The only individuals eligible for services without a military ID are:

- Next of kin of Service Members who died in an active status are eligible for probate assistance.
- Parents or guardians acting on behalf of a minor (with an ID card).
- Holders of a special Power of Attorney for a legal assistance service from a deployed Service Member acting on his or her behalf

Department of Defense Contractors are not eligible for legal assistance services in Hawaii.

<https://home.army.mil/hawaii/index.php/my-fort/services/legal>

CLAIMS

SCHOFIELD BARRACKS CONSOLIDATED LEGAL CENTER

Bldg. 2037, 278 Aleshire Ave.
(808) 655-8607

Service Description

The claims office handles tort claims, affirmative claims, and assistance with Article 139 claims. Tort claims involve personal injury or property damage caused by the negligence of government employees. Common tort claims are motor vehicle accidents and personal injury claims. To file a tort claim with our office, please submit an SF-95 along with any accompanying evidence that you have to support your claim. If government property is damaged by a third party, the government may pursue an affirmative claim against the person to recoup the cost to repair or replace the damaged property. Claims must be filed within 90 days of the occurrence and filed with the Soldier's Commander. These claims are not filed with our office. An investigation will take place by the Soldier's unit to determine liability.

Household Goods, POV Shipment, and Personnel Claims

The Consolidated Legal Center no longer handles any claims related to the shipment of household goods, POVs, or personnel claims incident to service. All of these claims are now filed online via <https://move.mil> through Fort Knox, Kentucky.

Phone: (502) 626-3000

Email: usarmy.knox.hqda.mbx.cpcs@mail.mil

<https://home.army.mil/hawaii/index.php/my-fort/services/legal>

DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS

235 South Beretania, Room 801
Honolulu, Hawaii 96813-2419
(808) 587-3222

Service Description

Need to know if your contractor or other professional is licensed? Need information on a business's or individual's prior complaints? Do you want to know who the officers are for a corporation? Do you need to file a complaint? Do you think your car is a lemon? Need assistance with a landlord-tenant issue? Information for registered businesses, licensed professionals, and their complaints can also be found online.

<http://cca.hawaii.gov/>

LAWYER REFERRAL AND INFORMATION SERVICE (LRIS)

(808) 537-9140

Service Description

The LRIS is a public service provided by the Hawaii State Bar Association, and a 501(c)(6) non-profit organization. Our panel member attorneys are able to assist clients with all types of legal problems including issues such as bankruptcy, child custody & support, divorce, foreclosures, employment & labor, criminal, traffic, wills, social security, discrimination, patents and more. The referrals are free and clients are encouraged to contact the attorneys referred to find out whether they are able to assist with the legal issue, and the terms and costs for doing so.

www.hawailawyerreferral.com

LEGAL AID SOCIETY OF HAWAII

924 Bethel Street.
Honolulu, Hawaii 96813
(808) 536-4302

Service Description

The Legal Aid Society of Hawaii provides help to individuals and families who cannot afford to hire a private attorney with their civil legal needs. Legal Aid responds to approximately 19,000 inquiries each year, and 8,000 of those individuals receive legal services ranging from advice and counsel to full representation. Legal Aid primarily assists in the areas of Family Law, Fair Housing Law, Housing Law, Consumer Law and Public Benefits Law. Legal Aid also offers help with Senior Citizen legal issues, Housing Discrimination, IRS Tax Issues, and issues affecting the Homeless. Legal Aid does **NOT** help with **CRIMINAL** or **PERSONAL INJURY** matters.

<http://www.legalaidhawaii.org/>

Directorate of Family and Morale, Welfare, & Recreation

ARTS AND CRAFTS CENTER

SCHOFIELD BARRACKS

Bldg 572, 919 Humphreys Rd.
(808) 655-4202

Service Description

The Arts and Crafts Center on Schofield Barracks offers a wide variety of programs to enhance your creativity and technical skills. We can help you preserve a treasured photo, celebrate a birthday or develop a lifelong hobby. We also have a selection of ready-made gifts for farewell presentations or other occasions. Our professional services include the framing and matting studio, a general crafting area, do-it-yourself work areas, custom services, personalized awards, plaques, and gifts, and engraving services.

<https://hawaii.armymwr.com/programs/schofield-barracks-arts-crafts>

AUTO SKILLS CENTER & STORAGE

Bldg. 910, Duck Road
Schofield Barracks
(808) 655-9368

Service Description

The Schofield Barracks Auto Skills Center is a convenient, inexpensive and professional Automotive Shop open to installation ID card holders and their family members. We offer on-site automotive repair and service from certified mechanics, as well as access to proper equipment for self-help maintenance. Our professional services include long term vehicle storage, RV/ Boat/ Jet Ski storage, storage shed rental, DIY auto repair, and Resale Lot. If you like working on your car, we have 30 bays available to perform your own maintenance and even offer classes to teach you how.

<https://hawaii.armymwr.com/programs/schofield-barracks-auto-skills>

AQUATICS: SWIMMING POOLS

SCHOFIELD BARRACKS

Richardson Pool

Bldg. 578
(808) 655-9698

TRIPLER ARMY MEDICAL

CENTER

Bldg. 301, 917 Krukowski Road
(808) 433-5257

ALIAMANU MILITARY

RESERVATION

**(Open Memorial Day to Mid
October)**

Bldg. 1785, 178 Kauhini Road
(808) 833-0225

HELEMANO MILITARY

RESERVATION

**(Open Memorial Day to Mid
October)**

441 Kuapale Road
(808) 653-0716

Service Description

The FMWR Aquatics program operates four pools at Schofield Barracks, Tripler Army Medical Center, Helemano Military Reservation (HMR), and Aliamanu Military Reservation (AMR). Richardson Pool at Schofield Barracks and the pool at Tripler Army Medical Center are open year-round, offering Active Duty PT hours, lap swim and open swim sessions scheduled year-round. The pools in the AMR and HMR housing areas are seasonal pools, open from Memorial Day through Columbus Day each year. All the pools offer an extensive learn to swim program and a number of other water-based instructional classes and programs.

Fees: Active Duty—No charge; Retirees & Family Members of Active Duty & Retirees—\$2; DoD Civilian: \$3; and Guests—\$4. There also monthly passes available, please check the website for prices.

<https://hawaii.armymwr.com/programs/aquatics>

BETTER OPPORTUNITIES FOR SINGLE SOLDIERS (BOSS)

Bldg. 589, 1470 Foote Ave
Schofield Barracks, HI
(808) 655-8169

Service Description

The Better Opportunities for Single Soldiers (BOSS) program is a Morale, Welfare, and Recreation program for Single Soldiers. The BOSS Council organizes and conducts activities that include trips to the beach, outer islands, and off-post entertainment. The BOSS Lounge is a center for activities and parties. The facility is equipped with a big screen television and areas for table games. Meetings are held bi-monthly at Tropics Recreation Center on Schofield Barracks. The BOSS program also participates in installation special events as well as local community happenings such as the Miss America Pageant and Make A Difference Day.

<https://hawaii.armymwr.com/categories/service-members>

DINING: HALE IKENA BANQUET AND CONFERENCE CENTER

Bldg.711, Morton Dr.
Ft Shafter, HI
(808) 438-6712

Service Description

The Hale Ikena Conference and Banquet Center is the perfect place for meetings, conferences, and special occasions. Try the new Grand Buffet featuring a rotating menu, fresh soup and salad bar, and an array of desserts. Services are offered to the entire Hawaii military community and general public.

Note: Catered and special events are offered daily.

<https://hawaii.armymwr.com/programs/6987>

DINING: MULLIGAN'S BAR AND GRILL

Bldg.711, Morton Dr.
Ft Shafter, HI
(808) 438-6712

Service Description

Conveniently located between Hale Ikena Conference Center and Nagorski Pro Shop, Mulligan's Bar and Grill serves up great weekday and dinner specials sure to keep you coming back for more.

<https://hawaii.armymwr.com/programs/mulligans-bar-and-grill>

DINING: NEHELANI BANQUET AND CONFERENCE CENTER

Bldg. 2060, Kolekole Ave.
Schofield Barracks, HI
(808) 438-6712

Service Description

The Nehelani Conference and Banquet Center is a multipurpose facility offering outdoor gardens, patios, an open air lobby and ballroom. The facility can accommodate just about anything, from a simple morning conference with coffee and pastries to a customized wedding with butler service and a champagne toast. Let the experienced staff plan your next company function, meeting or special occasion today!

<https://hawaii.armymwr.com/programs/nehelani-conference-banquet-center>

ENTERTAINMENT: TROPICS RECREATION CENTER

Bldg. 589, 1470 Foote Ave
Schofield Barracks, HI
(808) 655-5698

Service Description

Tropics Recreation Center is a high-energy facility designed to give you a place to relax and have a good time. Enjoy interactive gaming systems, pool and poker tables, a full-service café, bar, and much more. Our facility is open to guest 18 years and older.

<https://hawaii.armymwr.com/programs/tropics-recreation-center>

ENTERTAINMENT: HANGAR ENTERTAINMENT CENTER

Bldg. 835, 1735 Wright Ave.
Wheeler Army Air Field, HI
(808) 655-5698

Service Description

The Hangar Entertainment Center is the ultimate spot for food, fun and relaxation. Enjoy four lanes for bowling, a full menu, pool tables, big screen TVs, and arcade games. Join us for your next outing and ask about party packages.

<https://hawaii.armymwr.com/programs/6972>

FITNESS CENTERS

**SCHOFIELD BARRACKS
MARTINEZ PHYSICAL FITNESS
CENTER**

Kolekole Ave Bldg. 488
(808) 655-4804

**ALIAMANU MILITARY
RESERVATION**

Bldg. 1780 Bougainvillea Loop
(808) 836-0338

FORT SHAFTER

Bldg. 665 Chapliar Road
(808) 438-1152

**SCHOFIELD BARRACKS
HEALTH & FITNESS CENTER**

Bldg. 582, 1554 Trimble Road
(across from SGT Smith Theater)
(808) 655-8007

**HELEMANO MILITARY
RESERVATION**

441 Kuapale Road
(808) 653-0719

**TRIPLER ARMY MEDICAL
CENTER PHYSICAL FITNESS
CENTER**

Krukowski Road Bldg. 300
(808) 433-6443

Service Description

The Family and MWR fitness program operates 6 Physical Fitness Centers that offer equipment, classes, and personalized services 7 days a week. The Fitness Centers feature stair climbers, treadmills, elliptical machines, free weights, strength training equipment, personal training, fitness classes, and therapeutic services.

<https://hawaii.armymwr.com/programs/physical-fitness-center>

FITNESS: INTRAMURAL SPORTS

Bldg. 645, 730 Leilehua Ave.
(808) 655-0856

Service Description

The Family and MWR Sports Office coordinates a wide variety of intramural, interservice, and All Army Sports Program leagues throughout the year. We also offer a number of special programs and tournaments. Current sports offered are softball, soccer, flag football, volleyball, Ultimate Frisbee, and basketball.

<https://hawaii.armymwr.com/programs/intramural-sports>

HOME BASED BUSINESSES

DFMRW
Bldg. 547, 350 Eastman Road
(808) 656-0104

Service Description

Only a commercial solicitation permit allows you to conduct business on Army installations in Hawaii. That permit can be attained at DFMRW's Home-Based Business Office.

<https://hawaii.armymwr.com/programs/intramural-sports>

LEISURE TRAVEL SERVICES

SCHOFIELD BARRACKS

Bldg. 3320, Flag View Mall
(808) 655-9971

FORT SHAFTER

Bldg. 550, Funston Road
(808) 284-4192

Service Description

Leisure Travel Services provides exceptional military rates for numerous attractions throughout Hawaii and beyond. If you are looking for a weekend getaway, discounted tickets, or information — look no further. Trained professionals can assist you with booking your next trip, tour, or vacation.

<https://hawaii.armymwr.com/programs/leisure-travel-services>

LIBRARIES

Fort Shafter Library

Bldg. 650, 181 Chapple Road
(808) 438-9521

<https://hawaii.armymwr.com/programs/fort-shafter-library>

Schofield Barracks SGT Yano Library

Bldg. 560, 1565 Kolekole Ave
(808) 655-8002

<https://hawaii.armymwr.com/programs/sgt-yano-library>

Service Description

Fort Shafter Library and SGT Yano Library offer a wide range of services and resources to the Garrison Hawaii Community. The dedicated team will help you find what you are looking for and ensure you are able to use all the resources available to you at the facility.

LODGING: KILAUEA MILITARY CAMP MOUNTAIN COTTAGES AND RESORT

99-252 Crater Rim Drive
(808) 967-8333

Service Description

Located 4,000 feet above sea level within Hawai'i Volcanoes National park on the Big Island of Hawai'i, Kilauea Military Camp offers 90 - 1, 2, and 3 - bedroom cottages and apartments that feature all the comforts of home. Our on-site amenities include a café, bowling center, fitness center, recreation lodge, general store, entertainment, and Wi-Fi. We also offer a shuttle service to and from the Hilo Airport for \$20 per person. KMC is open to all Active Duty Military, Retired Military, National Guard, Reserves, DOD Civilians and their Families.

<https://hawaii.armymwr.com/programs/kilauea-military-camp-kmc-mountain-cottages-resort>

LODGING

TRIPLER ARMY MEDICAL CENTER LODGING, Bldg. 228, 1 Jarrett White Road

FORT SHAFTER DVQ: Bldg. 719, Morton Drive
(808) 839-2336

Service Description

The IHG Army Hotel at Tripler Army Medical Center and Fort Shafter DVQ offer comfortable suites in a central location minutes away from the airport. For those joining us on TDY, PCS, or unofficial travel, we have created the ideal temporary home.

<https://hawaii.armymwr.com/programs/looding>

LODGING: PILILAAU ARMY RECREATION CENTER (PARC)

Bldg. 4070, 85-101 Army Street
(808) 696-4158

Service Description

Pililaau Army Recreation Center (PARC) located on the Pokai Bay and is one of the best beach facilities on the island. It captures the essence of "old Hawaii" with beachfront property surrounded by rustic farms and homes. Dine ocean-front or enjoy pau hana by the sea at the Beach House by 604 at Pililaau Army Recreation Center. Lunch and dinner are served daily, brunch is available Saturdays and Sundays. Take out is also available.

<https://hawaii.armymwr.com/programs/pillar-army-recreation-center-parc>

MOVIE THEATRE

SGT Smith Theater

Bldg. 583 , Lewis Street
Schofield Barracks
Movie Listings and Times: (808) 624-2585

Service Description

Movies are provided to the military community at a reduced price. Rates vary according to the movie being shown.

PET KENNELS

99-951 Halawa Valley Street
(808) 368-3456

Service Description

The Family & MWR Pet Kennel offers your furry friends a place to stay while you're away. The outdoor facility features 196 covered dog kennels, 19 cat kennels, grassy lawns, and large exercise play areas. With exceptional customer service and passion for animals, you can be confident in leaving your dogs and cats here. These kennels will soon become your pet's favorite home away from home. Grooming services are available by request.

<https://hawaii.armymwr.com/programs/family-and-mwr-pet-kennels>

RECREATION: BOWLING CENTERS

Fort Shafter Bowling Center

Bldg. 660, 186 Chapple Road
(808) 438-6733

Service Description

Fort Shafter Bowling Center offers 22 lanes of Open, Cosmic and League bowling. The popular Strike Zone snack bar, located inside the bowling center, offers a full menu of tasty hot foods and island favorites. Our Pro Shop features a variety of bowling supplies and private lessons to keep you on top of your game.

<https://hawaii.armymwr.com/programs/fort-shafter-bowling-center>

Schofield Barracks Bowling Center

Bldg. 557, 557 Burr Place
(808) 655-0573

Service Description

Schofield Barracks Bowling Center offers a one-of-a-kind adventure with 46 lanes of air conditioned bowling at low prices. Enjoy Open, Cosmic, and Bumper bowling as well as billiards, video games and a well-stocked pro shop. The Na Koa snack bar, located inside the bowling center, operates a full service menu that includes breakfast and lunch with local favorites. Need help on your bowling game? Professional staff are available for private lessons.

<https://hawaii.armymwr.com/programs/schofield-bowling-center>

RECREATION: GOLF COURSES

Leilehua Golf Course

Bldg. 6505, 199 Leilehua Road
(808) 655-4653

Service Description

Leilehua Golf Course is an 18-hole golf course nestled between Wheeler Army Airfield and Mililani Tech Park. With a sweeping view of the mountains, the course offers a driving range, practice facility, pro shop, and full-service restaurant and snack bar.

<https://hawaii.armymwr.com/programs/leilehua-golf-course>

Walter J. Nagorski Golf Course

Bldg. 771, Morton Drive
(808) 438-9587

Service Description

Nestled in the foothills of Fort Shafter valley, Nagorski Golf Course is a 9 hole course open to the public. With its chipping facility and practice greens, Nagorski is the perfect place for beginners to learn the game of golf, or for seasoned players to keep their games honed. Built in the 1940's, the lower area of the course (holes 2 and 3) was built over an old emergency landing strip that was used in WWII. The sign designating it as Putnam Airfield still stands as a testament to the heritage of the area. Today, Nagorski Golf Course still provides a challenge with its undulating fairways, dramatic elevation changes, small greens and breathtaking views of downtown Honolulu and Diamond Head. Don't forget to check out our pro shop for great sales throughout the year.

<https://hawaii.armymwr.com/programs/nagorski-golf-course>

OUTDOOR RECREATION CENTER

Fort Shafter Bowling Center

Bldg. 2110, 435 Ulrich Way
(808) 655-0143

Service Description

Schofield Barracks Outdoor Recreation (ODR) Center is your home for island adventure programs, recreational programs, and more. Our trained instructors can take you on guided tours around the island, teach you how to stand-up paddle, or rent you equipment for your next company function or birthday party.

Current programs and offerings include surfing and snorkeling equipment, Hawaiian canoeing and kayaking, biking and hiking, stand-up paddle board, rebound, equipment rentals, inflatables, and tents.

<https://hawaii.armymwr.com/programs/outdoor-recreation-center>

VEHICLE TURN IN CENTER

Bldg. 910, Duck Road
(808) 655-9368

Service Description

Avoid the hassle of selling your vehicle and turn your vehicle over to Family and MWR. All vehicles must be in good working order when transferred to Auto Skills. Once assessed, vehicles will be available for resale through a bidding process. Vehicles can be dropped off by appointment only Wednesday through Sunday.

How it works:

- Complete Statement of Transfer
- Provide clean, transferable Title to vehicle
- Pay \$25 administrative fee
- Provide vehicle key(s)

<https://hawaii.armymwr.com/programs/vehicle-turn-service>

ESSENTIAL PHONE NUMBERS

Military Directory: 808-449-7110

| MILITARY POLICE (NON-EMERGENCY) | |
|----------------------------------------|--------------|
| Fort Shafter | 808-438-7114 |
| Schofield Barracks | 808-655-7114 |
| Wheeler Army Airfield | 808-656-7114 |

| EMERGENCY | |
|-------------------------------|----------------------|
| ER/Ambulance/Fire | 911 |
| Poison Center | 1-800-222-1222 |
| Domestic Violence | 808-624--SAFE (7233) |
| Suicide & Crisis Hotline | 808-832-3100 |
| SHARP | 833-727-2808 |
| Child Protective Services | 808-624-7233 |
| Tripler ER | 808-433-6629 |
| Schofield Barracks Acute Care | 808-433-8850 |
| Fort Shafter Acute Care | 808-433-6631 |

| MEDICAL/DENTAL | |
|-------------------------------------|--------------|
| Tripler Hospital Info Line | 808-433-3300 |
| Schofield Barracks Appointment Line | 808-433-2778 |
| Schofield Barracks Dental Clinic | 808-433-8901 |
| Fort Shafter Dental Clinic | 808-433-5370 |

Army Community Service



310 Brannon Road, Building 690
Schofield Barracks, HI
808-787- 4ACS (4227)



<https://hawaii.armymwr.com/programs/acs-welcome>