



COMMUNITY INFORMATION EXCHANGE

U.S. ARMY GARRISON HAWAII

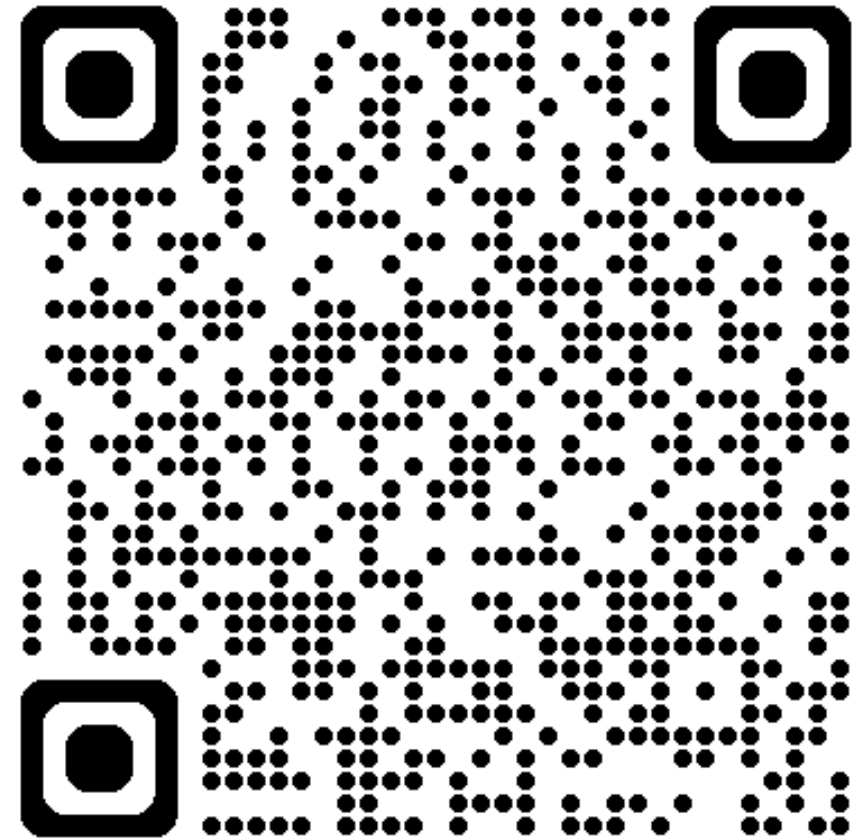
FEBRUARY 20, 2025



AGENDA

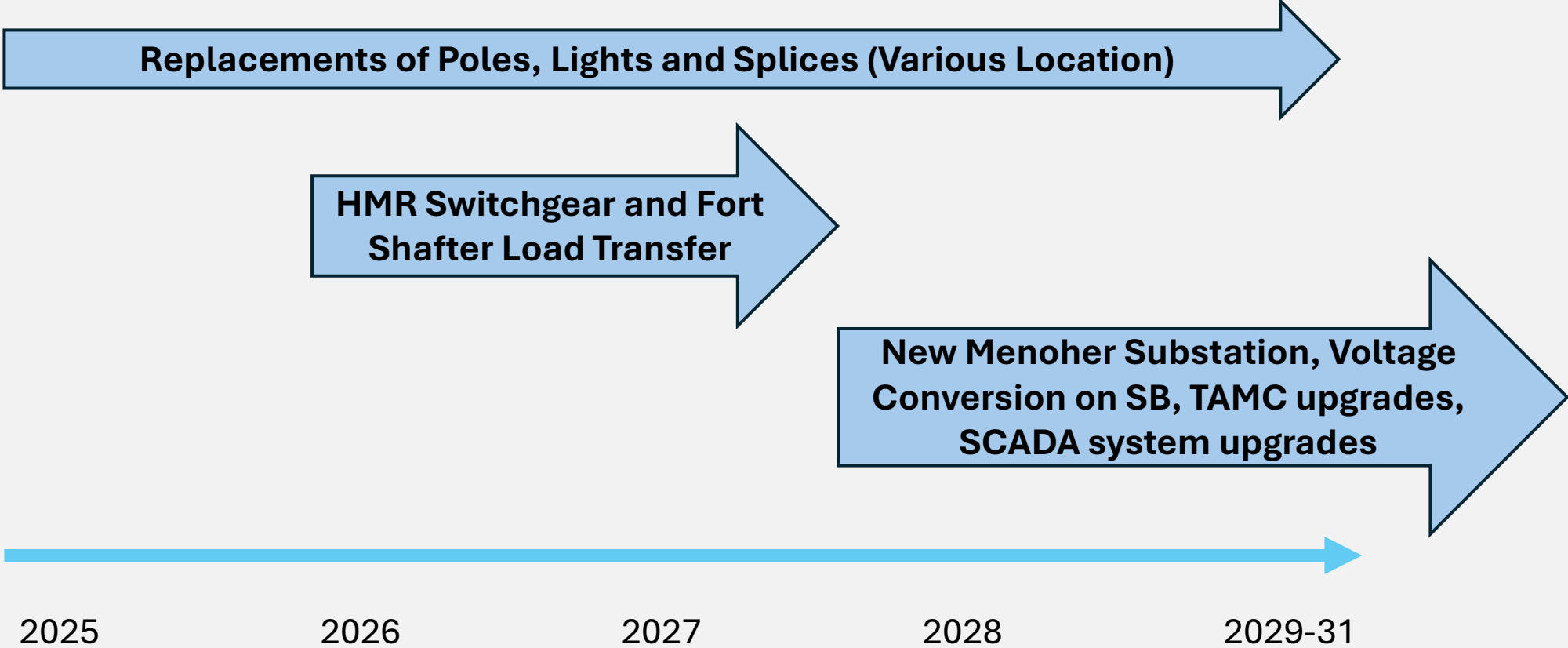
- Opening Remarks
- State of Electricity Timeline 2030
- Hawaiian Electric HECO
- Power Outage TIPS
- Power Outage Reporting
- Scheduled Outages
- Closing Remarks

Scan QR for the latest Slide Brief



Directorate of Public Works (DPW) State of Electricity into 2030

After years of planning and procurement process, soon, we will see these CONSTRUCTION projects:



HAWAIIAN ELECTRIC

Steps to Restore Power Safely After a Storm

Take a look at how we restore power as quickly as possible on our islands, with safety as our top priority. Whenever it's possible to safely do some of these steps in parallel, we will do so. Even if you don't see us in your neighborhood, be assured we are working to restore power as quickly as possible. Thank you for your patience as we move through these steps to restore power to everyone.

1 Safety first



The safety of the public and our crews is our top priority. Before proceeding with repairs, we must first address any immediate potential hazards.



2 Damage assessment and clearing



We must determine the extent of damage and any materials/equipment requirements, such as for downed poles and lines.



3 Repair main transmission and substations



If needed, we first repair main transmission lines and substations, which serve as the backbone of the electric system.

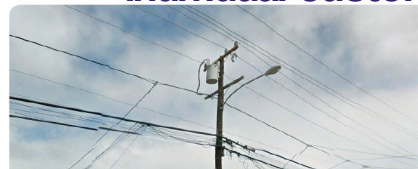
6 Full circuit restoration



Restore the system back to its normal condition by switching customers back to their normal circuits.



5 Repair service lines and restore power to individual customers



Crews then repair service lines and verify the electrical connecting point is safe to use so the remaining affected areas can be restored.



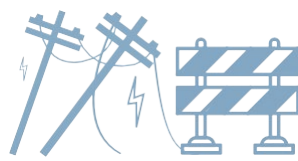
4 Repair neighborhood circuits



Poles, equipment, lines and/ or underground cables in affected neighborhoods are repaired.

A power outage is when the electrical power is lost unexpectedly.

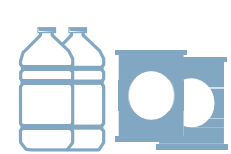
PUBLIC AFFAIRS OFFICE Power Outage Tips



may disrupt communications, water utilities, and transportation for a long time.



may cause businesses, stores, gas stations, ATMs, banks, schools and other services to close.



may cause food spoilage and water contamination.



may cause injuries, disease or death, or prevent use of medical devices.

HOW TO STAY SAFE

FROM A POWER OUTAGE

Take an Active Role in Your Safety

Go to [Ready.gov/power-outages](https://www.ready.gov/power-outages). Download the **FEMA app** to get more information about preparing for a power outage.

Prepare
NOW

Survive
DURING

Be Safe
AFTER



If safe, go to an alternate location for heat or cooling.



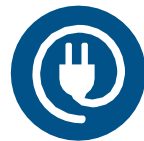
Keep freezers and refrigerators closed.



Use generators outdoors and at least 20 feet away from building openings.



Stay fire safe. Do not use a gas stove to heat your home.



Unplug appliances and electronics to avoid damage from electrical surges.



Make a plan for refrigerating medicines and powering medical devices.



Keep mobile phones and electronic equipment charged before a power outage.



Directorate of Public Works (DPW)

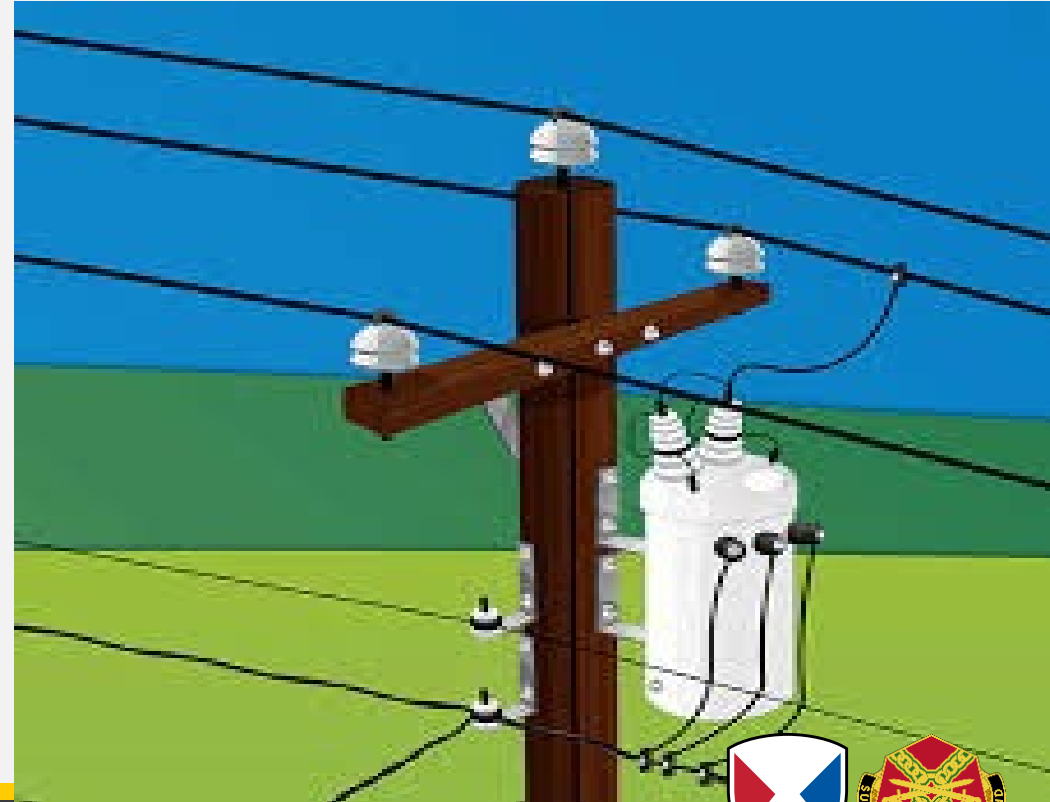
Power Outages Reporting - **Facilities and Barracks**

Report power outages to DPW at **808-787-1275**

If during the week, after 4 p.m., weekends and holidays, listen to message and press #2.

Provide:

1. Name of Person Reporting
2. POC Phone Number
3. Location (type of bldg. and Unit)
4. Bldg. Number
5. ArMA Case if possible
6. Notify Chain of Command



Island Palm Communities (IPC) Power Outage Reporting



SCAN ME



For IPCs Resident Guide.

To report a **Power Outage or Water Issue**,
contact the IPC maintenance office,

@ 808-457-4075

You can also submit an
Online Maintenance Request
for routine services.



Directorate of Public Works (DPW) Scheduled Electrical Outage notification

Wheeler Army Airfield

Date: Feb. 24, 2025, 8:30 a.m-2:30 p.m.

Purpose: Pole Replacements Leilehua Golf Course

Wheeler Army Airfield

Date: Mar. 8, 2025, 8:30 a.m. - 2:30 p.m.

Purpose: Emergency Pole Replacement of P265 Airdrome Rd

Aliamanu Military Reservation

4 & 14 March 2025 8 a.m. – 4 p.m.

Purpose: Navy-AMR Power Outage for NAVFAC Project

Schofield Barracks Akloea

05 May 2025 8:30 a.m. - 2:30 p.m.: Transformer Replacement.

Impact: Area around Pai Circle



Directorate of Public Works (DPW) Electrical outage notification

Wheeler Army Airfield

Date: Feb. 24, 2025, 8:30 a.m-2:30 p.m.

Purpose: Pole Replacements Leilehua Golf Course

Outage Locations

Leilehua Golf Course



Directorate of Public Works (DPW) Electrical outage notification

Wheeler Army Airfield

Date: Mar. 8, 2025, 8:30 a.m-2:30 p.m.

Purpose: Emergency Pole Replacement of
P265 Airdrome Rd

Outage Locations

Facilities listed

below:

- 1509
- 1550
- 1551
- 1552
- 1511
- 1512
- 1513
- 1514
- 1521
- 1522
- 1523
- 1524

Outage Locations

Facilities listed

below:

- 1525
- 1531
- 1532
- 1533
- 1534
- 1535
- 1536
- 1537
- 1538
- 1541
- 1542
- 1543



Directorate of Public Works (DPW) Water outage notification

Legend:

- Traffic Impact
- Water Outage

Aliamanu Military Reservation

Date: MARCH 10, 2025, to MARCH 12, 2025,
9 a.m. – 3 p.m. (Water Outage)
and 7:30 a.m. – 4 p.m. (Traffic Impact)

Purpose: Tie the new waterline for the Child Development Center (CDC) into the existing main waterline on Sassafras Drive

During the construction period, one lane will be closed during work hours and reopened at the end of each day. Family housing downstream of the water tie in location will be affected.



Aliamanu Military Reservation

Water Outage & Traffic Impact on Sassafras Drive

Date: 10 MARCH 2025 to 12 MARCH 2025, 0900-1500 (Water Outage) and 0730-1600 (Traffic Impact)

Purpose: Tie the new waterline for the Child Development Center (CDC) into the existing main waterline on Sassafras Drive.



During the construction period, one lane will be closed during work hours and reopened at the end of each day. Family housing downstream of the water tie in location will be affected.

Legend:
--- Traffic Impact
--- Water Outage



25th Infantry Division & U.S. Army Hawaii Overseas Cost-of-Living Allowance (COLA)



Background/What is it?:

DOD collects shopping data directly from Service members through a Living Pattern Survey (LPS). These location-specific surveys are conducted every three years on a rotational basis. Representatives at DoD **COLA** locations also collect local price data on approximately 150 goods and services (market basket items) in what's known as the Retail Price Schedule (RPS) every year. Hawaii's next RPS is scheduled for February 2026.

Service members serving outside of the continental United States (OCONUS) where the cost of living is higher than CONUS receive an **Overseas Cost-of-Living Allowance (COLA)**. Overseas **COLA** is a non-taxable allowance designed to offset higher prices of non-housing goods and services OCONUS and equalize purchasing power with members stationed in CONUS. It does not reimburse expenses, compensate for remoteness, hardship, loss of spousal income, or non-availability of goods and services.



OCONUS COLA is not a fixed amount and should not be considered in household budgeting. Fixed expenses, such as car payments, should be based on what a Service member can afford without the allowance. Overseas **COLA** can fluctuate based on the exchange rate, as **COLA** is paid in U.S dollars, but some expenses are typically paid in foreign currency.





THANK YOU.

home.army.mil/hawaii



DIRECTORATE HUMAN RESOURCES

How to get your PCS Orders

Step 1 – Attend Levy Brief within 30 calendar days of assignment notification. (BLDG 750, Thursdays at 0900 on the Lanai)

Step 2 – Submit Packet within 30 days of attendance
Reassignment Checklist

IPPS-A member elections

Proof of Command Sponsorship if applicable

Visit the MPD/Reassignments website for all forms:

<https://home.army.mil/Hawaii/index.php/garrison/dhr/mpd/reassignments>

Step 3 – Family Travel Preparation (OCONUS Only)

Family Member Travel Screening

DA For 4787

DA Form 5121

DA Form 4036

Step 4 – Submit completed levy packet via IPPS-A PAR (Admin Records Correction > Other > Enter “Levy Packet”. Packet will route to the S1 Pool, S1 to MPD

Orders will be published within 10 business days

- The goal is for Soldiers to have orders in hand NLT 120 days prior to report date.
- Upon receipt of orders, Soldier should visit Transportation to schedule HHG and the Passport office if going to another OCONUS Location.

The Reassignment Work Center

- Hours:** Mon/Tue/Wed/Fri 7:30 a.m. - 3 p.m. / Thurs 7:30-12 p.m., closed Thurs afternoons
- Location:** Schofield Barracks, Soldier Support Center, Rm 200
- IPPS-A Routing:** Reassignments UDL: 000000000040769
- Website:**
<https://home.army.mil/hawaii/garrison/dhr/mpd/reassignments>
- Phone:** (808) 787-1342
- Email:** usarmy.schofield.id-pacific.mbx.reassignments-hi@army.mil



Military Housing Office (MHO)

Reporting Community Concerns



NEIGHBOR ISSUES

Talk to your neighbors first

Report to community center and/or military police



ABANDONED VEHICLES

Report to military police with vehicle location and description, license plate # and VIN # if available



SPEEDING

Speed limit is generally 25 mph on post; 15 mph in housing areas



BREAK INS

Report crimes or suspicious behavior to military police

Secure your belongings; lock car and home



POTHoles

Report potholes and other road hazards to (808) 787-1275



FERAL ANIMALS

Report feral animal activity to (808) 787-1275

Report feeding of feral animals to military police

Streetlight Issues

(808) 457-4075

(IPC Maintenance Department will forward issue to DPW if required)

Military Police

North: (808) 655-7114

South: (808) 438-9395

Military Housing Office (MHO)

Resolving Housing Issues



Military Housing Office (MHO)

- Reporting Community Concerns
(Crimes, Abandoned Vehicles, Speeding, Feral Animals, and etc.)
- Resolving Housing Issues
(through IPC, MHO, Leadership, Commander's Hotline, and etc.)



Education Center Updated TA/CA Policy

Follow us : SchofieldTriplerEdCenters


ignited

effective as of 11 DEC 2024

WAVE 1

TUITION ASSISTANCE (TA) CHANGES

- The fiscal year (FY) cap is increased to 18 semester hours and \$4,500.
- Soldiers must complete ArmyIgnitED 101 Brief and Career Path Decide.
 - Schofield Barracks: Tuesdays at 0900 & Thursdays at 1500
 - Tripler: Wednesdays at 1000

CREDENTIALING ASSISTANCE (CA) CHANGES

- The fiscal year limit is decreased from \$4K to \$2K per Soldier.
- Soldiers are limited to one credential per FY; three credentials per ten years of service.
- Soldiers who receive CA funding for training must take the associated exam.
- Soldiers must complete CA 101 Brief and MilGears prior to requesting CA.
 - Army COOL:
https://www.cool.osd.mil/army/costs_and_funding/index.html?credentialingassistance



Education Center ArmyIgnitED Downtime



ArmyIgnitED System Downtime Alert!

DOWNTIME: February 16-23, 2025

CALL US FOR MORE INFORMATION

808-787-0640

Attention Soldiers

The ArmyIgnitED System will be impacted by major system upgrades to the Academic Institution Portal.

- **What to Expect:**
- No access to request Tuition Assistance (TA) or Credentialing Assistance (CA)
- Unable to create Education Goals for TA
- **Plan Ahead:**
- Submit your TA Requests NOW for any classes starting during the downtime
- Speak with your education counselors to ensure your plans are in place
- Soldiers who wait until the last minute and find that they cannot submit a TA request will not be afforded after the fact (historical) TA



ARMY MEDICINE

Desmond Doss & Tripler Army Medical Center

EFMP Resources:

- **EFMP questions** email box: usarmy.tripler.medcom-tamc.list.pe-efmp@health.mil
- **NEW!** EFMP Case Coordinator Office at Desmond Doss, a/o 1 AUG 2024
 - Location: BLDG G, 1st floor, Room 115 (inside Immunizations Clinic)
 - Hours: Tuesday, Wednesday, Thursday: 0800-1500, Friday: by appointment only

Follow us on Facebook for the most up-to-date information!

@Desmond.T.Doss.HealthClinic
@TriplerArmyMedicalCenter



MHS Genesis Patient Portal

You can book your routine primary care medical appointments online and refill prescriptions!

Patients enrolled in a military treatment facility on Oahu can now use the MHS Genesis Patient Portal to schedule a new appointment or initiate a medication refill.

<https://patientportal.mhsgenesis.health.mil>

MHS GENESIS Patient Portal

<https://patientportal.mhsgenesis.health.mil>

Click Here or Scan

DESMOND T. DOSS HEALTH CLINIC
SCHOFIELD BARRACKS

Patient Advocate/Customer Relations
For assistance call 808-433-8504 (voice mail available)
Learn more online: <https://desmond-doss.tricare.mil/Patient-Resources/Customer-Service>

Access Care Online via MHS GENESIS
Use the MHS GENESIS Patient Portal to schedule appointments, send messages to your provider, view test results, order medication refills, and more!
my.mhsgenesis.health.mil

Nurse Advice Line
You can speak directly to a health professional using the Military Health System Nurse Advice Line to assist you with your health concern.
1-800-TRICARE (874-2273)

How are we doing?
You can submit an Interactive Customer Evaluation (ICE) comment any time online.
<https://ice.dssa.mil/>
The Joint Outpatient Experience Survey (JOES) is randomly to patients to ask about care received.

Learn more!
You can learn more about the DDHC on our website: desmond-doss.tricare.mil
Or connect with us on Facebook: facebook.com/desmond.t.doss.healthclinic

New to Schofield Barracks DDHC Walking Tour

Who: Open to all TRICARE beneficiaries receiving services at DDHC - including active duty, dependents, retirees, etc.
When: Second Wednesday of every month, 8:30 a.m.
Where: Meet in front of Urgent Care Center (Bldg. 6647N)

Follow SIGN UP

DESMOND T. DOSS HEALTH CLINIC

Urgent Care Center
Desmond T. Doss Health Clinic
Schofield Barracks, Hawaii
Location: Bldg. H/584, First Floor
Hours: 7 a.m. to 6:30 p.m. (except Wednesdays)
Wednesdays: 8:30 a.m. to 6:30 p.m. Closed Federal Holidays
Phone: (808) 433-8850

What is an Urgent Care Center?
Urgent Care services treat non-life-threatening health issues that require immediate attention, such as sprains, the flu, colds, back pain, skin rashes and other common illnesses.
If you're unsure about whether you need urgent care, contact the Military Health System Nurse Advice Line to speak to a registered nurse.

Scan to learn more about the Desmond T. Doss Health Clinic Urgent Care Center

Scan to Navigate

Urgent Care Center

Parking Garage 675
near PHARMACY entrance

Key
Accessible Ramp
Elevator
Walkway
Road

New Check-In Procedure:
Are you going to: • 2nd Brigade Combat Team • 3rd Brigade Combat Team
Schofield near pharmacy entrance
Schofield near pharmacy entrance
Soldiers assigned to 2nd Combat Brigade and 3rd Combat Brigade must report to the Consolidated Check-in Desk, located on the first floor of Bldg. D. Please collect a ticket from the Q-Flow check-in machine. All patients must have a ticket prior to any appointment, walk-in service, or general inquiry. This includes Sick Call. *All other patients may proceed directly to your clinic.

Using Q-Anywhere Is Easy:

1. Scan the QR code or text "Get in Line" to (844) 616-2556.
2. Follow the prompts and enter your information.
3. Receive a text message when your prescriptions are ready.
4. After receiving the text come to the pharmacy to pick up your prescriptions.

SCAN ME!

Click on any QR code to activate link!

TEXT "Get in Line" to (844)616-2556

Updated 10/24/2024



ARMY MEDICINE

Desmond Doss & Tripler Army Medical Center

MHS GENESIS PATIENT PORTAL

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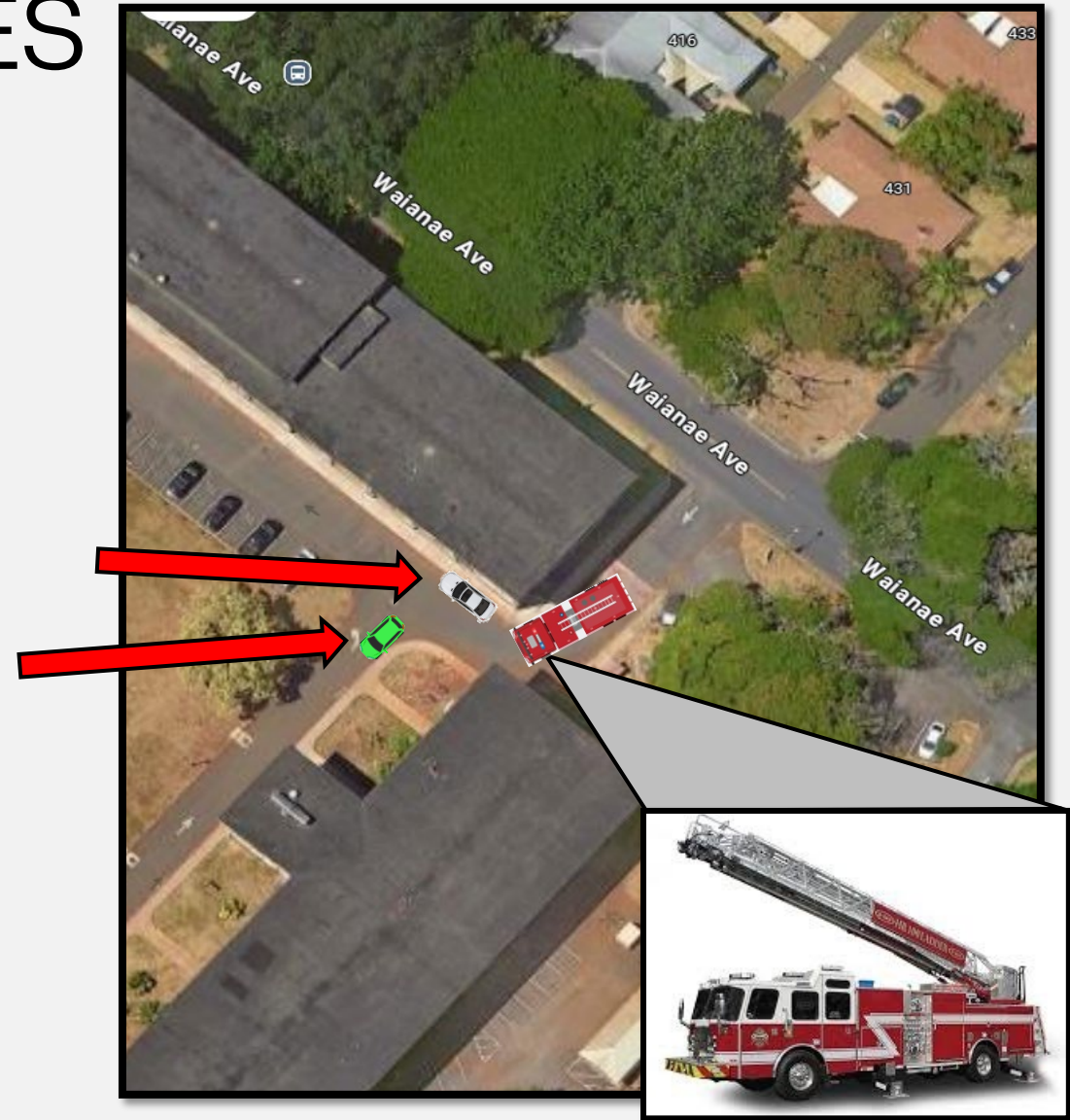
EMERGENCY SERVICES Illegal Parking

PARK ONLY IN DESIGNATED AREAS

AVOID RED CURBING

Any location within an intersection, along the edges or curbsides around corners and in channelized areas.

At any area narrow enough to make passing difficult, dangerous, or impossible.





DeCA

Outreach Programs

Upcoming Holiday Operational Hours

- Monday May 26, 2025 – Memorial Day **0900-1700**



St. Patrick's Event



- March 13, 2025 – Commissary Karaoke at noon
 - Come in show us your energy, singing and dancing for a chance to win a gift card





DeCA

Campaigns/Special Orders

Digital savings: The Pathway to Savings – “Instant Savings, Buy One, Get One (BOGO) Free” offers deals and Commissary Rewards Card digital coupons. Customers can save over \$60 through these deals. Many more digital coupons are available [Digital Coupons | DeCA](#). Simply click the coupon in Commissary CLICK2GO and save upon purchase of select products. Pathway to Savings “BOGO Free” is not available at overseas stores; however, overseas customers can still enjoy instant savings by visiting their stores for specific selections and pricing.

Commissary Gift Card giveaway: Through March 23, customers can enter for a chance to win one of five \$100 Commissary Gift Cards. Enter at www.MMSGiveaways.com. For more info, visit www.mymilitarysavings.com/contests.

Special Orders

- **Did you know???**...You can place a special order request for any items that you are interested in seeing sold at your local Commissary
- Standing Rib Roasts, Pork Crown Roasts, Fruit and Vegetable trays, Sushi platters, Meat and Cheese trays and any other holiday or non holiday requests

COMMISSARY PATRON SPECIAL ORDER FORM <small>(For use of this form, see DeCAD 49-1; OPR is DO)</small>		
COMMISSARY NAME		
<input type="checkbox"/> GROCERY DEPARTMENT <input type="checkbox"/> BAKERY	<input type="checkbox"/> MEAT DEPARTMENT <input type="checkbox"/> SEAFOOD DEPARTMENT	<input type="checkbox"/> PRODUCE DEPARTMENT <input type="checkbox"/> SPECIALTY SHOPS
ITEM DESCRIPTION	SIZE/THICKNESS	QUANTITY
DATE ITEMS NEEDED	PATRON'S NAME	PHONE NUMBER
EMAIL ADDRESS		
EMPLOYEE ACCEPTING ORDER	COMSY PHONE NUMBER	DATE





DeCA

Careers With DeCA (Hawaii-based locations)

Schofield Barracks Commissary has a priority placement program that offers Military spouses the chance for direct hiring rather than having to apply on USAJobs.

If interested in this hiring program, please stop by the Commissary and speak to the Acting Commissary Officer or Store Secretary.

Job Opportunities

The Defense Commissary Agency is Hiring!

JOIN OUR TEAM

- Full Time and Part Time Positions with Flexible Scheduling
- 11 Paid Holidays
- Paid Annual and Sick Leave
- Health, Dental, Vision, and Life Insurance
- Retirement Savings and Investment Plans
- Global Career Growth Opportunities

Pursue your PASSION with THE grocery provider of choice

APPLY NOW! Learn more about career opportunities @ www.commissaries.com/our-agency/careers-with-deca

FOLLOW US



ARMY & AIR FORCE EXCHANGE

Doing Business with Schofield Exchange

Kiosks, Storefronts, and Event Setups are available.

Must complete a Source List Application:

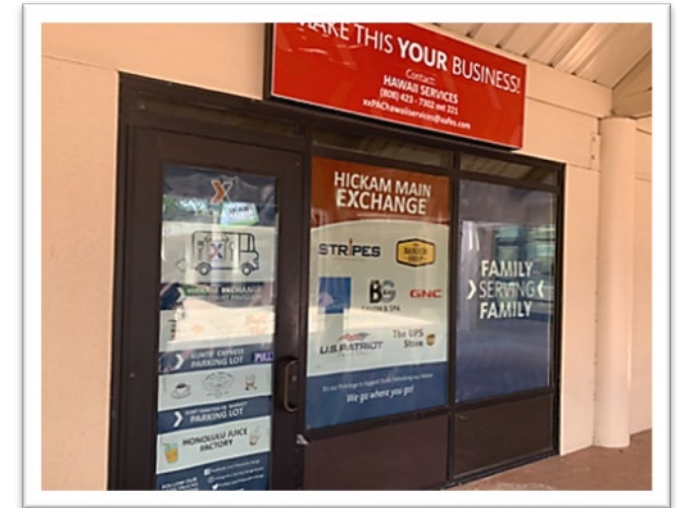
- Complete online: <https://partners.aafes.com/sourcelist/> or
- Print: <https://www.aafes.com/Images/doingbusiness/sourcelist-sdv2.pdf>
- **Applications are kept on file for one year. If expired, you will need to complete a new application.**

For more information, please contact:

Hawaii Services Office

808.423.7302 ext. 3

xxPacHawaiiServices@aafes.com



OFFICE OF THE STAFF JUDGE ADVOCATE

Drunk Driving



BE SAFE AND SMART!

**A LETTER OF REPRIMAND FOR A DUI
MAY BE THE LEAST OF YOUR WORRIES!**

You will be issued a
General Office Memorandum of Reprimand if you:

- Are convicted by a court, or receive NJP,
- for an offense of drunk/impaired driving;
- **Refuse to take, or failure to complete field sobriety tests;**
- **Driving or being in physical control of a motor vehicle with a BAC of .08 or higher on or off post, irrespective of other charges; or**
- Driving or being in physical control of a motor vehicle on or off the installation when lawfully conducted chemical tests reflect the presence of illegal drugs



OFFICE OF THE STAFF JUDGE ADVOCATE

Hours of Operation

CONSOLIDATED LEGAL CENTER

Office of the Staff Judge Advocate, Client Services
278 Aleshire Ave., Bldg. 2037
Schofield Barracks HI 9685
808-787-3071 ← **New Phone Number!**

Legal assistance, special victims' counsel, and tort claims.

Learn More About Our Services



Legal Service Hours

Monday – Wednesday:	9:00 am–4:30 pm
Thursday:	1:00 pm–4:30 pm
Friday:	9:00 pm–2:00 pm

Closed all federal and training holidays

Holiday Hours:

19 Dec:	9:00 am–4:30 pm
23 Dec– 3 Jan (HBL):	9:00 am–12:00 pm

