

HOW CAN WE HELP?

EVERY RESIDENT SUGGESTION, CONCERN, OR COMPLAINT IS IMPORTANT. IF YOU ARE NOT SATISFIED WITH ANY SERVICE, WE HAVE A THREE-STEP ISSUE RESOLUTION PROCESS:

STEP 1

IDENTIFY ISSUE

**Island Palm
Communities
Property
Maintenance
24 HR**

(808) 457-4075

STEP 2

**INCOMPLETE OR NOT
SATISFIED, CONTACT
MANAGEMENT**

**Island Palm
Communities
Property
Manager**
8:00AM - 5:00PM

(808) 275-3100

STEP 3

ISSUE UNRESOLVED

**Army Housing
Office**

**7:30AM - 4:30PM
MON-FRI**

(808) 927-4531

ARMY HOUSING OFFICE

**344 Heard Ave Bldg. 556
Schofield Barracks, HI 96857
808-927-4534
7:30AM - 4:30PM MON-FRI**



You can also provide feedback on the DOD Housing Feedback System at <https://www.dhfs.mil>.