



# Retiree Appreciation Day

Maria G. Bertinck  
Deputy Director, Army Retirement Services  
22 September 2018



**Transition  
Support**



# Community Information Exchange

Sept. 29, 2021

**U.S. Army  
Garrison Hawaii**



# Proclamation Signing

## Domestic Violence Awareness Month

October is ...  Domestic Violence Awareness Month

### Military Resources

- ✓ MP: (808) 655-5555 or (808) 438-7114
- ✓ Military Family Life Counselors: (808) 787-4227
- ✓ Family Life Chaplain: (808) 655-9355
- ✓ FAP Behavioral Health: (808) 655-8579 or (808) 433-6606
- ✓ Military One Source: 1-800-342-9647

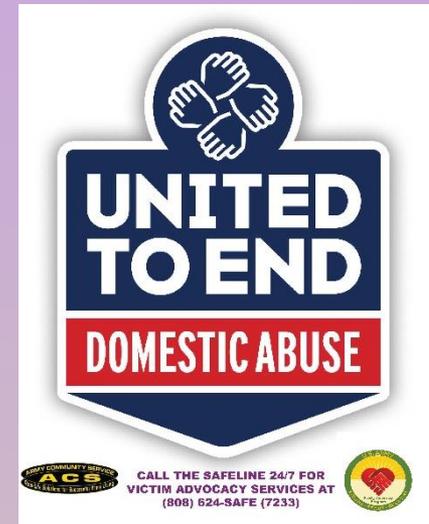
### Civilian Resources

- ✓ ALOHA UNITED WAY: 2-1-1
- ✓ National Domestic Violence Hotline: 1-800-799-7233
- ✓ Domestic Violence Action Center: (808) 531-3771

**USAG HAWAII 24 HR SAFE LINE**

**(808) 624-SAFE (7233)**

**PROTECT  
BELIEVE  
ADVOCATE**





# Welcome

MENU



## U.S. ARMY GARRISON HAWAII

The Army's Home in Hawaii



>> COVID-19: U.S. ARMY HAWAII RESOURCES & INFORMATION <<

Slides are available at <https://home.army.mil/hawaii>



### QUICK LINKS

- ASK THE GARRISON COMMANDER
- COMMUNITY CALENDAR
- COMMUNITY INFORMATION EXCHANGE**
- HIRING ON ARMY INSTALLATIONS
- ID CARDS
- MAINTENANCE & WORK ORDERS
- NEWCOMERS
- PHONE BOOK





# Welcome

MENU   SEARCH

## U.S. ARMY GARRISON HAWAII

The Army's Home in Hawaii

Home / Directorates & Staff Offices / Public Affairs Office / Community Information Exchange

### COMMUNITY INFORMATION EXCHANGE

**Community Information Exchanges are held virtually only. No in-person attendance is allowed.**

Community Information Exchange, or CIE, is held every month, and is open to anyone who wishes to attend, including Soldiers and family members. The meetings are from 9-10 a.m., the last Wednesday of each month, at Wheeler Army Barracks. Meetings are not held in December. They are also streamed live on the garrison's YouTube channel.

Community Information Exchange meetings inform Soldiers and families on installation and community matters. The responsibility for conducting Community Information Exchange meetings rests with the garrison commander and staff to develop the agenda of installation-wide and community-wide topics of interest and concern.

The garrison commander and/or the U.S. Army Hawaii senior commander attends and supports the meetings, along with garrison subject-matter experts and directors.

Meeting slides from the meetings are available to download below. Past meetings can be viewed on Facebook .

**2021** 2020 2019 2018

### ABOUT U.S. ARMY GARRISON HAWAII

U.S. Army Garrison Hawaii provides quality services, installation facilities, training and recreational centers to nearly 100,000 Soldiers, civilians and family members stationed on the islands of Oahu and Hawaii.

The garrison is headquartered at Wheeler Army Airfield, just 20 miles from the state capital of Honolulu.

Hawaii's mild climate allows for year-round training and deployment operations, while its

➤ Slides are available at <https://home.army.mil/hawaii>

➤ Scroll to current month





# Agenda

- Opening Remarks
- Tropic Lightning Week
- Directorate of Human Resources
- Directorate of Family and Morale, Welfare and Recreation
- BOSS
- School Support Services
- Directorate of Public Works
- Army Housing
- Island Palm Communities
- Directorate of Emergency Services
- Religious Support Office
- Army Medicine
- SHARP
- Defense Commissary Agency
- AAFES
- USO
- Armed Services YMCA
- Wheeler Saddle Club
- Calendar at a Glance
- Online Resources
- Closing Remarks
- Back-Up Slides





# Opening Remarks

- ✓ **South region town hall**
  - Nov. 3, 5 p.m.
  
- ✓ **Today's CIE is focused on transition support**
  - Transition Assistance Program
  - Transition Center
  - Retirement Services Office
  - Other resources and services





# Halloween Guidance

- ✓ **Halloween activities will be authorized implementing the following COVID-19 safety and prevention protocols.**
  - Guidance may change as the local situation changes.
- ✓ **Trick-or-treating hours will be on Sunday, Oct. 31 from 5-8 p.m. in all U.S. Army Hawaii family housing areas**
- ✓ **Groups no greater than five people, unless in the same household**
- ✓ **“One-way” trick-or-treating is highly recommended in all U.S. Army Hawaii communities.**
  - Consider having candy readily available outdoors as grab-and-go, either in the driveway or the edge of the yard.
  - Trick-or-treaters should avoid coming to the front door of any house for candy.
- ✓ **Health protection measures, such as hand sanitizer and face coverings are highly encouraged throughout the evening.**
- ✓ **If you choose not to participate in Halloween activities, please consider turning off your porch lights.**





# Tropic Lightning Week

LTC Jamie Dobson  
25<sup>th</sup> Infantry Division Public Affairs  
[jamie.d.dobson.mil@mail.mil](mailto:jamie.d.dobson.mil@mail.mil)





# Tropic Lightning Week

**Mission:** The 25th Infantry Division executes Tropic Lightning Week 2021 (TLW21) 04 – 07 October 2021 at Schofield Barracks IOT celebrate the Division's 80th birthday, enhance esprit de corps, and instill a culture of pride across America's Pacific Division.



**80**  
**YEARS**  
1941-2021



**TROPIC LIGHTNING WEEK**  
**OCTOBER 4-7**  
**#TLW21**





# Tropic Lightning Week

## Scheduled Events

Day 1 Monday 4 OCT	Day 2 Tuesday 5 OCT	Day 3 Wednesday 6 OCT	Day 4 Thursday 7 OCT
0400 – 1700: Best Squad Comp	0630 – 0900: 10K Race	0800 – 1600: Light Fighter Cook –Off	0730-0900: <b>Veterans Breakfast</b> ☆ ☆
0900 – 1700: Softball	0800 – 1400: Golf ☆	0900 – 1700: Softball	1000 – 1130: <b>DCSM AOR / Closing Ceremony</b> ☆ ☆
0900 – 1700: Soccer	0800 – 1600: Light Fighter Cook-Off	0900 – 1700: Combatives	• <b>Black Daggers Demonstration</b>
0900 – 1700: Combatives	0900 – 1700: Softball	0900 – 1700: Ultimate Frisbee	• <b>Award Presentation</b>
<b>1000 – 1100: Opening</b> ☆ ☆ <b>Ceremony</b>	0900 – 1700: Combatives	0900 – 1730: Basketball	• <b>Guadalcanal Cup Presentation</b>
• <b>State of the Division</b>	0900 – 1700: Ultimate Frisbee	0900 – 1700: Flag Football	1130 – UTC: <b>Museum Open House</b> ☆
• <b>Birthday Cake</b>	0900 – 1700: Soccer	0900 – 1400: Swim Relay	
1000 – 1300: <b>Static Display</b>	0900 – 1730: Basketball	1300 – 1600: Tropic Lightning's Got Talent ☆	
1030 – 1300: <b>Division Open House</b>	0900 – UTC: Video Game (COD)		
1130 – 1500: Weight Lifting	0900 – 1700: Flag Football		
1200 – UTC: Video Game	<b>1000 – 1100: BLDG 1492 MOH Memorialization.</b>		
1200 – 1700: Ultimate Frisbee	1200 – 1700: Tug-of-War		
1300 – 1700: Soccer			
<b>1730 – 2000: Music on the Lawn</b> ☆			
<b>SFRG fundraising @ Weyand / Stoneman / Watts Fields</b>			
			☆ <b>L6 / L7 Attendance</b> ☆ <b>Veterans invited</b>





# Transition Assistance Program

Mike Bormann  
Transition Services Manager  
(808) 655-1028





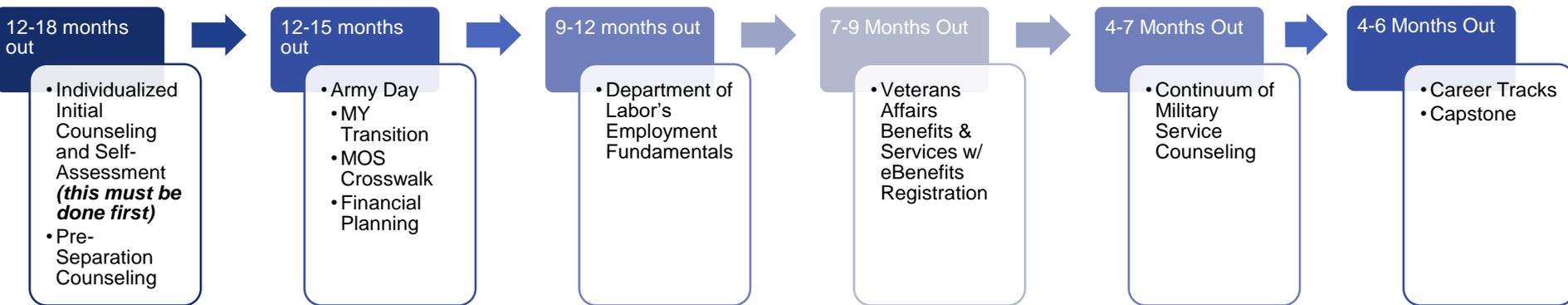
# Transition Assistance Program

*(formerly SFL-TAP)*

- **Required by law** for all separating and retiring Soldiers
- Start 12-18 months before separation
- Retirees should start 24 months before retirement
- Un-programmed losses need to begin ASAP
- Spouses eligible
- All appointments and workshops being conducted via in-person, telephone, and virtually
  - ✓ Mandatory and voluntary workshops to prepare individuals and families for success after the Army
  - ✓ Internships and apprenticeships available if qualified



For information or to schedule an appointment call (808) 655-1028/ (808) 438-9735 or email [usarmy.schofield.id-pacific.mbx.tap@mail.mil](mailto:usarmy.schofield.id-pacific.mbx.tap@mail.mil)



Follow us on Facebook: <https://www.facebook.com/SchofieldBarracksTAP>

TAP Online: <https://www.sfl-tap.army.mil/>

USAG-HI webpage: <https://home.army.mil/hawaii/index.php/garrison/dhr/mpd/sfl-tap>





# Transition Center

Jessica Meekins  
(808) 655-5978





# Transition Center

## (Separations)

### Issuance of Separation Orders:

- ETS – 6 months prior to separation date
- Medical – 7 business days
- Involuntary – 3-5 business days

### ETS Separation Orders

- Approved DA 31
- DA Form 5691 (if applicable)
- Proof of Command Sponsorship (if applicable)

### Medical Separation Orders

- Approved DA31 (3 business days)
- Proof of Command Sponsorship (if applicable)

### Involuntary Separation Orders

- Separation Packet (“I Direct Memo”)
- Approved DA31 (if applicable)
- Separation date will be 14 business days from receipt of packet or end of approved transition leave

Transition Center Group email: [usarmy.Schofield.id-pacific.mbx.transition-center-Hawaii@mail.mil](mailto:usarmy.Schofield.id-pacific.mbx.transition-center-Hawaii@mail.mil)  
U.S. Army Garrison Hawaii website: <https://home.army.mil/Hawaii/index.php/garrison/dhr/mpd>





# Retirement Services Office

Luisa Montgomery  
(808) 655-1585





# Retirement Services Office

## Pre-Retirement

- ✓ Retirement Processing
- ✓ Survivor Benefit Plan
- ✓ Statement of Service Memo
- ✓ DD214 (Initial & Final)
- ✓ Unqualified Resignation/REFRAD
- ✓ Active Duty Deaths
- ✓ Hawaii Army Soldier For Life (HASFL) Council  
- HASFL Appreciation Day

## Post Retirement

- ✓ Statement of Service
- ✓ Retiree Deaths
- ✓ Defense Retiree Accounting System (DRAS)
  - 1099-R, Tax Statement
  - Address Updates
  - Pay Inquiry



We are located in the Soldier Support Center, Bldg. 750, Rm. 122

or email the RSO Inbox- [armyschofieldrso@mail.mil](mailto:armyschofieldrso@mail.mil)

or call (808) 655-1514/1585/5384

For more information visit <https://home.army.mil/hawaii/index.php/garrison/dhr/mpd/rso>

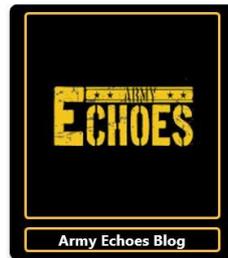
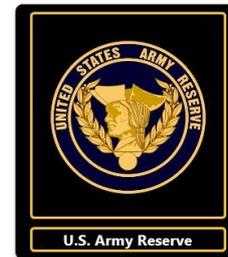




# Retirement Services Office

*Army Retirement Services Website*

<https://soldierforlife.army.mil/Retirement>





# Retirement Services Office

## MilSpouse Money Mission

<https://www.milspousemoneymission.org/>

MilSpouse Money Mission  
EDUCATE • EMPOWER • ELEVATE

Home About Money Ready ▾ MilLife Milestones ▾ Videos ▾ Blog Resources ▾ Q

### MilLife Milestones

Military life is a journey. While it can be challenging, we're here to support you with information to help you make smart money moves during life's big moments.

- New Spouse
- First Child
- Promotion
- TSP Vesting
- Pre-Deployment
- Post-Deployment
- PCS
- Continuation Pay
- Separation
- Retirement



The DoD does not endorse any private organization or entity.

**MilSpouse Money Mission™**: Our mission is to educate and empower military spouses to elevate their families by making smart money moves.





# Retirement Services Office

## MyArmyBenefits

Featuring a personalized Retirement Calculator!!

### Benefit Library

- Federal Fact Sheets
- State and Territory Benefits Fact Sheets
- Resource Locators

### Benefit Calculators

- Retirement
- Survivor Benefits
- Deployment Calculator

### Benefits Help Desk Operations

### Wounded Warrior Special Module

- Wounded Warrior / DRE Calculator
- Sustaining Income Calculator

### Casualty Operations Special Module

- Survivor Benefits Report

The screenshot shows the MyArmyBenefits website interface. A green circle highlights the 'Benefit Library' link in the top navigation bar. A yellow oval with the text 'Benefit Library' has an arrow pointing to this link. Another yellow oval with the text 'Help Desk' has an arrow pointing to the 'Need Benefits Help? Contact Us' link in the bottom right corner. A third yellow oval with the text 'Retirement Calculator' has an arrow pointing to the 'Blended Retirement Calculator' link in the 'PLANNING AND ASSISTANCE' section. A green arrow also points from the 'Retirement Calculator' text to the calculator link.

<https://myarmybenefits.us.army.mil>  
 Benefit Calculators link directly to DEERS information through CAC or DS Logon.





# Retirement Services Office

## *Hawaii Army Soldier For Life Council*

### Mission

HASFLC is a volunteer organization of Army Retirees, Veterans, Family Members, and Significant Others (hereafter referred to as the Solider For Life (SFL) Community) dedicated to supporting the SFL mission by advocating Department of Defense (DoD) and the Department of the Army (DA), State and Local Government, Veterans Administration (VA), and Veteran Service Organization (VSO) adopt policies, implement programs, enhance services, and provide information that support the needs of the SFL Community.

### Upcoming Events

2021 HASFL Virtual Appreciation Day, Saturday, 2 October 2021



### Where do I join?

Contact the Schofield Barracks Retirement Services Office

Phone: 808-655-1514/1585/5384

Office Email: [armyschofieldrso@mail.mil](mailto:armyschofieldrso@mail.mil)





# Directorate of Family and Morale, Welfare and Recreation

Mary Turner  
Chief, Library Activities Branch  
(808) 655-9269





# Directorate of Family and Morale, Welfare and Recreation

## *Employment Readiness Program (ERP)*

### Transition Support for Soldiers and Family Members

#### Career Resources

- Job Search Assistance
- Resume Reviews
- Job Announcements for Employment Seekers Via Email
- Military Spouse Employment Partnership (MSEP)
- Networking Support

#### Employment Readiness Program YouTube Channel trainings available 24/7

<https://www.youtube.com/channel/UC-SriN8J3bOm8DFKB3dgelQ>

Or search for *“Employment Readiness Program – USAG Hawaii”*

#### Upcoming Classes

Oct 6: Resume Writing for the Private Sector

Oct 20: Ten Steps to a Federal Job



For detailed information, contact Employment Readiness  
at (808) 787-4227





# Directorate of Family and Morale, Welfare and Recreation

## *Army Emergency Relief (AER)*

- ❖ **Transitioning Soldiers can contact AER to check the remaining balance of their loan**
- ❖ **Balances need to be paid in full prior to out processing the installation**
- ❖ **Retired Soldiers remain eligible for life**



For additional information, please contact Amy Melendez,  
AER Officer, at (808) 787-4252 or  
[amy.j.melendez2.civ@mail.mil](mailto:amy.j.melendez2.civ@mail.mil)





## Community Recreation Division

# MWR Vehicle Resale Lot

**Located across from Burger King on Schofield Barracks.**

**Need to sell a vehicle?**



- The Resale Lot is a showplace for used cars, trucks, motorcycles and recreational vehicles for sale, by the owner.
- Parking in the Resale Lot **requires a permit**. The minimum fee for this permit is \$10 for 7 days. Prices will vary depending on the length of stay.
- You must bring the following items to the Schofield Barracks Auto Skills Center (Bldg. 910) located on Duck Road to obtain a Resale Lot Permit:
  - Valid government ID card
  - Valid state registration and license plate sticker
  - Valid state safety inspection papers and stickers
  - Valid proof of insurance Hawaii "No Fault" insurance card
  - Post vehicle registration form

**Note: Power of attorney is required if you are not the registered owner.**

**For additional information, please call (808) 655-9368.**





# Directorate of Family and Morale, Welfare and Recreation

## Community Recreation Division



SCHOFIELD BARRACKS

## VEHICLE TURN-IN SERVICE

Avoid the hassle of selling – turn your vehicle over to Family and MWR!

~~Pay \$25 administrative fee~~



**NOW FREE!**

### Service Requirements:

- Complete Statement of Transfer
- Provide clean, transferable Title to vehicle
- Provide vehicle key(s)

**Note:** All vehicles **must be in good working order** when transferred to Auto Skills. Once assessed, vehicles will be available for resale through a bidding process. Vehicles can be dropped off Tuesday through Saturday by appointment only.

For additional information, please visit our website at <https://hawaii.armymwr.com> or call us at (808) 655-9368.





# Directorate of Family and Morale, Welfare and Recreation

## Business Operations Division



**Hale Ikena**  
is open for  
reservations!

### TYPES OF EVENTS

- Meetings/Conferences
- Birthdays
- Hail and Farewells
- Weddings
- Graduations
- Anniversaries

### BOOKING DETAILS

- To secure event date and time, a \$300 non-refundable deposit per room is required to confirm booking. 
- Tentative bookings can only be held up to 3-business days from the time of inquiry. 
- Reservations must be made at least two weeks in advance. 
- Menus are available upon request. 

COVID-19 protocols will be enforced.



Hale Ikena (808) 438-1974





# Directorate of Family and Morale, Welfare and Recreation

## Community Recreation Division

### Leisure Travel Services (LTS)

Leisure Travel Services provides exceptional military discounts for numerous attractions throughout Hawaii and beyond. Book your travel, lodging, and attractions at Leisure Travel Services. Our office has been highly recognized for our superior local knowledge and excellence in customer service. We are located on Schofield Barracks across from the Commissary.



### Hours of Operation

Tuesday – Friday 10 a.m. – 3:30 p.m.

**Closed:** Saturday, Sunday, Monday and All Federal Holidays

**Call us at (808) 655-9971 or stop in today and let us help you plan your next vacation!**



### MWR Pet Kennels

This 108 kennel facility will quickly become your pet's favorite home away from home. With exceptional customer service and all the love and care your pet will need, you can be confident in leaving your pet at the MWR Kennels.

*\*Short and long term boarding available.*

To book your reservation, please call (808) 368-3456.





# Directorate of Family and Morale, Welfare and Recreation

## *Business Operations Division*

Facilities available for unlimited use for all with base access:

### Fort Shafter

- Fort Shafter Bowling Center and Snack Bar/Pro Shop
- Nagorski Golf Course and Pro Shop
- Mulligan's Bar and Grill

### Schofield Barracks

- Schofield Barracks Bowling Center and Snack Bar/Pro Shop/Barber Shop
- Leilehua Golf Course and Snack Bar/Pro Shop
- Hangar Entertainment Center and Snack Bar

### Waianae

- The Beach House by 604 located at Pilila'au Army Recreation Center (PARC)
- Pilila'au Army Recreation Center (Beach Access)



Facilities available for use when accompanied by ID Card Holder Sponsor:

### Fort Shafter

- Hale Ikena Conference and Banquet Center

### Waianae

- Pilila'au Army Recreation Center (Cabin Rental)





# Directorate of Family and Morale, Welfare and Recreation

## Kilauea Military Camp



MOUNTAIN COTTAGES & RESORT  
**KILAUEA VOLCANO**



### Executive Summary: Only MWR Facility on Hawaii Island!

Kilauea Military Camp (KMC), Proudly Serving America's Military Since 1916, is located within Hawaii Volcano National Park .

If you never made it to the Big Island, now's your chance!

**We welcome Retired Military and Veterans with a DD214!**

- We offer 91 cottages and apartments ranging from one to seven bedrooms, some with kitchen and jetted bath tubs. All units have a fireplace, mini refrigerator, microwave, & coffee maker. We also house a 110 bed dormitory for non-profit organizations.
- For casual dining, grab a bite at the Crater Rim Café, the 10-Pin Grill in our 6-Lane Bowling Center, or at the KMC General Store. Other amenities include the Lava Lounge, Recreation Lodge, Tours Department, Outdoor Recreation, Tennis & Basketball courts, Playground, and Fitness Center.
- Call us at (808) 967-8333, or email [usarmy.kmc-reservations@mail.mil](mailto:usarmy.kmc-reservations@mail.mil) \* Check our website, [www.KilaueaMilitaryCamp.com](http://www.KilaueaMilitaryCamp.com)





# Domestic Violence Awareness Month (DVAM)

## “United to END Domestic Abuse”

### Events:

- VIRTUAL DVAM RUN/WALK – 13 OCT 2021
- 14 Day FACEBOOK Family Challenge – 1-14 OCT
- IT TAKES TWO Couples Communication Classes  
1, 15, 22, 29 OCT 11:30-1:00 HYBRID Option

### Outreach Tables:

- 1 OCT: SB Commissary 1200-1300
- 7OCT: SB PX 1200-1300
- 11-15 OCT: TAMC Static Table 1200-1300
- 22 OCT: SB PX 1200-1300
- 22 OCT: FT. Shafter PX 1200-1300

### DVAM SIGN WAVING:

- OCT 1: SB 1130-1230 (Foot Gate near Road A)
- OCT 15: FS 0830-0930 (Front Gate)
- OCT 22: WAAF 1130-1230 (Island near Lyman Gate)

Contact Army Community Services  
for more information at  
(808) 787-4227

**DOMESTIC VIOLENCE AWARENESS MONTH (DVAM) OCTOBER 2021 EVENT HAPPENINGS**

**PROCLAMATION SIGNING**  
You are cordially invited to the DVAM Proclamation Signing  
On Wednesday, September 29, 2021  
online on Facebook Live during the Community Information Exchange.

**THE PURPLE PAINTING PARTY**  
9:00AM - 11:00AM  
THURSDAY, SEPTEMBER 30  
Schofield Barracks, Arts & Crafts Center

**14-DAY FAMILY CHALLENGE**  
Join us for this 2-Week Virtual Family Challenge from October 1-14, 2021 on the ACS Hawaii Facebook Page. Families will be given daily Challenges to complete and post. Registration will be from September 10-29, 2021 via the ACS Hawaii Facebook page. For more information, call the Family Advocacy Program at (808) 787-4367 or 787-4381.

**DVAM AWARENESS RUN & WALK**  
Wednesday, October 13, 2021  
at 6:30 a.m.  
Leader's Field on Trimble Road, Schofield Barracks

**IT TAKES TWO**  
Couples Enrichment Workshop Series: All classes are from 11:30 a.m. - 1:00 p.m.

- October 1: Building Healthy Relationships for Single
- October 22: Building Healthy Relationships
- October 23: Communication & Assertiveness
- October 29: Stress Management During Holidays

FOR MORE INFORMATION, PLEASE CALL ARMY COMMUNITY SERVICE AT (808) 787-4227.





## Family Advocacy Program

OCTOBER IS  
NATIONAL  
DOMESTIC  
VIOLENCE  
AWARENESS  
MONTH



ACS is hosting the following events to raise awareness:

- FACEBOOK Couples Challenge – OCT 1 – 14
- DVAM Proclamation Signing at CIE – SEP 29
- Purple Painting Party – SEP 30

To sign up for DVAM events, please call ACS at  
**(808) 787-4227**

In support of Domestic Violence Awareness Month  
ACS Presents:

### 14-DAY FAMILY CHALLENGE



Join us for this 2-Week Virtual Family Challenge from October 1-14, 2021 on the ACS Hawaii Facebook Page. Families will be given daily Challenges to complete and post. Registration will be from September 15-29, 2021 via the ACS Hawaii Facebook page. For more information, call the Family Advocacy Program at (808) 787-4267 or 787-4281.



October is Domestic Violence Awareness Month (DVAM)

### PROCLAMATION SIGNING

You are cordially invited to the  
DVAM Proclamation Signing  
On Wednesday,  
29 September 2021  
at 0900 @ SGT Smith Theater  
during the Community  
Information Exchange.

For more information, please call the  
Army Community Service at  
(808) 787-4ACS (4227).



October is Domestic Violence Awareness Month (DVAM)

Army Community Service  
PRESENTS:

### THE PURPLE PAINTING PARTY

9:00AM - 11:00AM  
THURSDAY, SEPTEMBER 30  
Schofield Barracks, Arts & Crafts Center



Limited Space Available.  
For more information, please call Army Community Service,  
Ms. Peggy Boyd at (808) 787-4227 or email at  
peggy.boyd1acr@us.army.mil.  
This event is open to all DoD ID Cardholders.






# Directorate of Family and Morale, Welfare and Recreation

## Child & Youth Services (CYS)

### CURRENT HOURLY CARE AVAILABILITY

FCC Providers on Schofield Barracks and AMR are accepting Hourly Care reservations. Hourly Care may be reserved in 30 minute or one hour increments. All children must be registered with CYS to reserve a space.

#### Hours of Operation

MONDAY- FRIDAY

0530-1730

Open to Ages 13 Months to 5  
years old

**FEE is \$4/HR**

**SPACES ARE LIMITED, PLEASE CONTACT**

Family Child Care Office (808) 655-9818 or  
Parent Central Services (808) 655-8380/ (808) 833-5393 or  
HMR Child Development Center (808) 653-0724



## OCTOBER 4

Helemano Military Reservation (HMR) Child Development Center will begin accepting reservations on September 24 and open Hourly Care on October 4. Hourly Care can be reserved in 30 minute or one hour increments and is limited to 14 hours per week. All children must be registered with CYS to reserve a space.

#### Hours of Operation

MONDAY- FRIDAY

0800-1700

Open to Ages 13 Months to 5  
years old

**FEE is \$7/HR**





# Directorate of Family and Morale, Welfare and Recreation

## Child & Youth Services (CYS)



Look for this Certified Window Decal for authorized service providers.

Your child's "Home Away From Home"

CHILD & YOUTH SERVICES

If you provide more than ten hours of on-post child care a week and have not been certified as a Family Child Care Provider your sponsor (military member) and you **can be penalized.**

Unauthorized Child Care Homes put Children at Risk

The Army FCC Program is a child care option offered in homes by authorized Military Family members and qualified civilians working as independent contractors.

- Expedited background check clearance process
- Opportunities to increase your salary, training and education
- Business moves with you

New and transferring FCC providers may be eligible for a \$1,000 bonus!

**BONUS \$1,000**

Child and Youth Services is NOT the reporting point of contact. The reporting point of contact for suspected child abuse and neglect on the installation is the Military Police (MPs)

911 • Emergency  
655-7110 • Schofield Barracks  
438-7114 • Ft. Shafter

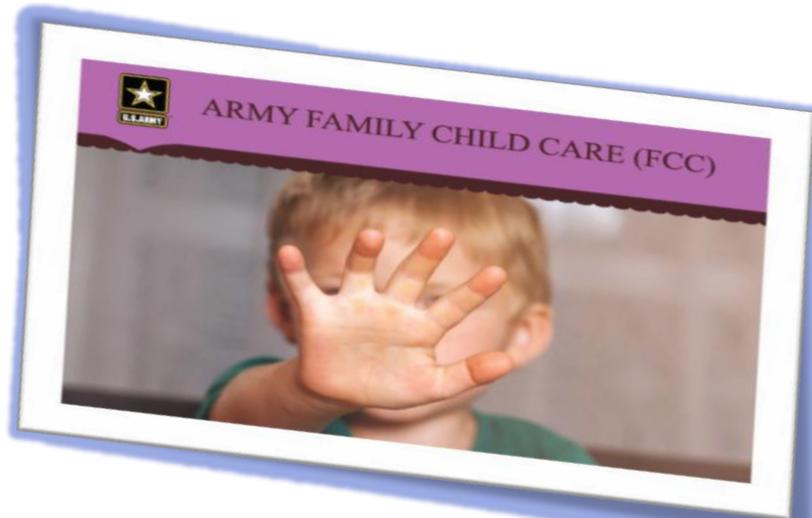
HELPFUL CONTACT INFORMATION

- Child & Youth Services: 655-1521 & 655-9818
- Military Police: 655-6565
- Parent Central Services: 655-5318 or 655-8380
- Family Child Care Office: 655-1521
- Anonymous Unauthorized Child Care Reporting: 655-1521 or 655-9818

Installation Resources are Available to Victims of Domestic Violence

Please Reach out to a Professional

- Family Advocacy - Behavioral Health: 433-8579
- Family Advocacy - Army Community Service: 673-0633



**Friendly Reminder**

You can be penalized if you are providing more than 10 Hours of on-post care a week and are not a certified provider.



Unauthorized Child Care Homes put Children at Risk

Help keep children Safe.

Parents: Register your children through Parent Central Services, to ensure your provider is certified. If in doubt, call your local CYS office. Report violations to CYS immediately.

Army CYS Policy: If you provide more than ten hours of on-post childcare a week and have not been certified as a Family Child Care Provider, you may be in violation of your Housing Lease Agreement and could be jeopardizing the safety and well-being of children. Contact CYS to start the certification process to become a Family Child Care Provider.

Your Child's Home Away from Home.

Contact your local CYS Office for more information.





# Directorate of Family and Morale, Welfare and Recreation

## Child & Youth Services (CYS)



### Babysitting & CPR/First Aid Workshops Youth Ages 12-18 Years old

Participants will learn the skills necessary to provide excellent babysitting services to Family, friends, and neighbors in a fun, hands-on learning environment.

**FREE!**

Babysitting Course



#### American Red Cross CPR\First Aid

Available for youth(s) that have successfully completed the Babysitting Course.

**Course Fee: \$40**

#### Schofield Barracks Bennett Youth Center

October 12, 2021 (Babysitting)  
9 a.m.-3 p.m.

October 13, 2021 (CPR/First Aid)  
9 a.m.-3:30 p.m.

#### Aliamanu Youth Center (AMR)

October 14, 2021 (Babysitting)  
8 a.m.-2 p.m.

October 15, 2021 (CPR/First Aid)  
8 a.m. -2:30 p.m.

CYS registration is required: Enroll via [Webtrac@https://webtrac.mwr.army.mil](https://webtrac.mwr.army.mil)  
or Call PCS at 808-655-8380





# Directorate of Family and Morale, Welfare and Recreation

## Child & Youth Services (CYS)



### Hiring CYSP Professionals

### Opening Family Child Care (FCC) Homes

### Supporting the Army Fee Assistance Process

### Planning Major Construction Projects

#### More CYSP Professionals = More Child Care Spaces!

This is a profession you can take with you that has the opportunity for career advancement!

We have reoccurring hiring fairs and onboard professionals weekly!

Apply today at:

<https://www.usajobs.gov>

**WE NEED YOUR HELP!**

**CHILD CARE SPACE AVAILABILITY IS LIMITED DUE TO STAFFING LEVELS**

#### More FCC Homes = More Child Care Spaces!

Operate your own business and make a difference! This career option provides flexibility and can travel with you. FCC providers receive subsidies, equipment support & training at no cost.

FCC providers now have transfer options!

**Bonuses are available for new and transferring providers.**

Call (808) 655-8373  
Monday - Friday  
8am - 5pm  
or visit

<https://hawaii.armymwr.com/programs/family-child-care-fcc>

#### Army Fee Assistance = Financial Subsidy for Off Installation Care

Army Families can receive fee assistance to offset the cost of care in their communities.

*Who is eligible:*

Army Families with a spouse who is working a minimum of 16 hours a week or who is enrolled in school.

When CYSP cannot provide care within 45 days of the date care is required, a statement of non-availability is provided so families can apply for fee assistance.

1. Always register at: [www.militarychildcare.com](http://www.militarychildcare.com)
2. Visit Parent Central Services to validate your request for care. CYSP will expedite your statement of non-availability if there are no projected available spaces.
3. Apply for Army Fee Assistance at: <https://www.childcareaware.org/families/military-child-care-assistance-programs/>

#### Construction Projects = More Child Care Spaces

U.S. Army Garrison-Hawaii currently has the physical capacity to provide care for 925 children in Child Development Centers.

The lack of physical space does not allow us to accommodate those on the waitlist.

U.S. Army Garrison-Hawaii is currently planning to add two additional Child Development Centers with 336 spaces:

1. Fiscal Year 2022: Aliamanu Military Reservation
2. Fiscal Year 2023: Schofield Barracks



# Directorate of Family and Morale, Welfare and Recreation

## Child & Youth Services (CYS)

**VIRTUAL  
HIRING  
FAIR**

NOTE: Applicants who participate in the Hiring Fair will receive first consideration. All job offers are tentative pending clearance of background checks or consideration of preference eligible candidates.

## Enterprise Hiring Fair 20 October 2021

*Tentative job offers On-the-Phone  
**PLEASE DON'T WAIT!!***



Check the MWR Hawaii website for more information:  
<https://hawaii.armymwr.com>

Or

Call (808) 656-0093

*Must be 17  
Years of Age*





# Directorate of Family and Morale, Welfare and Recreation

## Child & Youth Services (CYS)



**Youth Soccer, Basketball, Baseball, Flag Football, Cheerleading, Track & Field and Volleyball**

**Earn up to 88 Hours of Promotional Points**

- Open to all DoD ID holders and Retired Military
- Must be 18 Years and older
- Volunteers receive Volunteer Management Information Systems (VMIS) hours and awards

**For more information, call CYS Youth Sports & Fitness Office:**

**Schofield Barracks  
(808) 655-6465**

**AMR  
(808) 836-1923**

**WANTED:**  
**MWR YOUTH SPORTS VOLUNTEER COACHES**

*Volunteer coaches needed for youth soccer, basketball, baseball, flag football, cheerleading, track & field and volleyball.*

- Open to all DOD ID card holders ages 18 years and older.
- Pick up a packet from CYS Youth Sports & Fitness office, Parent Central Services, or download at:  
<https://hawaii.armymwr.com/programs/youth-sports>
- Return the completed application to the Youth Sports & Fitness office. More guidance will be given after application is recieved.
- Volunteers must clear a background check.
- Volunteers receive Volunteer Management Information System (VMIS) hours and awards.

**For more information, call CYS Youth Sports & Fitness Office:**  
**Schofield Barracks** 2251 McMahon Road, Bldg 9090 Schofield Barracks, Hawaii 96857 (808) 655-6465  
**AMR** 154 Kauhini Road, Bldg 1782 Honolulu, Hawaii 96857 (808) 836-1923

HawaiiArmyMWR.com or MWR HAWAII

Packets available: <https://hawaii.armymwr.com/programs/youth-sports>





# Directorate of Family and Morale, Welfare and Recreation

## Child & Youth Services (CYS)

## YOUTH SPORTS

### KEIKI F.I.T. CAMP Registration

### 01-30 September 2021

## 07 October - 18 November 2021

- BASKETBALL • FLAG FOOTBALL
- FUNCTIONAL FITNESS • SOCCER

## \$ 25 Per Child

Basketball will be held on outside courts. COVID-19 protocols will be enforced.



CYS registration is required: Enroll at [Webtrac@https://webtrac.mwr.army.mil](https://webtrac.mwr.army.mil)

or

call PCS at (808) 655-8380



**KEIKI! F.I.T.**  
FUN • INTEGRATED • TRAINING

**Thur., October 7 - Thur., November 18**  
REGISTRATION DATES: SEPTEMBER 1-30

**\$25 per child**  
YOS eligible: 2016-2018 (Child must be 3 years old by October 7, 2021) must be CYS registered

Register at the Schofield Barracks or AMR Parent Center Services or online: [webtrac.mwr.army.mil](https://webtrac.mwr.army.mil)

For more information on this program, call Schofield Barracks: (808) 655-6485 AMR: (808) 636-1923

YOUTH SPORTS HAWAII WELLNESS  
Check-In  
Please complete check-in prior to coming to any Youth Sports practice or game.  
(Scan QR Code for info)  
CYS and Safety Protocols: Subject to change





# Directorate of Family and Morale, Welfare and Recreation

*Child & Youth Services (CYS)*



**YOUTH SPORTS AND  
FITNESS TEAM SPORTS**

## *Basketball and Cheer Season*

*Registration: 01 – 31 October 2021*

**Practice Begins  
04 January 2022**

**Season  
15 January - 26 February 2022**

**For more information contact:**

**South region: (808) 836-1923**

**North region: (808) 655-6465**

**\$65.00 (ages 5-16)**

***Spaces are limited. COVID-19 protocols will be enforced.***

***CYS registration required: Enroll via Webtrac at***

***<https://webtrac.mwr.army.mil>***

***or call PCS at (808) 655-8380.***





## *Business Operations Division*



RESTAURANT **604**

At the Nehelani / Kolekole Bar and Grill





# Directorate of Family and Morale, Welfare and Recreation

## 2021 USAG-HAWAII ORG DAY FRIDAY, OCTOBER 8



# MODIFIED HOURS OF OPERATION

### Child, Youth and School Services

All Facilities Closed

### Army Community Service

**ACS Center** • 7:30-9 a.m.

(SFAC will remain open)

On-call numbers will be available for the following services:

Army Emergency Relief (AER)

1-877-272-7337 (American Red Cross)

Family Advocacy Program (FAP)

(808) 624-7233

Military Family Life Counselor

(808) 219-4170



SUBJECT TO CHANGE WITHOUT NOTICE.

### Community Recreation Division

**CRD Admin** • 7:30-9:30 a.m.

**Sports Admin** • Closed

**Special Events Office** • Closed

**Outdoor Recreation Center**

SB Closed • FS Closed

**Martinez Physical Fitness Ctr** • 5-9 a.m.

**HMR Physical Fitness Ctr** • 5:45-9 a.m.

**SB Health & Fitness Ctr** • Closed

**FS Physical Fitness Ctr** • 5-9 a.m.

**TAMC Physical Fitness Ctr** • 5-9 a.m.

**AMR Physical Fitness Ctr** • Closed

**Wheeler Army Airfield PFC** • Closed

**Richardson Pool** • 5-9 a.m.

**HMR Pool** • Closed

**TAMC Pool** • 6-9 a.m.

**AMR Pool** • Closed

**Arts & Crafts** • Closed

**Auto Skills** • Closed

**Leisure Travel Service** • Closed

**Tropics Recreation Ctr** • 2-10 p.m.

**FS Library** • Closed

**SGT Yano Library** • Closed

**Kennels** • Closed

### Business Operations Division

**Admin** • Closed

**Hale Ikena** • Closed

**FS Bowling Center** • Open Regular Hours

**SB Bowling Center** • Open at 5 p.m.

**WAAF Bowling Center** • Open at 6 p.m.

**Leilehua Golf Course & Pro Shop** • Open Regular Hours

**Leilehua Golf Course Grill** • Open Regular Hours

**Nagorski Golf Course & Pro Shop** • Open Regular Hours

### DFMWR Admin

Closed

### NAF Support Management Division

**Marketing** • Closed

**ITB** • 7:30-9:30 a.m.

**Maintenance** • Closed

**Warehouse** • Closed

**DFMWR Courier** • Closed

**Property Book** • Closed

**Unit Funds** • Closed

**Petty Cash** • Closed

**Fundraising** • Closed

**RPAs/Payroll** • Closed



## *Back Up Slides*

- Army Family Action Plan
- Army Family Team Building
- The ABC's of Safe Sleep
- Child Family Care Provider Openings
- Military OneSource In-Home Child Care Fee Assistance Program
- Military OneSource – Child Care Options
- Child and Youth Services Information
- Outdoor Recreation Services





# Directorate of Family and Morale, Welfare and Recreation

## Better Opportunities for Single Soldiers (BOSS)



**BOSS President**  
SGT Banks, Xavian

**BOSS Secretary**  
SPC Jones, Chloe

**Office:** Tropics  
1470 Foote Avenue  
Schofield Barracks

**Email:** [usarmy.schofield.imcom.mbx.boss@mail.mil](mailto:usarmy.schofield.imcom.mbx.boss@mail.mil)

**Phone:** (808) 655-1130



 @HIBOSSMWR

 @HawaiiBOSSProgram





# Directorate of Family and Morale, Welfare and Recreation

*Better Opportunities for Single Soldiers (BOSS)*

## Upcoming Volunteer Opportunities



**October 16**



**Fisher House**

**October 25**



**OCTOBER 30**





# Directorate of Family and Morale, Welfare and Recreation

## Better Opportunities for Single Soldiers (BOSS)



### OCTOBER Calendar

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
					1	2
3	4	5	6 Monthly Meeting 1400 @Tropics	7 BOSS NIGHT Poetry Night Tropics @1700	8 BOSS PT YOGA 0615 @ Hickam Beach Call BOSS Office	9
10	11 Holiday Columbus Day	12	13 BOSS HIKE Waimano Falls 0615 @ Trailhead	14 BOSS NIGHT Trivia Night Tropics @1700	15	16 Tracks Beach Park Beach Clean up @ 930 Gloves & Bags provided
17	18	19	20 Focus Group PX & Commissary 1500 @ Tropics	21 BOSS NIGHT Karaoke Night Tropics @1700	22 BOSS PT Volleyball 0615 @ Tropics Rec Call BOSS Office	23
24	25 Fisher House Volunteer Oppurtunity CONTACT BOSS Office	26	27 BOSS HIKE Aiea Loop Trail 0615 @ Trailhead	28 BOSS NIGHT Game Night Tropics @1700	29	30 Adopt A Highway Volunteer Oppurtunity Contact BOSS Office
31 Snorkeling 0930 @ Kahe Beach Park Equipment Provided Contact BOSS REP						





# School Support Services School Liaison Office

Tamsin Keone  
Army School Liaison Officer  
(808) 655-8326





## NATIONAL BLUE RIBBON SCHOOL

### Wheeler Middle School



- ✓ Exceptional academic performance and progress in closing achievement gaps
- ✓ Exceeded statewide averages in English Language Arts and Mathematics by more than 15 percentage points
- ✓ One of three recognized public schools in Hawaii





# School Support Services

*All Hawaii public schools are in-person, daily  
[www.hawaiipublicschools.org](http://www.hawaiipublicschools.org)*

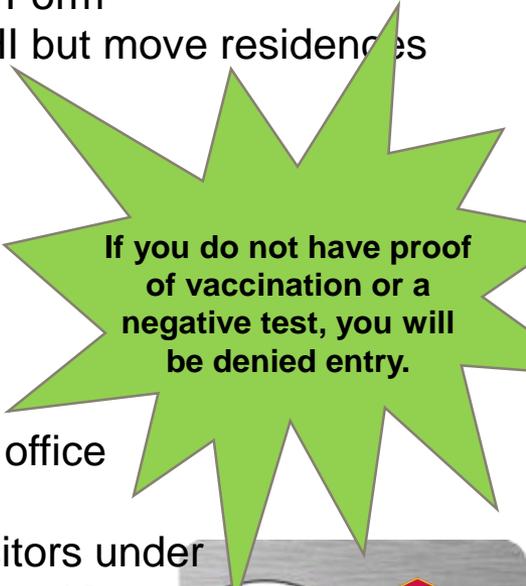
- October 1: Late registration deadline for Oct 23 ACT ([www.act.org](http://www.act.org))
- October 8: Registration deadline for Nov 6 ACT ([www.collegeboard.org](http://www.collegeboard.org))
- October 8: Last day of 1<sup>st</sup> quarter for Hawaii public school students
- October 11-15: Fall Break for all most Hawaii public schools
- REMINDER: Check your child's school calendar for Teacher Professional Development Days

## ***Transitioning out of the military?***

- ✓ Complete the CYS / School Liaison Withdrawal or Non-Withdrawal Form
- ✓ Apply for a Geographic Exception (if you will continue to reside in HI but move residences and want your child to remain at current school)
- ✓ Contact the Army School Liaison Office if you have any questions!

## **HI DOE Updates:**

- ✓ VISITORS: Effective immediately, all individuals, 12+ must:
  - » Provide verification of being fully vaccinated or
  - » Provide a negative COVID-19 test result (test taken within 72 hours prior to school visit)
  - » Wear a mask at all times while on a school campus or DOE office
  - » Physically distance themselves from others
  - » NOTE: This does not apply to enrolled HI DOE students, visitors under the age of 12, and individuals remaining on campus for less than 10 minutes.





# Directorate of Public Works

Tony Gainey  
Director  
(808) 656-3321





# Directorate of Public Works

## *Scheduled Investigative Geological Borings*



### **LOCATION**

Tripler Army Medical Center

### **DATE**

5-13 OCT 2021

0800-1500 weekdays only

### **PURPOSE**

To collect earth samples for testing. Determine soil composition and characteristics for future utilities design.

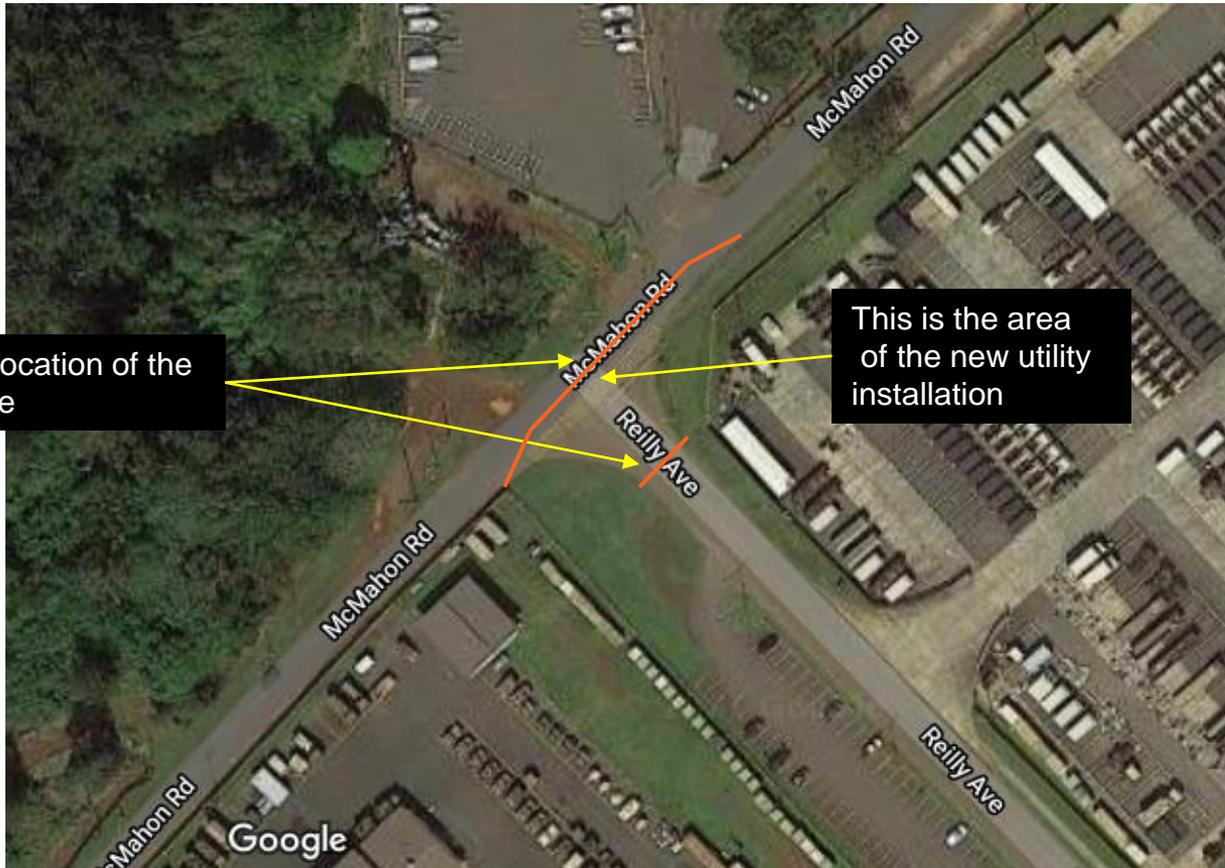




# Directorate of Public Works

## ROAD CLOSURE – MCMAHON & REILLY (Phase 2)

### Install New Underground Utilities



**Date:**

Oct 11, 2021

0700-1530

**Purpose:**

Installation of new underground utilities and patching of asphalt pavement in outbound lane of McMahon Rd. and Reilly Ave.





# Directorate of Public Works

## Power Outage



### LOCATION

Fort Shafter

- Palm Circle units 9-18
- Golf Course
- IHG Hotel

### DATE

13 OCT 2021

0900-1400

### PURPOSE

The outage is required to  
Make electrical repairs /  
changes





# Helemano Military Reservation (HMR)

## CONSTRUCTION NOTICE / NOISE NOTICE

### Helemano Pool Project – Pool Repairs



**Dates:**

19 OCT 2021 thru 9 SEPT 2022  
0700-1530 (Mon-Fri)

**Purpose:**

Repairs to swimming pool  
and surrounding area.

**Location:**

441 Kuapale Rd, Wahiawa,  
96786





# Army Housing Office

Sophia Sharper  
Housing Services Office Branch Chief  
(808) 655-7700





# Army Housing Office

## *HSO Support (TLA) to Transitioning/Outbound Personnel*

### ✓ Eligibility

- Service members who are single E6 and above
- Service members with command sponsored dependent(s)
- Service member with a valid Certificate of Non-availability (CNA)
  - NOTE: If your CNA is expired, see your Barracks Unit Representative ASAP

### ✓ Departure TLA:

- May be authorized not to exceed the last 10 days the Service members is on island.
- TLA is NOT paid for any day the Service member is on leave
- Household goods must be picked up
- Flight Itinerary required
- A Service member who retires or separates from service and stays in the PDS and moves at a later date is not eligible for TLA
- If you are leaving your command sponsored dependent(s) on island, a Secretarial Waiver is needed for your dependents to receive Departure TLA

### ✓ Terminating Housing

- Need assistance with giving appropriate notice to end your housing agreement?
- Contact HSO for assistance
- See your Community Manager to schedule 30-90 Pre-Termination Home Inspection





# Army Housing Office

## Temporary Lodging Allowance

- ✓ HSO provides TLA briefs virtually and in person
- ✓ Visit the Garrison Hawaii Military Housing Office webpage for flyer:
  - <https://home.army.mil/hawaii/index.php/garrison/dpw/housing/hso>
- ✓ For questions or concerns, please contact HSO at: (808) 655-3073 or [usarmy.schofield.usag.mbx.housing-services-office@mail.mil](mailto:usarmy.schofield.usag.mbx.housing-services-office@mail.mil)

**U.S. ARMY GARRISON HAWAII**  
Installation Management Command | We are the Army's Home

**Housing Services Office**  
As of Sept. 1, 2021

# Virtual Briefs

Monday—Friday

**Departure TLA Brief—0800**  
**Arrival TLA Brief—0900**  
**Renewal TLA Brief—1100**  
**Plain Language Brief—1200**

**TLA Briefing Link:**



**You must use your Army 365 account (CAC enabled)**

HELPFUL HINT:  
Use your military email address to sign in to TEAMS and change the ending to: [@army.mil](mailto:@army.mil)

HSO E-mail: [usarmy.schofield.usag.mbx.housing-services-office@mail.mil](mailto:usarmy.schofield.usag.mbx.housing-services-office@mail.mil)  
HSO Phone #: (808) 655—3073  
Office hours: Monday—Friday, 0800—1600

[HTTPS://HOME.ARMY.MIL/HAWAII](https://home.army.mil/hawaii)





# Army Housing Office

## Resolving Housing Issues



Contact Island  
Palm  
Communities

Not  
resolved  
➔



Contact Military  
Housing Office

(808) 655-7391  
(808) 655-7399  
(808) 655-7396

Not  
resolved  
➔



Contact Unit  
Leadership

*\*Command  
involvement is your  
right at any point in  
the process*

Not  
resolved  
➔



Call 24/7  
Command  
Hotline

(808) 656-3279





**ISLAND PALM  
COMMUNITIES**



**Carina Hernandez**  
**(808) 853-3775**





# Island Palm Communities

## Transition Support

**Changes in status (ETS, EAS, Retirement, etc.) – Residents are advised to notify their community center within 30 calendar days of the change.**

Options available to active-duty service members:

1. Notice to Vacate (Move Out) – 28-day or 30-day notice to vacate required. *(Ensure to check your lease agreement for your specific requirement.)*
2. Move Over Request – Options for select neighborhoods available to DoD Retirees. Must complete application and meet eligibility requirements.
3. Request to Extend after Retirement – Option available to service members retiring from active-duty service. Requests will be considered and/or approved based on home's future demand with priority given to active-duty service members and their families. 60-day maximum extension.

Visit <https://www.islandpalmcommunities.com/departing-residents> for access to Notice to Vacate form and departing resident information or contact your Community Center for more details.





# Island Palm Communities

## Upcoming Events

### National Night Out NNO (October 4<sup>th</sup> – October 8<sup>th</sup>)

Celebrate National Night Out all week!



### Kid's Costume Contest (October 18<sup>th</sup> – October 22<sup>nd</sup>)

Comment your kids Halloween costumes on our Facebook post for a chance to win a Halloween treat!



### Halloween Drive Throughs

Dress up & drive over to your community center for a Halloween goodie bag drive through! \*Locations & dates to be announced.

### Group Fitness Classes

Classes offered: Zumba, Strong Nation, Dance2Fit, Yoga, Bootcamp

- In-person, outdoor classes in both North and South regions available. Participants limited to 25 people. Registration required at [www.picktime.com/IPCFitnessClasses](http://www.picktime.com/IPCFitnessClasses)
- Virtual fitness classes still available!

*Check the IPC Facebook events page for more details.*





# Directorate of Emergency Services

MSG Justin Brown  
(808) 656-6455





# Directorate of Emergency Services

U.S. ARMY



FEDERAL TRADE COMMISSION

IdentityTheft.gov

## What To Do Right Away

Transitioning service members need to maintain vigilance when applying for jobs. There are many false websites posing as job recruiters that scammers use to acquire personal information.

- + Step 1: Call the companies where you know fraud occurred.
- + Step 2: Place a fraud alert and get your credit reports.
- + Step 3: Report identity theft to the FTC.
- + You may choose to file a report with your local police department.

## What To Do Next

- + Close new accounts opened in your name.
- + Remove bogus charges from your accounts
- + Correct your credit report.
- + Consider adding an extended fraud alert or credit freeze.
- + Review your credit reports often.

### Security TTPs

- Leave home address off of your resume.
- Safeguard your Social Security Number.
- Use privacy settings on job sites.
- Avoid sending links to personal social media accounts.
- Use caution if applying to a job that sounds too good to be true.
- Visit [IdentityTheft.gov](https://www.identitytheft.gov) for more information.





# Directorate of Emergency Services

## *Automated Installation Entry (AIE)*

- AIE is the Army's enterprise installation access control system- critical for the identification and denial of terrorists, criminals and potential insider threats attempting to access Army installations
- Enhances installation security
- AIE will provide continuous vetting against various criminal information databases of all affiliated personnel (ID Card holders) as well as contractors and all visitors
- AIE is expected to be implemented within the first two weeks of October. Once implemented, all affiliated personnel must be registered in to the system.
- Registration is a one time event, and is accomplished the **FIRST TIME** someone's ID card is scanned at the Gate. Registration will cause a short delay (1-3 seconds) which could result in slower entry over the course of the first 90 days of implementation.
- We ask for everyone's patience and ask that everyone plan their commute accordingly.

Questions? Email: [usarmy.hawaii.visitors@mail.mil](mailto:usarmy.hawaii.visitors@mail.mil)





# Directorate of Emergency Services

MILITARY POLICE: 808-655-5555 (North region) / 808-438-7114 (South region)  
911 for emergencies

## Installation Access Control

### Types of Visitor Passes – US Citizens

Pass	Access	Process
<b>One Day Pass-</b> Infrequent visitors (Museum, Cemetery, Special Events) Delivery Drivers (food, flowers, etc.) Taxi Drivers	Pass is valid until midnight on the day of issuance. Individual must have a valid reason for entry onto the installation. Pass holder can enter through any ACP on installation they have been granted access.	Apply at a Visitor Control Center (VCC) or Vehicle Processing Center (VPC). All visitors will provide a valid and original form of ID, to include a federal identification card, state driver's license, state identification card, or passport which complies with Public Law 109-13 (The REAL ID Act of 2005). Otherwise, access will be denied.
<b>Extended Pass-</b> Disabled Veterans DOE Teachers DOE bus drivers Agent card holders Au Pair Family (non DoD) Contractors/Vendors Disabled Veterans (TAMC, DDHC)	Valid for 2 days up to 1 year based upon need. Requires a sponsor and a valid reason for entry onto the installation; once vetted, pass holder can enter through any gate unescorted to the installation they have been granted access.	Apply at a Visitor Control Center (VCC). All visitors will provide a valid and original form of ID, to include a federal identification card, state driver's license, state identification card, or passport which complies with Public Law 109-13 (The REAL ID Act of 2005). Otherwise, access will be denied.  <b>Please note:</b> House guests staying in on-post family housing for more than six days must be registered at the resident's community center.

### Types of Visitor Passes – Non-US Citizens

Pass	Access	Process
<b>Any Pass</b>	Individual must be sponsored by a DoD ID Card Holder. Pass holder must be escorted by the Sponsor at all times while on the installation they have been granted access.  *Sponsor: must 18 years of age or older	Apply at a Visitor Control Center (VCC). A valid form of Identification, such as a Passport, must be presented in order to obtain a background check. Otherwise, access will be denied.



# Religious Support Office

Chaplain (MAJ) Mark Worrell  
Community Chaplain  
[mark.d.worrell2.mil@mail.mil](mailto:mark.d.worrell2.mil@mail.mil)





# Religious Support Office



## U.S. ARMY HAWAII RELIGIOUS SUPPORT



### Religious Worship and Service Schedule

<u><b>PROTESTANT</b></u>		
<b>SUN</b>		
0900	Schofield Community Chapel	Main Post Chapel
0900	Traditional Protestant	Fort DeRussy Chapel
0900	General Protestant	Tripler Army Medical Center
1000	Impact Protestant	Helemano MRC
1000	Saint Martin's Anglican	Soldiers Chapel
1030	Contemporary Protestant	Aliamanu MRC
1045	Wheeler Chapel Service	Wheeler Army Airfield Chapel
1230	Samoan Protestant	Aliamanu MRC
1400	Bi-Lingual Spanish Service	Wheeler Army Airfield Chapel
<b>THU</b> 1800	*Soulful Service (1st & 3rd) Wheeler Army Airfield Chapel	
<u><b>ISLAMIC</b></u>		
<b>FRI</b> 1200	Jummah Prayers	Main Post Chapel Annex
<u><b>BUDDHIST</b></u>		
<b>THU</b> 1800	Wkly Service—"Reincarnation"	Soldiers Chapel
<u><b>PAGAN</b></u>		
<b>FRI</b> 1900	Pagan Service	Fellowship Hall, Wheeler AAF

<u><b>ROMAN CATHOLIC</b></u>		
<b>SUN</b>		
0830	Mass	Aliamanu MRC
1100	Mass	Main Post Chapel
1100	Mass	Tripler Army Medical Center
<b>MON-THU</b>		
1200	Daily Mass	Tripler Army Medical Center
<b>SAT</b>		
1700	Mass	Tripler Army Medical Center
<u><b>ORTHODOX</b></u>		
<b>SUN</b>		
0800	Divine Lit.	Soldiers Chapel
<u><b>JEWISH</b></u>		
<b>FRI</b>		
1930	Aloha Chapel Pearl Harbor Building #1514	
<i>For more information, please call the Religious Support Office (RSO) at (808) 787-1551</i>		

<b>Aliamanu Military Reservation Chapel</b> 1850 Bougainvillea Loop Honolulu, HI 96818	<b>Fort DeRussy Chapel</b> 2055 Kalia Road Honolulu, HI 96815 (across from Hale Koa Military Hotel)	<b>Helemano Military Reservation Chapel</b> 1-99 Helemano Military Reservation Wahiawa, HI 96786	<b>Main Post Chapel</b> 790 McCornack Rd Schofield Barracks, HI 96857 <b>Annex—Bldg. 791</b>	<b>Soldiers Chapel</b> Building #590 10 Heard Street Schofield Barracks, HI 96857	<b>Tripler Army Medical Center Chapel</b> 1 Jarrett White Road Honolulu, HI 96859	<b>Wheeler Army Airfield Chapel</b> Building #679 548 Wright Avenue Wahiawa, HI 96786
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as of 17 August 2021





# Religious Support Office

Protestant Women of the Chapel

## JOIN US FOR

- Bible Study
- Community
- Fun

Tuesdays: 9:00-11:30

AMR Chapel



*PWOC*  
*Schofield Barracks North*

COME JOIN THE PROTESTANT WOMEN OF THE CHAPEL TUESDAY MORNINGS AND WEDNESDAY EVENINGS THIS FALL FOR BIBLE STUDY AND FELLOWSHIP!! FOR MORE INFORMATION PLEASE EMAIL US AT [SCHOFIELDPWOC@GMAIL.COM](mailto:SCHOFIELDPWOC@GMAIL.COM)



SCAN ME





# Religious Support Office

## *Thanksgiving Build-A-Meal*

### Thanksgiving Build-a-Meal

Please donate to help military families during the Thanksgiving holiday. All donations will be used to provide food baskets to Soldiers and Families.

Two ways to give:

1. Offer a donation of \$5 or more at commissary by letting your cashier know. The amount will be added to the grocery bill. (Sept. 26 – Oct. 29).
2. Bring canned goods and non-perishable items to your Unit Ministry Team.
  - Please limit donations to green beans, stuffing, cranberries, instant mashed potatoes, corn bread mix, and yams.

HELPING ARMY FAMILIES IN HAWAII

For more information speak to your unit chaplain or call 808.787.1551.





# Army Medicine

SGM Audrey David  
Sergeant Major  
Desmond T. Doss Health Clinic

## Desmond T. Doss Health Clinic

<https://desmond-doss.tricare.mil/>

FB: @[Desmond.T.Doss.HealthClinic](https://www.facebook.com/Desmond.T.Doss.HealthClinic)

Insta: @[DesmondTDossHealthClinic](https://www.instagram.com/DesmondTDossHealthClinic)

## Tripler Army Medical Center and Warrior Ohana Medical Home

<https://tripler.tricare.mil/>

FB: @[TriplerArmyMedicalCenter](https://www.facebook.com/TriplerArmyMedicalCenter)

Insta: @[TriplerArmyMedicalCenter](https://www.instagram.com/TriplerArmyMedicalCenter)

Twitter: @[TriplerAMC](https://twitter.com/TriplerAMC)



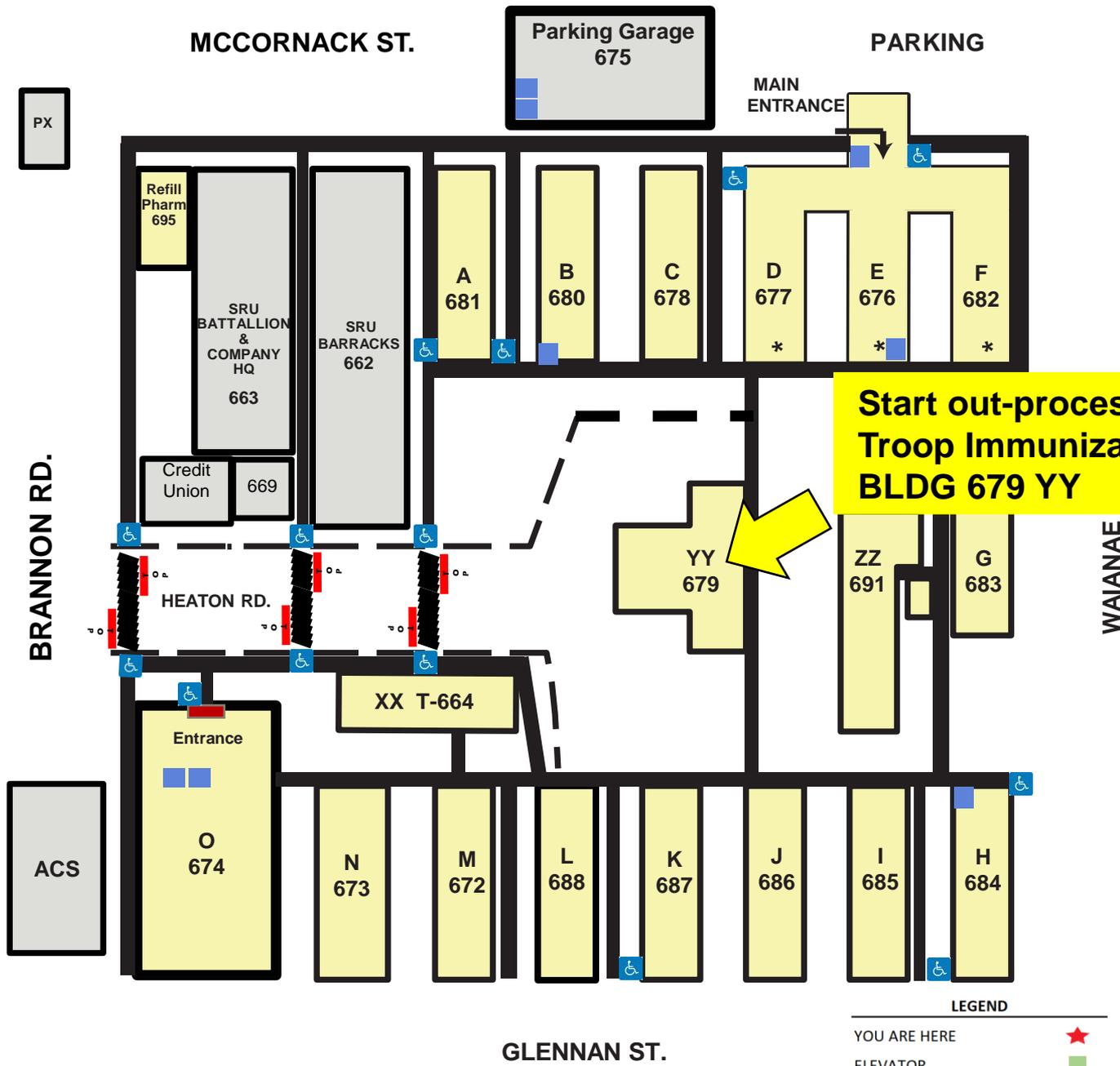


# Desmond T. Doss Health Clinic

## *Medical Out-Processing for ETS/Retiring Service Members*

- Soldiers can medically out-process MON, TUES, THURS, FRI from 0700-1200 and WED from 1300-1500
- All out-processing begins at Troop Immunizations in Building 679
- Soldiers must be in a military uniform IAW USARHAW Policy #16
- **Please begin Retirement/ETS exams 6 months prior to the start of terminal leave**
- DDHC cannot sign off on clearance papers without the Separation History and Physical Exam, PHA, and Dental Exam
- Mandatory Assessments include:
  - Periodic Health Assessment (PHA)
  - Post-Deployment Health Re-Assessment (PDHRA)
  - FEMALE SOLDIERS – Well Woman Exam
  - Behavioral Health Checks
  - Separation History and Physical Exam (SHPE)
  - Vision Readiness
  - Hearing Test
  - Routine Immunizations
  - Related lab requirements





**Start out-processing in Troop Immunizations, BLDG 679 YY**

**LEGEND**

- YOU ARE HERE ★
- ELEVATOR ■
- D, E, F, ENTER THROUGH E1 ✱
- RAMP ♿



# Army Medicine

- Patients who received COVID-19 vaccines from a MTF are not able to use the new Hawaii Smart Health Card
- The State of Hawaii does not have the ability to verify health records from the Department of Defense at this time
- Please carry your COVID-19 vaccine card with you to show proof of your vaccination status
- If your card is lost or stolen, you can obtain a replacement by visiting our Patient Administration Office in Bldg. 676 from 8 am to 4 pm.



- Went live Sept. 25
- All MTFs DoD-wide will use one records management system
- Access the new Patient Portal at: <https://patientportal.mhsgenesis.health.mil>
- Non-CAC holders go to: <https://myaccess.dmdc.osd.mil> to register for a DS login

- Clinic impacts include increased training hours and decreased appointment availability
- Visit our Facebook page for a Town Hall recording explaining our transition to MHS Genesis

- Booster vaccines available for patients who meet current CDC guidelines
- Stop by our Schofield Barracks Exchange location, open Wed & Fri 9 am – 3 pm
- For Monday appointments, visit our Conroy Bowl location from 8-10 am and 1-3 pm
- Walk ins welcome, or you can book an appointment at [www.operationcovidshot.com](http://www.operationcovidshot.com)



- DDHC observes the U.S. Army Garrison – Hawaii dress code
- Please ensure you adhere to this policy when attending medical appointments
- For more information on the dress code, visit <https://home.army.mil/hawaii/index.php/contact/faq>





# SHARP<sup>SM</sup>

SEXUAL HARASSMENT/ASSAULT RESPONSE & PREVENTION

Neila Lawrence  
SHARP Program Manager, USARHAW  
Office: (808) 655-1603  
Cell: (808) 436-7090

Nelson Martinez  
Sexual Assault Response Coordinator, USAG-HI  
Office: (808) 655-9433  
Cell: (808) 927-6609

**USARHAW 24/7 SHARP Hotline: 833-727-2808 (SARC808)**

<https://www.facebook.com/USARHAWSHARP/>

DoD Helpline: (877) 995-5247

[www.safehelpline.org](http://www.safehelpline.org)





# SHARP

## *Transition Support*

### Veteran's Affairs (VA):

- 1) Spark M. Matsunaga VA Medical Ctr
  - 459 Patterson Road, E-Wing
  - Honolulu, HI 96819
  - (808) 214 – 1306
  - <https://www.va.gov/pacific-islands-health-care/health-services/#primary-care>

### SERVICES:

- Primary Care
- Pharmacy
- Mental Health Care
- PTSD Care
- Psychology
- Suicide Prevention
- Caregiver Support
- Homeless Veteran Care
- LGBTQ+ Veteran Care
- Patient Advocates
- Returning Service Member Care
- Women Veteran Care
- Telehealth
- Whole Health

### Vet Center:

- 1) Honolulu Vet Center
  - 1680 Kapiolani Blvd.
  - Honolulu, HI 96814
  - (808) 973 – 8387
- 2) West Oahu Vet Center
  - 885 Kamokila Blvd.
  - Kapolei, HI 96707
  - (808) 674 - 2414

### SERVICES:

- Individual / Group Counseling
- PTSD Counseling
- Military Sexual Trauma (MST) Counseling
- Help for Women Veterans
- Marital / Family & Couples Counseling
- Bereavement Counseling
- Employment Counseling & Referral
- Alcohol & Drug Treatment Referrals
- Community Education
- Assistance w/applying for VA Services

**USARHAW 24/7 SHARP Hotline: 833-727-2808 (SARC808) DoD Helpline: (877) 995-5247**





# Defense Commissary Agency

David Mattern

[david.mattern@deca.mil](mailto:david.mattern@deca.mil)





# Defense Commissary Agency

## *News From The Commissary*

### ✓ **Commissary Store Brands Fall Back to Savings Sales**

- Oct. 11-24
- Look for our private label reduced prices

### ✓ **Click2Go on line ordering**

- Went live Sept. 27 at all Hawaii stores
- Go to [commissaries.com](http://commissaries.com) and click on Click2Go to sign up.

### ✓ **Emerald (New Check Out System)**

- Operational at all stores. Increased number of self check outs. Thanks for your patience as we transition to this new system

### ✓ **Focus Groups for Spouses (Hui), BOSS, and Retirees.**

- Held quarterly at the commissary. If you are interested send an e-mail to Martha Martinez at [martha.martinez@deca.mil](mailto:martha.martinez@deca.mil)

### ✓ **Spouse preference hiring**

- Available at the commissary for sales store checkers.
- Less than two years on station we can bypass USA Jobs.
- Need a copy of sponsor's orders, marriage certificate, and resume





# Army & Air Force Exchange Service

Nanami Taniguchi  
Schofield Store Manager  
(808) 622-1773

<https://www.facebook.com/HawaiiExchange>





# Army & Air Force Exchange Service

- The Exchange has been recognized annually as a leading employer of Veterans and we want you to be a part of our team!
- Find your opportunity on [ApplyMyExchange.com](https://www.applymyexchange.com)
  - Hourly
  - Management
  - Corporate
  - Distribution
  - Management Trainee Program

## VETERAN OPPORTUNITIES

**EXCHANGE™**

**45K** VETERANS & SPOUSES HIRED

**50K** GOAL: VETERANS & SPOUSES HIRED

**5K** TO GO

**1,634** WOUNDED WARRIORS HIRED SINCE 2010

Apply Now





# Army & Air Force Exchange Service

## *Schofield Main Exchange Events*



- **Saturday, Oct. 9, 11:30 a.m.-1 p.m.**  
Spin the Digital Garrison Wheel for prizes, coupons and drinks
- **Saturday, Oct. 23, 11:30 a.m.-1 p.m.**  
Share your thoughts with the Schofield team and receive a \$5 gift card
- **Wednesday, Oct. 27, 11:30 a.m.-1 p.m.**  
Come out and meet the manager at the Schofield Main Store





# Army & Air Force Exchange Service

## *Hickam Store Events*

- **Thursday, Oct. 7 and 21, 12-1 p.m.**  
Come out and meet the manager at the Hickam Main Store
- **Wednesday, Oct. 13, 11 a.m.-1 p.m.**  
Come join the Hickam Main Store and help us celebrate the U.S. Navy's birthday
- **Saturday-Sunday, Oct. 17-17**  
Use your Military Star Card at your Hickam Main Store and enter a drawing to win a gift basket. Winner will be announced Oct. 18.





# Army & Air Force Exchange Service

## *Due Outs & Updates*

### ✓ **Due Outs**

- Price Match
- Loyalty Program

### ✓ **Updates**

- Door Dash
  - Available at JBPHH and Schofield
  - Boston Market, Burger King, Charley's and Popeye's
- Item Availability
  - Change in shipping
  - Talk to a manager



**EXCHANGE**  
ARMY & AIR FORCE EXCHANGE SERVICE

**DOORDASH**

A world of flavors, delivered at **X** SCHOFIELD FOOD COURT & DUAL FOODS

**EVERY FLAVOR WELCOME**

Visit [DoorDash.com](https://DoorDash.com) to sign up!

1 ENTER YOUR ADDRESS    2 CHOOSE A RESTAURANT    3 TRACK YOUR ORDER





# USO

Ricky Tucay  
Schofield Barracks Center Manager  
(808) 387-0016





# USO Hawaii

## What's Happening

- ❖ Weekly Lunch Programs - Operation Birthday Cake – Halloween events
- ❖ For more info check our respective USO Facebook page



Hawaii



**USO**  
Volunteer

BE A FORCE BEHIND  
THE FORCES<sup>SM</sup>

**BECOME A USO  
VOLUNTEER**

[USO.org/volunteer](http://USO.org/volunteer)    [volunteers.uso.org](http://volunteers.uso.org)

USO Schofield Barracks  
808-517-3031

Ricky Tucay, Center Manager  
808-426-6686  
rtucay@uso.org

Madeline Calkin, Center Operations Specialist  
808-650-4390  
mcalkin@uso.org



**Transitions Program**

**USO** | Transitions

**Service Members:**  
You are here.

**Where to next?**

- Employment
- Mentorship
- Education
- Financial Readiness

To get started, schedule a virtual appointment with a Transition Specialist at:

**[uso.org/transition](http://uso.org/transition)**

## Hours of Operations

### Schofield

Mon – Fri: 0900 – 2000  
Sat – Sun: 1000 - 2000

### Ft. Shafter

Mon – Fri: 1100 – 1900  
Sat – Sun: 1600 - 1900

### PTA

Mon – Thu: 1200 – 1800  
Sun: 0700 - 1800

### Airport

Mon – Sun: 0800 – 2000





ARMED SERVICES YMCA

# Armed Services YMCA

**Michael Vaughn**

Wheeler Branch Director

(808) 624-5645

[wheeler@asymcahi.org](mailto:wheeler@asymcahi.org)

1262 Santos Dumont Ave, Wahiawa, HI 96786

[www.asymcahi.org](http://www.asymcahi.org)





# Armed Services YMCA

## *Upcoming Programs*

### ✓ Operation Ride Home

#### **Free roundtrip airline tickets home for Thanksgiving and Christmas**

- Accepting Applications Now! Deadline is October 15<sup>th</sup>;
- Applicants and their families must be E5 or below;
- Command must approve leave dates (page 2);
- Applications and FAQs available at [www.asymca.org/hawaii/operationridehome](http://www.asymca.org/hawaii/operationridehome)
- Submit applications to the Wheeler ASYMCA by October 15th

### ✓ Operation Holiday Joy – Thanksgiving

#### **Bountiful Thanksgiving meal basket for E6 and below military families who may benefit from a free Thanksgiving meal and commissary gift card**

- Referral forms can be downloaded from our website at [bit.ly/OperationHolidayJoy2021](http://bit.ly/OperationHolidayJoy2021) and are due no later than Nov 12<sup>th</sup>;
- If units are interested in volunteering, more info can be found at [bit.ly/OperationHolidayJoy2021](http://bit.ly/OperationHolidayJoy2021) or call or visit the Wheeler ASYMCA for more information.





# Wheeler Saddle Club

Chris Todd

[www.wheelersaddleclub.com](http://www.wheelersaddleclub.com)

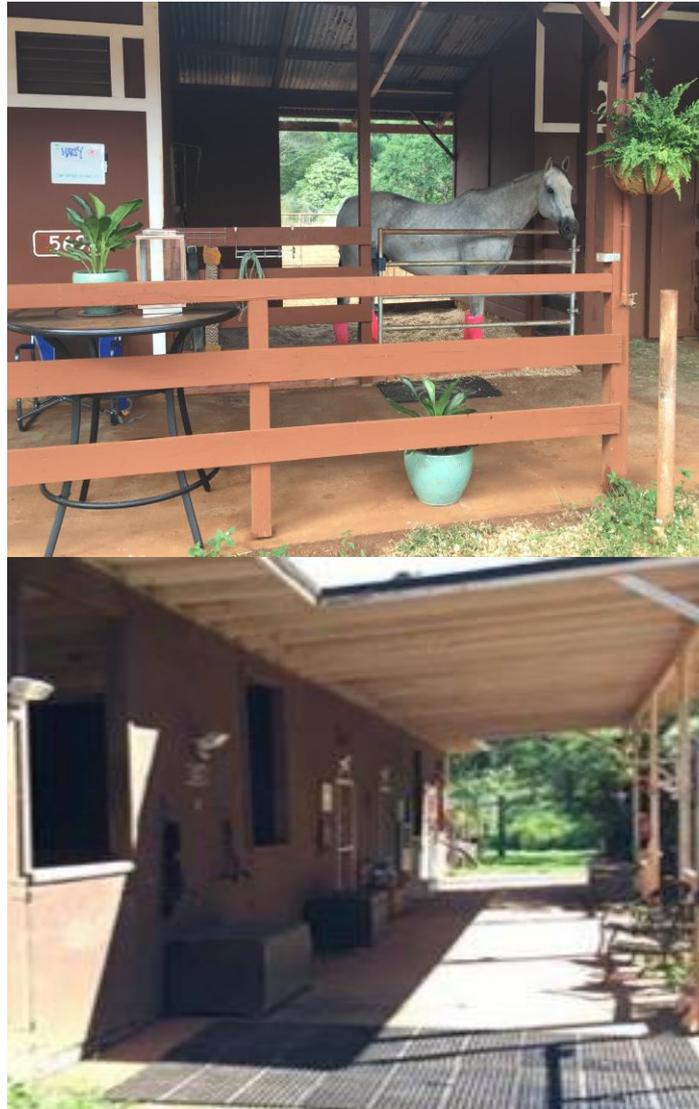




# Wheeler Saddle Club

Wheeler Saddle Club is a non-profit, non-governmental private organization.

The purpose is to provide an organization that serves the military community, especially the Active Duty members, by providing a friendly and cooperative equine facility where authorized patrons can stable their horse(s) for a designated membership fee and monthly work hours.



Our membership consists mainly of Active Duty and Retired Military

**Membership FEES:**  
\$125 per month for a two stall barn with tack/feed room or \$65 per month for a single stall barn with tack/feed room.

Share boarder fee is \$25 per month.

All members must complete 4 monthly work hours at stables.





# Wheeler Saddle Club

Heritage Girls Field Trip Home School Adventure Club

Boy Scout Camp Out



Change of Command

WSC Painting Party

CAV Stable Call





# Calendar at a Glance

## October 2021

- **10/2:** Retiree Appreciation Day
- **10/4-7:** Tropic Lightning Week
- **10/6:** Community Update (FB Live)
- **10/8:** Garrison Org Celebration
- **10/8:** USARPAC and 25<sup>th</sup> ID Training Holiday
- **10/11:** Columbus Day Federal Holiday
- **10/20:** FMWR Virtual Hiring Fair
- **10/20:** Community Update (FB Live)
- **10/21:** Garrison Exercise
- **10/26:** Career Summit
- **10/27:** Community Information Exchange
- **10/31:** Halloween (*Authorized trick-or-treat hours are 5-8 p.m.*)

## November 2021

- **11/3:** AMR Town Hall
- **11/10:** FMWR Virtual Hiring Fair
- **11/11:** Veterans Day
- **11/12:** USARPAC and 25<sup>th</sup> ID Training Holiday
- **11/17:** FMWR Virtual Hiring Fair
- **11/17:** Community Update (FB Live)

## November 2021 (*continued*)

- **11/24:** Thanksgiving Meal at DFACs
- **11/25:** Thanksgiving Holiday
- **11/26:** USARPAC and 25<sup>th</sup> ID Training Holiday
- **11/29:** Wheeler Gym Reopens

## December 2021

- **12/1:** Community Information Exchange
- **12/1:** Quarterly Housing Town Hall
- **12/10:** Single Soldier Holiday Bash
- **12/15:** Community Update (FB Live)
- **12/23:** 25<sup>th</sup> ID Training Holiday
- **12/24:** Federal Holiday (Observed for Christmas)
- **12/27:** USARPAC Training Holiday
- **12/30:** 25<sup>th</sup> ID Training Holiday
- **12/31:** Federal Holiday (Observed for New Year's Day)





# Online Resources

## Community Resource Guide

- ✓ <https://crg.amedd.army.mil/guides/usarpac/hawaii>

## CIE Slides and Community Calendars

- ✓ <https://home.army.mil/hawaii/index.php/garrison/pao/CIE>
- ✓ <https://home.army.mil/hawaii/index.php/my-fort/calendar>
- ✓ <https://hawaii.armymwr.com/>

## Newcomers Guide & Information

- ✓ <https://home.army.mil/hawaii/index.php/my-fort/newcomers>

## Emergency Preparedness

- ✓ <https://www.ready.gov/>
- ✓ <http://dod.hawaii.gov/hiema/>

## Health Care/Tricare Updates

- ✓ <https://www.dmdc.osd.mil/milconnect>
- ✓ <https://www.Tricareonline.com>
- ✓ <https://www.Relayhealth.com>

## Spouses Clubs

- ✓ North: [www.schofieldspousesclub.com](http://www.schofieldspousesclub.com)
- ✓ South: [www.fortshafterhui.com](http://www.fortshafterhui.com)





# Commander's Comments

Feedback Always Welcome

ICE	Ask the GC
 <a href="https://ice.disa.mil">https://ice.disa.mil</a>	 usarmy.hawaii. askthegc@mail.mil





**NEXT**

**Community Information Exchange**

**Oct. 27, 2021**





# Back Up Slides





# Directorate of Family and Morale, Welfare and Recreation



## Army Family Action Plan

**Do you have a quality of life issue that the Department of the Army should know about? Would you like to be an Agent of Change?**

**PLEASE VISIT THE ARMY FAMILY ACTION PLAN (AFAP) AT THE NEW ARMY FAMILY WEB PORTAL (AFWP) at**

**<https://www.armyfamilywebportal.com>**

*(Select "Issue Management System" from the Menu)*

### **Issue Management System (IMS) – Web copy**

<https://www.armymwr.com/happenings/army-family-web-portal>):

The Army Family Action Plan (AFAP) Issue Management System (IMS) allows registered and unregistered users to submit issues online regarding their communities or other aspects of Army life. Issues are reviewed and managed by AFAP staff, and IMS can be used to track the status of your issue and view others that are currently under review.

### **Facebook post**

<https://www.facebook.com/FamilyMWR/posts/10159637880160086>

### **Twitter**

<https://twitter.com/FamilyMWR/status/1404468676254867458>):

What does the new Army Family Web Portal Issue Management System mean for the Army community? You now have a fast & easy way to submit your quality of life issues to Army leadership. Submit your issues today, and improve the Army of tomorrow! To learn more, please visit <http://armymwr.com/afwp>

**You can submit your issue or  
suggestion at**

[https://ims.armyfamilywebportal.com/  
submit](https://ims.armyfamilywebportal.com/submit)

POC: Mary Ann Scott, Army Volunteer Corps Coordinator  
Office: (808) 787-4206 or (808) 787-4227  
Email: [maryann.c.scott.civ@mail.mil](mailto:maryann.c.scott.civ@mail.mil)





## ARMY FAMILY TEAM BUILDING



### ARMY FAMILY TEAM BUILDING (AFTB) ONLINE TRAINING IS NOW AVAILABLE AT THE NEW ARMY FAMILY WEB PORTAL (AFWP) RESOURCE CENTER

PLEASE VISIT THE NEW ARMY FAMILY WEB PORTAL (AFWP) at

<https://www.armyfamilywebportal.com>

*(Select "ACS" at the AFWP Home page located at top of screen next to Register/Log in)*

OR

### Download the APP

from your Google play or Mac App Store!



Army Family Team Building (AFTB) is a training program that promotes self-sufficiency and self-reliance to Military Family Members.

#### Levels K (Knowledge), G (Growth), L (Leadership):

- Gain Army Knowledge
- Learn Military Customs and Traditions
- Explore Personality Traits
- Learn to Coach and Mentor
- Learn Ways to Cope with Stress
- Explore Leadership Styles

***and so much more!***

***To receive your Certificate of Completion for all three AFTB Training Levels completed, please email a snapshot photo to:***

POC: Mary Ann Scott, Army Volunteer Corps,  
Program Manager

Office: (808) 787-4227

Email: [maryann.c.scott.civ@mail.mil](mailto:maryann.c.scott.civ@mail.mil)





## Army Community Service

### ARMY FAP SAFE SLEEP CAMPAIGN



# The ABC's of Safe Sleep

## **A** Alone in Their Sleeping Space

Alone means removing all items from baby's crib:

- ☒ Stuffed animals
- ☒ Loose blankets (swaddling is ok until your baby can roll over)
- ☒ Crib bumpers
- ☒ Anything that could increase risk of strangulation

**Alone doesn't mean away.**  
The risk of SIDS reduces by 50% for babies who sleep in the same room as their parent. Share your room with baby for at least their first six months.



## **B** Placed on **Back**

Always place baby on their back on a firm surface to sleep.

## **C** Asleep in **Crib**

Use a crib, bassinet, or portable crib that meets safety standards (See <https://www.cpsc.gov/SafeSleep>).

Never let baby sleep on a couch or sofa.

If baby falls asleep in their car seat, move them to their safe sleep spot at your destination.

### ARMY NEW PARENT SUPPORT PROGRAM

New Parent Support services are available to all eligible Families with child(ren) **prenatal to 3 years old**, whether they live on or off the installation.

NPSP services are voluntary and **designed to empower parents**. build on the strengths and skills of parents, include both parents and promote positive parenting practices.

NPSP-Home Visitors are Licensed Clinical Social Workers and Registered Nurses who provide a **range of educational services and support** to parents.



Please contact your installation **New Parent Support Program** for more information about safe sleep and the Army New Parent Home Visiting Program.

For more information, contact  
Army Community Service New  
Parent Support Program at  
(808) 787-4227





# Directorate of Family and Morale, Welfare and Recreation



## Child & Youth Services

The Army FCC Program is a child care option offered in homes on post by authorized Military Family members and qualified civilians working as independent contractors.

## Family Child Care Providers *A career in Family Child Care awaits you!*

### Announcing new bonuses for FCC providers!

effective 01 June 2020, a retention bonus of **up to \$1,000** will be offered to FCC Providers who relocate their home business to their next installation and a recruitment bonus of **up to \$1000** will be offered to those who successfully open their homes for the first time!



# BENEFITS

- Expedited background check clearance process
- Paid training
- Opportunities to increase your salary with training & education
- Business that moves when you move
- Stay at home with your children & earn a salary at the same time

More information about benefits:  
<https://www.armymwr.com/programs-and-services/family-assist/family-child-care-homes>



### FCC Provider Transfer

## A career in Family Child Care awaits you!

## Contact FCC office at 655-1521 or PCS office at 655-5314/8380





# Directorate of Family and Morale, Welfare and Recreation

## Military OneSource



### In-Home Child Care Fee Assistance Pilot Program

The Department of Defense is committed to ensuring service members and their families have access to the child care they need to be mission ready. To help with expanding child care needs, the DOD is starting a small pilot program to explore providing fee assistance for full-time, in-home child care services.

In-home providers must successfully complete requirements for background checks and complete 32 hours of training covering topics including CPR and first aid, child abuse prevention, safe sleep and care for children with special needs, if needed. Space in the pilot program is limited. To learn more, please visit:

<https://www.militaryonesource.mil/family-relationships/parenting-and-children/childcare/in-home-child-care-fee-assistance-program/>

Families may use the expanded child care service available through Military OneSource to search for in-home providers.

Reach out to Military OneSource tax consultants if you have questions about tax implications for parents who employ care providers in their home.

The fee assistance pilot program will cover full-time care for a minimum of 30 hours to a maximum of 60 hours of child care weekly. Care is not limited to Monday through Friday or time of day.

In its first year, the pilot program will be open in five regions that have high demand and the longest waitlists for child care. These locations are the National Capital Region; Hawaii; San Diego, CA; Norfolk, VA; and San Antonio, TX. Military Families currently on the MilitaryChildCare.com waitlist or requesting child care via MilitaryChildCare.com in the five selected regions are eligible to participate in the pilot program.

Eligibility requirements include:

- Single or dual Active Duty members
- Single or dual Guard or Reserve members on active duty
- Active Duty members with a full-time working spouse
- Guard or Reserve members on active duty with a full-time working spouse
- Active Duty members with a spouse enrolled in a postsecondary institution on a full-time basis
- Guard or Reserve members on active duty with a spouse enrolled in a postsecondary institution on a full-time basis

Families will be responsible for finding their own in-home child care providers. Providers must be U.S. citizens and:

- Be at least 18 years of age
- Hold a high school diploma or equivalent
- Read, speak and write English

Military OneSource is your 24/7 connection to information, parenting tips and support for every member of your Military Family – one source for your best MilLife. [www.MilitaryOneSource.mil](http://www.MilitaryOneSource.mil) | 800-342-9647





## *Military OneSource*



## Alternative Child Care Options

Military Families now have expanded options to find available and flexible child care solutions through Military OneSource

### **New, Free Access to Flexible, Online Child Care Service**

Through Military OneSource, Military Families now have **free access** to a national database of more than a million caregivers so they can find hourly, flexible and on-demand child care. The nationally recognized subscription service lets you:

- ✓ Search based on your own needs and criteria
- ✓ Find potential care providers
- ✓ Check references
- ✓ Review background checks

You can even interview caregivers through the service. It's easy to access and is a virtual solution allowing you to choose, hire and pay providers on your terms.

<https://www.militaryonesource.mil/family-relationships/parenting-and-children/military-childcare-services>

For questions, please contact Military OneSource: 800-342-9647





# Directorate of Family and Morale, Welfare and Recreation

## Child & Youth Services (CYS)



### MILITARY CHILDCARE dot com

Using **MilitaryChildCare.com**, you can find comprehensive information on child care programs worldwide, conduct a customized search for the care you need, and submit a request for care at any time and from any location. *Follow these four steps!*

#### CREATE ACCOUNT:

Go to **MilitaryChildCare.com** to create an account containing information about your family, or to login using an existing username and password.

#### SEARCH and REQUEST CARE:

Search the system for the child care options that best fit your needs and submit your requests for care.

#### MANAGE MY REQUESTS:

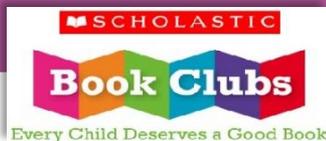
You can manage your requests for care from anywhere in the world.

#### UPDATE MY PROFILE:

Keep your *My Profile* page up-to-date with important information.

To get started visit: **Militarychildcare.com**

For questions/support call: **855.696.2934**



**Receive free Scholastic Books for all new and re-registering children**

### PARENT CENTRAL SERVICES Registration Requirements for CYS Services

- ❖ Official shot record with a Negative TB test result (12 months and older) or TB Document F: State of Hawaii TB Clearance Form, signed & stamped by a Licensed Practitioner.
- ❖ Flu shot is required for children enrolled in FULL DAY CARE. The deadline for the Flu Shot will be December 31st of each year. Children who are 6 months or older, or have never had the flu shot will receive the first half of the shot and the second half 30 days later.
- ❖ CYS Services Health Assessment (due within 30 days of registration).
- ❖ If your child has special needs (i.e. asthma, diet restrictions/intolerances, seizures, ADHD, Diabetes, Autism, Eczema, Behavioral concerns, etc.) additional forms will need to be submitted. Contact one of our offices for details.
- ❖ Two local emergency contacts (adults other than parents or legal guardian).
- ❖ Proof of Total Family Income (most recent end of month LES and/or pay stubs).
- ❖ Family Care Plan for Single/Dual Military Families (due within 30 days of registration).

**Please contact Parent Central Services for registration packets and more information about the programs that we offer at:**

**Aliamanu Parent Central Services (AMR)**  
154 Kauhini Road, BLDG 1782 Phone (808) 833-5393 Hours 0800-1700  
Walk-in 0800-1100 Appointments 1300-1600

**Schofield Parent Central Services**  
241 Hewitt Street, BLDG 1283 Phone (808) 655-5314/ (808)655-8380 Hours  
0730-1700 Walk-in 0800-1100 Appointment 1200-1600





# Directorate of Family and Morale, Welfare and Recreation

## Community Recreation Division



### Equipment Check-Out Center

Camping equipment, land, and water sports equipment.

Softball, volleyball, and flag football sets.

Party essentials like inflatable bouncers, canopies, tables, chairs, coolers, a large trailer BBQ grill, cotton candy, shave ice, and popcorn machines.

(They've even got a dunk tank!)

### Programming

Fishing, Hiking, Learn to Surf, Paddleboard, and Kayaking

### Warrior Adventure Quest

Paintball (Re-ball)

### Island Divers Hawaii

Rental gear, PADI certification in Basic and Advanced Open Water Organized dives (boat, beach, and even night dives)



For additional information, call the Outdoor Recreation Center at (808) 655-0143.



# FMWR Phone Numbers

## North Side

### BOWLING CENTERS

**Schofield Barracks**.....655-0573

Mon – Fri 9:00 A.M. - 09:00 P.M.

Sat 3:00 p.m. – 9:00 P.M. Sun 12:00 P.M -6:00 P.M.

Snack Bar is open on Monday - Friday 11:00 A.M. to 2:00 P.M. & 5:00 P.M. to 9:00 P.M.. Saturday 3:00 P.M. to 9:00 P.M. & Sunday from 12:00 P.M.to 6:00 P.M. Telephone number: (808) 655-3978 Barber Shop Business Hours: Monday & Tuesday, Thursday - Sunday: 08:00 A.M. - 4:00 P.M.

**The HANGAR**.....656-1745

Mon, Tue, Wed Closed

Thursday 11:00am-2:00pm, 5:00pm-10:00pm \*18+ after 8 p.m.

Friday 11:00am-2:00pm 6:00pm-10:00pm \*18+ after 8 p.m.

Saturday 11:00am-2:00pm, 6:00pm-10:00pm \*18+ after 8 p.m.

### DINING & ENTERTAINMENT

**Nehelani**.....**Office Currently Closed For assistance, call Hale Ikena 438-1974**

### GOLF

**Leilehua Golf Course**.....655-4653

**Pro Shop & Tee Times** Mon-Sun: 06:30-06:00 P.M.

**Leilehua Grill**.....655-7131

Mon-Sun.....0600-1800

Driving Range: 06:00 A.M. 06:00 P.M The driving range opens at 6:30 a.m. daily except Tuesdays. On Tuesdays, the range is open starting at 11 a.m., or after weekly maintenance is performed. The range closes at 9 p.m. daily

### RECREATION

**Arts & Crafts Schofield Barracks**.....655-4202

Wed & Thurs: 1000-1600

Fri & Sat: 0900-1600

Tues & Sunday: Classes Only

Monday- closed

**Auto Skills Schofield Barracks**.....655-9368

Tues- Fri: 11:30am-7:00pm Sat: 9:00am-4:00pm





# FMWR Phone Numbers

## North Side – Schofield Barracks Community

**Outdoor Recreation**.....655-0143

Schofield Barracks Monday and Sunday Closed  
Tue-Sat 8:30am-5:00pm

**Leisure Travel Services (LTS)**

Schofield Barracks.....655-9971  
Tues – Fri: 10:00am-3:30pm  
Mon, Sat, Sun - Closed

**Tropics Recreation Center**.....655-5698

Thu: 1400 - 2100 SB 1700-2000  
Fri-Sat: 1400-2200 SB 1700-2100

**Family and MWR Hawaii**

**Sports** 8:00am-4:00pm  
Main Office..... 655-0101  
Athletic & Intramural Sports.....655-0856  
Schofield/Wheeler Intramurals...655-9650  
Schofield Tennis Reservation.....655-0101

### SPORTS AND FITNESS

**Physical Fitness Centers**

**Martinez** .....655-4804

Mon-Fri: 5:00am-8:00pm  
Sat and Sun 7:00am-1:00pm

**Wheeler Army Airfield PFC**.....656-1690

Mon-Fri: 5:00am- 7:00pm  
Sat: 7:00am - 4:00pm  
Sunday – Closed

**Helemanu Military Reservation PFC**.....656 0723

Mon-Fri: 5:45am-9:00pm

**Schofield Health & Fitness Center** **CLOSED**





# FMWR Phone Numbers

## South Side Fort Shafter Community

### BOWLING CENTERS

**Fort Shafter, Strike Zone**.....438-6733

Mon –Fri 8:00am-5:00pm

Saturday 12:00pm-6:00pm

Sunday 10:00am-4:00pm

### DINING & ENTERTAINMENT

**Hale Ikena**.....438-6712

Lunch: **CLOSED**

Catering.....438-1974

Mon-Fri: 8:30am-4:30pm

Saturday and Sunday **CLOSED**

**Beach House by 604**.....725-2589

Mon-Thu: 1100-2100

Fri: 1100-2300

Sat: 0930-2300

Sun: 0930-2100

### GOLF

**Walter J. Nagorski Golf Course**.....438-9587

Monday - closed

Tuesday- Sun 6:30am-6:00pm

### RECREATION

**B.O.S.S.**.....655-1130

Mon – Fri: 0930-1700

### Leisure Travel Services (LTS)

Fort Shafter.....438-1985

**CLOSED**

### SPORTS AND FITNESS

#### Physical Fitness Centers

Fort Shafter.....438-1152

Mon-Fri: 5:00 am – 7:00 pm

Sat: 07:00 a.m. -12:00 pm

Sun: 07:00am – 12:00 pm

**Tripler**.....433-6443

Mon-Thurs: 5:00am-7:30pm

Fri: 05:00am -06:00pm

Sat: 07:30 am -3:00 pm

Sunday Closed

#### Family and MWR Hawaii Sports

Fort Shafter/TAMC Intramurals.....655-9914

**CLOSED**





# DHR - Administrative Services Division

## Office of the Freedom of Information Act (FOIA) & Privacy Act (PA)

- FOIA requests not accepted in person
- FOIA requests are accepted via U.S. mail:

Department of the Army  
DHR, ATTN: FOIA Officer, ASD  
Stop 412  
Schofield Barracks, Hawaii 96857

- For more information feel free to contact [anna.j.tarrant.civ@mail.mil](mailto:anna.j.tarrant.civ@mail.mil)/  
808-655-5033

## Soldier's Mail

- Hours of operation Monday 1000-11:30, Tue-Fri 0930-1130
- Postal Service for Soldier Mail please call 808-655-5033

## USAG-HI Forms Center

- Forms Center Manager/Command Editor assists with: setting up Publication Accounts, Issuing Accountable Forms, Issuing Forms & Certificates, & Coordinating Command Policy Memoranda
- For forms pick-up please call for an appointment, 808-656-0334

For more information visit us at our Garrison webpage:

<https://home.army.mil/hawaii/index.php/garrison/dhr/administrative-services-division>

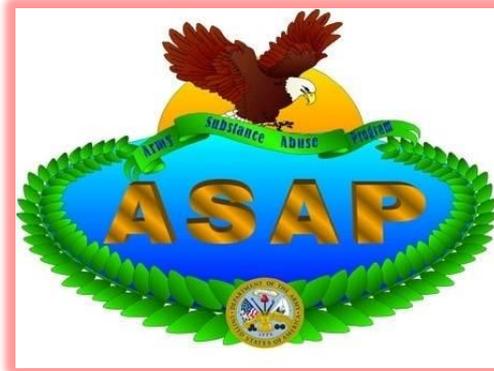




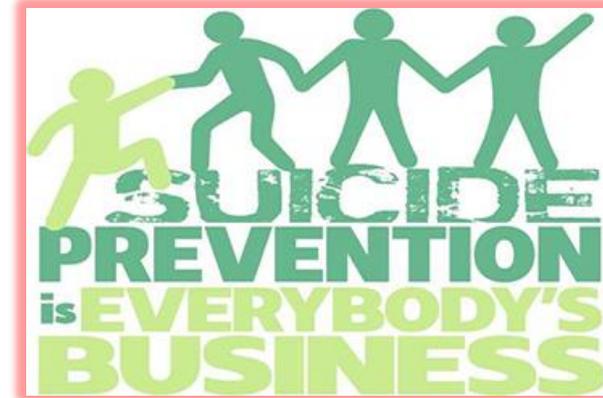
# DHR - Army Substance Abuse Program



**Military and Civilian Drug Testing**  
**(808) 655-6048/0682**



**Bldg. 556, 344 Heard Avenue**  
**Schofield Barracks, HI 96857**  
**(808) 655-9113**  
**DSN: (315) 455-9113**



**Suicide Prevention Program**  
**(808) 655-9105**



**Employee Assistance Program**  
**(Civilian)**  
**(808) 655-6046**



**Prevention Education Training**  
**(808) 655-8322/0996**



**Risk Reduction**  
**(808) 655-3984**





# DHR - Army Education Centers

## Schofield Barracks

**Location:** 1565 Kolekole Ave., Bldg. 560, 2<sup>nd</sup> floor  
Schofield Barracks, HI 96857

**Front Office Number:** 808-655-0800/0805

## Tripler

**Location:** 823 Krukowski Road  
Tripler AMC, HI 96859

**Front Office Number:** 808-433-4184

**Group E-Mail/Inbox:** [usarmy.schofield.id-pacific.mbx.edu-center-counseling@mail.mil](mailto:usarmy.schofield.id-pacific.mbx.edu-center-counseling@mail.mil)  
[usarmy.tripler.id-pacific.mbx.edu-center-counseling@mail.mil](mailto:usarmy.tripler.id-pacific.mbx.edu-center-counseling@mail.mil)

**Counseling Hours of Operation:** Monday – Friday 0900 -1130 and 1230-1630  
(Closed on weekends and Federal Holidays)

GoArmyEd Deactivation



ArmyIgnitED Migration

Create an ArmyIgnitED account at [www.armyignited.com](http://www.armyignited.com) and click on “Get Started” at the top.



ArmyIgnitED Helpdesk: 1-877-272-1330





# DHR - DEERS/ID Office

- Issue Retirees USAR/NG, and Dependent ID Cards.
- Dependent and Retirees ID Card expiration dates have been extended to **June 30, 2021**
- The minimum age of initial ID Card issuance increased from **10** to **14** years old (Child)
- Limited transactions for lost/stolen USID Card



## Supporting Our Military Families



- Issue CAC for Civilian and Military personnel
- CAC transactions limited to initial issuance, lost/stolen or reissuance of CAC expiring within 30 days; **CACs will not be reissued due to information changes (e.g., promotion and name changes)**
- Limited Walk-ins for CAC update, PIN reset and newborn enrollment.

Schedule appointment for CAC & USID Card  
<https://idco.dmdc.osd.mil/idco> / (808) 655-1272

For Agent Card call: (808) 655-8840

For more information visit us at our Garrison webpage:  
<https://home.army.mil/hawaii/index.php/garrison/dhr/mpd/deers-id-cards>





# DHR - Total Army Sponsorship Program

- Sponsorship is **required** in order to process permanent change of station (PCS) orders to Hawaii and other regions.
- **Soldiers (E1-O6)**
  - ✓ Soldiers must log onto the Army Career Trackers Total Army Sponsorship Program to initiate DA Form 5434 and request a sponsor.
  - ✓ Units are required to assign a sponsor 120 days prior to report date.
- **Department of Army Civilians**
  - ✓ DA Civilians can fill out the PDF version of the DA Form 5434 and email it to their gaining organization.
- **ACS Sponsorship Classes**
  - Classes held every Thursday at 1200 hrs via MS TEAMS.
  - Required for all assigned sponsors and volunteers.
  - To attend please contact ACS Program Specialist Tiffani Williams 808-787-4212



**For questions, contact Mrs. Tabocol  
Office: (808) 655-8276**

*It Starts  
with  
Training*

For more information visit us at our Garrison webpage:  
<https://home.army.mil/hawaii/index.php/garrison/dhr/mpd/sponsorship>





# DHR - Passport/Visa Office



## Requirements for a Official Passport

- ✓ Travel orders
- ✓ Passport Application (DS-11 Form or DS-82 Form)
- ✓ Proof of Citizenship
- ✓ Photo Identification - Provide front/back photocopy of your government-issued ID
- ✓ (2) 2" x 2" Color Passport Photos – No eyeglasses or uniforms

**Schedule an appointment:**

**Soldier Support Center Schofield Barracks**

**Bldg. 750 Rm 219**

**Phone: 808-655-8276**

For more information visit us at our Garrison webpage:

[https://home.army.mil/hawaii/index.php/garrison/dhr/mpd/passport\\_visa](https://home.army.mil/hawaii/index.php/garrison/dhr/mpd/passport_visa)





# DHR - Transition Office

Transition Center Processes the following:

- ✓ Expiration Term of Service (separation orders)
  - ✓ Command Directed Separation (separation orders)
  - ✓ Medical Separation (separation orders)
- 
- One on one counseling for final DD Form 214 all Soldiers available by appointment
  - One on one counseling for leave dates (medical separation)
    - Most Recent EOM LES
    - DA 199
    - First and Last Name of CDR and 1SG



For more information visit us at our Garrison webpage:  
<https://home.army.mil/hawaii/index.php/garrison/dhr/mpd/Transition-Center>





# DHR - Retirement Services Office

**MISSION:** The mission of the Retirement Services Office (RSO) is to provide exceptional service to all retiring/retired Soldiers, their family members and widows with up-to-date information on authorized retirement benefits and entitlements they have earned in service to our nation. RSO provides pre-retirement support, mandatory Survivor Benefit Plan (SBP) counseling, publishes local retiree bulletins and supports the Installation Retiree Council.

✓ Service Members may submit their retirement packet 9-12 months from their requested retirement date but the requested retirement date cannot occur prior to their DEROS date.

RETIREMENTS	VOLUNTARY CHAPTERS	WIDOW CLAIMS	RETIRES	RETIREE COUNCIL
<ul style="list-style-type: none"><li>• Retirement Processing</li><li>• DD214 (Initial &amp; Final)</li><li>• Survivor Benefit Plan (SBP) Counseling</li></ul>	<ul style="list-style-type: none"><li>• Unqualified Resignation</li><li>• Release from Active Duty</li></ul>	<ul style="list-style-type: none"><li>• Active Duty Deaths</li><li>• Retiree Deaths</li></ul>	<ul style="list-style-type: none"><li>• DRAS<ul style="list-style-type: none"><li>• 1099-R</li><li>• Pay Inquiry</li><li>• Address Updates</li><li>• Income Verification Letters</li><li>• Statement of Service Memo</li></ul></li></ul>	<ul style="list-style-type: none"><li>• Monthly Meetings</li><li>• Annual Retirement Appreciation Day (RAD)<ul style="list-style-type: none"><li>• Bulletin</li></ul></li><li>• Charter</li></ul>

For any RSO questions you may reach us at  
Soldier Support Center, Bldg. 750, Rm. 122  
Group Inbox- [armyschofieldrso@mail.mil](mailto:armyschofieldrso@mail.mil)  
Office Numbers- (808) 655-1514/1585/5384

For more information visit us at our Garrison webpage:  
<https://home.army.mil/hawaii/index.php/garrison/dhr/mpd/rso>



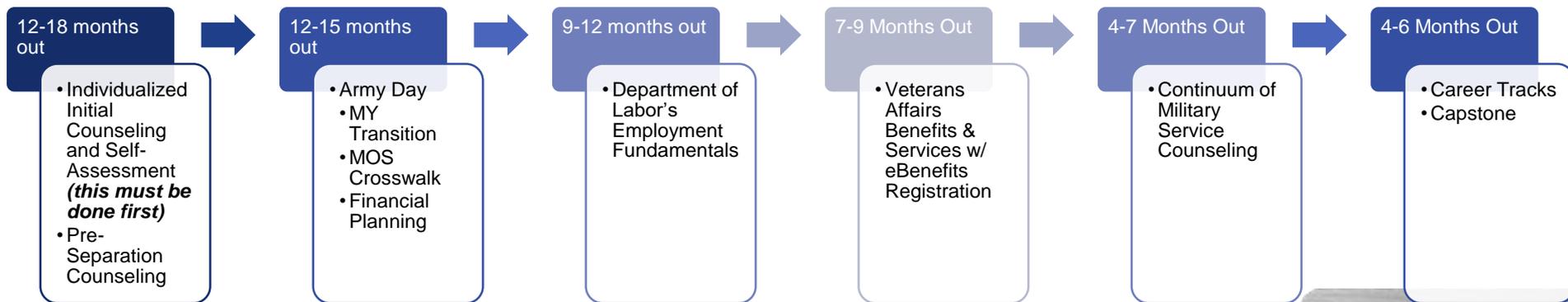


# DHR - Transition Assistance Program (TAP)

- **Required by law** for all separating and retiring Soldiers
- Start 12-18 months before separation
- Retirees should start 24 months before retirement
- Un-programmed losses need to begin ASAP
- Spouses eligible
- All appointments and workshops being conducted via telephone and virtually
  - ✓ Mandatory and voluntary workshops to prepare individuals and families for success after the Army
  - ✓ Internships and apprenticeships available if qualified!



For information or to schedule an appointment call (808) 655-1028 or email [usarmy.schofield.id-pacific.mbx.schofield-sfl-tap@mail.mil](mailto:usarmy.schofield.id-pacific.mbx.schofield-sfl-tap@mail.mil)



Visit us at our Garrison webpage:

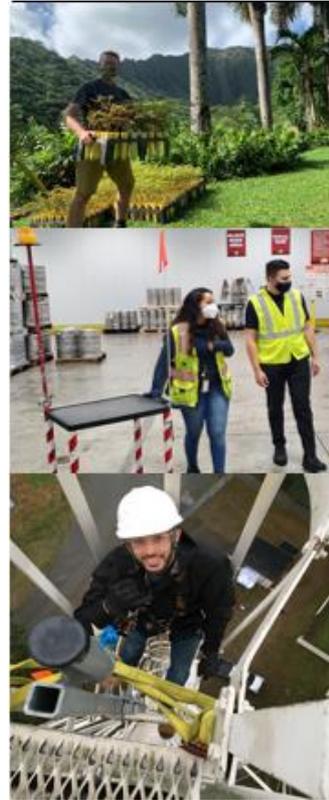
<https://home.army.mil/hawaii/index.php/garrison/dhr/mpd/sfl-tap>





# DHR - Career Skills Program

 <b>Career Skills Program</b> Apprenticeships – Internships – On-The-Job Training – Employment Skills Training <i>United States Army Garrison - Hawaii</i> 		
 <b>Management &amp; Operations of Warehouse &amp; Transportation</b>	 <b>Agricultural Specialist</b>	 <b>Warehouse &amp; Delivery or Business Administration</b>
 <b>Store Manager</b>	 <b>Renewable Energy &amp; Comm. Tower Technician</b>	 <b>CAT, Solutions Architect</b>
 <b>Corporate Fellowship</b>	 <b>Server &amp; Cloud Administration</b>	 <b>DES – Wildland Firefighting</b>
 <b>Construction &amp; Infrastructure (Historic Landmark Preservation)</b>	 <b>Individual Internship</b>	<b>Briefings:</b> 1 March @ 0900 17 March @ 1300 5 April @ 1300 <i>Must register for Hawaii-TAP: 808-655-1028</i>



- In FY20, over 150 Soldiers enrolled in the Hawaii CSP program.
  - Career fields include Agriculture, Distribution, Renewable Energy, Construction, IT and more.
  - Soldiers can begin this Command sponsored program within their last 180 days of Active Duty.
  - **Contact Hawaii-TAP to be registered for a virtual briefing.**
- (808) 655-1028**

For more information visit us at our Garrison webpage:  
<https://home.army.mil/hawaii/index.php/garrison/dhr/mpd/sfl-tap>





# DHR - Reassignment Office

- Process & Publish the Following:
  - ✓ PCS Orders
  - ✓ IPCOT/COT Travel Orders
  - ✓ Excess Leave Orders
  - ✓ Confinement Transfer Orders
  - ✓ Deletion or Deferment of Assignments- Non PSDR units
- Levy Notifications are sent within 5 days of MPD receiving notification of assignment via CAP Cycle. MPD notifies via email to the Soldier, S1, and SGM/CSM. Soldiers are to complete the Levy Packet NLT 30 days from notification.
- Orders are published up to 6 Months from departure date, if all required documents are submitted to include the PCS ETP. S1 submits completed Levy Packets to:  
[usarmy.schofield.id-pacific.list.reassignments-hi@mail.mil](mailto:usarmy.schofield.id-pacific.list.reassignments-hi@mail.mil)
- Reassignments Office provides S1's and SGM/CSMs a Missing Documents log weekly.
- It is Army policy that if an individual has a government travel card, it will be used for all relocation expenses up to the limit of their entitlements. A centrally billed account is only available for Soldiers who do not have a government travel card. Account type must be indicated to Reassignments Office prior to orders being cut.

All Actions are  
processed  
thru S1



For more information visit us at our Garrison webpage:  
<https://home.army.mil/hawaii/index.php/garrison/dhr/mpd/reassignments>





# DHR - Family Travel Office

Due to the COVID travel restrictions, the process to request orders for all Government Funded Travel now requires additional steps. (Early Return of Dependent, Dependent Travel, Space A Travel and Student Travel.)

All Government Funded Travel requests are processed as follows:

1. Service Member submits the packet to their Chain of Command (packet checklists provided on the Garrison Webpage)
2. Chain of Command submits the packet to Schofield Family Travel Section Military-Personnel Division (SFTS-MPD)
3. After tentatively approving the request for travel, the SFTS-MPD provides the S-1 a Memorandum to be used as a justification to request a Travel Exception to Policy (ETP) signed by the first General Officer in the Chain of Command.
4. Chain of Command submits the signed ETP to SFTS-MPD
5. SFTS-MPD then provides the final order to S-1 and Service Member

\*Transportation and Carlson Wagon-lit (SATO) will require a copy of the final orders and signed Travel ETP to book HHG shipments and flights\*

## Early Return of Dependents

- Only used for unusual/emergency circumstances like marital difficulties, financial difficulties, divorce, hardship, etc.

## Dependent Travel

- The Soldier acquired a Family member (married) before the effective date of the PCS order & is entitled to transportation of the Family member at Government expense.

## Space Available Travel

- Soldier acquired a Family member (married) after the effective date of the PCS order and is not entitled to transportation of Family members at Government expense but may be authorized space-available transportation once command sponsorship is approved by the overseas command.

## Command Sponsorship

- Must meet eligibility requirements to qualify 36-month tour or 12 months remaining after approval
- Dependent(s) must be on island to qualify
- Exceptions given for bona fide local residents

## Student Travel

- An entitlement for Command Sponsored children of Active-Duty Soldiers stationed overseas (Hawaii) who are full time students attending an accredited college/university.
- One fully-funded round trip per fiscal year for dependent student between the student's school and the sponsor's duty station.
- Application should be submitted no later than 60 days

For more information visit us at our Garrison webpage:

<https://home.army.mil/hawaii/index.php/garrison/dhr/mpd/family-travel>





# DHR - Out-Processing Center

## Issuance of Clearing Papers:

- 14 Days prior to AVAL/Report Date
- International Travel – Clearing Papers issued 40 Days from DEROS



### To Receive Clearing Papers

- DoD ID Number
- Approved DA 31
- Orders/Amendments
- Approved ETP - if applicable
- Survey on <https://actnow.army.mil> must be completed

### Final Out-Processing Procedures

- **In-Person:** Room 102, BLDG 750, Ayers Ave, Soldier Support Center
- **Online:** Brigade/Battalion S1 send the final clearance documents to the Out-Processing inbox. Once verified, the Out-Processing Center will validate and provide a final Out-Processing Stamp and return stamped clearance papers to the S1 for distribution to the Soldier

### Final Clearance Documents

- Installation Clearance Record (DA 137-2)
- Unit Clearance Record (DA 137-1)
- DA 31 (Leave Form)
- Orders/Amendments
- ETP
- Attachment 91 (PCS ROM and COVID-19 Test Verification Memorandum)

For more information visit us at our Garrison webpage:

<https://home.army.mil/hawaii/index.php/garrison/dhr/mpd/out-processing-center>





# Consolidated Legal Center



**SCAN ME**

Visit us online at:

<https://home.army.mil/Hawaii/index.php/my-fort/services/legal>

Please call (808) 655-8607 for more information or to schedule an appointment

278 Aleshire Ave., Building 2037  
Schofield Barracks





# Legal Assistance Services

## Useful Information

### ✓ Business Hours

- First Wednesday of each month: 1300 - 1630
- M-Th: 0900 – 1630 (open during lunch)
- F: 1300 – 1630
- Closed on all Federal Holidays and Training Holidays

Services and Practice Areas	Unauthorized Services
Notaries/POAs (No appointment needed) Family Law Estate Planning (except living trusts) Landlord/Tenant Consumer Transactions Military Administrative Tax issues (not preparation or filing)	In court representation Most criminal matters (civilian and military) Private business transactions Claims against the government Torts Employment Matters Advising commanders

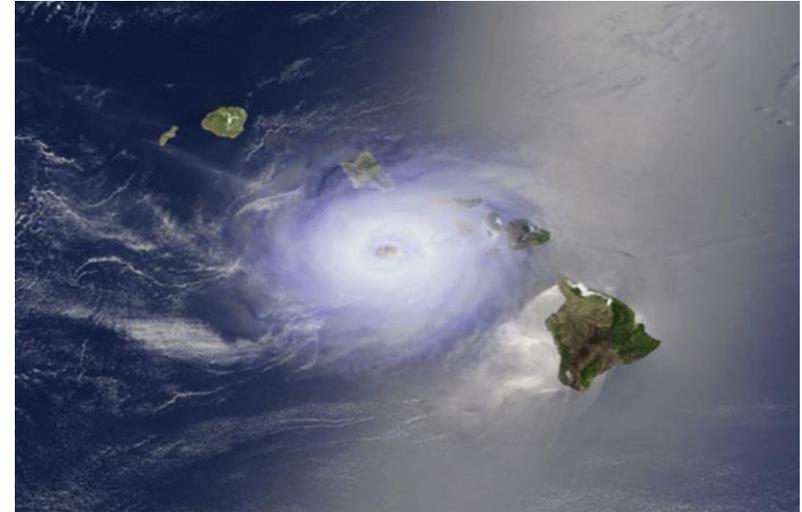
See AR 27-3 for more information on services provided. Each situation is unique, please contact our office if you have any questions and to determine whether an issue is within our scope of services.





# Hurricane Preparedness

- Hurricane Season
  - June-November each year
- Annual hurricane exercise  
May 14, 17-19
- Are you ready?
  - Get a Kit
  - Make a Plan
  - Be Informed



## BUILD A KIT

Include enough food, water, and medical supplies for your needs in your emergency kit to last for at least 72 hours.



### More information:

<https://home.army.mil/hawaii/index.php/garrison/dptms/emergency-management>

<https://ready.army.mil/>





# Hurricane Preparedness

## 3 Key Steps



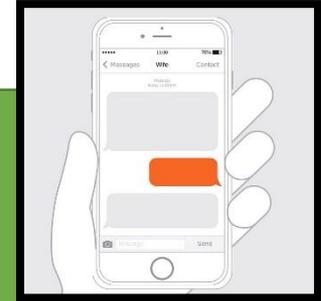
### Get a Kit

- Water
- Non perishable food
- Blankets and change of clothes
- Flashlight, batteries and first aid kit
- Personal hygiene
- Remember children, pets and COVID-19



### Make a Plan

- Think of the 5 Ws – who, what, where, when and why
- Know where your closest shelter or safe haven is
- Making a plan is the first step; you must practice and adjust to meet your family's needs



### Be Informed

- Mobile Alerts from the Army, HNL.info
- State siren and installation giant voice system
- Garrison website, social media and Digital Garrison (app)
- TV/Radio broadcasts



# Public Health Activity - Hawaii

## Veterinary Services



### Veterinary Treatment Facilities (VTF)

- ✓ Fort Shafter (808-438-5231)
- ✓ Joint Base Pearl Harbor – Hickam (808-449-6481)
- ✓ MCBH – Kaneohe Bay (808-257-3643)
- ✓ Schofield Barracks (808-655-5893/5889)



### Veterinary Services

- ✓ Wellness/Sick Call Examination
- ✓ Health Certificate Exam (Domestic & International)
- ✓ Vaccines (Rabies, Distemper, Leptospirosis, Bordetella, etc.)
- ✓ Parasite Preventive Care
- ✓ Heartworm Test
- ✓ Feline FeLV, Deworming, Parasite Screening
- ✓ Microchip
- ✓ Full Diagnostic Capabilities – Laboratory services, Xrays, and Ultrasounds
- ✓ Dental Services – Cleaning, extraction and root canal
- ✓ Surgical Services - Reproductive and/or other Soft Tissue Procedures (Fort Shafter and Schofield Barracks Only)

Services available by appointment only. Appointments available to all military members, retired active and retired reserve members, and military dependents.





# Army & Air Force Exchange Service

Nanami Taniguchi  
Schofield Store Manager  
(808) 622-1773

<https://www.facebook.com/HawaiiExchange>





# New to Schofield & Hickam!

- DoorDash has launched in Hawaii at locations on Schofield Barracks and Joint Base Pearl Harbor!

1. Sign up at [Doordash.com](https://doordash.com)
2. Choose a Restaurant
3. Track your order

- Proud Partners Include
  - Boston Market
  - Charley's
  - Burger King
  - Popeyes

**DOORDASH**

A world of flavors, delivered at **X** SCHOFIELD FOOD COURT & DUAL FOODS

**EVERY FLAVOR WELCOME**

Visit [DoorDash.com](https://doordash.com) to sign up!

- 1 ENTER YOUR ADDRESS
- 2 CHOOSE A RESTAURANT
- 3 TRACK YOUR ORDER





# Item Availability

- **Headquarters is in the process of updating the online website to reflect new shipping changes to oversized products.**
  - Items that are commonly considered oversized include:
    - Furniture
    - Major appliances
    - Large electronics
    - Aerobic equipment
    - Home gyms
    - Swimming pools
- **If you find an item that does not allow you to Ship to Store, speak to a manager in store about getting it backhauled with our incoming container shipments.**





# Price Match

- Exchange retail stores worldwide will accept price match challenges for identical items found on ShopMyExchange.com in all categories except fine jewelry, closeouts, special orders, Exchange Online Mall, wireless phones and wireless data cards.
- Exchange retail stores worldwide have a **14-day price guarantee**. Under this policy, if a customer buys an item from the Exchange and later finds it at a lower price at an Exchange or local retailer, the difference will be refunded when presented a receipt within 14 days of purchase.
- For **OCONUS** locations including Hawaii, retail stores can also accept price matches to the following websites:
  - Amazon.com
  - Walmart.com
  - Target.com
  - Bestbuy.com
  - Sears.com
- **Exclusions Apply**
  - Price Match does not apply to Black Friday thru Cyber Week merchandise purchased, Exchange Online Mall concession sites or special orders.





# Loyalty Program

- **At this time, the Exchange does not have a Loyalty Program other than the one attached to the Military Star Card.**
  
- **This inquiry has been brought to the attention of our Headquarters team. They are researching future options and opportunities.**





# SHARP<sup>SM</sup>

SEXUAL HARASSMENT/ASSAULT RESPONSE & PREVENTION

Ms. Neila Lawrence  
Army Hawaii SHARP Program Manager  
Office: (808) 655-1603  
Cell: (808) 436-7090

Mr. Nelson Martinez  
Sexual Assault Response Coordinator, USAG-HI  
Office: (808) 655-9433  
Cell: (808) 436-9558

USARHAW 24/7 SHARP Hotline: (808) 655-9474 or 833-727-2808  
(SARC808)

<https://www.facebook.com/USARHAWSHARP/>

DoD Helpline: (877) 995-5247

[www.safehelpline.org](http://www.safehelpline.org)





**END OF BRIEF**

